

FILE

BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

PUCO

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2007 JUN 22 PM 2:35

In the Matter of the Final Application of)
The Chillicothe Telephone Company)
To make a textual revision to MTSS rules)
Regarding PIC freeze to its tariff)

Case No. 07-728-TP-ZTA
90-5012-TP-TRF

THE CHILLICOTHE TELEPHONE COMPANY

* * * * *

We are herewith enclosing for filing the original and four (4) final copies of General
Exchange Tariff, P.U.C.O. No. 12; Checklist Sheet Nos. 1 and 2; Section 5, Sheet Nos. 22 and 23.

Also enclosed is one (1) copy to be date stamped and returned to me. Please contact me if
you have any questions regarding this filing. Hand delivered for docketing June 22, 2007.

Respectfully submitted,



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TARIFF P.U.C.O. NO. 12
GENERAL EXCHANGE TARIFF

MINIMUM TELEPHONE SERVICE STANDARDS (cont'd)

Telecommunications Carrier Subscription / Slamming (O.A.C. 4901:1-5-8)

(N)

(A) No telecommunications provider shall submit or execute a change on behalf of a subscriber in the subscriber's selection of a provider of telecommunications service prior to obtaining:

- (1) Authorization from the subscriber;
- (2) Verification of that authorization in accordance with the verification procedures prescribed by the Federal Communications Commission (FCC) and in effect at the time of the change. For purposes of the transfer of a subscriber base from one telecommunications provider to another, if the providers comply with the Federal Communication Commission's rules for transfer of customer accounts from one telecommunications provider to another, then they are, unless the commission determines otherwise, exempt from compliance with this rule.

(B) A change of a telecommunications provider may take place immediately upon request. However, within ten business days of verification by the submitting carrier of a subscriber request for a change of a telecommunications provider, the submitting telecommunications provider shall send each new subscriber an information package, by first class mail, containing at least the following information concerning the requested change:

- (1) The information is being sent to confirm an order placed by the subscriber within the last two weeks;
- (2) The name of the submitting telecommunications provider;
- (3) A description of any terms, conditions, and/or charges that will be incurred;
- (4) The name, address, and telephone number of the subscriber;
- (5) A toll-free customer service telephone number, a postal address, and (if applicable) an e-mail address or website address for use to place inquiries or complaints with the submitting telecommunications provider; and
- (6) The address, telephone number, and website address of the commission.

(N)

Issued: June 22, 2007

Effective: June 22, 2007

Issued by William McKell, President
In accordance with the Public Utilities Commission of Ohio
Case filed June 22, 2007 in Case No. 07-728-TP-ZTA

TARIFF P.U.C.O. NO. 12
GENERAL EXCHANGE TARIFF

MINIMUM TELEPHONE SERVICE STANDARDS (cont'd)

Telecommunications Carrier Subscription / Slamming (O.A.C. 4901:1-5-8)(cont'd.) (N)

- (C) Any telecommunications provider that is informed by a subscriber or the commission of an unauthorized provider change shall follow the informal complaint procedures and remedies prescribed by the Federal Communication Commission for the resolution of informal complaints of unauthorized changes of telecommunications providers.
- (D) Any subscriber or telecommunications provider whose complaint cannot be resolved informally may file a formal complaint under section 4905.26 of the Revised Code; regarding any violation of section 4905.72 of the Revised Code, or of this rule. If the commission finds, after notice and hearing, that a telecommunications provider has violated section 4905.72 of the Revised Code or this rule, the telecommunications provider shall be subject to the remedies provided for in section 4905.73 of the Revised Code.
- (E) All telecommunications providers that offer a PCF shall be required to do all of the following:
- (1) Offer PCF on a nondiscriminatory basis to all subscribers, regardless of the subscriber's provider selections;
 - (2) Unbundle its PCF so that subscribers can request the service for any combination of intraLATA, interLATA, or local services;
 - (3) Include, at least twice per year, in the bills of those subscribers who utilize a PCF, information indicating that a PCF applies, and to which services it applies;
 - (4) Refrain from attempting to retain a subscriber's account during the process of changing a customer's telecommunications provider selection to another telecommunications provider or otherwise to provide such information to its marketing staff or any affiliate; and
 - (5) Allow conference calls, during its normal customer service hours, among a subscriber, a submitting telecommunications provider, and the executing telecommunications provider, in order to effectuate a provider change for a subscriber who has PCF, as long as the subscriber consents.
- (F) A PCF change shall be effectuated immediately once verification of the subscriber's intent to request the change is received by any of three methods, i.e., through the three-way conference call, by the customer's written consent, or by the customer's electronically signed authorization.

(N)

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THE CHILLICOTHE
TELEPHONE COMPANY

Checklist
Thirty Third Revised Sheet No. 1
Cancels Thirty Second Revised Sheet No. 1

TARIFF P.U.C.O. NO. 12
GENERAL EXCHANGE TARIFF

This tariff contains the following listed pages, each of which is effective on the date shown thereon.

Section	Revision	Sheet	Section	Revision	Sheet
Checklist	Thirty Third	1 *	2	Fourth	9
Checklist	Fifteenth	2 *	2	Sixth	10
Checklist	Seventh	3	2	Third	10A
Checklist	Third	4	2	First	10B
			2	Second	11
Preface	Twelfth	1	2	Fourth	12
Preface	Fourth	2	2	Original	13
Preface	First	3	2	First	14
Preface	Fourth	4	2	Second	15
Preface	Ninth	5	2	Third	16
Preface	Sixth	6	2	Sixth	17
Preface	Twelfth	7	2	Fourth	18
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Preface	Seventh	10	2	Second	21
Preface	Eighth	11	2	Original	22
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Preface	Eighth	13			
Preface	Eighth	14	3	First	1
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1	First	2	3	Second	4
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1	Fifth	7	4	Fourth	1
1	Third	8	4	Sixth	2
1	Third	9			
1	Second	10	5	Third	1
1	Original	11	5	Third	2
1	Second	12	5	Original	3
1	First	13	5	Original	4
1	First	14	5	Original	5
1	Third	15	5	Original	6
			5	Original	7
2	Second	1	5	Original	8
2	First	2	5	Original	9
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6	Second	4
6	First	5

7	Sixth	1
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8	Original	1
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11	Fifth	1
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