EARLY, LENNON, CROCKER & BARTOSIEWICZ, P.L.C.

file

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(1926-1992)

via Facsimile and Federal Express

June 11, 2007

Renee Jenkins, Executive Secretary Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215

RE:

Sigecom, LLC

Case No. 07-0585-TP-ACE

Dear Ms. Jenkins:

In accordance with the request of staff member, Ambrosia Logsdon, enclosed herewith for filing with the Commission please find an original and seven (7) copies of the above referenced corporation's amendments to the Application for a Certificate of Public Convenience and Necessity:

Service Requirements Form – page 8; Exhibit A-1:

Exhibit B-1-1: CLEC Tariff - pages 1, 3, 8, 9, 11, 17, 21-23, 25, 27, 27.1-27.28, 28, 31-33,

37, 39, 44-48;

Exhibit B-2-1: IXC tariff - pages 8, 16, 19, 25, 27, 30-34;

Exhibit B-3-1: Access tariff - pages 7, 10, 11, 14, 18, 19, 22-27, 30-32, 36-39;

Exhibit D-1: Revised Exhibit D: Exhibit E-1: Revised Exhibit E: Exhibit L-1: Revised Exhibit L: Exhibit W-1: Revised Exhibit W: and

Exhibit X-1: Revised Exhibit X

Also enclosed is an exact duplicate of this letter. Please date-stamp the duplicate and return same to me in the enclosed postage-paid envelope.

Should you have any questions concerning this matter please contact me.

Very touly yours

ZENNON, CROCKER & BARTOSIEWICZ, P.L.C.

Patrick D. Crocker

PDC/pas

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EXHIBIT A-1

Service Requirements Form Revised Page 8

Applicable to all LECs packaging or bundling regulated local services with toll service and/or unregulated services. See Rule 4901:1-6-21(C), Ohio Administrative Code.

🔲 Option 1

Tariffing

Under option 1, LECs that package or bundle regulated local services with toll and/or unregulated services shall tariff only the regulated components of a package or bundle of services either as a package at a separate, single rate for the regulated components or individually at individual tariffed rates. The unregulated services and any rate(s) associated with the unregulated service components of any package or bundle of services shall not be tariffed.

Disconnection Procedures

Under option 1, if a customer fails to submit timely payment sufficient to cover the amount of the regulated charges, the LEC may discontinue the provision of the regulated services in compliance with Rule 4901:1-5-17, Ohio Administrative Code.

Staff Notice

Under option 1, LECs shall keep the Director of the Consumer Services Division and the Chief of Telecommunications of the Utilities Department informed and up-to-date on all current offers to consumers that bundle regulated local services with unregulated services at a single packaged rate, different from the rate shown in the tariff for the regulated components of the package. The notice to staff shall identify the regulated and unregulated services included and the packaged rate (the combined tariffed and untariffed rate).

Option 2

Tariffing

Under option 2, LECs shall tariff the entire package or bundle of services including both regulated local services and toll and/or unregulated services for a single combined packaged rate (including any amount attributable to the unregulated components). The LEC shall clearly identify the services within the package and denote which services are unregulated.

Disconnection Procedures

Under option 2, if a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled packaged rate, the LEC may discontinue the provision of any regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service. For purposes of this rule, the rate for basic local exchange service shall be the tariffed rate for stand-alone basic local exchange service. In the event a CLEC does not offer basic local

Provider's Name: <u>Sigecom, LLC</u>

Case No. - - - TP-ACE

Case No. - - - - - TRF

Issued: _______ - TRF

(Date Filed)

EXHIBIT B-1-1

Revisions to CLEC Tariff

Revised Pages 1, 3, 8, 9, 11, 17, 21-23, 25, 27, 27.1-27.28, 28, 31-33, 37, 39, 44-48

CHECK SHEET

Pages inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

| Page | Revision | <u>Date</u> | Page | Revision | Date | <u>Page</u> | Revision | Date |
|------|----------|-------------|-------|----------|----------|-------------|----------|----------|
| 1 | Original | 06/13/07 | 27.1 | Original | 06/13/07 | 27.28 | Original | 06/13/07 |
| 2 | Original | 06/13/07 | 27.2 | Original | 06/13/07 | 28 | Original | 06/13/07 |
| 3 | Original | 06/13/07 | 27.3 | Original | 06/13/07 | 29 | Original | 06/13/07 |
| 4 | Original | 06/13/07 | 27.4 | Original | 06/13/07 | 30 | Original | 06/13/07 |
| 5 | Original | 06/13/07 | 27.5 | Original | 06/13/07 | 31 | Original | 06/13/07 |
| 6 | Original | 06/13/07 | 27.6 | Original | 06/13/07 | 32 | Original | 06/13/07 |
| 7 | Original | 06/13/07 | 27.7 | Original | 06/13/07 | 33 | Original | 06/13/07 |
| 8 | Original | 06/13/07 | 27.8 | Original | 06/13/07 | 34 | Original | 06/13/07 |
| 9 | Original | 06/13/07 | 27.9 | Original | 06/13/07 | 35 | Original | 06/13/07 |
| 10 | Original | 06/13/07 | 27.10 | Original | 06/13/07 | 36 | Original | 06/13/07 |
| 11 | Original | 06/13/07 | 27.11 | Original | 06/13/07 | 37 | Original | 06/13/07 |
| 12 | Original | 06/13/07 | 27.12 | Original | 06/13/07 | 38 | Original | 06/13/07 |
| 13 | Original | 06/13/07 | 27.13 | Original | 06/13/07 | 39 | Original | 06/13/07 |
| 14 | Original | 06/13/07 | 27.14 | Original | 06/13/07 | 40 | Original | 06/13/07 |
| 15 | Original | 06/13/07 | 27.15 | Original | 06/13/07 | 41 | Original | 06/13/07 |
| 16 | Original | 06/13/07 | 27.16 | Original | 06/13/07 | 42 | Original | 06/13/07 |
| 17 | Original | 06/13/07 | 27.17 | Original | 06/13/07 | 43 | Original | 06/13/07 |
| 18 | Original | 06/13/07 | 27.18 | Original | 06/13/07 | 44 | Original | 06/13/07 |
| 18 | Original | 06/13/07 | 27.19 | Original | 06/13/07 | 45 | Original | 06/13/07 |
| 20 | Original | 06/13/07 | 27.20 | Original | 06/13/07 | 46 | Original | 06/13/07 |
| 21 | Original | 06/13/07 | 27.21 | Original | 06/13/07 | 47 | Original | 06/13/07 |
| 22 | Original | 06/13/07 | 27.22 | Original | 06/13/07 | 48 | Original | 06/13/07 |
| 23 | Original | 06/13/07 | 27.23 | Original | 06/13/07 | | | |
| 24 | Original | 06/13/07 | 27.24 | Original | 06/13/07 | | | |
| 25 | Original | 06/13/07 | 27.25 | Original | 06/13/07 | | | |
| 26 | Original | 06/13/07 | 27.26 | Original | 06/13/07 | | | |
| 27 | Original | 06/13/07 | 27.27 | Original | 06/13/07 | | | |

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Dated _____ in Case No. 07- _-TP-ACE

Issued by:

Steve Stanfill, Vice President

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Steve Stanfill, Vice President SIGECOM, LLC

SECTION 1 – DEFINITIONS (continued)

<u>LATA</u>: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

<u>Least Idle Trunk Selection (LIDL)</u>: LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

<u>Local Calling</u>: A completed call or telephonic communication between a calling Station and any other station within the local service area of the calling Station.

<u>Local Exchange Carrier</u>: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Mbps: Megabits, or million of Bits, per second.

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dial tone).

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

<u>Multiple Appearance Directory Numbers</u>: A directory number that is assigned more than once to one or more Proprietary Business Sets.

<u>Multi-Frequency ("MF")</u>: An inter-machine pulse-type used for signaling between telephone switches or between telephone switches and PBX/key systems.

<u>Nonrecurring Charges</u>: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Originating Off-Net: A call terminating on and placed via non-company owned or leased facilities.

<u>Originating On-Net</u>: A call terminating on and placed via company owned or company leased facilities.

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SIGECOM, LLC 6045 Wedeking Avenue

Evansville, IN 47715

SECTION 1 - DEFINITIONS (continued)

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

<u>Presubscription</u>: Presubscription is an arrangement whereby an end user may select and designate to the Telephone Company an interexchange carrier (IXC) to access, without an access code, for toll calls. This IXC is referred to as the end user's predesignated IXC.

<u>Service Commencement Date</u>: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

<u>Service Order</u>: A request for local exchange service by the Customer in a format specified by the Company. Service Orders shall contain or reference the name and address of the Customer, a specific description of the services ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff. The Customer may initiate a Service Order by telephone, e-mail or other electronic means. The Company may require the Customer to execute the Service Order prior to initiating service.

Services: The Company's telecommunications services offered on the Company's network.

<u>Speed Call</u>: Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

Station: Telephone equipment from or to which calls are placed.

<u>Trunk</u>: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

<u>User</u>: A Customer or any other person authorized by the Customer to use service provided under this tariff.

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Steve Stanfill, Vice President SIGECOM, LLC

SECTION 2 - REGULATIONS (continued)

2.1 Undertaking of the Company (continued)

2.1.3 Terms and Conditions (continued)

- 2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the Service Order shall survive such termination.
- 2.1.3.4 Reserved for future use.
- 2.1.3.5 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so In the conduct of its business. Nothing in this provision shall be construed to be inconsistent with number portability requirements.
- 2.1.3,7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.8 below.
- 2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer. normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

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Steve Stanfill, Vice President SIGECOM, LLC 6045 Wedeking Avenue Evansville, IN 47715

SECTION 2 - REGULATIONS (continued)

2.3 Obligations of the Customer (continued)

2.3.1 General (continued)

- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may need to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1 (d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

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SECTION 2 – REGULATIONS (continued)

2.5 Payment Arrangements (continued)

2.5.2 Billing and Collection of Charges (continued)

- 2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. Usage charges will be billed in arrears.
- 2.5.2.3 For new Customers or existing Customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- 2.5.2.4 Amounts not paid within 30 days after the date of invoice, but no sooner than 14 days after the postmark on the bill are considered past due.
- 2.5.2.5 Checks with insufficient funds or non-existing accounts will be assessed a fee of \$30.00, except as may be waived under appropriate circumstances.

2.5.3 Disputed Bills

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

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SECTION 2 - REGULATIONS (continued)

Payment Arrangements (continued) 2.5

2.5.4 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

SIGECOM, LLC 6045 Wedeking Avenue Evansville, IN 47715

Telephone: Facsimile:

(812) 437-0345 (812) 437-0317

Toll Free:

(877) 744-3266

Any objection to billed charges should be reported promptly to the Company. Customer is responsible for all nondisputed charges. If after investigation and review by the Company, a disagreement remains as to the disputed amount, the Customer may file an appropriate complaint with the PUCO in accordance with the Commission's rules of procedure:

Public Utilities Commission of Ohio

Facsimile:

Telephone: (800) 686-7826 (voice)

180 East Broad Street

Columbus, OH 43215-3793

(800) 686-1570 (TDD)

(614) 752-8351

2.5.5 Deposits

- 2.5.5.1 Applicants for service or existing Customer's whose financial condition is not acceptable to the Company, or is not a matter of general knowledge. may be required at any time to provide the Company a security deposit. All deposits will be handled in accordance with the provisions of the Rule 4901:1-17 of the Ohio Administrative Code and Rule 4901:1-5-13 and 14 of the PUCO's Minimum Telephone Service Standards. The deposit will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
 - two months of an average monthly bill for all regulated local (a) exchange services for the ensuing twelve months, plus thirty percent (30%) of estimated monthly recurring charges.

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SECTION 2 - REGULATIONS (continued)

2.5 Payment Arrangements (continued)

2.5.5 Deposits (continued)

- 2.5.5.2 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- 2.5.5.3 Deposits held will accrue interest at a rate specified by the PUCO in Rule 4901:1-17-05 of the Ohio Administrative Code and will be refunded to the Customer after twelve consecutive months of payment.
- 2.5.5.4 Credit may be established by any means found in 4901:1-17, 4901:1-5-13, and 4901:1-5-14 of the Ohio Administrative Code

2.5.6 Discontinuance of Service

2.5.6.1 Disconnection of local and toll service will be in accordance with Rule 4901:1-5-17.

2.6 Allowances for Interruptions of Service

2.6.1 <u>Credit for Interruptions</u>: At a minimum, credit allowances will be calculated consistent with MTSS Rule, 4901:1-5-16.

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Steve Stanfill, Vice President

SIGECOM, LLC

SECTION 2 - REGULATIONS (continued)

2.7 Cancellation of Service (continued)

2.7.1 Cancellation of Service by the Customer (continued)

(3) all Recurring Charges specified in the applicable Service Order for the balance of the then current term or as may be pro-rated in the absence of a term contract.

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) pursuant to any sale or transfer of substantially all the assets of the Company; or (b) pursuant to any financing, merger or reorganization of the Company.

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

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SECTION 3 - SERVICE DESCRIPTIONS

3.1 Local Exchange Service

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the Customer's local calling area, as defined herein;
- access enhanced Universal Emergency Number/911 Service where available;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800/888 telephone numbers;
- access Telecommunications Relay Service.

The Company's service cannot be used to originate calls to other telephone company's caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company.

3.1.1 Exchange Areas Served and associated Local Calling Areas: Exchanges where local exchange service is available and their associated local calling areas are specified below. NXX's associated with each particular exchange or zone may be found in the telephone directory published for the Customer's exchange area.

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Dated in Case No. 07- ___-TP-ACE

Issued by:

Steve Stanfill, Vice President SIGECOM, LLC

SECTION 3 - SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.A. Exchanges served by AT&T Ohio

Aberdeen Dalton Kirtland Newport Danville (HIG) Lancaster Niles Akron North Canton Alliance Leetonia Dayton North Hampton Alton Donnelsville Leroy Arabia Lewisville North Jackson Dresden Lindsev North Lima Atwater Dublin Bamesville North Royalton Duffy Lisbon East Liverpool Beallsville Lockbourne Norwich Olmsted Falls Beavercreek East Palestine London Bedford Louisville Painesville Enon Perrysburg Belfast Fairborn Lowellville Bellaire Findlay Magnolia-Philo Waynesburg Manchester (SUM) Belibrook Fletcher - Lena Piqua Belpre Fostoria Mantua Pitchin Berea Franklin Marietta Rainsboro Mariboro Ravenna Bethesda Fremont Bloomingburg Reynoldsburg **Fultonham** Marshall Rio Grande Bloomingville Gahanna Martins Ferry-Bridgeport Bowersville Massillon Ripley Gallipolis Brecksville Gates Mills Rogers Maumee Burton Girard Medway Rootstown Canal Fulton Glenford Mentor Roseville Canal Winchester Gnadenhutten Miamisburg-West Rushville Carrolton Canfield Graysville Middletown Salem Salineville Canton Greensburg Milledgeville Mingo Junction Mogadore **Grove City** Sandusky Carroll Sebring Castalia Groveport Sedalia Cedarville Guyan Monroe Centerville Montrose (CUY) Sharon Harrisburg Chagrin Fails Hartville Murray City Shawnee Cheshire Hillcrest Navarre Somerset Chesterland Christiansburg Nelsonville Somerton Hilliard South Charleston Hillsboro New Albany Holland **New Carlisle** South Solon Clarington South Vienna Spring Valley Springfield New Lexington Cleveland Hubbard Columbiana

Sugar Grove Sugar Tree Ridge Terrace Thornville Tiffin Toledo Toronto Tremont City Trenton Trinity Uhrichsville Uniontown

Upper Sandusky Vandalia Victory Vinton Walnut Washington Ct. House Wellsville Westerville West Jefferson West Lafayette Whitehouse

Willoughby Winchester Woodsfield Worthington Xenla Yellow Springs-Clifton Youngstown Zanesville

Wickliffe

Issued: May 14, 2007

Columbus

Conesville

Coming Coshocton

Effective: June 13, 2007

Issued under authority of the Public Utilities Commission of Ohio, in Case No. 07-

Issued by:

Independence

Jamestown

Jeffersonville

Ironton

Kent

Steve Stanfill, Vice President

SIGECOM, LLC 6045 Wedeking Avenue Evansville, IN 47715

New Matamoras

New Waterford

Newcomerstown

New Riegel

St. Cláirsville

Steubenville

Strongsville

SECTION 3 - SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges

Exchange Services are provided in limited geographic areas. Exchange Services are provided at the following locations and in the following areas:

| EXCHANGE AREA | EXCHANGE AREAS IN LOCA | SERVICE AREA |
|---------------|------------------------|--------------|
|---------------|------------------------|--------------|

Aberdeen

Aberdeen

Ripley

Akron

Winchester Akron Alliance

Atwater Canal Fulton Canton

Dalton Greensburg Hartville Kent

Manchester Mogadore North Canton Uniontown Ravenna

Ravenna Rootstown Alliance

Atwater Canton Mariboro Sebring

Alton

Alliance

Columbus Met. Area

London

Issued: May 14, 2007

Effective: June 13, 2007

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Dated _____ in Case No. 07- -TP-ACE

Issued by:

Steve Stanfill, Vice President

SIGECOM, LLC

SECTION 3 - SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

| EXCHANGE AREA | EXCHANGE AREAS IN LOCAL SERVICE AREA |
|---------------|--------------------------------------|
| Arabia | Arabia |
| | Guyan |
| | Iranton |
| | Walnut |
| Atwater | Akron |
| | Atwater |
| | Alliance |
| | Kent |
| | Mariboro |
| | Ravenna |
| | Rootstown |
| Barnesville | Bamesville |
| | Beallsville |
| | Bethesda |
| | Somerton |
| Beallsville | Beallsville |
| | Barnesville |
| | Bethesda |
| | Clarmgton |
| | Somerton |
| | Woodsfield |
| Beavercreek | Dayton Met. Area |
| | Donnelsville |
| | Enon |
| | Jamestown |
| | Medway |
| | New Carlisle |
| | Spring Valley |
| | Xenia |
| Bedford | Cleveland Met. Area |
| | Chesterland |

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Belfast Belfast

Hillsboro Marshall

Sugar Tree Ridge

Belibrook Dayton Met. Area

Donnelsville Enon Medway New Carlisle Spring Valley

Xenia

Belpre Belpre Marietta

Berea Cleveland Met. Area

Chesterland

Bethesda Bethesda

Barnesville Beallsville Somerton

Bloomingburg Bloomingburg

Jeffersonville New Holland Sedalia

Washington Ct. House

Bloomingville Bloomingville

Bioomingville Castalia Sandusky

Bowersville Bowersville

Jamestown Milledgeville

Xenia

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Brecksville

Cleveland Met. Area

Burton

Chesterland

Burton

Chagrin Falls Cleveland Terrace

Canal Fulton

Canal Fulton

Akron Canton Manchester Massillon North Canton

Canal Winchester

Columbia Met. Area

Carroll Lancaster

Canfield

Canfield North Jackson

North Jackson North Luna Salem Youngstown Canton

Canton

Alliance
Canal Fulton
Hartville
Louisville
Magnolia
Waynesburg
Marlboro
Massillon
Navarre
North Canton

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Carroll Carroll

Bloomingville Sandusky

Sandusky

Castalia Castalia Bloomingville

Sandusky

Cedarville Cedarville

Jamestown Pitchin South Solon South Charleston Yellow Springs - Clifton

Xenia

Centerville Dayton Met. Area Donnelsville

Enon Medway Franklin New Carlisle Spring Valley

Chagrin Falls Burton

Cleveland Met. Area

Chesterland

Cheshire Cheshire

Gallipolis Vinton

Christiansburg Christiansburg

Fletcher-Lena New Carlisle North Hampton

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Clarington Clarington Duffy

Woodsfield

Cleveland Met. Area

Bedford Berea Brecksville Burton

Chagrin Falls Chesterland Gates Mills Hillcrest Independence

Leroy
Montrose
North Royalton
Olmsted Falls
Strongsville
Terrace
Trinity
Victory
Wickliffe

Willoughby
Columbiana
East Palestine

Leetonia Lisbon

New Waterford North Lima Rogers Salem

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Columbiana

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Columbus Met. Area

Alton
Dublin
Gahanna
Grove City
Groveport
Harrisburg
Hilliard
Lockbourne
London

London New Albany Reynoldsburg Westerville West Jefferson Worthington

Conesville Canesville Cashocton Dresden

West LaFayette

Corning Coming

New Lexington

Shawnee

Coshocton Coshocton

Conesville

West LaFayette

Dalton Dalton Massillon
Danville Danville

Hilisboro

Sugar Tree Ridge

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 <u>Local Exchange Service (continued)</u>

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Dayton Dayton Met. Area

Donnelsville
Enon
Franklin
Jamestown
Medway
Middletown
New Carlisle
Spring Valley

Yellow Springs-Clifton

Xenia

Donnelsville Donnelsville

Dayton Met. Area

Enon Medway New Carlisle North Hampton Springfield Dresden

Dresden Dresden Conesville

Zanesville

Dublin Columbus Met. Area

Duffy Duffy

Clarington Graysville New Matamoras Woodsfield

East Liverpool East Liverpool

Lisbon Rogers Salineville Wellsville

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohlo Exchanges (Continued)

East Palestine East Palestine

Columbiana Lisbon New Waterford

Rogers Salem Youngstown

Enon Enon

Dayton Met. Area Donnelsville Springfield

Yellow Springs-Clifton
Fairborn Dayton Met. Area

Donnelsville Enon Medway New Carlisle Spring Valley

Yellow Springs-Clifton

Findlay Findlay

Fletcher - Lena Fletcher - Lena

Christiansburg

Piqua

Fostoria Fostoria

New Riegal Dayton

Franklin Dayton Franklin

Miamisburg-West

Carroliton

Middletown Fremont

Fremont Fremont Lindsey

Fultonham

Fultonham New Lexington

Roseville Somerset Zanesville

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 <u>Local Exchange Service (continued)</u>

3.1.1.B AT&T Ohio Exchanges (Continued)

Gahanna

Columbus Met. Area

Gallipolis

Gallipolis Cheshire

Cheshire Guyan Rio Grande Vinton Walnut

Gates Mills

Greensburg

Girard

Cleveland Met. Area

Chesterland Kirtland Mentor

Girard Hubbard

Niles Youngstown

Glenford Glenford New Lexington

New Lexington Somerset Thornville

Gnadenhutten Gnadenhutten

Newcomerstown Uhrichsville

Graysville Graysville

Duffy Lewisville New Matamoras

Woodsfield Greensburg

Akron

Manchester North Canton Uniontown

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

| EXCHANGE AREA | EXCHANGE AREAS IN LOCAL SERVICE AREA |
|---------------|---|
| | |

Grove City Groveport Columbus Met. Area Columbus Met. Area

Guyan

Guyan Arabia Gallipolis Walnut

London

Harrisburg

Columbus Met. Area

Hartville

Hartville Akron Canton Louisville Marlboro North Canton Uniontown

Hillcrest

Cleveland Met. Area

Chesterland Kirtland

Hilliard

Columbus Met. Area

Hillsboro

Hillsboro Belfast Danville Marshall

Marshall Rainsboro Sugar Tree F

Holland

Sugar Tree Ridge Toledo Met. Area

Hubbard

Hubbard Girard Lowellville Youngstown

Sharon

Independence

Cleveland Met. Area

Chesterland

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 <u>Local Exchange Service (continued)</u>

3.1.1.B AT&T Ohio Exchanges (Continued)

| EXCHANGE AREA | EXCHANGE AREAS IN LOCAL SERVICE AREA |
|---------------|--------------------------------------|
| | |

Ironton

Ironton Arabia

Jamestown

Jamestown
Beavercreek
Bowersville
Cedarville
Dayton

Jeffersonville Milledgeville South Solon Xenia Jeffersonville

Jeffersonville

Bloomingburg Jamestown Milledgeville Sedalia South Solon

Washington Ct. House

Kent

Kirtland

Akron
Atwater
Mantua
Mogadore
Ravenna
Rootstown
Kirtland
Chesterland
Gates Mills

Kent

Chesterland Gates Mills Hillcrest Mentor Painesville Terrace Wickliffe Willoughby

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREAS IN LOCAL SERVICE AREA EXCHANGE AREA

Lancaster Lancaster

Canal Winchester

Carroll Rushville Sugar Grove

Leetonia Leetonia

Lisbon Columbiana Salem Youngstown Leroy

Leroy

Lewisville

Cleveland Mentor Painesville Willoughby Lewisville

Graysville Woodsfield

Lindsey Lindsey Fremont

Lisbon Lisbon Columbiana East Liverpool East Palestine Leetonia

Rogers Salem Salineville Wellsville New Waterford

Columbus Met. Area

Lockbourne

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

London London

Alton Columbus Harrisburg Sedalia

South Charleston South Solon South Vienna West Jefferson

Louisville Louisville

Canton Hartville North Canton Lowellville

Lowellville Lowellville Hubbard North Lima

Youngstown

Magnolia-Waynesburg Magnolia-Waynesburg

Canton Manchest

Manchester Manchester Akron

Canal Fulton Greensburg Mantua

Mantua Mantua

Marietta

Kent Marietta Newport Belpre

New Matamoras

Mariboro Mariboro

Alliance Atwater Canton Hartville Rootstown

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

| EXCHANGE AREA | EXCHANGE AREAS IN LOCAL SERVICE AREA |
|-----------------|--------------------------------------|
| Marshall | Marshall |
| | Belfast |
| | Hillsboro |
| 8.4 | Rainsboro |
| Massillon | Massillon Canal Fulton |
| | Canton |
| | Dalton |
| | Navarre |
| | North Canton |
| Maumee | Toledo Met. Area |
| Medway | Medway |
| Wednesdy | Dayton Met. Area |
| | Donnelsville |
| | New Carlisle |
| | Springfield |
| Mentor | Mentor |
| | Gates Mills |
| | Kirtiand |
| | Leroy |
| | Painesville |
| | Wickliffe |
| | Willoughby |
| Miamisburg-West | Dayton Met. Area |
| Carrolton | Donnelsville |
| | Enon |
| | Franklin |
| | Medway |
| | New Carlisle |
| | Spring Valley |
| Middletown | Middletown |
| | Dayton |
| | Franklin |
| | Monroe Trenton |
| | rrentori |
| | |

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SECTION 3 ~ SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Milledgeville Milledgeville

Bowersville Jamestown Jeffersonville

Washington Ct. House

Mingo Junction Mingo Junction

Steubenville

Mogadore Mogadore

Akron Kent Uniontown

Monroe Monroe Middletown

Trenton

Montrose Cleveland Met. Area Murray City Murray City

Murray City Nelsonville

Shawnee Navarre

Canton Massillon

Nelsonville Nelsonville

Navarre

Murray City Shawnee

New Albany Columbus Met. Area

New Carlisle New Carlisle
Christiansburo

Christiansburg
Dayton Met. Area
Donnelsville
Medway

North Hampton Springfield

New Holland

New Holland

Bloomingburg

Washington Ct. House

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Evansville, IN 47715

SECTION 3 - SERVICE DESCRIPTIONS

3.1 <u>Local Exchange Service (continued)</u>

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

New Lexington

Corning
Fultonham
Glenford
Roseville
Shawnee
Somerset
Thornville
Zanesville

New Lexington

New Matamoras

New Matamoras

Duffy Graysville Marietta Newport New Riegel Fostoria

New Riegel

New Waterford

Tiffin New Waterford

Columbiana
East Palestine
Rogers
Lisbon
North Lima

Youngstown

Newcomerstown

Newcomerstown Gnadenhutten

West LaFayette

Newport

Newport Marietta

New Matamoras

Niles

Niles

Girard

North Jackson Youngstown

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

North Canton North Canton

Akron

Canal Fulton
Canton
Greensburg
Hartville
Louisville
Massillon
Uniontown
North Hampton

North Hampton North Hampton

Christiansburg Donnelsville New Carlisle Springfield Tremont City

North Jackson North Jackson Canfield

Vanneid Vannastowi

Youngstown
North Lima
North Lima
Canfield

Norwich

Columbiana
Lowellville
Youngstown
New Waterford

North Royalton Cleveland Met. Area

Chesterland Norwich

Philo Zanesville

Olmsted Falls Cleveland Met. Area

Chesterland

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Piqua

SECTION 3 – SERVICE DESCRIPTIONS

3.1 <u>Local Exchange Service (continued)</u>

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Painesville Painesville

Kirtland Leroy Mentor Willoughby Toledo Met. Area

Perrysburg Toledo Met. /

Philo Philo Norwich

Roseville Zanesville Piqua

Fletcher-Lena
Pitchin
Cedarville
South Charleston
Springfield

Yellow Springs-Clifton

Pitchin Pitchin

Cedarville South Charleston

Springfield

Yellow Springs-Clifton

Rainsboro Rainsboro

Hillsboro Marshall Akron

Ravenna Akron

Atwater Ravenna Kent Mantua Rootstown

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SECTION 3 - SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

| EXCHANGE AREA | EXCHANGE AREAS IN LOCAL SERVICE AREA |
|---------------|--------------------------------------|
| Reynoldsburg | Columbus Met. Area |
| Rio Grande | Rio Grande |
| | Gallipolis |
| | Vinton |
| | Walnut |
| Ripley | Ripley |
| | Aberdeen |
| Rogers | Rogers |
| | Columbiana |
| | East Liverpool |
| | East Palestine |
| | Lisbon |
| | New Waterford |
| Rootstown | Rootstown |
| | Atwater |
| | Kent |
| | Marlboro |
| | Ravenna |
| | <u>Akron</u> |
| Roseville | Roseville |
| | Fultonham |
| | New Lexington |
| | Philo |
| | Zanesville |
| Rushville | Rushville |
| | Lancaster |
| | Somerset |
| A 1 | Thornville |
| Salem | Canfield |
| | East Palestine |
| | Salem |
| | Columbiana |
| | Leetonia |
| | Lisbon |
| | Youngstown |

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SECTION 3 - SERVICE DESCRIPTIONS

3.1 <u>Local Exchange Service (continued)</u>

3.1.1.B AT&T Ohio Exchanges (Continued)

| EXCHANGE AREA | EXCHANGE AREAS IN LOCAL SERVICE AREA |
|---------------|--|
| Salineville | Salineville East Liverpool Lisbon Wellsville |
| Sandusky | Sandusky Bloomingville Castalia |
| Sebring | Sebring Alliance |
| Sedalia | Sedalia Bloomingburg Jeffersonville London South Solon |
| Sharon | Sharon Hubbard Youngstown |
| Shawnee | Shawnee Corning Murray City Nelsonville New Lexington |
| Somerset | Somerset Fultonham Glenford New Lexington Rushville Thornville |
| Somerton | Somerton Barnesville Beallsville Bethesda Woodsfield |

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA South Charleston South Charleston Cedarville London Pitchin South Solon South Vienna Springfield South Solon South Solon Cedarville Jamestown Jeffersonville London Sedalia South Charleston South Vienna South Vienna London South Charleston Springfield Springfield Springfield Donnelsville Enon Medway **New Carlisle** North Hampton Pitchin

> South Charleston South Vienna Tremont City

> Spring Valley
> Dayton Met. Area

Xenia

Yellow Springs-Clifton

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Spring Valley

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SECTION 3 - SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

| EXCRANGE AREA EXCHANGE AREAS IN EXCAP SERVICE AREA | EXCHANGE AREA | EXCHANGE AREAS IN LOCAL SERVICE AREA |
|--|---------------|---|
|--|---------------|---|

St. Clairsville

Steubenville

Bethesda Steubenville

Mingo Junction

Toronto

Strongsville

Cleveland Met. Area

Chesterland

Sugar Grove

Sugar Grove Lancaster

Sugar Tree Ridge

Sugar Tree Ridge

Belfast Danville Hillsboro Winchester

Terrace

Thornville

Cleveland Met. Area

Burton Chesterland Kirtland Thornville Glenford

New Lexmgton Rushville Somerset

Tiffin

Tiffin New Riegel

Toledo

Toledo Met. Area

Toronto

Toronto Steubenville

Wellsville

Tremont City

Tremont City

North Hampton Springfield

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREAS IN LOCAL SERVICE AREA EXCHANGE AREA

Trenton Trenton

Middletown Monroe

Cleveland Met. Area Trinity

Chesterland

Uhrichsville Uhrichsville Gnadenhutten

Uniontown Akron

Greensburg Mogadore Hartville North Canton Upper Sandusky

Upper Sandusky

Uniontown

Vandalia Dayton Met. Area Donnelsville

> Enon Medway New Carlisle Spring Valley

Cleveland Met. Area Victory

Chesterland

Vinton Vinton

Cheshire Gallipolis Rio Grande

Walnut Walnut

Arabia Gallipolis Guyan Rio Grande

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 <u>Local Exchange Service (continued)</u>

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Washington Ct. House Washington Ct. House

Bloomingburg Jeffersonville Milledgeville New Holland Wellsville

Wellsville Wellsville East Liverpool Lisbon

Salineville Toronto

Westerville Columbus Met. Area West Jefferson Columbus Met. Area

London

West LaFayette West LaFayette

Conesville
Coshocton
Newcomerstown
Toledo Met Area

Whitehouse Toledo Met. Area Wickliffe Cleveland Met. Area Chesterland

Kirtland Mentor

Willoughby Cleveland Met. Area

Chesterland Kirtland Leroy Mentor Painesville Winchester

Winchester Winchester

Sugar Tree Ridge

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Evansville, IN 47715

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Woodsfield

Woodsfield Beallsville Clarington Duffy Graysville Lewisville Somerton

Worthington

Columbus Met. Area

Xenia

Xenia Beavercreek Bellbrook Bowersville Cedarville Jamestown

Spring Valley Yellow Spring-Clifton

Dayton

Yellow Springs-Clifton

Yellow Springs-Clifton

Cedarville Enon Fairborn Pitchin Xenia Springfield Dayton

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SECTION 3 – SERVICE DESCRIPTIONS

3.1 Local Exchange Service (continued)

3.1.1.B AT&T Ohio Exchanges (Continued)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Youngstown Youngstown Canfield

East Palestine Girard Hubbard Leetonia Lowellville

New Waterford Niles

North Jackson North Lima Salem Sharon

Zanesville Zanesville Dresden

Fultonham Norwich Philo Roseville New Lexington

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SECTION 3 – SERVICE DESCRIPTIONS (continued)

- 3.1 <u>Local Exchange Service (continued)</u>
 - 3.1.2 General: The Company's Local Exchange Service is comprised of a Switched Network Access Channel and Local Usage is mandatory for all Customers subscribing to the Company's local exchange service offerings. The remaining service elements, enhanced features and toll usage, are optional services available to Customers.
 - 3.1.3 <u>Class of Service</u>: The Local Exchange Service Offering is offered to primarily business Customers.
 - 3.1.4 Reserved for future use.
 - 3.1.5 <u>Switched Network Access Channels</u> include the following features as standard and are offered in the following configurations:

Touchtone Dialing
One Directory Listing plus One Directory
Presubscription (both IntraLATA and InterLATA)
Calling number delivery blocking/per call
Toll restriction
900/976 Blocking

- 3.1.5.1 <u>Basic Switched Network Access Channels</u> provides the Customer with a single, voice- grade analog communications channel with a single telephone number.
- 3.1.6 <u>Local Usage Services</u> The Company's local exchange service subscribers may choose between two different calling packages: Per Message Calling and Unlimited Local Calling. Local Usage Service pertains to Customer-dialed calls to stations within the Customer's local exchange or local calling areas as defined in Section 3.1.1
 - 3.1.6.1 Per Message Rate This option applies a single, per unit charge for each completed local message originated by the Customer and terminating within the Customer's local calling area.
 - 3.1.6.2 Unlimited Local Calling This option applies a single monthly charge for unlimited local calls.

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SECTION 3 - SERVICE DESCRIPTIONS (continued)

3.1 Local Exchange Service (continued)

3.1.8 Local Exchange Service - Rates and Charges

A Local Exchange Service Customer will be charged applicable Nonrecurring Charges, monthly Recurring Charges and Message charges as specified in Sections 3.1.2.3.1, 3.1.2.3.2, and 3.1.2.3.4 respectively.

3.1.8.1 Nonrecurring Charges

<u>Service</u>

| Tier 1 Service | <u>Maximum</u> | |
|--|--------------------------|------------------|
| | Residential | <u>Business</u> |
| Service Connection Charge per line | \$ 75. 0 0 | \$75.00 |
| Per Trunk Group Configured for DID Service | \$500.00 | \$500.00 |
| Subsequent Account Changes (Changes, Additions per order) | \$75.00 | \$75.00 |
| Presubscription Change | | |
| Manual change Electronic change If both interLATA and intraLATA PIC's a changed at the same time a 50% discou applies to the intraLATA portion | - | \$5.50 \$1.25 |
| <u>Tier 2 Service</u> Optional Feature Activation (per order) | \$10.00 | \$ 10.00 |

NOTE:

Nonrecurring account change charges will not apply during the initial 30-day period following completion of a service order.

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Issued by: Steve Stanfill, Vice President SIGECOM, LLC 6045 Wedeking Avenue Evansville, IN 47715

SECTION 3 - SERVICE DESCRIPTIONS (continued)

3.1 <u>Local Exchange Service (continued)</u>

3.1.8 Local Exchange Service (continued)

3.1.8.2 Monthly Recurring Charges

Service

| Tier 1 Service | <u> </u> | <u>Maximum</u> | |
|---|----------------------|--------------------|--|
| Switched Network Access Channels | Residential | Business | |
| Basic Line, Per Line Caller ID- Numeric Listing (Calling Number Delivery) | \$45.00 | \$45.00 | |
| | \$20.00 | \$20.00 | |
| Tier 1 Non-Core Service | | | |
| Calling Number Delivery Blocking – Per Line Call Waiting | * \$20.00 \$20.00 | \$20.00 \$20.00 | |

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Steve Stanfill, Vice President

SIGECOM, LLC 6045 Wedeking Avenue

Evansville, IN 47715

^{*} Calling Number Delivery Blocking – Per Line charge is waived if the Customer has an nonlisted or a nonpublished number.

SECTION 3 – SERVICE DESCRIPTIONS (continued)

- 3.1 Local Exchange Service (continued)
 - 3.1.8 Local Exchange Service (continued)
 - 3.1.8.2 Monthly Recurring Charges (continued)

Tier 2 Service

Optional Features: Automatic Call Back Call Forward Busy

Remote Call Forwarding
Caller ID- Number and Name
(Calling Number Delivery w/ Name)

Conference Three Way Message Waiting

Speed Call (up to 30 numbers)

- 3.1.8.3 <u>Usage Options</u>: All Local Exchange Service Customers must order one of the following usage options. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.
 - 3.1.8.3.1 Per Message Rate: The following rates will be applied on a per call basis, regardless of the duration of the call.

Tier 1 service

Max.

Residential Business \$0.12 \$0.12

3.1.8.3.2 Unlimited Local Calling:

Per Call

Max.

Residential Business

Per Month

\$30.00

\$30.00

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SIGECOM, LLC

SECTION 3 - SERVICE DESCRIPTIONS (continued)

3.4 <u>Directory Listings</u>

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional monthly recurring charge per listing.

- 3.4.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.
- 3.4.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing, which is found to be in violation of its rules with respect thereto.
- 3.4.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.
- 3.4.4 In order for a listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

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SECTION 3 - SERVICE DESCRIPTIONS (continued)

LOCAL EXCHANGE SERVICES

3.4 <u>Directory Listings (continued)</u>

3.4.5 (continued)

3.4.5.8 <u>Recurring Charges</u>: Monthly Recurring Charges associated with Directory Listings are as follows:

Per Listing or Per Number Charge

Tier 1 Services

Maximum

| | <u>Residential</u> | <u>Business</u> |
|--|--------------------|-----------------|
| Primary Listing | N/C | N/C |
| Nonpublished Number | \$4.00 | \$4.00 |
| Additional Listing on 2 nd or 3 rd Lines | \$10.00 | \$10.00 |

Tier 2 Services
Additional Listing on 1st line
Non-Listed Number
Alternate Call Listing
Reference Listing
Foreign Listing

3.4.5.9 <u>Nonrecurring Charges</u>: Nonrecurring charges associated with Directory Listings are as follows:

Per Listing or Per Number Charge

| <u>Tier 1 Services</u> | <u>Maximum</u> |
|------------------------|----------------|
|------------------------|----------------|

| | <u>Residential</u> | <u>Business</u> |
|--|--------------------|-----------------|
| Primary Listing | N/C | N/C |
| Nonpublished Number | \$15.00 | \$15.00 |
| Additional Listing on 2 nd or 3 rd Lines | \$10.00 | \$10.00 |

Tier 2 Service

Additional Listing on 1st line Nonlisted Number Alternate Call Listing Reference Listing Foreign Listing

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Steve Stanfill, Vice President

SECTION 7 - PRICE LIST

7.1 Local Exchange Service - Rates and Charges

7.1.1 Nonrecurring charges

ACTUAL RATES

<u>Service</u>

| Tier | 1 | Se | rvice |
|------|---|----|-------|
| | | | |

| lier 1 <u>Service</u> | | |
|---|------------------|--------------------------|
| TIGHT OGIVIOU | Residential | <u>Business</u> |
| Service Connection Charge (per line) | \$49.95 | \$49.95 |
| Per Trunk Group Configured for DID Service | \$400.00 | N/A |
| Subsequent Account Changes (Changes, Additions per order) | \$7.50 | \$7. 50 |
| Presubscription Change Manual change Electronic change | \$5.50 \$1.25 | \$5.50 \$1.2 5 |
| If both the interLATA and intraLATA PIC's are changed at the same time, a 50% discount applies to intraLATA portion | | |
| Tier 2 Service | | |
| Optional Feature Activation (per Order) | \$5.00 | \$5.00 |

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SIGECOM, LLC

SECTION 7 - PRICE LIST (continued)

7.1 Local Exchange Service – Rates and Charges (continued)

| 7.1.2 | Monthly Recurring Charges | ACTUA | ACTUAL RATES | |
|---|---|----------------|---------------------|--|
| | Switched Network Access Channels | | | |
| | Tier 1 Basic Service | Residential | <u>Business</u> | |
| | Basic Line, Per Line | \$27.95 | \$39.95 | |
| Caller ID- Numeric Listing (Calling Number Delivery) | \$7.30 | \$7.3 0 | | |
| | Tier 1 Non-Core Service | | | |
| | Calling ID Blocking (Number Delivery Blocking) | | | |
| | - Per Line* | \$4.25 | \$4.25 | |
| | Call Waiting | \$3.25 | \$4.25 | |

^{*} Calling Number Delivery Blocking – Per Line charge is waived if the Customer has a Nonlisted or a Nonpublished number.

| Tier 2 Service Optional Features: | <u>Residential</u> | <u>Business</u> | |
|-----------------------------------|--------------------|-----------------|--|
| Automatic Call Back | \$5.50 | \$5.50 | |
| -Auto Call Back – Pay per use | \$0.78 | \$0.78 | |
| Conference Three Way | \$2.85 | \$4.00 | |
| Call Forward Busy | \$2.00 | N/A | |
| Message Waiting | N/A | \$0.30 | |
| Remote Call Forwarding | \$20.00 | \$20.00 | |
| Caller ID- Number and Name | · | | |
| (Calling Number Delivery w/ Name) | \$9.40 | \$9.40 | |

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SECTION 7 - PRICE LIST (continued)

7.1 Local Exchange Service - Rates and Charges (continued)

| 7.1.2 | Monthly Recurring Charges (continued) | <u>ACTUAL RATES</u> | | |
|-------|---|---------------------|------------------|--|
| | | <u>Residential</u> | <u>Business</u> | |
| | Speed Call 30 (up to 30 numbers) Call Pickup | \$3.15 N/A | \$4.20 \$0.80 | |

7.1.3 <u>Usage Charges</u>

All Local Exchange Service Customers must order one of the following usage options. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

Per Message Rate: The following rates will be applied on a per call basis, regardless of the duration of the call.

Tier 1 service

| | <u>Residential</u> | <u>Business</u> |
|--------------------------|--------------------|-----------------|
| Per Call | \$0.10 | \$0.10 |
| Unlimited Local Calling: | | |
| Unlimited Calling | \$27.95 | \$27.95 |
| Directory Assistance | | |

Tier 2 Service

Each Call to Directory Assistance will be charged as follows:

| Directory Assistance, Per call | \$1.50 | \$1.50 |
|--|-----------------|--------|
| Directory Assistance, with Call Completion | \$ 1.75 | \$1.50 |
| DIEGIOTY ASSISTANCE, WILL COLLOCUID SUCL | √D 1./√J | DI.UU |

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7.2

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Steve Stanfill, Vice President

SECTION 7 – PRICE LIST (continued)

7.3 <u>Operator Assisted (Traditional) Surcharges:</u> The following surcharges will be applied on a per call basis.

| | | | <u>ACTUAL RATES</u> | |
|-----|-------|--|--------------------------------------|--------------------------------------|
| | A. | Tier 2 Service | | |
| | | | Residential | <u>Business</u> |
| | | Third Number Billing Collect Calling Person-to-Person Station-to-Station | \$5.50 \$4.35 \$9.90 \$2.25 | \$5.50 \$4.35 \$9.90 \$2.25 |
| | В. | Tier 2 Services | <u>Per l</u> | Request |
| | | Busy Line Verification Busy Line Interrupt | \$6.50 \$7.50 | \$6.50 \$7.50 |
| 7.4 | Direc | tory Listings | | |
| | A. | Monthly Recurring Charges | | isting or iber Charge |
| | | Tier 1 Services | | · |
| | | Primary Listing Non-published Number (Private) | N/C \$3.85 | N/C \$3.85 |
| | | Tier 2 Services | | |
| | | Additional Listings Business Residential Non-listed Number (Semiprivate) | \$6.50 \$2.75 \$2.50 | \$6.50 \$2.75 \$2.50 |

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Dated _____ in Case No. 07- -TP-ACE

issued by:

Steve Stanfill, Vice President

Effective: June 13, 2007

LOCAL EXCHANGE SERVICES

SECTION 7 - PRICE LIST (continued)

7.5 **Emergency 9-1-1 Charges**

These charges pass through the charge approved by the Public Utilities Commission of Ohio, for AT&T Ohio, whose services the Company is reselling.

7.6 Telephone Service Assistance

The Company will provide Telephone Service Assistance on a pass through basis charging the Customer the same amount it is charged by the underlying ILEC who provides the service.

7.7 **Bad Check Charge**

The Company charges Customers \$30.00 for checks that are returned.

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Issued under authority of the Public Utilities Commission of Ohio, in Case No. <u>07-</u> -TP-ACE Dated

Steve Stanfill, Vice President Issued by:

EXHIBIT B-2-1

Revisions to IXC Tariff

Revised Pages: 8, 16, 19, 25, 27, 30-34

SIGECOM, LLC

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Issued by:

Steve Stanfill, Vice President SIGECOM, LLC

2. RULES AND REGULATIONS

2.1. Description and Limitations of Services

- 2.1.1. Intrastate Telecommunications Service ("Service") is the furnishing of Company communication Services contained herein between specified locations under the terms of this Tariff.
- 2.1.2. Company, when acting at the Customer's request and as its authorized agent, will make reasonable efforts to arrange for Service requirements, such as special routing, Diversity, or circuit conditioning.
- 2.1.3. Service is offered in equal access exchanges subject to the availability of facilities and the provisions of this Tariff. Company reserves the right to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available.
- 2.1.4. Service begins on the date that billing becomes effective and is provided on the basis of a minimum period of at least one month, 24 hours per day. For the purposes of computing charges in this Tariff, a month is considered to have 30 days.
- 2.1.5. Nothing herein, or in any other provision of this Tariff, or in any marketing materials issued by the Company shall give any person any ownership, interest, or proprietary right in any code or 800 number issued by the Company to its Customers.
- 2.1.6. In compliance with Rule 4901:1-5-17, the Company reserves the right to discontinue furnishing Services or billing options, upon written notice, when necessitated by conditions beyond its control. Conditions beyond the Company's control include, but are not limited to, a Customer's having Call volume or a calling pattern that results, or may result, in network blockage or other Service degradation which adversely affects Service to the calling party, the Customer, or other Customers of the Company.

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Issued by:

Steve Stanfill, Vice President SIGECOM, LLC

- 2.3.2. With respect to the Services contained herein and except as otherwise provided herein, the Company's liability shall not exceed an amount equal to the charge applicable to a one minute Call to the Called Station at the time the affected Call was made. If the initial minute rate is higher than the additional minute rate, the higher rate shall apply. For those Services with monthly recurring charges, the Company's liability is limited to an amount equal to the proportionate monthly recurring charges for the period during which Service was affected.
- 2.3.3. Unless required by Rule 4901:1-5, the Company is not liable for any act or omission of any other company or companies (including any Company affiliate that is a participating or concurring carrier) furnishing a portion of the Service or facilities, equipment, or Services associated with such Service.
- 2.3.4. The Customer is responsible for taking all necessary legal steps for interconnecting the Customer provided terminal equipment with the Company facilities. The Customer shall ensure that the signals emitted into the Company's network do not damage Company equipment, injure personnel or degrade Service to other Customers. The Customer is responsible for securing all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall comply with applicable LEC signal power limitations.
- 2.3.5. The Company may rely on Local Exchange Carriers or other third parties for the performance of other Services such as Local Access. Upon Customer request and execution and delivery of appropriate authorizing documents, the Company may act as agent for Customer in obtaining such other Services. Customer's liability for charges hereunder shall not be reduced by untimely Installation or non-operation of Customer provided facilities and equipment.
- 2.3.6. The failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, the waiver of any term or conditions herein, or the granting of an extension of time for performance by the Company or the Customer shall not constitute the permanent waiver of any term or condition herein. Each of the provisions shall remain at all times in full force and effect until modified in writing.

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2.10. Tax and Fee Adjustments

- 2.10.1. When any municipality, or other political subdivision, local agency of government, or department of public utilities imposes upon and collects from the Company an occupation tax, license tax, permit fee, franchise fee or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the Company's Customers receiving service within the territorial limits of such municipality, other political subdivision, or local agency of government.
- 2.10.2. The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover an amount if it is required by governmental or quasi-government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, compensation to payphone service providers for use of their payphones to access the Company's services.
- 2.11. Reserved for future use

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Issued by: Steve Stanfill, Vice President SIGECOM, LLC 6045 Wedeking Avenue

3. <u>DESCRIPTION OF SERVICES</u>

- 3.1. Wide Area ("WATS") and Message ("MTS") Toll Services
 - 3.1.1. The Company offers WATS and MTS intrastate interexchange long distance service utilizing switched or dedicated access arrangements between the Customers Premises and the Company's facilities for call origination. Call termination is completed through a combination of Company facilities and LEC switched access arrangements.
- 3.2. Reserved for future use
- 3.3. Reserved for future use
- 3.4. Switched Outbound Service
 - Switched outbound services permits outward calling utilizing premium switched Feature Group D access on both the originating and terminating ends.
- 3.5. <u>Dedicated Outbound Service</u>
 - 3.5.1. Dedicated outbound service permits outward calling to stations in diverse service areas. Dedicated outbound service is distinguished from other services by the existence of a dedicated, special access connection on one end. The Customer shall be responsible for all LEC charges in addition to the Recurring, Non-recurring and Usage charges set forth hereinafter.
- 3.6. Calling Card Service
 - 3.6.1. The Company's Calling Card Service permits Customers to place long distance calls utilizing Company issued Calling Cards for billing purposes.

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Reserved for future use 4.2.

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4.3. Reserved for future use

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Dated _____ in Case No. 07- -TP-ACE

Issued by: Steve Stanfill, Vice President

4.4. Switched Outbound Usage Rates*

DAY/EVENING/NIGHT/WEEKEND

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| ALL | \$0.12 | \$0.12 |

^{*} Rates apply to both business and residential Customers.

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4.5. <u>Dedicated Outbound Usage Rates*</u>

DAY/EVENING/NIGHT/WEEKEND

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| ALL | \$0.12 | \$0.12 |

^{*} Rates apply to both business and residential customers.

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4.6. Calling Card Usage Rates*

DAY/EVENING/NIGHT/WEEKEND

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| ALL | \$0.25 | \$0.25 |

^{*} Rates apply to both business and residential customers.

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SIGECOM, LLC

EXHIBIT B-3-1

Revisions to Access Tariff

Revised Pages: 7, 10, 11, 14, 18, 19, 22-27, 30-32, 36-39

SECTION 1 – DEFINITIONS (continued)

Meet Point: A point of interconnection that is not an end office or tandem.

Meet Point Billing: The arrangement through which multiple Exchange Carriers involved in providing Access Services, divide the ordering, rating, and billing of such services on a proportional basis, so that each Exchange Carrier involved in providing a portion of the Access Service agrees to bill under its respective rate sheet.

Mobile Telephone Switching Office: Location where the wireless Customer maintains a facility for purposes of interconnecting to the Company's Network.

Network Services: The Company's telecommunications Access Services offered on the Company's Network.

Nonrecurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The active condition of Switched Access or a telephone exchange service line.

Optional Expanded Area Service Traffic (OEAS): Optional service found in large urban areas financed by separate charge on end users that elect service as defined by a tariffed approved by the Commission.

On-Hook: The idle condition of switched access or a telephone exchange service line.

Out of Band Signaling: An exchange access signaling feature which allows customers to exchange call control and signaling information over a communications path which is separate from the message path.

Point of Presence: Location where the Customer maintains a facility for purposes of interconnecting to the Company's Network.

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SIGECOM, LLC

SECTION 2 - RULES AND REGULATIONS (continued)

2.1 **Undertaking of Company (continued)**

2.1.3 Terms and Conditions

- A. Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this rate sheet, a month is considered to have 30 days.
- B. Customers seeking to cancel service have an affirmative obligation to block traffic originating from or terminating to the Company's network. By originating traffic from or originating traffic to the Company's network, the Customer will have constructively ordered the Company's switched access service.
- C. The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.D below.
- The Customer agrees to return to the Company all Company-provided equipment D. delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

2.1.4 Liability of the Company

The liability of the Company for damages arising out of the furnishing of its Services. Α. including but not limited to mistakes, omissions, interruptions, delays, errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by act or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6 below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company.

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in Case No. 07--TP-ACE

Issued by:

Steve Stanfill, Vice President

SECTION 2 - RULES AND REGULATIONS (continued)

2.1 **Undertaking of Company (continued)**

2.1.4 Liability of the Company (continued)

- With respect to any other claim or suit, by a Customer or by any others, for damages В. associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair interruption or restoration of any service or facilities offered under this rate sheet, and subject to the provisions of the Company's liability, if any, shall be limited as provided herein.
- C. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: fire, explosion or other catastrophes; any law, order, regulation, direction action, or request of The United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lockouts work stoppages, or other labor difficulties.
- D. The Company shall not be liable for (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for the interconnection with Access Services; or (b) for the acts or omissions of other Common Carriers.
- E. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- F. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location, or use of any installation or equipment provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this Section 2.1.4.F as a condition precedent to such installations.

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SECTION 2 - RULES AND REGULATIONS (continued)

2.1 Undertaking of Company (continued)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities within its control that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable, notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provisions of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer within thirty (30) days after approving an application for service. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or Installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E. The Customer shall be responsible for the payment of service charges imposed on the Company by another entity, for visits to the Customer Premises when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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SECTION 2 - RULES AND REGULATIONS (continued)

2.3 Obligations of the Customer (continued)

- 2.3.1 The Customer shall be responsible for: (continued)
 - D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Access Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.C above.

Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be owned entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this subsection prior to accepting an order for service;

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the Premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may need to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing, and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work:
- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to, the location of Company facilities and equipment in any Customer Premises or the rights-of-way for which Customer is responsible obtaining under Section 2.3.1.D above; and granting or obtaining permission for Company agents or employees to enter the Customer Premises at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
- G. not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities.

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Steve Stanfill, Vice President SIGECOM, LLC 6045 Wedeking Avenue Evansville, IN 47715

SECTION 2 - RULES AND REGULATIONS (continued)

2.3 Obligations of the Customer (continued)

2.3.2 <u>Claims</u>

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs, and expenses for:

- A. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees;
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.3.3 Jurisdictional Reporting

The jurisdictional reporting requirements will be as specified below. When a Customer orders Access Service, its projected Percent Interstate Usage (PIU) must be provided in whole numbers to the Company. These whole number percentages will be used by the Company to apportion the use and/or charges between interstate and intrastate until a revised report is received as set forth herein. Reported or default PIU factors are used only where the call detail is insufficient to determine the appropriate jurisdiction of the traffic.

A. Originating Access: Originating access minutes is only traffic originating from the Company Local Switching Center(s). The Customer should provide the Company with a projected PIU factor on a quarterly basis.

If no PIU for originating minutes is submitted as specified herein, then the projected PIU will be set on a default basis of 50 percent interstate traffic and 50 percent interstate traffic.

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SECTION 2 - RULES AND REGULATIONS (continued)

2.4 **Customer Equipment and Channels (continued)**

2.4.2 Station Equipment (continued)

В. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.

The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Companyprovided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

Interconnection of Facilities 2.4.3

- Any special interface equipment necessary to achieve compatibility between the A. facilities and equipment of the Company used for furnishing Access Services and the Channels, facilities, or equipment of others shall be provided at the Customer's expense.
- Access Services may be connected to the services or facilities of other В. communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

2.4.4 Inspections

A. Upon reasonable notification of the Customer, and at reasonable times, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.B for the installation, operation, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

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SECTION 2 - RULES AND REGULATIONS (continued)

2.4 Customer Equipment and Channels (continued)

2.4.4 Inspections (continued)

B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action, as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken.

If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for services and facilities furnished by the Company to the Customer or its Joint or Authorized Users.

A. Taxes

The Customer is responsible for the payment of any sales, use, excise, access or other local, and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision, sale or use of Access Services. All such taxes shall be separately designated on the Company's invoices.

2.5.2 Billing and Collection of Charges

Unless otherwise specified herein, bills are due and payable upon receipt.

The Company shall bill on a current basis all charges incurred by, and credits due to, the Customer under this Tariff attributable to services established, provided, or discontinued during the preceding billing period. Any known unbilled charges for prior periods and any known adjustments also will be applied to the current bill.

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SECTION 2 - RULES AND REGULATIONS (continued)

2.5 Payment Arrangements (continued)

2.5.2 Billing and Collection of Charges (continued)

Nonrecurring Charges are due and payable within 25 days after the invoice date.

The Company shall present invoices for all Charges monthly to the Customer.

Amounts not paid within 25 days after the date of invoice will be considered past due. The Company will assess a late payment charge equal to 1.5% per month for any past due balance that exceeds 25 days.

If a service is disconnected by the Company in accordance with Section 2.5.3 following and later restored, restoration of service will be subject to all applicable installation charges.

The Customer shall notify the Company of any disputed items on an invoice within 90 days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedures.

2.5.3 Refusal and Discontinuance of Service

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. Upon any governmental prohibition, or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any Liability.

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Evansville, IN 47715

SECTION 2 - RULES AND REGULATIONS (continued)

2.5 Payment Arrangements (continued)

2.5.3 Refusal and Discontinuance of Service (continued)

- E. Upon the Company's discontinuance of service to the Customer under Section 2.5.3.A or 2.5.3.B above, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this rate sheet.
- F. The Company may discontinue the furnishings of any and/or all service(s) to Customer, without incurring any liability:
 - Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.3.F.1. (a-e), if
 - (a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of Common Carrier communications services or its planned use of service(s); or
 - (b) The Customer provides false Information to the Company regarding the Customer's Identity, address, credit-worthiness, past or current use of Common Carrier communications services, or its planned use of the Company's service(s); or
 - (c) The Customer states that it will not comply with a request of the Company for security for the payment for service(s) in accordance with Section 2.5.3.A above; or
 - (d) The Customer has been given written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other Common Carrier communications services to which the Customer either subscribes or had subscribed or used;

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SECTION 2 - RULES AND REGULATIONS (continued)

2.5 Payment Arrangements (continued)

2.5.3 Refusal and Discontinuance of Service (continued)

- (e) The Customer uses, or attempts or use, service with the intent to void the payment, either in whole or in part, of the rate sheet charges for the service by:
 - Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this rate sheet, or
 - Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - By delivering calls to or accepting calls from the Company's End User locations over Company switched local exchange services; or
 - IV. Continuing to have Company End Users presubscribed to the Customer; or
 - V. Any other Fraudulent means or devices; or
- Upon ten (10) days' written notice to the Customer of any sum thirty (30) days past due;
- 3. Upon ten (10) days' written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.3.A, above; or
- 4. Seven (7) days after sending the Customer written notice of noncompliance with any provision of this rate sheet if the noncompliance is not corrected within that seven (7) day period. The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance.

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SECTION 2 - RULES AND REGULATIONS (continued)

2.5 Payment Arrangements (continued)

2.5.4 Cancellation of Application for Service

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the company that would have been chargeable to the Customer had service begun.

The special charges described will be calculated and applied on a case-by-case basis.

2.6 Allowances for Interruptions in Service

interruptions in service which are not due to the negligence of or noncompliance with the provisions of this rate sheet by, the Customer or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

The Company will calculate the credit allowance after the Customer notifies the Company of service interruption. The amount of the allowance will depend on the length of the outage and the service impacted. Service Outage conditions are defined as complete loss of call origination and/or receipt capability. Credit Allowances, if any, will be deducted from the charges payable by the IXC and will be expressly indicated on the next invoice. A Service Outage begins when the IXC reports the outage to The Company.

A Service Outage ends when the affected circuit and/or associated Company equipment is fully operational in accordance with the technical specifications.

Credit allowances do not apply to outages (i) caused by the IXC; (ii) due to failure of equipment provided by the IXC; (iii) during any period in which The Company is not given access to the service premises; (iv) failures of LEC facilities or equipment which are carrying the failures resulting from the activities or negligence of LEC employees; (vi) inability to gain access to the IXC's equipment; and (vii) due to mutually agreed upon maintenance and repair.

Credit Allowances received by the Company from the LEC for Off-Net facility outages, which affects the IXC's Switched Services, will be passed through to the IXC in the form of a credit on the next invoice.

Interruptions, of 24 hours or more, are reported to or detected by the Company, and which are not due to the negligence or willful act of the Customer are credited to the Customer at the pro rata monthly charge involved for each 24 hours or fraction thereof of interruption. Credit it not allowed for interruptions to service of less than 24 hours. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

For calculating credit allowances every month is considered to have 30 days. A credit allowance for up to 48 hours is applied pro rate basis against the monthly recurring charges. A credit of at least one third of a month will be made for interruptions of 48 to 72 hours, and a credit of at least two-thirds of a month will be made for interruptions of 72 to 96 hours, with a full month credit for interruptions in excess of 96 hours. Only those facilities on the interrupted portion of the circuit will receive credit.

All requirements for credit allowances for interruptions of service will be consistent with 4901:1-5-16 of the Commission's Minimum Telephone Service Standards.

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SECTION 2 - RULES AND REGULATIONS (continued)

2.10 Reserved for future use.

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SIGECOM, LLC

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SECTION 3 - ORDERING OPTIONS FOR ACCESS SERVICE

3.1 General

This section sets forth the regulations and order related charges for Access Service Requests (ASR) for Switched Access Service, as defined in this rate sheet. These charges are in addition to other applicable charges set forth in other sections of this rate sheet.

3.1.1 Ordering Conditions

Customer may order switched access through a Constructive Order, as defined herein, or through an ASR.

The format and terms of the ASR will be as specified in the Industry Access Service Order Guidelines, unless otherwise specified herein.

3.1.2 Minimum Period of Service

The minimum period for which Access Service is provided and for which charges are applicable is one month.

- A. The following changes will be treated as a discontinuance of the existing service and a request for installation of a new service. All associated Nonrecurring Charges will apply for the new service, and a new minimum period will be established:
 - 1. A change in the identity of the Customer of record; or
 - A move by the Customer to a different building.
- B. When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period.

All applicable Nonrecurring Charges for the service will be billed in addition to the Minimum Period Charge.

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SECTION 3 - ORDERING OPTIONS FOR ACCESS SERVICE (continued)

3.2 Miscellaneous Charges (continued)

3.2 Miscellaneous Charges

Non-recurring Charges

Customer Requested Due Date Change¹

\$50, per order

Customer Requested Expedite¹

\$250, per location, per order

Cancellation (after 3 business days from order placement) Full NRCs + \$250. per order

Design Change, DS0/DS1

\$150, per circuit

Design Change, DS3 and higher

\$300, per circuit

Administrative Processing

\$25, per order

Company Due Date Change Policy - No due date change accepted at or after four (4) days prior to the current due date. If a Customer request is received during that time period, the supplemental charge will apply and, in addition, the billing will start on the current due date without exception.

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SECTION 5 - SWITCHED ACCESS RATES (continued)

5.2 Rate Categories

- 5.2.1 There are three rate categories which apply to Switched Access Service:
 - Local Switching
 - Local Transport
 - Common Line

5.2.2 Local Switching

The Local Switching cost category establishes the charges related to the use of end office switching equipment, the terminations in the end office of end user lines, the termination of calls at Company Intercept Operators or recordings, the Signaling Transfer Point (STP) costs, and the SS7 signaling function between the end office and the STP.

5.2.3 Local Transport

The local transport category provides the transmission facilities between the Customer designated premises and the end office switch(es) where the Customer traffic is switched to originate or terminate the customer's communications.

5.2.4 Common Line

The Common Line cost category establishes the charges related to the use of Company-provided end user common lines by customers and end users for intrastate access.

5.2.5 Toll-Free 8XX Data Base Query

The Toll-Free 8XX Database Query Charge, will apply for each Toll-Free 8XX call query received at the Company's (or its provider's) Toll-Free 8XX database.

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5.3 Billing of Access Minutes

When recording originating calls over FG Access with multi-frequency address signaling, usage measurement begins when the first wink supervisory signal is forwarded from the Customer's facilities. The measurement of originating call usage over FG Access ends when the originating FG Access entry switch receives disconnect supervision from either the originating End User's Local Switching Center -(indicating that the originating End User has disconnected), or the Customer's facilities, whichever is recognized first by the entry switch.

For terminating calls over FG Access with multi-frequency address signaling, the measurement of access minutes begins when a seizure signal is received from the Carrier's trunk group at the Point of Presence within the LATA. The measurement of terminating call usage over FG Access ends when a disconnect signal is received, indicating that either the originating or terminating user has disconnected.

When recording originating calls over FG Access with SS7 signaling, usage measurement begins when the transmission of the initial address message by the switch for direct trunk groups and with the receipt of an exit message by the switch for tandem trunk groups. The measurement of terminating FG Access call usage ends when the entry switch receives or sends a release message, whichever occurs first.

For terminating calls over FG Access with SS7 signaling, the measurement of access minutes begins when the terminating recording switch receives the initial message from the terminating End user. On directly routed trunk groups or on tandem routed trunk groups, the Company switch receives the initial address message and sends the Indication to the Customer in the form of an answer message. The measurement of terminating FG Access call usage ends when the entry switch received or sends a release message, whichever occurs first.

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5.4 Rates and Charges

5.4.1 Local Switching

Originating, per minute

\$0.005820

Terminating, per minute

\$0.005820

5.4.2 <u>Toll-Free 8XX Data Base Query</u>

Toll Free Database Query

\$0.002294

per query

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5.4 Rates and Charges (continued)

5.4.3 Switched Transport

Entrance Facility (Per DS1)

Monthly recurring \$227.00

Nonrecurring \$1,010.00 (First) \$950.00 (Additional)

Direct Transport (Per DS1)

Dedicated Transport - Termination

Monthly recurring \$81.00

Nonrecurring \$310.00 (First) \$250.00 (Additional)

Dedicated Transport - Facility, per mile \$25.00
Dedicated Tandem Port - per port \$133.80
Dedicated Trunk Port - per port \$120.25

Common Transport

Access Order Charge \$60.00

Nonrecurring trunk charges \$115.00 (First)

\$40.00 (Additional)

Tandem Switched Transport -

Termination per minute \$0.000244

Tandem Switched Transport Facility, per minute, per mile \$0.000044

Tandem Switching, per minute \$0.001033
Common Transport Multiplexing, per minute \$0.000042
Common Trunk Port, per minute \$0.00369
Interconnection charge, per minute \$0.000000

Interconnection charge, per minute
Host/Remote Transport

Termination, per minute \$0.000699
Facility, per minute, per mile \$0.00040
Trunk Port, per minute \$0.000369

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SIGECOM, LLC

6045 Wedeking Avenue Evansville, IN 47715

EXHIBIT D-1

Revised Exhibit D

EXHIBIT D

Description of Services Proposed

Sigecom, LLC ("Sigecom" or "Applicant") is seeking authority to provide local exchange services to residential and business customers located in the territories of AT&T OHIO and interexchange reseller services throughout the State of Ohio. Exchange services to be offered include but will not be limited to: (i) local exchange access services to single-line and multi-line business and residential customers at various points in the specified service areas; and (ii) local exchange usage services to customers of Applicant's end user access services.

In addition to the above, Sigecom, through interconnection with other carriers, will offer dual party relay service; 911 Emergency Services; directory assistance and operator assisted calls; and toll free calling.

The Company also seeks authority to offer a full range of "1+" interexchange telecommunications services on a resale basis. Specifically, Applicant seeks authority to provide MTS, out-WATS, in-WATS, and 1-800 Access services. For the provision of these services the Company will use SPRINT as its underlying carrier.

EXHIBIT E-1

Revised Exhibit E

EXHIBIT E

Explanation of Provision of Services

SIGECOM, LLC is seeking authority to provide facilities-based and resold local exchange and interexchange services.

The Company will provide facilities-based and resold local exchange services in the exchange areas of AT&T Ohio.

The Company will provide interexchange services reselling the services of SPRINT.

EXHIBIT L-1

Revised Exhibit L

EXHIBIT L

Documentation of Corporate Structure and Ownership

Corporate Structure

Sigecom, LLC is a limited liability company organized under the laws of the State of Indiana.

Ownership

WideOpenWest Finance, LLC

100%

WideOpenWest Finance, LLC, is a Delaware limited liability company that serves as a holding company for all of its subsidiary "WOW" operating entities. (See Organizational Chart following).

Various operating entities identified provide cable service.

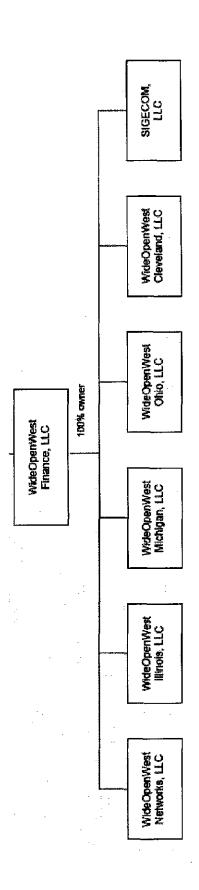


EXHIBIT W-1

Revised Exhibit W

Revised Sample Bill

Revised Residential and Non-residential Disconnect Notice

Revised Letter of Agency

Sample Bill

Customer: [Insert Customer's Name] Address: [Insert Address]

Account No.: [Insert account number or phone number]

| Billing Date | Billing Period | Date Due |
|--------------|----------------|----------|
| | | |

SIGECOM, LLC

6045 Wedeking Avenue Evansville, IN 47715

FOR BILLING INQUIRIES: 1-877-744-3266 FOR SERVICE INQUIRIES: 1-877-744-3266

www.sigecom.net

| Description | Rate | Quantity | Amount |
|---|------|----------|--------|
| Current Month's Charges | | | |
| Credits applied to account: | | | |
| Unpaid charges from previous bill: | | | |
| Late payments: | | | |
| Charges for regulated competitive service: | | | |
| Charges for local extended area service calls, including any usage-sensitive charges: | | | |
| Non-recurring, fractional or nonbasic service | : | | |
| Charges for nonregulated services or products: | | | |
| Taxes and surcharges: [include summary] | | | |
| 9-1-1 charges: | J | | |
| An itemization of local and/or toll charges is attached. | | | |
| Total Due \$ | | | |

Please remit this bill via U.S. Mail to the address listed on this invoice.

If your complaint is not resolved after you have called Sigecom, LLC., or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TDD/TYY toll free at 1-800-686-1570 from 8:00 a.m. to 5:30 p.m. weekdays, or visit www.puco.ohio.gov.

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.pickocc.org.

RESIDENTIAL DISCONNECTION NOTICE

Sigecom, LLC

[Date]

Customer Name
Address 1
Address 2
City, State, Zip

Account Number: xxxxxxxx Amount Past Due: \$xxxxxxx

This will serve as notice that Sigecom, LLC intends to disconnect [insert either local or long distance or local and long distance] telephone service. Sigecom, LLC has decided to take this action, because it has not received payment for services since [insert date]. The total amount past due is [insert amount]. Failure to pay the amount required at the company's office or to one of its authorized agents by [insert date] may result in the disconnection of local or toll services. An additional charge for reconnection may apply if your service is disconnected. Payments to an unauthorized payment agent may result in the untimely or improper crediting of your account.

The reasons for disconnection of service are [insert reasons]. In order to avoid the disconnection, the subscriber must take the following action [insert action taken and amount of payment to be made which is not greater than past due balance, not including nonregulated services]. The earliest date when disconnection will occur is [insert date].

Please note that the total amount due to avoid disconnection of local service is [insert figure]. Please note that the total amount due for toll charges is [insert figure]. Nonpayment of toll charges may result in the disconnection of toll services, but not in the disconnection of local service. [If applicable – The total amount due for nonregulated charges is [insert figure]. However, nonpayment of nonregulated charges cannot result in the disconnection of local service or regulated toll service.]

If you wish to contact Sigecom, LLC to discuss your account, please call or send all correspondence to:

Customer Service Sigecom, LLC PO Box 5789 Evansville, IN 47716

Phone: (877) 744-3266

Hours: 7:00 a.m. to 4:00 p.m. EST

If you have a complaint in regard to this disconnection notice that can not be resolved after you have called Sigecom, LLC, or for general information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TDD/TYY toll free at 1-800-686-1570 from 8:00 a.m. to 5:30 p.m. weekdays, or visit www.puco.ohio.gov.

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.pickocc.org.

NON-RESIDENTIAL DISCONNECTION NOTICE

Sigecom, LLC

[Date]

Customer Name Address 1 Address 2 City, State, Zip Account Number: xxxxxxx Amount Past Due: \$xxxx.xx

This will serve notice that Sigecom, LLC intends to disconnect your [insert either local or long distance or local and long distance] telephone service. Sigecom, LLC has decided to take this action, because it has not received payment for services since [insert date]. The total amount pas due is [insert amount]. Failure to pay the amount required at the company's office or to one of its authorized agents by [insert date] may result in the disconnection of local or toll services. An additional charge for reconnection may apply if your service is disconnected. Payment to an authorized agent may result in the untimely or improper crediting of your account.

The reasons for disconnection of service are [insert reasons]. In order to avoid the disconnection, the subscriber must take the following action [insert action taken and amount of payment to be made which is not greater than past due balance, not including non-regulated services]. The earliest date when disconnection will occur is [insert date].

Please note that the total amount due to avoid disconnection of local service is [insert figure]. The total amount due for toll charges is [insert figure]. Nonpayment of toll charges may result in the disconnection of toll service but not in the disconnection of local service, [If applicable – The total amount due for non-regulated charges is [insert figure]. However, nonpayment of non-regulated charges cannot result in the disconnection of local service or regulated toll service.]

You may contact us to make an inquiry, to discuss the delinquency, or to make a complaint.

Customer Service Sigecom, LLC PO Box 5789 Evansville, IN 47716

Phone: (877) 744-3266

Hours: 7:00 a.m. to 4:00 p.m. EST

If your questions are not resolved after you have called Sigecom, LLC, customer may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TDD/TYY toll free at 1-800-686-1570 from 8:00 a.m. to 5:30 p.m. weekdays, or visit the PUCO website at www.puco.ohio.gov.

You may also be charged a deposit prior to restoration of service, which is ["two-twelfths of the reasonably estimated charge for the following twelve months of service].

SIGECOM. LLC 6045 Wedeking Avenue Evansville, IN 47715

Date

For each of the telephone numbers listed herein, I appoint SIGECOM, LLC, to act as my agent in order to effectuate the collection of account information and/or carry out the changes authorized herein on my behalf. I understand that I may select a separate local exchange carrier, intraLATA toll carrier, and interLATA carrier for any one telephone number.

I hereby authorize the change of my communications company(s) from that/those, which I am currently using, to SIGECOM, LLC for each of the service types I have designated below.

I understand that by signing this letter of agency my signature shall unblock my carrier of choice service protection to make the change in long distance service possible. I also understand that I may incur a fee to switch my telephone service to SIGECOM, LLC. I further understand that I may designate only one carrier per service for any one telephone number, and therefore revoke any previous

appointments or selections concerning the telephone numbers listed below. Please designate the telecommunications services for the telephone numbers listed below by marking the appropriate boxes: INTERLATA / INTERSTATE / INTERNATIONAL **INTRALATA Local Exchange Services Only** Lauthorize disclosure to SIGECOM, LLC of my account information, including my account billing name, billing address, directory listing, service address, and my customer proprietary network information, including service and feature subscription, long distance carrier identity, and pending service order activity. Please designate the telecommunications services for the telephone numbers listed below by marking the appropriate boxes: LOCAL EXCHANGE SERVICES П This agreement will remain in effect until revoked in writing by the customer or SIGECOM, LLC I select SIGECOM, LLC to provide the communications service types indicated for each of the telephone numbers listed herein. (List ALL BTNs, lines, and toll free numbers) Name Address City State Phone Contact Your signature acknowledges that you understand and accept the terms and conditions of this L.O.A. and that YOU ARE DULY AUTHORIZED TO MAKE THE CHANGE(S) INDICATED BY EXECUTING THIS L.O.A. Customer Acceptance SIGECOM, LLC Signature Printed Name Title

EXHIBIT X-1

Revised Exhibit X

| Company Name: Sigecom, LLC | Select Only AT&T Ohio |
|----------------------------|-----------------------|
| dba: | |
| Certificate Number: | |

Designate Proposed Market Area (PMA) by putting an "X" in appropriate boxes

| a disparan | COUNTY DESCRIPTION | EXCHANGE !! | PHA |
|------------|--------------------|--------------------------|----------|
| AT&T Ohio | ADAMS | Winchester | X |
| AT&T Ohio | ATHENS | Nelsonville | X |
| AT&T Ohio | BELMONT | Barnesville | X |
| AT&T Ohio | BELMONT | Bellaire | X |
| AT&T Ohio | BELMONT | Bethesda | X |
| AT&T Ohio | BELMONT | Martins Ferry-Bridgeport | X |
| AT&T Ohio | BELMONT | Somerton | X |
| AT&T Ohlo | BELMONT | St. ClairsvIlle | X |
| AT&T Ohio | BROWN | Aberdeen | X |
| AT&T Ohio | BROWN | Ripley | X |
| AT&T Ohio | BUTLER | Middletown | X |
| AT&T Ohio | BUTLER | Monroe | X |
| AT&T Ohio | BUTLER | Trenton | X |
| AT&T Ohio | CHAMPAIGN | Christiansburg | X |
| AT&T Ohio | CLARK | Donnelsville | X |
| AT&T Ohio | CLARK | Enon | X |
| AT&T Ohia | CLARK | Medway | X |
| AT&T Ohio | CLARK | New Carlisle | Χ |
| AT&T Ohio | CLARK | North Hampton | X |
| AT&T Ohio | CLARK | Pitchin | X |
| AT&T Ohio | CLARK | South Charleston | X |
| AT&T Ohio | CLARK | South Vienna | X |
| AT&T Ohio | CLARK | Springfield | X |
| AT&T Ohio | CLARK | Tremont City | X |
| AT&T Ohio | COLUMBIANA | Columbiana | X |
| AT&T Ohio | COLUMBIANA | East Liverpool | X |
| AT&T Ohio | COLUMBIANA | East Palestine | X |
| AT&T Ohio | COLUMBIANA | Leetonia | X |
| AT&T Ohio | COLUMBIANA | Lisbon | X |
| AT&T Ohio | COLUMBIANA | New Waterford | X |
| AT&T Ohio | COLUMBIANA | Rogers | X |
| AT&T Ohio | COLUMBIANA | Salem | X |
| AT&T Ohio | COLUMBIANA | Salineville | X |
| AT&T Ohio | COLUMBIANA | Wellsville | X |
| AT&T Ohio | COSHOCTON | Conesville | X |
| AT&T Ohio | COSHOCTON | Coshocton | X |
| AT&T Ohio | COSHOCTON | West Lafayette | X |
| AT&T Ohio | CUYAHOGA | Bedford | X |
| AT&T Ohio | CUYAHOGA | Berea | X |
| AT&T Ohio | CUYAHOGA | Brecksville | X |
| AT&T Ohio | CUYAHOGA | Chagrin Falls | X |
| AT&T Ohio | CUYAHOGA | Cleveland | X |
| AT&T Ohio | CUYAHOGA | Gates Mills | X |
| AT&T Ohio | CUYAHOGA | Hillcrest | X |
| AT&T Ohio | CUYAHOGA | Independence | X |

| AT&T Ohio | CUYAHOGA | Montrose [CUY] | X |
|-----------|---|------------------------|-----|
| AT&T Ohio | CUYAHOGA | North Royalton | X |
| AT&T Ohio | CUYAHOGA | Olmsted Falls | Χ |
| AT&T Ohio | CUYAHOGA | Strongsville | X |
| AT&T Ohio | CUYAHOGA | Terrace | χ |
| AT&T Ohio | CUYAHOGA | Trinity | X |
| AT&T Ohio | CUYAHOGA | Victory | X |
| AT&T Ohio | ERIE | Bloomingville | X |
| AT&T Ohio | ERIE | Castalia | X |
| AT&T Ohio | ERIE | Sandusky | X |
| AT&T Ohio | FAIRFIELD | Carroll | X |
| AT&T Ohio | FAIRFIELD | Lancaster | X |
| AT&T Ohio | FAIRFIELD | Rushville | X |
| AT&T Ohio | FAIRFIELD | Sugar Grove | X |
| AT&T Ohio | FAYETTE | Bloomingburg | X |
| AT&T Ohio | FAYETTE | Jeffersonville | X |
| AT&T Ohio | FAYETTE | Milledgeville | x |
| | AND AND THE STATE OF THE STATE | | - ^ |
| AT&T Ohio | FAYETTE | Washington Court House | Х |
| AT&T Ohio | FRANKLIN | Alton | X |
| AT&T Ohlo | FRANKLIN | Canal Winchester | X |
| AT&T Ohio | FRANKLIN | Columbus | X |
| AT&T Ohio | FRANKLIN | Dublin | X |
| AT&T Ohio | FRANKLIN | Gahanna | X |
| AT&T Ohio | FRANKLIN | Grove City | × |
| AT&T Ohio | FRANKLIN | Groveport | X |
| AT&T Ohio | FRANKLIN | Harrisburg | X |
| AT&T Ohio | FRANKLIN | Hilliard | x |
| AT&T Ohio | FRANKLIN | Lockbourne | X |
| AT&T Ohio | FRANKLIN | New Albany | X |
| AT&T Ohio | FRANKLIN | Reynoldsburg | X |
| AT&T Ohio | FRANKLIN | Westerville | - X |
| AT&T Ohio | FRANKLIN | Worthington | - x |
| AT&T Ohio | GALLIA | Cheshire | X |
| AT&T Ohio | GALLIA | Gallipolis | x |
| AT&T Ohio | | Guyan | nni |
| AT&T Onio | GALLIA | Rio Grande | ĽX |
| | GALLIA | Vinton | X |
| AT&T Ohio | GALLIA | | X |
| AT&T Ohio | GALLIA | Walnut | X |
| AT&T Ohio | GEAUGA | Burton | _ X |
| AT&T Ohio | GEAUGA | Chesterland | X |
| AT&T Ohio | GREENE | Beavercreek | _ X |
| AT&T Ohio | GREENE | Bellbrook | X |
| AT&T Ohio | GREENE | Bowersville | X |
| AT&T Ohio | GREENE | Cedarville | X |
| AT&T Ohio | GREENE | Fairborn | X |
| AT&T Ohio | GREENE | Jamestown | X |
| AT&T Ohio | GREENE | Spring Valley | X |
| AT&T Ohio | GREENE | Xenia | X |
| AT&T Ohio | GREENE | Yellow Springs-Clifton | X |
| AT&T Ohio | HANCOCK | Findlay | _ X |
| AT&T Ohio | HIGHLAND | Belfast | X |

| AT&T Ohio | HIGHLAND | Danville [HIG] | X |
|-----------|------------|-------------------------|----------------|
| AT&T Ohio | HIGHLAND | Hillsboro | X |
| AT&T Ohio | HIGHLAND | Marshall | X |
| AT&T Ohio | HIGHLAND | Rainsboro | X |
| AT&T Ohio | HIGHLAND | Sugar Tree Ridge | X |
| AT&T Ohio | HOCKING | Murray City | X |
| AT&T Ohio | JEFFERSON | Mingo Junction | X |
| AT&T Ohio | JEFFERSON | Steubenville | X |
| AT&T Ohio | JEFFERSON | Toranto | X |
| AT&T Ohio | LAKE | Leroy | X |
| AT&T Ohio | LAKE | Mentor | X |
| AT&T Ohio | LAKE | Painesville | X |
| AT&T Ohio | LAKE | Wickliffe | × |
| AT&T Ohio | LAKE | Willoughby | X |
| AT&T Ohio | LAWRENCE | Arabla | X |
| AT&T Ohio | LAWRENCE | fronton | X |
| AT&T Ohio | LUCAS | Holland | X |
| AT&T Ohio | LUCAS | Maumee | X |
| AT&T Ohio | LUCAS | Toledo | x |
| AT&T Ohio | LUCAS | Whitehouse | X |
| AT&T Ohio | MADISON | London | X |
| AT&T Ohio | MADISON | Sedalia | X |
| AT&T Ohio | MADISON | South Solon | X |
| AT&T Ohio | MADISON | West Jefferson | X |
| AT&T Ohio | MAHONING | Canfield | X |
| AT&T Ohio | MAHONING | Lowellville | X |
| AT&T Ohio | MAHONING | North Jackson | X |
| AT&T Ohio | MAHONING | North Lima | X |
| AT&T Ohio | MAHONING | Sebring | X |
| AT&T Ohio | MAHONING | Youngstown | X |
| AT&T Ohio | MIAMI | Fletcher-Lena | -~ d |
| AT&T Onio | MIAMI | Piqua | X |
| AT&T Ohio | MONROE | Beallsville | X |
| AT&T Onio | MONROE | Clarington | X |
| AT&T Onio | | | X |
| AT&T Onio | MONROE | Duffy | X |
| AT&T Onio | MONROE | Graysville | X |
| | MONROE | Lewisville | X |
| AT&T Ohio | MONROE | Woodsfield | X |
| AT&T Ohio | MONTGOMERY | Centerville [MOT] | X |
| AT&T Ohio | MONTGOMERY | Dayton | X |
| | | | and the second |
| AT&T Ohio | MONTGOMERY | Miamisburg-W.Carrollton | X |
| AT&T Ohio | MONTGOMERY | Vandalia | X |
| AT&T Ohio | MUSKINGUM | Dresden | X |
| AT&T Ohio | MUSKINGUM | Fultonham | X |
| AT&T Ohio | MUSKINGUM | Norwich | X |
| AT&T Ohio | MUSKINGUM | Philo | X |
| AT&T Ohio | MUSKINGUM | Zanesville | X |
| AT&T Ohio | PERRY | Corning | X |
| AT&T Ohio | PERRY | Glenford | X |
| AT&T Ohio | PERRY | New Lexington | X |
| AT&T Ohio | PERRY | Roseville | X |

| AT&T Ohio | PERRY | Shawnee | M arker- |
|--|------------|---------------------|-------------------|
| AT&T Ohio | PERRY | Somerset | |
| AT&T Ohio | PERRY | Thornville | 19000 |
| AT&T Ohio | PICKAWAY | New Holland | 100.5 |
| AT&T Ohio | PORTAGE | Atwater | 190mp.v |
| AT&T Ohio | PORTAGE | Kent | ALC: UK. |
| AT&T Ohio | PORTAGE | Mantua | ALC: |
| AT&T Ohio | PORTAGE | Mogadore | |
| AT&T Ohio | PORTAGE | Ravenna | 304.2 |
| AT&T Ohio | PORTAGE | Rootstown | - |
| AT&T Ohio | SANDUSKY | Fremont | |
| AT&T Ohio | SANDUSKY | Lindsey | -314- |
| AT&T Ohio | SENECA | Fostoria | ,*15 mg. |
| AT&T Ohio | SENECA | New Riegel | ٠٠~ |
| AT&T Ohio | SENECA | Tiffin | **- |
| AT&T Ohio | STARK | Alliance | d _e r- |
| AT&T Ohio | STARK | Canal Fulton | |
| AT&T Ohio | STARK | Canton | ***** |
| AT&T Ohio | STARK | Hartville | ~~ |
| AT&T Ohio | STARK | Louisville | A+# |
| AT&T Ohio | STARK | Magnolia-Waynesburg | |
| AT&T Ohio | STARK | Marlboro | CHO |
| AT&T Ohio | STARK | Massillon | w,, |
| AT&T Ohio | STARK | Navarre | West |
| AT&T Ohio | STARK | North Canton | |
| AT&T Ohio | STARK | Uniontown | C+34. |
| AT&T Ohio | SUMMIT | Akron | ~~ |
| AT&T Ohio | SUMMIT | Greensburg | - Area |
| AT&T Ohio | SUMMIT | Manchester [SUM] | Vare |
| AT&T Ohio | TRUMBULL | Girard | me |
| AT&T Ohio | TRUMBULL | Hubbard | _ |
| AT&T Ohio | TRUMBULL | Kirtland | · ma |
| AT&T Onio | TRUMBULL | Niles | Van |
| AT&T Onio | TRUMBULL | Sharon | •••• |
| AT&T Ohio | TUSCARAWAS | Gnadenhutten | • |
| AT&T Ohio | TUSCARAWAS | Newcomerstown | |
| AT&T Onlo | TUSCARAWAS | Uhrichsville | m |
| AT&T Ohio | WARREN | Franklin | • |
| AT&T Ohio | WASHINGTON | Belpre | Ç. |
| AT&T Ohio | WASHINGTON | Marietta | hwa |
| MMCCAL AND AND THE CONTRACT OF | WASHINGTON | New Matamoras | rese |
| AT&T Ohio | | | ۰ |
| AT&T Ohio | WASHINGTON | Newport Dalton | CT4 |
| AT&T Ohio | WAYNE | | ver |
| AT&T Ohio | WOOD | Perrysburg | nove |
| AT&T Ohio | WYANDOT | Upper Sandusky | |