

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Margie)	
Bruce,)	
)	
Complainant,)	
)	
v.)	Case No. 07-348-TP-CSS
)	
Verizon North Inc.,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) On March 29, 2007, Margie Bruce (the complainant) filed a formal complaint in this case against the respondent, Verizon North Inc. (Verizon). The complaint alleges that the respondent, by failing to inform the complainant of the availability of an optional blocking service, provided inadequate service to and discriminated against the complainant.
- (2) The Commission's docketing department mailed a copy of the complaint to the respondent, along with a letter directing the respondent to file its answer to the complaint or other responsive pleading within 20 days, i.e., by April 18, 2007. However, the respondent filed no answer because prior to the due date for the answer the parties were able to reach a settlement that resolved all of the issues involved in the complaint.
- (3) On April 17, 2007, the complainant filed a letter seeking to dismiss the complaint, based on the fact that the parties had resolved the complaint.
- (4) It appears that the parties have resolved all the issues raised in the complaint. Therefore, the Commission finds that the complainant's request to dismiss this complaint should be granted.

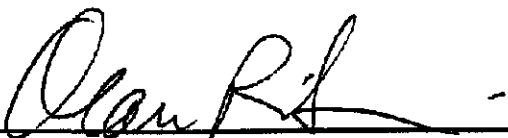
It is, therefore,

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Technician M Date Reviewed 5/20/07

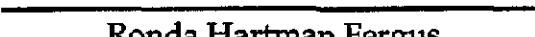
ORDERED, That, in accordance with the above findings, this complaint is dismissed.
It is, further,


ORDERED, That a copy of this entry be served upon the Ms. Bruce, Verizon and its counsel, and all other interested persons of record.

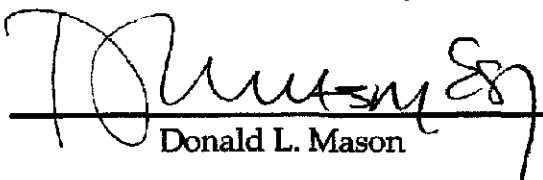
THE PUBLIC UTILITIES COMMISSION OF OHIO


Alan R. Schriber, Chairman


Paul A. Centolella


Ronda Hartman Fergus

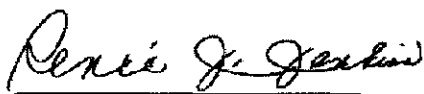

Valerie A. Lemmie


Donald L. Mason

DEF;geb

Entered in the Journal

MAY 30 2007


Renee J. Jenkins

Renee J. Jenkins
Secretary