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May 21, 2007

Ms. Renee' Jenkins, Director of Administration Public Utilities Commission of Ohio 180 East Broad Street, 13th Floor Columbus, OH 43215-0573

Re:

United Telephone Company of Ohio d/b/a Embarq Case Nos: 07-316-TP-EMG, 90-5041-TP-TRF

Dear Ms. Jenkins:

After discussion with staff, Reverse Notification Telephone Number Database Service language was modified for clarification. Enclosed are an original of replacement pages to Case Number 07-316-TP-EMG, 90-5041-TP-TRF.

Section 40

Original Sheet 18

Original Sheet 19 Original Sheet 20

Original Sheet 21 Original Sheet 22

If you have any questions regarding this filing, please contact Becky Donahue at 614-220-8624.

Sincerely,

Glenda Munion / cod

**Enclosure** 

c: Becky Donahue

OH 07-19 Replacement Letter 05-21

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Glenda L. Munson TARIFF ANALYST I Volce: (913) 315-9346 Fax: (913) 315-0763

### P.U.C.O. NO. 5 GENERAL EXCHANGE TARIFF

# UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

#### III. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE

#### A. DESCRIPTION OF SERVICE

- The Telephone Company offers Reverse Notification Telephone Number Database Service (Reverse Database Service) to support the ability of Public Safety Answering Points (PSAPs) to make broadcast notification calls to areas under their jurisdiction in the event of public emergencies.
  - a. Public Emergency

For the purposes of this service, a public emergency shall be defined as the presence of actual or imminent conditions which present either:

- i. An immediate danger to the health or safety of people.
- ii. A likelihood of sever irreparable damage to property.

#### B. GENERAL REGULATIONS

- Reverse Database Service is offered solely for the purpose of permitting PSAPs to make broadcast notifications to particular geographic areas and associated local telephone numbers in the event of public emergencies. PSAPs ordering Reverse Database Service must provide the Telephone Company with written certification of their authority to make public emergency notifications.
- PSAPs may not use Reverse Database Service information in connection with Universal Emergency Telephone Number Service (911).
- 3. PSAPs subscribing to Reverse Database Service will receive a monthly CD-ROM download of information from the Telephone Company's Automatic Location Indicator (ALI) database. The Telephone Company will provide ten-digit telephone numbers, and associated addresses to the extent that information is present in the Telephone Company's ALI database.
- 4. Reverse Database Service will include ALI information obtained by the Telephone Company from other local exchange carriers serving a PSAP's jurisdiction, when there are multiple local exchange carriers in a PSAP's jurisdiction. Reverse Database Service will include ALI information obtained from customers who operate private switches and have requested that carriers maintain appropriate information in the carrier's ALI database.

Issued: May 21, 2007 Effective:

## P.U.C.O. NO. 5 GENERAL EXCHANGE TARIFF

## **UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)**

- III. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Continued)
  - B. GENERAL REGULATIONS (Continued)
    - 5. The Telephone Company will provide Reverse Database Service only for the jurisdictional area where a PSAP is authorized to provide public emergency services. PSAPs will not be able to obtain foreign listings, foreign exchange cross-listings, foreign central office subscriptions, and multiple listings through Reverse Database Service.
    - 6. The Telephone Company considers all information provided to a PSAP under Reverse Database Service to be confidential and proprietary. Information received through Reverse Database Service may contain the addresses and telephone numbers of individuals whose listings are not published in directories and/or are not listed in directory assistance databases. The PSAP must:
      - Hold all Reverse Database Service information in confidence and protect it in accordance with the security regulations by which it protects its own proprietary or confidential information;
      - Restrict disclosure of the information solely to those PSAP employees and/or agents with a need to know and not disclose or resell such information to any other parties;
      - Use the information only when delivering broadcast notifications of public emergencies; and
      - d. Notify the Telephone Company immediately of any confirmed or suspected misuse of Reverse Database Service information.
    - 7. The PSAP represents and warrants that it will use information received through Reverse Database Service only in public emergency situations. A PSAP may not access, use, import, export, copy, print, distribute or release information for any purpose other than what is necessary to make outbound telephone public emergency notifications.
    - 8. The Telephone Company may immediately terminate a PSAP's use of Reverse Database Service and demand the return of all Reverse Database Service information furnished to the PSAP if, in the Telephone Company's judgment, the PSAP misuses the information provided or fails to comply with any other provision of this tariff.

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## P.U.C.O. NO. 5 GENERAL EXCHANGE TARIFF

# UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

- III. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Continued)
  - B. GENERAL REGULATIONS (Continued)
    - 9. A PSAP's modification, merger or enhancement of information received through the Reverse Database Service will not relieve the PSAP from any provision of this tariff.
    - Each entity which performs an outbound public emergency notification message shall do so in coordination with other municipalities within the county.
    - 11. Each entity who performs an outbound public emergency notification message shall notify the Ohio 9-1-1 coordinator in writing within twenty-four hours after initiating the messaging. The report shall include:
      - The date and time that the outbound public emergency notification message was initiated.
      - b. The total number of individual unique outbound public emergency notification messages sent.
      - c. The circumstances surrounding the situation that spurred the outbound public emergency notification message(s).
      - d. The total number of telephone numbers the message(s) was delivered to.
      - e. The number of square miles included in the geographic area of the outbound public emergency notification message(s).
      - f. A summary of whether or not the entity submitting the report believes the outbound public emergency notification message will be utilized to deliver a message in relation to this same situation in the near future and, if so, for what length of time the submitting entity believes the situation will continue.
    - 12. Each entity who wishes to perform a test message of an outbound public emergency notification messaging system shall provide twenty-four hours advanced notification of the scope and scheduled time of the test to:
      - a. The news media in the affected area.
      - b. The Ohio 9-1-1 coordinator.
    - 13. Any entity which fails to abide by the terms of this tariff shall hence forth receive no further data extracts from the 911 database until it has been determined that such entity has come into compliance with the terms of this tariff.

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## P.U.C.O. NO. 5 GENERAL EXCHANGE TARIFF

## UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

# III. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Continued)

#### C. LIMITATIONS

- The Telephone Company offers no warranty or representation with respect to the accuracy or completeness of the Reverse Database Service. The Telephone Company may rely on other local exchange carriers or private switch customers for certain information used in the Reverse Database Service.
- 2. The Telephone Company does not warrant or represent that the Reverse Database Service will be compatible with every type of reverse notification equipment. PSAPs are responsible for acquiring their own broadcast notification equipment and for testing the compatibility of that equipment with the Reverse Database Service.
- By offering Reverse Database Service, the Telephone Company makes no warranties
  or representations for the operation of customer's broadcast notification equipment or
  for the availability or performance of any telephone network facilities, including the
  Telephone Company's facilities, during a broadcast notification.

### D. LIABILITY OF THE COMPANY

- 1. By subscribing to Reverse Database Service, a PSAP agrees to hold harmless and indemnify the Telephone Company, along with its employees, directors, officers, agents, and subcontractors, from and against all claims or suits arising out of or resulting from the provision of Reverse Database Service, specifically including, but not limited to, all claims or suits resulting from or allegedly resulting from errors or omissions in the file or the use of such information by the PSAP or its agents.
- To the extent that the PSAP claims sovereign immunity or other statutory limitations
  against third party claims, the PSAP will extend that same protection to the Telephone
  Company in connection with the PSAP's use of the Reverse Database Service.

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# UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

- III. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Continued)
  - E. RATES AND CHARGES
    - 1. PSAPs can purchase Reverse Database Service in the following format:
      - a. Monthly update The customer purchases monthly CD-ROM updates and pays a monthly recurring charge. The customer commits to purchasing the CD-ROM for a minimum of twelve consecutive months. Should the customer terminate service prior to the twelfth month, the customer will be billed for any remaining months to fulfill the twelve-month minimum.
    - 2. Reverse Database Service,

a. Monthly update (CD-ROM)     12 Month Term	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
	\$0.00	\$66.00

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