

THE PUBLIC UTILITIES COMMISSION OF OHIO

ENTRY

(2) Windstream responded on February 23, 2007, by admitting that it provides telephone service to Mr. Hansel. Windstream also admits that Mr. Hansel had questions about calling plan options and that Windstream representatives attempted to answer his questions. Windstream denies that Mr. Hansel has services or calling plans that he did not request, particularly for inside wire maintenance. Windstream adds that it contacted Mr. Hansel on February 21, 2007, to try to resolve Mr. Hansel's concerns and states that at that time it informed Mr. Hansel that he could change calling plans or remove inside wire maintenance from his service if he so desired.

Technician

Date Processed 5-18-07


- (3) The attorney examiner concludes that Mr. Hansel has presented reasonable grounds for complaint. Accordingly, the parties are directed to attend a prehearing conference on June 7, 2007, at the Commission offices, 180 E. Broad Street, Columbus, Ohio 43215-3793, 11:00 A.M. in Hearing Room 11-A. The purpose of the prehearing conference is to resolve this matter without a formal hearing. Prior to that time, the parties may direct questions regarding the conference to the attorney examiner who will be present at the conference, Janet Stoneking, at (614) 466-6849.


It is, therefore,

ORDERED, That the parties attend the prehearing conference as described in Finding (3). It is, further,

ORDERED, That a copy of this Entry be served upon all parties of record.

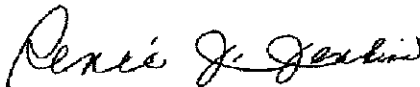
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By: James M. Lynn
Attorney Examiner

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Entered in the Journal

MAY 18 2007



Renee J. Jenkins
Secretary