



The Public Utilities
Commission of Ohio

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2007 MAY -1 PM 1:38

07-525-EL-CSS
Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

PUCO Formal Complaint Form

Brian A. Malott and Christy G. Malott
Customer Name

1010 Sandusky County Road 308
Customer Address

Bellevue Ohio 44811
State State Zip

Against

11 00 10 7221 8 6
Account Number

Customer Service Address (if different from above)

Ohio Edison-First Energy
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

In November of 2005 we noticed the wind generator of Jerry Geisler of Lindsey, Ohio. We stopped at his home and he connected us with Robert Niehauser from Wisconsin. After speaking with him in December, we contacted First Energy asking what was required before we decided to purchase our generator. Paul Gerber at that time told us to get back in touch when we were up and running.

The generator that we purchased was originally from a wind farm in Palm Springs, California. Bob purchased some 208 generators plus parts and has sold them. They are established again throughout Wisconsin, Ohio, Maine, and elsewhere.

My husband is an electrician at Nasa Plumbrook and has assembled the tower and generator during the summer of 2006. On October 13, 2006, the generator was started but only ran for 5 hours then shut down. Between the dates October 18 through October 26, we were out of town and the house was vacant. On October 31, 2006 the generator tower was set down and replacement of the gear box was completed. The generator was started and we began producing power.

After a few days of producing power I attempted to contact Aurora Pearson (we had originally email back and forth in December 2005) to let her and First Energy know we were producing power, and needed to know the next steps to follow. I talked with several customer service representatives and no one was able to assist us. Finally I was given a cell number for a net metering installer named Michael Armour that helped get the ball rolling. He was able to send me an application. Michael later got us in touch with Richard Adleman from Sandusky, Ohio.

Our application was given to Bruce Rimmel he started asking for more and more information and schematics. He told us that this product was not acceptable. Bruce Rimmel was not helping us to remedy these problems; this is when Rich Adleman began handling our project.

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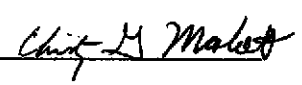
Formal Complaint Form

We have been trying to connect to the net since Nov. and Ohio Edison, I believe does not want us the residential owner to be able to produce green energy. They finally came out to our house and check out our equipment and told us everything was fine. They exchanged our standard meter to a net-meter. Last Thursday, April 19, 2007, Ohio Edison and Toledo Edison contacted us, two owners in Elmore and 2 owners in Bryan, Ohio and instructed us to shut down our generators. First Energy is saying our inverters do not meet IEEE electrical standards.

We have offered them the chance to test our equipment if they must because the company that sold us our equipment said, the inverter would pass with no problems. Honestly, First Energy would not have to test our equipment because they own the same generator located on Lake Farmpark in Kirtland, Ohio. This generator has been running and producing power since 2005.

My question to you is has our electric bill thus far been handled correctly? Why did they go back and revise our bill in the way that they did? Why are they not letting us run our turbine when they have been operating the same exact turbine in Kirkland, Ohio? My complaint against First Energy is a mixture of discrimination and improper re-imbursement of net-metering.


Signature



419-483-8591 Home Cell 567-267-0244
Customer Telephone Number