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RECEIVED-DOCKETING DIV

2007 MAY -1 AM 11:26

May 1, 2007

PUCO

Via Hand Delivery

Ms. Reneé J. Jenkins  
Director of Administration  
Secretary of the Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

RE: In the Matter of the Application of The Conneaut Telephone Company for Approval of an Alternative Form of Regulation Pursuant to Chapter 4901:1-4, Ohio Administrative Code  
PUCO Case No. 07-507-TP-ALT

Dear Ms. Jenkins:

Enclosed are an original and twenty (20) copies of an Application for Alternative Regulation, to be filed in connection with the above-referenced matter on behalf of The Conneaut Telephone Company.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,



Carolyn S. Flahive

Enclosure

cc: (By Hand Delivery)  
David Bergmann, Esq., OCC  
Allen Francis, Chief, PUCO  
Melissa Scarberry, Specialist, PUCO  
Marianne Townsend, Retail Team Chief, PUCO  
Michael Twiss, Specialist, PUCO

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dhj 543359.1

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BEFORE  
THE PUBLIC UTILITIES COMMISSION OF OHIO

RECEIVED-DOCKETING DIV  
2007 MAY -1 AM 11:27  
PUCO

In the Matter of the Application of The Conneaut )  
Telephone Company for Approval of an )  
Alternative Form of Regulation Pursuant to ) Case No. 07-<sup>507</sup>~~xxx~~-TP-ALT  
Chapter 4901:1-4, Ohio Administrative Code. )

APPLICATION

The Conneaut Telephone Company, the Applicant in this proceeding, is a telephone company providing public telecommunications service to approximately 1,200 residential and 5,500 business access lines in its local service area in the State of Ohio.

Applicant submits this Application pursuant to Sections 4927.03 and 4927.04 for approval of an alternative form of regulation pursuant to Chapter 4901:1-4, Ohio Administrative Code. Exhibits A through E are attached to this application and are incorporated herein.

The Applicant requests the Commission to consider the proposals set forth in this Application and to approve the Applicant's alternative regulation proposal.

Respectfully submitted,

  
\_\_\_\_\_  
President or Vice President

  
\_\_\_\_\_  
Secretary or Treasurer

224 State Street  
P.O. Box 579  
Conneaut, Ohio 44030  
(440) 593-7140

Contacts for correspondences, commitments, and filings regarding this application:

Ken Johnson, Assistant General Manager  
Conneaut Telephone Company  
224 State Street  
P.O. Box 579  
Conneaut, Ohio 44030  
(440) 593-7151; (440) 593-5544 (fax)  
kjohnson@suite224.net

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10 West Broad Street  
Suite 700  
Columbus, Ohio 43215  
(614) 469-3200; (614) 469-3361 (fax)  
Carolyn.Flahive@ThompsonHine.com

## VERIFICATION

STATE OF OHIO

$$\left. \begin{array}{l} ) \\ ) \\ ) \end{array} \right\} \text{SS}$$

COUNTY OF ASHTABULA

I, P. Thomas Picard, President/Vice President and  
I, James E. Supplee, Secretary/Treasurer of The Conneaut Telephone  
Company, hereby verify that the information contained in this application is true and correct to  
the best of our knowledge.

P. Thomas Picard  
President or Vice President

*James E. Supple, Sec*  
Secretary or Treasurer

Sworn and subscribed before me this 26<sup>th</sup> day of April, 2007.

Rita A. Grant  
Notary Public

My term expires: 2-20-2011

(SEAL)

**Exhibits List:**

- Exhibit A:   Alternative Regulation Plan
- Exhibit B:   Superseded Tariff Sheets
- Exhibit C:   Proposed Tariff Sheets
- Exhibit D:   Class Five Central Offices
- Exhibit E:   Telephone Service Requirements Form

## EXHIBIT A

### **Alternative Regulation Plan For The Conneaut Telephone Company**

The Conneaut Telephone Company ("Conneaut") filed this Alternative Regulation Plan (the "Plan") this 1st day of May, 2007. The effective date of the Plan, unless otherwise suspended, will be June 18, 2007.

As required by The Public Utilities Commission of Ohio (the "Commission") Rule 4901:1-4-03(A)(3), Conneaut prefiled all necessary tariff modifications with the Commission's staff thirty days before docketing the Application. Attached as Exhibit B are Conneaut's current tariff sheets and attached as Exhibit C are the proposed tariff sheets to be effective upon implementation of the Plan.

### **Commitments**

**(1) Advanced Services/Broadband.** Conneaut submits to the advanced services deployment specified in Commission Rule 4901:1-4-07(A)(1), Ohio Administrative Code. Furthermore, Conneaut has already met that Rule's specifications for the deployment of advanced telecommunications service capability. Exhibit D to this Application is a list of all class five central offices in Conneaut's service territory.

**(2) Lifeline Assistance.** Conneaut has included within its proposed tariff sheets attached as Exhibit C, the provisions of a lifeline assistance program consistent with the specification of Commission Rule 4901:1-4-06(B), Ohio Administrative Code. Pursuant to Commission Rule 4901:1-4-07(A)(2), Ohio Administrative Code, Conneaut's lifeline program activities, including how the program is implemented and outreach efforts, shall be subject to Commission review and coordinated with Commission staff, who will consult with the Office of the Ohio Consumers' Counsel.

**(3) Retail Rates.** Conneaut will comply with Commission Rule 4901-1-4-06(C), Ohio Administrative Code, with respect to all Tier one core, Tier one noncore, and Tier two services, as identified in the proposed tariff sheets attached as Exhibit C. As reflected in the proposed tariff, Conneaut will cap the in-territory rates for tier one core service at the exiting rates for so long as Conneaut remains under the Plan, and price all other telecommunications services pursuant to the provisions of Commission Rule 4901:1-4-06(C), Ohio Administrative Code and Section 4927.03, Revised Code. Pursuant to Commission Rule 4901:1-4-07(A)(3), Ohio Administrative Code, Conneaut may petition the Commission for an adjustment to tier one rates during the term of the Plan, if a mandated federal or state legislative or regulatory action significantly impairs Conneaut's ability to maintain the availability of adequate tier one services to its customers.

Conneaut will utilize the Telecommunication Application form adopted in Case Nos. 99-998-TP-COI and 99-563-TP-COI.

**EXHIBIT B**  
**(Superseded Tariff Sheets)**

INDEX

<u>DESCRIPTION</u>	<u>PUCO NO.</u>	<u>PAGE</u>	<u>SECTION</u>	<u>SUB-SECTION</u>	
900 Emergency Service	6	19			
911 Emergency Service	6	1	5		
Advance Payments	6	4A		11	(C)
Bad Check Charge	6	1.05	2		
Basic Telephone Assistance	6	1	4		
Billing and Collection Services	6	12A		24A	
Boundaries	6	9, 9A		19	
Call Blocking – 900 Services	6	19			
C.A.T.V. Pole Attachments	6	1	3		
Central Office Trunks	6	4	2		
Centrex, Digital	6	1	6		
Charges for Transfers, Moves, and Changes	6	4A		10	
CLASS	6	1	7		
Connections with Certain Facilities Provided by Subscribers	6	1,1A,2,3,5	2		
Connection Arrangements for Communication Systems	6	4A	2		

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

In Accordance with Case No. 00-1265-TP-ORD,  
Issued by the Public Utilities Commission of Ohio  
Thomas Picard, President  
Conneaut, Ohio



INDEX

<u>DESCRIPTION</u>	<u>PUCO NO.</u>	<u>PAGE</u>	<u>SECTION</u>	<u>SUB-SECTION</u>
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Consumer Complaints	6	5.5		14
Custom Calling Services	6	15,16,17,18		
Custom Local Area Signaling Service (CLASS)	6	1	7	
Customer-Owned Coin Operated Telephone	6	1,2,3,4,5,6,7	3	
Denial and Disconnection of Service	6	5		13
Deposits	6	5		13
Digital Centrex	6	1	6	
Direct Inward Dialing (DID)	6	5	2	
Directory Assistance	6	1-3	14	(N)
Directory Liabilities	6	6		15
Directory Listings	6	4		8
Emergency Services (911)	6	1	5	
Emergency Service Calling Plan (ESCP)	6	6	5	

ISSUED: August 9, 2006

EFFECTIVE: October 10, 2006

In Accordance with Case No. 06-1005-TP-ALI  
Issued by the Public Utilities Commission of Ohio  
Thomas Picard, President  
Conneaut, Ohio

INDEX

<u>DESCRIPTION</u>	<u>PUCO NO.</u>	<u>PAGE</u>	<u>SECTION</u>	<u>SUB-SECTION</u>	
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Foreign Exchange Service	6	12		22	
General Rules and Regulations	6	5		13	
Guarantors	6	5.1		13	
Integrated Services Digital Network (ISDN) Service	6	1-16	13		(N)
Intercom Lines		4		9	
IntraLATA Presubscription	6	1	9		
Intrastate Access	1	Title 1-18			
Local Database Service (LDBS)	6	1	8		
Local Private Lines	6	1-34	11		
Local Service	6	1.2,1.3,2		6	
Maps – Base Rate Area	6	10		19	
Maps – Exchange Area	6	10A		19	
Message Toll Telephone Service	6	6A		17	
Minimum Telephone Service Standards	6	1-21	12		
Miscellaneous and Supplemental Equipment	6	11		20	
Monthly Rates		1, 1.1		1-1A,3	
Non-Sufficient Funds	6	1.05	2		
Obligations and Liability of Company	6	5.5		14	

ISSUED: June 23, 2006

EFFECTIVE: August 8, 2006

In Accordance with Case No. 06-828-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Thomas Picard, President  
Conneaut, Ohio

INDEX

<u>DESCRIPTION</u>	<u>PUCO NO.</u>	<u>PAGE</u>	<u>SECTION</u>	<u>SUB- SECTION</u>	
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Private Line Service	6	12		23	
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Public Highways		6B		18	
Rates		1.05		2	
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Special Types of Construction & Installation		7A		18	
Subscriber Billing Adjustments	6	5.5		14	(T)
Tele-Touch Service	6	13		25	
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Wide Area Telephone Service	6	12		24	

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

In Accordance with Case No. 00-1265-TP-ORD,  
Issued by the Public Utilities Commission of Ohio  
Thomas Picard, President  
Conneaut, Ohio

P.U.C.O. NO. 6

## SECTION ONE

The local service area embraces all calls between stations bearing the designations of Conneaut, Kingsville and Pierpont.

The classification and rates provided in this section apply at any point within the Base Rate Area which is defined as all territory in the exchange lying north of Route Interstate 90.

	<u>Monthly Rate</u>	
Business - Individual Line . . . .	12.15	
Business - Two-Party Line . . . .	10.20	1/
Business - Rotary Trunk . . . . .	18.95	
Residence - Individual Line . . .	7.55	
Residence - Two-Party Line . . . .	6.30	1/
Residence - Four-Party Line . . .	4.20	1/
Payphone:		
Coin Operated Telephone Service Access Line	12.15	
Coin Supervision Additive	7.20	
1/ This service and rate not available to new customers. Existing customers of this service will be grandfathered.		

(N)  
|  
(N)

## SECTION ONE-A

The classifications and rates following apply at any point within Zone A which is defined as all territory in the exchange lying south of Route Interstate 90.

	<u>Monthly Rate</u>		
Business - Individual Line . . . .	15.15		
Business - Two-Party Line . . . .	10.20	1/	2/
Business - Rotary Trunk . . . . .	21.95		
Business - Multi-Party Line . . .	9.55	2/	
Residence - Individual Line . . .	10.55		
Residence - Two-Party Line . . . .	6.30	1/	2/
Residence - Four-Party Line . . .	4.20	2/	
Payphone:			
Coin Operated Telephone Service Access Line	15.15		
Coin Supervision Additive	7.20		
1/ Subject to mileage charge contained to new customers.			
2/ This service and rate not available to new customers. Existing customers of this service will be grandfathered.			

(N)  
|  
(N)

Issued: April 8, 1997

Effective: April 15, 1997

**RECEIVED**

APR - 8 1997

TARIFF DIVISION

Public Utilities Commission of Ohio

IN ACCORDANCE WITH CASE NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIORay Rapose, President  
Conneaut, Ohio

✓

SECTION TWO

NON-SUFFICIENT FUND CHECK CHARGE

1. If the Company receives a check from a customer in payment for services rendered or for any other reason of indebtedness, which is returned from the bank due to insufficient funds or for any other reason, the Company shall apply a service charge as shown below for each such check returned, unless the customer can establish that the charge should not be assessed. At its option, the Company may waive the imposition of the non-sufficient fund charge.
2. The charge of \$20.00, in addition to any other charges which may apply under this tariff, shall be billed to the customer at the time the Company receives notice that a check is being or has been returned from the bank. (I)

P.U.C.O. No. 6

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SECTION THREE

Business Two-party Line Service and Residence Two-party Line Service will be furnished to existing customers of those services in Zone A at the rate provided for such service plus the rate provided in this Section for the distance beyond such Base Rate Area, measured air line.

Two-party Line, each quarter mile or fraction thereof	<u>Monthly Rate</u>
	\$1.00 1 /

1 / This service and rate not available to new customers. Existing customers of this service will be grandfathered.

SECTION FOUR

(D)

(D)

SECTION FIVE  
(Reserved for future use)

ISSUED: May 19, 2006

EFFECTIVE: July 19, 2006

In Accordance with Case No. 06-717-TP-ALI  
Issued by the Public Utilities Commission of Ohio  
P. Thomas Picard, President  
Conneaut, Ohio

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P.U.C.O. No. 6

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SECTION TEN

Charges for Transfers, Moves, Changes, Disconnects and Reconnects

For the installation of main access line .....	\$20.00	(I)
For the transfer of an existing installation from one subscriber to another .....	\$10.00	(I)
For changes other than those specified, when made on request of the subscriber, the actual cost of labor and material.		
For subscribers disconnected for non-payment, before service is again established .....	\$20.00	(I)

SECTION ELEVEN

Advance Payments:

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

SECTION TWELVE

Payment for Service and Facilities:

In accordance with O.A.C. 4901:1-5-17, and found in Section 12 of this Tariff, a subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.

ISSUED: May 19, 2006

EFFECTIVE: July 19, 2006

In Accordance with Case No. 06-717-TP-ALI  
Issued by the Public Utilities Commission of Ohio  
P. Thomas Picard, President  
Conneaut, Ohio

THE CONNEAUT TELEPHONE COMPANY  
Conneaut, Ohio

Section 2  
Fourth Revised Sheet No. 4  
Cancels Third Revised Sheet No. 4

P.U.C.O. No. 6

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C. CENTRAL OFFICE TRUNK CIRCUITS

1. A central office trunk circuit or exchange trunk line to customer provided PBX, PABX or key systems is two wire individual business line service, provided with idle trunk hunting features in order than one directory number is required to be listed and connected directly with the telephone exchange.

	Monthly Charge	Installation or Move Charge
Central Office Trunk. . . . .	\$22.40	\$22.50

The above monthly charge applies only within the base rate area. The monthly charge in Zone A is \$25.40.

(C)

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Issued: September 27, 1988

Effective: November 1, 1988

Issued by  
RAY RAPOSE, President  
Conneaut, Ohio

Filed under authority of Order No. 88-811-TP-ATA  
of The Public Utilities Commission of Ohio.



SECTION TWENTY-FIVE

TELE-TOUCH

This service more commonly known as push button dialing is offered to subscribers in the Conneaut exchange area. Tele-touch service will be offered at the following rates:

	Non-recurring Installation Charge	Monthly Charge
Business line .....	\$ 2.50	\$ 2.25
Residence line .....	\$ 2.50	\$ 1.75
Trunk lines to systems equipped for tele-touch.....	Time and Material	\$ 2.25

(D)

The above stated monthly charges are in addition to other charges for telephone service contained in other sections of this tariff. The charges are calculated on a per-line basis. These rates do not apply to central offices lines to foreign exchange or other special tie line or private line services. All other normal installation, move or change charges will apply as set forth on other pages of this tariff.

Issued: March 31, 1987

Effective: January 1, 1987

Issued by  
RAY RAPOSE, President  
Conneaut, Ohio

Filed under authority of Order No. 86-927-TP-COI  
of The Public Utilities Commission of Ohio dated

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

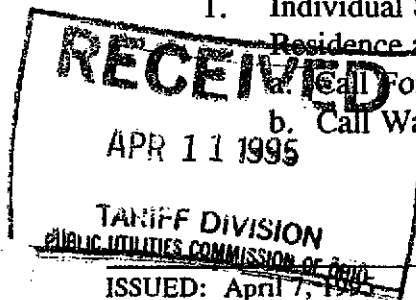
General (Continued)

- j. Remote Call Forwarding-Toll (N)  
This system feature intercepts and directs calls from a local telephone number to a toll location with the called party receiving billing for the call.
- k. Cancel Call Waiting (N)  
A line option that allows a user, by dialing a code to prevent, on a per-call basis, any incoming calls from call waiting on his/her line. Incoming calls to the station receive busy treatment. Cancel Call Waiting is activated by a dialed feature activation code. The feature can be activated prior to placing a phone call.
- l. User Programmable Call Forward, Busy-Don't Answer (N)  
This feature provides forwarding capability to incoming calls that encounter a busy or no-answer state. The forwarded-to Directory Number is programmed by the subscriber by dialing an access code followed by the number. These capabilities can be activated or deactivated from a remote station.
- m. Ring Again (N)  
Allows a station line user calling a busy station line to be automatically connected to the called line when the called line becomes idle.
- n. Remote Call Forward Appearance - Voice Mail (N)  
This system feature intercepts and directs calls from a voice mailbox number to a toll location. The called party will receive the billing for the toll call.

B. Rates.

The following monthly rates and nonrecurring charges apply to Custom Calling Service features and are in addition to the rates and charges applicable to basic service, and all additional and/or associated equipment and facilities.

1. Individual Services, per line	Rate per Non-recurring	
	month	charge
a. Call Forwarding (CFW)	\$0.75	\$2.50
b. Call Waiting (CWT)	\$0.75	\$2.50



ISSUED: April 7, 1995

EFFECTIVE: April 12, 1995

Issued by  
RAY RAPOSE, President  
Conneaut, Ohio

In accordance with Order No. 95-185-TP-ATA  
issued by the Public Utilities Commission of Ohio.

P.U.C.O. NO. 6  
TARIFFS

## BASIC TELEPHONE ASSISTANCE

## III. LINK UP

## A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- o A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- o A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

## B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - (b) Food stamps;
  - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - (d) Federal public housing assistance, or Section 8; (M)
  - (e) Home Energy Assistance Program (HEAP); (T) (M)
  - (f) National School Lunch Program's Free Lunch Program (NSL); (N)
  - (g) Household income at or below 135% of the poverty level; or (N)
  - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Tom Picard, President & General Manager  
Conneaut, Ohio

P.U.C.O. NO. 6  
TARIFFS

## BASIC TELEPHONE ASSISTANCE

## IV. LIFELINE ASSISTANCE

## A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- o A waiver of the Federal Subscriber Line Charge.
- o A reduction of \$1.75 off the customer's monthly basic local service charges.
- o Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- o A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.
- o Optional service like Caller ID and Call Waiting are not restricted. (N)

## B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - (b) Food stamps;
  - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - (d) Federal public housing assistance, or Section 8;
  - (e) Home Energy Assistance Program (HEAP); (T)(M)
  - (f) National School Lunch Free Lunch Program; (N)
  - (g) Household income at or below 135% of the poverty level; or (N)
  - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Tom Picard, President & General Manager  
Conneaut, Ohio

P.U.C.O. NO. 6  
TARIFFS

## IV. LIFELINE ASSISTANCE (Con't)

## B. Regulations (Con't)

2. *Consumers participating in this program may receive service connection and deposit waivers through Link-Up.* (N)
3. *Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.*
4. *Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.*
5. *The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section IV.B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section IV.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.* (N)  
|  
(N)
6. *At no time will the monthly basic local exchange service charge less the discount cause the local service rates to be less than zero.* (T)
7. *The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance.* (N)
8. *The Lifeline discounts and waivers apply to only one access line per household.* (N)

ISSUED: May 13, 2005

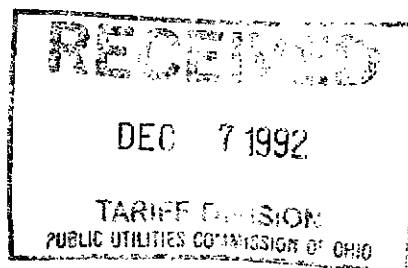
EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Tom Picard, President & General Manager  
Conneaut, Ohio

P.U.C.O. NO. 6  
EMERGENCY TELEPHONE SERVICE TARIFF

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE)  
COUNTY RATE LIST

<u>County</u>	<u>Current 911 Subscriber Charge</u>	<u>Implementation Date for 911 Service</u>	<u>Effective Date For Current 911 Subscriber Charge</u>	<u>Initial Case No. For 911 Implementation</u>	<u>Most Current Case No. for 911 Review</u>
Ashtabula	0.39	12-10-92	01-01-93	91-1831-TP-EMG	N/A



ISSUED: December 7, 1992

EFFECTIVE: December 10, 1992

Issued by  
RAY RAPOSE, President  
Conneaut, Ohio

In accordance with Order No. 91-1831-TP-EMG  
Issued by the Public Utilities Commission of Ohio  
Filed under authority of Case No. 90-5015-TP-TRF

PUCO NO. 6  
CENTREX SERVICE TARIFF

General Regulations (continued)

Rates and Charges

Centrex Access/Standard Features (per line)	Monthly Rate		
	Business	Residence	
Month-to-Month			
Conneaut Multiline Centrex	\$ 18.00	\$ 18.00	
Conneaut Enhanced Business Centrex	\$ 18.00	-	
Restricted with Virtual Facilities Group Control *	\$ 14.00 *	-	
36 Month Contract			
Conneaut Multiline Centrex	\$ 16.65	\$ 16.65	(C)
Conneaut Enhanced Business Centrex	\$ 16.65		
Restricted with Virtual Facilities Group Control *	\$ 12.65		(C)
60 Month Contract			
			(N)
Conneaut Multiline Centrex	\$ 15.30	\$ 15.30	
Conneaut Enhanced Business Centrex	\$ 15.30	-	
Restricted with Virtual Facilities Group Control *	\$ 11.30	-	(N)
Centrex Optional Features			
Call Handling Package (per line)	\$ 1.25	\$ 1.25	
Call Waiting Enhancements (per line)	\$ .75	-	
Message Detail Recording (per group)	\$113.00	-	
Virtual Facilities Group Control			
Group Access (per group)	\$ 8.50	-	
Group WATS access (per group)	\$ 8.50	-	
Call Park (per group)	\$ 34.25	-	

\* This rate applies only to the number of lines that will be restricted in a customer group if all Conneaut Enhanced Business Centrex Lines within the customer group were in use. The number of lines within a customer group restricted by Virtual Facilities Group Control is eighty percent of the total lines within the customer group.

ISSUED: August 13, 1997

EFFECTIVE: August 15, 1997

Issued by  
RAY RAPOSE, President  
Conneaut, Ohio

In accordance with Case No. 97-680-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Filed under authority of Case No. 90-5015-TP-TRF



P.U.C.O. NO. 6

CENTREX SERVICE TARIFF

General Regulations (continued)

Rates and Charges (continued)

Example: (Based on Month-to-Month Rates)		Monthly Rate Per Line	
Total lines in CEBC customer group 40			
Maximum restricted with VFGC (80%)	32		14.00
Unrestricted Lines within group	8		18.00

Service establishment and subsequent changes will be provided on an actual cost basis at the following rates:

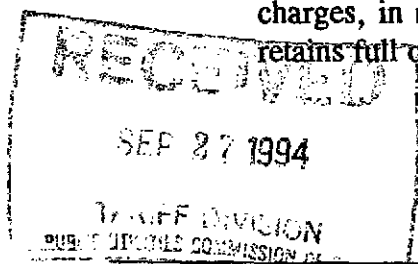
	<u>Rates</u>
First Hour	\$40.00 *
Each subsequent one-half hour	20.00 *
*(plus cost of materials)	

For the first 30 days after establishment of service, the company will allow feature changes free of charge.

The company may from time to time promote Centrex service through a "trial offer" not to exceed one month to its customers at no charge for the establishment of service; however, customers will not be relieved of paying the recurring, or monthly charge.

Centrex features that require additional equipment or time will be available at additional charges based on the special service arrangements required.

The payment of monthly, recurring, subsequent charges, or service establishment charges, in no way constitutes a purchase of equipment. The Telephone Company retains full ownership of all equipment.



ISSUED: September 27, 1994

EFFECTIVE: September 29, 1994

Issued by  
RAY RAPOSE, President  
Conneaut, Ohio

In accordance with Order No. 94-1343-TP-ATA  
Issued by the Public Utilities Commission of Ohio



CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (con't)

- B. Custom Local Area Signaling Services (CLASS) cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices. Custom Local Area Signaling Services are only available to 1-party residence and business and centrex lines.

(M)  
|  
(M)

Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number blocking service where appropriate.

C. Rates and Charges

1. Recurring Charges

	Monthly Rate per Feature Per Line		
Features:	Residential	Business	Centrex
Per Call Blocking*	NC	NC	NC
Per Line Blocking ++			
- Non published Customers	NC	NC	NC
- Published Customers	NC	NC	NC
Repeat Dialing	\$ 2.00	\$ 2.00	\$ 2.00
Call Return	\$ 2.00	\$ 2.00	\$ 2.00
Caller ID	\$ 2.00	\$ 2.00	\$ 2.00
Call Screening	\$ 2.00	\$ 2.00	\$ 2.00
Special Call Acceptance	\$ 2.00	\$ 2.00	\$ 2.00
Preferred Call Forwarding	\$ 2.00	\$ 2.00	\$ 2.00
Priority Ringing	\$ 2.00	\$ 2.00	\$ 2.00
Caller ID with Name	\$ 7.00	\$ 7.00	\$ 7.00
* Provided automatically to each line			
++ Not eligible for discount			

(N)

2. Package discounts:

	Monthly Rate Per Package		
	Residence (Note 1)	Business (Note 1)	Centrex (Note 1)
CLASS Pack 3 (Any three CLASS features) *	\$ 5.00	\$ 5.00	\$ 5.00
CLASS Pack 4 (Any four CLASS features) *	\$ 6.00	\$ 6.00	\$ 6.00
CLASS Pack 5 (Any five CLASS features) *	\$ 7.00	\$ 7.00	\$ 7.00
CLASS Pack 6 (Any six CLASS features) *	\$ 9.00	\$ 9.00	\$ 9.00
CLASSic Pack (All CLASS features) *	#	#	#
	# \$ 9.00 for the first six features +		
	\$ 1.00 for each additional feature		

\* Not applicable to Per Call Blocking and Per Line Blocking

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (con't)

C. Rates and Charges (con't)

Note 1: Package discounts will apply **per line** for Business and Residence customers and **per centrex group** for Centrex customers.

3. Non-Recurring Charges

A non-recurring charge applies to establish or change to new and/or additional Custom Local Area Signaling Services (CLASS), except when the change results only in the removal of one or more Customer Local Area Signaling Services (CLASS).

Features:	Non-recurring Charges per Feature		
	Residence	Business	Centrex
Per Call Blocking	None	None	None
Per Line Blocking *	\$ 2.50	\$ 2.50	\$ 2.50
Repeat Dialing	\$ 5.00	\$ 5.00	\$ 5.00
Call Return	\$ 5.00	\$ 5.00	\$ 5.00
Caller ID	\$ 5.00	\$ 5.00	\$ 5.00
Call Screening	\$ 5.00	\$ 5.00	\$ 5.00
Special Call Acceptance	\$ 5.00	\$ 5.00	\$ 5.00
Preferred Call Forwarding	\$ 5.00	\$ 5.00	\$ 5.00
Priority Ringing	\$ 5.00	\$ 5.00	\$ 5.00
Caller ID with Name	\$ 5.00	\$ 5.00	\$ 5.00
CLASS Pack 3	\$ 7.50	\$ 7.50	\$ 7.50
CLASS Pack 4	\$10.00	\$10.00	\$10.00
CLASS Pack 5	\$10.00	\$10.00	\$10.00
CLASS Pack 6	\$12.50	\$12.50	\$12.50
CLASSic Pack	\$15.00	\$15.00	\$15.00

(N)

\* Waived for non-published customers for within 90 days of the introduction of the service. After the 90-day period has expired, the non-recurring connection charge will apply.

**EXHIBIT C**  
**(Proposed Tariff Sheets)**

INDEX

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ISSUED: May 1, 2007

EFFECTIVE: June 18, 2007

In Accordance with Case No. 07-507-TP-ALT  
Issued by the Public Utilities Commission of Ohio  
P. Thomas Picard, President  
Conneaut, Ohio

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Conneaut, Ohio

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P. Thomas Picard, President  
Conneaut, Ohio

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In Accordance with Case No. 07-507-TP-ALT  
Issued by the Public Utilities Commission of Ohio  
P. Thomas Picard, President  
Conneaut, Ohio

P.U.C.O. NO. 6

### SECTION ONE

The local service area embraces all calls between stations bearing the designations of Conneaut, Kingsville and Pierpont.

The classification and rates provided in this section apply at any point within the Base Rate Area which is defined as all territory in the exchange lying north of Route Interstate 90.

	<u>Monthly Rate</u>	<u>Max. Rate</u>	(C)
Business – Individual Line – * Tier 1 Core.....	\$ 12.15	\$ 12.15	
Business – Two-Party Line – * Tier 1 Core .....	\$ 10.20 1/	\$ 10.20	
Business – Rotary Trunk – * Tier 1 Core.....	\$ 18.95	\$ 18.95	
Residence – Individual Line – * Tier 1 Core.....	\$ 7.55	\$ 7.55	
Residence – Two-Party Line – * Tier 1 Core.....	\$ 6.30 1/	\$ 6.30	
Residence – Four-Party Line – * Tier 1 Core.....	\$ 4.20 1/	\$ 4.20	(C)
Payphone: ** .....			
Coin Operated Telephone Service Access Line .....	\$ 12.15		
Coin Supervision Additive .....	\$ 7.20		
1/ This service and rate not available to new customers. Existing customers of this service will be grandfathered.			

### SECTION ONE-A

The classifications and rates following apply at any point within Zone A which is defined as all territory in the exchange lying south of Route Interstate 90.

	<u>Monthly Rate</u>	<u>Max. Rate</u>	(C)
Business – Individual Line – * Tier 1 Core.....	\$ 15.15	\$ 15.15	
Business – Two-Party Line – * Tier 1 Core .....	\$ 10.20 1/ 2/	\$ 10.20	
Business – Rotary Trunk – * Tier 1 Core.....	\$ 21.95	\$ 21.95	
Business – Multi-Party Line – * Tier 1 Core.....	\$ 9.55 2/	\$ 9.55	
Residence – Individual Line – * Tier 1 Core.....	\$ 10.55	\$ 10.55	
Residence – Two-Party Line – * Tier 1 Core.....	\$ 6.30 1/ 2/	\$ 6.30	(C)
Residence – Four-Party Line – * Tier 1 Core.....	\$ 4.20 2/	\$ 4.20	
Payphone: ** .....			
Coin Operated Telephone Service Access Line .....	\$ 15.15		
Coin Supervision Additive .....	\$ 7.20		
1/ Subject to mileage charge contained to new customers.			
2/ This service and rate not available to new customers.			
Existing customers of this service will be grandfathered.			

\* Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007. (C)

\*\* The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation. (C)

ISSUED: May 1, 2007

EFFECTIVE: June 18, 2007

In Accordance with Case No. 07-507-TP-ALT  
Issued by the Public Utilities Commission of Ohio  
P. Thomas Picard, President  
Conneaut, Ohio



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SECTION TWO

NON-SUFFICIENT FUND CHECK CHARGE – \* Non-Specific

(C)

1. If the Company receives a check from a customer in payment for services rendered or for any other reason of indebtedness, which is returned from the bank due to insufficient funds or for any other reason, the Company shall apply a service charge as shown below for each such check returned, unless the customer can establish that the charge should not be assessed. At its option, the Company may waive the imposition of the non-sufficient fund charge.
2. The charge of \$20.00, in addition to any other charges which may apply under this tariff, shall be billed to the customer at the time the Company receives notice that a check is being or has been returned from the bank.

\* Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

(C)

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In Accordance with Case No. 07-507-TP-ALT  
Issued by the Public Utilities Commission of Ohio  
P. Thomas Picard, President  
Conneaut, Ohio

P.U.C.O. No. 6

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SECTION THREE

Business Two-party Line Service and Residence Two-party Line Service will be furnished to existing customers of those services in Zone A at the rate provided for such service plus the rate provided in this Section for the distance beyond such Base Rate Area, measured air line.

Two-party Line, each quarter mile or fraction thereof	<u>Monthly Rate</u>	<u>Max. Rate</u>	(C)
* Tier 1 Core	\$1.00 1 /	\$1.00	

1 / This service and rate not available to new customers. Existing customers of this service will be grandfathered.

SECTION FOUR

SECTION FIVE

(Reserved for future use)

\* Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007. (C)

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ISSUED: May 1, 2007

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P. Thomas Picard, President  
Conneaut, Ohio

P.U.C.O. No. 6

SECTION TEN

Charges for Transfers, Moves, Changes, Disconnects and Reconnects	Non-Recurring Charge	Max. Rate	
For the installation of main access line – * Tier 1 Core .....	\$ 20.00	\$ 20.00	(C)
For the transfer of an existing installation from one subscriber to another – * Tier 1 Core.....	\$ 10.00	\$ 10.00	(C)
For changes other than those specified, when made on request of the subscriber, the actual cost of labor and material.			
For subscribers disconnected for non-payment, before service is again established – * Tier 1 Core .....	\$ 20.00	\$ 20.00	(C)

SECTION ELEVEN

Advance Payments:

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

SECTION TWELVE

Payment for Service and Facilities:

In accordance with O.A.C. 4901:1-5-17, and found in Section 12 of this Tariff, a subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.

\* Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

(C)

ISSUED: May 1, 2007

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Issued by the Public Utilities Commission of Ohio  
P. Thomas Picard, President  
Conneaut, Ohio

P.U.C.O. NO. 6  
LOCAL EXCHANGE TARIFF

---

EXTENDED LOCAL CALLING SERVICE

(M)

1. DESCRIPTION

- A. Extended Local Calling Service is a four-element measured rate service provided between specific intrastate exchanges.
- B. Extended Local Calling Service will be provided in lieu of new Extended Area Service (EAS), whether one-way or two-way, between specific exchanges of the Company and to exchanges of other telephone companies when ordered by the Public Utilities Commission of Ohio (PUCO) in an Extended Area Service case.
- C. All Extended Area Service existing prior to the establishment of extended Local Calling Service will continue in its present form unless discontinued by order of the Public Utilities Commission of Ohio.
- D. Extended Local Calling Service is available with all classes of service and to all customers within the specific exchange.
- E. Extended Local Calling Service is restricted to customer-dialed, station-to-station, sent paid calls to the extended exchange(s) and does not apply to operator-assisted calls.

2. RATES

- A. Implementation of Extended Local Calling Service in an exchange will not affect the monthly rate, as indicated in other sections of this tariff, for access line service.

(M)

(M) This page previously appeared as Section 7, Original Sheet 1, in PUCO Tariff No. 12.

(N)

P.U.C.O. NO. 6  
LOCAL EXCHANGE TARIFF

B. Extended Local Calling Service is provided at the following rates:

(M)

1. Initial Minute Rate – \* Tier 1 Core

Monday through Friday: To telephone numbers in designated exchanges the following distance bands:

		0-10 <u>Miles</u>	Max. <u>Rate</u>	11-22 <u>Miles</u>	Max. <u>Rate</u>	23-55 <u>Miles</u>	Max. <u>Rate</u>
a)	8 a.m. to, but not including, 9 p.m.	\$0.13	\$0.13	\$0.15	\$0.15	\$0.16	\$0.16
b)	9 p.m. to, but not including, 8 a.m.	\$0.07	\$0.07	\$0.08	\$0.08	\$0.09	\$0.09
c)	Saturday, Sunday, and holidays	\$0.07	\$0.07	\$0.08	\$0.08	\$0.09	\$0.09

(C)

(C)

(C)

2. Rate for Each Additional Minute: – \* Tier 1 Core

Monday through Friday: To telephone numbers in designated exchanges within the following distance bands:

		0-10 <u>Miles</u>	Max. <u>Rate</u>	11-22 <u>Miles</u>	Max. <u>Rate</u>	23-55 <u>Miles</u>	Max. <u>Rate</u>
a)	8 a.m. to, but not including, 9 p.m.	\$0.06	\$0.06	\$0.08	\$0.08	\$0.10	\$0.10
b)	9 p.m. to, but not including, 8 a.m.	\$0.05	\$0.05	\$0.07	\$0.07	\$0.08	\$0.08
c)	Saturday, Sunday, and holidays	\$0.05	\$0.05	\$0.07	\$0.07	\$0.08	\$0.08

(C)

(C)

(C)

C. Charges for calls made where Extended Local Calling Service has been implemented, whether between exchanges of the Company or to exchanges of other telephone companies, are based upon four measured elements, i.e., frequency (the total number of outgoing completed calls), the distance and duration of each call and the time of day each call is originated, subject to the following:

1. Distance

The charges for calls vary based on the airline distance (i.e., rate mileage) between the rate centers of the central offices serving the originating and terminating points of the call. These airline distances are determined in the same manner as message toll distances.

(M)

\* Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

(C)

(M) This page previously appeared as Section 7, Original Sheet 2 in PUCO Tariff No. 12.

(N)

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P. Thomas Picard, President  
Conneaut, Ohio

P.U.C.O. NO. 6  
LOCAL EXCHANGE TARIFF

2. Duration

(M)

- a. Initial minute rates are for connections of one minute, or any fraction thereof.
- b. Additional minute rates are for each additional minute, or any fraction thereof, that the connection continues beyond the initial minute.
- c. Chargeable time is started when the called party answers or when the caller is connected to automatic answering recording equipment.
- d. Chargeable time ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- e. Chargeable time does not include time lost because of faults or defects in the service.

3. Time of Day

- a. Holiday rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day, or resulting legal holidays when Christmas, New Year's, or Independence Day legal holidays fall on dates other than December 25, January 1, and July 4, respectively.
- b. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies to the entire message.

3. AVAILABILITY

- A. Extended Local Calling Service is provided in the following exchanges:

<u>Exchanges in which service is offered</u>	<u>Exchange(s) which can be called</u>	<u>Mileage from exchange offered</u>
--	--	--

(M)

(M) This page previously appeared as Section 7, Original Sheet 3 in PUCO Tariff No. 12.

(N)

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFSASHTABULA COUNTY LOCAL CALLING PLAN \* Tier 1 Core

(C)

A. DESCRIPTION

(M)

1. This plan is restricted to the areas hereinafter described within Ashtabula County.
2. This plan provides for a measured rate or optional flat rate service between specific Ashtabula County intrastate exchanges listed in Section B, below.
3. This is a local service offering; therefore, any stimulation to calling volumes between exchanges that occur after its implementation may not be used as a basis for any flat rate alternative besides the flat rate additives as listed in this section.
4. This plan is available to residence and business customers in the exchanges and routes as listed in Section B, below.
5. This plan is restricted to customer dialed, station-to-station calls and does not include operator assisted calls.

B. RATES AND APPLICATION

1. The implementation of this plan will not affect any other rates listed in any other section of this tariff.
2. Measured Rate Option – Customers selecting the measured rate option will be charged \$.07 (seven cents) per minute for both initial minutes or additional minutes for calls originating in the specified The Conneaut Telephone Company exchanges. No time of day, day of week, or holiday discounts apply to the measured rate option. Max. Rate: \$.07 (seven cents) per minute for both initial minutes or additional minutes.
3. Flat Rate Option – The flat rate option allows customers unlimited untimed calling between the exchanges listed below.

The following are flat rate additives, per access line, per month. These rates are in addition to monthly local rates for both business and residence service listed in other sections of this tariff.

		Optional Flat Rate per Access Line per Month			
<u>From Exchange</u>	<u>To Exchange</u>	<u>Business</u>	<u>Max. Rate</u>	<u>Residence</u>	<u>Max. Rate</u>
Conneaut	Ashtabula and/or Jefferson	\$7.00	\$7.00	\$7.00	\$7.00

(M)(C)

\* Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

(C)

(M) This page previously appeared as Section 7, Original Sheet 4 in PUCO Tariff No. 12.

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Issued by the Public Utilities Commission of Ohio  
P. Thomas Picard, President  
Conneaut, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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ASHTABULA COUNTY LOCAL CALLING PLAN

C. BILL DETAIL

1. Measured Rate Option

A detailed bill that lists each individual completed call made during the monthly billing period can be provided at a rate of \$2.00 per month. The customer must subscribe to this service for a minimum six (6) month period.

2. Flat Rate Option

No detailed billing is offered or provided to customers selecting the flat rate option plan.

(M)

(M)

(M) This page previously appeared as Section 7, Original Sheet 5 in PUCO Tariff No. 12.

(N)



C. CENTRAL OFFICE TRUNK CIRCUITS

1. A central office trunk circuit or exchange trunk line to customer provided PBX, PABX or key systems is two wire individual business line service, provided with idle trunk hunting features in order than one directory number is required to be listed and connected directly with the telephone exchange.

	<u>Monthly Charge</u>	<u>Max. Rate</u>	<u>Installation or Move Charge</u>	<u>Max. Rate</u>	
Central Office Trunk – * Tier 1 Noncore .....	\$22.40	\$44.80	\$22.50	\$45.00	(C)

The above monthly charge applies only within the base rate area. The monthly charge in Zone A is \$25.40. Max. Rate: \$50.80. (C)

\* Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007. (C)

SECTION TWENTY-FIVE

TELE-TOUCH

This service more commonly known as push button dialing is offered to subscribers in the Conneaut exchange area. Tele-touch service will be offered at the following rates:

	Non-recurring Installation <u>Charge</u>	Max. <u>Rate</u>	Monthly <u>Charge</u>	Max. <u>Rate</u>	(C)
Business line – * Tier 1 Core.....	\$2.50	\$2.50	\$2.25	\$2.25	 (C)
Residence line – * Tier 1 Core .....	\$2.50	\$2.50	\$1.75	\$1.75	
Trunk lines to systems equipped for tele-touch – * Tier 1 Core.....	Time & Material		\$2.25	\$2.25	

The above stated monthly charges are in addition to other charges for telephone service contained in other sections of this tariff. The charges are calculated on a per-line basis. These rates do not apply to central offices lines to foreign exchange or other special tie line or private line services. All other normal installation, move or change charges will apply as set forth on other pages of this tariff.

\* Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

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In Accordance with Case No. 07-507-TP-ALT  
Issued by the Public Utilities Commission of Ohio  
P. Thomas Picard, President  
Conneaut, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

- j. Remote Call Forwarding-Toll  
This system feature intercepts and directs calls from a local telephone number to a toll location with the called party receiving billing for the call.
- k. Cancel Call Waiting  
A line option that allows a user, by dialing a code to prevent, on a per-call basis, any incoming calls from call waiting on his/her line. Incoming calls to the station receive busy treatment. Cancel Call Waiting is activated by a dialed feature activation code. The feature can be activated prior to placing a phone call.
- l. User Programmable Call Forward, Busy-Don't Answer  
This feature provides forwarding capability to incoming calls that encounter a busy or no-answer state. The forwarded-to Directory Number is programmed by the subscriber by dialing an access code followed by the number. These capabilities can be activated or deactivated from a remote station.
- m. Ring Again  
Allows a station line user calling a busy station line to be automatically connected to the called line when the called line becomes idle.
- n. Remote Call Forward Appearance – Voice Mail  
This system feature intercepts and directs calls from a voice mailbox number to a toll location. The called party will receive the billing for the toll call.

B. Rates.

The following monthly rates and nonrecurring charges apply to Custom Calling Service features and are in addition to the rates and charges applicable to basic service, and all additional and/or associated equipment and facilities.

1.	Individual Services, per line	Non-recurring	Max.	Rate per	Max.	(C)
	Residence and Business	<u>charge</u>	<u>Rate</u>	<u>month</u>	<u>Rate</u>	
a.	Call Forwarding (CFW)	\$2.50	---	\$0.75	---	(C)
b.	Call Waiting (CWT) – Tier 1	\$2.50	\$5.00	\$0.75	\$1.50	(C)
	Noncore					

\* Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007. (C)

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P.U.C.O. NO. 6  
TARIFFS

## BASIC TELEPHONE ASSISTANCE

## III. LINK UP

## A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- o A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- o A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

## B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - (b) Food stamps;
  - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - (d) Federal public housing assistance, or Section 8;
  - (e) Home Energy Assistance Program (HEAP);
  - (f) National School Lunch Program's Free Lunch Program (NSL);
  - (g) Household income at or below 150% of the poverty level; or (C)
  - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF).

P.U.C.O. NO. 6  
TARIFFS

## BASIC TELEPHONE ASSISTANCE

## IV. LIFELINE ASSISTANCE

## A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- o A recurring discount equal to the maximum contribution of federally available assistance will be applied to the monthly basic local exchange service charge; at no time should the discounts cause the monthly basic local exchange rate to be less than zero. (C)
- o A waiver of the Federal Subscriber Line Charge.
- o A waiver of the Federal Universal Service Charge. (C)
- o Free toll limitation services (e.g., toll blocking, toll control and 900/976 blocking), upon customer's request. (C)
- o A waiver of the Telephone Company's service deposit requirement. (C)
- o Customers have the option to purchase Call Waiting and an option for other features upon self-certification that the feature is for medical and/or safety reasons per Ohio Adm.Code 4901:1-4-06(B)(1)(c). (C)
- o Credit of one hundred percent (100%) of all nonrecurring service order charges for commencing service. (C)
- o Conneaut Telephone Company Lifeline is a Tier 1 Core Service. (C)

## B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Medical Assistance (Medicaid), including any state program that might supplant Medicaid; (C)
  - b. Food stamps;
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Supplemental Security Income – blind and disabled (SSDI); (N)
  - e. Federal public housing assistance, or Section 8;
  - f. Home Energy Assistance Program (HEAP); (C)
  - g. National School Lunch Free Lunch Program;
  - h. Household income at or below 150% of the poverty level; (C)
  - i. Ohio Works First/Temporary Assistance for Needy Families (TANF); or
  - j. General Assistance (including disability assistance [DA]). (N)

P.U.C.O. NO. 6  
TARIFFS

## IV. LIFELINE ASSISTANCE (Con't)

## B. Regulations (Con't)

2. Consumers participating in this program may receive service connection and deposit waivers through Link-Up.
3. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
4. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
5. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section IV.B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section IV.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
6. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance.
7. The Lifeline discounts and waivers apply to only one access line per household.
8. Participants in Lifeline may subscribe to Call Waiting at tariffed rates. Customers have the option to purchase other features for medical and/or safety reasons. Requests to purchase other features must be signed by the customer self-certifying that the feature is necessary for medical and/or safety reasons. Existing Lifeline customers that have optional features prior to the adoption of the Telephone Company's alternative regulation plan will be grandfathered into the Lifeline program so long as the customer makes no changes whatsoever to their existing local exchange service. (N)
9. Lifeline customers with past-due bills for regulated local service charges will be offered special payment arrangements for these past-due balances. These arrangements will consist of an initial payment not to exceed \$25.00, before service is installed, with the balance for the regulated local charges to be paid over six equal monthly installments. Lifeline customers with past-due bills from toll service will be required to have toll restricted service until such past-due toll charges have been paid in full or until the customer establishes service with a subsequent toll provider pursuant to the Minimum Telephone Service Standards. (N)

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P.U.C.O. NO. 6  
EMERGENCY TELEPHONE SERVICE TARIFF

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ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE)  
COUNTY RATE LIST

<u>County</u>	<u>Current</u> <u>911</u> <u>Subscriber</u> <u>Charge</u>	<u>Implementation</u> <u>Date for 911</u> <u>Service</u>	<u>Effective</u> <u>Date For</u> <u>Current 911</u> <u>Subscriber</u> <u>Charge</u>	<u>Initial Case</u> <u>No. For 911</u> <u>Implementation</u>	<u>Most</u> <u>Current Case</u> <u>No. for 911</u> <u>Review</u>
Ashtabula	0.39	12-10-92	01-01-93	91-1831-TP-EMG	N/A

The rates for 9-1-1 and E-9-1-1 service are governed by Case Nos. 86-911-TP-COI and 92-201-TP-EMG and do not fall under a Tier designation. (C)

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PUCO NO. 6  
CENTREX SERVICE TARIFF

General Regulations (continued)

Rates and Charges

Centrex Access/Standard Features (per line) – \*\* Tier 1 Noncore

	<u>Monthly Rate</u>		<u>Max. Rate</u>		
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	
Month-to-Month					
Conneaut Multiline Centrex	\$18.00	\$18.00	\$36.00	\$36.00	(C)
Conneaut Enhanced Business Centrex	\$18.00	---	\$36.00	---	
Restricted with Virtual Facilities Group Control*	\$14.00 *	---	\$28.00	---	
36 Month Contract					
Conneaut Multiline Centrex	\$16.65	\$16.65	\$33.30	\$33.30	(C)
Conneaut Enhanced Business Centrex	\$16.65	---	\$33.00	---	
Restricted with Virtual Facilities Group Control *	\$12.65	---	\$25.30	---	
60 Month Contract					
Conneaut Multiline Centrex	\$15.30	\$15.30	\$30.60	\$30.60	(C)
Conneaut Enhanced Business Centrex	\$15.30	---	\$30.60	---	
Restricted with Virtual Facilities Group Control *	\$11.30	---	\$22.60	---	
Centrex Optional Features					
Call Handling Package (per line)	\$1.25	\$1.25			
Call Waiting Enhancements (per line)	\$.75	---			
Message Detail Recording (per group)	\$113.00	---			
Virtual Facilities Group Control					
Group Access (per group)	\$8.50	---			
Group WATS access (per group)	\$8.50	---			
Call Park (per group)	\$34.25	---			

\* This rate applies only to the number of lines that will be restricted in a customer group if all Conneaut Enhanced Business Centrex Lines within the customer group were in use. The number of lines within a customer group restricted by Virtual Facilities Group Control is eighty percent of the total lines within the customer group.

\* Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007. (C)

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CENTREX SERVICE TARIFF

General Regulations (continued)

Rates and Charges (continued) – \* Tier 1 Noncore

		Monthly Rate		
		<u>Per Line</u>	<u>Max. Rate</u>	
Example: (Based on Month-to-Month Rates)				
Total lines in CEBC customer group 40				
Maximum restricted with VFGC (80%)	32	\$14.00	\$28.00	(C)
Unrestricted Lines within group	8	\$18.00	\$36.00	(C)

Service establishment and subsequent changes will be provided on an actual cost basis at the following rates:

* Tier 1 Noncore	<u>Rates</u>	<u>Max. Rate</u>	
First Hour	\$40.00 *	\$80.00 *	(C)
Each subsequent one-half hour	\$20.00 *	\$20.00 *	(C)
*(plus cost of materials)			

For the first 30 days ater establishment of service, the company will allow feature changes free of charge.

The company may from time to time promote Centrex service through a "trial offer" not to exceed one month to its customers at no charge for the establishment of service; however, customers will not be relieved of paying the recurring, or monthly charge.

Centrex features that require additional equipment or time will be available at additional charges based on the special service arrangements required.

The payment of monthly, recurring, subsequent charges, or service establishment charges, in no way constitutes a purchase of equipment. The Telephone Company retains full ownership of all equipment.

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P.U.C.O. NO. 6

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (con't)

- B. Custom Local Area Signaling Services (CLASS) cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices. Custom Local Area Signaling Services are only available to 1-party residence and business and centrex lines.

Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number blocking service where appropriate.

- C. Rates and Charges

1. Recurring Charges

	Monthly Rate per Feature Per Line				
Features:	<u>Residential</u>	<u>Business</u>	<u>Centrex</u>	<u>Max. Rate</u>	(C)
Per Call Blocking*	NC	NC	NC		
Per Line Blocking ++ - ** Tier 1 Noncore					
- Non published Customers	NC	NC	NC	NC	(C)
- Published Customers	NC	NC	NC	NC	(C)
Repeat Dialing	\$ 2.00	\$ 2.00	\$ 2.00		
Call Return	\$ 2.00	\$ 2.00	\$ 2.00		
Caller ID - ** Tier 1 Core	\$ 2.00	\$ 2.00	\$ 2.00	\$2.00	(C)
Call Screening	\$ 2.00	\$ 2.00	\$ 2.00		
Special Call Acceptance	\$ 2.00	\$ 2.00	\$ 2.00		
Preferred Call Forwarding	\$ 2.00	\$ 2.00	\$ 2.00		
Priority Ringing	\$ 2.00	\$ 2.00	\$ 2.00		
Caller ID with Name	\$ 7.00	\$ 7.00	\$ 7.00		

\* Provided automatically to each line

++ Not eligible for discount

2. Package discounts:

	Monthly Rate Per Package		
	Residence (Note 1)	Business (Note 1)	Centrex (Note 1)
CLASS Pack 3 (Any three CLASS features) *	\$ 5.00	\$ 5.00	\$ 5.00
CLASS Pack 4 (Any four CLASS features) *	\$ 6.00	\$ 6.00	\$ 6.00
CLASS Pack 5 (Any five CLASS features) *	\$ 7.00	\$ 7.00	\$ 7.00
CLASS Pack 6 (Any six CLASS features) *	\$ 9.00	\$ 9.00	\$ 9.00
CLASSic Pack (All CLASS features) *	#	#	#

# \$ 9.00 for the first six features +  
\$ 1.00 for each additional feature

\* Not applicable to Per Call Blocking and Per Line Blocking

\* Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

(C)

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CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (con't)

C. Rates and Charges (con't)

Note 1: Package discounts will apply **per line** for Business and Residence customers and **per centrex group** for Centrex customers.

3. Non-Recurring Charges

A non-recurring charge applies to establish or change to new and/or additional Custom Local Area Signaling Services (CLASS), except when the change results only in the removal of one or more Customer Local Area Signaling Services (CLASS).

Features:	Non-recurring Charges per Feature			<u>Max. Rate</u>	(C)
	Residence	Business	Centrex		
Per Call Blocking	None	None	None		
Per Line Blocking * ** Tier 1 Noncore	\$ 2.50	\$ 2.50	\$ 2.50	\$5.00	(C)
Repeat Dialing	\$ 5.00	\$ 5.00	\$ 5.00		
Call Return	\$ 5.00	\$ 5.00	\$ 5.00		
Caller ID - ** Tier 1 Core	\$ 5.00	\$ 5.00	\$ 5.00	\$5.00	(C)
Call Screening	\$ 5.00	\$ 5.00	\$ 5.00		
Special Call Acceptance	\$ 5.00	\$ 5.00	\$ 5.00		
Preferred Call Forwarding	\$ 5.00	\$ 5.00	\$ 5.00		
Priority Ringing	\$ 5.00	\$ 5.00	\$ 5.00		
Caller ID with Name	\$ 5.00	\$ 5.00	\$ 5.00		
CLASS Pack 3	\$ 7.50	\$ 7.50	\$ 7.50		
CLASS Pack 4	\$10.00	\$10.00	\$10.00		
CLASS Pack 5	\$10.00	\$10.00	\$10.00		
CLASS Pack 6	\$12.50	\$12.50	\$12.50		
CLASSic Pack	\$15.00	\$15.00	\$15.00		

\* Waived for non-published customers for within 90 days of the introduction of the service. After the 90-day period has expired, the non-recurring connection charge will apply.

\* Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

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**EXHIBIT D**

**The Conneaut Telephone Company**  
**Advanced Services Commitment**  
**Class Five Central Offices**

The Conneaut Telephone Company has already met the advanced services deployment specified in Commission Rule 4901:1-4-07(A)(1).

**Class Five Central Office Locations**

224 State Street  
Conneaut, OH 44030

6188 Bushnell Road  
Conneaut, OH 44030

**EXHIBIT E**

**(Telephone Service Requirements Form)**

**TELEPHONE SERVICE REQUIREMENTS FORM**

Pursuant to Case Nos. 95-845-TP-COI, 99-998-TP-COI, 99-563-TP-COI, and 04-1785-TP-ORD

The provider affirms that it is in compliance with Commission directives concerning the following checked items, and that this represents an up-to-date listing of applicable "generic" service requirements. The provider understands that this in no way supersedes the context of the applicable Commission orders described below. Unless otherwise specified, this language replaces the need for related language to be contained in the provider's tariff.

**A. MANDATORY REQUIREMENTS FOR BASIC LOCAL EXCHANGE AND CTS PROVIDERS (unless otherwise noted):**

**[x] 1. SALES TAX (See also Case No. 87-1010-TP-UNC)**

Certain telecommunication services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

**[x] 2. MTSS TARIFF REQUIREMENTS**

**[x]** The provider attests that its tariffs include:

- provider-specific language addressing the deposit method (as cited in 4901:1-5-13) adopted by the company and approved by the Commission;
- Toll Caps (choose one):
  - ☐ language addressing the provider-specific parameters of toll caps approved by the Commission, OR
  - ☒ not applicable since the provider has not chosen to incorporate toll caps.
- language regarding establishment of service, including requirements to establish creditworthiness, as cited in 4901:1-5-13;
- language regarding residential service guarantors, as cited in 4901:1-5-14;

- language regarding subscriber bills, as cited in 4901:1-5-15;
- language regarding subscriber billing adjustments for local exchange service, as cited in 4901:1-5-16; and,
- language regarding denial or disconnection of local and/or toll service, including the requirements for the reconnection of local and/or toll service, as cited in 4901:1-5-17.

Check the boxes below to attest that the provider shall adhere to the following criteria when the provider implements cancellation of service policies and/or requests an advance payment:

☒ Cancellation of Service:

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service, and then the company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage;

☒ Advance Payment:

Advance Payment means a payment that may be required by the company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

**[x] 3. SURCHARGES**

The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate procedures required by the Commission. Generally, the Commission will not grant the inclusion of gross receipts tax as a separate item on the bill unless special circumstances so warrant and the Commission specifically approves same. The company shall not place a separate line item on a customer's bill without sending notice to all customers informing them of the new line item charges in accordance with Commission-adopted notice procedures.

The customer is responsible for the payment of all state, local and E9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff.

**[x] 4. 1+ INTRALATA PRESUBSCRIPTION – Basic Local Exchange Providers Only (See Also Case No. 95-845-TP-COI, Guideline X.)****a. General**

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.



b. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D; Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

c. Rules and Regulations

Subscribers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Paragraph E, below.

d. IntraLATA Presubscription Procedures

New subscribers will be asked to select an intraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with the Telephone Company. The Telephone Company will process the subscriber's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new subscribers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection. If selection is still not possible, the Telephone Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Telephone Company of an intraLATA toll carrier presubscription selection free of charge. Until the subscriber informs the Telephone Company of his/her choice for intraLATA toll carrier, the subscriber will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. Subscribers who inform the Telephone Company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in e.ii. below. If a customer of record inquires of the Telephone Company of the carriers available for intraLATA toll presubscription, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection.

e. IntraLATA Presubscription Charges

i. Application of Charges

After a subscriber's initial selection for a presubscribed intraLATA toll carrier and as detailed in Paragraph D above, for any change thereafter, an IntraLATA Presubscription Change Charge will apply. The IntraLATA Presubscription Change Charge shall be applied as follows:

- a. The charge shall be no greater than those set forth in Paragraph (e)(ii), unless modified by a company-specific Commission-approved tariff.
- b. If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

## ii. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

**B. REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES, OR WHERE CERTAIN CONDITIONS OF SERVICE ARE UTILIZED (check all applicable):****☒ 1. DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND THE TELECOMMUNICATION RELAY SERVICE**

Applicable to all telephone companies offering message toll service (MTS)  
(See also Case Nos. 87-206-TP-COI and 91-113-TP-COI):

- a. For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing-disabled, deaf, deaf/blind, and speech-disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
- b. Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled, are eligible to receive a discount off their MTS rates.
- c. Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:

- i. Off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
  - ii. Off the basic MTS, current, price list day rates: no less than a straight 70 percent discount shall be made available on a 24 hour a day basis; or
  - iii. For MTS which is offered similar to the mileage-banded rate structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "day" period Monday through Friday; and the "night/ weekend" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "evening" period Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the "night/ weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, customer-dialed, station-to-station calls placed during the "night/weekend" period any day, the "day" period Sunday, and all day Saturday.
- d. All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph 1.c. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

**☒ 2. EMERGENCY SERVICES CALLING PLAN**

Applicable to all CLECs and CTSs offering MTS (See also Case Nos. 85-1466-TP-COI and 89-54-TP-COI):

Message toll telephone calls to governmental emergency service agencies, as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- a. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

**☐ 3. ALTERNATIVE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide alternative operator services (AOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the AOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

**☒ 4. LIMITATION OF LIABILITY**

The following is applicable to all telephone companies that choose to include in their tariffs language which may limit their liability (See also Case No. 85-1406-AU-COI):

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a

courts responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

☐ 5. **TERMINATION LIABILITY**

The following is applicable to all telephone companies who choose to include in their tariffs language which imposes early termination liability on a customer for termination of service prior to the designated term of service:

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

☐ 6. **SERVICE CONNECTION ASSISTANCE (SCA)**

The following is applicable to all LECs that offer local service to residential customers:

SCA is targeted to help defray the one-time, up-front costs of connecting to the local exchange network for qualified customers. It provides a waiver of the deposit requirement, full or partial waiver of the service connection charges.

☒ 7. **LOCAL NUMBER PORTABILITY and NUMBER POOLING**

See Case No. 95-845-TP-COI Guideline XIV, FCC Dockets 95-116 and 99-200. NOTE: LNP and number pooling are required of all facilities-based LECs, regardless of size, and CMRS where currently rolled-out by the FCC or as a result of a bona fide request unless granted an extension, exemption, or waiver by the Commission or the FCC.

☐ 8. **TARIFFING AND DISCONNECTION PROCEDURES FOR SERVICE PACKAGES OR BUNDLES**

Applicable to all LECs packaging or bundling regulated local services with toll service and/or unregulated services. See Rule 4901:1-6-21(C), Ohio Administrative Code.

☐ **Option 1****Tariffing**

Under option 1, LECs that package or bundle regulated local services with toll and/or unregulated services shall tariff only the regulated components of a package or bundle of services either as a package at a separate, single rate for the regulated components or individually at individual tariffed rates. The unregulated services and any rate(s) associated with the unregulated service components of any package or bundle of services shall not be tariffed.

**Disconnection Procedures**

Under option 1, if a customer fails to submit timely payment sufficient to cover the amount of the regulated charges, the LEC may discontinue the provision of the regulated services in compliance with Rule 4901:1-5-17, Ohio Administrative Code.

**Staff Notice**

Under option 1, LECs shall keep the Director of the Consumer Services Division and the Chief of Telecommunications of the Utilities Department informed and up-to-date on all current offers to consumers that bundle regulated local services with unregulated services at a single packaged rate, different from the rate shown in the tariff for the regulated components of the package. The notice to staff shall identify the regulated and unregulated services included and the packaged rate (the combined tariffed and untariffed rate).

☐ **Option 2****Tariffing**

Under option 2, LECs shall tariff the entire package or bundle of services including both regulated local services and toll and/or unregulated services for a single combined packaged rate (including any amount attributable to the unregulated components). The LEC shall clearly identify the services within the package and denote which services are unregulated.

**Disconnection Procedures**

Under option 2, if a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled packaged rate, the LEC may discontinue the provision of any regulated and unregulated services, other than basic local exchange

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service, if payment is sufficient to cover the rate for basic local exchange service. For purposes of this rule, the rate for basic local exchange service shall be the tariffed rate for stand-alone basic local exchange service. In the event a CLEC does not offer basic local exchange service on a stand-alone basis, the CLEC shall identify an amount in the tariff for the basic local exchange service component of the package. In no event shall this amount exceed the packaged rate. Further, if the customer loses services included in the package due to non-payment or partial payment pursuant to this rule, the customer shall be entitled to add, change, or discontinue any regulated services provided according to the LEC's normal procedures for adding, changing or discontinuing such services.

**Disconnection Notice**

Under option 2, the LEC shall, in its notice of disconnection for non-payment, state the total amount due to avoid discontinuance of the package, as well as the total amount due to avoid discontinuance of the basic local exchange service component of the package.

☐ **9. INMATE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide inmate operator services (IOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the IOS service parameters set forth in Rule 4901:1-6-23, O.A.C.