

Primo
communications

FILE

COLLECTION DEPARTMENT

P.O. BOX 81965 - ROCHESTER - MI - 48308

RECEIVED-DOCKETING DIV
2001 APR 25 AM 11:57
PUCO

Re: Case No: 07-0078-TP-CSS

THIS IS AN ATTEMPT TO COLLECT A DEBT

ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE

**FINAL
WARNING**

4403313331

ATTN: MILENTIJE MILJKOVIC

Our records indicate that there has been no effort on your behalf to make any attempt for payment on your past due account. As a result of your default, ~~Primo Communications has~~ terminated your long distance services and is taking further actions to resolve this issue.

If you make no attempt to contact us the following actions will be taken:

We will report your delinquency to all 3 national credit bureaus.

This negative information will stay on your credit reports for 7 years.

The Collection Department will take all necessary measures to collect this debt.

There will a \$100 fee added to you account just for collection services.

Litigation will be filed with your local court and you will be required by law to appear in court and explain why you have intentionally signed for services that you had no intent to pay.

You will be responsible to pay for all court fees, lawyer fees, processing fees, and legal fees.

Primo Communications understands that difficult circumstances may arise and we are more than willing to work along with you so that no negative issues will result from this issue. The company will make all efforts to assist you in paying your past due account but, must you must contact us immediately.

Contact Steve at: 1.877.883.4656

ACCOUNT INFORMATION

Received: 12/13/06

SS#: 292980179

Amount Past Due \$78.57

Collection Fee: \$100

TOTAL DUE IF \$178.57

PAST 7/06/2006

MILENTIJE MILJKOVIC
20602 LORAIN RD APT #4B
CLEVELAND, OH 44126

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Ann Date Processed 4/25/07

Invoice Information

Service For: December 2006
Invoice Number: 913871
Invoice Date: 1/4/07
Customer Number: 4403313331
Due Date: 1/24/07
Total Due: 6.80

Summary of Charges

Last Payment Received On 11/17/06 Thank You 10.00
 Adjustments and Credits 0.00
Balance Forward -9.88

Long Distance Usage Summary 14.28
 Monthly Fees 0.00
 Multi-Line PCCC Charge 0.00
 Processing Fee 0.00
 Late Fee 0.00

Taxes and Surcharges

Federal Tax 1.00
 Federal Surcharges 0.00
 State Taxes 0.00
 Local Taxes 0.00
 State/Local Surcharges 0.00
 Federal Universal Service Fee 1.43

Current Charges 16.69

Total Amount Due 6.80

**Important Messages****MORE EXCITING NEWS!**

Our new website has been running for a couple of months now, and if you haven't checked us out yet, please take a look and see what we have to offer. We will be upgrading on an ongoing basis, but for now, once you log into our secure customer area, you can view your current invoice, make a payment, check or change your rate plan, choose to receive your bills via e-mail, and update your address (both mailing and e-mail). The first time you log in, you will need any of your previous invoice numbers as your password. Go check it out at www.amphone.com. We have also unveiled our new **Pay-by-Phone** option. When you call our customer service number, 1-800-711-1323, you will be prompted to dial 4 to pay your bill over the phone or to get your outstanding balance. All you need to use this feature is your phone number. This will help alleviate the long hold times you may sometimes experience. We also accept payments by check now over the phone and online, so now you don't have any excuse for paying your bills on time! Please let us know what you think about our new improvements, your comments are always appreciated.

You can send your comments to info@amphone.com.

**Helpful Hints:**

If your bills are small, you can pay more and have a credit on your account to save sending small payments every month. You can sign up for auto pay and automatically have your bills paid by credit card or checking account every month.

**American Phone Services Offers:**

- ✓ CUSTOMER SERVICES SPEAKING YOUR LANGUAGE
- ✓ AMERICAN MANAGEMENT
- ✓ NO PREPAYMENTS, NO CONNECTION FEE
- ✓ NO MONTHLY FEE
- ✓ NO KEY CODES / DIAL ACCESS NUMBER TO REMEMBER
- ✓ VOICE QUALITY CONSTANTLY MONITORED
- ✓ DIRECT INTERNATIONAL ROUTES

**AMERICAN PHONE SERVICES IS CELEBRATING NINE YEARS
OF SUCCESSFUL BUSINESS WITH YOUR COMMUNITY**

FLY WITH APS TRAVEL

Are you traveling outside of the USA?

**APS travel may help you with the
lowest fares possible!!**

Send your request to travel@amphone.com



For customer service or billing questions,
please call 1-800-711-1323

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Special Messages

We are not one of them

With hundreds of international telecommunication companies in the US, it is hard to choose the right one. So, let us tell you a little about American Phone Services (APS). APS has been in business with the same name and the same American management since 1997; nevertheless, APS is 100% fully financed and a 100% debt free company, which means we are driven by old school work ethics, values and morals, and we are committed to do business with YOU. We also offer competitive international rates. We have built a solid foundation for future relationships with our customers and we offer great employment opportunities. With input from you, we always upgrade the service we offer based on your needs.

APS believes in individual entrepreneurship offering the possibility to become a successful self-employed agent in the LD business. Do not hesitate to inquire by calling 1-800-711-1323.

Pay with Credit Card

Using your credit card to pay your APS bill couldn't be easier. You can use your credit card to make a payment online at the APS Customer Center or by phone calling 1-800-711-1323. Just provide your credit card number and expiration date to our automated service via phone or using our secured server online. Credit card information is confidential and your transaction is secure. There is no charge from APS for this service.

NEW PRODUCTS & SERVICES

APS- an FCC Certified and Tariffed long distance carrier is one of the leading low cost international providers in America.

Why APS? High Quality Telecommunications Services:

- Foreign native Language customer service through our "Best-in-Class" customer care center
- Traditional long-distance and international provider;
- Your best partner in telecommunication services helps calling the country of your choice, providing reliable state-of-the-art international telephone services;
- Long Distance Services with No monthly fees and no hidden charges;
- No Dialing code or password to remember, no dial around; Simple calling.
- Post-paid payment for services.
- Best rates in the market for your international calling.

What is Universal Service Fund?

In May of 1997, the Federal Communications Commission (FCC) adopted rules that mandated that telecommunications carriers pay into a federal program called the Universal Service Fund (USF). APS and other telecommunications carriers are required by the Government authority, to pay a percentage of their revenues and international services into the Universal Service Fund. The Universal Service Fund helps provide affordable telecommunications services for low-income customers and customers in rural areas. It also provides discounts on Internet access for eligible schools, libraries and rural health care providers. The USF is collected from telecommunications carriers and administered by the Universal Service Administration Corporation. They are responsible for disbursing the funds according to eligibility criteria established by the FCC.

Special Messages