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Margie Bruce 485 Muskingum River Road Marietta, OH 45750

April 12, 2007

The Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215-3793

RE: Case No: 07-348-TP-CSS

To Whom It May Concern:

My complaint against Verizon North, Inc. has been resolved to my satisfaction. The complaint was assigned the above referenced case number.

Thank you for your assistance in this matter.

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Truly,

Margin Bruce

Margie Bruce

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of justness. Technician ______ Date Processed 4/17/07