

FILE

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of)	
Jerrie and Donald King,)	
)	
Complainant,)	
)	Case No. 07-315-GA-CSS
v.)	
)	
Arlington Natural Gas Company,)	
)	
Respondent.)	

ENTRY

The Attorney Examiner finds:

- (1) On March 23, 2007, Jerrie and Donald King (complainants) filed a complaint with the Commission against Arlington Natural Gas Company (Arlington). In the complaint, the Kings assert that Arlington has over charged them for gas service to their residence. More specifically, the complainants state that the furnace in their home stopped working on or about November 24, 2006 and was not repaired until January 8, 2007. Nonetheless, the Kings state that they were charged approximately \$294 for service from November 15 through December 15, 2006 and charged approximately \$112 for service from December 16 through January 15, 2007. The Kings admit that they received a credit of approximately \$120 (as reflected on the February 2007 bill) from the company to address the issue. Further, the complainants state that when the matter was discussed with a representative of Arlington, Ms. King was told that the bill was not estimated and that the company believed that the King's meter was not operating properly.
- (2) On April 5, 2007, Arlington filed its answer to the complaint. In its answer, Arlington admits that when the King's meter was read on December 15, 2006, the meter reading was 98 which equaled consumption for the month of 14 Mcf. Arlington claims that based on the December meter reading, the consumption for the month appeared to be low based on the number of heating degree days, other comparison meter readings and the King's previous consumption history. On this

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician BJM Date Processed 4/13/07

basis, Arlington increased the billed consumption for the month by 10 Mcf to bill the Kings for 24 Mcf. Arlington states that the next meter reading, on or about January 15, was 117 which equaled consumption for the month of 9 Mcf, also considered by Arlington to be low. However, Arlington states that no adjustment was made to the January billed consumption. Arlington admits that the company over-billed the Kings, as compared to actual consumption for December 2006. However, Arlington argues that the company under-billed the Kings by an equal and offsetting amount, 10 Mcf, on the January 2007 bill. Further, Arlington states that the company credited the Kings account for 10 Mcf, in an attempt to resolve this matter.

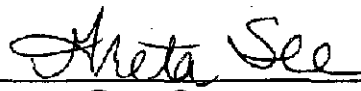
- (3) In accordance with the Commission's goal of reducing the number of adversarial proceedings before it, this matter should be scheduled for a conference. The purpose of the conference will be to explore the parties' willingness to negotiate a resolution of this complaint in lieu of an evidentiary hearing. In accordance with Rule 4901-1-26, Ohio Administrative Code, any statements made in an attempt to settle this matter, without the need for an evidentiary hearing, will not generally be admissible in future proceedings in this case or be admissible to prove liability or invalidity of a claim. Nothing prohibits any party from initiating settlement negotiations prior to the scheduled settlement conference. An Attorney Examiner from the Commission's Legal Department will facilitate the settlement process.
- (4) Accordingly, a conference in this matter shall be scheduled for April 26, 2007, at 10:00 a.m., at the offices of the Commission, 180 East Broad Street, 11th floor, Conference Room B, Columbus, Ohio 43215-3793. The parties should bring all relevant documents with them to the conference. If it becomes apparent that the parties are not likely to settle, the parties should also be prepared to establish a procedural schedule for discovery and a hearing date to facilitate the timely and efficient processing of this complaint.


It is, therefore,

ORDERED, That this case be scheduled for a conference on April 26, 2007, at 10:00 a.m., at the offices of the Commission, 180 East Broad Street, Columbus, Ohio, 11th floor, in Conference Room B. It is, further,

ORDERED, That a copy of this entry be served upon the Kings, Arlington and its counsel and all other interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO


By: Greta See
Attorney Examiner


JRM

Entered in the Journal

APR 13 2007



Renee J. Jenkins
Secretary