

FILE



The Public Utilities
Commission of Ohio

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07-397-EL-055
Case Number

PUCO

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

David M. Wilder
Customer Name

30 East Central Parkway #802
Customer Address

Cincinnati OH 45202
City State Zip

Against

4310-3568-02-2
Account Number

Duke Energy
Utility Company Name

Customer Service Address (if different from above)

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

Please see the attached Complaint.

David M. Wilder
Signature

513-961-8119
Customer Telephone Number

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The Public Utilities Commission of Ohio
Ted Strickland, Governor • Alan R. Schriber, Chairman
Commissioners: Ronda Hartman Fergus, Judy A. Jones, Valerie A. Lemmie, Donald L. Mason
180 E. Broad Street, Columbus, Ohio 43215-3793 • An Equal Opportunity Employer and Service Provider

April 4, 2007

The Public Utilities Commission of Ohio
180 E. Broad Street
Columbus, OH 43215-3793

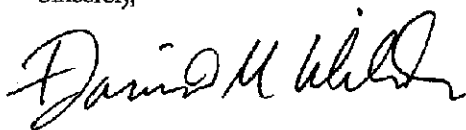
Dear PUCO,

I am a customer of Duke Energy in Cincinnati, OH and a resident of the American Building; located at 30 East Central Parkway, Cincinnati, OH. In February of 2005, I purchased a condo in the American Building and was the first resident to occupy the building. My electric utilities have always been more costly than I expected, as compared to my previous residences. After discussing with the other residents, we learned that Duke Energy is charging the residents of the American Building at a commercial customer rate. This is something that was never disclosed to the residents and we certainly would never have known if we had not questioned Duke Energy about our high electric bills. This is because our bills read "residential" with a DM01 rate. We learned in a meeting with Duke Energy that no such rate exists. As a result, our default rate is a commercial rate. The evidence is quite clear that we are truly "residential" and that the residents were in no way involved in any decision making that resulted in this issue. We have not received a valid reason from Duke Energy for this clear discrimination and blatant misrepresentation of our electric utility rate.

I am asking that PUCO stand behind its stated responsibilities and require Duke Energy to change the rate for the American Building residential units to a "residential" rate. I am also asking that this change be made retroactive to March 1, 2005 and a refund of the overpayment made to me and the other residents.

Thank you in advance for your consideration in this matter.

Sincerely,



David M. Wilder
30 East Central Parkway # 802
Cincinnati, OH 45202