NOWALSKY, BRONSTON & GOTHARD

A Professional Limited Liability Company

Attorneys at Law

3500 North Causeway Boulevard Leon L. Nowalsky Benjamin W. Bronston -

Edward P. Gothard

Suite 1442

Metairie, Louisiana 70002 Telephone: (504) 832-1984 Facsimile: (504) 831-0892

Monica Borne Haab Philip R. Adams, Jr.

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2007 APR -5 PM 12: 19

PUCO

April 4, 2007

Via Overnight Mail

Chief Clerk Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215-3793

RE:

Intellical Operator Services, Inc.

Revised tariff

Dear Sir or Madam:

07-382-TP-ZTA

Enclosed please find an original and ten (10) copies of the revised tariff for Intellicall Operator Services, Inc. The revision is set forth as follows:

- Check sheet, 2nd Revised Sheet 2: 1)
- 2) New rate plan 801-800 Call Operator, Section 4.6, 1st Revised Sheet 47.

An additional copy of this filing has been enclosed to be file-stamped and returned in the envelope provided as evidence of the filing.

Should you have any questions, please do not hesitate to call.

Sincerely,

Becky Heggelund

S. degglund

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of busines ____ Date Processed _ Technician _

The Public Utilities Commission of Ohio **TELECOMMUNICATIONS APPLICATION FORM**

(Effective: 03/22/2004) (Pursuant to Case Nos. 99-998-TP-COI and 99-563-TP-COI)

the Matter	of the Application of					
Intellical Operator Services, Inc. Case No. D7 - 382-TP - 2TA						
to file a revised tariff						
Name of Rea	gistrant(s) Intellicall Operator Services, Inc.					
	egistrant(s) ILD					
	tegistrant(s)5000 Sawgrass Village Circle, Suite 30, Ponte Vedra Beach, FL 32082					
Company W						
	Contact Person(s) Marsha Pokorny, Manager, Regulatory Compliance Phone (407) 971-6801 Fax					
Contact Pers	Contact Person's Email Address marsha.pokorny@ildmail.com on for Annual Report Phone					
Consumer C						
Date 10-6-07	ontact Information					
	protective order included with filing? Yes No					
	waiver(s) filed affecting this case? Yes No [Note: waiver(s) tolls any automatic timeframe]					
Company I	ype (check all applicable): CTS (IXC) ILEC CLEC CMRS AOS					
	□ Other (explain)					
	orm must accompany all applications filed by telecommunication service providers subject to the Commission's rules promulgated in					
	98-TP-COI, as well as by ILECs filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. It is					
prejerabie <u>NU</u>	T to combine different types of filings, but if you do so, you must file under the process with the longest applicable review period.					
I. Please	indicate the reason for submitting this form (check one)					
	Application to Amend Certificate by a CLEC to modify Serving Area (0-day notice, 7 copies)					
ü 2 (ABN)	Abandonment of all Services					
= 3 (ACE)	□ a. CLEC (90-day approval, 10 copies) □ b. CTS (14-day approval, 10 copies) □ c. ILEC (NOT automatic, 10 copies)					
□ 3 (ACE)	New Operating Authority for providers other than CMRS (30-day approval, 7 copies); for CMRS, see item No.15 on this page. □ a. Switched Local □ b. Non-switched local □ c. CTS □ d. Local and CTS □ e. Other (explain)					
□ 4 (ACO)	LEC Application to Change Ownership (30-day approval, 10 copies)					
□ 5 (ACN)	LEC Application to Change Name (30-day approval, 10 copies)					
□ 6 (AEC)	Carrier-to-Carrier Contract Amendment to an agreement approved in a NAG or ARB case (30-day approval, 7 copies) NOTE: see item 25 (CTR) on page two of this form for all other contract filings.					
7 (AMT)	LEC Merger (30-day approval, 10 copies)					
□ 8 (ARB)	Application for Arbitration (see 96-463-TP-COI for applicable process, 10 copies)					
□ 9 (ATA)	Application for Tariff Amendment for Tier 1 Services, Application to Reclassify Service Among Tiers, or Change to Non-Tier Service					
	 a. Tier 1 (and Carrier-to-Carrier tariff filings as set-forth in 95-845-TP-COI) i. Pre-filing submittal (30-day pre-filing submittal with Staff and OCC; Do Not Docket, 4 copies) 					
	ii. New End User Service which has been preceded by a 30-day pre-filing submittal with Staff for all submittals and also with					
	OCC for Tier 1 residential services (0-day filing, 10 copies)					
	iii. New End User Service (NOT preceded by a 30-day filing submittal, 30-day approval, 10 copies)					
	Div. New Carrier-to-Carrier Service which has been preceded by a 30-day pre-filing with Staff (0-day filing, 10 copies) Change in Terms and Conditions, textual revision, correction of error, etc. (30-day approval, 10 copies)					
	□ vi. Grandfather service (30-day approval, 10 copies)					
	□ vii. Initial Carrier-to-Carrier Services Tariff subsequent to ACE approval (60-day approval, 10 copies)					
	□ viii. Withdrawal of Tier 1 service must be filed as an "ATW", not an "ATA" - see item 12, below					
	 b. Reclassification of Service Among Tiers (NOT automatic, 10 copies) c. Textual revision with no effect on rates for non-specific or non-tier service (30-day approval, 10 copies) 					
□ 10(ATC)	Application to Transfer Certificate (30-day approval, 7 copies)					
□ 11 (ATR)	LEC Application to Conduct a Transaction Between Utilities (30-day approval, 10 copies)					
□ 12 (ATW)	Application to Withdraw a Tier 1 Service a. CLEC (60-day approval, 10 copies) b. ILEC (NOT automatic, 10 copies)					
□ 13 (CIO)	a. CLEC (60-day approval, 10 copies) a b. ILEC (NOT automatic, 10 copies) Application for Change in Operations by Non-LEC Providers (0-day notice, 7 copies)					
🗆 1 4 (NAG)	Negotiated Interconnection Agreement Between Carriers (0-day effective, 90-day approval, 8 copies)					
□ 15 (RCC)	For CMRS providers only to Register or to Notify of a Change in Operations (0-day notice, 7 copies)					
□ 16 (SLF)	Self-complaint Application □ a. CLEC only -Tier 1 (60-day automatic, 10 copies)					
	□ b. Introduce or increase maximum price range for Non-Specific Service Charge (60-day approval, 10 copies)					
n 17(UNC)	Unclassified (explain) (NOT automatic, 15 copies)					
x 18 (ZTA)	Tariff Application Involving only Tier 2 Services					
	□ a. New End User Service (0-day notice, 10 copies) □ b. Change in Terms and Conditions, textual revision, correction of error, etc. (0-day notice, 10 copies)					
	□ c. Withdrawal of service (0-day notice, 10 copies)					

19 Ot	her (explain)_	(NOT automatic, 15 copies)						
THE	THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)							
<u>20</u>								
21	21 New Price List Rate for Existing Service							
n 22								
□ 23	, t aran and the second of th							
□ 24								
		permitted once per calendar year.						
	□ Paper Tariff	Electronic Tariff. If electronic, provide the tariff's web address:						
<u>THE</u>		RE CTR FILINGS ONLY, NOT NEW CASES (0-day notice, 7 copies)						
□ 25		ablish, revise, or cancel an end-user contract. (NOTE: see item 6 on page 1 of this form for carrier-to-carrier contract amendments)						
	CTR Docket No	- TP - CTR (Use same CTR number throughout calendar year)						
		7 () () () () () () () () () (
		which of the following exhibits have been filed. The numbers (corresponding to the list on page (1)						
á	and above) indi	cate, at a minimum, the types of cases in which the exhibit is required:						
	[all]	A copy of any motion for waiver of O.A.C. rule(s) associated with this filing. NOTE: the filing of a motion for waiver tolls						
-	L3	any automatic timeframe associated with this filing.						
	[3]	Completed Service Requirements Form.						
	[3, 9(vii)]	A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based)						
	[3]	Evidence that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone						
]		utility in the State of Ohio.						
ם	[3]	Brief description of service(s) proposed.						
л [[3a-b,3d]	Explanation of whether applicant intends to provide presold services, p facilities-based services, or p both resold and facilities-						
	[3a-b,3d]	based services. Explanation as to whether CLEC currently offers CTS services under separate CTS authority, and whether it will be including						
٠ <u> </u>	[3a-0,3u]	those services within its CLEC filing, or maintaining such CTS services under a separate affiliate.						
-	[3a-b,3d]	Explanation of how the proposed services in the proposed market area are in the public interest.						
-	[3a-b,3d]	Description of the proposed market area.						
	[3a-b,3d]	Description of the class of customers (e.g., residence, business) that the applicant intends to serve.						
0	[3a-b,3d]	Documentation attesting to the applicant's financial viability, including the following						
i		1). An executive Summary describing the light casts out entit Impactal considient liquidities and casts desputes.						
!		Describe internally generaled conversal hade and external funds available to support the applicantly biserations that						
- 1		are the subject of this certification application.						
,	ļ	 Copy of financial statements (achia) and pro-forms income statement and a balance sheet). Judicate if financial statements are based on a certain pergraphical areas income in other parasitements. 						
-		3) Discurrentation to support the montager is easily in binding sources.						
_	[3a-d]	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and						
_ [·	proposed service area.						
	[3a-d]	Documentation indicating the applicant's corporate structure and ownership.						
	[3a-b,3d]	Information regarding any similar operations in other states. Also, if this company has been previously certified in the State of						
· , 	62 1 2 2	Ohio, include that certification number.						
	[3a-b,3d]	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in						
	[3a-b,3d]	accordance with the GAAP. Verification of compliance with any affiliate transaction requirements.						
0	[3a-b,3d]	Explanation as to whether rates are derived through (check all applicable):						
_ ([5 4 5,5 4]	□ interconnection agreement, □ retail tariffs, or □ resale tariffs.						
	[1,3a-b,3d]	Explanation as to which service areas company currently has an approved interconnection or resale agreement.						
	[3a-b,3d, 9a(i-iii)]	Explanation of whether applicant intends to provide Local Services which require payment in advance of						
		Customer receiving dial tone.						
	[3a,3b,3d,	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable).						
	9a,(i-iii)]							
	[3a-b,3d,8]	Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed						
	[3-5,7,10-11,13]	timeline for construction, interconnection, and offering of services to end users. Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of						
"	[3-5,7,10-11,13]	fictitious name, etc.). In transfer of certificate cases, the transferee's good standing must be established.						
	[3-4,7,10-11,13]	List of names, addresses, and phone numbers of officers and directors, or partners.						
	[3]	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.						
	[1.4.9,10-13,16-21]	Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A.						
	[1,4,9,10-13,16-21]	Copy of revised tariff sheets & price lists, marked as Exhibit B.						
	[3]	Provide a copy of any customer application form required in order to establish residential service, if applicable.						
	[1-2,4-7,9,12-	Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected.						
l	13,16,18-23,25]	Specify for each service affected whether it is \(\pi \) business; \(\pi \) residence; or \(\pi \) both. Also indicate whether it is \(\pi \) switched or \(\pi \)						
	[] 2 A O. ()	dedicated service. Include this information in either the cover letter or Exhibit C.						
	[1,2,4,9a(v-vi),	Specify which notice procedure has been utilized: direct mail; bill insert; bill notation or electronic mail.						

	5,10,16,18(b-c),	NOTE:
	20-21]	☐ Tier 1 price list increases must be within an approved range of rates.
<u> </u>		□ SLP Filings - Do NOT send customer notice and in that been reviewed and approved type an observation
	[2,4-5,9a(v),	Copy of real time notice which has been to provided to customers.
1	96, 10,12-13,16,	NOTE: SLF Filings - Do NOT send customer notice until it has been reviewed and approved by Commission black
· 	18(h-c),20-21]	
_ D	[1,2,5,9a(v),11-13,	Affidavit attesting that customer notice has been provided.
•	(18, 21 (increase only)	·
	[2,12]	Copy of Notice which has been provided to ILEC(s).
	[2,12]	Listing of Assigned (NPA) NXX's where in the LECs (NPA) NXX's would be reassigned.
0	[2,4,10,12-13,]	List of Ohio exchanges specifically involved or affected.
u	[14]	The interconnection agreement adopted by negotiation or mediation.
H	[15]	For commercial mobile radio service providers, a statement affirming that registrant has obtained all necessary federal authority
; C	[12]	to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this
		Commission of any Form 401, 463, and / or 489 which the applicant has filed with the Federal Communications Commission.
	[15]	Exhibits must include company name, address, contact person, service description, and evidence of registration with the Ohio
	• •	Secretary of State.
ū	[24]	Affidavit that total price of contract exceeds total cost of all regulated services.
	[5,13]	New title sheet with proposed new company name.
0	[1,3,13]	For CLECs, List of Ohio Exchanges the applicant intends to serve (Use spreadsheet from:
		http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357).
· m	[1.3a-b,3d,7,	Maps depicting the proposed serving and calling areas of the applicant.
i	10,13, 23]	If Mirroring Large ILEC exchanges for both serving area and local calling areas: • Serving area must be clearly reflected
		on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular large
		ILEC/CLEC territory, and listing the involved exchanges. • Local calling areas must be clearly reflected on an Ohio map
		attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all
\ \ \		exchanges to which local calls can be made from each of those exchanges.
1		If Self-defining serving area and/or local calling area as an area other than that of the established ILEC exchange(s): •
		Serving Area must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the
"		involved exchanges. • Local Calling Areas must be described in the tariff through textual delineation and clear maps. Maps
i	1	for self-defined serving and local calling areas are required to be traced on United States Geological Survey topography
ł		maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
		Other information requested by the Commission staff.
	[3]	Initial certification that includes Tier 2 Services, indicate which option you intend to adopt to maintain the tariff:
1		□ Paper Tariff □ Electronic Tariff - If electronic, provide the web address for the tariff:

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE AND CTS PROVIDERS:

- [x] Sales tax
- [x] Minimum Telephone Service Standards (MTSS)
- [x] Surcharges

MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE PROVIDERS:

[x] 1+ IntraLATA Presubscription

<u>SERVICE REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES (CHECK ALL APPLICABLE):</u>

- Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service [Required if toll service provided]
- □ Emergency Services Calling Plan [Required if toll service provided]
- □ Alternative Operator Service (AOS) requirements [Required for all providing AOS (including inmate services) service]
- Limitation of Liability Language [Required for all who have tariff language that may limit their liability]
- □ Termination Liability Language [Required for all who have early termination liability language in their tariffs]
- □ Service Connection Assistance (SCA) [Required for all LECs]
- to Local Number Portability and Number Pooling [Required for facilities-based LECs]
- □ Package Language [Required for tariffs containing packages or service bundles containing both local and toll and/or non-regulated services]
- IV. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the Consumer Services Department on behalf of the applicant regarding end-user complaints:

Marsha Pokorny, Manager, Regulatory Compliance (407) 971-6801

filings at the Commission on behalf of the applica	•	zed to make anobi annin or verny
Marsha Pokorny, Manager, Regulatory Compliance (407) 971-6	801	
<u>NOTE</u> : An annual report is required to be filed with the Commission by completion to the address and individual(s) identified in this Section un		
VI. List Name(s), DBA(s) and PUCO Certification Num PUCO authority, whether Telecommunication or o		· -
AF	FIDAVIT	
Minimum Teleph	ione Service Standards	3
I am an officer of the applicant corporation, (Name of Company)	, and am auth	orized to make this statement
(Name of Company) on its behalf. I attest that these tariffs comply with the Minimum Tel		
Minimum Telephone Service Standards, as modified and clarified fro	•	·
6 ity comply with the rules of the state of Ohio and understand that r	noncompliance can result in v	arious penalties, including the suspension of our
certificate to operate within the state of Ohio.		
I declare under penalty of perjury that the foregoing is true and correct.		
Executed on at (Location)		
(sold) (sold)		
_		
	*(Signature and Title)	(Date)
* This affidavit is required for every tariff-affecting filin authorized agent of the applicant.	g. It may be signed by co	unsel or an officer of the applicant, or an
<u>VERI</u>	FICATION	
I,verify the	at I have utilized, verbatim, th	e Commission's Telecommunications Application
Form and that all of the information submitted here, and all additional i	nformation submitted in conne	ection with this case, is true and correct to the best
of my knowledge.		
₹	(Signature and Title)	(Date)
*Verification is required for every filing. It may be sign the applicant.	ed by counsel or an officer	of the applicant, or an authorized agent of
	· · · · · · · · · · · · · · · · · · ·	

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio

Attention: Docketing Division (or to the Telecommunications Division Chief if a prefiling submittal)
180 East Broad Street, Columbus, OH 43215-3793

Exhibit A

Tariff Pages Superceded

4.5.1.9 Rate Plan - Inmate 12B

Local Rate per Minute

	DAY		EVEN	<u>NG</u>	NIG	HT
<u>Mileage</u>	1 st Min.	Add'l Min	1st Min.	Add'l Min.	1ª Min.	Add'l Min.
Local	0.5000	0.5000	0.5000	0.5000	0.5000	0.5000
	4.5.1.10	Rate Plan - I	nmate 12B-Ser	vice Charges		
Collect		Person To Person	Automate	d Operato Assister \$1.75		
	4.5.1.11	<u>IntraLATA/In</u>	terLATA Rate p	er Minute		
	DAY		EVEN	<u>ING</u>	<u>NIG</u>	<u>HT</u>
<u>Mileage</u>	1 st Min.	Add'l Min	1st Min.	Add'l Min.	Is Min.	Add'l Min.
1-10	0.3200	0.1600	0.3200	0.1600	0.3200	0.1600
11-22	0.4000	0.2200	0.4000	0.2200	0.4000	0.2200
23-55	0.4800	0.2800	0.4800	0.2800	0.4800	0.2800
56-124	0.5700	0.3700	0.5700	0.3700	0.5700	0.3700
125-9999	0.5800	0.3900	0.5800	0.3900	0.5800	0.3900
	4.5.1.12 Rate Plan - Inmate 12B- Intra/InterLATA Service Charges					
Collect		Person To Person	Automated	Operato Assistec		

ISSUED: August 29, 2005

EFFECTIVE: September 29, 2005

ISSUED BY: Dennis Stoutenburg, President

Intellicall Operator Services, Inc., d/b/a ILD 5000 Sawgrass Village Circle, Suite 30

Ponte Vedra Beach, FL 32082

Exhibit B

Revised Tariff Pages

CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Sheet	Revision	Sheet	Revision
l	Original	26	Original
2	2 nd Revised*	27	Original
3	Original	28	Original
4	Original	29	Original
5	Original	30	Original
6	Original	31	Original
7	Original	32	Original
8	Original	33	Original
9	Original	34	Original
10	Original	35	Original
11	Original	36	Original
12	Original	37	Original
13	Original	38	Original
14	Original	39	Original
15	Original	40	Original
16	Original	41	Original
17	Original	42	Original
18	Original	43	Original
19	Original	44	Original
20	Original	45	1st Revised
21	Original	45.1	Original
22	1 st Revised	46	1st Revised
22.1	Original	47	1st Revised*
23	Original	47.1	Original
24	1st Revised	48	Original
25	1st Revised	49	Original
	•	50	Original
		51	1st Revised
		52	1st Revised

ISSUED:

April 5, 2007

EFFECTIVE: April 5, 2007

ISSUED BY: Dennis Stoutenburg, President

Intellicall Operator Services, Inc., d/b/a ILD 5000 Sawgrass Village Circle, Suite 30

Ponte Vedra Beach, FL 32082

SECTION 4 - RATES AND CHARGES-cont'd

4.6 Dial Around Operator Services Rates-cont'd

(N)

4.6.1.5 Rate Plan 801 - 800 Call Operator

IntraLATA/InterLATA Rate per Minute - Billed in 1 minute increments.

	<u>DAY</u>		EVENING		<u>NIGHT</u>	
Mileage	<u>1st Min.</u>	Add'l Min	1st Min.	Add'l Min.	1st Min.	Add'l Min.
0-9999	0.4500	0.4500	0.4500	0,4500	0.4500	0.4500

4.6.1.6 Rate Plan 801 - 800 Call Operator Service Charges

	<u>Person To</u> <u>Person</u>	Automated	Operator Assisted	<u>Live</u>	
Calling Card	\$2.99	\$2.99	\$2.99	\$2.99	1
Collect	\$2.99		\$2.99	\$2.99	(N)
Third Party	\$2.99		\$2.99	\$2. 99	(N)

ISSUED:

April 5, 2007

EFFECTIVE: April 5, 2007

ISSUED BY: Dennis Stoutenburg, President

Intellicall Operator Services, Inc., d/b/a ILD 5000 Sawgrass Village Circle, Suite 30 Ponte Vedra Beach, FL 32082