

FILE



The Public Utilities Commission of Ohio

*Monitoring marketplaces and enforcing rules to assure safe,
adequate, and reliable utility services.*

Ted Strickland, Governor
Alan R. Schriber, Chairman

Commissioners

Ronda Hartman Fergus
Judy A. Jones
Valerie A. Lemmie
Donald L. Mason, Esq.

March 29, 2007

Margie Bruce
485 Muskingum River Road
Marietta, OH 45750

Case No: 07-348-TP-CSS

Dear Ms. Bruce:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Verizon North Inc.. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

A handwritten signature in cursive script, reading "Renee J. Jenkins".

Renee' J. Jenkins, Secretary
Betty McCauley, Acting Secretary
Mariruth Wright, Acting Secretary

Enclosure
RJJ/pwk

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