

The Public Utilities Commission of Ohio

Ted Strickland, Governor Alan R. Schriber, Chairman

Commissioners

Ronda Hartman Fergus Judy A. Jones Valerie A. Lemmie Donald L. Mason, Esq.

Monitoring marketplaces and enforcing rules to assure safe, adequate, and reliable utility services,

March 6, 2007

Dawan Clayborne 521 Elm Apt. A Toledo, Ohio 43604

Re: Case No. 07-248-GA-CSS

Dear Dawan Clayborne:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Columbia Gas of Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Renee' J. Jenkins, Secretary Betty McCauley, Acting Secretary Mariruth Wright, Acting Secretary

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Enclosure RJJ/dh