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Mary Ryan Fenion Senior Counsel AT&T Ohio 150 East Gat Street Suite 4C Columbus, Ohio 43215

March 1, 2007

Ms. Renee Jenkins
Public Utilities Commission of Ohio
Docketing Division
180 East Broad Street
Columbus, Ohio 43215

07-231-TP-ATW

Rc:

AT&T Communications of Ohio, Inc.: Notice of Intent to Withdraw Provision of Tier 1 Local Exchange Service and Related Tier 1 Features to Residential Customers

Dear Ms. Jenkins:

On behalf of AT&T Communications of Ohio, Inc. ("AT&T Communications") and in conjunction with AT&T Ohio, I am submitting this Notice to the Public Utilities Commission of Ohio ("Commission"), along with the requisite application for the withdrawal of Tier 1 services, pursuant to Ohio Administrative Code 4901:1-6-11. In accordance with the 60-day notification requirement relative to the withdrawal of Tier 1 services, AT&T Communications hereby notifies the Commission that it is withdrawing the provision of its Tier 1 local exchange service offering and Tier 1 features to residential customers in Ohio starting on May 28, 2007. Within the next several weeks, AT&T Communications will also seek to withdraw its remaining, Tier 2, residential local exchange services. Inasmuch as AT&T Communications will continue to provide other local exchange services to business customers, it is not seeking to modify or relinquish its existing certificates of authority.

In November 2005, SBC Communications Inc. (now AT&T Inc.) acquired AT&T Corp. Since that time, both corporations have worked to integrate their affiliated local exchange operations. As part of that effort, AT&T Communications decided to stop providing local exchange service to residential customers.

AT&T Communications' existing residential local exchange customers are being provided with notice of the company's decision to exit the residential market, as required by 47 CRF 64.1120(c) and by Ohio Administrative Code 4901:1-6-11. An example of the type of letter that will be sent to those customers is included as Attachment 1. As the letter explains, these customers have several choices. First, they have the option of choosing a new telecommunications provider. Second, if they prefer to remain with an AT&T-affiliated

This is to certify that the images appearing are an accurate and complete republication or a constitution of a constitution of a constitution of a constitution of the distribution of the constitution of the

Mary Ryan Fenlon March 1, 2007 Page Two

company, they can contact AT&T Ohio and select a new local calling plan. Finally, pursuant to the migration plan AT&T Communications has developed, those customers who take no action during the 60-day notification period will be automatically migrated to AT&T Ohio and will receive service under a plan comparable to their current service. Those customers who are automatically migrated to AT&T Ohio also will receive a confirmation letter once their new service is established; explaining what is included in that new service.

In the event that you have any questions, please do not hesitate to call me.

Mary Ryan Fenlow (614) 223-3300

## The Public Utilities Commission of Ohio **TELECOMMUNICATIONS APPLICATION FORM**

(Effective: 10/01/2004) (Pursuant to Case Nos. 99-998-TP-COI and 99-563-TP-COI)

In the Matte	r of the Application of AT&T Communications of Ohio, Inc.  Case No. 07-231-TP-ATW
	Tier 1 residential services,
	gistrant(s): AT&T Communications of Ohio, Inc.
	Registrant(s): N/A
	Registrant(s): 225 W. Randolph, Chicago, IL 60606
	eb Address: www.att.com
	Contact Person(s): Candice Glover Phone: 312-727-0127 Maryann Mackey Phone: 216-822-0086
	Contact Person's Email Address: clglover@att.com maryann.h.mackey@att.com
	son for Annual Report: Candice Glover Phone: 312-727-0127
	Contact Information: Customer CARE Phone: 800-222-0300
Date: Marcl	h 1, 2007 TRF Docket No CT-TRF <u>or</u> 90-9000-TP-TRF
Motion for	protective order included with filing? □ Yes ■ No
	waiver(s) filed affecting this case? □ Yes ■ No [Note: waiver(s) tolls any automatic timeframe]
	Type (check all applicable):   CTS (IXC)   ILEC   CLEC   CMRS   AOS
	Other (explain)
	form must accompany all applications filed by telecommunication service providers subject to the Commission's rules promulgated in
	998-TP-COI, as well as by ILECs filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. It is OT to combine different types of filings, but if you do so, you must file under the process with the longest applicable review period.
prejeruote <u>ive</u>	or comothe afferent types of flungs, but if you do so, you must file under the process with the tongest applicable review person.
I. Please	indicate the reason for submitting this form (check one)
	Application to Amend Certificate by a CLEC to modify Serving Area (0-day notice, 7 copies)
□ 2 (ABN)	Abandonment of all Services
	□ a. CLEC (90-day approval, 10 copies) □ b. CTS (14-day approval, 10 copies) □ c. ILEC (NOT automatic, 10 copies)
□ 3 (ACE)	
□ 4 (ACO)	□ a. Switched Local □ b. Non-switched local □ c. CTS □ d. Local and CTS □ e. Other (explain)  LEC Application to Change Ownership (30-day approval, 10 copies)
	LEC Application to Change Name (30-day approval, 10 copies)
□ 6 (AEC)	
	NOTE: see item 25 (CTR) on page two of this form for all other contract filings.
□ 7 (AMT)	
□ 8 (ARB)	
□ 9 (ATA)	Application for Tariff Amendment for Tier 1 Services, Application to Reclassify Service Among Tiers, or Change to Non-Tier Service a. Tier 1 (and Carrier-to-Carrier tariff filings as set-forth in 95-845-TP-COI)
	□ i. Pre-filing submittal (30-day pre-filing submittal with Staff and OCC; <b>Do Not Docket</b> , 4 copies)
	ii. New End User Service which has been preceded by a 30-day pre-filing submittal with Staff for all submittals and also with
	OCC for Tier 1 residential services (0-day filing, 10 copies)
	□ iii. New End User Service (NOT preceded by a 30-day filing submittal, 30-day approval, 10 copies)
	<ul> <li>iv. New Carrier-to-Carrier Service which has been preceded by a 30-day pre-filing with Staff (0-day filing, 10 copies)</li> <li>v. Change in Terms and Conditions, textual revision, correction of error, etc. (30-day approval, 10 copies)</li> </ul>
	□ vi. Grandfather service (30-day approval, 10 copies)
	□ vii. Initial Carrier-to-Carrier Services Tariff subsequent to ACE approval (60-day approval, 10 copies)
	🗆 viii. Withdrawal of Tier I service must be filed as an "ATW", not an "ATA" - see item 12, below
	b. Reclassification of Service Among Tiers (NOT automatic, 10 copies)
□ 10(ATC)	c. Textual revision with no effect on rates for non-specific or non-tier service (30-day approval, 10 copies)  Application to Transfer Certificate (30-day approval, 7 copies)
p 11 (ATR)	LEC Application to Conduct a Transaction Between Utilities (30-day approval, 10 copies)
■ 12 (ATW)	
Ì	■ a. CLEC (60-day approval, 10 copies) □ b. ILEC (NOT automatic, 10 copies)
□ 13 (CIO)	Application for Change in Operations by Non-LEC Providers (0-day notice, 7 copies)
□ 14 (NAG)	C (* 22) ********************************
□ 15(RCC) □ 16(SLF)	For CMRS providers only to Register or to Notify of a Change in Operations (0-day notice, 7 copies) Self-complaint Application
2.0(32.)	□ a. CLEC only -Tier 1 (60-day automatic, 10 copies)
	□ b. Introduce or increase maximum price range for Non-Specific Service Charge (60-day approval, 10 copies)
□ 17(UNC)	Unclassified (explain) (NOT automatic, 15 copies)
□ 18( <b>ZTA</b> )	Tariff Notification Involving only Tier 2 Services
	NOTE: Notifications do not require or imply Commission Approval.  □ a. New End User Service (0-day notice, 10 copies)
	□ b. Change in Terms and Conditions, textual revision, correction of error, etc. (0-day notice, 10 copies)
	□ c. Withdrawal of service (0-day notice, 10 copies)
n 10 Other	(evoluin) (NOT automatic 15 conies)

#### THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies) Introduction or Extension of Promotional Offering New Price List Rate for Existing Service □ a. Tier 1 □ b. Tier 2 □ 22 Designation of Registrant's Process Agent(s) Update to Registrant's Maps Annual Tariff Option For Tier 2 Services - indicate which option you intend to adopt to maintain the tariff. NOTE, changing options is only permitted once per calendar year. □ Paper Tariff ☐ Electronic Tariff. If electronic, provide the tariff's web address: THE FOLLOWING ARE CTR FILINGS ONLY, NOT NEW CASES (0-day notice, 7 copies) Application to establish, revise, or cancel an end-user contract. (NOTE: see item 6 on page 1 of this form for carrier-to-carrier contract amendments) CTR Docket No. - TP - CTR (Use same CTR number throughout calendar year) II. Please indicate which of the following exhibits have been filed. The numbers (corresponding to the list on page (1) and above) indicate, at a minimum, the types of cases in which the exhibit is required: A copy of any motion for waiver of O.A.C. rule(s) associated with this filing. NOTE: the filing of a motion for waiver tolls [all] any automatic timeframe associated with this filing. [3] Completed Service Requirements Form. $[3, \overline{9(vii)}]$ A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based) [3] Evidence that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone п utility in the State of Ohio. [3] Brief description of service(s) proposed. [3a-b,3d] Explanation of whether applicant intends to provide $\square$ resold services, $\square$ facilities-based services, or $\square$ both resold and facilities-based services. [3a-b,3d] Explanation as to whether CLEC currently offers CTS services under separate CTS authority, and whether it will be including those services within its CLEC filing, or maintaining such CTS services under a separate affiliate. [3a-b,3d] Explanation of how the proposed services in the proposed market area are in the public interest. [3a-b,3d] Description of the proposed market area. [3a-b,3d] Description of the class of customers (e.g., residence, business) that the applicant intends to serve. [3a-b,3d] Documentation attesting to the applicant's financial viability, including the following: An executive Summary describing the applicant's current financial condition, liquidity, and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application. Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions Documentation to support the applicant's cash an funding sources. Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and [3a-d] proposed service area. [3a-d] Documentation indicating the applicant's corporate structure and ownership. [3a-b,3d]Information regarding any similar operations in other states. Also, if this company has been previously certified in the State of Ohio, include that certification number. Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in [3a-b,3d] accordance with the GAAP. Verification of compliance with any affiliate transaction requirements. [3a-b,3d]Explanation as to whether rates are derived through (check all applicable): [3a-b,3d]□ interconnection agreement, □ retail tariffs, or □ resale tariffs. Explanation as to which service areas company currently has an approved interconnection or resale agreement. [1,3a-b,3d] (3a-b.3d, 9a(i-iii)] Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone. [3a,3b,3d, Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable).

	[1,2,4,9a(v-vi),	Specify which notice procedure has been/will be utilized: ■ direct mail; □ bill insert; □ bill notation or □ electronic mail.
l	5,10,16,18(b-c),	NOTE:

fictitious name, etc.). In transfer of certificate cases, the transferee's good standing must be established.

Provide a copy of any customer application form required in order to establish residential service, if applicable.

timeline for construction, interconnection, and offering of services to end users.

List of names, addresses, and phone numbers of officers and directors, or partners.

dedicated service. Include this information in either the cover letter or Exhibit C.

Copy of revised tariff sheets & price lists, marked as Exhibit B.

Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A.

A sample copy of the customer bill and disconnection notice the applicant plans to utilize.

Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed

Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of

Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is  $\Box$  business;  $\blacksquare$  residence; or  $\Box$  both. Also indicate whether it is  $\blacksquare$  switched or  $\Box$ 

9a,(i-iii)] [3a-b,3d,8]

[3]

[3]

[3-5,7,10-11,13]

[3-4,7,10-11,13]

[1,4,9,10-13,16-21]

[1,4,9,10-13,16-21]

[1-2,4-7,9,12-

13,16,18-23,25]

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	211	
	21]	☐ Tier 1 price list increases must be within an approved range of rates.
	(0.4.5.0.4.)	☐ SLF Filings - Do NOT send customer notice until it has been reviewed and approved by Commission Staff
	[2,4-5,9a(v),	Copy of real time notice which has been/will be provided to customers.
	9b, 10,12-13,16,	NOTE: SLF Filings - Do NOT send customer notice until it has been reviewed and approved by Commission Staff
	18(b-c),20-21]	
	$[1,2,5,9a(v),11-\overline{13},$	Affidavit attesting that customer notice has been provided.
	18, 21 (increase	
ļ	only)]	
<u> </u>	[2,12]	Copy of Notice which has been provided to ILEC(s).
<u> </u>	[2,12]	Listing of Assigned (NPA) NXX's where in the LECs (NPA) NXX's would be reassigned.
	[2,4,10,12-13,]	List of Ohio exchanges specifically involved or affected.
	[14]	The interconnection agreement adopted by negotiation or mediation.
	[15]	For commercial mobile radio service providers, a statement affirming that registrant has obtained all necessary federal authority
		to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this
		Commission of any Form 401, 463, and / or 489 which the applicant has filed with the Federal Communications Commission.
	[15]	Exhibits must include company name, address, contact person, service description, and evidence of registration with the Ohio
		Secretary of State.
	[24]	Affidavit that total price of contract exceeds total cost of all regulated services.
0	[5,13]	New title sheet with proposed new company name.
	[1,3,13]	For CLECs, List of Ohio Exchanges the applicant intends to serve (Use spreadsheet from:
		http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357).
	[1,3a-b,3d,7,	Maps depicting the proposed serving and calling areas of the applicant.
	10,13, 23]	If Mirroring Large ILEC exchanges for both serving area and local calling areas: • Serving area must be clearly reflected
0		on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular large
		ILEC/CLEC territory, and listing the involved exchanges. • Local calling areas must be clearly reflected on an Ohio map
		attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all
		exchanges to which local calls can be made from each of those exchanges.
		If Self-defining serving area and/or local calling area as an area other than that of the established ILEC exchange(s): •
		Serving Area must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the
0		involved exchanges. • Local Calling Areas must be described in the tariff through textual delineation and clear maps. Maps
		for self-defined serving and local calling areas are required to be traced on United States Geological Survey topography
		maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
		Other information requested by the Commission staff.
	[3]	Initial certification that includes Tier 2 Services, indicate which option you intend to adopt to maintain the tariff:
		□ Paper Tariff □ Electronic Tariff - If electronic, provide the web address for the tariff:

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

## MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE AND CTS PROVIDERS:

- [x] Sales tax
- [x] Minimum Telephone Service Standards (MTSS)
- [x] Surcharges

#### MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE PROVIDERS:

[x] 1+ IntraLATA Presubscription

#### SERVICE REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES (CHECK ALL APPLICABLE):

- [x] Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service [Required if toll service provided]
- [x] Emergency Services Calling Plan [Required if toll service provided]
- [x] Alternative Operator Service (AOS) requirements [Required for all providing AOS (including inmate services) service]
- [x] Limitation of Liability Language [Required for all who have tariff language that may limit their liability]
- [x] Termination Liability Language [Required for all who have early termination liability language in their tariffs]
- [x] Service Connection Assistance (SCA) [Required for all LECs]
- [x] Local Number Portability and Number Pooling [Required for facilities-based LECs]
- [x] Package Language [Required for tariffs containing packages or service bundles containing both local and toll and/or non-regulated services]

IV. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the Consumer Services Department on behalf of the applicant regarding end-user complaints:

Candice Glover, Manager, Law & Gov't Affairs, 225 W. Randolph St., Suite 2500, Chicago, IL 60606 312-727-0127 Kathy Gentile-Klein, Manager, Customer Complaints, 45 Erieview Plaza, Suite 1500, Cleveland, OH (216) 822-2395

V. List names, titles, phone numbers, and addresses of those persons authorized to make and/or affirm or verify filings at the Commission on behalf of the applicant:

Maryann H. Mackey, Sr. Director, Regulatory Affairs, 45 Erieview Plaza, Suite 1500, Cleveland, OH 44114 (216) 822-0086 Candice Glover, Manager, Law & Gov't Affairs, 225 W. Randolph St., Suite 2500, Chicago, IL 60606 312-727-0127

<u>NOTE</u>: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.

VI. List Name(s), DBA(s) and PUCO Certification Number(s) of any affiliates you have operating in Ohio under PUCO authority, whether Telecommunication or other. (If needed, use a separate sheet and check here: 

□)

TCG Ohio, 90-9010-TP-TRF, Telecommunications

## **AFFIDAVIT**

## Compliance with Commission Rules and Service Standards

I am an officer of the applicant corporation, AT&T Communications of Ohio, Inc./AT&T Ohio, and am authorized to make this statement on its behalf. I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on March 1, 2007 at Columbus, Ohio (Location)

Candace Glover

Manager, Law & Gov't Affairs

March 1, 2007

/ Marvann H. Mackey

Sr. Director, Regulatory Affairs

March 1, 2007

\* This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

## **VERIFICATION**

I, Maryann Mackey, verify that I have utilized, verbatim, the Commission's Telecommunications Application Form and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

-/Candace Glover

Manager, Law & Gov't Affairs

March 1, 2007

- Maryann H. Mackey

Sr. Director, Regulatory Affairs

March 1, 2007

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio** 

Attention: Docketing Division (or to the Telecommunications Division Chief if a prefiling submittal)
180 East Broad Street, Columbus, OH 43215-3793

SECTION 15D 3rd Revised Sheet No. 7 Cancels 2nd Revised Sheet No. 7

## P.U.C.O. No. 3 LOCAL EXCHANGE SERVICE

## CONSUMER SERVICE DESCRIPTIONS

- D. AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)
  - 5. Call Plan Unlimited\*

The Call Plan Unlimited provides the customer with a network access line, unlimited calls within the customer's local and extended calling areas.

Maximum Rate#

\$ 50.75

6. Call Plan Deluxe \*\*

(C)

The Call Plan Deluxe provides residential customers a combination of services that include a local access line, unlimited local calls within the customer's local calling and extended calling area. This plan also includes customer's choice of the following features, where available.

Caller ID

Caller ID with Name

Call Waiting

Call Waiting ID

Three Way Calling

Call Forwarding-Variable

Call Return
Call Forwarding Busy/No Answer

Repeat Dialing

Call Screening

Speed Dial 8

Speed Dial 30

Custom Ring 1

Custom Ring 2

(C)

(C)

# Refer to the PRICE LIST Section 15E.PL for presently billed rates.

Issued: December 3, 2004 Effective: December 3, 2004

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 04-1808-TP-ZTA.

<sup>\*</sup> Beginning June 19, 2004, this plan will not be available to new subscribers.

<sup>\*\*</sup> Beginning December 3, 2004, this plan will not be available to new subscribers.

SECTION 15D 1<sup>st</sup> Revised Sheet No. 9 Cancels Original Sheet No. 9

#### P.U.C.O. No. 3 LOCAL EXCHANGE SERVICE

#### CONSUMER SERVICE DESCRIPTIONS

## E. AT&T CUSTOM CALLING FEATURES (Cont'd)

#### 1. Feature Descriptions (Cont'd)

Call Trace

(M) | |-| | |

(M)

This feature automatically performs a trace of the last incoming call when activated by the Customer. The telephone company records the traced number. The traced number will not be provided to the Customer but will be available to the appropriate law enforcement agency if the Customer files a complaint.

**Call Waiting** 

This feature provides a tone signal that alerts the Customer talking on the line, when a second call is incoming. A maximum of two calls may be in process at one time.

Call Waiting ID

This feature allows the Customer to hear the Call Waiting tone and view the telephone number of the calling party on the Customer-provided display. This feature works in conjunction with Caller ID and Call Waiting features.

Caller ID

This feature allows the Customer to view on a Customer provided display unit the telephone number, date and time of the calling party before the call is answered. If the calling number is from a hunt group only the main number will be transmitted.

Caller ID with Name

This feature allows the Customer to view on a Customer provided display unit the name and telephone number of the calling party. If the calling number is from a hunt group only the main number will be transmitted.

Issued: April 10, 2003 Effective: April 10, 2003

SECTION 15E.PL 22nd Revised Sheet No. 1 Cancels 21st Revised Sheet No. 1

## P.U.C.O. No. 3 LOCAL EXCHANGE SERVICE

CONSUMER RATES		-
SERVICE CHARGES*		
Service Charges, Nonrecurring Service Activation Charge	<u>Per Line</u> \$ 65.00	
Service Order Charge-Change Service Service Order Charge-Record Work Order Telephone Number Change Charge Restoral of Service Charge	\$ 17.65 \$ 6.00 \$ 31.15 \$ 33.55	
Service Charges, Nonrecurring Service Order Charge-Move	Per Account \$ 65.00	
Service Charges, per visit Network Interface Device moves	<u>Per Visit</u> \$ 500.00	
AT&T RESIDENTIAL LOCAL SERVICE OFFERS*	<u>Per Line</u> <u>Per Month</u>	
Call Plan Unlimited with 3 Feature Package Enhanced*** Call Plan Unlimited with 3 Feature Package Plus*** Call Plan Unlimited with 2 Feature Package Enhanced Call Plan Unlimited Plus # Call Plan Unlimited Plus - Additional Lines Call Plan Unlimited ** Call Plan Deluxe*** Expanded Call Plan Deluxe*** AT&T One Rate USA@ AT&T One Rate Advantage AT&T One Rate State Plan - intraLATA toll and instate long distance from	\$ 36.00 \$ 33.00 \$ 33.00 \$ 22.95 \$ 19.20 \$ 31.90 \$ 40.00 \$ 43.00 \$ 55.95 \$ 61.95 \$ 42.95	()
additional lines, per minute AT&T One Rate Local Plan - intraLATA toll and instate long distance	\$ 0.05/minute \$ 33.95 \$ 0.05/minute	(l) (l)

- \* Tier 2 with the exception of Call Plan Unlimited, which is Tier 1.
- # Beginning May 20, 2004, this plan will not be available to new subscribers.
- \*\* Beginning June 19, 2004, this plan will not be available to new subscribers.
- \*\*\* Beginning December 3, 2004, this plan will not be available to new subscribers.
- @ Effective March 26, 2006, this plan is not available to new subscribers.

Issued: March 1, 2007 Effective: March 1, 2007

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 90-9000-TP-TRF.

#### **CONSUMER RATES**

## AT&T CUSTOM CALLING FEATURES\*

	Per Line Per Month
Call Forwarding Variable Call Forwarding-Busy/No Answer Call Return Call Screening Call Waiting	\$ 4.00 \$ 4.00 \$ 4.10 \$ 4.00 \$ 4.65 (I)
Call Waiting ID Caller ID Caller ID with Name Custom Ring 1 Custom Ring 2 Repeat Dialing Speed Dialing 8	\$ 6.00 \$ 8.95 (I) \$ 4.00 \$ 2.00 \$ 4.10 \$ 4.00
Speed Dialing 30 Three Way Calling Call Forwarding Busy Call Forwarding Busy-Call Alert	\$ 5.00 \$ 4.00 \$ 1.00 \$ 1.00
	Per use
Call Return Repeat Dialing Three-Way Calling Call Trace	\$ .70 \$ .75 \$ .70 \$ 3.50
	Per Month
AT&T Additional Feature Add-On Package - per additional feature, up to a total of two	\$ 3.00
- maximum when selecting 3 or more additional features	\$ 7.00

Issued: March 14, 2005

Effective: March 14, 2005

<sup>\*</sup> Tier 2 with the exception of Call Waiting, Call Waiting ID, Caller ID, Caller ID with Name and Call Trace, which are Tier 1.

SECTION 15D 4th Revised Sheet No. 7 Cancels 3rd Revised Sheet No. 7

### P.U.C.O. No. 3 LOCAL EXCHANGE SERVICE

#### CONSUMER SERVICE DESCRIPTIONS

D. AT&T RESIDENTIAL LOCAL SERVICE OFFERS (Cont'd)

5.

(D)

(D)

#### 6. Call Plan Deluxe \*\*

The Call Plan Deluxe provides residential customers a combination of services that include a local access line, unlimited local calls within the customer's local calling and extended calling area. This plan also includes customer's choice of the following features, where available.

Caller ID

Caller ID with Name

Call Waiting

Call Waiting ID
Call Return

Three Way Calling
Call Forwarding-Variable

Call Forwarding Busy/No Answer

Repeat Dialing

Call Screening

Speed Dial 8

Speed Dial 30

Custom Ring 1

Custom Ring 2

(D) (D)

# Refer to the PRICE LIST Section 15E.PL for presently billed rates.

Issued: March 1, 2007

Effective: August 31, 2007

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No.

<sup>\*\*</sup> Beginning December 3, 2004, this plan will not be available to new subscribers.

## CONSUMER SERVICE DESCRIPTIONS

- E. AT&T CUSTOM CALLING FEATURES (Cont'd)
  - 1. Feature Descriptions (Cont'd)

(D)

Issued: March 1, 2007

Effective: August 31, 2007

CONSUMER RATES		
SERVICE CHARGES*		
Convine Charges Monrecurring	Per Line	
Service Charges, Nonrecurring Service Activation Charge	\$ 65.00	
Gervioo Adavador Oridigo	<b>\$</b> 30.33	
Service Order Charge-Change Service	<b>\$ 17</b> .65	
Service Order Charge-Record Work Order	\$ 6.00	
Telephone Number Change Charge	\$ 31.15	
Restoral of Service Charge	\$ 33.55	
Service Charges, Nonrecurring	Per Account	
Service Order Charge-Move	\$ 65.00	
Service Charges, per visit	Per Visit	
Network Interface Device moves	\$ 500.00	
ATAT DEGIDENTIAL LOCAL DEDITION DEFENDS	Danlina	
AT&T RESIDENTIAL LOCAL SERVICE OFFERS*	<u>Per Line</u> Per <u>Month</u>	
	<u> </u>	
Call Plan Unlimited with 3 Feature Package Enhanced***	\$ 36.00	
Call Plan Unlimited with 3 Feature Package Plus***	\$ 33.00	
Call Plan Unlimited with 2 Feature Package Enhanced	\$ 33.00	
Call Plan Unlimited Plus #	\$ 22.95 \$ 19.20	
Call Plan Unlimited Plus - Additional Lines	\$ 19.20	
Call Plan Deluxe***	\$ 40.00	<b></b> .
Expanded Call Plan Deluxe***	\$ 43.00	(D)
AT&T One Rate USA@	\$ 55.95	
AT&T One Rate Advantage	\$ 61.95	
AT&T One Rate State Plan	\$ 42.95	
- intraLATA toll and instate long distance from	\$ 0.05/minute	
additional lines, per minute AT&T One Rate Local Plan	\$ 0.05/11llifute \$ 33.95	
- intraLATA toll and instate long distance	\$ 0.05/minute	
	• • • • • • • • • • • • • • • • • • • •	

(T)

Issued: March 1, 2007 Effective: August 31, 2007

<sup>\*</sup> Tier 2

<sup>#</sup> Beginning May 20, 2004, this plan will not be available to new subscribers.

<sup>\*\*</sup> Beginning June 19, 2004, this plan will not be available to new subscribers.

<sup>\*\*\*</sup> Beginning December 3, 2004, this plan will not be available to new subscribers.

<sup>@</sup> Effective March 26, 2006, this plan is not available to new subscribers.

## **CONSUMER RATES**

## AT&T CUSTOM CALLING FEATURES\*

	<u>Per Line</u> <u>Per Month</u>	
Call Forwarding Variable Call Forwarding-Busy/No Answer Call Return Call Screening	\$ 4.00 \$ 4.00 \$ 4.10 \$ 4.00	<b>)</b>
		<b>)</b>
Custom Ring 1 Custom Ring 2 Repeat Dialing	\$ 4.00 \$ 2.00 \$ 4.10	
Speed Dialing 8 Speed Dialing 30 Three Way Calling Call Forwarding Busy	\$ 4.00 \$ 5.00 \$ 4.00 \$ 1.00	
Call Forwarding Busy-Call Alert	\$ 1.00	
Call Return	<i>Per use</i> \$ .70	
Repeat Dialing Three-Way Calling	\$ .75 \$ .70 (E	D)
ATOT Additional Cooking Add On Dooling	Per Month	
AT&T Additional Feature Add-On Package - per additional feature, up to a total of two - maximum when selecting 3 or more additional features	\$ 3.00	
	\$ 7.00	

\* Tier 2

Issued: March 1, 2007 Effective: August 31, 2007 (T)

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 05-314-TP-ZTA.

## **EXHIBIT C**

In the company's effort to migrate its local customers, AT&T Communications of Ohio is withdrawing its Tier 1 services, which requires a 60-day approval, from the tariff, and which include:

Call Plan Unlimited, Call Waiting, Call Waiting ID, Caller ID, Caller ID with Name and Call Trace from its tariffs.

Migration will begin on May 28, 2007 and is expected to conclude in mid August. The final effective date of the withdrawal of the Tier 1 services is August 31, 2007.

## Migration Plan

The company has developed a customer migration plan pursuant to which current residential customers of AT&T Communications of Ohio, Inc. ("AT&T Communications") will be migrated to AT&T Ohio. Under this migration plan, residential customers will be notified of their right to choose any available local exchange carrier prior to the actual transfer of service. AT&T Communications' customers who do not choose another local exchange provider will be automatically migrated, en mass, to AT&T Ohio's local service platform. This market exit and migration plan ensures that these customers will be migrated to AT&T Ohio without incurring an increase in their overall monthly rate for service, without the loss of dial tone or emergency services, without change charges, and without termination fees.

AT&T Communications residential customers will be provided with written notifications at least 60 days prior to the commencement of this service migration which is scheduled to begin in Ohio on May 28, 2007. A sample of the customer notification letter is included as Attachment 1. As the notification letter indicates, customers will be given the opportunity to select another local provider, to contact AT&T Ohio to select a new local calling plan, or to take no action and be automatically transferred to AT&T Ohio. Following this customer notice period, customers who have not proactively transferred their local exchange service to another carrier will be automatically migrated from AT&T Communications to AT&T Ohio's local service platform.

As the acquiring carrier, AT&T Ohio will be responsible for any carrier change charges associated with the migration of customers to its network and will ensure that these customers are not billed or charged for the migration. Customers who do not proactively select a new calling plan from AT&T Ohio will be converted to the most comparable local service plans and features from AT&T Ohio. Monthly recurring charges (MRCs) for comparable services from AT&T Ohio will be equal to or less than current MRCs charged by AT&T Communications. No customer will incur higher MRCs after the mass migration to AT&T Ohio unless the customer actively upgrades or changes services prior to mass migration.

<sup>&</sup>lt;sup>1</sup> However, customers who choose another local service provider may incur additional charges associated with their local carrier change.

## **Local Toll and Long Distance Service Plans**

Migration of residential local exchange services will have no impact on customers' current pre-selected local toll and long distance service providers. Customers will be advised to contact their current pre-selected local toll and long distance service providers to ensure there is no change to their local toll and long distance calling plan. Upon migration of the local exchange service to AT&T Ohio, AT&T Communications' local toll and long distance services that are packaged with local exchange service under bundled calling plans will be unbundled. Affected customers will be placed on comparable local toll and long distance plans at rates no higher than their previous calling plan rates and will continue to receive one bill for their combined services.

#### **Deposits and Credits**

Residential customers of AT&T Communications who have paid a deposit preceding the provisioning and establishment of their service will receive a refund of the deposit including applicable interest, less any amount due on their account after transfer of service. These net deposit refunds will be distributed via checks to eligible customers four to six weeks after their migration date.

In circumstances where there is an account credit balance after the transfer of service, a separate refund check will be sent to the eligible customer for the total amount of the credit balance. Refund checks will be sent to customers at their current billing address of record four to six weeks after their migration date.

#### FCC -214 Filing

The FCC required 214 Application w/Letter will be filed with the FCC on 3-16-07.

#### **ILEC Notification**

In November 2005, SBC Communications Inc. (now AT&T Inc.) acquired AT&T Corp. Since that time both corporation have worked to integrate and streamline their affiliated local telephone exchange operations and have agreed to designate AT&T Ohio as the acquiring local exchange carrier pursuant to the plan for migration as described above.

State of Ohio	)	
	)	
	)	SS
	)	
County of Cuyahoga	)	

## AFFIDAVIT OF MARYANN H. MACKEY

Maryann H. Mackey, being first duly cautioned and sworn, deposes and says as follows:

- 1. I am the Senior Director Network & Retail Dockets & Issues for AT&T Ohio, where one of my responsibilities is to prepare tariff applications such as the one this affidavit supports.
- 2. I am aware of the rule of the Public Utilities Commission of Ohio, Ohio Admin. Code Section 4901:1-6-17 that applications for abandonment of all services, withdrawal of a service, amendment of a certificate, change in carrier's name, price increases, and changes in terms and conditions of an existing service, must contain an affidavit attesting that prior actual customer notification was provided to the affected customers by bill insert, bill message, direct mail, or, if the customer consents, electronic mail. For cases in which the Commission review period is 30 days or less, the notice must be sent to customers at least 15 days prior to filing the application with the Commission. For cases in which the Commission review period is greater than 30 days, the customer notice must be filed simultaneously with the application being filed at the Commission. In addition to the affidavit, the application, when filed at the Commission, must include a copy of the actual notice that was sent to affected customers.
- 3. I have worked with our corporate customer notification group and have confirmed that a customer notice meeting the test of that rule has been provided.
- 4. Therefore, on information and belief, I hereby attest that the tariff application that this affidavit supports meets the requirements of that rule.

(signature)

Sworn to and subscribed before me th

of/// **200**COD, 200

novary Public meda I. Engram

**Public** Morary munician Famres 12-2**3-2**  ATTACHMENT 1
Sample Customer Notification Letter





March 26, 2007

Mr./Mrs./Ms. Customer 1234 Address Anywhere USA 00000

Dear Mr./Mrs./Ms. Customer,

We want to update you on some important and positive changes underway at the new AT&T that may require you to take some action. As you may know, in November 2005, AT&T Corp. and SBC Communications Inc. joined together to form what is today the new AT&T. As a result of this merger, local services for residential customers will be provided by AT&T Ohio, one of the AT&T family of companies. In an effort to pass the full benefits of this union on to our customers, we are integrating the best of our combined services to provide you with the best service and technology available.

Beginning May 28, 2007 and completing by August 31, 2007, your local residential telephone service provider, a pre-merger AT&T operating company, will stop offering local residential telephone service in Ohio. This transition means you have three options to consider:

Call AT&T Ohio to select your new plan – Take this opportunity to contact an AT&T Ohio customer care representative who stands ready to answer your questions, assess your current calling plan, and recommend a new plan based on your communications and entertainment needs. Let us tell you how our customized bundles may save you money and simplify your life. Simply call toll free at 1-866-746-4717 and reference program code BB by May 20, 2007. There are no costs associated with transferring your local service to AT&T Ohio.

For your convenience, we have enclosed a list of current AT&T services, applicable rates, terms and conditions. You may be eligible for some customized bundled packages that can include your voice and entertainment needs as well as wireless phone service, AT&T Yahoo! High Speed Internet and DISH Network. Best of all, by bundling your services, you may qualify for even greater savings. We also invite you to visit our website, att.com, to view available products and services in your area before calling AT&T Ohio for your free, personal consultation.

- You always have the right to select another local telephone service provider You are a valued customer and we sincerely hope you will continue to remain with the AT&T family, but you do have the option of selecting another local telephone service provider. If you select another provider, that carrier will be able to provide you with a list of their services and charges. They can also tell you if there are any charges associated with moving to their service. A listing of available local service providers may be found in your AT&T White Pages Directory. If you do want to select another service provider, you should make that selection before May 20, 2007, to avoid automatic migration of your account to AT&T Ohio.
- If you do not choose a new provider, your local service will be automatically transferred to AT&T Ohio You can decide to take no action, in which case we will transfer your local service automatically to AT&T Ohio during a transition period from May 28 through June 12, 2007. We will transfer you to an AT&T Ohio service plan that is most comparable to your current telephone service plan (as shown in the attached list). In most cases, upon transfer, your monthly recurring charges will automatically be equal to or less than what you pay now. In cases where your monthly telephone service charges or Voice Mail charges would be higher, you will receive a special transition discount so that you do not see an increase over what you pay now. This special discount will end on or after December 31, 2007. The AT&T Ohio service plan may also include features or services not included in your current plan. Once you receive your bill, if you have any questions about what's included in your service plan, just contact us at the number provided on the bill. There are no costs associated with this transfer to AT&T Ohio.

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#### Important Information:

#### Long Distance Service

If you select a new local service provider, you should contact your current long distance provider to ensure there is no change to your long distance calling plan. Not doing so may result in a change in the rates applied to your long distance calls.

#### · Billing, Payments and Refunds

Once your service has been transitioned to AT&T Ohio or another carrier, you will receive a final bill from your previous local provider, AT&T Communications of Ohio, Inc. Please return your final payment via the remittance document provided in your bill. Failure to pay your telephone bill may result in your account being referred to a collection agency.

If you currently have a deposit for your local or long distance service, you will receive a refund of the deposit, including applicable interest, minus any amount due on your account when service is transferred. If a refund is due to you, you should receive it within four to six weeks after receipt of your final bill.

#### Additional information if you are automatically transferred to, or choose AT&T Ohio for your local service:

#### AT&T long distance customers

Your long distance service will continue to be provided by AT&T Long Distance. To most closely match your current long distance service plan, you will automatically be enrolled in the AT&T Unlimited Plus Plan, which has a \$32.99 monthly recurring charge and provides unlimited domestic long distance calling, 24 hours per day 7 days a week, along with the AT&T Unlimited Canada Plan, which has a \$5.99 monthly recurring charge and discounted rates to other international countries. Importantly, you also will receive a \$7.00 monthly credit on your bill once your service has been established with AT&T Ohio. You will continue to receive the \$7.00 monthly credit as long as you are enrolled in the AT&T Unlimited Plus calling plan and have AT&T Ohio as your local provider. We appreciate your business and look forward to continuing to serve you.

#### Frozen or blocked accounts

You will be transferred automatically to AT&T Ohio unless an alternate local provider selection is made. Contact AT&T Ohio toll free at 1-866-746-4717 if you would like to re-establish a freeze/block for your account after the transition period.

#### Reprogramming of calling features

You will need to reprogram your Call Forwarding Speed Dialing and other features. Once the transition to AT&T Ohio is complete, you will receive a letter confirming your new service which will include instructions on how to program features.

#### Changes to your Voice Mail

If you call AT&T Ohio prior to the transfer date, our representatives will be happy to discuss the voice mail products available to you. If you wait to be automatically transferred to AT&T Ohio, there will be some changes to your voice mail service. Your existing password/pin and greeting will remain the same, however, your message retrieval/access number will change. You will receive your new message retrieval/access number in a separate mailing. Once your service has been automatically transferred, please visit <um.att.com> to view customer support information including a revised User Guide. You may also call the AT&T Messaging Customer Care Center toll free at 1-888-300-6500, Monday to Friday, 8:00am – 7:00pm CT if you have questions.

#### Update banking/bill payment information

If you currently make payments via your bank, on-line bill pay, or credit card, you will need to update your records to reflect your new AT&T Ohio account information. This will ensure proper payment. Your new billing account information will be your **10 digit billing telephone number plus a three digit customer code** that will appear on your new AT&T Ohio bill. Once the transition to AT&T Ohio is complete, you will receive a letter confirming your new service which will include your new account number as well as instructions on how to obtain information on establishing an AT&T automatic payment arrangement for your new service.

If you had signed up for automatic payments with the pre-merger AT&T company, you will need to re-apply for automatic bill payment through AT&T Ohio once your service is transferred.

#### Questions about new service

If you have any questions regarding your new service(s), contact AT&T Ohio toll free at 1-866-746-4717 and reference program code BB (7:00am – 8:00pm, Monday-Friday; 7:00 – 5:30pm Saturday).

Page 3 March 26, 2007

If at any time you have questions regarding this transition or any other outstanding complaints, or you want to know how you can take advantage of AT&T's new suite of products and services, we invite you to contact AT&T Ohio toll free at 1-866-746-4717 and reference program code BB (7:00am – 8:00pm Monday-Friday; 7:00 – 5:30pm Saturday). If you have questions regarding your final bill or your existing service please contact the AT&T Customer Care Center at 1-800-288-2747. For general utility information, you may call the Public Utilities Commission of Ohio at 1-800-686-7826 or for TDD/TTY at 1-800-686-1570. We hope you will continue to be a part of our new AT&T family, and we look forward to serving you well into the future.

Sincerely,

Customer Care AT&T Communications of Ohio, Inc.

Customer Service AT&T Ohio

Enclosure

## AT&T Ohio

## RATES, TERMS AND CONDITIONS OF LOCAL SERVICE

#### Rate Conditions

Monthly rates for telephone line charges in the state of Ohio vary depending on the area in which you live. The Public Utilities Commission of Ohio approves the rates based on the number of telephone lines in a specific serving area. All rates and charges are subject to change.

#### **Basic Line Services**

AT&T Ohio offers Message, Measured and Flat Rate line service. Rates do not include taxes; surcharges, municipal fees, Local Calling Plus charges or FCC approved line charge.

Message rate service has a low monthly rate. This service best serves customers who make very few outgoing local calls. A local call is defined by tariff as "a communication between telephone stations located within the area defined as the local service area of the station from which the message originates". Only completed calls to the called local number count against the 30-call monthly allowance. Message Rate Service is \$8.91 per month, and additional local calls over 30 are \$0.08 per call.

Measured service combines a low monthly rate with local usage charges. This service best serves customers who make calls that are both short and limited in number each month. Measured Service is \$6.70 per month. Outgoing local usage is charged based on distance, time of day, day of week, and length of call.

Flat Rate service provides you with unlimited local calling. For residential customers the monthly rate is \$14.25 for AT&T Ohio' touch-tone one-party flat rate service.

Lifeline Telephone Service is also available and provides monthly assistance for low income residential households, rates vary by area, but message rate service costs \$1.91 per month for up to 30 calls, with additional calls charged \$0.08 a minute. Flat rate Lifeline service is \$7.25 per month.

#### Optional Services

In addition to the basic line service, AT&T Ohio offers optional calling services. These services are also available in packages for cost savings. The rates for some of these packages and optional services are enclosed with this letter. Or you can contact the AT&T Ohio customer service center toll free at 1-866-746-4717 or access ATT.com for package availability and prices.

#### More information

You may find more information about AT&T services and your rights as a customer in the AT&T White Pages, which you will receive as a new AT&T Ohio customer. AT&T Ohio rates, terms and conditions will apply as of the date your services are transferred. You will be notified by mail of any changes.

# AT&T Ohjo

For your convenience, below is a chart that identifies the most common plans provided by your current carrier and the new AT&T local service plan to which you will be automatically transferred, if you make no selection. Just find your current service plan and it will show you the new AT&T service plan.

Package List, Pricing, and Features

Current Service Plan	Post Transfer Service Plan	Components & Features	Statewide Price
Call Plan Unlimited 2 Features Enhanced Call Plan Unlimited 3 Features Enhanced Call Plan Unlimited 3 Features Plus AT&T One Rate* Local Plan AT&T One Rate* USA II Plan AT&T One Rate* USA II Plan	uSelect(sm) Standard with Access line  Or  uSelect(sm) 3 with Access line	Access Line with unlimited local calling and uSelect (sm) Standard: 4 features (excluding Caller ID)  Access Line with unlimited local calling and uSelect(sm) 3: Caller ID with Name, 2 features	\$23.00
AT&T One Rate® Multi-Line Plan	2-Line uSelect(sm) 3 with 2 Access Lines	Access Line, additional line with unlimited local calling and 2-Line uSelect(sm)3:, Caller ID with Name, 2 features	\$35.25
Call Plan Deluxe Expanded Call Plan Deluxe(sm) AT&T One Rate* Advantage Plan AT&T One Rate* Multi-Line Unlimited Plan AT&T One Rate* USA Plan	Select Feature Package	Access Line with unlimited local calling plus our 10 most popular features including Call Waiting, Call Waiting ID, Three-Way Calling, Call Forwarding, Speed Calling 8, Call Screening, Repeat Dialing, Automatic Callback, Privacy Manager*, and Caller ID with Name	\$28.00

If your plan or service is not listed above, please call us for information on other available packages and features at our AT&T Ohio Customer Service Center toll free at 1-866-746-4717. For a-la-carte or additional features, see tables below.

Feature	Price
Automatic Callback *69	\$ 5.99
Automatic Callback Pay-Per-Use	\$ 1.99
Call Forwarding 72#	\$ 5.99
Call Screening *60 / *80	\$ 5.99
Caller ID	\$ 6.00
Call Waiting	\$ 5.44
Caller ID Name & Number	\$ 9.95
Unified Messaging (Voice Mail)	\$ 12.95
LINE-BACKER *	\$ 6.99
Multi-Ring 2nd Number	\$ 2.00
Talking Call Waiting	\$ 5.00

Feature	Price
Multi-Ring 1st Number	\$ 4.99
Outgoing Call Control	\$ 7.95
PHONE-PROTECT*	\$ 6.00
Privacy Manager®	\$ 6.99
Repeat Dialing *66	\$ 5.99
Repeat Dialing Pay-Per-Use	\$ 0.75
Speed Calling 8	\$ 6.00
Speed Calling 30	\$ 6.00
Three-Way Calling	\$ 5.99
Three-Way Calling Pay-Per-Use	\$ 1.99
Distinctive Ringing	\$ 6.00