



PHONE INTERNET WIRELESS

February 27, 2007

Ms. Renee Jenkins  
Secretary  
Docketing Section  
Public Utilities of Ohio  
180 East Broad Street  
Columbus, OH 43215-3793

Re: 07-135-TP-CSS

Dear Miss Jenkins,

On December 29, 2006, Mr. Stamaton contacted First Communications regarding trouble with his toll free number, 800-810-4015. The number's RespOrg was MCI. We contacted MCI since the number was inadvertently returned to the SMS on November 28, 2006, during the SMS request to release 800 toll free numbers not in use. MCI assigned the toll free number on 12/27/06 to an advertising company.

Human error caused the number to be returned. Our Representative has been coached in the proper criteria to return numbers to prevent a reoccurrence.

On January 18<sup>th</sup>, Mr. Stamaton requested we go back to MCI to again try to retrieve the toll free number. MCI asked that we provide printed documentation that showed Mr. Stamaton owned the Toll Free number. Mr. Stamaton provided an e-mail signature as proof. MCI would not accept the electronic signature, since that is not printed and can be easily changed. We asked Mr. Stamaton to provide other documentation, such as business cards, advertisement or printed stationary. To date, no additional documentation has been provided.

During this call, First Communications offered Mr. Stamaton a \$25 credit (more than the last 3 1/2 years of his toll free invoice) and also offered to obtain the 888-810-4015 toll free number for him. He refused and requested his TF number back. The 888-810-4015 is still reserved for Mr. Stamaton today.

During the conversation with First Communications on February 15<sup>th</sup>, Mr. Stamaton stated he was willing to work a compromise with First Communications, but wanted to wait to hear back from MCI. Mr. Stamaton went directly to MCI to retrieve the 800 number. He would call us back once he heard for MCI.

We contacted Mr. Stamaton on February 21<sup>st</sup>, again offering the 888 toll free number and a credit. He said he would think about it and would call us on Friday, the 23<sup>rd</sup>, once MCI

PUCO

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got back to him. He preferred to wait until he heard from MCI before he made a decision.

When Mr. Stamatou did not call us on Friday, we called him and left a voice message. During this time, we again attempted to retrieve the 800-810-4015 number from MCI, with the same request of printed documentation for the number.

Today, we were able to talk to Mr. Stamatou. He informed us that MCI could not get his number back for him. He was concerned that his callers would not recognize an 888 number as toll free. We explained that 800, 866, 877 and 888 are all recognized as toll free. He is aware that First Communications is eager to resolve this issue and again we offered Mr. Stamatou the 888 toll free number along with reasonable credit to defray printing costs. He again wanted to think about it and would contact us tomorrow. He also stated he would contact the PUCO to let them know we are working to resolve the issue.

Synopsis of the 800-810-4015 account:

- Total invoiced amount for 2002 was \$24.54
  - 2003 \$16.97
  - 2004 \$ 6.65
  - 2005 \$ 4.90
  - 2006 \$ 4.63 (Detail invoice amounts attached)
- There were 102 calls since August of 2006;
  - 76.5% of these calls lasted under 12 seconds.
  - Only 2 calls over 1 minute: one at 1 minute, the other at a minute and 6 seconds

First Communications respectfully requests additional time to resolve this issue directly with Mr. Stamatou.

Please contact me if you have further questions,  
Sincerely,

Mary Cegelski  
Manager of Regulatory; Carrier Relations

CC: William Stamatou

Call #	Duration of calls as fraction of a minute	Duration of call in seconds
1	0.1	6 seconds
2	0.3	18 seconds
3	0.5	30 seconds
4	0.1	6 seconds
5	0.2	12 seconds
6	0.6	36 seconds
7	0.2	12 seconds
8	0.1	6 seconds
9	0.1	6 seconds
10	0.1	6 seconds
11	0.3	18 seconds
12	0.1	6 seconds
13	0.9	54 seconds
14	0.1	6 seconds
15	0.2	12 seconds
16	0.3	18 seconds
17	0.1	6 seconds
18	0.2	12 seconds
19	0.2	12 seconds
20	1.0	60 seconds
21	0.2	12 seconds
22	0.1	6 seconds
23	0.3	18 seconds
24	0.1	6 seconds
25	1.1	66 seconds
26	0.1	6 seconds
27	0.1	6 seconds
28	0.2	12 seconds
29	0.3	18 seconds
30	0.3	18 seconds
31	0.2	12 seconds
32	0.2	12 seconds
33	0.3	18 seconds
34	0.3	18 seconds
35	0.1	6 seconds
36	0.2	12 seconds
37	0.2	12 seconds
38	0.3	18 seconds
39	0.2	12 seconds
40	0.2	12 seconds
41	0.2	12 seconds
42	0.1	6 seconds
43	0.1	6 seconds
44	0.1	6 seconds
45	0.3	18 seconds
46	0.2	12 seconds
47	0.2	12 seconds
48	0.2	12 seconds
49	0.1	6 seconds
50	0.5	30 seconds
51	0.2	12 seconds
52	0.2	12 seconds
53	0.2	12 seconds
54	0.1	6 seconds
55	0.1	6 seconds

Call #	Duration of calls as fraction of a minute	Duration of call in seconds
56	0.1	6 seconds
57	0.3	18 seconds
58	0.2	12 seconds
59	0.2	12 seconds
60	0.2	12 seconds
61	0.1	6 seconds
62	0.2	12 seconds
63	0.1	6 seconds
64	0.1	6 seconds
65	0.2	12 seconds
66	0.2	12 seconds
67	0.1	6 seconds
68	0.2	12 seconds
69	0.1	6 seconds
70	0.2	12 seconds
71	0.3	18 seconds
72	0.1	6 seconds
73	0.3	18 seconds
74	0.2	12 seconds
75	0.1	6 seconds
76	0.1	6 seconds
77	0.2	12 seconds
78	0.2	12 seconds
79	0.2	12 seconds
80	0.1	6 seconds
81	0.7	42 seconds
82	0.2	12 seconds
83	0.1	6 seconds
84	0.1	6 seconds
85	0.2	12 seconds
86	0.2	12 seconds
87	0.3	18 seconds
88	0.3	18 seconds
89	0.2	12 seconds
90	0.2	12 seconds
91	0.2	12 seconds
92	0.2	12 seconds
93	0.2	12 seconds
94	0.2	12 seconds
95	0.2	12 seconds
96	0.2	12 seconds
97	0.2	12 seconds
98	0.3	18 seconds
99	0.2	12 seconds
100	0.2	12 seconds
101	0.3	18 seconds
102	0.2	12 seconds

Invoice Date	Invoice Number	Amount	Annual Totals	
1/14/2002	Invoice 2144480	\$ 2.10		
2/13/2002	Invoice 2191206	\$ 1.41		
3/13/2002	Invoice 2236781	\$ 1.84		
4/13/2002	Invoice 2283801	\$ 4.67		
5/13/2002	Invoice 2331894	\$ 3.58		
6/13/2002	Invoice 2379221	\$ 4.11		
7/18/2002	Invoice 2432205	\$ 3.08		
8/13/2002	Invoice 2479379	\$ 1.34		
9/15/2002	Invoice 2527480	\$ 1.11		
10/13/2002	Invoice 2575688	\$ 1.30	2002	\$ 24.54
1/13/2002	Invoice 2625632	\$ 1.99		
1/13/2003	Invoice 2726333	\$ 1.06		
2/13/2003	Invoice 2777331	\$ 1.34		
3/13/2003	Invoice 2828286	\$ 1.62		
5/13/2003	Invoice 2934462	\$ 3.09		
7/13/2003	Invoice 3045871	\$ 1.47		
9/15/2003	Invoice 3166017	\$ 1.58		
10/13/2003	Invoice 3226799	\$ 1.63		
11/13/2003	Invoice 3288077	\$ 1.89		
12/13/2003	Invoice 3350364	\$ 1.30	2003	\$ 16.97
2/13/2004	Invoice 3474286	\$ 1.69		
4/13/2004	Invoice 3597291	\$ 1.15		
7/13/2004	Invoice 3786635	\$ 1.62		
9/13/2004	Invoice 3922354	\$ 1.17		
1/14/2004	Invoice 4066940	\$ 1.02	2004	\$ 6.65
3/14/2005	Invoice 4371839	\$ 1.71		
5/15/2005	Invoice 4523890	\$ 1.11		
8/14/2005	Invoice 4776136	\$ 1.07		
0/14/2005	Invoice 4988512	\$ 1.01	2005	\$ 4.90
1/15/2006	Invoice 5313103	\$ 1.47		
4/13/2006	Invoice 5646680	\$ 1.20		
8/16/2006	Invoice 6038971	\$ 1.06		
12/14/2006	Invoice 6398171	\$ 0.90	2006	\$ 4.63
Total amount from 2/1/2002 to present		\$ 57.69		