

FILE



The Public Utilities
Commission of Ohio

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2007 FEB 27 PM 12:32

07-198-EL-CSS
Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

PUCO
Formal Complaint Form

Shirley J. Newman
Customer Name

30 E. Central Pkwy Apt. 1002
Customer Address

Cincinnati OH 45202-1120
City State Zip

Against

7310-3571-02-0
Account Number

SAME
Customer Service Address (if different from above)

Duke Energy
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

I am a customer of Duke Energy. My husband, Frederick, and I own and reside in a residential condominium in a renovated former office building, The American Building, in Over the Rhine/Downtown Cincinnati.

My complaint alleges that Duke Energy is engaging in a practice that is both "unjust and unreasonable" for certain residential customers and as a result is "discriminatory in practice".

We, as well as all other residents of this building, are being charged either the commercial DM or DS rates for our electric usage rather than the RS residential rates. This building was a former office building before conversion and the power to it is all 3 phase. The developer for practical reasons chose to extend this 3 phase power to each residential unit and at that point tap each leg of that power to service each unit. There is no 3 phase usage in any residential unit. Independent discussions with Duke have yielded little. There is no specific tariff for residential units supplied with 3 phase but Duke refuses to make the decision to charge our residential units residential rates without specific direction from the PUCO. This situation has caused many of us to be paying unreasonably high rates because of the peak demand factor associated with commercial rates versus other residential customers.

The remedy and redress that I am seeking is that Duke be authorized to charge all American Building residential units the residential rate and that all bills be adjusted back to the time that each owner purchased their condominium. We are all residential customers. The PUCO cannot allow "unreasonable and unjust" rate application applied in a "discriminatory" manner.

Shirley J. Newman
Signature

513-721-2001
Customer Telephone Number

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as processed by Date Processed 2/27/07

The Public Utilities Commission of Ohio
Ted Strickland, Governor • Alan R. Schriber, Chairman