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2007 FEB 26 AM 11:23
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February 26, 2007

Via Hand Delivery

Ms. Reneé J. Jenkins
Director of Administration
Secretary of the Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: In the Matter of the Application of Arcadia Telephone Company to File Revisions to the General Rules and Regulations Language; PUCO Case No. 07-183-TP-ATA

Dear Ms. Jenkins:

Enclosed are an original and ten (10) copies of an Application, to be filed in connection with the above-referenced matter on behalf of Arcadia Telephone Company.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,



Carolyn S. Flahive

Enclosure

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician AW Date Processed 2-26-07

Carolyn.Flahive@ThompsonHine.com Fax 614.469.3361 Phone 614.469.3294

dhj 537258.1

THOMPSON HINE LLP
ATTORNEYS AT LAW

10 West Broad Street
Suite 700
Columbus, Ohio 43215-3435

www.ThompsonHine.com
Phone 614.469.3200
Fax 614.469.3361

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM
for

Automatic Cases for ILECs Not Subject to Alternative Regulation
(Effective October 14, 2004)

RECEIVED-DOCKETING DIV
2007 FEB 26 AM 11:23
PUCO

In the Matter of the Application of Arcadia Telephone)

Company, P.U.C.O. No. 8)

Case No. 07 - 183 - **TP** - ATA

to file revisions to the General Rules and Regulations language.

Name of Company Arcadia Telephone Company

Address of Company 102 West Fremont Street, P.O. Box 157, Arcadia, OH 44804-0157

Company Web Address www.tdstelecom.com

Regulatory Contact Person(s) Carolyn Flahive Phone (614) 469-3294 Fax (614) 469-3361

Regulatory Contact Person's Email Address carolyn.flahive@thompsonhine.co m

Date TRF Docket No. 90 - 5003 -TP-TRF

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: waiver(s) tolls any automatic timeframe]

NOTE: This form must accompany all automatic approval/notice applications filed by incumbent local exchange companies (ILECs) not subject to a qualifying alternative regulation plan when making an application pursuant to Case Nos. 84-944-TP-COI and 86-1144-TP-COI or 89-564-TP-COI.

I. Please indicate the reason for submitting this form (check one)

- ☐ 1 (AEC) Application For Approval Of A Customer Contract For Competitive Services
☐ a. Stand-Alone Contract (90-day approval, 7 copies)
☐ b. Pre-Approved Contract (0-day notice, 7 copies)
- ☐ 2 (ACO) ILEC Application for Change in Ownership Pursuant to 4905.402, Ohio Revised Code (30-day approval, 10 copies)
- ☐ 3 (ALI) Small, For-Profit, ILEC Application For A Limited Increase In Non-Basic Rates (60-day approval, 10 copies)
- ☒ 4 (ATA) Application For Tariff Amendment That Does Not Result In An Increase In Rates
☐ a. Large ILEC, Competitive Offerings Other Than Those Listed Under 5., Below (60-day approval, 7 copies)
☒ b. Small, for-profit ILECs (45-day approval, 10 copies)
- ☐ 5 (ZTA) Tariff Application Not For An Increase In Rates Involving Message Toll, Toll-Free Service, 900 And 900-Like Services, 500 Service, Calling Card, Prepaid Calling Card, Private Line, and Speed Dialing In Accordance With Waiver Granted in 99-563-TP-COI (5/11/2000 and 11/21/2002) (0-day notice, 7 copies)
- ☐ 6 (NFP) Small, not-for-profit ILEC tariff amendment
☐ a. Tariff Change Not Resulting In An Increase In Rates (0-day notice, 7 copies)
☐ b. Tariff Application Resulting In An Increase In Non-Basic Rates (45-day notice, 7 copies)
☐ c. Tariff Application Resulting In An Increase In Basic Rates (60-day notice, 10 copies)

THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)

- ☐ 7 Introduction or Extension of Promotional Offering (10-day notice, 3 copies)
- ☐ 8 New Price List Rate Within an Approved Rate Range for Existing Competitive Service

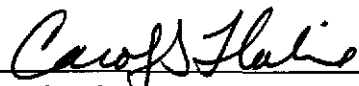
II. The following exhibits corresponding to the list of cases above, at a minimum, are required to be filed:

<input checked="" type="checkbox"/> x	3, 4, 5, 6	Current Tariff Sheets (to be superseded), if applicable
<input checked="" type="checkbox"/> x	3, 4, 5, 6	Proposed Tariff Sheets
<input checked="" type="checkbox"/> x	2, 3, 4, 5, 6	Rationale or Explanation for Change
<input type="checkbox"/> <input type="checkbox"/>	1.a., 4.a.	Justification for Competitive Treatment
<input type="checkbox"/> <input type="checkbox"/>	1.a., 4.a.	Cost support for non-MTS service
<input type="checkbox"/> <input type="checkbox"/>	2, 3, 4, 5, 6, 8	Customer Notice to customers affected by proposal, and statement as to the form and timing of the notice
<input type="checkbox"/> <input type="checkbox"/>	1	Copy of Contract

- III. Applicant is filing this application under the regulatory requirements established by the Commission in Case No. 89-564-TP-C01.
- IV. Applicant respectfully requests the Commission to permit the filing of the proposed tariff sheets, to become effective on the date shown on the proposed tariff sheets (which is a date no earlier than the day after the applicable automatic approval date), modified by any further revisions that have become effective prior to the effective date of the proposed schedule sheets.

Respectfully submitted,

Arcadia Telephone Company


Carolyn S. Flahive (0072404)
THOMPSON HINE LLP
10 West Broad Street
Columbus, Ohio 43215-3435
(614) 469-3200

VERIFICATION

I verify that all of the information submitted herein, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

 2/23/07
*(Signature and Title) (Date)

*Verification is required for every filing, and need **not** be notarized except for Applications for a Limited Increase in Rates (ALIs). The verification may be signed by an officer of the applicant, its counsel, or an authorized agent of the applicant, except for ALIs. ALI applications must be signed by an officer of the company and be notarized.

EXHIBIT A

EXISTING SCHEDULE SHEETS

<u>Tariff</u>	<u>Section</u>	<u>Sheet No.</u>
PUCO No. 8	Section 2	Fifth Revised Check Sheet 1
PUCO No. 8	Section 2	Second Revised Check Sheet 2
PUCO No. 8	Section 2	Second Revised Sheet 22
PUCO No. 8	Section 2	Third Revised Sheet 25
PUCO No. 8	Section 2	Fourth Revised Sheet 39

ARCADIA TELEPHONE COMPANY
Ohio

CHECKSHEET
Section 2
Fifth Revised Check Sheet 1
Cancels Fourth Revised Check Sheet 1

P.U.C.O. NO. 8
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2	Original	27
2	First	28
2	First	29
2	Original	30
2	Original	31

APPROVED

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(T)

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: PAUL E. PEDERSON, VICE PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY
Ohio

CHECKSHEET
Section 2
Second Revised Check Sheet 2
Cancels First Revised Check Sheet 2

P.U.C.O. NO. 8
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APPROVED

(T)

ISSUED: November 25, 2003

EFFECTIVE: January 12, 2004

IN ACCORDANCE WITH ORDER NO. 03-2336-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: PAUL E. PEDERSON, VICE PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 2
Second Revised Sheet 22
Cancels First Revised Sheet 22

**P.U.C.O. NO. 8
GENERAL RULES AND REGULATIONS**

F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

APPROVED

3. Payment of Charge for Service (Continued)

b. The customer is responsible for the payment of charges for all services furnished including, but not limited to, calls originated or accepted at a customer's service location.

c. Bills are due not less than fourteen days from the date of the postmark and may be paid at the Company's business office or other authorized payment locations.

(C)

d. Payment for service will be individually categorized as local service and toll service. Any payment arrangement agreed upon by the Company and the customer must also individually categorize local service and toll service.

e. Partial payments will be applied to regulated local service charges first, before being applied to toll charges.

f. Failure to pay Charges for Service

1) Regular Monthly Bills

a) A residence customer's monthly service bill which has remained unpaid for a period of more than fifteen (15) calendar days following the date of the bill, if mailed, or delivered by other means, shall be considered a delinquent bill.

b) A business customer's monthly service bill which has remained unpaid for a period of more than fifteen (15) calendar days following the date of the bill, if mailed, or delivered by other means, shall be considered a delinquent bill.

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

**IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: Paul E. Pederson, VICE-PRESIDENT
ARCADIA, OHIO**

P.U.C.O. NO. 8
GENERAL RULES AND REGULATIONS

F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

APPROVED

(C)

3. Payment of Charge for Service (Continued)

g. Denial or disconnection of local and toll service (Continued)

12. A notice of disconnection for nonpayment shall state the following:

- a. Failure to pay the amount required at the company's office or to one of its authorized agents by the date specified on the notice may result in the disconnection of local or toll services;
- b. The earliest date when disconnection will occur;
- c. The reason(s) for disconnection and any actions which the subscriber which the subscriber must take in order to avoid the disconnection, including the total amount required to be paid (which shall not be greater than the past due balance);
- d. The total amount due to avoid disconnection of local service as defined in paragraph (1) of this rule, which must be listed separately from regulated toll and charges for unregulated services;
- e. The total amount due for toll charges and a statement that nonpayment of toll charges may result in the disconnection of toll service;
- f. The total amount due for non-regulated charges and a statement that nonpayment of such charges cannot result in the disconnection of local service or regulated toll service;
- g. The address and telephone number of the office of the telecommunications provider that the subscriber may contact in reference to the subscriber's account;
- h. The following statement:
If your questions are not resolved after you have called (name of utility), customers may call the public utilities commission of Ohio (PUCO), toll free at 1-800-686-7826 or 1-614-466-3292 or for TDD/TYY toll free at 1-800-686-1570 or 1-614-466-8180 from 8:00 a.m. to 5:00 p.m. weekdays, or visit the PUCO website at www.puco.ohi.gov.

Residential customers may call the Ohio consumers' counsel (OCC), toll free at 1-877-742-5622 from 8:30 a.m. to 5:30 p.m. weekdays, or visit the OCC website at www.pickocc.org; and

(C)

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: PAUL E. PEDERSON, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 2
Fourth Revised Sheet 39
Cancels Third Revised Sheet 39

**P.U.C.O. NO. 8
GENERAL RULES AND REGULATIONS**

K. LOCAL SERVICE GUARANTEE CREDIT

APPROVED

1. The Company will provide a one (1) month local service guarantee credit, which includes all recurring items of local service billed on the customer's current bill, when the Company fails to provide specified levels of customer service. This program provides for credits to all residential and single line business customer's bills when the Company does not meet the service standards outlined below:

- a. **Missed Service Installations:** If the Company fails to provide new install within 5 business days of receiving an application for new service, or by a requested date, when at least 5 business days notice has been given, the Company will waive 50% of all regulated non-recurring installation charges. If failure to install within 10 days, 100% waiver of charges.

If the Company fails to meet an installation appointment, it shall waive 50% of regulated non-recurring install charges.

- b. **Missed Service Commitment:** The customer will be given a one (1) month local service credit if the Company fails to meet a commitment and has not notified the customer 24 hours prior to the agreed time and date. This would apply to such services as changes to custom calling features, provision of optional calling plans and other similar requests.

The credit will not apply if the customer could not be reached by telephone and a notice was left in a conspicuous place 24 hours prior to the commitment date and time, the customer did not make the meeting, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

- c. **Service Outages of More Than 24 Hours:** A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to restore basic exchange telephone service within 24 hours after the interruption was reported to or discovered by the Company. (T)

The credit will not apply if premise access is required and neither the customer nor a representative was available at the customer premise and the Company left a notice in a conspicuous place, or the customer had been disconnected for nonpayment of a bill or request for a cash deposit, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company. (T)

ISSUED: November 25, 2003

EFFECTIVE: January 12, 2004

IN ACCORDANCE WITH ORDER NO. 03-2336-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: PAUL E. PEDERSON, VICE-PRESIDENT
ARCADIA, OHIO

EXHIBIT B

PROPOSED SCHEDULE SHEETS

<u>Tariff</u>	<u>Section</u>	<u>Sheet No.</u>
PUCO No. 8	Section 2	Sixth Revised Check Sheet 1
PUCO No. 8	Section 2	Third Revised Check Sheet 2
PUCO No. 8	Section 2	Third Revised Sheet 22
PUCO No. 8	Section 2	Fourth Revised Sheet 25
PUCO No. 8	Section 2	Fifth Revised Sheet 39

ARCADIA TELEPHONE COMPANY
Ohio

CHECKSHEET
Section 2
Sixth Revised Check Sheet 1
Cancels Fifth Revised Check Sheet 1

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ISSUED: February 26, 2007

EFFECTIVE: April 13, 2007

IN ACCORDANCE WITH ORDER NO. 07- -TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY
Ohio

CHECKSHEET
Section 2
Third Revised Check Sheet 2
Cancels Second Revised Check Sheet 2

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(T)

ISSUED: February 26, 2007

EFFECTIVE: April 13, 2007

IN ACCORDANCE WITH ORDER NO. 07- TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 2
Third Revised Sheet 22
Cancels Second Revised Sheet 22

**P.U.C.O. NO. 8
GENERAL RULES AND REGULATIONS**

F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

3. Payment of Charge for Service (Continued)

- b. The customer is responsible for the payment of charges for all services furnished including, but not limited to, calls originated or accepted at a customer's service location.
- c. Bills are due not less than fourteen days from the date of the postmark and may be paid to the Company or to other authorized payment location. (T)
- d. Payment for service will be individually categorized as local service and toll service. Any payment arrangement agreed upon by the Company and the customer must also individually categorize local service and toll service.
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ISSUED: February 26, 2007

EFFECTIVE: April 13, 2007

IN ACCORDANCE WITH ORDER NO. 07-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

P.U.C.O. NO. 8
GENERAL RULES AND REGULATIONS

F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

3. Payment of Charge for Service (Continued)

g. Denial or disconnection of local and toll service (Continued)

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- b. The earliest date when disconnection will occur;
- c. The reason(s) for disconnection and any actions which the subscriber must take in order to avoid the disconnection, including the total amount required to be paid (which shall not be greater than the past due balance); (T)
- d. The total amount due to avoid disconnection of local service as defined in paragraph (1) of this rule, which must be listed separately from regulated toll and charges for unregulated services;
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- f. The total amount due for non-regulated charges and a statement that nonpayment of such charges cannot result in the disconnection of local service or regulated toll service;
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If your questions are not resolved after you have called (name of utility), customers may call the public utilities commission of Ohio (PUCO), toll free at 1-800-686-7826 or 1-614-466-3292 or for TDD/TYY toll free at 1-800-686-1570 or 1-614-466-8180 from 8:00 a.m. to 5:00 p.m. weekdays, or visit the PUCO website at www.puco.ohi.gov.

Residential customers may call the Ohio consumers' counsel (OCC), toll free at 1-877-742-5622 from 8:30 a.m. to 5:30 p.m. weekdays, or visit the OCC website at www.pickocc.org; and

ISSUED: February 26, 2007

EFFECTIVE: April 13, 2007

IN ACCORDANCE WITH ORDER NO. 07-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

P.U.C.O. NO. 8
GENERAL RULES AND REGULATIONS

K. LOCAL SERVICE GUARANTEE CREDIT

1. The Company will provide a one (1) month local service guarantee credit, which includes all recurring items of local service billed on the customer's current bill, when the Company fails to provide specified levels of customer service. This program provides for credits to all residential and single line business customer's bills when the Company does not meet the service standards outlined below:

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(T)

ISSUED: February 26, 2007

EFFECTIVE: April 13, 2007

IN ACCORDANCE WITH ORDER NO. 07- TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

EXHIBIT C

The Applicant, **Arcadia Telephone Company**, hereby wants to revise the General Rules and Regulations language for Payment of Charge for Service and Local Service Guarantee Credit. The language will be more generic to account for the different ways in which a customer can pay their bill and/or make a deposit with the Company.

No other changes are being processed with the revisions to the General Rules and Regulation language. Consequently, the Company decided the requirement to send out a customer notice was not necessary for this tariff filing revision.