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Feb. 19, 2007

Public Utilities Commission of Ohio 180 E. Broad St. Columbus, Ohio 43215

RE: Case No. 07-147-TP-CSS

RE: Verizon Damage Claim OHPR062391

I have discussed the problem, which resulted in my filling a formal complaint against the Verizon Co., with Verizon and we have arrived at a mutually acceptable solution. Please withdraw my formal complaint, Case No. 07-147-TP-CSS.

Sincerely,

George K. Rufener 65 Akron Rd. Wadsworth, Ohio 44281

330-336-3851

This is to certify that the images appearing are an accurate and complete regroduction of a case file document delivered in the regular course of business.

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