

The Public Utilities Commission of Ohio

Ted Strickland, Governor Alan R. Schriber, Chairman

Commissioners

Ronda Hartman Fergus Judy A. Jones Valerie A. Lemmie Donald L. Mason, Esg.

Monitoring marketplaces and enforcing rules to assure safe, adequate, and reliable utility services.

February 14, 2007

Ohio Laff House Gary Cook 24800 Euclid Avenue Euclid, Ohio 44117

Re: Case No. 07-156-EL-CSS

Dear Mr. Cook :

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Cleveland Electric Illuminating Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

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Renee' J. Jenkins, Secretary Betty McCauley, Acting Secretary Mariruth Wright, Acting Secretary

Enclosure RJJ/dh This is to certify that the images appearing are an accurate and complete reproduction of a case file document deligerago is reproduction of a case file error of the second second connee of business. error accurate second and the second connee of statuce use second second and the second connee of statuce use second second and the second connee of statuce use second second and the second connee of statuce use second second and the second second connects of statuce use second second second second second connects of statuce use second sec