

Ted Strickland, Governor
Alan R. Schriber, Chairman

Commissioners

Ronda Hartman Fergus
Judy A. Jones
Valerie A. Lemmie
Donald L. Mason, Esq.

Ohio Laff House
Gary Cook
24800 Euclid Avenue
Euclid, Ohio 44117

Dear Mr. Cook :

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Renee J. Gammie

Renee' J. Jenkins, Secretary
Betty McCauley, Acting Secretary
Mariruth Wright, Acting Secretary

Enclosure
RJJ/dh

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