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February 12, 2007

Via Hand Delivery

Ms. Renee J. Jenkins  
Director of Administration  
Secretary of the Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

RE: In the Matter of the Application of Glandorf Telephone Company, Inc. to Add Directory Assistance to its Tariff; PUCO Case No. 07-143-TP-ATA

Dear Ms. Jenkins:

Enclosed are an original and ten (10) copies of an Application, to be filed in connection with the above-referenced matter on behalf of Glandorf Telephone Company, Inc.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,



Carolyn S. Flahive

Enclosure

This is to certify that the incloses appearing are an accurate and complete representation of a case file document delivered in the regular course of business.  
Technician ANR Date Processed 2/12/07

Carolyn.Flahive@ThompsonHine.com Fax 614.469.3361 Phone 614.469.3294

dhj 535818.1

THOMPSON HINE LLP  
ATTORNEYS AT LAW

10 West Broad Street  
Suite 700  
Columbus, Ohio 43215-3435

www.ThompsonHine.com  
Phone 614.469.3200  
Fax 614.469.3361

FILE

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM**  
for  
**ILECs Not Subject to Alternative Regulation**  
(Effective December 3, 2004)

RECEIVED-DOCKETING DIV  
2007 FEB 12 AM 10:58  
PUCO

In the Matter of the Application of Glandorf Telephone )  
Company, Inc. to Add Directory Assistance to its Tariff ) Case No. 07 - 143 - **TP** - ATA

Name of Company Glandorf Telephone Company, Inc.  
Address of Company P.O. Box 31; Glandorf, Ohio 45848  
Company Web Address \_\_\_\_\_  
Regulatory Contact Person(s) Carolyn S. Flahive Phone (614) 469-3200 Fax (614) 469-3361  
Regulatory Contact Person's Email Address Carolyn.Flahive@ThompsonHine.com  
Date \_\_\_\_\_ TRF Docket No. 90 - 5022 - TP - TRF

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: waiver(s) tolls any automatic timeframe]

NOTE: This form must accompany:

- ✓ All automatic approval/notice applications filed by incumbent local exchange companies (ILECs) not subject to a qualifying alternative regulation plan when making an application pursuant to Case Nos. 84-944-TP-COI, 86-1144-TP-COI, 89-564-TP-COI, or 99-563-TP-COI.
- ✓ All non-automatic approval applications filed by incumbent local exchange companies (ILECs) not subject to a qualifying alternative regulation plan when making an application pursuant to Section 4909.18, Ohio Revised Code.

**I. Please indicate the reason for submitting this form (check one)**

- ☐ 1 (AEC) Application For Approval Of A Customer Contract For Competitive Services  
☐ a. Stand-Alone Contract (90-day approval, 7 copies)  
☐ b. Pre-Approved Contract (0-day notice, 7 copies)
- ☐ 2 (ACO) ILEC Application for Change in Ownership Pursuant to 4905.402, Ohio Revised Code (30-day approval, 10 copies)
- ☐ 3 (ALI) Small, For-Profit, ILEC Application For A Limited Increase In Non-Basic Rates (60-day approval, 10 copies)
- ☒ 4 (ATA) Application For Tariff Amendment That Does Not Result In An Increase In Rates  
☐ a. Large ILEC, Competitive Offerings Other Than Those Listed Under 5., Below (60-day approval, 7 copies)  
☒ b. Small, for-profit ILECs (45-day approval, 10 copies) (Not-for-profit, see item 6, NFP, below)
- ☐ 5 (ZTA) Tariff Notification Not For An Increase In Rates Involving Message Toll, Toll-Free Service, 900 And 900-Like Services, 500 Service, Calling Card, Prepaid Calling Card, Private Line, and Speed Dialing In Accordance With Waiver Granted in 99-563-TP-COI (5/11/2000 and 11/21/2002) (0-day notice, 7 copies)  
**NOTE:** Notifications do not require or imply Commission Approval.
- ☐ 6 (NFP) Small, not-for-profit ILEC tariff amendment  
☐ a. Tariff Change Not Resulting In An Increase In Rates (0-day notice, 7 copies)  
☐ b. Tariff Application Resulting In An Increase In Non-Basic Rates (45-day notice, 7 copies)  
☐ c. Tariff Application Resulting In An Increase In Basic Rates (60-day notice, 10 copies)
- ☐ 7 (Non-Auto) All Others (non-automatic approval, indicate appropriate 3 letter code for case type in Case No. above)

**THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES**

- ☐ 8 Introduction or Extension of Promotional Offering (10-day notice, 3 copies)
- ☐ 9 New Price List Rate Within an Approved Rate Range for Existing Competitive Service (0-day notice, 3 copies)

**II. The following exhibits corresponding to the list of cases above, at a minimum, are required to be filed:**

|                                     |                     |  |
|-------------------------------------|---------------------|--|
| <input checked="" type="checkbox"/> | 3, 4, 5, 6, 7       | Current Tariff Sheets (to be superseded), if applicable  |
| <input checked="" type="checkbox"/> | 3, 4, 5, 6, 7       | Proposed Tariff Sheets   |
| <input checked="" type="checkbox"/> | 2, 3, 4, 5, 6, 7    | Rationale or Explanation for Change  |
| <input type="checkbox"/>            | 1.a., 4.a.          | Justification for Competitive Treatment  |
| <input type="checkbox"/>            | 1.a., 4.a.          | Cost support for non-MTS service   |
| <input checked="" type="checkbox"/> | 2, 3, 4, 5, 6, 7, 9 | Customer Notice to customers affected by proposal, and statement as to the form and timing of the notice |
| <input type="checkbox"/>            | 1                   | Copy of Contract   |

III. Applicant is filing this application under the regulatory requirements:

- ☒ Established by the Commission in Case No. 89-564-TP-COI.  
☐ Established in 4909.18 Ohio Revised Code.

IV. Applicant respectfully requests the Commission to permit the filing of the proposed tariff sheets, to become effective on the date shown on the proposed tariff sheets (which is a date no earlier than the day after the applicable automatic approval date), modified by any further revisions that have become effective prior to the effective date of the proposed schedule sheets.

Respectfully submitted,

GLANDORF TELEPHONE COMPANY, INC.

By: Carolyn S. Flahive  
Thomas E. Lodge (0015741)  
Carolyn S. Flahive (0072404)  
THOMPSON HINE LLP  
10 West Broad Street, Suite 700  
Columbus, Ohio 43215-3435  
614-469-3200  
Its Attorneys

#### VERIFICATION

I verify that all of the information submitted herein, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Carolyn S. Flahive 2-9-07  
\*(Signature and Title) (Date)

\*Verification is required for every filing, and need **not** be notarized except for Applications for a Limited Increase in Rates (ALIs). The verification may be signed by an officer of the applicant, its counsel, or an authorized agent of the applicant, except for ALIs. ALI applications must be signed by an officer of the company and be notarized.

Sworn to and subscribed before me this \_\_\_\_ day of \_\_\_\_\_, 2007.

\_\_\_\_\_  
Notary Public, State of Ohio  
My commission expires \_\_\_\_\_.

**EXHIBIT A**  
**(CURRENT TARIFF SHEETS)**

TELEPHONE SERVICE TARIFF  
P.U.C.O. NO. 5  
LOCAL EXCHANGE TARIFF

Section 1 -- Local Exchange Tariff  
Section 2 - General Exchange Tariff  
Section 3 -- Concurrences  
Section 4 -- Basic Telephone Assistance

Section 5 -- 1+ IntraLATA Presubscription  
Section 6 -- Connection with Customer Facilities  
Section 7 -- Enhanced 911 Service

|   | <u>Section</u> | <u>Sheet</u> |     |
|---|----------------|--------------|-----|
| Advance Payments                                      | 2              | 1            |     |
| Authorized Attachments and Connections                | 2              | 8            |     |
| Bad Check Charge                                      | 1              | 2            |     |
| Bas Area Map  | 1              | 3            |     |
| Boundaries  | 2              | 12           |     |
| Bridges Service-Combined Business & Resident Services | 2              | 6            |     |
| Business and Residence Service Distinguished          | 2              | 1            |     |
| Call Originated Trace                                 | 1              | 13           |     |
| Care of Equipment                                     | 2              | 8            |     |
| CLASS Features  | 1              | 9            |     |
| Concurrence with United Tariff                        | 3              | 1            |     |
| Connection of Service                                 | 2              | 2            |     |
| Construction Charges on Private Right-of-Way          | 2              | 11           |     |
| Construction Charges on Public Right-of-Way           | 2              | 12           |     |
| Custom Calling Features                               | 1              | 2            |     |
| Denial of Service                                     | 2              | 9            |     |
| Deposits  | 2              | 7            |     |
| Directory Listings                                    | 2              | 10           |     |
| Disconnection for Failure to Pay IXC                  | 2              | 16           |     |
| Early Payment Discount                                | 1              | 2            |     |
| Edge Out Service Area                                 | 8              | 1            | (N) |
| Extended Area Service                                 | 3              | 1            |     |
| Graded Service Outside Base Rate Area                 | 1              | 2            |     |
| Installation, Maintenance and Repair                  | 2              | 7            |     |
| Late Payment Charge                                   | 1              | 2            |     |
| Link up America                                       | 2              | 3            |     |
| 900 Service Call Blocking                             | 2              | 17           |     |
| "911" Service   | 7              | 1            |     |
| Obligations of Telephone Company                      | 2              | 6            |     |
| Off-Premise Extension Service                         | 2              | 2            |     |
| Outside Base Area Map                                 | 1              | 4            |     |
| PUCO Administrative Orders                            | 3              | 1            |     |
| Rates and Their Applications                          | 1              | 1            |     |
| Responsibility of Subscriber                          | 2              | 7            |     |
| Right of Access to Premise                            | 2              | 8            |     |
| Service Connection Assistance                         | 4              | 1            |     |
| Scope   | 2              | 1            |     |
| Special Service and Facilities                        | 2              | 12           |     |
| Telephone Numbers                                     | 2              | 13           |     |
| Toll Blocking Policy                                  | 2              | 16A          |     |
| Touch-Tone Calling                                    | 2              | 14           |     |

ISSUED: May 4, 2006

EFFECTIVE: June 19, 2006

In Accordance with Case No. 06-652-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Linda Heckman, Manager, Ass't. Treasurer  
Glandorf, Ohio

THE GLANDORF TELEPHONE COMPANY, INC.

SECTION NO. 2

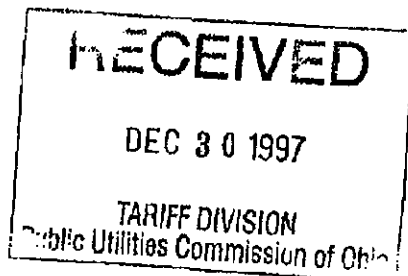
3<sup>rd</sup> REVISED SHEET NO. 3

CANCELS 2<sup>ND</sup> REVISED SHEET NO. 3

P.U.C.O. NO. 5

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[RESERVED FOR FUTURE USE]



ISSUED: December 30, 1997

EFFECTIVE: January 1, 1998

IN ACCORDANCE WITH CASE NO. 97-632-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Thomas H. Ruhe, President  
Glandorf, Ohio 45848

THE GLANDORF TELEPHONE COMPANY, INC.

SECTION NO. 2  
SECOND REVISED SHEET NO. 4  
CANCELS  
FIRST REVISED SHEET NO. 4

TELEPHONE SERVICE TARIFF  
P. U. C. O. NO. 5  
GENERAL EXCHANGE TARIFF  
Glandorf Exchange

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RESERVE FOR FUTURE USE

ISSUED: October 16, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1539-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987

T. H. Nienberg, President  
Glandorf, Ohio 45848

THE GLANDORF TELEPHONE COMPANY, INC.

SECTION NO. 2  
2nd REVISED SHEET NO. 5  
CANCELS  
1st REVISED SHEET NO. 5

TELEPHONE SERVICE TARIFF  
P. U. C. O. NO. 5  
GENERAL EXCHANGE TARIFF  
Glandorf Exchange

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RESERVE FOR FUTURE USE

ISSUED: October 16, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1539-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987

T. H. Nienberg, President  
Glandorf, Ohio 45848



**EXHIBIT B**  
**(PROPOSED TARIFF SHEETS)**

TELEPHONE SERVICE TARIFF  
P.U.C.O. NO. 5  
LOCAL EXCHANGE TARIFF

Section 1 – Local Exchange Tariff  
Section 2 – General Exchange Tariff  
Section 3 – Concurrences  
Section 4 – Basic Telephone Assistance

Section 5 – 1+ IntraLATA Presubscription  
Section 6 – Connection with Customer Facilities  
Section 7 – Enhanced 911 Service

|   | <u>Section</u> | <u>Sheet</u> |     |
|---|----------------|--------------|-----|
| Advance Payments                                      | 2              | 1            |     |
| Authorized Attachments and Connections                | 2              | 8            |     |
| Bad Check Charge                                      | 1              | 2            |     |
| Bas Area Map  | 1              | 3            |     |
| Boundaries  | 2              | 12           |     |
| Bridges Service-Combined Business & Resident Services | 2              | 6            |     |
| Business and Residence Service Distinguished          | 2              | 1            |     |
| Call Originated Trace                                 | 1              | 13           |     |
| Care of Equipment                                     | 2              | 8            |     |
| CLASS Features  | 1              | 9            |     |
| Concurrence with United Tariff                        | 3              | 1            |     |
| Connection of Service                                 | 2              | 2            |     |
| Construction Charges on Private Right-of-Way          | 2              | 11           |     |
| Construction Charges on Public Right-of-Way           | 2              | 12           |     |
| Custom Calling Features                               | 1              | 2            |     |
| Denial of Service                                     | 2              | 9            |     |
| Deposits  | 2              | 7            |     |
| Directory Assistance                                  | 2              | 3-5          | (N) |
| Directory Listings                                    | 2              | 10           |     |
| Disconnection for Failure to Pay IXC                  | 2              | 16           |     |
| Early Payment Discount                                | 1              | 2            |     |
| Edge Out Service Area                                 | 8              | 1            |     |
| Extended Area Service                                 | 3              | 1            |     |
| Graded Service Outside Base Rate Area                 | 1              | 2            |     |
| Installation, Maintenance and Repair                  | 2              | 7            |     |
| Late Payment Charge                                   | 1              | 2            |     |
| Link up America                                       | 2              | 3            |     |
| 900 Service Call Blocking                             | 2              | 17           |     |
| "911" Service   | 7              | 1            |     |
| Obligations of Telephone Company                      | 2              | 6            |     |
| Off-Premise Extension Service                         | 2              | 2            |     |
| Outside Base Area Map                                 | 1              | 4            |     |
| PUCO Administrative Orders                            | 3              | 1            |     |
| Rates and Their Applications                          | 1              | 1            |     |
| Responsibility of Subscriber                          | 2              | 7            |     |
| Right of Access to Premise                            | 2              | 8            |     |
| Service Connection Assistance                         | 4              | 1            |     |
| Scope   | 2              | 1            |     |
| Special Service and Facilities                        | 2              | 12           |     |
| Telephone Numbers                                     | 2              | 13           |     |
| Toll Blocking Policy                                  | 2              | 16A          |     |
| Touch-Tone Calling                                    | 2              | 14           |     |

ISSUED: February 12, 2007

EFFECTIVE: April 1, 2007

In Accordance with Case No. 07-143-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Linda Heckman, Manager, Ass't. Treasurer  
Glandorf, Ohio

F. DIRECTORY ASSISTANCE SERVICE

(N)

1. Regulations

- a. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- b. The rates specified in Section 3 below are not applicable to calls placed from pay telephone stations, or from hospitals and skilled nursing homes. For the purpose of this tariff, the term "skilled nursing homes" applies to those nursing homes that provide 24-hour per day professional nursing care.
- c. Directory Assistance Service furnished to the visually or physically handicapped:
  - i. Charges for Directory Assistance Service are not applicable to calls placed by visually or physically handicapped subscribers to the Directory Assistance attendant. One residence service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Telephone Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:
    - i.i A letter to the Telephone Company from a qualified professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption, or
    - i.ii The filling out of a prepared form made available by the Telephone Company, by a qualified professional familiar with the person's visual or physical impairment.

(N)

TELEPHONE SERVICE TARIFF  
P.U.C.O. NO. 5  
GENERAL EXCHANGE TARIFF  
Glandorf Exchange

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F. DIRECTORY ASSISTANCE SERVICE (Continued)

(N)

1. Regulations (Continued)

ii. Exemption may be extended to one business service in lieu of a residence service where the handicapped person subscribes only to business service that is located in the residence of said person.

iii. For the purpose of this tariff, a visually handicapped person is defined as follows:

iii.i Visual acuity of 20/60 or worse with best refractive correction with best eye, or

iii.ii Visual field of 20° or less in diameter.

d. Directory Assistance Service for the communicatively impaired:

i. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

ii. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, may receive a discount off their message toll services rates.

(N)

TELEPHONE SERVICE TARIFF  
P.U.C.O. NO. 5  
GENERAL EXCHANGE TARIFF  
Glandorf Exchange

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F. DIRECTORY ASSISTANCE SERVICE (Continued)

(N)

2. Service

- a. The Company provides Local and National Directory Assistance Service. Customers requesting a National number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that informs the customer that the call will be automatically completed.
- b. The Customer may request a maximum of two (2) telephone numbers per directory assistance call.

3. Rates

- a. Local:
  - i. Requests for telephone numbers of individuals or businesses within the customer's local service area or EAS areas will be \$.50 per call.
- b. National:
  - i. Requests for telephone numbers of individuals or businesses located outside the local service and EAS areas will be \$.95 per call. Customers requesting a National number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that provides them with the option of having the call automatically connected by pressing "1." Customers will hear a recording that will inform them that they will be billed \$.25 per minute for all such connected calls. For billing purposes, after the initial period of eighteen (18) seconds, calls are billed in six (6) second increments.

(N)

## **EXHIBIT C**

Glandorf Telephone Company, Inc. ("Glandorf") hereby seeks authority to begin directly providing directory assistance service to its customers. Currently, Glandorf has an agreement with Embarq to provide directory assistance service. Therefore, directory assistance was a product provided by a third party over which Glandorf had no control. Glandorf's customers reach directory assistance either by calling (NPA) 555-1212, in which case the customer is directed to the customer's PIC'd carrier, or by dialing 411 for a local number. Calls to 411 are directed to Embarq and the customer is charged \$1.45 for that call. If the customer's PIC'd carrier is Embarq, the customer is also charged \$1.45 for calls to (NPA) 555-1212. Glandorf assumes that customers are billed by other toll carriers for calls to (NPA) 555-1212, but would have no way of knowing those associated charges unless Glandorf handles the billing for that carrier.

Glandorf will now begin providing directory assistance directly to its customers. Under this new arrangement, when a customer dials 411 or (NPA) 555-1212, the customer will have the opportunity to request either a local number or a national number. Customers requesting a national number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that provides them with the option of having the call automatically connected by pressing "1." The customers will be informed of the \$.25/minute charge for call completion after receiving the number but before pressing "1" to complete the call, which is optional.

Customers will be charged \$.50 per call to directory assistance requesting a local number and \$.95 for requests for national numbers.

Glandorf will now have more control over the service provided and will be able to ensure that its customers receive quality service. This new arrangement is similar to that implemented by other small carriers over the past several years.

## **EXHIBIT D**

Customers will be informed of the proposed directory service rates via direct mail newsletter that will mail on February 23, 2007.

## **GLANDORF TELEPHONE COMPANY, INC.**

### **CUSTOMER NOTICE**

Glandorf Telephone Company, Inc. ("Glandorf") filed an application with the Public Utilities Commission of Ohio ("PUCO") requesting authority to begin directly providing directory assistance service to its customers. If approved by the PUCO, the new rates will become effective on April 1, 2007. Glandorf's directory assistance service will result in a reduction of rates for you.

Currently, customers are charged \$1.45 for calls to 411. Customers making directory assistance calls to (NPA) 555-1212 are charged by the customer's long distance carrier. If the carrier is Embarq, such calls are \$1.45.

With Glandorf's new directory assistance service, which will become effective on April 1, 2007, upon PUCO approval, customers may request a local telephone number for \$.50 per call or a national telephone number (a maximum of two telephone numbers per directory assistance call) for \$0.95 per call. Customers requesting a national number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that informs them that the call will be automatically completed if the customer presses "1." Completed calls will be billed at the rate of \$0.25 per minute. For billing purposes, after the initial period of eighteen seconds, calls are billed in six second increments.

If you have any questions concerning this new charge, please call our business office at (419) 538-6987 from 8:00 a.m. to 5:00 p.m. Monday – Friday.



**EXHIBIT E**

**(Affidavit)**

**BEFORE  
THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Application of Glandorf Telephone     )  
Company, Inc. to Add Directory Assistance to its Tariff    ) Case No. 07 – 143 – TP – ATA

**AFFIDAVIT OF  
LINDA HECKMAN**

**NOW COMES** Linda Heckman, being first duly cautioned and sworn, deposes and says as follows:

1. I am Manager and Assistant Treasurer of Glandorf Telephone Company, Inc. ("Glandorf"), P.O. Box 31, Glandorf, Ohio 45848. I make this Affidavit on behalf of Glandorf and do so in the ordinary discharge of my responsibilities.
2. On February 12, 2007, Glandorf filed an application in this matter seeking authority to begin providing Directory Assistance Service.
3. Customers were notified of the service and new rates via direct mail newsletter that mailed on February 23, 2007. A copy of the notice is attached hereto as Exhibit A.

**FURTHER AFFIANT SAYETH NAUGHT.**

\_\_\_\_\_  
Linda Heckman

Sworn to before me and subscribed in my presence this \_\_\_\_\_ day of \_\_\_\_\_, 2007.

\_\_\_\_\_  
Notary Public

## **EXHIBIT A**