

FILE

RECEIVED-DOCKETING DIV

2007 JAN 29 PM 2: 05

PUCO

January 24, 2007

Public Utilities Commission of Ohio
Docketing Division
180 E. Broad Street
Columbus, OH 43215-3793

Re: Sharon Jones
Account # 1100 15 5801 26

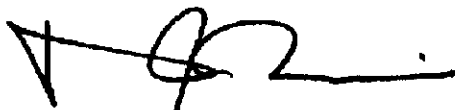
Enclosed please find the original and ten copies of the Formal Complaint Form regarding the above account number. Please assign a case number and process as soon as possible.

Please return a copy of the Formal Complaint Form to our office once a case number has been assigned. A self-addressed stamped envelope is enclosed.

Should you have any questions or need additional information, please feel free to contact our office.

Thank you.

Sincerely,



Raymond J. Tisone
Attorney at Law

Enclosure(s)

ANZELLOTTI
SPERLING
PAZOL &
SMALL Co., L.P.A.
TRIAL LAWYERS

3
Victor Sperling

James L. Pazol*

Ilan Wexler

Adam L. Sperling

Raymond J. Tisone

Marc E. Dann

Robert D. Vizmeg

Frank P. Anzellotti Sr.
(1900-1984)

Harlan M. Small
(1950-1997)

Frank P. Anzellotti
(1933-1998)

07-88-EL-CSS

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Technician JB Date Processed 1-29-07



The Public Utilities
Commission of Ohio

RECEIVED-DOCKETING DIV

2007 JAN 29 PM 2:05

07-88-EL-CSJ

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

PUCO
Formal Complaint Form

Sharon Jones

Customer Name

4072 St. Andrews Court

Customer Address

Canfield, Ohio 44406

City

State Zip

Against

1100 15 5801 26

Account Number

Customer Service Address (if different from above)

Ohio Edison

Utility Company Name

City

State Zip

Please describe your complaint. (Attach additional sheets if necessary)

SEE ATTACHED


Signature

(330) 702-8052

Customer Telephone Number

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document delivered in the regular course of business.

Technician _____ Date Processed _____

- 1) On or about June 2, 1998 Plaintiff purchased a condominium unit at 4072 St. Andrews Court in Canfield, Ohio.
- 2) Defendant, **OHIO EDISON**, is a corporation doing business in the State of Ohio that supplies electricity and is subject to the jurisdiction of the Public Utilities Commission of Ohio.
- 3) Defendant provided electricity to plaintiff's Unit #6 and attached a meter to the condominium that determined the amount of electricity used by each unit.
- 4) Defendant, through its employees and/or agents negligently switched the meters and/or hooked the meter for Unit #4 to Plaintiff's Unit #6 and the meter for Unit #6 to Unit #4.
- 5) Plaintiff, **SHARON JONES**, discovered the switched meters on or about March 2006 and notified the Defendant.
- 6) On April 25, 2006 Defendant performed a field examination that confirmed that the Defendant had mistakenly identified Plaintiff's meter and has overcharged her account since June 2, 1998.
- 7) As a result of the Defendant's negligence, the Defendant overcharged Plaintiff from June 2, 1998 through June 13, 2006.
- 8) The total overcharges to Plaintiff, based on the records provided by Defendant, are \$4,213.94.
- 9) Defendant Ohio Edison acknowledged that it has incorrectly billed Plaintiff's account #11-00-15-5801-2-6 since June 2, 1998 but has refused to credit or refund the entire difference in account overcharges.
- 10) On July 8, 2006 Defendant partially refunded Plaintiff \$3,102.76 for the period of June 2, 2000 to May 4, 2006.
- 11) There remains due and owing Plaintiff the sum of \$1,111.18 plus interest, attorney fees, and costs.