

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Martha E. Briem,)	
)	
)	
Complainant,)	
)	
v.)	Case No. 06-1508-TP-CSS
)	
ALLTEL,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) On December 27, 2006, Martha E. Briem filed a complaint against ALLTEL alleging that she was improperly charged a penalty for the cancellation of her wireless contract. While acknowledging that she had requested the porting of her telephone number, the complainant states that an ALLTEL representative had informed her that the contract had already expired and that the account would be cancelled as of December 2006. The complainant asserts that at no time was she informed that the porting of her telephone number would result in her incurring a cancellation penalty.
- (2) On January 10, 2007, the complainant filed a letter stating that her dispute had been resolved and that she is very satisfied with the outcome.
- (3) In light of the complainant's representation that her dispute has been resolved, the Commission determines that the complaint should be dismissed at this time.

It is, therefore,

ORDERED, That the complaint is dismissed in accordance with Finding (3). It is, further,

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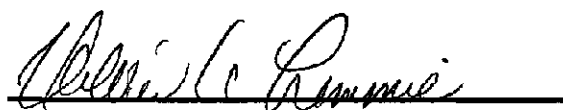
ORDERED, That a copy of this entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Alan R. Schriber, Chairman

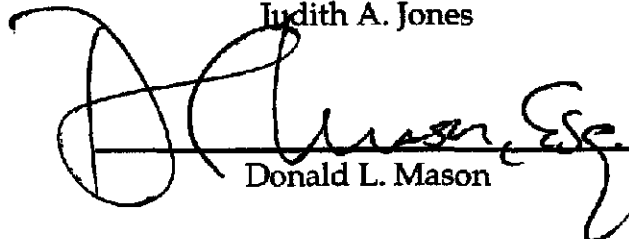


Ronda Hartman Fergus



Valerie A. Lemmie

Judith A. Jones

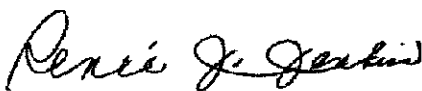


Donald L. Mason

JSA;geb

Entered in the Journal

JAN 24 2007



Renee J. Jenkins

Renee J. Jenkins
Secretary