

FILE



## The Public Utilities Commission of Ohio

*Monitoring marketplaces and enforcing rules to assure safe, adequate, and reliable utility services.*

Ted Strickland, Governor  
Alan R. Schriber, Chairman

Commissioners

Ronda Hartman Fergus  
Judy A. Jones  
Valerie A. Lemmie  
Donald L. Mason, Esq.

January 23, 2007

Jean Fakhoury  
12063 Countyline Road  
Chesterland, Ohio 44026

Re: Case No. 07-0058-TP-CSS

Dear Jean Fakhoury:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against EZTel Network. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

A handwritten signature in cursive script, reading "Renee J. Jenkins".

Renee' J. Jenkins, Secretary  
Betty McCauley, Acting Secretary  
Mariruth Wright, Acting Secretary

Enclosure  
RJJ/dh

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician JS Date Processed 1-24-07