

FILE



The Public Utilities
Commission of Ohio

RECEIVED-DOCKETING DIV

2007 JAN 22 PM 4: 59

07-59-TP-CSS
Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

PUCO
Formal Complaint Form
(Home) (Business)

Richard D. Peterson
Customer Name

671 Lois Dr # 231 Springside Dr #155
Customer Address

AKRON OH 44333
City State Zip

Against

27 5430 2689392259 04 → #330-665-1221
Account Number
27 5430 2656465966 04 → #330-668-6991

Customer Service Address (if different from above)

INTERNATIONAL SATELLITE Communications

Utility Company Name City State Zip

511 E. SAN Ysidro Blvd Box #1710

SAN Ysidro, CA 92173

www.internationalSatellite.com

Please describe your complaint. (Attach additional sheets if necessary)

- I vacationed at VIVA Wyndham - Freeport Bahamas.
- I made (2) 20 minute calls collect to my office AT 330-668-6991
I WAS charged \$126.19 each for a total of \$252.38. (\$6.31 minute)
- I made (5) calls to my home at 330-665-1221. 35 minutes
for a total of \$274.50 (\$7.84 minute)
- There were NO notices, price charts, or information about cost.
- I contacted international satellite and they said they would
credit about \$100 per
Account.
- I feel rate is still to high.
- I hope PUCO can help reduce
and get me a bigger credit.

Signature

330-668-6991 330-665-1221
Customer Telephone Number