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3	THE PUBLIC UTILITIES COMMISSION OF OHIO
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5 6	PUBLIC HEARING
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8	JANUARY 10, 2007
9	LIMA, OHIO
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12	IN RE: AMERICAN ELECTRIC POWER RELIABILITY PROJECT
13	CASE NO. 06-222-EL-SLF
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23	SHELLEY DAY
24	PROFESSIONAL COURT REPORTER 2111 STONECLIFF DRIVE ~ FINDLAY, OH 45840
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2	APPEARANCES:
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4	ON BEHALF OF THE PUBLIC UTILITIES COMMISSION OF OHIO:
5	GRETA SEE ATTORNEY EXAMINER
6	PUBLIC UTILITIES COMMISSION OF OHIO 180 EAST BROAD STREET, 12TH FLOOR
7	COLUMBUS, OH 43215
8	
9	ON BEHALF OF AMERICAN ELECTRIC POWER:
10	MARVIN I. RESNIK ASSISTANT GENERAL COUNSEL
11	AMERICAN ELECTRIC POWER ONE RIVERSIDE PLAZA
12	COLUMBUS, OH 43215-2373
13	
14	ON BEHALF OF OHIO CONSUMERS' COUNSEL:
15	RICK REESE ASSISTANT CONSUMERS' COUNSEL
16	OFFICE OF THE OHIO CONSUMERS' COUNSEL 10 WEST BROAD STREET, 18TH FLOOR
17	COLUMBUS, OH 43215-3485
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1 PROCEEDINGS 2 3 4 ATTORNEY EXAMINER: LADIES AND 5 6 GENTLEMEN, IF YOU COULD TAKE YOUR SEATS. 7 FIRST I'D LIKE TO INTRODUCE MYSELF. MY NAME 8 IS GRETA SEE. I AM AN ATTORNEY WITH THE PUBLIC UTILITIES COMMISSION. I AM ASSIGNED TO THIS PARTICULAR 9 10 CASE. IT IS CASE NUMBER 06-222-EL-SLF. THE CASE CAPTION IS IN THE MATTER OF THE SELF 11 12 COMPLAINT OF COLUMBUS SOUTHERN POWER COMPANY AND OHIO POWER COMPANY REGARDING THE IMPLEMENTATION OF PROGRAMS 13 TO ENHANCE DISTRIBUTION SERVICE RELIABILITY. 14 15 BEFORE WE ACTUALLY GET INTO THE PUBLIC 16 HEARING PORTION OF TONIGHT'S PUBLIC HEARING, I WANT TO MAKE YOU AWARE OF WHO THE GENTLEMAN SITTING TO MY RIGHT 17 18 ARE. SITTING TO MY FAR RIGHT IS MARV RESNIK, COUNSEL 19 FOR THE COMPANY, AND AT SOME POINT LATER I WILL ASK HIM MAKE AN APPEARANCE ON RECORD AND I WILL DO THE SAME FOR 20 21 THE GENTLEMAN SITTING TO MY IMMEDIATE RIGHT WHO IS RICK REESE, HE IS ASSISTANT COUNSEL TO OHIO CONSUMERS' 22 COUNSEL AND REPRESENTATIVE AND ADVOCATE FOR RESIDENTIAL 23 24 CONSUMERS. 25

THE COMPANY AMERICAN ELECTRIC POWER, O.C.C.,

AND THE PUBLIC UTILITIES COMMISSION EACH HAVE STAFF PERSONNEL HERE THAT CAN ANSWER YOUR QUESTIONS OR IS WILLING TO GET BACK IN TOUCH WITH YOU IF THERE ARE UTILITY SERVICE ISSUES THAT ARE UNRELATED TO TONIGHT'S PUBLIC HEARING.

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IF YOU HAVE SOME QUESTIONS, YOU WANT TO KNOW HOW ANY OF THE PROCESSES WORK OR IF YOU HAVE SOME SERVICE ISSUES THAT YOU WISH TO DISCUSS WITH PERSONNEL FROM OHIO POWER OR COLUMBUS SOUTHERN POWER, THE COMPANY REPRESENTATIVES ARE HERE. YOU CAN GET INFORMATION FROM ONE OF THE REPRESENTATIVES AND DISCUSS YOUR ISSUES WITH THEM.

WHEN YOU COME FORWARD I WILL ASK YOU TO RAISE YOUR RIGHT HAND TO GIVE SWORN TESTIMONY OR IF YOU WISH YOU MAY AFFIRM. I WILL ASK YOU TO STATE AND SPELL YOUR NAME FOR THE RECORD. I WILL ALSO YOU TO GIVE YOUR ADDRESS ON THE RECORD. THEN I WILL ASK YOU TO PROCEED. GO AHEAD AND FEEL FREE TO GIVE YOUR STATEMENT THEN AND I'M GOING TO ASK YOU TO SPEAK UP SO THAT EVERYONE HERE CAN HEAR YOU.

YOU WILL NOTICE THAT THERE IS SOMEONE HERE RECORDING EVERYTHING THAT IS BEING SAID. THAT IS FOR PURPOSES OF THE COMMISSION'S TRANSCRIPT. IT'S A RECORD OF TONIGHT'S PUBLIC HEARING. IF YOU GO ONTO THE COMMISSION'S WEB SITE YOU CAN SEE UNDER THIS CASE THE

TRANSCRIPT OF TONIGHT'S PUBLIC HEARING.

THERE WAS A TABLE JUST AS YOU CAME INTO THE DOOR AND THERE WERE TWO GENTLEMEN FROM THE PUBLIC UTILITIES COMMISSION THERE. IF YOU HAVE ANY QUESTIONS ABOUT THE COMMISSION'S PROCESS OR YOU NEED SOME ASSISTANCE WITH UTILITY COMPLAINTS YOU CAN ASK THOSE GENTLEMEN AND THEY CAN DIRECT YOU AS TO WHO TO CONTACT OR HOW TO LOOK AT THE COMMISSION'S DOCKET OR HOW TO REACH SOMEONE AT THE COMMISSION TO DISCUSS YOUR SERVICE COMPLAINTS.

ARE THERE ANY QUESTIONS ABOUT TONIGHT'S PROCESS?

UNIDENTIFIED SPEAKER: I AM ONE OF THE REGISTERED ONES THAT ARE GOING TO SPEAK AND I BASICALLY NOT NECESSARILY HAVE GOT COMPLAINTS BUT I'VE GOT STATEMENTS OF MY VILLAGE AND PROBLEMS WE'VE HAD AND THINGS THAT I AM NOT HAPPY WITH AND DON'T SEE FOR INSTANCE WHY A RATE INCREASE IS NECESSARY WHEN WE ARE GETTING LESS SERVICE NOW. IS THAT WHAT I WANT TO MENTION HERE?

ATTORNEY EXAMINER: IF YOU WISH TO GIVE A STATEMENT ON THE RECORD AND YOU HAVE SIGNED IN, I WILL GO DOWN THE LIST AND CALL EACH ONE FORWARD. I WILL NEED YOU TO STEP UP ON STAGE TO MAKE IT EASY FOR THE COURT REPORTER TO HEAR YOU AND SO YOU WILL HAVE AN

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OPPORTUNITY TO MAKE A STATEMENT. IF YOU HAVE YOUR STATEMENT TYPED UP, PLEASE PROVIDE IT TO THE COURT REPORTER AFTER YOU'VE FINISHED. IF I CALL YOUR NAME, FIRST FORGIVE ME IF I MISPRONOUNCE YOUR NAME. SECOND OF ALL, IF YOU DECIDE THAT WHAT YOU WANT TO SAY HAS ALREADY BEEN SAID OR YOU CHANGE YOUR MIND ABOUT OFFERING TESTIMONY, JUST LET ME KNOW THAT YOU PASS AND I'LL GO ON TO THE NEXT INDIVIDUAL WHO WANTS TO OFFER TESTIMONY.

10 AT THIS TIME I WOULD LIKE TO TAKE APPEARANCES 11 OF THE PARTIES. MR. RESNIK?

MR. RESNIK: YOUR HONOR, I WOULD LIKE THE RECORD TO REFLECT THE APPEARANCE OF MARVIN I. RESNIK ON BEHALF OF OHIO POWER COMPANY AND COLUMBUS SOUTHERN POWER COMPANY. MY ADDRESS IS ONE RIVERSIDE PLAZA, COLUMBUS, OHIO 43215.

ATTORNEY EXAMINER: MR. REESE? MR. REESE: YOUR HONOR, I WOULD LIKE THE RECORD TO REFLECT I AM RICK REESE, ASSISTANT CONSUMERS' COUNSEL ON BEHALF OF THE RESIDENTIAL RATE PAYERS OF THE STATE OF OHIO AND THE OHIO CONSUMERS COUNSEL, JANEEN MEGAN OSTRANDER. MY BUSINESS ADDRESS IS 10 WEST BROAD STREET, 18TH FLOOR, COLUMBUS, OHIO, 43215.

ATTORNEY EXAMINER: I WOULD

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8 1 LIKE TO CALL MR. BRUCE OPPERMAN. 2 ( THE WITNESS WAS SWORN IN. ) 3 4 5 ATTORNEY EXAMINER: STATE AND б SPELL YOUR NAME AND ADDRESS FOR THE RECORD. 7 MR. OPPERMAN: BRUCE OPPERMAN, 8 O-P-P-E-R-M-A-N. MY HOME ADDRESS IS 2761 HUMMINGBIRD, IN ELIDA, OHIO, 45807. 9 ATTORNEY EXAMINER: PLEASE GO 10 11 AHEAD. MR. OPPERMAN: I WANT TO THANK 12 13 THE P.U.C.O. FOR THIS OPPORTUNITY TO TESTIFY AND COME BEFORE YOU. I AM THE PRESIDENT AND GENERAL MANAGER OF 14 W.L.I.O. T.V., THE N.B.C. AFFILIATE HERE IN LIMA, AND 15 16 HAVE HAD A VESTED INTEREST IN THIS COMMUNITY BOTH FROM A BUSINESS STANDPOINT AND ECONOMIC DEVELOPMENT FOR OVER 17 18 40 YEARS. I HAVE HEARD FOR SEVERAL YEARS NOW THAT 19 20 A.E.P. WANTS TO IMPROVE THEIR INFRASTRUCTURE AND 21 IMPROVE THEIR SERVICE TO BETTER ACCOMMODATE ECONOMIC 22 DEVELOPMENT AND GROWTH IN AND AROUND LIMA. ON AUGUST 9, 2002 I ATTENDED A MEETING WITH CITY AND COUNTY 23 OFFICIALS AND OTHER COMMUNITY LEADERS AT WHICH TIME WE 24 25 WERE TOLD BY A.E.P. THAT THEY UNDERSTOOD OUR PLIGHT AND

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ASER BOND FORM B

WOULD BE WORKING TO IMPROVE THEIR SERVICE AND ABOVE ALL ATTEMPT TO MAKE IT MORE RELIABLE.

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LASER BOND FORM B

THAT HAS BEEN OVER FOUR YEARS AGO, AND I DARE SAY THAT WE ARE STILL WAITING FOR THOSE TANGIBLE IMPROVEMENTS. MY TELEVISION STATION HAS HAD MEDIOCRE IF NOT POOR SERVICE FROM FIRST OHIO POWER AND THEN A.E.P. OVER THE YEARS. OFTENTIMES THERE IS LACK OF RESPONSE OR NO LOCAL CONTACTS WHEN TRYING TO FIND OUT WHAT IS GOING ON.

W.L.I.O. HAS A VERY IMPORTANT ROLE IN OUR COMMUNITY TO NOTIFY PEOPLE AND OUR VIEWERS DURING EMERGENCIES. I FEEL WE JUSTIFIABLY NEED TO HAVE A PRIORITY DURING OUTAGES CAUSED BY WEATHER OR DURING ANY UNEXPECTED OUTAGES. AS A DISSEMINATOR OF NEWS AND IMPORTANT INFORMATION WE MUST BE ABLE TO COUNT ON RELIABLE SERVICE FROM OUR POWER PROVIDER. A.E.P. HAS NOT BEEN RELIABLE WITH THEIR SERVICE OVER THE YEARS.

ADDITIONALLY, I FEEL STRONGLY THAT THEY HAVE NOT KEPT UP WITH THE ECONOMIC AND RESIDENTIAL GROWTH OF OUR COMMUNITY. IN THE TELEVISION BUSINESS MY STATION IS CURRENTLY MAKING THE TRANSITION TO DIGITAL HIGH DEFINITION TELEVISION, A PROJECT COSTING IN EXCESS OF THREE MILLION DOLLARS.

IS IT RIGHT FOR ME TO ASK MY ADVERTISERS TO PAY FOR THIS UPGRADE BEFORE THEY SEE THE BENEFITS? I

1 DON'T THINK SO. AS A SERVICE-ORIENTED BUSINESS IT IS 2 MY RESPONSIBILITY TO BEAR THE COST TO MAKE MY PRODUCT 3 BETTER AND TO KEEP UP WITH THE TIMES AND TECHNOLOGY. THEN AS I PROVIDE A BETTER PRODUCT OR SERVICE 4 5 THEN I CAN PERHAPS JUSTIFY CHARGING MORE FOR MY PRODUCT AND NOT BEFORE. IT'S CERTAINLY NOT ACCEPTABLE FOR 6 7 A.E.P. TO REQUEST A RATE INCREASE TO PAY FOR AN UPGRADE 8 OF SERVICE THAT WE'VE BEEN PROMISED FOR YEARS AND 9 SERVICE THAT HAS BEEN BELOW AVERAGE AT BEST TO BEGIN 10 WITH. AS CONSUMERS WE NEED TO SEE THE IMPROVEMENTS 11 12 IN THEIR PRODUCT AND SERVICE BEFORE BEING ASKED TO HELP FINANCE MORE MEDIOCRITY. THANK YOU. 13 14 ATTORNEY EXAMINER: MISS TINA 15 BOWEN. 16 17 ( THE WITNESS WAS SWORN IN. ) 18 19 ATTORNEY EXAMINER: STATE AND 20 SPELL YOUR NAME AND ADDRESS FOR THE RECORD. 21 MS. BOWEN: TINA BOWEN. 22 T-I-N-A B-O-W-E-N. 854 NORTH MAIN STREET, LIMA, OHIO 23 45801. 24 ATTORNEY EXAMINER: GO AHEAD. 25 MS. BOWEN: WHAT I WANTED TO

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LASER BOND FORM B

1 SPEAK ON WAS IN JANUARY OF 2005 WHEN THEY HAD THE ICE 2 STORM OUR ELECTRIC WAS OUT. WE DIDN'T HAVE NOTHING. 3 WE COULDN'T EVEN GET OUTSIDE. WE COULDN'T EVEN GET THE ONLY THING WORKING WAS OUR TELEPHONE. 4 NOWHERE . 5 AND MY FATHER, HE IS ELDERLY AND HE HAS TO BE ON A BREATHING MACHINE AND STUFF, AND IT TOOK UNTIL FEBRUARY 6 7 FOR THEM TO GET OURS PUT BACK ON. AND THEN IN JUNE OF THIS YEAR WHEN THEY HAD 8 9 THE --10 ATTORNEY EXAMINER: SORRY, YOU 11 SAY IT TOOK THEM UNTIL FEBRUARY TO GET --12 MS. BOWEN: THEY FINALLY GOT IT ON. 13 14 **ATTORNEY EXAMINER:** THE 15 BREATHING MACHINE OR YOUR SERVICE? 16 MS. BOWEN: I CALLED AND TOLD THEM HOW BAD HE WAS AND EVERYTHING AND THEY SAID WE HAD 17 18 TO WAIT. WE HAD ELECTRIC WIRES COMING OVER OUR HOUSE 19 AND THEY DIDN'T TURN THEM OFF FOR AWHILE. 20 ATTORNEY EXAMINER: SO IT TOOK 21 YOU AWHILE TO GET YOUR SERVICE RESTORED? 22 MS. BOWEN: FINALLY. AND THEN IN JUNE WHEN THEY HAD THE HIGH WINDS 23 24 THE WIND TOOK TREES DOWN AND WE DIDN'T HAVE NO SERVICE 25 FOR LIKE FOUR OR FIVE DAYS, AND BACK IN JANUARY WHEN IT

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LASER BOND FORM B

1 WENT OUT WE DIDN'T HAVE TO WORRY, BUT NOW WHEN IT WENT 2 OUT THIS TIME MY FATHER HAS INSULIN AND STUFF AND WE 3 DIDN'T HAVE NO WAY TO KEEP IT COOL AND STUFF AND WE LOST EVERYTHING IN OUR FREEZER AND EVERYTHING LIKE 4 THAT. 5 THAT'S ALL I HAVE TO SAY. 6 7 ATTORNEY EXAMINER: OKAY. FOR 8 CLARITY, APPROXIMATELY HOW MANY DAYS WAS YOUR SERVICE 9 OUT IN JANUARY OF 2005? 10 MS. BOWEN: APPROXIMATELY 20 11 DAYS. 12 ATTORNEY EXAMINER: OKAY. THANK YOU. 13 14 MS. ROSA QUICK? 15 16 ( THE WITNESS WAS SWORN IN. ) 17 18 ATTORNEY EXAMINER: STATE AND 19 SPELL YOUR NAME AND ADDRESS FOR THE RECORD AND PROVIDE 20 US WITH YOUR ADDRESS. 21 MS. OUICK: FIRST NAME? 22 ATTORNEY EXAMINER: YES. 23 MS. QUICK: ROSA, R-O-S-A, 24 QUICK, Q-U-I-C-K. AND I LIVE IN SHAWNEE, ONE OF THE 25 BEST NEIGHBORHOODS THERE IS AROUND LIMA, BUT IT'S NOT

ONLY YOUR UTILITY SERVICES BUT IT'S ABOUT ALL OF THEM. WE GET LOUSY UTILITY SERVICES OUT THERE.

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LASER BOND FORM 3

THE COATING IS OFF OF THE WIRES AND WHEN WE CALL THEM OUT THERE THEY TELL US THAT YOU SEE A LOT OF THEM LIKE THAT, THAT THERE'S NOTHING WRONG, NO PROBLEM.

AND IF THAT WOULD BE THE CASE THEN YOU WONDER WHEN YOU SEE A NEIGHBOR'S HOUSE BURNING AND A BALL OF FIRE COME ROLLING DOWN THE LINE THAT STARTS FROM THE OUTSIDE, YOU WONDER WHY YOU SEE THIS IF THE LINES ARE OKAY.

SO IT'S NOT ONLY THAT, BUT YOU HAVE A BACKUP OF WATER IN YOUR SEWER LINE WHERE THEY BUSTED IT COMING INTO YOUR BASEMENT AND IF THE ELECTRIC GOES OFF, AND IT DOES TWO OR THREE TIMES A MONTH ANYWAY, YOU HAVE NO ELECTRIC FOR MAYBE A WEEK. YOU CAN'T RUN YOUR SUMP PUMPS TO KEEP THE WATER OUT. I BUY THREE OF THEM A YEAR, MY NEIGHBOR BUYS FOUR, TO KEEP THE WATER OUT, FROM COMING INTO THE BASEMENT.

WE LOSE ON OUR FURNACES, THE BOARDS AND PANELS ON OUR FURNACES. I JUST SHOWED ONE OF THE MEN THAT WAS TALKING TO ME OUT THERE BEFORE THE MEETING A BILL THAT -- THIS IS THE THIRD TIME I HAVE PAID THIS MONTH ON THE FURNACE BECAUSE OF WATER.

THEY WON'T GUARANTEE IT ANYMORE BECAUSE THEY SAY IT'S OHIO POWER THAT IS CAUSING IT. WHEN THE

ELECTRIC GOES OFF AND THE WATER COMES IN YOU LOSE YOUR FURNACE.

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LASER BOND FORM B

PEOPLE OUT THERE ON A FIXED INCOME CAN'T AFFORD THOSE THINGS. WE ARE PAYING HIGH BILLS JUST LIKE EVERYBODY ELSE BUT WE ARE NOT GETTING THE SERVICE. IF YOU WANT TO REALLY FLUSH YOUR TOILET, LET'S GET DOWN TO IT, YOU POUR WATER IN IT BECAUSE YOU HAVE NO SUCTION, AND WHEN THE SEWER LINE FILLS UP WITH WATER IT WILL BACK UP AND IT'S GOING TO GO SOMEPLACE, IT'S GOING TO GO IN ONES THAT HAS BASEMENTS.

AND IT'S A BAD SITUATION. NOW THEY ARE TALKING ABOUT WELL, MAYBE IT'S JUST A LOSING SITUATION AND WHAT WE OUGHT TO DO IS PUT OUR PROPERTIES UP FOR SALE AND FIND SOMEPLACE ELSE WHERE WE GET BETTER SERVICE AND THINGS LIKE THAT.

NOW, OHIO POWER WAS OUT THERE LAST WEEK. THEY WAS TRIMMING SOME TREES ALONG THE FENCE ROW BACK ALONG THE FENCE ROW WHERE THEY GET INTO THE ELECTRIC LINES. WELL, THE LIMBS WILL WEAVE IN BETWEEN THE ELECTRIC LINES AND THAT CAUSES SPARKS WHICH WE ARE AFRAID OF. NOW LAST WEEK THEY FOUND SOME SQUIRRELS GOT ELECTROCUTED WHILE PLAYING ON OUR TELEPHONE LINES WITH THEIR TAILS WEAVING BACK AND FORTH THROUGH THE ELECTRIC LINES. THEY CAUGHT THEIR TAILS ON FIRE AND WHEN THEY FELL TO THE GROUND THEY WERE RUNNING AROUND THE YARD

WITH THEIR TAIL ON FIRE. AND IT'S DANGEROUS, THEY MIGHT SET SOMETHING ELSE ON FIRE.

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I DON'T SEE WHY -- AND I AM NOT BEING WRONG TO SUGGEST THIS -- BUT I DON'T SEE WHY THEY COULDN'T COUNT THOSE WHERE THEY COME FROM THE POLE. I MEAN, MAYBE TELEPHONE LINES OR ELECTRIC LINES ALSO ARE OVER TOP OF IT, WHY COULDN'T THEY PUT A CAP OVER THEM WHERE THEY COULDN'T GET TO THEM WHERE THEY COME OFF THE POLE TO WAG THEIR TAIL ON IT. IT DOESN'T SEEM TO BOTHER WHEN THEY GET FARTHER ON THE LINE, IT'S WHERE THEY ARE COMING OFF THE POLE AND PLAYING.

AND JUST THIS LAST WEEK THE TELEPHONE COMPANY AFTER FIVE YEARS TOLD ME THAT THEY HAD FOUND MY PROBLEM AND I SAID TAKE THE PHONE, JUST TAKE IT.

I AM SICK OF IT, BECAUSE YOU COULDN'T USE IT WHENEVER YOU NEEDED IT AND THEY SAID WE DON'T WANT TO DO THAT, SO LAST WEEK HE CAME OUT THERE AND SAID WE FOUND THE PROBLEM, OKAY, THE SQUIRREL WAS EATING ON MY TELEPHONE LINE.

AND HE SAID YOUR PETS, YOU'RE NOT FEEDING THEM WELL ENOUGH AND THEY ARE EATING YOUR TELEPHONE LINE. I SAID OH MY. SO THAT'S THE FIRST I HAD HEARD OF IT BUT I SAID I HAVE SEEN THEM FALL WITH FIERY TAILS FROM THAT POLE OUT THERE. AND THEY ARE COMING OUT THERE AND PUT A HOOK OUT THERE AND SET IT BACK ON BUT

1 THEN A COUPLE DAYS LATER YOU HAVE THE SAME THING. 2 THERE'S NO COATING ON THE LINES, IT'S WORE 3 OFF. WHERE THE LIMBS FROM THE TREES WEAVE BACK AND 4 FORTH LIKE THAT, IT'S JUST TAKEN ALL THE COATING OFF, AND WHEN YOU ASK ABOUT IT THEY SAY IT'S NO PROBLEM, YOU 5 6 SEE A LOT THAT WAY, BUT THOSE LINES HAVE BEEN IN THERE PROBABLY SINCE THE HOUSES WERE BUILT OUT THERE AND THEY 7 8 ARE BAD, REALLY BAD. 9 THANK YOU. 10 ATTORNEY EXAMINER: THANK YOU. 11 MS. BARBARA GARLAND? 12 13 ( THE WITNESS WAS SWORN IN. ) 14 15 ATTORNEY EXAMINER: STATE AND 16 SPELL YOUR NAME FOR THE RECORD AND GIVE US YOUR 17 ADDRESS. 18 MS. GARLAND: BARBARA, 19 B-A-R-B-A-R-A, GARLAND, G-A-R-L-A-N-D. MY ADDRESS IS 20 2504 LAGRANGE STREET, TOLEDO, OHIO. 21 ATTORNEY EXAMINER: PLEASE 22 CONTINUE. MS. GARLAND: WHAT I HAVE TO 23 24 SAY IS SINCE THIS IS COVERING THE WHOLE PART OF OHIO, I 25 SEE IT NOT ONLY IN TOLEDO BUT IN LIMA TOO, AND PEOPLE

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LASER BOND FORM B

ARE REALLY HURTING WHEN IT COMES TO ALL THESE HIKES THAT THESE UTILITY COMPANIES ARE GETTING.

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AND THEREFORE I DON'T THINK THAT THERE SHOULD BE ANOTHER HIKE IN THE UTILITIES BECAUSE WE HAVE HERE RIGHT NOW BOTH IN LIMA AND TOLEDO OUR JOBS ARE MOVING OUT OF OUR TOWNS AND GOING SOMEPLACE ELSE. SO THE ECONOMY OF OUR CITIES IS HURTING BECAUSE OF THAT ALREADY.

9 THE SENIOR CITIZENS ARE ON FIXED INCOMES, THE 10 PEOPLE THAT ARE ON DISABILITIES ARE ON FIXED INCOMES, AND THIS IS REALLY HURTING THEM. THEY ARE HAVING TO 11 12 GIVE UP THEIR HOMES BECAUSE THEY CAN'T AFFORD TO PAY 13 THE LIGHT COMPANY, GAS COMPANY, AND EVERY OTHER UTILITY 14 THAT DECIDES THEY ARE GOING TO TAKE A HIKE. AND I 15 BELIEVE MAYBE THAT SOME OF THIS HIKING IS BEING DONE BECAUSE THEY ARE LOSING MONEY AS FAR AS THE JOBS 16 17 LEAVING OHIO AND PEOPLE BEING OUT OF WORK SO BAD AND 18 EVERYTHING ELSE.

BUT A LOT OF THESE PEOPLE ARE TURNED OVER TO THE WELFARE SYSTEM, WHICH MEANS THEY DON'T HAVE THE MONEY TO PAY THESE BILLS, THEY DON'T HAVE THE MONEY. THEY ARE LUCKY IF THEY HAVE THE MONEY TO PAY THEIR RENT THE WAY RENT IS HIKING IN OHIO LET ALONE PAY HIGHER UTILITY BILLS, AND I REALLY CAN'T SEE WHERE THE MONEY IS GOING TO COME FROM OUT OF THESE PEOPLE'S POCKETS

AND, EXCUSE ME, BUT I WAS UP HOME A COUPLE WEEKS AGO AND I HEARD PEOPLE IN PERRYSBURG, AND THAT'S ONE OF OUR TOWNS LIKE SHAWNEE IS TO LIMA, AND THEY ARE SAYING WELL, WE DON'T KNOW WHAT WE ARE GOING TO DO, THEY ARE GOING TO HIKE THE UTILITIES AND STUFF AGAIN, WE HAVE TO SELL OUR HOMES AND GET OUT.

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LASER BOND FORM B

AND EXCUSE ME, BUT IF PERRYSBURG HAS TO GET OUT OR THE PEOPLE IN SHAWNEE HAS TO GET OUT, WHAT ARE YOU PUTTING ON YOUR PEOPLE IN THE INNER CITY?

EVERYBODY'S POCKETBOOK IS STRAINED AND THE ONES IN THE INNER CITY, A LOT OF THEM IN THE INNER CITY ARE ON FIXED INCOME, SO IF THESE PEOPLE IN SHAWNEE AND PERRYSBURG, THEY HAVE TO GIVE UP THEIR HOMES BECAUSE OF THESE HIKES, THEY'VE GOT TO SELL OUT AND LEAVE THE STATE OF OHIO, WHERE IS THAT LEAVING YOU WITH THE PEOPLE IN THE INNER CITY EVEN? THEY ARE GOING TO DO THE SAME. THEY ARE GOING TO HAVE TO SELL OUT AND LEAVE AND THEY ARE ALREADY COMPLAINING, TOLEDO IS, THAT TOLEDO IS BECOMING A GHOST TOWN BECAUSE THEIR POPULATION IS GOING DOWN BECAUSE THEIR PEOPLE ARE LEAVING, THEY ARE LEAVING OHIO.

HERE IN LIMA THEY SAY THEY ARE LOSING PEOPLE, THAT THEY ARE LEAVING OHIO. YOU'RE LOSING YOUR TAXPAYERS BECAUSE THE HIKES ON THE UTILITIES ARE GETTING TOO HIGH.

1 AND THAT'S ABOUT ALL I HAVE TO SAY. I DON'T 2 BELIEVE THAT THE HIGHER RATES, I DON'T SEE WHERE THEY 3 ARE GOING TO DO ANYTHING EXCEPT HURT OHIO BECAUSE MORE PEOPLE ARE GOING TO LEAVE THE STATE OF OHIO AND MOVE 4 5 AND YOU'RE GOING TO HAVE A LOT OF HOUSES SITTING AROUND 6 HERE UP FOR SALE THAT NOBODY IS GOING TO BUY BECAUSE 7 THERE'S GOING TO BE NO PEOPLE HERE TO BUY THEM. 8 THAT'S ALL I HAVE TO SAY. 9 ATTORNEY EXAMINER: MS. JOYCE 10 HALE? 11 12 ( THE WITNESS WAS SWORN IN. ) 13 14 ATTORNEY EXAMINER: STATE AND 15 SPELL YOUR NAME AND ADDRESS FOR THE RECORD. 16 MS. HALE: FIRST NAME JOYCE, 17 J-O-Y-C-E, LAST NAME HALE, H-A-L-E, AND I AM HERE REPRESENTING THE DELPHOS SENIOR CITIZENS INCORPORATED 18 19 WHICH IS A NONPROFIT AND WE DO SERVICES FOR THOSE 60 20 YEARS OF AGE AND OLDER. 21 AND TODAY I AM HERE TO EXPRESS MY CONCERN AND 22 THE CONCERN OF OUR PARTICIPANTS ABOUT THE HIKES THAT 23 ARE BEING MENTIONED TO DEFRAY THE 71 MILLION DOLLAR 24 COST OF THE PLANS. IT'S ABSOLUTELY IMPOSSIBLE FOR 25 PEOPLE LIVING ON LESS THAN \$700 A MONTH, AND GRANTED

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LASER BOND FORM B

THEY ARE FIXED INCOMES FROM SOCIAL SECURITY AND GRANTED THEY MAY GET A RAISE OF 3.3 PERCENT BUT THEY ALSO GOT A HIKE OF \$19 A MONTH IN THEIR MEDICARE PART "D". GET \$700 OR LESS, YOU'RE GOING TO MAKE \$24 MORE A MONTH, YOU'RE GOING TO PAY \$19 OUT TO GET YOUR MEDICARE PART (B), AND SENIOR CITIZENS CAN'T AFFORD TO DO MUCH MORE.

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LASER BOND FORM B

WE HAVE ONE HOUSING COMPLEX IN DELPHOS THAT IS ALL ELECTRIC AND IT'S FOR LOW INCOME HANDICAPPED AND SENIOR CITIZENS, AND I GO OUT THERE ALL THE TIME BECAUSE WE DO SPECIAL THINGS FOR OUR SENIORS WHERE I HAVE TO GO INTO THE HOME, AND WHEN WE GET THEM AN AIR CONDITIONER THROUGH ONE OF OUR PROGRAMS THEY CAN'T AFFORD TO RUN IT BECAUSE THEY CAN'T AFFORD THE PRICE OF THE ELECTRIC.

WHEN WE GET THEM INSULATION FOR THEIR HOMES THEY STILL HAVE TO KEEP THEIR THERMOSTATS AT 60 DEGREES BECAUSE THEY CAN'T AFFORD TO PAY. WE MAKE OUT HEAP PAPERS FOR THEM, DO WEATHERIZATION FOR THEM, SEND OUT OUR CHORE WORKERS TO DO THINGS AROUND THE HOUSE THAT WILL HELP THEM SAVE MONEY, AND THEY ARE STILL WEARING TWO FLANNEL SHIRTS OR LONG SWEATERS OR COATS IN THEIR HOMES BECAUSE THEY CAN'T AFFORD TO KEEP THESE THINGS UP AT A DECENT TEMPERATURE AND 60 DEGREES LIVING IN A HOME WHEN YOU ARE 85-YEARS-OLD IS NOT A DECENT TEMPERATURE. SO WE ARE CONCERNED ABOUT THE COST CONNECTED

WITH THIS NEW PLAN. THERE IS JUST SO MUCH THAT THE PEOPLE CAN DO, THERE'S JUST SO MUCH WE CAN DO, AND THEN IT BECOMES A MATTER OF DOLLARS AND CENTS AND IF YOU DON'T HAVE THE DOLLARS AND CENTS YOU'RE NOT GOING TO PAY YOUR BILL.

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LASER BOND FORM B

AND THIS YEAR IN THE SUMMER CRISIS PROGRAM THERE WERE 3,700 HOUSEHOLDS THAT NEEDED HELP. THAT'S 16,000 MORE THAN NEEDED IT LAST YEAR. THAT TELLS YOU THAT PEOPLE, NOT JUST SENIOR CITIZENS, BUT PEOPLE CAN'T AFFORD THESE HIKES IN SERVICES.

IT WOULD BE NICE IF WE COULD, AND WE WOULD CERTAINLY DO IT IF WE COULD BUT YOU CANNOT DO IT IF YOU DON'T HAVE THE MONEY, AND THE SENIOR CITIZENS DO NOT HAVE THE MONEY.

AND THEY CANNOT BE EXPECTED TO KEEP -- WE 15 HAVE ONE LADY THAT CALLED ME THE OTHER DAY BECAUSE SHE 16 WAS CONCERNED THAT NO ONE WOULD BE HERE TO SPEAK FOR 18 SENIOR CITIZENS AND SHE IS OVER THE RETIREMENT AGE BUT 19 SHE WORKED FOR A NONPROFIT, SHE WORKED IN A NURSING 20 HOME, SHE HAS NOTHING BESIDES SOCIAL SECURITY, AND 21 SHE'S TRYING TO WORK TWO OR THREE DAYS A WEEK AS MUCH 22 AS SHE CAN TO BRING IN SOME MORE INCOME. SHE HAS NO 23 PENSION. WHEN YOU WORK FOR NON-PROFITS YOU DON'T 24 ALWAYS HAVE PENSIONS, AND SHE SAID I CAN'T DO ANY MORE 25 THAN I AM DOING.

SOMEBODY HAS TO SPEAK UP FOR THE SENIOR 1 CITIZENS. SO THAT'S WHY I AM HERE TONIGHT AND WE HOPE 2 3 YOU WILL LISTEN TO WHAT THEY HAVE TO SAY. THEY HAVE BEEN GOOD CITIZENS FOR YEARS IN THE STATE OF OHIO AND 4 THE STATE OF OHIO IS AGING RAPIDLY AND THEY NEED SOME 5 HELP. AND WE THANK YOU. 6 ATTORNEY EXAMINER: MISS 7 8 CHRISTINE MCNAMARA? 9 10 ( THE WITNESS WAS SWORN IN. ) 11 ATTORNEY EXAMINER: SPELL YOUR 12 NAME FOR THE RECORD AND PROVIDE US WITH YOUR ADDRESS. 13 14 MS. MCNAMARA: CHRISTINE, 15 C-H-R-I-S-T-I-N-E, MCNAMARA, M-C-N-A-M-A-R-A. 2135 16 BUTTERCUP DRIVE, ELIDA, OHIO. 17 ATTORNEY EXAMINER: THANK YOU. MS. MCNAMARA: AND I JUST HAVE 18 19 A BRIEF STATEMENT. 20 WE HAVE LIVED IN LAUREL OAKS FOR TWELVE YEARS AND FOR TWELVE YEARS WE HAVE HAD PROBLEMS WITH THE 21 POWER GOING OUT ON A REGULAR BASIS. IT'S NOT ALWAYS 22 23 FOR A LENGTHY PERIOD OF TIME, SOMETIMES JUST TWO OR 24 THREE MINUTES, JUST ENOUGH TO BE A NUISANCE WHERE YOU 25 HAVE TO GO AND RESET ALL YOUR CLOCKS AND THEN IT WILL

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**ASER BOND FORM B** 

1 COME BACK ON.

2 BUT IT'S FREQUENT, AND THE SURPRISING THING 3 ABOUT IT IS THE WIRING OUT THERE IS UNDERGROUND AND IT'S STILL A PROBLEM. WHEN YOU TRY TO CALL SOMEBODY TO 4 5 TELL THEM YOUR POWER IS OUT YOU CAN'T GET ANYBODY LOCALLY AND THEY PATCH YOU IN TO SOMEBODY OUT OF KENTON 6 7 OR CANTON OR DAYTON OR SOMEBODY AND THEN YOU HAVE TO EXPLAIN TO THEM WHERE YOU LIVE BECAUSE THEY HAVE NO 8 IDEA, AND SO IT BECOMES A BIT OF A NUISANCE. 9 10 WE PAY ALREADY OVER \$200 A MONTH ON AN AVERAGE FOR OUR ELECTRICITY AND THERE'S PROFITS BEING 11 12 MADE BY A.E.P. AND POWER COMPANIES EVERYWHERE, AND I CAN'T UNDERSTAND IF AFTER TWELVE YEARS OF MAKING 13 14 PROFITS THAT THEY HAVEN'T TAKEN SOME OF THOSE PROFITS 15 INSTEAD OF GIVING C.E.O.S AND MANAGEMENT RAISES AND BONUSES WHY THEY HAVEN'T TAKEN SOME OF THAT PROFIT TO 16 17 MAKE IMPROVEMENTS IN WHAT THEY SAID NEEDED TO BE DONE 18 FOR TWELVE YEARS THAT WE HAVE LIVED THERE. SO, YOU KNOW, I DON'T UNDERSTAND. I DON'T 19 20

KNOW WHY WE NEED TO BE TAKEN ADVANTAGE OF LIKE THAT, BUT THAT'S REALLY ALL I HAVE TO SAY. I THINK IT'S NOT OUR PROBLEM THAT THE UTILITIES HAVE TO MAKE IMPROVEMENTS, IT'S THEIR PROBLEM, AND THE PROFITS SHOULD BE TAKEN TO DO THAT.

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**ASER BOND FORM B** 

THANK YOU VERY MUCH AND I HOPE YOU HAVE A

	24
1	GREAT EVENING.
2	ATTORNEY EXAMINER: THANK YOU.
3	MR. HOWARD ELSTRO?
4	
5	( THE WITNESS WAS SWORN IN. )
6	- <b></b>
7	ATTORNEY EXAMINER: PLEASE
8	STATE AND SPELL YOUR NAME AND ADDRESS FOR THE RECORD.
9	MR. ELSTRO: FIRST INITIAL "J",
10	HOWARD, H-O-W-A-R-D, ELSTRO, E-L-S-T-R-O. 50 TOWN
11	SQUARE, LIMA, OHIO, 45805.
12	ON BEHALF OF DAVID J. BERGER, MAYOR OF LIMA,
13	PRESIDENT OF COUNCIL, JOHN NIXON, AND MYSELF, HOWARD
14	ELSTRO, DIRECTOR OF PUBLIC WORKS FOR THE CITY OF LIMA,
15	AND THE CONSTITUENTS WE SERVE, WE THANK YOU FOR THE
16	OPPORTUNITY TO TESTIFY THIS EVENING AT THIS OHIO
17	CONSUMERS' COUNSEL HEARING ON A.E.P.'S PROPOSED
18	RELIABILITY IMPROVEMENT STRATEGY AND RATE INCREASE
19	PLAN.
20	THE CITY OF LIMA HAS BEEN CONCERNED ABOUT THE
21	RELIABILITY OF ELECTRIC SERVICE FOR OUR COMMUNITY FOR
22	SOME TIME. WE APPRECIATE THE COMMUNICATION
23	OPPORTUNITIES WITH A.E.P. THAT TOOK PLACE IN MAY 2005
24	AND IN OCTOBER 2006.
25	FURTHER, THROUGH A LETTER TO BOB IVINSKAS,

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THE COLUMBUS DISTRIBUTION REGIONAL SUPPORT SUPERVISOR, ON MAY 11, 2006, THE CITY REITERATED OUR CONCERNS ABOUT THE ONGOING DISTRIBUTION OUTAGES IN THE LIMA AREA AND ASSERTED THAT THE EQUIPMENT AND STATION FAILURES ARE BECOMING MORE FREQUENT AND LARGER IN IMPACT.

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WE COMMENTED THAT A.E.P.'S OWN REPORT FOR THE PERIOD OF JULY 2002 THROUGH MARCH 2006 DEMONSTRATES TEN CIRCUITS IN THE LIMA AREA HAVE WORSENED IN RELIABILITY.

THIS REPRESENTS 20 PERCENT OF THE TOTAL OF ALL CIRCUITS IN LIMA, WHICH STIMULATES A LARGE CONCERN FOR THE RELIABILITY AND DELIVERABILITY OF ELECTRICITY TO OUR CITIZENRY AND OUR BUSINESS COMMUNITY.

THE ENHANCED DISTRIBUTION SERVICE AND RELIABILITY PLAN THAT IS THE SUBJECT OF THIS HEARING CAUSES SEVERAL ADDITIONAL CONCERNS. IT APPEARS THAT THE HIGH COST OF UNDERGROUND LINES IN CANTON AND THE COLUMBUS AREA, TREES IN THE RURAL AND INACCESSIBLE AREAS OF SOUTHWEST OHIO, AND BAD EQUIPMENT SUPPLIED BY MANUFACTURERS ARE ALL MAJOR CAUSES FOR THE COSTS ANTICIPATED UNDER THIS PLAN.

AND THE QUESTION THAT PERTAINS TO ALL THREE MATTERS IS WHY SHOULD CUSTOMERS IN THE LIMA ALLEN COUNTY REGION BE ASKED TO UNDERWRITE THOSE COSTS? LET'S LOOK AT THESE ISSUES SEPARATELY.

THIS PLAN PROPOSES 40.2 MILLION BE SPENT ON

UNDERGROUND NETWORK SYSTEMS IN COLUMBUS AND CANTON. OUR COMMUNITY DOES NOT ENJOY THE ESTHETIC BENEFITS OFFERED BY UNDERGROUND LINES. OUR COMMUNITY HAS LONG HAD TO TOLERATE THE UNSIGHTLY EXISTENCE OF POLES, WIRES, ET CETERA, WHICH VERY MUCH DETRACT FROM THE BEAUTY OF OUR COMMUNITY.

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LASER BOND FORM B

WE'VE BEEN TOLD OVER THE YEARS BY A.E.P. SHOULD LIMA DECIDE TO HAVE THESE UNSIGHTLY LINES BURIED OR MOVED, THE COMMUNITY WOULD HAVE TO BEAR THOSE COSTS. THUS WE FIND IT INCONSISTENT AND INEQUITABLE FOR THE CITIZENRY AND THE BUSINESSES OF LIMA, OHIO TO BE ASKED TO SUBSIDIZE A HIGHER LEVEL OF SERVICE FOR UNDERGROUND 13 LINES IN CANTON AND COLUMBUS.

THE ENHANCED DISTRIBUTION SERVICE AND RELIABILITY PLAN STATES THAT OF 36,500 MILES OF OVERHEAD DISTRIBUTION LINES THE MAJORITY OF THESE LINES ARE LOCATED IN RURAL AREAS.

THIS PLAN PROPOSES THAT 132.77 MILLION OVER FIVE YEARS BE SPENT ON VEGETATION MANAGEMENT IN SOUTHWEST OHIO.

WE DO NOT DISPUTE THAT THE MAINTENANCE OF TREES IN SOUTHWEST OHIO, ESPECIALLY ON THE RURAL LINES AND HILLY AND ACCESSIBLE TERRAINS, ARE MORE COSTLY THAN IN URBAN AREAS, BUT WE FIND IT OBJECTIONABLE TO SPREAD THOSE COSTS TO CUSTOMERS IN THE CITY OF LIMA AS WE DO

NOT RECOGNIZE OURSELVES AS A DIRECT BENEFICIARY OF THE MAINTENANCE OF RURAL LINES IN SOUTHWEST OHIO.

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THIS ENHANCED DISTRIBUTION SERVICE AND RELIABILITY PLAN PROPOSES TO REPLACE 65,000 FAULTY FUSE CUTOUTS PURCHASED AND INSTALLED IN THE 80'S AND 90'S AT A COST OF 50.23 MILLION. WE SUGGEST THAT THE MANUFACTURE AND THE COMPANY SHAREHOLDERS SHOULD SHOULDER THE MAJORITY, IF NOT ALL, OF THIS COST.

9 WE ALSO TAKE ISSUE IN GENERAL WITH THE 10 PROPOSED RATE INCREASE. ALL CORPORATIONS ANTICIPATE 11 AGING INFRASTRUCTURE AND THE REQUISITE CAPITAL COSTS TO MAINTAIN THAT INFRASTRUCTURE. WE BELIEVE THAT THE 12 13 COSTS TO MAINTAIN THE A.E.P. INFRASTRUCTURE HAS ALREADY 14 BEEN PREVIOUSLY RECOGNIZED BY PRIOR P.U.C.O. RATE 15 ACTIONS AND THUS WAS THE BASIS FOR EXISTING RATES CHARGED TO THE CONSUMER THESE MANY DECADES. THUS, 16 17 EXISTING REVENUES SHOULD BE USED TO RE-INVEST IN THE INFRASTRUCTURE NEEDS OF THE SYSTEM. 18

WE ALSO FIND THAT THIS RATE INCREASE REQUEST IS INCONSISTENT WITH THE PROMISES MADE AT THE TIME OF OHIO'S MOVE TO A PARTIALLY DE-REGULATED ELECTRICITY SYSTEM.

IT APPEARS THAT THE REVENUES TO MAINTAIN THE SYSTEM HAVE BEEN USED TO IMPROVE SHAREHOLDERS' VALUE RATHER THAN TO INVEST APPROPRIATELY IN THE COMPANY'S

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PHYSICAL ASSETS FOR LONG-TERM OPERATING PURPOSES.

ABOVE ALL, THE CITY OF LIMA IS OF THE OPINION THAT THE PROPOSED A.E.P. RIDER IS UNLAWFUL AND CONTRARY TO OHIO'S SOUND RATE MAKING POLICY. IT IS UNLAWFUL FOR IT SEEKS TO ESTABLISH A.E.P.'S REVENUE ENTITLEMENT BASED UPON FORWARD LOOKING INCREMENTAL CAPITAL AND OPERATING COSTS THAT CAPTURE ESTIMATED INFLATION OVER THE PLAN'S FIVE-YEAR LIFE.

9 OHIO'S GENERAL ASSEMBLY REPEALED THE 10 REPRODUCTION COST OF NEW, LESS DEPRECIATION RATE BASE, RCLND, IN THE 70'S REPLACING IT WITH THE CURRENT 11 12 ORIGINAL OR EMBEDDED COST RATE BASE FOR DETERMINING A 13 UTILITY'S REVENUE REQUIREMENTS. IT IS CONTRARY TO 14 SOUND RATE MAKING POLICY FOR IT IS A LONG-TERM 15 PROPOSAL, FIVE YEARS, FOR WHICH IT SEEKS COMMISSION AUTHORIZATION AND APPROVAL FOR RECOVERY OF OVER 250 16 17 MILLION DOLLARS IN ADDITIONAL REVENUES IN THE ABSENCE 18 OF ANY DETERMINATION OF THE COMPANY'S CURRENTLY EARNED 19 RATE OF RETURN.

A.E.P. SEEKS THIS AUTHORIZATION AND APPROVAL ALONG WITH DEFERRED ACCOUNTING AUTHORIZATION FOR OVER AND UNDER RECOVERY IN THE FACE OF ITS OWN ACKNOWLEDGMENT THAT IT WILL SEEK NEW BASE RATES EFFECTIVE DECEMBER 31, 2008.

THIS REPRESENTS AN ATTEMPT TO PRE-DETERMINE

1 THE REVENUE REQUIREMENTS TO WHICH IT MAYBE ENTITLED IN 2 THE YET TO BE FILED BASE RATE INCREASE PROCEEDING. 3 LASTLY, LOCAL GOVERNMENTS HAVE BEEN LONG FACED WITH THE DEMAND FROM OUR CONSTITUENTS TO DO MORE 4 WITH LESS. RESPONDING TO THIS DEMAND IS NOT EASY, 5 6 HOWEVER, WE BELIEVE A.E.P.'S CUSTOMERS ALSO LOOK TO THE 7 COMPANY TO DO MORE WITH THE RESOURCES THEY HAVE GIVEN 8 TO THE COMPANY. 9 WE DO NOT ARGUE THAT THE INFRASTRUCTURE 10 ESPECIALLY IN THE LIMA AREA NEEDS TO BE UPGRADED AND 11 RENEWED, IN FACT, A.E.P.'S OWN REPORTS AND LOCAL 12 CUSTOMERS WILL ATTEST TO THE NEED. 13 HOWEVER, JUST AS WITH LOCAL GOVERNMENT WE BELIEVE A.E.P. SHOULD FIND WAYS TO DO MORE WITH THE 14 15 EXISTING REVENUES THAT OUR COMMUNITY HAS BEEN PAYING FOR ALL THESE YEARS. WE RESPECTFULLY SUGGEST TO THE 16 17 PUBLIC UTILITIES COMMISSION OF OHIO THAT THE RATE 18 INCREASE BE DENIED AND THAT A.E.P. BE URGED TO CONTINUE 19 TO FIND WAYS TO MAINTAIN AND UPGRADE ITS INFRASTRUCTURE 20 SYSTEM. 21 THANK YOU. 22 ATTORNEY EXAMINER: MR. ALAN 23 CHASE? 24 25 ( THE WITNESS WAS SWORN IN. )

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ATTORNEY EXAMINER: STATE AND 1 SPELL YOUR NAME FOR THE RECORD AND PROVIDE US WITH YOUR 2 3 ADDRESS. 4 MR. CHASE: ALAN, A-L-A-N, CHASE, C-H-A-S-E. ADDRESS 222 WESTWOOD DRIVE SOUTH, 5 6 LIMA, OHIO, 45805. I WILL BE BRIEF. 7 MY WIFE AND I MOVED TO LIMA IN MAY OF LAST 8 YEAR. BEFORE THAT WE LIVED IN THE CITY OF KENTON, OHIO FOR ELEVEN YEARS. KENTON IS IN HARDIN COUNTY ABOUT 27 9 MILES EAST OF HERE. KENTON IS ALSO SERVED BY A.E.P. 10 DURING THAT ENTIRE PERIOD IN WARM WEATHER, EVERY TIME 11 12 THERE WAS LIGHTNING AND THUNDER, WE WOULD LOSE ELECTRIC SERVICE, SOMETIMES FOR SHORT PERIODS AND SOMETIMES FOR 13 14 LONGER PERIODS. DURING THAT PERIOD THE CITY COUNCIL AND THE 15 MAYOR AND THE BOARD OF COUNTY COMMISSIONERS CONTINUALLY 16 HAD MEETINGS AND ASKED A.E.P. TO IMPROVE THEIR SERVICE 17 18 BECAUSE IT WAS HAVING AN ADVERSE EFFECT UPON THE 19 BUSINESSES AND INDUSTRIES OF THE AREA, AND EVERY TIME 20 A.E.P. SAID YES, THEY PROMISED THEY WOULD DO IT, BUT 21 THEY NEVER DID. AND DURING THAT PERIOD I BELIEVE THEY ALSO RECEIVED AT LEAST ONE RATE INCREASE. 22 23 IN MY OPINION THEY ARE NOT TO BE TRUSTED. 24 THANK YOU. 25 ATTORNEY EXAMINER: THANK YOU.

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LASER BOND FORM B

31 1 JOHN NIXON? 2 MR. NIXON: PASS. ATTORNEY EXAMINER: MR. RAY 3 4 MAGNESS, LIMA CITY COUNCIL, FIRST WARD. 5 MR. MAGNESS: I'LL PASS ALSO. ATTORNEY EXAMINER: MISS PENNY 6 7 DANIEL? 8 9 ( THE WITNESS WAS SWORN IN. ) 10 11 ATTORNEY EXAMINER: STATE AND 12 SPELL YOUR NAME AND ADDRESS FOR THE RECORD. 13 MS. DANIEL: PENNY DANIEL, 14 P-E-N-N-Y D-A-N-I-E-L, NO "S". OUR ADDRESS IS 341 15 SOUTH MCFARREN AVENUE, LIMA, OHIO, 45804. 16 I AM HERE THIS EVENING TO SPEAK OUT FOR THE 17 MODERATE TO LOW INCOME FAMILIES IN THE AREA. I CAN'T 18 QUOTE THE FIGURES THAT MR. ELSTROM AND MR. OPPERMAN 19 OUOTED BUT I TOTALLY AGREE WITH THEM. THEY DID A 20 FANTASTIC JOB OF EXPLAINING EXACTLY OUR ECONOMY AT THIS 21 TIME. 22 I LOOK AT IT THIS WAY -- AND WE HAVE HAD 23 SEVERAL CONVERSATIONS WITH PEOPLE IN THE AREA, IN THE 24 LIMA AREA -- A.E.P. HAS AN EXTREMELY HIGH PROFIT SHOWN BY THEMSELVES ON THE INTERNET. WE HAVE A LOT OF PEOPLE 25

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LASER BOND FORM B

IN LIMA ON THE OTHER HAND WHO HAVE VERY LOW INCOMES. THEY ARE HAVING A DIFFICULT TIME PAYING THEIR BILLS AS THEY HAVE THEM NOW. IF I START A BUSINESS I AM EXPECTED TO COVER ANY MAINTENANCE, HAVE MONIES AVAILABLE TO IMPROVE OR BORROW MONEY TO IMPROVE MY EQUIPMENT TO KEEP UP WITH PROGRESS.

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LASER BOND FORM B

LIMA HASN'T SEEN THAT FROM A.E.P. I HEARD EARLIER TESTIMONY ABOUT WIRING, UP AND DOWN THE STREETS, TO AND FROM THE HOUSES TO THE STREETS. I CAN TESTIFY TO ACTUALLY SEEING THAT ON A DAILY BASIS. WE ACTUALLY HAVE WIRING RUNNING UP AND DOWN THE CITY STREETS OF LIMA AND TO AND FROM THE STREETS TO THE HOUSES WITH BARE WIRING OR AT LEAST A LOT OF THE COATING GONE. I HAVE SEEN THE SQUIRRELS AND THE BIRDS BOTH GET ELECTROCUTED IF THEY HIT A BARE SPOT.

ANOTHER THING WE NEED TO LOOK AT IS WE ARE HAVING AN EXTREMELY HARD TIME KEEPING BUSINESSES IN LIMA, LET ALONE BRINGING IN NEW BUSINESS. IF YOU KEEP RAISING THE UTILITY COSTS, HOW ARE YOU GOING TO GET NEW BUSINESSES, ESPECIALLY SMALL BUSINESSES, INTERESTED IN COMING TO LIMA?

WE ARE WORKING VERY HARD -- OUR CITY COUNCIL, OUR MAYOR, ADMINISTRATION, ECONOMIC DEVELOPMENT PEOPLE, ARE ALL WORKING VERY HARD TO DRAW PEOPLE INTO LIMA, NEW BUSINESSES, SO WE CAN HAVE MORE JOBS. THIS ISN'T GOING

1 TO HELP US BY RAISING THE UTILITIES.

THE OTHER ITEM THAT I WANTED TO POINT OUT IS IF YOU'RE GOING TO KEEP THIS UP, KEEP RAISING AND RAISING THESE RATES UNTIL WE HAVE ALL OUR SMALL BUSINESSES CLOSING THEIR DOORS, WE WILL NOT GET ANY NEW BUSINESSES IN BECAUSE THEY CAN'T AFFORD THE RATES. SO YOU'RE GOING TO TURN LIMA BASICALLY INTO A GHOST TOWN. RIGHT NOW WE DON'T NEED ANY MORE LOSS OF BUSINESS, WE NEED MORE BUSINESS. AND THE MID TO LOW INCOME FAMILIES ABSOLUTELY CANNOT AFFORD ANY MORE INCREASES IN THE UTILITIES.

I REALLY DON'T HAVE ANYTHING ELSE TO SAY. THAT'S BASICALLY JUST THE CUT AND DRIED, I MEAN, THE GRASS ROOTS OF IT. MOST OF OUR PEOPLE JUST PLAIN CAN'T AFFORD IT AND THE CITY OF LIMA CAN'T AFFORD TO LOSE ANY MORE BUSINESS OVER IT.

ATTORNEY EXAMINER: SUE STEIN? MS. STEIN: PASS. ATTORNEY EXAMINER: TERESA ADAMS? MS. ADAMS: PASS. ATTORNEY EXAMINER: PAM VICKERS? ( THE WITNESS WAS SWORN IN. )

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1 ATTORNEY EXAMINER: STATE AND 2 SPELL YOUR NAME AND ADDRESS FOR THE RECORD. 3 MS. VICKERS: PAM VICKERS, P-A-M V-I-C-K-E-R-S, 1360 LOCH LOMAN, LIMA, OHIO, 4 45805. 5 6 I WILL TRY TO KEEP IT LIGHT. SIX YEARS AGO 7 MY HUSBAND WENT OUT AND PURCHASED A GENERATOR AND I 8 HAVE TO TELL YOU I LAUGHED. I THOUGHT WHEN ARE WE EVER 9 GOING TO USE THIS GENERATOR. A LITTLE OVER A YEAR 10 LATER WE USED IT ALMOST TWO YEARS NON-STOP. 11 ANYONE THAT PROBABLY LIVES OUT IN OTTAWA 12 HILLS FURTHER WEST AND I CAN TELL YOU THERE WERE TIMES 13 WE WENT HOURS WITHOUT ELECTRICITY, SOMETIMES OVERNIGHT, 14 AND SOMETIMES DAYS. 15 I DON'T THINK A.E.P. REALIZES THE BURDEN 16 YOU'RE PLACING ON THE COMMUNITY HERE IN LIMA. GRANTED, 17 WE HAVE A GENERATOR TO HOOK UP WHEN THAT WOULD HAPPEN 18 AND IT WAS TO THE POINT WHERE I KNEW I COULD GO DOWN ON 19 SERIFF ROAD AND FIND THE TECHNICIAN EVERY TIME IT WENT 20 IT WAS CONSTANTLY THE SAME LOCATION, AND YOU OUT. 21 COULD PROBABLY CHECK YOUR RECORDS. A.E.P. NEVER MADE 22 PERMANENT FIXES, THEY WERE ALL TEMPORARY. 23 AND WHEN YOU DO THAT, FOR THOSE WHO DON'T 24 HAVE GENERATORS, FOR THOSE WHO DON'T HAVE BATTERY

BACKUPS, AND THAT HAVE BASEMENTS, THEIR BASEMENTS

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FLOOD, AND FOR THOSE PEOPLE THAT THOSE SITUATIONS EXIST -- I HAPPEN TO SELL REAL ESTATE. I DON'T KNOW IF YOU'RE FAMILIAR WITH WHAT A CLUE REPORT IS, BUT INSURANCE COMPANIES KEEP TRACK OF CLUE REPORTS SO WHEN SOMEBODY IS READY TO SELL THEIR HOUSE IF THAT HOUSE HAS TAKEN ON WATER TWO TO THREE TIMES, GUESS WHAT, YOUR NEW BUYER WON'T BE ABLE TO PURCHASE INSURANCE ON THAT HOME.

BUT THAT'S JUST A SLIGHT IMPACT THAT A.E.P. HAS HAD ON OUR COMMUNITY AND I THINK WE DESERVE BETTER THAN WHAT WE HAVE HAD IN THE LAST FIVE YEARS.

THE LAST YEAR AND A HALF I WOULD HAVE TO SAY WE HAVEN'T PERSONALLY HAD THAT PROBLEM, IT STOPPED, BUT I NOTICED THAT IT CONTINUED OR PICKED UP IN OTHER AREAS IN ALLEN COUNTY. BUT ONE OF MY BIGGEST QUESTIONS THAT I REALLY HAVE TONIGHT HERE IS THE TIMING.

WE HAVE GONE SO LONG WITHOUT HAVING ACCEPTABLE SERVICE IN THIS AREA THAT I LOOK AT A.E.P. IN THE LAST COUPLE YEARS AND THEY HAVE HAD GOOD REVENUES, GOOD DIVIDENDS, BUT THEY HAVE ALSO MADE SOME VERY LARGE PURCHASES WITHIN THE LAST YEAR OR SO. YOUR LAWRENCEBURG PURCHASE 325 MILLION, YOUR DARBY ACQUISITION 102, WATERFORD 220, YOUR SERADO 100 MILLION, AND YOUR NEW HEMPSTEAD PLANT AT 1.4 MILLION. AND YOU'RE LOOKING AT YOUR LAWRENCEBURG TO CLOSE THE SECOND OUARTER OF 2007, DARBY THE FIRST

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QUARTER OF 2007, AND I JUST SIT HERE AND QUESTION ARE WE SUBSIDIZING SOME OF THESE LARGE ACQUISITIONS? YOUR LAWRENCEBURG ACQUISITION, P.S.G.E. SPENT 640 MILLION DOLLARS TO BUILD THAT. IT WAS ONLY 2-1/2 YEARS OLD. IT WAS NOT FINANCIALLY SOUND FOR THEM. I THINK THEY OPERATED IT FOR -- USED 20 PERCENT OF IT. IT WAS A LOSING BUSINESS FOR THEM, BUT YOU STEPPED IN AND PURCHASED IT AT A GOOD BUY AT 325 MILLION.

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LASER BOND FORM B

YOU JUST RECENTLY SIGNED A MULTI-CONTRACT WITH THE CITY OF COLUMBUS AND THAT WAS BASED ON A COMPETITIVE BID PROCESS. AND IT MAKES ME WONDER MAYBE PERHAPS WHY WE ARE TAKING IN SOME OF THE COSTS OF SOME OF THOSE LINES BEING DONE IN SOUTHERN OHIO OR AROUND COLUMBUS?

BUT BOTTOM LINE IS YOU JUST FIND INCREASES WITH TEXAS FOR 82.7 MILLION, OKLAHOMA IN NOVEMBER FOR 49.6, AND YOU COME TO US WITH OVER A HUNDRED, AND I THINK LIMA DESERVES MUCH BETTER THAN WHAT THEY HAVE RECEIVED FROM A.E.P.

AND I DON'T THINK THAT OUR SCHOOLS SHOULD CARRY THIS BURDEN, I DON'T THINK THAT OUR COMMUNITY SHOULD CARRY THE BURDEN, AND I THINK A.E.P. SHOULD DO WHAT IS RIGHT HERE AND I THINK WE HAVE DESERVED A GOOD BUSINESS FROM YOU FOR THE LAST FIVE OR SIX YEARS AT LEAST, SO I WOULD BE VERY DISAPPOINTED IF THIS INCREASE

1 WAS PASSED. AND IF IT IS PASSED, THEN I WOULD THINK 2 3 PERHAPS OF GOING OUT AND BUYING STOCK IN A.E.P. BECAUSE YOU WILL CONTINUE TO GROW. THANK YOU. 4 ATTORNEY EXAMINER: RICK 5 6 JOHNSON? 7 8 ( THE WITNESS WAS SWORN IN. ) 9 10 ATTORNEY EXAMINER: STATE AND SPELL YOUR NAME AND ADDRESS FOR THE RECORD. 11 MR. JOHNSON: MY NAME IS RICK 12 13 JOHNSON, R-I-C-K J-O-H-N-S-O-N. I AM HERE TONIGHT TO OPPOSE THIS RAISING OF 14 15 THESE RATES. IT'S NOT GOING TO AFFECT ME PROBABLY AS MUCH AS A BUNCH OF YOU PEOPLE BECAUSE I DO MAKE A 16 17 HALFWAY DECENT LIVING, BUT THE SENIOR CITIZENS AND MY 18 PARENTS AND PEOPLE THAT'S ON FIXED INCOME, IT'S REALLY 19 PUTTING A HURT ON THEM BECAUSE A LOT OF THEM IS HAVING 20 TROUBLE WITH THE HEALTH CARE THE WAY IT'S HIGH NOW. 21 THEY HAVE TO PICK BETWEEN EATING AND TAKING THEIR DRUGS 22 AND NOW THEY HAVE TO PICK BETWEEN HAVING HEAT OR AIR 23 CONDITIONING IN THE SUMMER, YOU KNOW, IT JUST SEEMS TO 24 ME THIS WORLD HAS BECOME TOO GREEDY. 25 THERE'S BEEN PROFITS MADE BY A.E.P., IT'S

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LASER BOND FORM B

JUST LIKE ANY BUSINESS, AND THEY SHOULD BE REINVESTING IN THEIR EQUIPMENT AND ALL THAT TO KEEP IT MAINTAINED AND NOT HAVE TO COME TO THE PUBLIC TO GET MORE MONEY, YOU KNOW, FOR -- NOT LIKE PAYING SHAREHOLDERS, I MEAN, WHY SHOULD THE SHAREHOLDERS AND C.E.O.'S GET ALL THE MONEY AND THEN THEY COME AND ASK US FOR MORE.

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LASER BOND FORM B

I JUST THINK IT'S RIDICULOUS AND I THINK THAT P.U.C.O. OUGHT TO DENY IT. I THINK THAT IN A WAY THAT THIS SHOULD BE SOMETHING THAT SHOULD HAVE TO BE PUT ON A BALLOT FOR PEOPLE VOTE ON IT INSTEAD OF JUST LETTING ONE ORGANIZATION, YOU KNOW, MAKE A DECISION FOR ALL OF US. THIS ROOM OUGHT TO BE FULL. AS A MATTER OF FACT, IT OUGHT TO BE PACKED OUT IN THE HALLS HERE, YOU KNOW, BECAUSE, LIKE A LOT OF THEM STATED, AROUND HERE OUR ECONOMY IN THIS TOWN HAS WENT DOWN, WE DON'T NEED RATES RAISING, BECAUSE JUST LIKE THE WOMEN PREVIOUSLY SAID WE ARE GOING TO LOSE BUSINESS. WE CAN'T GET BUSINESS TO COME IN HERE NOW HARDLY.

SO I THINK IT'S A BAD THING FOR LIMA AND IT'S A BAD THING FOR THE PUBLIC. AND THAT'S ALL I HAVE.

ATTORNEY EXAMINER: SUE STRIFF?

( THE WITNESS WAS SWORN IN. )

ATTORNEY EXAMINER: STATE AND

SPELL YOUR NAME AND ADDRESS FOR THE RECORD.

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LASER BOND FORM B

MS. STRIFF: SUSAN STRIFF. S-U-S-A-N S-T-R-I-F-F. I LIVE AT 305 SOUTH WAVERLY, APARTMENT-C, IN CRIDERSVILLE, OHIO, 45806.

I AM HERE ON BEHALF OF THE COMMUNITY COMPLEX THAT I LIVE IN. IT'S A GOVERNMENT HOUSING AND WE ARE BASICALLY BASED ON AN INCOME WE HAVE. MOST OF THE PEOPLE ARE ON LOW INCOME THAT LIVE IN THERE. SOME OF THEM HAVE ZERO INCOME. AND I AM AGAINST THE UTILITY RATE INCREASE BECAUSE WE JUST CAN'T HARDLY AFFORD THE UTILITY INCREASE RIGHT NOW AS IT IS.

LIKE I SAY, I LIVE IN A SUBURB, I DON'T LIVE IN LIMA, AND I AM AGAINST IT BECAUSE WE ARE PAYING FOR THINGS THAT LIMA, OHIO IS BENEFITING MORE THAN WHAT THE SUBURBS ARE.

I LIVE IN A DIFFERENT COUNTY AND THAT'S ALLEN COUNTY AND I LIVE IN AUGLAIZE COUNTY AND THE RATE INCREASE WOULD AFFECT US VERY BADLY. I ALSO WANT TO COMMENT ON THE FACT THAT THE PEOPLE WHO HAVE ZERO INCOME OUT THERE, THEIR UTILITY IS PAID FOR BUT ONLY A CERTAIN PERCENTAGE OF IT IS PAID FOR AND THEY ARE RESPONSIBLE FOR THE REST OF IT. IF THEY CANNOT AFFORD THE REST OF THEIR UTILITY IT WILL BE TURNED OFF.

SO THE RATE INCREASE WILL AFFECT EVERYBODY WHO LIVES OUT THERE, NOT ONLY ME BUT OTHER PEOPLE WHO

1 LIVE THERE. WE HAVE HANDICAP ACCESSIBLE PEOPLE WHO 2 LIVE THERE AND ELDERLY PEOPLE WHO LIVE THERE. SO I AM STRONGLY AGAINST THE INCREASE DUE TO THE FACT THAT WE 3 4 CANNOT AFFORD TO PAY IT EITHER. 5 THANK YOU. ATTORNEY EXAMINER: LESLIE б 7 WIREMAN? MR. WIREMAN: I'LL PASS. 8 9 ATTORNEY EXAMINER: KATHY 10 STUCKEY? 11 MS. STUCKEY: I'LL PASS. 12 ATTORNEY EXAMINER: THOMAS SINN? 13 14 ( THE WITNESS WAS SWORN IN. ) 15 16 17 ATTORNEY EXAMINER: STATE AND 18 SPELL YOUR NAME AND ADDRESS FOR THE RECORD. 19 MR. SINN: THOMAS T. SINN. 20 S-I-N-N. MY ADDRESS IS 355 SECOND STREET, LATTY, OHIO. 21 I HAVE A LITTLE DIFFERENT TAKE. I AM FROM A VERY SMALL 22 COMMUNITY. IT TOOK ME ABOUT AN HOUR AND TEN MINUTES TO 23 GET HERE. IT'S ACTUALLY FAIRLY CLOSE TO FORT WAYNE, 24 INDIANA. 25 A LOT OF THE COMMENTS I HAD WERE ALREADY

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LASER BOND FORM B

SPOKEN SO I JUST WANT TO REITERATE SOME THAT MY COMMUNITY HAS GIVEN. ONE WAS THAT THREE TO FOUR YEARS AGO WE HAD THE SAME TYPE PROBLEMS, CONSTANT PROBLEMS, AND TO MAKE LONG STORY SHORT, WITH ALMOST COMING TO THREATS OF CONTACTING P.U.C.O. FOR HELP WE GOT SOME OF OUR PROBLEMS TAKEN CARE OF.

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LASER BOND FORM B

IT'S STILL NOT 100 PERCENT BUT I KNOW IT'S A UTILITY AND I UNDERSTAND THERE'S GOING TO BE STORMS THAT TAKE THINGS OUT, I UNDERSTAND THAT.

MY PROBLEM IS WITH THE RATE INCREASE AND IN MY COMMUNITY OUR OHIO POWER WAS TAKEN OUT OF OUR COMMUNITY AND TAKEN TO VAN WERT AND THEN TAKEN TO LIMA FROM THERE. SO NOW WHEN WE NEED HELP WE ARE ONE HOUR PLUS BEFORE WE EVEN WILL GET SOMEONE THERE. IT'S USUALLY OVER LONGER THAN THAT BECAUSE BY THE TIME SOMEONE IN LIMA IS CALLED OUT AND THEY GO TO THEIR TRUCK AND GET TO OUR VILLAGE, IT'S THAT FAR AWAY, IT'S GOING TO BE AN HOUR AND A HALF JUST TO GET TO US. THEN THEY STILL HAVE TO FIND AND CORRECT THE PROBLEM.

THAT WAS A WAY OF THE BIG FIRM A COUPLE YEARS AGO DOWNSIZING, WE UNDERSTAND THAT. I LOST A JOB WITH ANOTHER UTILITY FROM DOWNSIZING FROM A TELEPHONE COMPANY IN THAT AREA.

WE DON'T FEEL THAT FOR WORSE SERVICE WE SHOULD PAY MORE, BECAUSE OF THE LONGER SERVICE. WE

HAVE THE SAME PROBLEMS SOME OF THE PEOPLE MENTIONED WITH THE LINES FRAYING. I DO UNDERSTAND THAT THE COATING ON THE WIRES DOESN'T NECESSARILY MEAN A WHOLE LOT, BUT I ALSO KNOW THAT THESE WIRES, I HAVE LIVED IN THIS COMMUNITY FOR OVER 50 YEARS AND THEY HAVE NEVER BEEN CHANGED IN THAT 50-YEAR PERIOD. WHEN THE POWER CAME TO LATTY A LOT MAY STILL BE ORIGINAL.

I THINK PREVENTATIVE MAINTENANCE IS A BIG THING. I THINK IF MORE WOULD HAVE BEEN DONE OR KEPT DONE THAT SOME OF THESE PROBLEMS WE HAVE HAD WOULD HAVE BEEN MAINTAINED BETTER.

I HAVE THE SAME COMPLAINT FROM SOME OF MY TOWN WHICH IS PROBABLY 40 PERCENT FIXED INCOME TO LOW INCOME. THEY ARE VERY CONCERNED WITH PAYING MORE THAN THEY CAN'T EVEN PAY NOW.

I HAVE ANOTHER COMMENT. IT'S A DIFFERENT OUTLOOK ON THE TREES CAUSING PROBLEMS AND THAT SORT. IN OUR COMMUNITY A.E.P. CAME TO TOWN AND OUR COMMUNITY IS BUTCHERED NOW. THE WAY THEY TRIMMED THE TREES IS DISGUSTING. YEARS AGO THEY WOULD TOP THEM OFF AND ROUND THEM. NOW THEY CUT HUGE "V'S", MADE THE TREES "L'S". TREES THAT MIGHT BE WORTH SOMETHING IN VALUE TO YOUR HOME TO SELL NOW IS A DETRIMENT RATHER THAN A PLUS.

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LASER BOND FORM B

I HAD COMPLAINTS FROM MY VILLAGE AND I WENT

TO THE TREE TRIMMERS AND ASKED COULD WE DO IT THIS WAY. I WAS SHORT WITH. I CONTACTED HELP AT THE A.E.P. THEY DID COME DOWN. WE GOT AS FAR AS ONE RESIDENT CAME OUT WITH A GUN AND THREATENED THEM NOT TO CUT THE TREE BECAUSE YOU'RE RUINING HIS TREE.

IT GOT RATHER UGLY AND THE RESPONSE WAS PRETTY MUCH WELL, I DON'T CARE, WE ARE KEEPING THESE TREES OUT OF THE WIRES, AND I JUST FELT THAT WAS VERY UNBUSINESSLIKE AND INAPPROPRIATE. AND THE WAY THEY DID THE TREES, YOU DRIVE DOWN 127 FROM MY VILLAGE INTO PAULDING OHIO YOU WILL KNOW WHAT I MEAN, IT'S SAD.

THE OTHER COMMENT I HAD WAS WE HAVE A.E.P. STREET LIGHTING IN OUR SMALL COMMUNITY WHICH WE PAY A CONTRACT FOR. YEARS AGO I HAVE BEEN ON COUNCIL AND MAYOR. I AM JUST 50-YEARS-OLD AND I HAVE BEEN ON COUNCIL OR MAYOR FOR OVER TWENTY YEARS NOW. NOBODY ELSE WANTS THE JOB. I GET PAID TWO DOLLARS A DAY AND WHEN PEOPLE CALL AND CHEW ME OUT, I STOP THEM AND SAY THAT'S TWO DOLLARS' WORTH, CALL ME TOMORROW, BECAUSE IT ISN'T WORTH THE HASSLE.

ONE OF THE JOBS THAT A.E.P. HAS NOW GIVEN ME IS WHEN OUR STREET LIGHTS GO OUT, RATHER THAN THEM DOING ROUTINE MAINTENANCE AND CHECKING THE LIGHTING OR HAVING SOMEBODY DRIVE THROUGH THE COMMUNITY AT NIGHT WHEN WE HAD LOCAL PEOPLE, THEY HAVE EVEN GONE AS FAR AS

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TO SEND ME A FORM THAT I FILL OUT AND GIVE THEM THE INFORMATION.

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LASER BOND FORM B

I HAVE TO TELL THEM THREE DIFFERENT THINGS ---IS IT OUT ALL THE TIME, IS IT INTERMITTENT, IS LIGHT HITTING IT GOING IN AND OUT -- SO THEY CAN DETERMINE HOW TO FIX IT. I JUST FEEL THAT THIS IS THEIR RESPONSIBILITY. I DIDN'T NEED ANY MORE WORK.

THE LAST COMMENT I HAVE IS THE REHAB WORK I THINK NEEDS TO CONTINUE. I HOPE THEY DON'T DOWNSIZE ANY MORE BECAUSE IF THEY GO FARTHER AWAY FROM LIMA WE MIGHT AS WELL WAIT FOREVER FOR SERVICE.

AND THIS ISN'T JUST THE OHIO POWER. WE HAVE TROUBLE WITH OUR PHONE COMPANY'S DONE THE SAME THING AND, IN FACT, IF I WOULD RUN MY BROTHER'S BUSINESS WHERE I COME IN AND TELL YOU YOU'RE GOING TO MAIL YOUR BILLS TO ME RATHER THAN ME BRING THEM INTO THE OFFICE WHERE WE ALWAYS DID BEFORE OR TELL SOMEBODY THAT THEIR SERVICE IS GOING TO BE FURTHER AWAY AND THAT MY APPLIANCE REPAIRMAN IS NOT GOING TO BE THERE FOR AN HOUR AND A HALF LONGER BECAUSE HE LIVES 60 MILES AWAY, I WOULD BE OUT OF BUSINESS OR MY BROTHER WOULD, AND I JUST THINK IT'S POOR BUSINESS.

AND SOME OF THE DOWNSIZING THEY HAVE DONE AND HOW IT'S HURT THE SMALLER COMMUNITIES, LIMA, AND THE CITIES GET A LOT MORE ATTENTION BECAUSE THEY ARE BIG.

1 US LITTLE GUYS ARE WORSE. AND BESIDES EVERYTHING ELSE, 2 THEY ARE TAKING OUR FUNDING ALSO, THE GOVERNMENT IS, SO 3 IT'S A STRUGGLE ALL THE WAY AROUND AND WE CERTAINLY DON'T NEED A UTILITY INCREASE ON TOP OF THAT. 4 THANK YOU VERY MUCH. 5 ATTORNEY EXAMINER: SHEILA 6 7 **DEVILLE?** 8 9 ( THE WITNESS WAS SWORN IN. ) 10 ATTORNEY EXAMINER: STATE AND 11 12 SPELL YOUR NAME AND GIVE YOUR ADDRESS FOR THE RECORD. 13 MS. DEWILLE: SHEILA DEWILLE, 14 S-H-E-I-L-A D-E-W-I-L-L-E. 727 MICHAEL AVENUE, LIMA, 15 OHIO, 45804. THE PROBLEM WITH THE RATE INCREASE TO ME IS 16 17 DETRIMENTAL TO EVERYBODY INVOLVED, WITHIN THE STATE OF 18 OHIO NOT JUST LIMA, OHIO. A LOT OF US CAN'T AFFORD IT. 19 YES, I WORK, I AM A MANAGER AT A FAST FOOD RESTAURANT, 20 AND AT THE RESTAURANT MY COMPANY TELLS ME IF I WANT A 21 PAY INCREASE OR RATE INCREASE IN MY WAGES THAT I HAVE 22 TO GIVE THE COMPANY SOMETHING THEY WANT, WHICH IS 23 PERFORMANCE. 24 IF A.E.P. WANTS THEIR RATE INCREASE WHY 25 AREN'T THEY GIVING LIMA AND THE CITIZENS OF THIS STATE

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LASER BOND FORM B

1 A PERFORMANCE? THEY ARE NOT.

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LASER BOND FORM B

I CONTACTED A.E.P. PERSONALLY THREE YEARS AGO WITH A PROBLEM IN MY NEIGHBORHOOD. I STILL HAVE NOT BEEN RESPONDED TO BY A.E.P. AND THIS IS THREE YEARS OLD. I CONTACTED THE P.U.C.O. AND TRIED TO GET THEM INVOLVED IN THE SITUATION. THE P.U.C.O. HAS TRIED BUT A.E.P. WON'T EVEN RESPOND TO THEM.

I DROVE TO COLUMBUS, OHIO TO ONE RIVERSIDE PLAZA AND TALKED TO A GREG GRIFFIN FROM A.E.P. WHO NO LONGER IS EMPLOYED THERE AND I WAS TOLD BY HIM THAT HE HAD NO IDEA WHAT WE WERE GOING TO DO ABOUT THE PROBLEM I HAD, WHICH WAS TRANSFORMERS SPARKING AND ARCING ALL OVER THE STREET, NOT JUST AT MY CORNER BUT AT A FEW CORNERS.

SO I SAID OKAY, WHAT'S GOING TO BE DONE? WELL, GO HOME AND WE'LL SEE WHAT WE CAN DO. WELL, NOTHING HAS EVER BEEN DONE, BECAUSE MY POWER GOES IN AND OUT ON AND OFF, IT'S INTERMITTENT. IT CAN BE DAYS, IT CAN BE A COUPLE MINUTES.

ANOTHER PROBLEM I HAVE IS THE STATE OF OHIO ITSELF THROUGH THE DEPARTMENT OF CORRECTIONS HAS REALIZED THAT THE UTILITY RATES ARE SO BAD, AND I AM TALKING ALL THE UTILITIES, THAT THEY CLOSED DOWN L.C.I. WHICH IS THE LIMA CORRECTIONAL INSTITUTE, AND THEY ARE SAYING THE PROBLEM WITH IT IS THE UTILITIES AND THEY

1 CAN'T AFFORD TO KEEP IT GOING.

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LASER BOND FORM B

NOW, IF THE STATE CAN RECOGNIZE THAT THE UTILITIES ARE GETTING TOO MUCH, WHY CAN'T THE P.U.C.O. RECOGNIZE THIS? IF A.E.P. WANTS ME TO PAY THEM MORE MONEY THEY SHOULD GIVE ME A SERVICE. I AM IN CUSTOMER SATISFACTION AT MY JOB, I AM SUPPOSED TO SATISFY MY CUSTOMERS. A.E.P. NEVER HAS DONE THAT TO THIS DAY IN MY OPINION.

9 AND I THINK THAT THE PEOPLE OF THIS 10 COMMUNITY, NOT JUST ME, NOT JUST THE MIDDLE CLASS, NOT 11 JUST THE LOW CLASS, NOT JUST THE PEOPLE MAKE BUNCHES OF MONEY, CANNOT AFFORD TO GIVE A.E.P. MORE MONEY WHEN 12 13 THEY DON'T DO ANYTHING TO HELP THE COMMUNITIES AND HELP 14 IMPROVE THEIR SERVICE TO THE CUSTOMER. I'M NOT A 15 SATISFIED CUSTOMER. I DON'T THINK ANYBODY IN THIS AUDIENCE IS A SATISFIED CUSTOMER OF A.E.P. 16

THANK YOU.

ATTORNEY EXAMINER: I AM UNSURE OF THIS NAME. DICK COUNTESS? MR. COUNTESS: I'LL PASS. ATTORNEY EXAMINER: JOHN 22 SCHNEIDER? ( THE WITNESS WAS SWORN IN. )

1 ATTORNEY EXAMINER: STATE AND 2 SPELL YOUR NAME AND GIVE YOUR ADDRESS FOR THE RECORD. 3 MR. SCHNEIDER: JOHN SCHNEIDER. J-O-H-N S-C-H-N-E-I-D-E-R. I LIVE AT 2325 WALES 4 AVENUE, LIMA, OHIO, 45805. I AM IN AGREEMENT WITH MANY 5 OF OUR PREVIOUS SPEAKERS SO I WILL BRIEF. 6 I AM PARTICULARLY INTERESTED IN ENCOURAGING 7 A.E.P. TO RESPOND TO THE SPECIFIC CONCERNS STATED BY 8 MR. ELSTRO AND THE LIMA CITY GOVERNMENT. I HOPE THEY 9 10 CAN PUBLICLY RESPOND TO THOSE CONCERNS. I ALSO CALL ON A.E.P. TO STATE PUBLICLY MORE 11 12 CLEARLY WHAT IS THE AVERAGE PERCENT INCREASE IN THE FEES FOR THE CONSUMER, ALSO HOW MUCH WOULD THIS BE FOR 13 THE AVERAGE RESIDENTIAL CONSUMER, HOW MUCH WOULD THIS 14 15 COST THEM? I HAVE CONCERN WITH LOW AND MODERATE FAMILIES 16 17 AND ALSO NEIGHBORHOODS. SOME COMMUNITY ORGANIZATIONS 18 THAT I AM INVOLVED WITH ARE DOING WHAT WE CAN TO 19 IMPROVE RESIDENTIAL AREAS BUT ALSO TO BRING COMMERCIAL 20 DEVELOPMENT TO LOW AND MODERATE INCOMES, AND I HAVE 21 CONCERNS ABOUT WHAT THE UTILITY INCREASE, HOW THAT WOULD IMPACT EFFORTS MADE TO IMPROVE THE ECONOMY AND 22 23 DEVELOPMENT OF THOSE LOW AND MODERATE INCOME 24 NEIGHBORHOODS.

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LASER BOND FORM B

THANK YOU.

49 1 ATTORNEY EXAMINER: RUSSELL 2 COLLEY? MR. COLLEY: WE WILL FILE A 3 WRITTEN PETITION. 4 ATTORNEY EXAMINER: LISA MAULT? 5 ( NO RESPONSE ) 6 7 ATTORNEY EXAMINER: CYNDY 8 COLLINS? 9 10 ( THE WITNESS WAS SWORN IN. ) 11 12 ATTORNEY EXAMINER: STATE AND 13 SPELL YOUR NAME AND ALSO YOUR ADDRESS FOR THE RECORD. 14 MS. COLLINS: CYNDY COLLINS. 15 C-Y-N-D-Y C-O-L-L-I-N-S. 1320 LOCH LOMAN WAY, LIMA, 45805. A LOT OF MY POINTS HAVE ALREADY BEEN TAKEN SO I 16 17 WILL ALSO TRY TO BE BRIEF. 18 ONE OF THE PROBLEMS THAT I HAVE WITH A.E.P. 19 IS NOT ONLY IN THEIR RELIABILITY AND THEIR SERVICE BUT 20 IN THEIR COMMUNICATION, AND AN INDICATION OF THAT WAS 21 DURING THE ICE STORM. THERE WAS VERY VERY POOR 22 COMMUNICATION TO THE COMMUNITY, TO THE MEDIA, AND TO 23 THE CONSUMERS. THAT NEEDS A MAJOR OVERHAUL. 24 AS ANOTHER LADY MENTIONED, WHEN YOU CALL AND 25 YOU LIVE ON A STREET THAT IS LOCH LOMAN WAY AND YOU'RE

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LASER BOND FORM B

TRYING TO EXPLAIN THAT AND GET LORLOMAIN AND ALL KIND OF WORDS, YOU'RE NOT COMFORTABLE THAT YOU HAVE REACHED SOMEBODY THAT KNOWS WHAT PART OF THE UNITED STATES YOU'RE IN. SO TO HAVE OUR CALLS GOING SO FAR AWAY I THINK IS ALSO VERY POOR.

I HAVE A BROTHER WHO'S A WORKAHOLIC. I NEVER HARDLY TALK TO HIM BUT WHEN HE CALLS I KNOW THE NEXT WORDS OUT OF HIS MOUTH WILL BE "DO YOU HAVE POWER OVER THERE?" AND THAT IS, HE IS ON THE WEST SIDE OF TOWN, THERE'S A LOT OF DEVELOPMENT THERE, AND I DON'T BELIEVE THAT A.E.P. HAVE KEPT UP WITH THE CONSTRUCTION. AT THE END OF SERIFF ROAD WE HAVE THE PRIMROSE COMMUNITY FOR SENIORS, WE ARE GOING TO GET A SUPER WAL-MART, AND MY PARTICULAR SERVICE IS TAPPED OFF OF EAST OF TOWN AND IT'S GETTING WORSE AS THERE IS MORE DEVELOPMENT.

IT WOULD SEEM THAT, MY SENSE WOULD BE AS YOU HAVE MORE CUSTOMERS YOU WOULD HAVE MORE MONEY TO UPGRADE THE SERVICE.

AND LASTLY, I'D JUST LIKE TO MAKE A POINT, THIS IS FROM THE P.U.C.O. WEB SITE OUT OF A PUBLICATION THEY HAVE CALLED THE MONITOR, AND I WOULD URGE THE P.U.C.O. TO TAKE A LOOK AT THIS PARAGRAPH IN THEIR COMMUNICATION THAT I FOUND THAT GOES INTERNALLY TO THEIR EMPLOYEES AND EXTERNALLY TO THE COMMUNITY: IN JULY 2006 THE P.U.C.O. HAS DIRECTED AMERICAN ELECTRIC

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1 POWER TO DEDICATE TEN MILLION DOLLARS TO SERVICE AND 2 RELIABILITY CONCERNS. THE FUNDS WILL NOT BE RECOVERED 3 FROM TAXPAYERS AND THE COMMISSION WILL WORK TO DETERMINE WHERE AND HOW THE FUNDS WILL BEST BE SPENT. 4 AS A CONSUMER I URGE THE P.U.C.O. AND 5 WHATEVER INFLUENCE THE O.C.C. HAS TO MAKE SURE THAT 6 7 A.E.P. FOLLOWS THIS DIRECTIVE. THANK YOU. ATTORNEY EXAMINER: BOB MOONEY? 8 9 - -10 ( THE WITNESS WAS SWORN IN. ) 11 12 ATTORNEY EXAMINER: STATE AND SPELL YOUR NAME AND GIVE YOUR ADDRESS FOR THE RECORD. 13 14 MR. MOONEY: BOB MOONEY. M-O-O-N-E-Y. 441 SOUTH DEWEY, LIMA, 45804. 15 MINE WILL BE BRIEF. I LIVED AT MY PRESENT 16 17 RESIDENCE FOR 17 YEARS, AND FOR 15 YEARS WE HAVE COMPLAINED TO A.E.P. ABOUT THE POWER OUTAGE ON THE EAST 18 19 SIDE OF TOWN. 20 IT WASN'T UNTIL JUST A FEW YEARS BACK THAT 21 THEY FINALLY FIXED IT, AND FOR THAT SIDE OF TOWN WE 22 HAVE THE HOSPITAL AND SEVERAL RESTAURANTS AND 23 BUSINESSES OVER THERE THAT WERE WITHOUT POWER AND LOST 24 BUSINESS BECAUSE THEY DIDN'T FIX THE UPGRADE AND SO 25 THEY COULD JOIN WITH THE RESTAURANTS THAT THEY BUILT

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LASER BOND FORM B

1 ONTO TO UPGRADE THE POWER SO EVERYBODY WOULD HAVE IT. 2 I JUST FEEL THAT IT TOOK THEM FIFTEEN YEARS 3 TO FIX THAT AND I THINK THAT A GOOD PREDICTION OF FUTURE BEHAVIOR ON UPGRADES IS THE PAST. THANK YOU. 4 ATTORNEY EXAMINER: RON BIBLE? 5 6 ( THE WITNESS WAS SWORN IN. ) 7 8 9 ATTORNEY EXAMINER: STATE AND 10 SPELL YOUR NAME AND ADDRESS FOR THE RECORD. 11 MR. BIBLE: RON BIBLE, R-O-N 12 B-I-B-L-E. 5055 DAISY LANE, ELIDA, OHIO. I AM SPEAKING ON BEHALF OF THE RESIDENTS OF 13 14 AMERICAN TOWNSHIP. I FOR ONE HAD A CALL FROM A 15 RESIDENT ABOUT WHY IN AMERICAN TOWNSHIP DO WE HAVE SO 16 MANY OUTAGES AND I AM NOT GOING TO REITERATE THE -- WE 17 HAVE HEARD FROM BUSINESS, WE HAVE HEARD FROM THE SENIOR 18 CITIZENS, SO I WILL JUST SAY I AM ALSO AGAINST RATE 19 INCREASES. 20 I THINK THE SERVICE SHOULD BE, THE 21 INFRASTRUCTURE SHOULD BE FIXED WITH THE FUNDS 22 AVAILABLE. BUT I WANTED TO GO ON THE RECORD FOR THE 23 PEOPLE OF AMERICAN TOWNSHIP THAT THE INFRASTRUCTURE ON 24 THE WEST SIDE NEEDS IMPROVEMENT. MY NEIGHBORS ALL 25 AROUND US, POWER WAS OUT, THEIR BASEMENTS FLOOD. I CAN

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LASER BOND FORM B

LASER

QUOTE YOU SEVERAL PEOPLE WHO SPENT 3 OR \$4,000 ON BACKUP GENERATORS.

AND I WOULD LIKE TO THANK MR. ELSTRO AND THE CITY OF LIMA. I DON'T THINK YOU COULD PRESENT ANY BETTER THE REASONS THAT LIMA AND ALLEN COUNTY SHOULDN'T HAVE AN INCREASE IN ELECTRICAL FEES TO PAY FOR OTHER PARTS OF OHIO WITH THE ECONOMIC SITUATION AS IT IS IN ALLEN COUNTY.

9 AND I WOULD LIKE ONE JUST QUICK NOTE, 10 INDIVIDUALLY WE ARE NOT HERE TO DO THIS BUT I AM GOING TO DO IT ANYWAY. I THINK THE INDIVIDUAL POWER WORKER 11 DOES AN EXCELLENT JOB, I HAVE SEEN THEM. THE PROBLEM I 12 THINK IS MANAGEMENT UP. I AM NOT GOING TO LECTURE ON 13 THE AMERICAN ECONOMIC SYSTEM BUT WHAT WE HAVE DONE IS 14 15 GONE LEANER AND MEANER FOR MORE PROFIT AND LESS 16 SERVICE.

SO I JUST WANT IT ON THE RECORD THAT INFRASTRUCTURE IN THIS AREA DEFINITELY NEEDS IMPROVED. THANK YOU.

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LUCEWIREMAN?

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ASER BOND FORM B

( THE WITNESS WAS SWORN IN. )

ATTORNEY EXAMINER: STATE AND

ATTORNEY EXAMINER: TIM

SPELL YOUR NAME AND ADDRESS FOR THE RECORD.

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LASER BOND FORM B

MR. LUCEWIREMAN: L-U-C-E-W-I-R-E-M-A-N. I WOULD LIKE TO BRING A LITTLE BIT OF IRREVERENCE TO THE GATHERING TONIGHT BECAUSE, LADIES AND GENTLEMEN, YOU THOUGHT YOU WERE COMING HERE TO A PUBLIC UTILITIES COMMISSION EVENT, WHAT YOU HAVE REALLY COME FOR IS WHAT I WOULD CALL THE A.E.P. DOUBLE DIP LOTTERY, A GAME WHERE ONLY ONE COMPANY CAN PLAY, ONE COMPANY CAN WIN, AND ALL THE RATE PAYERS ARE LOSERS.

70 MILLION DOLLARS, I WONDER WHAT THAT WOULD LOOK LIKE IN MY GARAGE IN A HUNDRED DOLLAR BILLS. I AM TRYING TO IMAGINE WHAT 70 MILLION DOLLARS WOULD LOOK LIKE. I KNOW TO A.E.P. IT'S NOT A LOT. THEY CONSIDER IT A FAIRLY SMALL INCREASE IN THE BIGGER SCHEME OF THINGS, BUT FOR WORKING CLASS FAMILIES IT'S HARD TO IMAGINE HOW MUCH GARAGES THAT WOULD FILL.

IT'S HARD TO IMAGINE BECAUSE A LOT OF WORKING CLASS FAMILIES ARE TRYING TO IMAGINE HOW THEY ARE GOING TO PAY THEIR CURRENT BILL.

SPEAKING OF BUCKS -- NO, NOT THOSE BUCKS --THE PUBLIC UTILITIES COMMISSION NEEDS TO DEVELOP THEIR OWN PUBLIC RELIABILITY SERVICE PROGRAM IN MY OPINION. THE BUCK STOPS HERE WOULD BE A GREAT SLOGAN TO START WITH.

WAIT A MINUTE, I HAVE SOMETHING ELSE IN MIND,

HOW ABOUT WE START WITH A SLOGAN THAT SAYS JUST SAY NO. I THINK THAT'S A BETTER SLOGAN.

SO WHY ARE WE REALLY HERE? A.E.P. SPINS THE WHEEL AND IF THE PUBLIC DOES NOT ADEQUATELY PROTECT ITSELF THE COMPANY GETS WHAT IT WANTS.

IT'S NOT JUST IN OHIO, MY FRIENDS, IT'S EVERYWHERE, AND IT ISN'T NECESSARILY FOR THE BEST INTERESTS OF THE PUBLIC. IF THE P.U.C.O. LOOKS AT THE MILLIONS IN NET PROFITS THAT THE COMPANY CURRENTLY EARNS, THEN THE P.U.C.O. MUST JUST SAY NO.

IF A.E.P. REALLY WANTS TO INVEST IN THEIR BUSINESS THEN THEY SHOULD USE THEIR PROFITS AND THE P.U.C.O. SHOULD JUST SAY NO. I AM ACTUALLY HERE AS A REPRESENTATIVE OF OVER 400 CONSTRUCTION WORKERS IN A SEVEN COUNTY AREA SURROUNDING ALLEN COUNTY. I GET A LOT OF FEEDBACK FROM MY MEMBERS BECAUSE THEY ARE JUST ABOUT AS AGGRESSIVE AS I AM. THEY WON'T COME HERE TO SPEAK BECAUSE IF YOU ASK THEM TO STAND UP IN A MEETING THEY ALL GO RUNNING FOR THE DOOR. SO I WANT EVERYBODY TO UNDERSTAND THAT I AM THEIR VOICE, AND THEY WANT THE PUBLIC UTILITIES COMMISSION TO JUST SAY NO.

I THINK WE HAVE HEARD IT ALL HERE TONIGHT FROM SENIOR CITIZENS, FROM WORKING CLASS FAMILIES, THAT THERE'S NO NEED FOR THE INCREASE BECAUSE THE COMPANY IS ALREADY SUPPOSED TO BE PROVIDING RELIABLE SERVICE, IT'S

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PART OF THE DEAL. IT WAS SOMETHING THAT THE PUBLIC UTILITIES COMMISSION SAID THIS IS A GOOD IDEA, LET'S SET ASIDE MONEY SO THAT THERE CAN BE RELIABLE SERVICE, AND I DON'T SEE ANY NEED TO INCREASE THEIR RELIABILITY PROGRAM, IF YOU WANT TO CALL IT THAT, TO INCREASE THE PAY TO THEM WHEN THEY ARE NOT GENERATING WHAT THEY ARE SUPPOSED TO IN THE FIRST PLACE.

WE ARE ASKING WORKERS TO PAY FOR THESE INCREASES ALONG WITH INCREASES IN COSTS THAT THE COMPANY HAS TO IN THEORY PASS ALONG.

A.E.P. MAKES SURE THEY MAKE MONEY EVERY YEAR EVERY MONTH THAT THEY ARE IN OPERATION, SO THIS IS MORE OR LESS A BONUS PROGRAM THE WAY I SEE IT. WELL, I GOT TO TELL YOU SOMETHING, THE CONSTRUCTION WORKERS WOULD LIKE A BONUS PROGRAM HERE BUT I GUARANTEE THE PUBLIC UTILITY COMMISSION IS NOT GOING TO GIVE THEM ONE.

IN THIS CASE THEY SHOULDN'T GIVE A.E.P. ONE EITHER. SO WORKERS IN AND AROUND THE LIMA AREA ASK THE PUBLIC UTILITIES COMMISSION TO DO WHAT I SAID AND THAT IS JUST SAY NO TO THIS RIDICULOUS INCREASE, 70 MILLION DOLLARS.

THANK YOU.

ATTORNEY EXAMINER: SAM

BASSETT?

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LASER BOND FORM B

MR. BASSETT: I'LL PASS.

ATTORNEY EXAMINER: KYLE LEWIS? 1 ( NO RESPONSE ) 2 ATTORNEY EXAMINER: THAT WAS 3 EVERYONE THAT I HAD ON THE LIST WHO HAVE REQUESTED AN 4 OPPORTUNITY TO OFFER TESTIMONY. 5 IS THERE ANYONE ELSE THAT WOULD LIKE TO OFFER 6 TESTIMONY AT THIS TIME THAT DIDN'T PUT THEIR NAME ON 7 8 THE LIST? MS. GARLAND: I WOULD LIKE TO 9 10 READDRESS THE STAND AGAIN, MA'AM. ATTORNEY EXAMINER: LET ME JUST 11 REMIND YOU THAT YOU'RE STILL UNDER OATH. 12 13 MS. GARLAND: YES, MA'AM. FROM WHAT I HAVE HEARD HERE AND FROM WHAT I 14 15 SEE HERE WHEN I WAS UP ON THE STAND, I MOVED FROM LIMA THIS WAS MY HOME FROM THE TIME I WAS TWO. Ι 16 IN 1985. 17 MOVED BECAUSE I FELT LIMA DIDN'T HAVE ANYTHING TO OFFER 18 ME BECAUSE OHIO STATE GRANTS WAS JUST GETTING ON THE MOVE HERE IN LIMA. AND SO MY COLLEGE, THEY DIDN'T HAVE 19 THE OFFER, AND SO THAT'S HOW I ENDED UP IN TOLEDO. 20 21 BUT I FORESEE LIKE THE TAXPAYERS, THEIR 22 TAXPAYERS, THEY ARE MOVING OUT BECAUSE THE JOBS ARE 23 MOVING. THEY ARE MOVING OUT BECAUSE THE UTILITY BILLS ARE GETTING SO HIGH ON THEM THEY CAN'T AFFORD THEM AND 24 25 MEET THEIR FAMILY EXPENSES AT THE SAME TIME, TO FEED

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LASER BOND FORM B

THEIR CHILDREN, PUT CLOTHES ON THEIR BACKS, ET CETERA. AND THEY CAN MOVE BECAUSE THEY GO PLACES WHERE THE JOBS ARE.

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LASER BOND FORM B

YOUR SENIOR CITIZENS, THE ONES THAT HAVE NICE PENSIONS AND SOME MONEY IN THEIR POCKET, THEY ARE MOVING OUT. THEY ARE GOING TO GO TO FLORIDA, SOMEPLACE WHERE IT'S WARM, WHERE THEY DON'T HAVE TO PAY MORE THAN ONE UTILITY BILL BECAUSE THEY CAN'T AFFORD WHAT IS BEING PRESSED ON THEM.

YOU'RE FACED WITH SENIOR CITIZENS THAT CHOOSE TO STAY HERE BECAUSE THIS IS THEIR HOME AND HAS BEEN FOR YEARS AND THEY DON'T WANT TO LEAVE IT, SO YOU'RE GOING TO BUILD BIGGER GRAVEYARDS BECAUSE THEY ARE DOING WITHOUT THEIR UTILITIES AND IN THE WINTERTIME THEY ARE GOING FREEZE TO DEATH BECAUSE THEY CAN'T AFFORD TO PAY THEM, SO YOU BETTER GET READY TO MAKE MORE GRAVEYARDS IF THESE THINGS CONTINUE TO RISE AND GO UP.

AS FAR AS THE REST OF THE LEVELS, YOU'VE GOT YOUR LOW INCOME PEOPLE, YOUR FIXED INCOME PEOPLE, THEY CAN'T MOVE, THEY DON'T HAVE THE MONEY, THEY DON'T HAVE THE CHOICE, SO WHAT IS YOUR CONSUMER? YOUR CONSUMER IN LIMA, OHIO IS MOSTLY YOUR SENIOR CITIZENS, YOUR LOW INCOME PEOPLE, BECAUSE THEY CANNOT MOVE BUT AT THE SAME TIME THEY CAN'T AFFORD THESE RATE HIKES, SO WHAT DO THEY DO?

WHEN I LIVED HERE AND THEY HAD THE BLIZZARD IN 1978 I HAD AN OLDER LADY AND GENTLEMAN THAT LIVED NEXT-DOOR TO ME. IT WAS A TWINPLEX. ON MY SIDE OF THE HOUSE, AND IT WAS BIGGER THAN THEIR SIDE, I HAD A NEW BABY AND THIS HOUSE WASN'T INSULATED SO MY HEAT WAS UP ON 90 AND MY BILL WAS \$250 A MONTH.

THIS OLDER COUPLE ON THE OTHER SIDE OF THE TWINPLEX, EVERYBODY WAS SAYING TURN DOWN YOUR HEAT, PLEASE HELP WITH THE ECONOMY, AND EXCUSE ME BUT THE OLD LADY DIED BECAUSE SHE FROZE TO DEATH IN HER BED TRYING TO TURN DOWN THE HEAT BECAUSE THEY COULDN'T AFFORD THE BILL AND THEY WERE TRYING TO HELP THE ECONOMY.

SO LIMA BETTER LOOK AT WHAT IT'S LOOKING AT AND SEE WHERE IT'S GOING AND THE P.U.C.O. AND UTILITY COMPANIES, THEY BETTER OPEN THEIR EYES AND SEE WHERE THEY ARE GOING BECAUSE, LIKE THE GENTLEMAN SAID, THE UTILITY COMPANIES AND THE BIG COMPANIES, THEY ARE GETTING TOO GREEDY, TOO GREEDY. I UNDERSTAND THEY PAY A LOT OF PEOPLE, THEY PAY A LOT OF WAGES, AND I UNDERSTAND ALSO A LOT OF PEOPLE ASK FOR WAGE INCREASES, BUT IT'S GETTING TOO GREEDY TO THE POINT WHERE THE CONSUMERS CANNOT AFFORD IT AND THE PEOPLE ARE LEAVING. THE TAXPAYERS THAT COULD AFFORD IT BECAUSE THEY ARE ON A MINIMUM WAGE JOB THAT CAN AFFORD TO PAY A LITTLE BIT OF THIS, THEY ARE DYING. YOU'VE GOT ME AND I'M 33

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YEARS OLD WITH FAMILIES THAT ARE DYING. WHY? BECAUSE OF HEART ATTACKS, BECAUSE OF STRESS, BECAUSE OF UTILITIES RAISING PRICES AND EVERYTHING. EXCUSE ME, IF THEY GET A RAISE MAYBE THEY MIGHT GET 50 CENTS ON THE DOLLAR RAISE AND THEY'VE GOT THE ELECTRIC COMPANY, GAS COMPANY, RENT, ET CETERA. EVERYBODY'S GETTING RAISES, THE GROCERY STORE, RAISES. WHERE IS THEIR RAISES TO COVER ALL THEM SIX DIFFERENT CATEGORIES? IT'S NOT THERE.

SO I THINK THAT ALL THE UTILITY COMPANIES 10 11 NEED TO SIT DOWN AND LOOK, CAN YOU IMAGINE WHAT LIMA WOULD BE IF EVERYBODY WENT OUT AND BOUGHT GENERATORS? 12 13 I HAVE ONE. THOSE THINGS HAVE TO BE OUT IN THE 14 BACKYARD FOR YOU TO USE THEM BECAUSE OF THE FUMES THAT 15 COME OFF THEM AND THOSE THINGS ARE VERY NOISY. CAN YOU IMAGINE WHAT LIMA WOULD SOUND LIKE AND SMELL LIKE IF 16 17 EVERYBODY IN LIMA HAD GENERATORS BECAUSE THEY DECIDED 18 TO SAY NO TO THE ELECTRIC COMPANY AND THE ELECTRIC 19 COMPANY JUST SAY OKAY, THEN WE WILL JUST TURN YOU OFF, 20 SO THEY GOT SOMETHING DIFFERENT AND THEY GOT A 21 GENERATOR SO THEY COULD STILL EXIST.

BUT BOY, THE CITY IS NOT GOING TO SMELL TOO GOOD AND THERE'S GOING TO BE NOISE LIKE CRAZY AND THERE GOES YOUR AIR POLLUTION.

AND THOSE THAT CAN AFFORD GENERATORS, THEY

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ARE GOING END UP LIKE THE OLD LADY, THEY ARE GOING TO FREEZE TO DEATH IN THEIR BEDS BECAUSE OHIO HAS COLD WINTERS, AND THE ONES THAT DOES NOT, THEY ARE GOING TO MOVE TO FLORIDA OR SOMEPLACE ELSE WHERE THEY ARE NOT GOING TO FREEZE TO DEATH BECAUSE THEY CAN'T PAY THEIR UTILITY BILLS. THAT'S ALL I'VE GOT TO SAY. ATTORNEY EXAMINER: THANK YOU. SINCE THERE'S NO FURTHER TESTIMONY TO BE TAKEN, THE HEARING IS ADJOURNED. THANK YOU FOR YOUR TIME AND ATTENDANCE. 

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LASER BOND FORM B

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1	CERTIFICATE
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5	I, SHELLEY DAY, A NOTARY PUBLIC AND
6	PROFESSIONAL COURT REPORTER WITHIN AND FOR THE STATE OF
7	OHIO, DULY COMMISSIONED AND QUALIFIED, DO HEREBY
8	CERTIFY THAT THE WITHIN CAPTIONED HEARING WAS BY ME
9	REDUCED TO COMPUTER TRANSCRIPTION, AND THAT THE
10	FOREGOING IS A TRUE AND CORRECT TRANSCRIPTION OF SAME.
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12	IN WITNESS WHEREOF, I HAVE HEREUNTO SET MY
13	HAND AND AFFIXED MY SEAL OF OFFICE IN HANCOCK COUNTY,
14	OHIO, ON THIS 13TH DAY OF JANUARY, 2007.
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16	
17	
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19	SHELLEY DAY, PROFESSIONAL REPORTER
20	NOTARY PUBLIC, STATE OF OHIO
21	
22	MY COMMISSION EXPIRES AUGUST 10, 2010.
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AND THE PUBLIC UTILITIES COMMISSION EACH HAVE STAFF PERSONNEL HERE THAT CAN ANSWER YOUR ODESTIONS OF 19 WILLING TO GET BACK IN TOUCH WITH YOU IF THERE ARE UTILITY SERVICE ISSUES THAT ARE UNRELATED TO TONIGHT'S PUBL IC HEARING

IF YOU HAVE SOME QUESTIONS, YOU WANT TO KNOW HOW ANY OF THE PROCESSES WORK OR 1F YOU HAVE SOME SERVICE ISSUES THAT YOU WISH TO DISCUSS WITH PERSONNEL FROM OHIO POWER OR COLUMBUS SOUTHERN POWER, THE COMPANY REPRESENTATIVES ARE HERE. YOU CAN GET INFORMATION FROM ONE OF THE REPRESENTATIVES AND DISCUSS YOUR ISSUES WITH THEM .

WHEN YOU COME FORWARD I WILL ASK YOU TO RAISE YOUR RIGHT HAND TO GIVE SWORN TESTIMONY OR IF YOU WISH YOU MAY AFF IRM. 1 WILL ASK YOU TO STATE AND EPELL YOUR NAME FOR THE RECORD. I WILL ALSO YOU TO GIVE YOUR ADDRESS ON THE RECORD. THEN I WILL ASK YOU TO PROCEED. GD AHEAD AND FEEL FREE TO GIVE YOUR STATEMENT THEN AND I'M GOING TO ASK YOU TO SPEAK UP SO THAT EVERYONE HERE CAN NEAR YOU.

YOU WILL NOTICE THAT THERE IS SOMEONE HERE RECORDING EVERYTHING THAT IS BEING SAID. THAT IS FOR PURPOSES OF THE COMMISSION'S TRANSCRIPT. IT'S A RECORD 24 OF TONIGHT'S PUBLIC HEARING. IF YOU GO ONTO THE 25 COMMISSION'S WEB SITE YOU CAN SEE UNDER THIS CASE THE

OPPORTUNITY TO MAKE A STATEMENT. IF YOU HAVE YOUR STATEMENT TYPED UP. PLEASE PROVIDE IT TO THE COURT. REPORTER AFTER YOU'VE FINISHED. IF I CALL YOUR NAME. FIRST FORGIVE ME IF I MISPRONOUNCE YOUR NAME. SECOND OF ALL, IF YOU DECIDE THAT WHAT YOU WANT TO SAY HAS ALREADY BEEN SAID OR YOU CHANGE YOUR MIND ABOUT OFFERING TESTIMONY. JUST LET HE KNOW THAT YOU PASS AND L'LL GO ON TO THE NEXT INDIVIDUAL WHO WANTS TO OFFER TEST IMONY .

AT THIS TIME I WOULD LIKE TO TAKE APPEARANCES OF THE PARTIES. MR. RESNIK?

MR. RESNIK: YOUR HONOR, I WOULD LIKE THE RECORD TO REFLECT THE APPEARANCE OF MARVIN I. RESNIK ON BEHALF OF OHIO POWER COMPANY AND COLUMBUS SOUTHERN POWER COMPANY. MY ADDRESS IS ONE RIVERSIDE PLAZA, COLUMBUS, OHIO 43215.

ATTORNEY EXAMINER: MR. REESE? NR. REESE: YOUR HONOR, I VOULD LIKE THE RECORD TO REFLECT 1 AM RICK REESE. ASSISTANT CONSUMERS' COUNSEL ON BENALF OF THE RESIDENTIAL RATE PAYERS OF THE STATE OF DHIO AND THE DHIO CONSUMERS COUNSIEL, JANEEN MEGAN OSTRANDER. MY BUSINESS ADDRESS IS 10 VEST BROAD STREET, 18TH FLOOR, COLUMBUS, OHIO, 43215.

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ATTORNEY EXAMINER: 1 YOULD

## 6 TRANSCRIPT OF TONIGHT'S PUBLIC HEARING. THERE WAS A TABLE JUST AS YOU CAME INTO THE DOOR AND THERE WERE TWO GENTLEMEN FROM THE PUBLIC UT IL IT IES COMMISSION THERE. IF YOU HAVE ANY QUESTIONS ABOUT THE COMMISSION'S PROCESS OR YOU NEED SOME ASSISTANCE WITH UTILITY COMPLAINTS YOU CAN ASK THOSE GENTLEMEN AND THEY CAN DIRECT YOU AS TO WHO TO CONTACT OR HOW TO LOOK AT THE COMMISSION'S DOCKET OR HOW TO REACH SOMEONE AT THE COMMISSION TO DISCUSS YOUR SERVICE COMPLA INTS . ARE THERE ANY QUESTIONS ABOUT TONIGHT'S PROCESS? UNIDENT IF LED SPEAKER: 1 AM OHE OF THE REGISTERED ONES THAT ARE GOING TO SPEAK AND I BASICALLY NOT NECESSARILY HAVE GOT COMPLAINTS BUT I'VE GOT STATEMENTS OF MY VILLAGE AND PROBLEMS VE'VE HAD AND THINGS THAT I AM NOT HAPPY WITH AND DON'T SEE FOR INSTANCE WHY A RATE INCREASE IS NECESSARY USEN WE ARE GETTING LESS SERVICE NOU. IS THAT WHAT I WANT TO MENTION HERE?

ATTORNEY EXAMINER: IF YOU UISH TO GIVE A STATEMENT ON THE RECORD AND YOU HAVE SIGNED IN. I WILL GO DOWN THE LIST AND CALL EACH ONE FORWARD. I WILL NEED YOU TO STEP UP ON STAGE TO MAKE IT EASY FOR THE COURT REPORTER TO HEAR YOU AND SO YOU WILL HAVE AN

8 LIKE TO CALL MR. BRUCE OPPERMAN. - - -( THE WITNESS WAS SWORN IN. ) - - -ATTORNEY EXAMINER: STATE AND SPELL YOUR NAME AND ADDRESS FOR THE RECORD. HR. OPPERHANI BRUCE OPPERMAN. D-P-P-E-R-M-A-N. MY HOME ADDRESS IS 2761 HUMMINGBIRD, IN EL IDA. OH 10. 45807. ATTORNEY EXAMINER: PLEASE GO AHEAD . MR. OPPERMAN: I WANT TO THANK THE P.U.C.O. FOR THIS OPPORTUNITY TO TESTIFY AND COME BEFORE YOU. I AM THE PRESIDENT AND GENERAL MANAGER OF U.L. J.D. T.V., THE N.B.C. AFFILIATE HERE IN LINA, AND

HAVE HAD A VESTED INTEREST IN THIS COMMUNITY BOTH FROM A BUSINESS STANDFOINT AND ECONOMIC DEVELOPMENT FOR OVER 40 YEARS. 1 HAVE HEARD FOR SEVERAL YEARS NOW THAT

A F P. WANTS TO IMPROVE THEIR INFRASTRUCTURE AND IMPROVE THE IR SERVICE TO RETTER ACCOMMODATE FOODOMIC DEVELOPMENT AND GROWTH IN AND AROUND LIMA. ON AUGUST 9, 2002 I ATTENDED A MEETING WITH CITY AND COUNTY OFFICIALS AND OTHER COMMUNITY LEADERS AT WHICH TIME VE WERE TOLD BY A.E.P. THAT THEY UNDERSTOOD OUR PLIGHT AND

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9 11 1 WOULD BE WORKING TO IMPROVE THEIR SERVICE AND ABOVE ALL SPEAK ON VAS IN JANUARY OF 2005 WHEN THEY HAD THE ICE 1 2 ATTEMPT TO MAKE IT MORE RELIABLE. 2 STORM OUR ELECTRIC VAS OUT. WE DIDN'T HAVE NOTHING. з THAT HAS BEEN OVER FOUR YEARS AGO, AND I DARE з WE COULDN'T EVEN GET OUTSIDE. WE COULDN'T EVEN GET 4 SAY THAT WE ARE STILL WAITING FOR THOSE TANGIBLE NOURERE. THE ONLY THING WORKING WAS OUR TELEPHONE. 4 5 IMPROVEMENTS. HY TELEVISION STATION HAS HAD MED LOCKE 5 AND MY FATHER. HE IS ELDERLY AND HE HAS TO BE ON A 6 IF NOT POOR SERVICE FROM FIRST ON IO POWER AND THEN 6 BREATHING MACHINE AND STUFF, AND IT TOOK UNTIL FEBRUARY 7 A.E.P. OVER THE YEARS. OFTENTINES THERE IS LACK OF 7 FOR THEN TO GET OURS PUT BACK ON . 8 RESPONSE OR NO LOCAL CONTACTS WHEN TRYING TO FIND OUT 8 AND THEN IN JUNE OF THIS YEAR WHEN THEY HAD 9 WHAT IS GOING ON. 9 THE --10 V.L.I.O. HAS A VERY IMPORTANT ROLE IN OUR ATTORNEY EXAMINER: SORRY, YOU 10 11 COMMUNITY TO NOT IFY PEOPLE AND OUR VIEWERS DURING SAY IT TOOK THEM UNTIL FEBRUARY TO GET --11 12 EMERGENCIES. I FEEL WE JUST IF LABLY NEED TO HAVE A MS. BOWEN: THEY FINALLY GOT IT 12 13 PRIORITY DURING OUTAGES CAUSED BY MEATHER OR DURING ANY 13 ON. 14 UNEXPECTED DUTAGES. AS A DISSEMINATOR OF NEWS AND ATTORNEY EXAMINER: THE 14 15 IMPORTANT INFORMATION WE MUST BE ABLE TO COUNT ON BREATHING MACHINE OR YOUR SERVICE? 15 16 MS. BOVEN: I CALLED AND TOLD RELIABLE SERVICE FROM OUR POWER PROVIDER. A.E.P. HAS 16 THEM HOW BAD HE WAS AND EVERYTHING AND THEY SAID WE HAD 17 NOT BEEN RELIABLE WITH THEIR SERVICE OVER THE YEARS 17 18 ADDITIONALLY. I FEEL STRONGLY THAT THEY HAVE TO VAIT, WE HAD ELECTRIC VIRES CONING OVER OUR HOUSE 18 19 NOT KEPT UP WITH THE ECONOMIC AND RESIDENTIAL GROWTH OF AND THEY DIDN'T TURN THEM OFF FOR AUHULE. 19 2Ø OUR COMMUNITY. IN THE TELEVISION BUSINESS MY STATION 20 ATTORNEY EXAMINER: 50 IT TOOK YOU AVHILE TO GET YOUR SERVICE RESTORED? 21 15 CURRENTLY MAKING THE TRANSITION TO DIGITAL HIGH 21 22 DEFINITION TELEVISION, A PROJECT COSTING IN EXCESS OF MS. BOUEN: FINALLY. 22 AND THEN IN JUNE WHEN THEY HAD THE HIGH WINDS. 23 THREE MILLION DOLLARS. 23 THE WIND TOOK TREES DOWN AND VE DIDN'T HAVE NO SERVICE. P4 IS IT RIGHT FOR ME TO ASK MY ADVERTISERS TO 24 25 FOR LIKE FOUR OR FIVE DAYS, AND BACK IN JANUARY WHEN IT PAY FOR THIS UPGRADE BEFORE THEY SEE THE BENEFITS? I 25 - PAGE 12 -PAGE 10 12 10 DON'T THINK SO. AS A SERVICE-ORIENTED BUSINESS IT IS WENT OUT WE DIDN'T HAVE TO WORRY. BUT NOW WHEN IT WENT 1 1 2 OUT THIS TIME MY FATHER HAG INSULIN AND STUFF AND WE MY RESPONSIBILITY TO BEAR THE COST TO MAKE MY PRODUCT. З з DIDN'T HAVE NO WAY TO KEEP IT COOL AND STUFF AND WE BETTER AND TO KEEP UP WITH THE TIMES AND TECHNOLOGY. з đ THEN AS I PROVIDE A BETTER PRODUCT OR SERVICE. LOST EVERYTHING IN OUR FREEZER AND EVERYTHING LIKE 4 5 THEN I CAN PERHAPS JUST IFY CHARGING MORE FOR MY PRODUCT. 5 THAT . 6 AND NOT BEFORE. IT'S CERTAINLY NOT ACCEPTABLE FOR THAT'S ALL ! HAVE TO SAY. 6 7 A.E.P. TO REQUEST A RATE INCREASE TO PAY FOR AN UPGRADE 7 ATTORNEY EXAMINER: OKAY. FOR ۸ OF SERVICE THAT VE'VE BEEN PROMISED FOR YEARS AND CLARITY, APPROXIMATELY HOW MANY DAYS WAS YOUR SERVICE 8 9 SERVICE THAT HAS BEEN BELOW AVERAGE AT BEST TO BEGIN 9 OUT IN JANUARY OF 2005? 1Ø NITH. MS. BOVEN: APPROX MATELY 20 10 11 AS CONSUMERS WE NEED TO SEE THE IMPROVEMENTS. 11 DAYS. 12 IN THEIR PRODUCT AND SERVICE BEFORE BEING ASKED TO HELP ATTORNEY EXAMINER: OKAY. 12 LЗ FINANCE MORE MEDIOCRITY. THANK YOU. 13 THANK YOU. 14 ATTORNEY EXAMINER: NUSS TINA 14 MS. ROSA QUICK? BOUEN 15 15 - - -16 - - -16 ( THE WITNESS WAS SWORN IN. ) 17 ( THE WITNESS WAS SWORN IN. ) 17 - - -18 ATTORNEY EXAMINER: STATE AND - - -18 19 ATTORNEY EXANINER: STATE AND 19 SPELL YOUR NAME AND ADDRESS FOR THE RECORD AND PROVIDE 20 SPELL YOUR NAME AND ADDRESS FOR THE RECORD. 20 US WITH YOUR ADDRESS. 21 MS BOWEN TINA BOVEN. 21 NS. QUICK: FIRST NAME? 22 T-I-N-A B-O-V-E-N. 854 NORTH MAIN STREET, LIMA. OHIO 22 ATTORNEY EXAMINER: YES, 23 45801 MS. QUICK: ROSA. R-D-S-A. 23 24 QUICK, Q-U-I-C-K. AND I LIVE IN SHAWNEE, ONE OF THE ATTORNEY EXAMINER: 50 AHEAD. 24 25 MS BOUEN: WHAT I WANTED TO 25 BEST NEIGHBORHOODS THERE IS AROUND LINA. BUT IT'S NOT

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	ONLY YOUR UTILITY SERVICES BUT IT'S ABOUT ALL OF THEM.	1	UITH THEIR TAIL ON FIRE. AND IT'S DANGERDUS, THEY
2	WE GET LOUSY UT IL ITY SERVICES OUT THERE.	( 2	Might set something else on fire.
3	The coating is off of the wires and when we	3	I DON'T SEE UNY AND I AM NOT BEING URONG
1	CALL THEM OUT THERE THEY TELL US THAT YOU SEE A LOT OF	4	TO SUGGEST THIS BUT I DON'T SEE WHY THEY COULDN'T
5	THEM LIKE THAT. THAT THERE'S NOTHING WRONG, NO PROBLEM.	5	COUNT THOSE WHERE THEY COME FROM THE POLE. I MEAN.
6	and if that vould be the case then you wonder	6	MAYBE TELEPHONE LINES OR ELECTRIC LINES ALSO ARE OVER
7	When you see a neighbor's house burning and a ball of	7	TOP OF IT. WHY COULDN'T THEY PUT A CAP OVER THEM WHERE
8	FIRE COME ROLLING DOWN THE LINE THAT STARTS FROM THE	8	THEY COULDN'T GET TO THEM WHERE THEY COKE OFF THE POLE
9	outside, you wonder vhy you see this if the lines are	9	TO VAG THE IR TAIL ON IT. IT DOESN'T SEEM TO BOTHER
10	OXAY.	10	WHEN THEY GET FARTHER ON THE LINE, IT'S WHERE THEY ARE
11	SO IT'S NOT ONLY THAT, BUT YOU HAVE A BACKUP	11	Coming off the Pole and Playing.
12	OF VATER IN YOUR SEVER LINE WHERE THEY BUSTED IT COMING	12	AND JUST THIS LAST WEEK THE TELEPHONE COMPANY
13	INTO YOUR BASEMENT AND IF THE ELECTRIC GOES OFF, AND IT	13	AFTER FIVE YEARS TOLD ME THAT THEY HAD FOUND MY PROBLEM
14	DOES TWO OR THREE TIMES A MONTH ANYVAY, YOU HAVE NO	14	AND I SAID TAKE THE PHONE, JUST TAKE IT.
15	ELECTRIC FOR MAYBE A WEEK. YOU CAN'T RUN YOUR SUMP	15	I AM SICK OF IT, BECAUSE YOU COULDN'T USE IT
16	PUMPS TO KEEP THE VATER OUT. I BUY THREE OF THEN A	16	UHENEVER YOU NEEDED IT AND THEY SAID VE DON'T VANT TO
17	YEAR. MY NEIGHBOR BUYS FOUR. TO KEEP THE WATER OUT.	17	DO THAT. SO LAST WEEK HE CANE OUT THERE AND SAID WE
18	FROM COMING INTO THE BASEMENT.	18	Found the problem. Okay, the bouirrel was eating on my
19	ve lose on our furnaces, the boards and	19	TELEPHONE LINE.
20	PANELS ON OUR FURNACES. I JUST SHOWED ONE OF THE MEN	20	And he said your pets, you're not feeding
21	That was talking to me out there before the meeting a	21	THEM WELL ENOUGH AND THEY ARE EATING YOUR TELEPHONE
22	BILL THAT THIS IS THE THIRD TIME I HAVE PAID THIS	22	LINE, ISAID ON MY. SO THAT'S THE FIRST I HAD HEARD
83	MONTH ON THE FURNACE BECAUSE OF WATER.	23	of it but I said I have seen them fall with fiery tails
24	THEY WON'T GUARANTEE IT ANYMORE BECAUSE THEY	24	From that pole out there. And they are coming out
25	SAY IT'S OHIO POWER THAT IS CAUSING IT. WHEN THE	25	There and put a hook out there and set it back on but
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1	14 Electric goes off and the water comes in you lose your	1	. 16 Then a couple days later you have the same thing.
1	14 Electric goes off and the water comes in you lose your Furnace.	1	. 16 THEN A COUPLE DAYS LATER YOU HAVE THE SAME THING. THERE'S NO COATING ON THE LINES. IT'S WORE
1 2 3	14 Electric goes off and the water comes in you lose your Furnace, People out there on a fixed income can't	1 2 3	. 16 Then a couple days later you have the same thing. There's no coating on the lines. It's vore OFF. Where the limbs from the trees veave back and
1 2 3 4	14 ELECTRIC GOES OFF AND THE WATER COMES IN YOU LOSE YOUR FURNACE, PEOPLE OUT THERE ON A FIXED INCOME CAN'T AFFORD THOSE THINGS. WE ARE PAYING HIGH BILLS JUST	1 2 3 4	16 Then a couple days later you have the same thing. There's no coating on the lines. It's wore OFF. Where the limbs from the trees veave back and Forth like that. It's just taken all the coating off.
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1 2 3 4 5 6 7 8 9 10 11 2 3 4 4 5 18 17 18 19	14 ELECTRIC GOES OFF AND THE WATER COMES IN YOU LOSE YOUR FURNACE, PEOPLE OUT THERE ON A FIXED INCOME CAN'T AFFORD THOSE THINGS. WE ARE NOT GETTING THE SERVICE. IF YOU WANT TO REALLY FLUSH YOUR TOILET. WET'S GET DOWN TO IT. YOU POUR WATER IN IT BECAUSE YOU HAVE NO SUCTION. AND WHEN THE SEVER LINE FILLS UP WITH WATER IT WILL BACK UP AND IT'S GOING TO GO SOMEPLACE. IT'S GOING TO GO IN ONES THAT HAS BASEMENTS. AND IT'S A BAD SITUATION. NOW THEY ARE TALKING ABOUT WELL. MAYBE IT'S JUST A LOSING BITUATION AND WHAT WE OUGHT TO DO IS PUT OUR PROPERTIES UP FOR SALE AND FIND SOMEPLACE ELSE WHERE WE GET BETTER SERVICE AND THINGS LIKE THAT NOW, OH ID POWER WAS OUT THERE LAST WEEX. THEY WAS TRIMMING SOME TREES ALONG THE FENCE ROW BACK ALONG THE FENCE ROW WHERE THEY GET INTO THE ELECTRIC LINES. WELL. THE LINES WILL WEAVE IN BETWEEN THE	1 2 3 4 5 7 8 9 10 11 12 13 14 15 16 17 18 19	16 Then a couple days later you have the same thing. There's no coating on the lines. It's vore off. where the limbs from the trees veave back and forth like that. It's just taken all the coating off, and vhen you ask about it they say it's no problem. You see a lot that way, but those lines have been in there probably since the houses vere built out there and they are bad. Really bad. Thank you. Mattorney examiner: thank you. M. S. Barbara Garland? ( the vitness was buorn in. )  Attorney examiner: State and Spell your name for the record and give us your address. 
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1 2 3 4 5 6 7 8 9 10 11 23 4 5 18 17 18 19 20 21 22	14 ELECTRIC GOES OFF AND THE WATER COMES IN YOU LOSE YOUR FURNACE. PEOPLE OUT THERE ON A FIXED INCOME CAN'T AFFORD THOSE THINGS. WE ARE PAYING HIGH BILLS JUST LIKE EVERYBOOY ELSE BUT WE ARE NOT GETTING THE SERVICE. IF YOU WANT TO REALLY FLUSH YOUR TOILET. WET'S GET DOWN TO IT. YOU POUR WATER IN IT BECAUSE YOU HAVE NO SUCTION. AND WHEN THE SEVER LINE FILLS UP WITH WATER IT WILL BACK UP AND IT'S GOING TO GO SOMEPLACE. IT'S GOING TO GO IN ONES THAT HAS BASEMENTS. AND IT'S A BAD SITUATION. NOW THEY ARE TALK ING ABOUT VELL. MAYBE IT'S JUST A LOSING SITUATION AND WHAT WE OUGHT TO DO IS PUT OUR PROPERTIES UP FOR SALE AND FIND SOMEPLACE ELSE WHERE WE GET BETTER SERVICE AND THINGS LIKE THAT. INTY. OH ID POWER WAS OUT THERE LAST WEEK. THEY WAS TRIMMING BORE TREES ALONG THE FENCE ROW BACK ALONG THE FENCE ROW WHERE THEY GET INTO THE ELECTRIC LINES. WELL, THE LINES WILL WEAVE IN BETVEEN THE BLECTRIC LINES AND THAT CAUSES SPARKS WHICH WE ARE AFRAID OF. NOW LAST WEEK THEY FOUND SOME SQUIRRELS GOT ELECTROCUTED WHILE PLAYING ON OUR TELEPHONE LINES WITH THE IN THE SHEAVING BACK AND FORTH THROUGH THE ELECTRIC	1 2 3 4 5 5 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	14 THEN A COUPLE DAYS LATER YOU HAVE THE SAME THING. THERE'S NO COATING ON THE LINES. IT'S VORE OFF. WHERE THE LINES FROM THE TREES VEAVE BACK AND FORTH LIKE THAT. IT'S JUST TAKEN ALL THE COATING OFF. AND UKEN YOU ASK ABOUT IT THEY SAY IT'S NO PROBLEM. YOU SEE A LOT THAT WAY. BUT THOSE LINES HAVE BEEN IN THENE HOUGHALY SINCE THE HOUSES VERE BUILT OUT THERE AND THEY AND MEN YOU. ATTORNEY EXAMINER: THANK YOU. N. BARBARA GARLAND? ITHE VITNESS WAS BUORN IN GTURNEY EXAMINER: STATE AND SPEL YOUR NAME FOR THE RECORD AND GIVE US YOUR ADDRESS. IS GARLAND: BARBARA. MICHARD STATE AND, G.A.R.L.A.N.D. MY ADDRESS IS SOME AND REST. ICTORNEY EXAMINER: PLEASE CONTINUE N. GARLAND: WAT I MAVE TO
1 2 3 4 5 6 7 8 9 10 11 23 4 5 18 17 18 19 20 21 22 23	14 ELECTRIC GOES OFF AND THE WATER COMES IN YOU LOSE YOUR FURNACE. PEOPLE OUT THERE ON A FIXED INCOME CAN'T AFFORD THOSE THINGS. WE ARE PAYING HIGH BILLS JUST LIKE EVERYBODY ELSE BUT WE ARE NOT GETTING THE SERVICE. IF YOU WANT TO REALLY FLUSH YOUR TOILET, WET'S GET DOWN TO IT, YOU POUR WATER IN IT BECAUSE YOU HAVE NO SUCTION, AND WHEN THE SEVER LINE FILLS UP WITH WATER IT WILL BACK UP AND IT'S GOING TO GO SOMEPLACE, IT'S GOING TO GO IN ONES THAT HAS BASEMENTS. AND IT'S A BAD SITUATION. NOW THEY ARE TALK ING ABOUT VELL. MAYBE IT'S JUST A LOSING SITUATION AND WHAT WE OUGHT TO DO IS PUT OUR PROPERTIES UP FOR SALE AND FIND SOMEPLACE ELSE WHERE WE GET BETTER SERVICE AND THINGS LIKE THAT. NOW, OH ID POWER WAS OUT THERE LAST VEEX. THEY WAS TRIMMING SOME TREES ALONG THE FENCE ROW BACK ALONG THE FENCE ROW WHERE THEY GET INTO THE ELECTRIC LINES. WELL, THE LINES WILL WEAVE IN BETVEEN THE BLECTRIC LINES AND THAT CAUSES SPARKS WHICH WE ARE AFRAID OF. NOW LAST WEEK THEY FOUND SOME SQUIRRELS GOT ELECTROCUTED WHILE PLAYING ON OUR TELEPHONE LINES WITH	1 2 3 4 5 5 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	14 Then a couple days later you have the same thing. There's no coating on the lines. It's nore off, where the lines from the trees usave back and forth like that. It's just taken all the coating off, and when you ask about it they say it's no problem, you see a lot that way, but those lines have been in there mobably since the houses were built out there and they are had, really bad. Thank you. Thank you. I then you ask about it shows burn in .

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ARE REALLY HURTING WHEN IT COMES TO ALL THESE HIKES THAT THESE UTILITY COMPANIES ARE GETTING.

AND THEREFORE I DON'T THINK THAT THERE SHOULD BE ANOTHER HIKE IN THE UTILITIES BECAUSE VE HAVE HERE RIGHT NOU BOTH IN LIMA AND TOLEDO OUR JOBS ARE MOVING OUT OF OUR TOUNS AND GOING SOMEPLACE ELSE. SO THE ECONDMY OF OUR CITIES IS HURTING BECAUSE OF THAT ALREADY.

THE SENTIOR CITIZENS ARE ON FIXED INCOMES, THE PEOPLE THAT ARE ON DISABILITIES ARE ON FIXED INCOMES, AND THIS IS REALLY HURTING THEM. THEY ARE HAVING TO GIVE UP THEIR HOMES BECAUSE THEY CAN'T AFFORD TO PAY THE LIGHT COMPANY, GAS COMPANY, AND EVERY OTHER UTILITY THAT DECIDES THEY ARE GOING TO TAKE A HIKE. AND I BELIEVE MAYBE THAT SOME OF THIS HIKING IS BEING DONE BECAUSE THEY ARE LOSING MONEY AS FAR AS THE JOES LEAVING ONIO AND PEOPLE BEING OUT OF VORK SO BAD AND EVERYTHING ELSE.

 19
 BUT A LOT OF THESE PEOPLE ARE TURNED OVER TO

 20
 THE VELFARE SYSTEM, UNICH MEANS THEY DON'T HAVE THE

 21
 NONEY TO PAY THESE BILLS. THEY DON'T HAVE THE MONEY.

 22
 THEY ARE LUCKY IF THEY HAVE THE MONEY TO PAY THEIR RENT

 23
 THE VAR RENT IS HIKING IN OHIO LET ALONE PAY HIGHER

 24
 UTILITY BILLS. AND I REALLY CAN'T SEE UHERE THE MONEY

 25
 IS GOING TO COME FROM OUT OF THESE PEOPLE'S POCKETS

AND THAT'S ABOUT ALL I HAVE TO SAY. I DON'T BELIEVE THAT THE HIGHER RATES. I DON'T SEE WHERE THEY ARE GOING TO DO ANYTHING EXCEPT HURT OHIO BECAUSE MORE PEOPLE ARE GOING TO LEAVE THE STATE OF OHIO AND MOVE AND YOU'RE GOING TO HAVE A LOT OF HOUSES SITTING AROUND HERE UP FOR SALE THAT NOBODY IS GOING TO BUY BECAUSE THERE'S GOING TO BE NO PEOPLE HERE TO BUY THEM.

THAT'S ALL I HAVE TO SAY.

HALE?

# (THE WITHESS WAS SWORN IN. )

ATTORNEY EXAMINER: MS. JOYCE

ATTORNEY EXAMINER: STATE AND SPELL YOUR NAME AND ADDRESS FOR THE RECORD. MS. HALE: FIRST NAME JOYCE. J-D-Y-C-E, LAST NAME HALE, H-A-L-E, AND I AN MERE

REPRESENTING THE DELPHOS SENIOR CITIZENS INCORPORATED WHICH IS A NONPROFIT AND VE DO SERVICES FOR THOSE 60 YEARS OF AGE AND DUDER.

AND TODAY I AN HERE TO EXPRESS MY CONCERN AND THE CONCERN OF OUR PARTIC IPANTS ABOUT THE HIKES THAT ARE BEING MENTIONED TO DEPRAY THE 71 MILLION DOLLAR COST OF THE PLANS. IT'S ABSOLUTELY IMPOSSIBLE FOR PEOPLE LIVING ON LESS THAN \$7767 A MONTH, AND GRANTED

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AND. EXCUSE NE. BUT I WAS UP HOME A COUPLE VEEKS AGO AND I HEARD PEOPLE IN PERRYSBURG, AND THAT'S ONE OF OUR TOWNS LIKE SHAUMEE IS TO LINA, AND THEY ARE SAYING WELL, WE DON'T KNOW WHAT WE ARE GOING TO DO. THEY ARE GOING TO HIKE THE UTILITIES AND STUFF AGAIN, WE HAVE TO SELL OUR HOMES AND GET OUT.

AND EXCUSE ME. BUT IF PERRYSBURG HAS TO GET DUT OR THE PEOPLE IN SHAWNEE HAS TO GET OUT, WHAT ARE YOU PUTTING ON YOUR PEOPLE IN THE INNER CITY?

10 EVERYBODY'S POCKETBOOK IS STRAINED AND THE 11 ONES IN THE INNER CITY, A LOT OF THEM IN THE INNER CITY 12 ARE ON FIXED INCOME, SO IF THESE PEOPLE IN SHAWNEE AND 13 PERRYSBURG. THEY HAVE TO GIVE UP THEIR HOMES BECAUSE OF THESE HIKES. THEY'VE GOT TO SELL OUT AND LEAVE THE 14 15 STATE OF OHIO. WHERE IS THAT LEAVING YOU WITH THE 16 PEOPLE IN THE INNER CITY EVEN? THEY ARE GOING TO DO 17 THE SAME. THEY ARE GOING TO HAVE TO SELL OUT AND LEAVE 18 AND THEY ARE ALREADY COMPLAINING, TOLEDO IS, THAT 19 TOLEDO IS BECOMING A GHOST TOWN BECAUSE THEIR 28 POPULATION IS GOING DOWN BECAUSE THEIR PEOPLE ARE 21 LEAVING. THEY ARE LEAVING ONIO.

HERE IN LIMA THEY SAY THEY ARE LOSING PEOPLE. THAT THEY ARE LEAVING OHID. YOU'RE LOSING YOUR TAXPAYERS BECAUSE THE HIKES ON THE UTILITIES ARE GETTING TOO HIGH. THEY ARE FIXED INCOMES FROM SOCIAL SECURITY AND GRANTED THEY MAY GET A RAISE OF 3.3 PERCENT BUT THEY ALSO GOT A HIKE OF \$19 A MONTH IN THEIR NEDICARE PART "D". GET \$700 OR LESS. YOU'RE GOING TO MAKE \$24 HORE A MONTH. YOU'RE GOING TO PAY \$19 OUT TO GET YOUR MEDICARE PART (B), AND SENIOR CITIZENS CAN'T AFFORD TO DO MUCH MORE.

WE HAVE ONE HOUSING COMPLEX IN DELPHOS THAT IS ALL ELECTRIC AND IT'S FOR LOU INCOME HANDICAPPED AND SENIOR CITIZENS, AND I GO OUT THERE ALL THE TIME BRECAUSE WE DO SPECIAL THINGS FOR OUR SENIORS WHERE I HAVE TO GO INTO THE HOME. AND WHEN WE GET THEM AN AIR CONDITIONER THROUGH ONE OF OUR PROGRAMS THEY CAN'T AFFORD TO RUN IT BECAUSE THEY CAN'T AFFORD THE PRICE OF THE ELECTRIC.

When we get them insulation for their homes they still have to keep their thermostats at 60 degrees because they can't appord to pay. We make out heap papers for them, do weatherization for them. Send cut our chore vorkers to do things around the house that vill help them save money, and they are still wearing two flannel shirts or long sweaters or coats in their homes because they can't afford to keep these things up at a decent temperature and 60 degrees living in a home when you are 85-years-old is not a decent temperature. So we are concerned about the cost connected

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WITH THIS NEW PLAN, THERE IS JUST SO MUCH THAT THE PEOPLE CAN DO, THERE'S JUST SO MUCH WE CAN DO, AND THEN IT SECOMES A MATTER OF DOLLARS AND CENTS AND IF YOU

PROFLE CAN DU, TARME'S JUST BO FUCH WE CAN DU, AND THEI IT BECOMES A MATTER OF DOLLARS AND CENTS AND IF YOU DON'T HAVE THE DOLLARS AND CENTS YOU'RE NOT GOING TO PAY YOUR BILL.

AND THIS YEAR IN THE SUMMER CRISIS PROGRAM THERE VERE 3.700 HOUSEHOLDS THAT MEEDED HELP. THAT'S 15.000 MORE THAN NEEDED IT LAST YEAR. THAT TELLS YOU THAT PEOPLE, NOT JUST SENIOR CITIZENS, BUT PEOPLE CAN'T AFFORD THESE HIKES IN SERVICES.

IT would be nice if we could, and we would Certainly do it if we could but you cannot do it if you Don't have the money, and the genior citizens do not Have the money.

AND THEY CANNOT BE EXPECTED TO KEEP -- VE HAVE ONE LADY THAT CALLED HE THE OTHER DAY BECAUSE SHE VAS CONCERNED THAT NO ONE VOULD BE HERE TO SPEAK FOR SENJOR CITIZENS AND SHE IS OVER THE RETIREMENT AGE BUT SHE WORKED FOR A NONPROFIT. SHE WORKED IN A NORSING HOME. SHE HAS NOTHING BESIDES SOCIAL SECURITY, AND SHE'S TRYING TO WORK TWO OR THREE DAYS A VIEEK AS MUCH AS SHE CAN TO BRING IN SOME MORE INCOME. SHE HAS NO PENSION. WHEN YOU WORK FOR NON-PROFITS YOU DON'T ALUAYS HAVE PENSIONS, AND SHE SAID I CAN'T DO ANY MORE THAN I AM DOING. COME BACK ON.

BUT IT'S FREQUENT, AND THE SURPRISING THING ABOUT IT IS THE WIRING DUT THERE IS UNDERGROUND AND IT'S STILL A PROBLEM. WHEN YOU TRY TO CALL SOMEBODY TO TELL THEM YOUR POWER IS OUT YOU CAN'T GET ANYBODY LOCALLY AND THEY PATCH YOU IN TO SOMEBODY OUT OF KENTON OR CANTON OR DAYTON OR SOMEBODY AND THEN YOU HAVE TO EXPLAIN TO THEM WHERE YOU LIVE BECAUSE THEY HAVE NO IDEA, AND SO IT BECOMES A BIT OF A NUISANCE.

UE PAY ALREADY OVER \$200 A MONTH ON AN AVERAGE FOR OUR ELECTRICITY AND THERE'S PROFITS BEING NADE BY A.E.P. AND POWER COMPANIES EVERYWHERE, AND I CAN'T UNDERSTAND IF AFTER TVELVE YEARS OF MAKING PROFITS THAT THEY HAVEN'T TAKEN SOME OF THOSE PROFITS INSTEAD OF GIVING C.E.O.S AND MANAGEMENT RAISES AND BONUSES WHY THEY HAVEN'T TAKEN SOME OF THAT PROFIT TO MAKE IMPROVEMENTS IN WHAT THEY SAID NEEDED TO BE DONE FOR TWELVE YEARS THAT WE HAVE LIVED THERE.

SO. YOU KNOW, I DON'T UNDERSTAND. I DON'T KNOW WHY WE NEED TO BE TAKEN ADVANTAGE OF LIKE THAT. BUT THAT'S REALLY ALL I HAVE TO SAY. I THINK IT'S NOT OUR PROBLEM THAT THE UTILITIES HAVE TO MAKE IMPROVEMENTS. IT'S THEIR PROBLEM. AND THE PROFITS SHOULD BE TAKEN TO DO THAT.

THANK YOU VERY MUCH AND I HOPE YOU HAVE A

PAGE 24 -24 1 GREAT EVENING. ATTORNEY EXAMINER: THANK YOU. P Э NR HOMARD FLSTRO7 4 5 ( THE WITNESS WAS SUDRN IN. ) 6 - - -ATTORNEY EXAMINER: PLEASE 7 в STATE AND SPELL, YOUR NAME AND ADDRESS FOR THE RECORD. 9 MR. ELSTRO: FIRST INITIAL "J". 1Ø HOWARD, H-O-W-A-R-D, ELSTRO, E-L-S-T-R-D. 50 TOWN 11 SQUARE, LIMA, OHIO, 45805. ON SEHALF OF DAVID J. BERGER. HAYOR OF LIMA. 12 13 PRESIDENT OF COUNCIL, JOHN NIXON, AND MYSELF, HOWARD ELSTRO. DIRECTOR OF PUBLIC VORKS FOR THE CITY OF LIMA. 14 AND THE CONSTITUENTS WE SERVE, WE THANK YOU FOR THE 15 OPPORTUNITY TO TESTIFY THIS EVENING AT THIS OWID 16 17 CONSUMERS' COUNSEL HEARING ON A.E.P. 'S PROPOSED 18 RELIABILITY IMPROVEMENT STRATEGY AND RATE INCREASE 19 PLAN 20 THE CITY OF LIMA HAS BEEN CONCERNED ABOUT THE 21 RELIABILITY OF ELECTRIC SERVICE FOR OUR CONMUNITY FOR SOME TIME. VE APPRECIATE THE COMMUNICATION 22 23 OPPORTUNITIES WITH A.E.P. THAT TOOK PLACE IN MAY 2005 84 AND IN OCTOBER 2006. 25 FURTHER, THROUGH A LETTER TO BOB IV INSKAS.

22

Somebody has to sprak up for the senior Citizens. So that's uny I am here ton 1ght and ve hope You vill listen to vhat they have to say. They have Been good citizens for years in the state of on 10 and The state of on 10 is aging rapidly and they need some HELP. And ve thank you.

ATTORNEY EXAMINER: MISS

CHR 1ST INE MCNAMARA?

( THE VITNESS WAS SWORN IN. )

ATTORNEY EXAMINER: SPELL YOUR NAME FOR THE RECORD AND PROVIDE US VITH YOUR ADDRESS. MS. MCNAMARA: CHRISTINE.

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C-H-R-1-9-T-1-N-E, NCNAMARA, M-C-N-A-H-A-R-A, 2135 BUTTERCUP DRIVE, ELIDA, OHIO,

ATTORNEY EXAMINER: THANK YOU. MS. MCNAMARA: AND 1 JUST HAVE A BRIEF STATEMENT.

We have lived in laurel daks for tuelve years and for tuelve years we have had problems with the power going out on a regular basis. It's not always for a lengthy period of time, sometimes just two or three minutes, just encugh to be a nuisance where you have to go and reset all your clocks and then it will

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1	THE COLUMBUS DISTRIBUTION REGIONAL SUPPORT SUPERVISOR,	1	NOT RECOGNIZE OURSELVES AS A DIRECT BENEFICIARY OF THE
2	ON MAY 11, 2006, THE CITY REITERATED OUR CONCERNS ABOUT	2	MAINTENANCE OF RURAL LINES IN SOUTHVEST ONIO.
3	THE ONGOING DISTRIBUTION OUTAGES IN THE LINA AREA AND	3	THIS ENHANCED DISTRIBUTION SERVICE AND
4	ASSERTED THAT THE EQUIPMENT AND STATION FAILURES ARE	4	RELIABILITY PLAN PROPOSES TO REPLACE 65,000 FAULTY FUSE
5	BECOMING MORE FREQUENT AND LARGER IN IMPACT.	5	CUTOUTS PURCHASED AND INSTALLED IN THE 80'S AND 90'S AT
6	VE COMMENTED THAT A.E.P. 'S OWN REPORT FOR THE	Б	A COST OF 50.23 MILLION. WE SUGGEST THAT THE
7	PERIOD OF JULY 2002 THROUGH MARCH 2006 DEMONSTRATES TEN	7	NANUFACTURE AND THE CONPANY SHAREHULDERS SHOULD
в	CIRCUITS IN THE LINA AREA HAVE WORSENED IN RELIABILITY.	в	SHOULDER THE MAJORITY, IF NOT ALL. OF THIS COST.
9	THIS REPRESENTS 20 PERCENT OF THE TOTAL OF	9	VE ALSO TAKE ISSUE IN GENERAL WITH THE
10	ALL CIRCUITS IN LIMA, WHICH STIMULATES A LARGE CONCERN	1Ø	PROPOSED RATE INCREASE, ALL CORPORATIONS ANT IC IPATE
11	FOR THE RELIABILITY AND DELIVERABILITY OF ELECTRICITY	11	AGING INFRASTRUCTURE AND THE REQUISITE CAPITAL COSTS TO
12	TO OUR CITIZENRY AND OUR BUSINESS COMMUNITY.	12	MAINTAIN THAT INFRASTRUCTURE. VE BELIEVE THAT THE
13	THE ENHANCED DISTRIBUTION SERVICE AND	13	COSTS TO MAINTAIN THE A.E.P. INFRASTRUCTURE HAS ALREADY
14	RELIABILITY PLAN THAT IS THE SUBJECT OF THIS MEARING	14	BEEN PREVIOUSLY RECOGNIZED BY PRIOR P.U.C.O. RATE
15	CAUSES SEVERAL ADDITIONAL CONCERNS. IT APPEARS THAT	15	Actions and thus vas the basis for existing rates
16	The Kigh Cost of Underground Lines in Canton and the	16	CHARGED TO THE CONSUMER THESE MANY DECADES. THUS,
17	COLUMBUS AREA, TREES IN THE RURAL AND INACCESSIBLE	17	existing revenues should be used to re-invest in the
1B	Areas of southvest on ID, and bad equipment supplied by	18	INFRASTRUCTURE NEEDS OF THE SYSTEM.
19	MANUFACTURERS ARE ALL MAJOR CAUSES FOR THE COSTS	19	We also find that this rate increase request
20	ANT IC IPATED UNDER THIS PLAN.	89	IS INCONSISTENT WITH THE PROMISED MADE AT THE TIME OF
21	AND THE QUESTION THAT PERTAINS TO ALL THREE	21	OHIO'S MOVE TO A PARTIALLY DE-REGULATED ELECTRICITY
22	MATTERS IS VHY SHOULD CUSTOMERS IN THE LINA ALLEN	22	SYSTER.
23	COUNTY REGION BE ASKED TO UNDERWRITE THOSE COSTS?	23	It appears that the revenues to maintain the
24	LET'S LOOK AT THESE ISSUES SEPARATELY.	24	System have been used to improve shareholders' value
25	THIS PLAN PROPOSES 40.2 MILLION BE SPENT ON	25	RATHER THAN TO INVEST APPROPRIATELY IN THE COMPANY'S
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UNDERGROUND NETWORK SYSTEMS IN COLUMBUS AND CANTON. 1 2 OUR COMMUNITY DOES NOT ENJOY THE ESTHETIC BENEFITS з OFFERED BY UNDERGROUND LINES. OUR COMMUNITY HAS LONG 4 HAD TO TOLERATE THE UNSIGHTLY EXISTENCE OF POLES. 5 VIRES. ET CETERA. WHICH VERY MUCH DETRACT FROM THE 6 BEAUTY OF OUR COMMUNITY. 7 WE'VE BEEN TOLD OVER THE YEARS BY A.E.P.

#### 8 SHOULD LINA DECIDE TO HAVE THESE UNBIGHTLY LINES BURIED 9 OR NOVED, THE COMMUNITY WOULD HAVE TO BEAR THOSE COSTS. THUS WE FIND IT INCONSISTENT AND INEQUITABLE FOR THE 1Ø **i** 1 CITIZENRY AND THE BUSINESSES OF LIMA. OHIO TO BE ASKED 31 TO SUBSIDIZE A HIGHER LEVEL OF SERVICE FOR UNDERGROUND 13 LINES IN CANTON AND COLUMBUS.

14 THE ENHANCED DISTRIBUTION SERVICE AND 15 RELIABILITY PLAN STATES THAT OF 36.500 HILES OF 16 OVERHEAD DISTRIBUTION LINES THE MAJORITY OF THESE LINES. 17 ARE LOCATED IN RURAL AREAS.

18 THIS PLAN PROPOSES THAT 132.77 MILLION OVER ទេ FIVE YEARS BE SPENT ON VEGETATION MANAGEMENT IN 20 500THMEST OF IO.

WE DO NOT DISPUTE THAT THE MAINTENANCE OF TREES IN SOUTHWEST OHIO. ESPECIALLY ON THE RURAL LINES AND HILLY AND ACCESSIBLE TERRAINS, ARE HORE COSTLY THAN IN URBAN AREAS, BUT WE FIND IT DEJECTIONABLE TO SPREAD THOSE COSTS TO CUSTOMERS IN THE CITY OF LIMA AS WE DO

PHYSICAL ASSETS FOR LONG-TERM OPERATING PURPOSES.

ABOVE ALL. THE CITY OF LINA IS OF THE OPINION THAT THE PROPOSED A.E.P. RIDER IS UNLAWFUL AND CONTRARY TO OHIO'S SOUND RATE MAKING POLICY. IT IS UNLAUFUL FOR IT SEEKS TO ESTABLISH A.E.P. 'S REVENUE ENT ITLEMENT BASED UPON FORVARD LOOKING INCREMENTAL CAPITAL AND OPERATING COSTS THAT CAPTURE ESTIMATED INFLATION OVER THE PLAN'S FIVE-YEAR LIFE.

OHIO'S GENERAL ASSEMBLY REPEALED THE REPRODUCTION COST OF NEV. LESS DEPRECIATION RATE BASE. RCLND. IN THE 70'S REPLACING IT WITH THE CURRENT OR IG INAL OR EMBEDDED COST RATE BASE FOR DETERMINING A UT IL ITY'S REVENUE REQUIREMENTS. IT IS CONTRARY TO SOUND RATE MAKING POLICY FOR IT IS A LONG-TERM PROPOSAL, FIVE YEARS, FOR WHICH IT SEEKS COMMISSION AUTHORIZATION AND APPROVAL FOR RECOVERY OF OVER 250 MILLION DOLLARS IN ADDITIONAL REVENUES IN THE ABSENCE OF ANY DETERMINATION OF THE COMPANY'S CURRENTLY EARNED RATE OF RETURN.

A.E.P. SEEKS THIS AUTHORIZATION AND APPROVAL ALONG WITH DEFERRED ACCOUNTING AUTHORIZATION FOR OVER AND UNDER RECOVERY IN THE FACE OF ITS OWN ACKNOULEDGMENT THAT IT VILL SEEK NEW BASE RATES EFFECTIVE DECEMBER 31, 2008.

THIS REPRESENTS AN ATTEMPT TO PRE-DETERMINE

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29 1 THE REVENUE REQUIREMENTS TO UNICH IT MAYBE ENTITLED IN 1 Р THE YET TO BE FILED BASE RATE INCREASE PROCEEDING. 2 з LASTLY, LOCAL GOVERNMENTS HAVE BEEN LONG 3 4 FACED WITH THE DEMAND FROM OUR CONSTITUENTS TO DO MORE 4 5 WITH LESS. RESPONDING TO THIS DEMAND IS NOT EASY. 5 Б HOUEVER, WE BELIEVE A.E.P.'S CUSTOMERS ALSO LOOK TO THE Б 7 COMPANY TO DO NORE WITH THE RESOURCES THEY HAVE GIVEN 7 B TO THE COMPANY. 8 9 WE DO NOT ARGUE THAT THE INFRASTRUCTURE 9 10 ESPECIALLY IN THE LINA AREA NEEDS TO BE UPGRADED AND 10 11 RENEVED. IN FACT, A.E.P. 'S OWN REPORTS AND LOCAL 11 12 CUSTOMERS WILL ATTEST TO THE NEED. 12 13 HOWEVER, JUST AS WITH LOCAL GOVERNMENT WE 13 BELIEVE A.E.P. SHOULD FIND WAYS TO DO MORE WITH THE 14 14 15 EXISTING REVENUES THAT OUR COMMUNITY HAS BEEN PAYING 15 FOR ALL THESE YEARS. WE RESPECTFULLY SUGGEST TO THE 16 16 17 PUBLIC UTILITIES COMMISSION OF ONID THAT THE RATE 17 18 INCREASE BE DENIED AND THAT A E P. BE URGED TO CONTINUE 18 TO FIND VAYS TO MAINTAIN AND UPGRADE ITS INFRASTRUCTURE 19 19 20 SYSTEM. 20 21 THANK YOU 21 TIME. 22 ATTORNEY EXAMINER: NR. ALAN 22 23 CHASE? 23 24 24 - - -25 25 ( THE WITNESS WAS SUORN IN. ) PAGE 30 PAGE 32 30

ATTORNEY EXAMINER | STATE AND SPELL YOUR NAME FOR THE RECORD AND PROVIDE US WITH YOUR 2 Э ADDRESS 4 MR. CHASE: ALAN, A-L-A-N. 5 CHASE, C-H-A-S-E. ADDRESS 222 VESTWOOD DRIVE SOUTH, 6 LIMA, OHIO, 45805. | UILL BE ERIEF 7 MY WIFE AND I MOVED TO LIMA IN MAY OF LAST 8 YEAR. BEFORE THAT WE LIVED IN THE CITY OF KENTON, OHIO 9 FOR ELEVEN YEARS, KENTON 15 IN HARDIN COUNTY ABOUT 27 10 MILES EAST OF HERE. KENTON IS ALSO SERVED BY A.E.P. 11 DURING THAT ENTIRE PERIOD IN WARN VEATHER. EVERY TIME 12 THERE WAS LIGHTNING AND THUNDER. WE WOULD LOSE ELECTRIC 13 SERVICE. SOMETIMES FOR SHORT PERIODS AND SOMETIMES FOR LONGER PERIDOS. 14 DURING THAT PERIOD THE CITY COUNCIL AND THE 15 MAYOR AND THE BOARD OF COUNTY COMMISSIONERS CONTINUALLY 16 17 HAD MEETINGS AND ASKED A.E.P. TO IMPROVE THEIR SERVICE 18 BECAUSE IT VAS HAVING AN ADVERSE EFFECT UPON THE 19 BUSINESSES AND INDUSTRIES OF THE AREA, AND EVERY TIME 20 A.E.P. SAID YES. THEY PROMISED THEY WOULD DO IT, BUT 21 THEY NEVER DID. AND DURING THAT PERIOD I BELIEVE THEY 22 ALSO RECEIVED AT LEAST ONE RATE INCREASE. 23 IN MY OPINION THEY ARE NOT TO BE TRUSTED. 24 THANK YOU 25 ATTORNEY EXAMINER: THANK YOU.

JOHN NIXON? MR. NIXON: PASS. ATTORNEY EXAMINER: MR. RAY MAGNESS. LIMA CITY COUNCIL. FIRST WARD MR. MAGNESS: L'LL PASS ALSO. ATTORNEY EXAMINER: MISS PENNY DAN JEL7 - - -( THE WITNESS WAS SUORN IN. ) - - -ATTORNEY EXAMINER: STATE AND SPELL YOUR NAME AND ADDRESS FOR THE RECORD. MS. DANJEL: PENNY DANJEL. P-E-N-N-Y D-A-N-I-E-L, ND "S", OUR ADDRESS IS 341 SOUTH MCFARREN AVENUE, LIMA, OHIO, 45804. I AM HERE THIS EVENING TO SPEAK OUT FOR THE MODERATE TO LOW INCOME FAMILIES IN THE AREA. I CAN'T QUOTE THE FIGURES THAT MR. ELSTROM AND MR. OPPERHAN QUOTED BUT I TOTALLY AGREE VITH THEM. THEY DID A FANTASTIC JOB OF EXPLAINING EXACTLY OUR ECONOMY AT THIS I LOOK AT IT THIS WAY -- AND WE HAVE HAD

I LOOK AT IT THIS WAY -- AND WE HAVE HAD SEVERAL CONVERSATIONS WITH PEOPLE IN THE AREA. IN THE LIMA AREA -- A.E.P. HAS AN EXTREMELY HIGH PROFIT SHOWN BY THEMSELVES ON THE INTERNET. WE HAVE A LOT OF PEOPLE

IN LIMA ON THE OTHER HAND WHO HAVE VERY LOW INCOMES. THEY ARE HAVING A DIFFICULT TIME PAYING THEIR BILLS AS THEY HAVE THEN NOW. IF I START A BUSINESS I AM EXPECTED TO COVER ANY HAINTENANCE. HAVE MONIES AVAILABLE TO IMPROVE OR BORROV HOMEY TO IMPROVE MY EQUIPMENT TO KEEP UP WITH PROGRESS.

LINA HASN'T SEEN THAT FROM A.E.P. I HEARD EARLIER TESTIMONY ABOUT VIRING, UP AND DOWN THE STREETS, TO AND FROM THE MOUSES TO THE STREETS. I CAN TESTIFY TO ACTUALLY SEEING THAT ON A DAILY BASIS. WE ACTUALLY HAVE VIRING RUNNING UP AND DOWN THE CITY STREETS OF LIMA AND TO AND FROM THE STREETS TO THE HOUSES VITH BARE VIRING OR AT LEAST A LOT OF THE COATING GONE. I HAVE SEEN THE SQUIRRELS AND THE BIRDS BOTH GET ELECTROCUTED IF THEY HIT A BARE SPOT.

Another thing ve meed to look at is ve are having an extremely hard time reeping bubinesses in lima, let alone bringing in new business. If you keep raising the utility costs, how are you going to get new businesses. Especially shall businesses, interested in coming to lima?

VE ARE WORKING VERY HARD -- DUR CITY COUNCIL. DUR MAYOR, ADMINISTRATION, ECONOMIC DEVELOPMENT PEOPLE, ARE ALL WORKING VERY HARD TO DRAW PEOPLE INTO LIMA, NEW BUSINESSES, SO VE CAN HAVE MORE JOBS. THIS ISN'T GOING

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TO HELP US BY RAISING THE UTILITIES. THE OTHER ITEM THAT I VANTED TO POINT OUT IS IF YOU'RE GOING TO KEEP THIS UP, KEEP RAISING AND RAISING THESE RATES UNTIL WE HAVE ALL OUR SMALL BUSINESSES CLOSING THEIR DOORS. WE WILL NOT GET ANY NEW BUSINESSES IN BECAUSE THEY CAN'T AFFORD THE RATES. SO YOU'RE GOING TO TURN LIMA BASICALLY INTO A GHOST TOWN. RIBHT NOW WE DON'T NEED ANY MORE LOSS OF BUSINESS, WE NEED MORE BUSINESS. AND THE MID TO LOW INCOME FAMILIES ABSOLUTELY CANNOT AFFORD ANY MORE INCREASES IN THE UTILITIES. I REALLY DON'T HAVE ANYTHING ELSE TO SAY.

THAT'S BASICALLY JUST THE CUT AND DRIED. I MEAN, THE GRASS ROOTS OF IT. MOST OF OUR PEOPLE JUST PLAIN CAN'T AFFORD IT AND THE CITY OF LINA CAN'T AFFORD TO LOSE ANY MORE BUSINESS OVER IT.

17		A	ttorney ex	(am iner ;	SUE STEIN?
18		н	S. STE IN;	PASS .	
19		A	TTORNEY EX	(AM INER :	TERESA
20	ADAMS7				
21		н	S. ADAMS:	PASS	
22		A	TTORNEY EX	AM INER :	PAM
23	UICKERS?				
24					
25		C THE WITNE	99 was swo	RN IN.)	

FLOOD, AND FOR THOSE PEOPLE THAT THOSE SITUATIONS EXIST 1 2 -- I HAPPEN TO SELL REAL ESTATE. I DON'T KNOW IF з YOU'RE FAMILIAR WITH WHAT A CLUE REPORT IS, BUT 4 INSURANCE COMPANIES KEEP TRACK OF CLUE REPORTS SO WHEN S SOMEBODY IS READY TO BELL THEIR HOUSE IF THAT HOUSE HAS 6 TAKEN ON WATER TWO TO THREE TIMES. GUESS WHAT, YOUR NEW 7 BUYER WON'T BE ABLE TO PURCHASE INSURANCE ON THAT HOME. 8 BUT THAT'S JUST A SLIGHT IMPACT THAT A.E.P. 9 has had on our community and I think we deserve better THAN WHAT WE HAVE HAD IN THE LAST FIVE YEARS. 10 THE LAST YEAR AND A HALF I WOULD HAVE TO SAY 11 12 VE HAVEN'T PERSONALLY HAD THAT PROBLEM. IT STOPPED, BUT 13 I NOT ICED THAT IT CONTINUED OR PICKED UP IN OTHER AREAS IN ALLEN COUNTY. BUT ONE OF MY BIGGEST QUESTIONS THAT 14 I REALLY HAVE TONIGHT HERE IS THE TIMING. 15 WE HAVE GONE SO LONG WITHOUT HAVING 16 ACCEPTABLE SERVICE IN THIS AREA THAT I LOOK AT A.E.P. 17 IN THE LAST COUPLE YEARS AND THEY HAVE HAD GOOD 18 REVENUES, GOOD DIVIDENDS, BUT THEY HAVE ALSO MADE SOME 19 VERY LARGE PURCHASES WITH IN THE LAST YEAR OR SO. YOUR 20 LAWRENCEBURG PURCHASE 325 MILLION, YOUR DARBY 21

> ACQUISITION 192. WATERFORD 229, YOUR SERADO 1966 MILLION, AND YOUR NEW HEMPSTEAD PLANT AT 1.4 MILLION. AND YOU'RE LOOKING AT YOUR LAWRENCEBURG TO

CLOSE THE SECOND QUARTER OF 2007, DARBY THE FIRST

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ATTORNEY EXAMINER: STATE AND

QUARTER OF 2007, AND I JUST SIT HERE AND QUESTION ARE WE SUBSIDIZING SOME OF THESE LARGE ACQUISITIONS? YOUR LAWRENCEBURG ACQUISITION, P.S.G.E. SPENT 640 MILLION DOLLARS TO BUILD THAT. IT WAS ONLY 2-1/2 YEARS OLD. IT WAS NOT FINANCIALLY SOUND FOR THEM. I THINK THEY OPERATED IT FOR -- USED 20 PERCENT OF IT. IT WAS A LOSING BUSINESS FOR THEM. BUT YOU STEPPED IN AND PURCHASED IT AT A GOOD BUY AT 325 MILLION.

You Just Recently Signed a Hult1-Contract Uith the City of Columbus and that was based on a Competitive Bid Process. And it makes me wonder maybe Perhaps why we are taking in some of the Costs of Some Of Those Lines being done in Southern of 10 or around Columbus?

BUT BOTTON LINE IS YOU JUST FIND INCREASES WITH TEXAS FOR 82.7 NILLION, OKLAHOMA IN NOVEMBER FOR 49.6, AND YOU COME TO US WITH OVER A HUNDRED, AND I THINK LINA DESERVES MUCH BETTER THAN WHAT THEY HAVE RECEIVED FROM A.E.P.

And I don't think that our schools should Carry this Burden. I don't think that our community Should Carry the Burden, and I think A.E.P. Should do What is Right Here and I think ve have deserved a good Business from You for the last five or Six years at Least, so I would be very disappointed if this increase

ρ SPELL YOUR NAME AND ADDRESS FOR THE RECORD. з MS. VICKERS: PAM VICKERS. 4 P-A-M V-I-C-K-E-R-S. 1360 LOCH LOMAN. LINA, OHIO, 5 45805 Б I WILL TRY TO KEEP IT LIGHT. SIX YEARS AGO 7 MY HUSBAND VENT OUT AND PURCHASED A GENERATOR AND I 8 HAVE TO TELL YOU I LAUGHED. I THOUGHT WHEN ARE WE EVER 9 GOING TO USE THIS GENERATOR. A LITTLE OVER A YEAR 10 LATER VE USED IT ALMOST TWO YEARS NON-STOP 11 ANYONE THAT PROBABLY LIVES OUT IN OTTAWA 12 HILLS FURTHER VEST AND I CAN TELL YOU THERE VERE TIMES 13 WE WENT HOURS WITHOUT ELECTRICITY. SOMETIMES OVERNIGHT. 14 AND SOMETIMES DAYS. 15 I DON'T THINK A E.P. REALIZES THE RURDEN 16 YOU'RE PLACING ON THE COMMUNITY HERE IN LIMA. GRANTED. 17 WE HAVE A GENERATOR TO HOOK UP WHEN THAT WOULD HAPPEN 18 AND IT WAS TO THE POINT WHERE I KNEW I COULD GO DOWN ON 19 SERIFF ROAD AND FIND THE TECHNICIAN EVERY TIME IT WENT 20 OUT. IT WAS CONSTANTLY THE SAME LOCATION, AND YOU 21 COULD PROBABLY CHECK YOUR RECORDS. A.E.P. NEVER MADE

> AND WHEN YOU DO THAT, FOR THOSE WHO DON'T MAVE GRENERATORS, FOR THOSE WHO DON'T HAVE BATTERY BACKUPS, AND THAT HAVE BASEMENTS, THEIR BASEMENTS

PERMANENT FIXES, THEY WERE ALL TEMPORARY.

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1	VAS PASSED	1	SPELL YOUR NAME AND ADDRESS FOR THE RECORD.
2	AND IF IT IS PASSED, THEN I VOULD THINK	2	MS. STRIFF: SUSAN STRIFF.
Э	PERHAPS DF GOING OUT AND BUYING STOCK IN A.E.P. BECAUSE	з	S-U-S-A-N S-T-R-I-F-F. I LIVE AT 305 SOUTH VAVERLY.
4	YOU WILL CONTINUE TO GROW. THANK YOU.	4	APARTMENT-C. IN CRIDERSVILLE, OHIO, 458006
5	ATTORNEY EXAMINER: RICK	5	1 AM HERE ON BEHALF OF THE COMMUNITY COMPLEX
6	JOHNSON ?	6	THAT ILIVE IN. IT'S A GOVERNMENT HOUSING AND WE ARE
7		7	Basically Based on an income we have. Most of the
8	( THE WITNESS WAS SWORN IN . )	8	People are on low income that live in there. Some of
9		9	THEM HAVE ZERO INCOME. AND I AM AGAINST THE UTILITY
1Ø	ATTORNEY EXAMINER: STATE AND	16	RATE INCREASE BECAUSE VE JUST CAN'T HARDLY AFFORD THE
11	SPEUL YOUR NAME AND ADDRESS FOR THE RECORD.	11	UTILITY INCREASE RIGHT NOW AS IT IS.
12	MR. JOHNSON: MY NAME IS RICK	12	LIKE I SAY, I LIVE IN A SUBURD, I DON'T LIVE
13	JOHNSON. R-1-C-K J-D-H-N-S-D-N.	13	IN LIMA, AND I AN AGAINST IT BECAUSE WE ARE PAYING FOR
14	1 AN HERE TONIGHT TO OPPOSE THIS RAISING OF	14	THINGS THAT LIMA. OHIO IS BENEFITING MORE THAN WHAT THE
15	THERE RATES. IT'S NOT GOING TO AFFECT ME PROBABLY AS	15	SUBURES ARE.
16	NUCH AS A BUNCH OF YOU PEOPLE BECAUSE I DO MAKE A	16	LLIVE IN A DIFFERENT COUNTY AND THAT'S ALLEN
17	HALFUAY DECENT LIVING, BUT THE SENIOR CITIZENS AND MY	17	County and I Live in Auglatze county and the Rate
18	PARENTS AND PEOPLE THAT'S ON FIXED INCOME. IT'S REALLY	18	Increase would affect us very Badly. I also vant to
19	PUTTING A HURT ON THEM BECAUSE A LOT OF THEM IS HAVING	1 <del>9</del>	COMMENT ON THE FACT THAT THE PEOPLE WHO HAVE ZERO
29	TROUBLE WITH THE HEALTH CARE THE WAY IT'S HIGH NOV.	20	INCOME OUT THERE. THEIR UTILITY IS PAID FOR BUT ONLY A
21	THEY HAVE TO PICK BETWEEN EATING AND TAKING THEIR DRUGS	21	Certain Percentage of it is paid for and they are
22	AND NOW THEY HAVE TO PICK BETWEEN HAVING HEAT OR AIR	22	Responsible for the rest of it. If they cannot afford
23	CONDITIONING IN THE SUMMER, YOU KNOW, IT JUST SEEMS TO	23	THE REST OF THEIR UTILITY IT WILL BE TURNED OFF.
24	ME THIS WORLD HAS BECOME TOO GREEDY.	24	SO THE RATE INCREASE WILL AFFECT EVERYBODY
25	THERE'S BEEN PROFITS MADE BY A.E.P., IT'S	25	who lives out there, not only me but other people who

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 JUST LIKE ANY BUSINESS. AND THEY SHOULD BE REINVESTING

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 IN THEIR EQUIPMENT AND ALL THAT TO KEEP IT MAINTAINED

 3
 AND NOT HAVE TO COME TO THE PUBLIC TO GET MORE MONEY,

 4
 YOU KNOW, PCR -- NOT LIKE PAYING SHAREHOLDERS. I MEAN.

 5
 WHY SHOULD THE SHAREHOLDERS AND C.E.O.'S GET ALL THE

 6
 MONEY AND THEN THEY COME AND ASK US FOR MORE.

I JUST THINK IT'S RIDICULOUS AND I THINK THAT P.U.C.O. OUGHT TO DENY IT. I THINK THAT IN A VAY THAT THIS SHOULD BE SOMETHING THAT SHOULD HAVE TO BE PUT ON A BALLOT FOR PEOPLE VOTE ON IT INSTEAD OF JUST LETTING ONE ORGANIZATION. YOU KNOW, MAKE A DECISION FOR ALL OF US. THIS ROOM OUGHT TO BE FULL. AS A MATTER OF FACT, IT DUGHT TO BE PACKED OUT IN THE HALLS HERE, YOU KNOW, BECAUSE, LIKE A LOT OF THEM STATED, AROUND HERE OUR ECONOMY IN THIS TOWN HAS VENT DOWN, WE DON'T NEED RATES RAISING, BECAUSE JUST LIKE THE VOMEN PREVIOUSLY GAID VE ARE GOING TO LOSE BUSINESS. WE CAN'T GET BUSINESS TO COME IN HERE NOW HARDLY.

SO I THINK IT'S A BAD THING FOR LIMA AND IT'S A BAD THING FOR THE PUBLIC. AND THAT'S ALL I HAVE.

ATTORNEY EXAMINER: SUE STRIFF?

( THE WITNESS WAS SWORN IN. )

----Attorney examiner: State and Live There. We have hand icap accessible people vho Live There and Elderly people vho live There. So I AM STRONGLY AGAINST THE INCREASE DUE TO THE FACT THAT VE CANNOT AFFORD TO PAY IT EITHER. THANK YOU.

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ATTORNEY EXAMINER: LESLIE VIREMAN? MR. VIREMAN: PLL PASS. ATTORNEY EXAMINER: KATHY STUCKEY? MS. STUCKEY: I'LL PASS. ATTORNEY EXAN INER: THOMAS 51NN7 - - -( THE WITNESS WAS SWORN IN. ) \_ \_ . ATTORNEY EXAMINER: STATE AND SPELL YOUR NAME AND ADDRESS FOR THE RECORD MR. SINN: THOMAS.T. SINN. S-1-N-N. MY ADDRESS IS 355 SECOND STREET, LATTY, OHIO. I HAVE A LITTLE DIFFERENT TAKE. I AN FROM A VERY SMALL COMMUNITY. IT TOOK ME ABOUT AN HOUR AND TEN HINUTES TO GET HERE. IT'S ACTUALLY FAIRLY CLOSE TO FORT VAYNE. IND IANA . A LOT OF THE COMMENTS I HAD VERE ALREADY

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SPOKEN SO I JUST WANT TO REITERATE SOME THAT MY COMMUNITY HAS GIVEN. ONE WAS THAT THREE TO FOUR YEARS AGO WE HAD THE SAME TYPE PROBLEMS, CONSTANT PROBLEMS. AND TO MAKE LONG STORY SHORT. WITH ALMOST COMING TO THREATS OF CONTACTING P.U.C.O. FOR HELP WE GOT SOME OF OUR PROBLEMS TAKEN CARE OF.

IT'S STILL NOT 1000 PERCENT BUT I KNOV IT'S A UTILITY AND I UNDERSTAND THERE'S GOING TO BE STORMS THAT TAKE THINGS OUT, I UNDERSTAND THAT.

MY PROBLEM IS WITH THE RATE INCREASE AND IN 10 MY COMMUNITY OUR OHIO POWER WAS TAKEN OUT OF DUR 11 CONNUNITY AND TAKEN TO VAN VERT AND THEN TAKEN TO LINA 12 FROM THERE. SO NOW WHEN WE NEED HELP VE ARE ONE HOUR 13 PLUS BEFORE VE EVEN WILL GET SOMEONE THERE. IT'S 14 15 USUALLY OVER LONGER THAN THAT BECAUSE BY THE TIME. 16 SOMEONE IN LIMA IS CALLED OUT AND THEY GO TO THEIR 17 TRUCK AND GET TO OUR VILLAGE. IT'S THAT FAR AWAY. IT'S 18 GOING TO BE AN HOUR AND A HALF JUST TO GET TO US. THEN THEY STILL HAVE TO FIND AND CORRECT THE PROBLEM. 13 20 THAT WAS A WAY OF THE BIG FIRM A COUPLE YEARS

 21
 AGO DOWNSIZING, VE UNDERSTAND THAT.
 I LOST A JOB WITH

 28
 ANOTHER UTILITY FROM DOWNSIZING FROM A TELEPHONE
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 23
 COMPANY IN THAT AREA.

24 VE DON'T FEEL THAT FOR WORSE SERVICE VE 25 SHOULD PAY MORE, BECAUSE OF THE LONGER SERVICE. VE To the tree trinners and asked could ve do it this vay. I was short with. I contacted help at the A.E.P. They DID Come Down. We got as far as one resident cane out VITH A gun and threatened then not to cut the tree BECAUSE YOU'RE RUINING HIS TREE.

IT GOT RATHER UGLY AND THE RESPONSE VAS PRETTY MUCH VELL. I DON'T CARE. WE ARE KEEP ING THESE TREES OUT OF THE VIRES, AND I JUST FELT THAT WAS VERY UNBUSINESSLIKE AND INAPPROPRIATE. AND THE VAY THEY DID THE TREES, YOU DRIVE DOWN 127 FROM MY VILLAGE INTO PAULDING OHIO YOU VILL KNOW WHAT I MEAN, 17'S SAD.

THE DITHER COMMENT I HAD WAS WE HAVE A.E.P. STREET LIGHTING IN OUR SMALL COMMUNITY WHICH WE PAY A CONTRACT FOR. YEARS AGO I HAVE BEEN ON COUNCIL AND MAYOR. I AN JUST 50-YEARS-DILD AND I HAVE BEEN ON COUNCIL OR MAYOR FOR OVER TWENTY YEARS NOW. NOBODY ELSE WANTS THE JOB. I GET PAID TWO DOLLARS A DAY AND WHEN PEOPLE CALL AND CHEW HE OUT. I STOP THEM AND SAY THAT'S TWO DOLLARS' WORTH. CALL HE TOMORROW, BECAUSE IT ISN'T WORTH THE HASSLE.

One of the JDBS That A.E.P. Has now given me is when our street lights go out, rather than then doing routine maintenance and checking the lighting or having somebody drive through the community at Night when we had local people. They have even gone as far as

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Have the same problems some of the people mentioned with the lines fraying. I do understand that the coating on the wires doesn't necessarily mean a whole lot, but I also know that these wires. I have lived in this community for over 50 years and they have never been changed in that 50-year period. When the power came to latty a lot may by fill be original.

I THINK PREVENTATIVE MAINTENANCE IS A BIG THING. I THINK IF MORE VOULD HAVE BEEN DONE OR KEPT DONE THAT SOME OF THESE PROBLEMS WE HAVE HAD VOULD HAVE BEEN NAINTAINED BETTER.

I have the same complaint from some of my Town which is probably 40 percent fixed income to low Income. They are very concerned with paying more than They car't even pay now.

I have another comment. It's a different outlook on the trees causing problems and that sort. In our community A.E.P. Came to town and our community is butchered now. The way they trimmed the trees is disgusting. Years ago they would top them off and round them. Now they cut huge "V's", made the trees "L's". Trees that might be worth something in value to your home to sell, now is a detriment rather than a plus.

I HAD COMPLAINTS FROM MY VILLAGE AND I VENT

TO SEND ME A FORM THAT IFILL OUT AND GIVE THEM THE INFORMATION.

(Have to tell them three different things --Is it out all the time. Is it intermittent, is light NITTING IT Going in and out -- So they can determine How to fix it. I just feel that this is the ir Responsibility. I didn't need any more work.

The last comment I have is the rehab work I Think needs to continue. I hope they don't downsize any more because if they go farther away from Lina Ve Might as vell vait forever for service.

AND THIS ISN'T JUST THE ONIO POVER. WE HAVE TROUBLE WITH OUR PHONE COMPANY'S DONE THE SAME THING AND. IN FACT. IF I VOULD RUN MY BROTHER'S BUSINESS WHERE I COME IN AND TELL YOU YOU'RE GOING TO MAIL YOUR BILLS TO ME RATHER THAN ME BRING THEM INTO THE OFFICE WHERE WE ALVAYS DID BEFORE OR TELL SOMEBODY THAT THE IR SERVICE IS GOING TO BE FURTHER AWAY AND THAT MY APPLIANCE REPAIRMAN IS NOT GOING TO BE THERE FOR AN HOUR AND A HALF LONGER BECAUSE HE LIVES 60 MILES AWAY. I WOULD BE OUT OF BUSINESS OR MY BROTHER WOULD, AND I JUST THINK IT'S POOR BUSINESS.

AND SOME OF THE DOWNSIZING THEY HAVE DONE AND HOW IT'S HURT THE SHALLER COMMUNITIES, LIMA, AND THE CITIES GET A LOT MORE ATTENTION BECAUSE THEY ARE BIG.

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			47
1	US LITTLE GUYS ARE WORSE. AND BESIDES EVERYTHING ELSE.	1	CAN'T AFFORD TO KEEP IT GOING.
5	THEY ARE TAKING OUR FUNDING ALSO. THE GOVERNMENT 13, SO	2	NOW, IF THE STATE CAN RECOGNIZE THAT THE
3	IT'S A STRUGGLE ALL THE WAY AROUND AND WE CERTAINLY	3	UTILITIES ARE GETTING TOO MUCH, WHY CAN'T THE P.U.C.O.
4	DON'T NEED A UTILITY INCREASE ON TOP OF THAT.	4	Recognize This? If A.E.P. Vants me to pay then more
5	THANK YOU VERY MUCH.	5	Money they should give he a service. I am in customer
6	ATTORNEY EXAMINER: SHEILA	6	SATISFACTION AT MY JOB. : AM SUPPOSED TO SATISFY MY
7	DEV ILLE?	7	CUSTOMERS. A.E.P. NEVER HAS DONE THAT TO THIS DAY IN
8		8	MY OP IN ION .
9	( THE UTTNESS VAS SWORN IN. )	9	AND I THINK THAT THE PEOPLE OF THIS
10		10	COMMUNITY, NOT JUST HE, NOT JUST THE MIDDLE CLASS. NOT
11	ATTORNEY EXAMINER: STATE AND	11	JUST THE LOW CLASS. NOT JUST THE PEOPLE MAKE BUNCHES OF
12	SPELL YOUR NAME AND GIVE YOUR ADDRESS FOR THE RECORD.	12	HONEY, CANNOT AFFORD TO GIVE A.E.P. MORE HONEY WHEN
13	MS. DEVILLE: SHE ILA DEVILLE.	13	THEY DON'T DO ANYTHING TO HELP THE COMMUNITIES AND HELP
14	S-H-E-J-L-A D-E-W-I-L-L-E, 727 MICHAEL AVENUE, LINA,	14	INPROVE THE IR SERVICE TO THE CUSTOMER. I'M NOT A
15	OHIO, 45804.	15	Satisfied Customer. Joon't Think Anybody in This Auduence is a satisfied customer of A.E.P.
16	THE PROBLEM WITH THE RATE INCREASE TO HE IS	16	THANK YOU.
17	DETRIMENTAL TO EVERYBODY INVOLVED. WITHIN THE STATE OF	17	ATTORNEY EXAMINER: I AM UNSURE
18 19	ohio Not Just Lima, ohio. A lot of US Can't Afford IT. YES, I Vork. I AM A MANAGER AT A FAST FOOD RESTAURANT.	18 19	OF THIS NAME. DICK COUNTESS?
19	AND AT THE RESTAURANT MY COMPANY TELLS ME IF 1 WANT A	19	MR. COUNTESS: I'LL PASS.
21	PAY INCREASE OR RATE INCREASE IN MY VASES THAT I HAVE	21	ATTORNEY EXAMINER: JOHN
22	TO GIVE THE COMPANY SOMETHING THEY WANT, WHICH IS	ss	SCHNEIDER?
23	PERFORMANCE.	23	
24	IF A.E.P. VANTS THEIR RATE INCREASE VHY	24	( THE VITNESS VAS SUORN IN
25	AREN'T THEY GIVING LIMA AND THE CITIZENS OF THIS STATE	25	
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1 2 3 4 5 6 7 8 9 16 11 12 13 14 15 16 17 18 19 20	46         A PERFORMANCE? THEY ARE NOT.         I CONTACTED A.E.P. PERSONALLY THREE YEARS AGO         VITH A PROBLEM IN MY NEIGHBORHOOD. I STILL HAVE NOT         BEEN RESPONDED TO BY A.E.P. AND THIS IS THREE YEARS         OLO. I CONTACTED THE P.U.C.O. AND TRIED TO GET THEN         INVOLUED IN THE SITUATION. THE P.U.C.O. HAS TRIED BUT         A.E.P. MON'T EVEN RESPOND TO THEM.         I DROVE TO COLUMBUS, OHIO TO ONE RIVERSIDE         PLAZA AND TALKED TO A GREG GRIFFIN FROM A.E.P. WHO NO         LONGER IS EMPLOYED THERE AND I WAS TOLD BY HIM THAT HE         HAD, WHICH WAS TRANSFORMERS SPARKING AND ARCING ALL         OUGER THE STREET. NOT JUST AT MY CORNER BUT AT A FEW         CONNERS.         SO I SAID OKAY. WHAT'S GOING TO BE DONE?         NGTHER BEEN DONE. BECAUSE MY POWER GOES IN         NOTHING HAS EVER BEEN DONE. BECAUSE MY POWER GOES IN         AND OUT ON AND OFF. IT'S INTERNITION. IT CAN BE DATS,         I CAN BE A COUPLE MINUTES.	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	48 ATTORNEY EXAMINER: STATE AND SPELL YOUR NAME AND GIVE YOUR ADDRESS FOR THE RECORD. MR. 9CHNEIDER: JOHN SCHNEIDER. J-O-H-N 3-C-H-N-E-I-D-E-R. I LIVE AT 2325 VALES AVENUE, LIMA, OHIO, 45805. I AM IN AGREEMENT VITH MANY OF OUR PREVIOUS SPEAKERS SO I VILL BRIEF. I AM PARTICULARLY INTERESTED IN ENCOURAGING A.E.P. TO RESPOND TO THE SPECIFIC CONCERNS STATED BY MR. ELSTRD AND THE LIMA CITY GOVERNMENT. I HOPE THEY CAN PUBLICLY RESPOND TO THOSE CONCERNS. I ALSO CALL ON A.E.P. TO STATE PUBLICLY MORE CLEARLY WHAT IS THE AVERAGE PERCENT INCREASE IN THE FEES FOR THE CONSUMER, ALGO HOW MUCH VOULD THIS BE FOR THE AVERAGE REGIDENTIAL CONSUMER, HOW MUCH VOULD THIS OST THEM? I HAVE CONCERN WITH LOW AND MODERATE FAMILIES AND ALSO NE IGHEORHOODS. SOME COMMUNITY ORSAN IZATIONS THAT I AM INVOLVED WITH ARE DOING WHAT WE CAN TO IMPROVE MESIDENTIAL AREAS BUT ALSO TO BRING COMMERCIAL DEVELOPMENT TO LOW AND MODERATE INCREASE, AND I HAVE
1 2 3 4 5 6 7 8 9 16 11 12 13 14 15 16 17 18 19 20 21	A PERFORMANCE? THEY ARE NOT. I CONTACTED A.E.P. PERSONALLY THREE YEARS AGO WITH A PROBLEM IN MY NEIGHBORHOOD. I STILL HAVE NOT BEEN RESPONDED TO BY A.E.P. AND THIS IS THREE YEARS OLD. I CONTACTED THE P.U.C.O. AND TRIED TO GET THEN INVOLUED IN THE SITUATION. THE P.U.C.O. HAS TRIED BUT A.E.P. MON'T EVEN RESPOND TO THEM. I DROVE TO COLUMBUS, OHIO TO ONE RIVERSIDE PLAZA AND TALKED TO A GREG GRIFFIN FROM A E.P. WHO NO LONGER IS EMPLOYED THERE AND I WAS TOLD BY HIM THAT HE HAD NO IDEA WHAT WE WERE GOING TO DO ABOUT THE PROBLEM I HAD. WHICH WAS TRANSFORMERS SPARKING AND ARCING ALL OVER THE STREET. NOT JUST AT MY CORNER BUT AT A FEW CORNERS. SO I SAID OKAY, UNAT'S GOING TO BE DONE? WELL, GO HOME AND UE'LL SEE WHAT WE CAN DO. VELL. NOTHING HAS EVER BEEN DONE. BECAUSE MY POWER GOES IN AND OUT ON AND OFF. IT'S INTERNITIENT. IT CAN BE DAYS, IT CAN BE A COUPLE MINUTES.	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	48 ATTORNEY EXAMINER: STATE AND SPELL YOUR NAME AND GIVE YOUR ADDRESS FOR THE RECORD. MR. SCHNEIDER: JOHN SCHNEIDER. J-O-H-N S-C-H-N-E-I-D-E-R. I LIVE AT 2325 VALES AVENUE, LIMA, OHIO, 45805. I AM IN AGREEMENT VITH MANY OF OUR PREVIOUS SPEAKERS SO I VILL BRIEF. I AM PARTICULARLY INTERESTED IN ENCOURAGING A.E.P. TO RESPOND TO THE SPECIFIC CONCERNS STATED BY MR. ELSTRO AND THE LIMA CITY GOVERNMENT. I HOPE THEY CAN PUBLICLY RESPOND TO THOSE CONCERNS. I ALSO CALL ON A.E.P. TO STATE PUBLICLY MORE CLEARLY WHAT IS THE AVERAGE PERCENT INCREASE IN THE FEES FOR THE CONSUMER, ALGO HOW MUCH VOULD THIS BE FOR THE AVERAGE REGIDENTIAL CONSUMER, HOW MUCH VOULD THIS OST THEM? I HAVE CONCERN WITH LOW AND MODERATE FAMILIES AND ALSO NE IGHEORHOODS. SOME COMMUNITY ORGANIZATIONS INFORME NE IGHEORHOODS. SOME COMMUNITY ORGANIZATIONS INFORME RESIDENTIAL AREAS BUT ALSO TO BRING COMMERCIAL MUCH WE SIDENTIAL AREAS BUT ALSO TO BRING COMMERCIAL GOVERNS ABOUT WHAT THE UTILITY INCREASE, HOW THAT
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49 ATTORNEY EXAMINER: RUSSELL 1 2 COLLEY? MR. COLLEY: WE WILL FILE A з 4 URITTEN PETITION. 5 ATTORNEY EXAMINER: LISA MAULT? Б ( NO RESPONSE ) 7 ATTORNEY EXAMINER: CYNDY 8 COLL INS7 э - - -101 ( THE VITNESS WAS SWORN IN . . . 11 - - -12 ATTORNEY EXAMINER: STATE AND 13 SPELL YOUR NAME AND ALSO YOUR ADDRESS FOR THE RECORD. 14 MS, COLLINS: CYNDY COLLINS. 15 C-Y-N-D-Y C-D-L-L-I-N-S. 1320 LOCH LOMAN WAY, LIMA. 16 45805. A LOT OF MY POINTS HAVE ALREADY BEEN TAKEN SO I 17 WILL ALSO TRY TO BE BRIEF. 18 ONE OF THE PROBLEMS THAT I HAVE VITH A.E.P. 19 IS NOT ONLY IN THEIR RELIABILITY AND THEIR SERVICE BUT 2Ø IN THEIR COMMUNICATION, AND AN INDICATION OF THAT WAS 21 DURING THE ICE STORM. THERE WAS VERY VERY POOR 22 COMMUNICATION TO THE COMMUNITY. TO THE MEDIA. AND TO 23 THE CONSUMERS. THAT NEEDS A MAJOR OVERHAUL. 24 AS ANOTHER LABY MENTIONED. WHEN YOU CALL AND 25 YOU LIVE ON A STREET THAT IS LOCH LOMAN WAY AND YOU'RE

POWER TO DEDICATE TEN MILLION DOLLARS TO SERVICE AND RELIABILITY CONCERNS, THE FUNDS VILL NOT BE RECOVERED FROM TAXPAYERS AND THE COMMISSION WILL WORK TO DETERMINE WHERE AND HOW THE FUNDS WILL BEST BE SPENT. AS A CONSUMER I URGE THE P.U.C.O. AND WHATEVER INFLUENCE THE D.C.C. HAS TO MAKE SURE THAT A.E.P. FOLLOWS THIS DIRECTIVE. THANK YOU. ATTORNEY EXAMINER: BOB NOONEY? - -( THE WITNESS WAS SWORN IN. ) - - -ATTORNEY EXAMINER: STATE AND SPELL YOUR NAME AND GIVE YOUR ADDRESS FOR THE RECORD. MR. MOONEY: BOB MOONEY. M-O-D-N-E-Y. 441 SOUTH DEVEY, LINA, 45804 MINE WILL BE BRIEF. I LIVED AT MY PRESENT RESIDENCE FOR 17 YEARS, AND FUR 15 YEARS WE HAVE COMPLAINED TO A.E.P. ABOUT THE POWER OUTAGE ON THE EAST SIDE OF TOWN. IT WASN'T UNTIL JUST A FEW YEARS BACK THAT THEY FINALLY FIXED IT, AND FOR THAT SIDE OF TOWN WE HAVE THE HOSPITAL AND SEVERAL RESTAURANTS AND BUSINESSES OVER THERE THAT VERE VITHOUT POWER AND LOST BUSINESS BECAUSE THEY DIDN'T FIX THE UPGRADE AND SO

THEY COULD JOIN VITH THE RESTAURANTS THAT THEY BUILT

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TRY ING TO EXPLAIN THAT AND GET LOBLOMAIN AND ALL KIND 1 З OF VORDS, YOU'RE NOT COMFORTABLE THAT YOU HAVE REACHED Э SOMERODY THAT KNOWS WHAT PART OF THE IN ITED STATES. 4 YOU'RE IN. SO TO HAVE OUR CALLS GOING SO FAR AWAY 1 5 THINK IS ALSO VERY POOR.

6 I HAVE A BROTHER WHO'S A VORKAHOLIC. I NEVER 7 HARDLY TALK TO HIM BUT WHEN HE CALLS I KNOW THE NEXT 8 VORDS OUT OF HIS MOUTH VILL BE "DO YOU HAVE POWER OVER 9 THERE?" AND THAT IS, HE IS ON THE WEST SIDE OF TOWN. 10 THERE'S A LOT OF DEVELOPMENT THERE, AND I DON'T BELIEVE 11 THAT A.E.P. HAVE KEPT UP WITH THE CONSTRUCTION. AT THE 12 END OF SERIFF ROAD WE HAVE THE PRIMROSE COMMUNITY FOR 13 SENIORS, WE ARE GOING TO GET A SUPER WAL-MART, AND MY 14 PARTICULAR SERVICE IS TAPPED OFF OF EAST OF TOWN AND 15 IT'S GETTING WORSE AS THERE IS MORE DEVELOPMENT.

IT WOULD SEEM THAT, MY SENSE WOULD BE AS YOU HAVE MORE CUSTOMERS YOU WOULD HAVE MORE MONEY TO UPGRADE THE SERVICE

AND LASTLY. I'D JUST LIKE TO MAKE A POINT. THIS IS FROM THE P.U.C.O. WEB SITE OUT OF A PUBLICATION THEY HAVE CALLED THE MONITOR. AND I WOULD URGE THE P.U.C.O. TO TAKE A LOOK AT THIS PARAGRAPH IN THEIR COMMUNICATION THAT I FOUND THAT GOES INTERNALLY TO THEIR EMPLOYEES AND EXTERNALLY TO THE COMMUNITY: IN JULY 2005 THE P.U.C.O. HAS DIRECTED AMERICAN ELECTRIC

52 ONTO TO UPGRADE THE POWER SO EVERYBODY WOULD HAVE IT. I JUST FEEL THAT IT TOOK THEM FIFTEEN YEARS TO FIX THAT AND I THINK THAT A GOOD PREDICTION OF FUTURE BEHAVIOR ON UPGRADES IS THE PAST. THANK YOU. ATTORNEY EXAMINER: RON BIBLE? - - -

#### ( THE WITNESS WAS SUDEN IN . ) - -

ATTORNEY EXAMINER: STATE AND SPELL YOUR NAME AND ADDRESS FOR THE RECORD. MR, BIBLE: RON BIBLE, R-O-N

B-1-B-L-E. 5055 DA1SY LANE. ELIDA. OHIO. I AN SPEAKING ON BEHALF OF THE RESIDENTS OF

AMERICAN TOUNSHIP. I FOR ONE HAD A CALL FROM A RESIDENT ABOUT WHY IN AMERICAN TOWNSHIP OD WE HAVE SO MANY OUTAGES AND : AM NOT GOING TO REITERATE THE -- WE HAVE HEARD FROM BUS INESS. WE HAVE NEARD FROM THE SENIOR CITIZENS, SO I WILL JUST SAY I AM ALSO AGAINST RATE INCREASES .

I THINK THE SERVICE SHOULD BE. THE INFRASTRUCTURE SHOULD BE FIXED VITH THE FUNDS 22 AVAILABLE. BUT I MANTED TO GO ON THE RECORD FOR THE 23 PEOPLE OF AMERICAN TOWNSHIP THAT THE INFRASTRUCTURE ON THE WEST SIDE NEEDS IMPROVEMENT. MY NEIGHBORS ALL AROUND US. POWER WAS OUT, THEIR BASEMENTS FLOOD. 1 CAN 1

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Quote you several people who spent 3 dr #4,000 on Backlip Generators. And I vould like to thank Mr. Elstro and the City of Lina. I don't think you could present any

BETTER THE REASONS THAT LIMA AND ALLEN COUNTY SHOULDN'T HAVE AN INCREASE IN ELECTRICAL PRES TO PAY FOR OTHER PARTS OF ONIO WITH THE ECONOMIC SITUATION AS IT IS IN ALLEN COUNTY.

AND I WOULD LIKE ONE JUST QUICK NOTE, IND IVIDUALLY WE ARE NOT HERE TO DO THIS BUT I AN GOING TO DO IT ANYWAY. I THINK THE INDIVIDUAL POWER WORKER DOES AN EXCELLENT JOB, I HAVE SEEN THEM. THE PROBLEM I THINK IS MANAGEMENT UP. I AM NOT GOING TO LECTURE ON THE AMERICAN ECONOMIC SYSTEM BUT WHAT WE HAVE DONE IS GONE LEANER AND MEANER FOR MORE PROFIT AND LESS SERVICE.

 17
 SO I JUST WANT IT ON THE RECORD THAT

 18
 INFRASTRUCTURE IN THIS AREA DEFINITELY NEEDS IMPROVED.

 19
 THANK YOU.

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( THE WITNESS WAS SUDEN IN. )

ATTORNEY EXAMINER: STATE AND

ATTORNEY EXAMINER: TIM

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LUCEU IREMAN?

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54 SPELL YOUR NAME AND ADDRESS FOR THE RECORD. MR. LUCEW IREMAN : L-U-C-E-U-I-R-E-M-A-N. I VOULD LIKE TO BRING A LITTLE BIT OF IRREVERENCE TO THE GATHERING TONIGHT BECAUSE. LADIES AND GENTLEMEN. YOU THOUGHT YOU WERE COMING HERE TO A PUBLIC UTILITIES COMMISSION EVENT, WHAT YOU HAVE REALLY COME FOR IS WHAT I WOULD CALL THE A.E.P. DOUBLE DIP LOTTERY, A GAME WHERE ONLY ONE COMPANY CAN PLAY, ONE COMPANY CAN WIN, AND ALL THE RATE PAYERS ARE LOSERS. 70 MILLION DOLLARS. 1 WONDER WHAT THAT WOULD LOOK LIKE IN MY GARAGE IN A HUNDRED DOLLAR BILLS. I AM TRY ING TO IMAGINE WHAT 70 MILLION DOLLARS WOULD LOOK LIKE. I KNOW TO A.E.P. IT'S NOT A LOT. THEY CONSIDER IT A FAIRLY SHALL INCREASE IN THE BIGGER SCHEME OF THINGS, BUT FOR WORKING CLASS FAMILIES IT'S HARD TO IMAGINE HOU MUCH GARAGES THAT YOULD FILL. IT'S HARD TO IMAGINE BECAUSE A LOT OF WORKING CLASS FAMILIES ARE TRYING TO IMAGINE HOW THEY ARE GOING TO PAY THE IS CURRENT BILL. SPEAK ING OF BUCKS -- NO. NOT THOSE BUCKS --

The public utilities commission needs to develop their own public reliability bervice program in my opinion. The buck stops here would be a great slogan to start with.

WALT A MINUTE. I HAVE SOMETHING ELSE IN MIND.

How about we start with a slogan that says just say no. I think that's a better slogan.

So why are vereally here? A.E.P. Spins the Wheel and if the public does not adequately protect itself the company gets what it vants.

IT'S NOT JUST IN OHIO, MY FRIENDS, IT'S EVERYWHERE, AND IT ISN'T NECESSARILY FOR THE BEST INTERESTS OF THE PUBLIC. IF THE P.U.C.O. LOOKS AT THE MILLIONS IN NET PROFITS THAT THE COMPANY CURRENTLY EARNS, THEN THE P.U.C.O. MUST JUST SAY NO.

IF A.E.P. REALLY WANTS TO INVEST IN THEIR BUSINESS THEN THEY SHOULD USE THEIR PROFITS AND THE P.U.C.O. SHOULD JUST SAY NO. I AM ACTUALLY HERE AS A REPRESENTATIVE OF OVER 400 CONSTRUCTION WORKERS IN A SEVEN COUNTY AREA SURROUNDING ALLEN COUNTY. I GET A LOT OF FEEDBACK FROM MY MEMBERS BECAUSE THEY ARE JUST ABOUT AS AGGRESSIVE AS I AM. THEY WON'T COME HERE TO SPEAK BECAUSE IF YOU ASK THEN TO STAND UP IN A MEETING THEY ALL GO RUNNING FOR THE DOOR. SO I WANT EVERYBODY TO UNDERSTAND THAT I AM THEIR VOICE, AND THEY WANT THE PUBLIC UTIL ITIES COMMISSION TO JUST SAY NO.

I THINK VE HAVE HEARD IT ALL HERE TONIGHT FROM SENIOR CITIZENS, FROM VORKING CLASS FAMILIES, THAT THERE'S NO NEED FOR THE INCREASE BECAUSE THE COMPANY IS ALREADY SUPPOSED TO BE PROVIDING RELIABLE SERVICE, IT'S

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PART OF THE DEAL. IT WAS SOMETHING THAT THE PUBLIC UTILITIES CONNISSION SAID THIS IS A GOOD IDEA, LET'S SET ASIDE MONEY SO THAT THERE CAN BE RELIABLE SERVICE, AND I DON'T SEE ANY NEED TO INCREASE THE IR RELIABILITY PROGRAM. IF YOU WANT TO CALL IT THAT, TO INCREASE THE PAY TO THEN WHEN THEY ARE NOT GENERATING WHAT THEY ARE SUPPOSED TO IN THE FIRST PLACE.

VE ARE ASKING WORKERS TO PAY FOR THESE INCREASES ALONG WITH INCREASES IN COSTS THAT THE COMPANY HAS TO IN THEORY PASS ALONG.

A.E.P. MAKES SURE THEY MAKE MONEY EVERY YEAR EVERY MONTH THAT THEY ARE IN OPERATION, SO THIS IS MORE OR LESS A BONUS PROGRAM THE VAY I SEE IT. WELL, I GOT TO TELL YOU SOMETHING, THE CONSTRUCTION WORKERS WOULD LIKE A BONUS PROGRAM HERE BUT I GUARANTEE THE PUBLIC UT IL ITY COMMISSION IS NOT GOING TO GIVE THEM ONE.

IN THIS CASE THEY SHOULDN'T GIVE A.E.P. ONE EITHER. SO VORKERS IN AND AROUND THE LINA AREA ASK THE PUELIC UTILITIES COMMISSION TO DO VHAT I SAID AND THAT IS JUST SAY NO TO THIS RIDICULOUS INCREASE, 70 MILLION DOLLARS.

Thank you .

ATTORNEY EXAMINER: SAM

BASSETT?

MR. BASSETT: PLL PASS.

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1	ATTORNEY EXAMINER: KYLE LEWIS?
г	( NO RESPONSE )
з	ATTORNEY EXAMINER: THAT WAS
4	Everyone that I had on the list who have requested an
5	OPPORTUNITY TO OFFER TEST MONY.
6	is there anyone else that would like to offer
7	TESTIMONY AT THIS TIME THAT DIDN'T PUT THEIR NAME ON
8	THE LIST?
9	MS. GARLAND: I WOULD LIKE TO
10	READDRESS THE STAND AGAIN, MA'AM.
11	ATTORNEY EXAMINER: LET ME JUST
12	REMIND YOU THAT YOU'RE STILL UNDER OATH.
13	MS. GARLAND: YES, MA'AM.
14	FRON WHAT I HAVE HEARD HERE AND FROM WHAT I
15	SEE HERE VHEN I WAS UP ON THE STAND. I MOVED FROM LIMA
16	IN 1985. THIS WAS MY HOME FROM THE TIME I WAS TWO. I
17	MOVED BECAUSE I FELT LIMA DIDN'T HAVE ANYTHING TO OFFER
18	ME BECAUSE OH ID STATE GRANTS WAS JUST GETTING ON THE
19	MOVE HERE IN LINA. AND BO MY COLLEGE, THEY DIDN'T HAVE
20	THE OFFER, AND SO THAT'S HOW I ENDED UP IN TOLLEDO.
21	BUT I FORESEE LIKE THE TAXPAYERS. THE IR
22	TAXPAYERS, THEY ARE NOVING OUT BECAUSE THE JOBS ARE
23	MOVING. THEY ARE MOVING OUT BECAUSE THE UTILITY BILLS
24	Are getting so high on them they can't afford them and
25	NEET THEIR FAMILY EXPENSES AT THE SAME TIME, TO FEED

When I LIVED HERE AND THEY HAD THE BLIZZARD IN 1978 I HAD AN OLDER LADY AND GENTLEMAN THAT LIVED HEXT-DOOR TO ME. IT WAS A TWINPLEX. ON MY SIDE OF THE HOUSE, AND IT WAS BIGGER THAN THEIR SIDE, I HAD A NEW BABY AND THIS HOUSE WASN'T INSULATED SO MY HEAT WAS UP ON SØ AND NY BILL VAS \$250 A NONTH.

THIS OLDER COUPLE ON THE OTHER SIDE OF THE TVINFLEX, EVERYBODY WAS SAYING TURN DOWN YOUR HEAT. PLEASE HELP WITH THE ECONDMY. AND EXCUSE ME BUT THE OLD LADY DIED BECAUSE SHE FROZE TO DEATH IN HER BED TRYING TO TURN DOWN THE HEAT BECAUSE THEY COULDN'T AFFORD THE BILL AND THEY WERE TRYING TO HELP THE ECONOMY.

SO LINA BETTER LOOK AT WHAT IT'S LOOKING AT AND SEE WHERE IT'S GOING AND THE P.U.C.O. AND UTILITY COMPANIES, THEY BETTER OPEN THEIR EYES AND SEE WHERE THEY ARE GOING BECAUSE, LIKE THE GENTLEMAN SAID, THE UTILITY COMPANIES AND THE BIG COMPANIES. THEY ARE GETTING TOO GREEDY, TOO GREEDY, I UNDERSTAND THEY PAY A LOT OF PEOPLE, THEY PAY A LOT OF WAGES, AND 1 UNDERSTAND ALSO A LOT OF PEOPLE ASK FOR WAGE INCREASES. BUT IT'S GETTING TOD GREEDY TO THE POINT WHERE THE CONSUMERS CANNOT AFFORD IT AND THE PEOPLE ARE LEAVING. THE TAXPAYERS THAT COULD AFFORD IT BECAUSE THEY ARE ON A MINIMUM WAGE JOB THAT CAN AFFORD TO PAY A LITTLE BIT OF THIS. THEY ARE DYING. YOU'VE GOT ME AND 1"M 33

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THEIR CHILDREN, PUT CLOTHES ON THEIR BACKS, ET CETERA. 2 AND THEY CAN HOVE BECAUSE THEY GO PLACES WHERE THE JOES. з ARF

YOUR SENIOR CITIZENS. THE ONES THAT HAVE NICE. PENSIONS AND SOME MONEY IN THEIR POCKET. THEY ARE MOVING OUT. THEY ARE GOING TO GO TO FLORIDA. SOMEPLACE WHERE IT'S WARM, WHERE THEY DON'T HAVE TO PAY MORE THAN ONE UTILITY BILL BECAUSE THEY CAN'T AFFORD WHAT IS BEING PRESSED ON THEM.

10 YOU'RE FACED WITH SENIOR CITIZENS THAT CHOOSE 11 TO STAY HERE BECAUSE THIS IS THEIR HOME AND HAS BEEN 12 FOR YEARS AND THEY DON'T WANT TO LEAVE IT. SO YOU'RE 13 GOING TO BUILD BIGGER GRAVEYARDS BECAUSE THEY ARE DOING 14 WITHOUT THEIR UTILITIES AND IN THE WINTERTIME THEY ARE 15 GOING FREEZE TO DEATH BECAUSE THEY CAN'T AFFORD TO PAY 16 THEN, SO YOU BETTER GET READY TO MAKE MORE GRAVEYARDS 17 IF THESE THINGS CONTINUE TO RISE AND GO UP. 18

AS FAR AS THE REST OF THE LEVELS. YOU'VE GOT YOUR LOW INCOME PEOPLE, YOUR FIXED INCOME PEOPLE, THEY CAN'T MOVE. THEY DON'T HAVE THE MONEY. THEY DON'T HAVE THE CHOICE, SO WHAT IS YOUR CONSUMER? YOUR CONSUMER IN LIMA. OHIO IS MOSTLY YOUR SENIOR CITIZENS. YOUR LOW INCOME PEOPLE. BECAUSE THEY CANNOT MOVE BUT AT THE SAME TIME THEY CAN'T AFFORD THESE RATE HIKES, SO WHAT DO THEY DO?

YEARS OLD WITH FAMILIES THAT ARE ITYING. WHY? BECAUSE OF MEART ATTACKS, BECAUSE OF STRESS, BECAUSE OF HTHLITIES BAISING PRICES AND EVERYTHING EXCUSE AE. IF THEY GET A RAISE MAYBE THEY MIGHT GET 50 CENTS ON THE

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DOLLAR RAISE AND THEY VE GOT THE ELECTRIC COMPANY. GAS COMPANY, RENT, ET CETERA. EVERYBODY'S GETTING RAISES, THE GROCERY STORE, RAISES. WHERE IS THEIR RAISES TO COVER ALL THEN SIX DIFFERENT CATEGORIES? IT'S NOT THERE

SO I THINK THAT ALL THE UTILITY COMPANIES NEED TO SIT DOWN AND LOOK, CAN YOU INAGINE WHAT LINA VOULD BE IF EVERYBODY VENT OUT AND BOUGHT GENERATORS? I HAVE ONE. THOSE THINGS HAVE TO BE OUT IN THE BACKYARD FOR YOU TO USE THEM BECAUSE OF THE FUNES THAT COME OFF THEM AND THOSE THINGS ARE VERY NOISY. CAN YOU IMAGINE WHAT LIMA WOULD SOUND LIKE AND SMELL LIKE IF EVERYBODY IN LINA HAD GENERATORS BECAUSE THEY DECIDED. TO SAY NO TO THE ELECTRIC COMPANY AND THE ELECTRIC COMPANY JUST SAY OKAY, THEN WE WILL JUST TURN YOU DEE. SO THEY GOT SOMETHING DIFFERENT AND THEY GOT A GENERATOR SO THEY COULD STILL EXIST.

BUT BOY, THE CITY IS NOT GOING TO SHELL TOO GOOD AND THERE'S GOING TO BE NOISE LIKE CRAZY AND THERE GOES YOUR AIR POLLUTION.

AND THOSE THAT CAN AFFORD GENERATORS. THEY

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	Are going end up like the glo lady, they are going to
	FREEZE TO DEATH IN THEIR BEDS BECAUSE OHIO HAS COLD
	WINTERS, AND THE ONES THAT DOES NOT, THEY ARE GOING TO
	MOVE TO FLORIDA OR SOMEPLACE ELSE WHERE THEY ARE NOT
	GO (NG TO FREEZE TO DEATH BECAUSE THEY CAN'T PAY THE IR
	UTILITY BILLS.
	THAT'S ALL I'VE GOT TO BAY.
	ATTORNEY EXAMINER: THANK YOU.
	SINCE THERE'S NO FURTHER TESTIMONY TO BE
	TAKEN, THE HEARING IS ADJOURNED.
	THANK YOU FOR YOUR TIME AND ATTENDANCE.
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# CITY OF LIMA, OHIO

### David J. Berger, Mayor

50 Town Square

re Lima, Ohio 45801-4900 419/228-5462 Fax 419/221-5214 www.cityhall.lima.oh.us

May 11, 2006

Mr. Bob Ivinskas Columbus Distribution Regional Support Supervisor A.E.P. Ohio 850 Tech Center Drive Gahanna, OH 43230-6605

Dear Mr. Ivinskas:

We found the presentation of May 8, 2006 thorough and helpful, and appreciated all of the dialogue with you and your AEP colleagues who were present. We are also grateful for the company's ongoing willingness to continue to meet to discuss issues and progress in coming months.

The City of Lima urges AEP to continue its efforts in upgrading the electrical infrastructure for the Lima service area. We applaud the work that AEP has done to date concerning the Eastown Road Substation, and look forward to completion of the work planned for the balance of 2006.

Of particular interest was the review of the chart entitled *Distribution Outages in the Lima area from 7/2002 to 3/2006.* It appears from the chart that the majority of recent outages are directly related to equipment and station failures, rather than acts of God or intrusions by animals and such. During our discussion, it was noted that the company's generation and distribution are now two separate and distinct divisions, with the former being profitable and the latter being fiscally constrained. The City's conclusion from this discussion and from reflection on the above noted chart is that reinvestment in distribution infrastructure is restricted and having consequences: <u>outages due to equipment and station failures are becoming more frequent and larger in their impact</u>.

Additionally, in our discussion of the recent PUCO staff critiques of AEP operations, it was noted that ten circuits in the Lima area have worsened in reliability. This



Mr. Bob Ivinskas May 11, 2006 Page 2

represents 20% of the total of all circuits in Lima, which stimulates a large concern for the reliability and deliverability of electricity to our citizenry and business community.

As you have noted, AEP promises to reinvest in this infrastructure, and again we support your efforts in this regard, and look forward to updates of your progress.

We look forward to the AEP Progress Update Meetings.

Sincerely, J-Howard E Public Works Director

JHE/mg

cc: Rick Gard, Mgr., Distr. Svc., AEP, Lima Mayor Berger Kirk Niemeyer



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## Remarks for testimony at Public Utilities Commission of Ohio Hearing on AEP's Enhanced Distribution Service and Reliability Plan Case #06-222-EL-SLF Wednesday, 1/13/07

On behalf of David J. Berger, Mayor of Lima; President of Council John Nixon; and myself, Howard Elstro, Director of Public Works, City of Lima; and the constituents we serve, we thank you for the opportunity to testify this evening at this Ohio Consumers Counsel hearing on AEP's proposed reliability improvement strategy and rate increase plan. The City of Lima has been concerned about the reliability of electric service for our community, for some time. We appreciate the communication opportunities with AEP that took place in May 2005 and October 2006. Further, through a letter to Bob Ivinskas, the Columbus Distribution Regional Support Supervisor on May 11, 2006, the City reiterated our concern about the ongoing distribution outages in the Lima area and asserted that the equipment and station failures are becoming more frequent and larger in impact. We commented that the AEP's own report for the period of July 2002 thru March 2006 demonstrates "ten circuits in the Lima area have worsened in reliability. This represents 20% of the total of all circuits in Lima, which stimulates a large concern for the reliability and deliverability of electricity to our citizenry and

Page 1 of 5



business community."

The Enhanced Distribution Service and Reliability Plan that is the subject of this hearing causes several additional concerns. It appears that the high cost of underground lines in the Canton and Columbus area, trees in the rural and inaccessible areas of southwest Ohio, and bad equipment supplied by manufacturers are all major causes for costs anticipated under this plan. And the question that pertains to all three matters is, <u>why should customers in the Lima/Allen County region be asked to underwrite those costs</u>?

Let's look at these issues separately:

- 1. This plan proposes \$40.2 million be spent on underground network systems in Columbus and Canton. Our community does not enjoy the aesthetic benefits offered by underground lines. Our community has long had to tolerate the unsightly existence of poles, wires, etc., which very much detract from the beauty of our community. We have been told over the years by AEP that, should Lima decide to have these unsightly lines buried or moved, the community would have to bear those costs. Thus, we find it inconsistent and inequitable for the citizenry and businesses of Lima, Ohio, to be asked to subsidize a higher level of service for underground lines in Canton and Columbus.
- 2. The Enhanced Distribution Service and Reliability Plan states that "of the 36,500 miles of overhead distribution lines, the majority of these lines are located in rural areas." This plan proposes \$132.77 million

over five years be spent on vegetation management in southwest Ohio. We do not dispute that maintenance of trees in southwest Ohio, especially on the rural lines in hilly and inaccessible terrains, are more costly than in the urban areas. We do, however, find it objectionable to spread those costs to customers in the City of Lima, as we do not recognize ourselves as a direct beneficiary of the maintenance of rural lines in southwest Ohio.

3. This Enhanced Distribution Service and Reliability Plan proposes to replace 65,000 faulty fuse cutouts purchased and installed in the 80's and 90's at a cost of \$50.23 million. We suggest that the manufacturer and company shareholders should shoulder the majority, if not all, of this cost.

We also take issue, in general, with the proposed rate increase. All corporations anticipate aging infrastructure and the requisite capital cost to maintain that infrastructure. We believe that the cost to maintain the AEP infrastructure has already been previously recognized by prior PUCO rate actions, and thus was the basis for existing rates charged to the consumers these many decades. Thus, existing revenues should be used to reinvest in the infrastructure needs of the system. We also find this rate increase request inconsistent with the promises made at the time of Ohio's move to a partially deregulated electricity system. It appears that the revenues to maintain the system have been used to improve shareholder value, rather than to invest appropriately in the company's physical assets for long-term operating purposes.

Above all, the City of Lima is of the opinion that the proposed AEP rider is



unlawful and contrary to Ohio's sound rate making policy. It is unlawful for it seeks to establish AEP's revenue entitlement based upon forward looking incremental capital and operating costs that capture estimated inflation over the plan's five-year life. Ohio's General Assembly repealed the "reproduction cost of new, less depreciation rate base" (RCLND) in the 1970's, replacing it with the current "original" or "embedded cost" rate base for determining a utility's revenue requirements. It is contrary to sound rate making policy, for it is a long term proposal (five years) for which it seeks Commission authorization and approval for recovery of over \$250,000.00 in additional revenues in the absence of any determination of the company's currently earned rate of return. AEP seeks this authorization and approval (along with deferred accounting authorization for over/under recovery) in the face of its own acknowledgment that it will seek "new base rates" effective December 31, 2008. This represents an attempt to predetermine the revenue requirements to which it may be entitled in the yet to be filed base rate increase proceeding.

Lastly, local governments have long been faced with the demand from our constituents to do more with less. Responding to this demand is not easy. However, we believe AEP's customers also look to the company to do more with the resources they have given the company. We do not argue that the infrastructure (especially in the Lima area) needs to be upgraded and renewed. In fact, AEP's own reports and local customers will attest to the need. However, just as with local government, we believe AEP should find ways to do more with the existing revenues that our community has been paying for all these years. We respectfully suggest to the Public Utilities Commission of Ohio that the rate

increase be denied, and that AEP be urged to continue to find ways to maintain and upgrade its infrastructure system.

J. Howard Elstro Director of Public Works

David J. Berger

Mayor

John/G. Nixon President of Council

COMMENTS TO OHIO CONSUMERS COUNCIL AEP HEARING @ LIMA SENIOR HIGH TOPIC: Possible rate increases.....1/10/07

- 1. I HAVE HEARD FOR SEVERAL YEARS NOW THAT AEP WOULD IMPROVE THEIR INFRASTRUCTURE TO IMPROVE SERVICE AND TO BETTER ACCOMMODATE ECONOMIC DEVELOPMENT AND GROWTH IN AND AROUND LIMA.
- 2. AUGUST 9, 2002, I ATTENDED A MEETING WITH CITY AND COUNTY OFFICIALS AND OTHER COMMUNITY LEADERS AT WHICH TIME WE WERE TOLD BY AEP THAT THEY UNDERSTOOD OUR PLIGHT AND WOULD BE WORKING TO IMPROVE THEIR SERVICE, AND ABOVE ALL ATTEMPT TO MAKE IT MORE RELIABLE. THAT HAS BEEN OVER 4 YEARS AGO, AND I DARE SAY THAT WE ARE STILL WAITING FOR THOSE TANGABLE IMPROVEMENTS.
- 3. MY TELEVISON STATION HAS HAD MEDIOCRE IF NOT POOR SERVICE FROM FIRST OHIO POWER AND THEN AEP OVER THE YEARS. OFTENTIMES THERE IS A LACK OF RESPONSE, OR NO LOCAL CONTACTS, WHEN TRYING TO FIND OUT WHAT IS GOING ON. WLIO-TV HAS A VERY IMPORTANT ROLE IN THE COMMUNITY TO NOTIFY PEOPLE

DURING EMERGENCIES. I FEEL WE JUSTIFIABLY NEED TO HAVE PRIORITY DURING OUTAGES CAUSED BY WEATHER OR DURING ANY UNEXPECTED OUTAGES. AS A DISEMINATOR OF NEWS AND IMPORTANT INFORMATION, WE MUST BE ABLE TO COUNT ON RELIABLE SERVICE FROM OUR POWER PROVIDER. AEP HAS NOT BEEN RELIABLE WITH THEIR SERVICE OVER THE YEARS. ADDITIONALLY, I FEEL STRONGLY THAT THEY HAVE NOT KEPT UP WITH THE ECONOMIC AND RESIDENTIAL GROWTH OF OUR COMMUNITY.

4. IN THE TELEVISON BUSINESS CURRENTLY WE ARE MAKING THE TRANSITION TO DIGITAL HDTV, A PROJECT COSTING IN EXCESS OF THREE MILLION DOLLARS. IS IT RIGHT FOR ME TO ASK MY ADVERTISERS TO PAY FOR THIS UPGRADE BEFORE THEY SEE THE BENEFITS? I DON'T THINK SO....AS A SERVICE ORIENTED BUSINESS, IT IS MY RESPONSIBILITY TO BEAR THE COST TO MAKE MY PRODUCT BETTER TO KEEP UP WITH THE TIMES AND TECHNOLOGY. THEN AS I PROVIDE A BETTER PRODUCT OR SERVICE THEN I CAN PERHAPS JUSTIFY CHARGING MORE FOR MY PRODUCT.....NOT BEFORE!!! 5. IT IS CERTAINLY NOT ACCEPTABLE FOR AEP TO REQUEST A RATE INCREASE TO PAY FOR AN UPGRADE OF SERVICE THAT WE HAVE BEEN PROMISED FORYEARS, AND SERVICE THAT HAS BEEN BELOW AVERAGE AT BEST TO BEGIN WITH. AS CONSUMERS WE NEED TO SEE THE IMPROVEMENTS IN THEIR PRODUCT AND SERVICE BEFORE BEING ASKED TO HELP FINANCE MORE MEDIOCRITY.

Bruce A. Opper President / D. M. WERD. TU/NECLIMA