

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of
Paul Borntrager,

Complainant,

V.

Cincinnati Bell Telephone Company,

Respondent.

Case No. 06-762-TP-CSS

ENTRY

The Commission finds:

- (1) On June 1, 2006, Paul Borntrager filed a complaint against the Cincinnati Bell Telephone Company (CBT). In his complaint, Mr. Borntrager alleged that CBT failed to maintain accurate records for his account.
- (2) On July 31, 2006, CBT filed a notice, stating that it believes that it had resolved Mr. Borntrager's complaint in this case. Therefore, CBT requested that the matter be dismissed as resolved.
- (3) Rule 4901-9-01(E), Ohio Administrative Code (O.A.C.), states, in relevant part:

If the public utility complained against files an answer or motion which asserts that the complaint has been satisfied or that the case has been settled, the complainant shall file a written response within 20 days after the service of the answer or motion, indicating whether the complainant agrees or disagrees with the utility's assertions, and whether he or she wishes to pursue the complaint. If no response is filed within the prescribed period of time, the commission may presume that satisfaction or settlement has occurred and dismiss the complaint.

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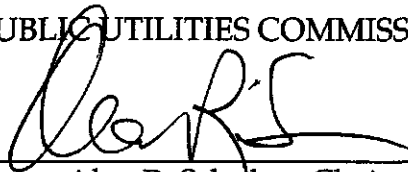
- (4) The Complainant did not file a response to CBT's notice. Pursuant to Rule 4901-9-01(E), O.A.C., the Commission believes that a satisfaction or settlement of the complaint has occurred. Accordingly, this complaint should be dismissed.

It is, therefore,

ORDERED, That this complaint be dismissed and the case closed of record. It is, further,

ORDERED, That a copy of this entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO



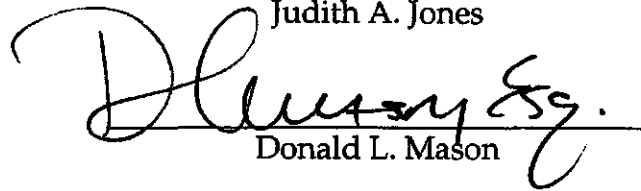
Alan R. Schriber, Chairman



Ronda Hartman Fergus

Valerie A. Lemmie

Judith A. Jones



Donald L. Mason

GAP:ct

Entered in the Journal

NOV 21 2006



Renee J. Jenkins
Secretary