

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of Sandra Atkins, )  
 )  
Complainant, )  
 )  
v. ) Case No. 06-1222-EL-CSS  
 )  
AEP Ohio, )  
 )  
Respondent. )

ENTRY

The Attorney Examiner finds:

- (1) On October 5, 2006, Sandra Atkins (Ms. Atkins) filed a complaint against AEP Ohio (AEP) alleging that she uses less power than the amount that she has been billed. She added that she has paid for the electricity that she believes was used and alleges that the Percentage of Income Payment Plan (PIPP) "does not work for me."
- (2) On October 25, 2006, AEP answered Ms. Atkins' complaint. AEP states that Ms. Atkins' account with Ohio Power Company (Ohio Power), conducting business as AEP, has been in arrears since March 2005. AEP further says that the complaint was filed after AEP disconnected service for failure to pay and notes that, subsequent to the filing of the complaint, service has been reconnected despite nonpayment. Finally, AEP asserts that it has attempted unsuccessfully to convince Ms. Atkins to enroll in PIPP and that it may have to disconnect again if Ms. Atkins refuses to enroll in PIPP.
- (3) Having examined Mr. Atkins' complaint and Ohio Power's answer, the attorney examiner concludes that this matter should be scheduled for a settlement conference by telephone. The purpose of the conference will be to explore the parties' willingness to negotiate a resolution of this complaint in lieu of an evidentiary hearing. An attorney examiner from the Commission will also participate in the telephone conference, which will be held in Room 11-B at the Commission offices. Therefore, on November 21, 2006, at 11:00 a.m., Ms. Atkins and

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counsel for AEP are directed to call 614-644-1080. If Ms. Atkins does not call at this time or contact the attorney examiner at 614-466-0451 to schedule a different time, the attorney examiner will recommend to the Commission that the complaint be dismissed.

- (4) The attorney examiner reminds Ms. Atkins that Rule 4901-9-01(D), Ohio Administrative Code, requires a person who (a) files a complaint at the Commission and (b) asks the Commission's assistance to prevent disconnection of service to pay all amounts of a bill that are not in dispute while a complaint is pending at the Commission.

It is, therefore,

ORDERED, That the parties participate in the telephone conference as described in finding (3) above. It is, further,

ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

By: James M. Lynn  
James M. Lynn  
Attorney Examiner

/vrm

Entered in the Journal

**NOV 14 2006**

Renee J. Jenkins

Renee J. Jenkins  
Secretary