**6.** (Continued)

(f) Tie-in Charge

If a tie-in is required to restore service to the same customer who had his/her service line cut and plugged as a result of repeated detection of unauthorized use of service, a charge of up to four hundred fifty seven dollars ($457.00) or actual cost, whichever is less, shall be assessed. Unauthorized use of service includes:

1. Detection by Company of meter having been turned on after non-pay turn off by Company, or;

(2) Detection by Company of meter and curb valve having been turned on after non-pay turn off,

or;

(3) Detection by Company of by-passing meter inlet and outlet connections after removal of

meter.

(g) Theft of Service Investigation Fee

Whenever the gas service meter, metering equipment, or associated property is damaged, interfered with, displaced, bypassed or otherwise tampered with by a customer, consumer or other person, or when a person not authorized by Company has reconnected service, and Company investigator has been dispatched to investigate the matter prior to disconnection, the customer shall pay an Investigation Fee of eighty eight dollars ($88.00) prior to reconnection in addition to other required reconnection charges. The Investigation Fee will only be levied in those circumstances where the company has reasonable proof of the customer’s fraudulent or damaging practice. Reasonable proof includes: an admission by the customer; documentation evidencing the fraudulent or damaging practice; or, personal observation by Company personnel or representatives of Company.

(h) Meter Test Charge

If a meter is tested at the request of a customer and said test result demonstrates the meter was operating within accepted tolerances, a charge of forth dollars ($40.00) shall be assessed. If the meter was not operating within accepted tolerances, there shall be no charge for the test or removal.

**SECTION V – SALES SERVICE**

**1. Definitions** (As used herein)

A **“Account”** includes all gas consumption of the same individual, governmental entity or corporate entity (including subsidiaries and affiliates), that (1) occurs at a single service address; (2) is measured by a master meter; or (3) Company treated as a single “Account” prior to November 1, 2008.

B **“Annual Period”** means the twelve-month period beginning on the first day of Customer’s November billing cycle and ending on the last day of Customer’s October billing cycle.

C **“Business Day”** is a Day that is a weekday (Monday through Friday), excluding holidays.