

**EXHIBIT A**

**Per Case 10-1010-TP-ORD**

LONG DISTANCE RESALE SERVICE

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REGULATION AND RATES FOR TELECONNECT SERVICES  
WITHIN THE STATE OF OHIO.

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ISSUED: April 2, 2008

Filed in Accordance With Case No.: 06-1345-TP-ORD  
Shannon L. Brown  
Tariff Administrator  
205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

EFFECTIVE: April 2, 2008

LONG DISTANCE RESALE SERVICE

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CHECK SHEET

The Sheets 1 through 37 inclusive of this tariff are effective as of the date shown. Original and revised sheets, as named below, contain all changes from the original tariff that went into effective on the date thereof.

1	Original
2	1*
3	Original
4	Original
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\* New or Revised Sheet

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ISSUED: April 30, 2008

Filed in Accordance With Case No.:  
Shannon L. Brown  
Tariff Administrator  
205 N. Michigan Avenue, Suite 1100  
Chicago, Illinois 60601

EFFECTIVE: May 1, 2008

LONG DISTANCE RESALE SERVICE

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ISSUED: April 2, 2008

EFFECTIVE: April 2, 2008

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EXPLANATION OF SYMBOLS

Explanation of symbols reference marks, and abbreviations of technical terms used in this tariff.

The following symbols shall be used in this tariff for the purposes indicated below:

- (R) to signify reduction
- (I) to signify increase
- (C) to signify changed regulation
- (T) to signify a change in text but no change to rate or regulation
- (S) to signify reissued matter
- (M) to signify a moved rate or regulation
- (N) to signify new rate or regulation
- (D) to signify discontinued rate or regulation

The term "Teleconnect" used throughout this tariff refers to Teleconnect Long Distance Service and Systems Company.

The term "Customer" used throughout this tariff refers to the customer of Teleconnect.

DaySaver, DaSaver Plus, SUPERWATS PLUS, and Secure-Call Codes are service marks of Teleconnect.

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CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS

None

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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A. General Information

LONG DISTANCE RESALE SERVICE

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1. DEFINITIONS

Authorization Code: The term "authorization code" means a numeric code which identifies an individual or company to be billed for calls charged by authorized users.

Breaks: The term "breaks" means the number of divisional or departmental subtotals required under the corporate billing option.

Building: The term "building" means a structure occupied by a customer. Multi-occupant structures will be considered different buildings as to a customer when spaces of that customer are separated by space occupied by others.

Calls: The term "calls" means telephone messages attempted by customers or users.

Casual Caller: The term "casual caller" denotes any person who uses Company service from an equal access end office who does not have a current account with the Company for services subject to this tariff, to include: (i) any person who has not established an account with the Company who places calls over the Company's network from an equal access area; (ii) any presubscribed customer located in an equal access area who has either voluntarily terminated his Company account or has had his Company account terminated in accordance with the terms and conditions set forth in this tariff; and (iii) new or allocated customers whose accounts are not yet established in the Company's billing system.

Central Office: The term "central office" means a unit in a local utilities telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnect customer lines and trunks or trunks only. There may be more than one central office in a building.

Charges: The term "charges" means nonrecurring amounts billed to customer for tariffed services.

Commission: The term "Commission" means the Public Utilities Commission of Ohio

Contract: The term "contract" means the agreement between the customer and Telecom\*USA containing or referring to the rates and regulations applicable to the service being furnished.

Customer: The term "customer" means any person, firm, association, corporation, agency of the federal, state, or local government, or legal entity, responsible by law for the payment of charges and compliance with the regulations of Telecom\*USA. A Customer may also function as a Casual Caller as defined in this tariff.

Customer Premises Equipment: The term "customer premises equipment" means all terminal equipment normally used on the customer's premises owned by the customer, or by the telephone utility or some other supplier and leased to the customer.

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1. DEFINITIONS

Deactivate or Deactivation: The term "deactivate" and "deactivation" mean the removal of an authorization code from effectiveness.

Delinquent or Delinquency: The terms "delinquent" and "delinquency" mean an account for which an uncontested bill or payment agreement for regulated services has not been paid in full on or before the last day for timely payment. The term can also relate to a contested bill once the Commission finds the customer's complaint without merit.

Demarcation Point: The term "demarcation point" means the point of connection provided and maintained by the local utility to which existing or new inside station wiring becomes dedicated to an individual customer's use.

Depositor: The term "depositor" means the customer from whom a deposit is required.

Disconnect: The term "disconnect" means the disabling of circuitry preventing outgoing and/or incoming communications from the Teleconnect switch.

Dual Tone Multi-Frequency: The term "Dual Tone Multi-Frequency" means a protocol which uses two distinct frequency tones out of eight possible frequency tones to distinguish a number entered by a customer using a "Touch Tone" type instrument.

Due Date: The term "due date" means the last day for payment without unpaid amounts being considered delinquent or subject to additional collection efforts. The due date may be designated "due by," "pay by" or "if paid by" on the customer's bill.

Exchange: The term "exchange" means a unit established for the administration of local communication services.

Exchange Service: The term "exchange service" means a local communication service furnished by means of local exchange plant and facilities.

Exchange Service Area or Exchange Area: The terms "exchange service area" or "exchange area" refers to the general area in which the local telephone utility holds itself out to furnish exchange telephone service.

Feature Group D: The term "Feature Group D" means the method of 1+ and 10-10-TEL access available through the switched network of the local exchange utility. FGD is also know as equal access.

Initial Bill Fee: The term "initial bill fee" means a charge applied in addition to those for services furnished if service is terminated during the initial service period.

Initial Service Period: The term "initial service period" means the minimum period for which service will be installed and terminated without the application of an initial bill charge. Except as noted, the initial service period is one month from the initiation of service.

Inside Station Wiring: The term "inside station wiring" means wiring located on the premises beyond the demarcation point.

Installation Charge: The term "installation charge" means a nonrecurring charge associated with the installation of certain services or facilities either in lieu of or in addition to recurring monthly charges or service charges.

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1. DEFINITIONS (Cont.)

Interexchange Company: The term "interexchange company" means a company, a resale carrier or other entity that provides intrastate, interLATA telecommunications services and facilities between exchanges within Ohio without regard to how such traffic is carried. A local exchange utility that provides interexchange service may also be considered an interexchange company.

Interexchange Service: The term "interexchange service" is the provision of intrastate telecommunications services and facilities between local exchanges, excluding EAS.

Local Exchange Utility: The term "local exchange utility" means a telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities such as access services under benefit of tariff.

Local Service: The term "local service" means telephone service furnished between customers or users located within an exchange area.

Local Service Area: The term "local service area" means the area within which are located the lines to which calls may be made under a specified schedule of exchange rates without payment of toll charges.

Local Utility: See "local exchange utility."

Message: The term "message" means a completed telephone call by a customer or user.

Premises: The term "premises" denotes the space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or on contiguous property occupied by the customer separated only by a public thoroughfare, a railroad right-of-way, or a natural barrier.

Prorate: The term "prorate" means the basis sometimes used for determining the charge for service furnished for a period less than that used in specifying rates. The pro rata charge for a service for which the rate is specified on a monthly basis is 1/30 of the monthly rate times the number of days service was furnished.

Rates: The term "rates" shall mean recurring amounts billed to customers for regulated services and equipment.

Rotary Pulse: The term "rotary pulse" means the transmission of digital information from a subscriber's dial to the central office equipment. The numerical value of each digit in the dialed telephone number is determined by the number of on-hook intervals in a train of pulses. The on-hook intervals for each digit are separated by short off-hook intervals, and the digits themselves are separated by relatively long off-hook intervals.

Serving Exchange: The term "serving exchange" means a unit established for the administration of communication services in which Teleconnect holds itself out to provide service. The boundary of the service exchange for Teleconnect is identical to that filed by the local utility.

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1. DEFINITIONS (Cont.)

Special Dialing Procedures: The term "special dialing procedures" means the dialing procedures which are an exception to the three step procedure. Special dialing procedures are available where a customer is in an equal access area and has registered specific lines with Teleconnect for either "1" or "10-10-TEL" dialing. In such a case, and only when dialing from such customer's designated telephone lines, the call may be dialed in the following sequence:

10 + 10 + TEL + 1 + area code + long distance telephone number.

Additionally, in the above case and when Teleconnect has been designated as the customer's primary interLATA carrier, and the call is an interLATA call, the call may be dialed in the following sequence:

1+ area code + long distance telephone number.

Suspend: The term "suspend" means temporary disconnection or impairment of service which shall disable either outgoing or incoming communications or both.

Switching Service: The term "switching service" means switching performed for the service lines.

Tariff: The term "tariff" means the entire body of regulated rates, tolls, rentals, charges, classifications, rules, procedures, policies, etc. adopted and filed with the Commission by a telephone utility in fulfilling its role of furnishing communications service.

Teleconnect Exchange: The term "Teleconnect Exchange" means any serving exchange included in any of the counties as listed in Section I contingent upon any and all conditions imposed by the Tariff.

Telephone Utility or Utility: The terms "telephone utility" or "utility" mean any person, partnership, business association, or corporation, domestic or foreign, determined to be such by the Commission.

Timely Payment: The term "timely payment" is a payment on a customer's account made on or before the due date shown: (1) on a current bill for rates and charges, or (2) by an agreement between the customer and Teleconnect for a series of partial payments to settle a delinquent account.

Toll Message: The term "toll message" means a message made between different exchange areas for which a rate is charged.

Toll Rate: The term "toll rate" means the rate charge prescribed in the tariff for regulated utilities usually based upon the duration of the message, the distance between the exchanges, the day and time of the message.

Tone: The term "tone" means a DTMF signal.

Traditional Operator Services: Traditional operator services are those services provided by the company in which the end user has a customer relationship with the company, the company contracts with the customer/end user to provide the service, and the customer/end user pays for the actual processing of the operator assisted calls.

Traffic: The term "traffic" means telephone call volume, based on number and duration of calls.

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2. ACRONYMS

The following is a list of commonly used acronyms:

B

BPS Bits per Second

BPI Bits per Inch

C

CO Central Office

CPE Customer Premises Equipment

D

DAL Dedicated Access Line

DDD Direct Distance Dialing

DTMF Dual Tone Multi-Frequency

E

EAS Extended Area Service

F

FGD Feature Group D

L

LATA Local Access Transport Area

LMS Local Measured Service

M

MTS Message Telecommunications Services

O

OCC Other Common Carriers

OS Operating Systems

P

PUCO Public Utilities Commission of Ohio

W

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3. APPLICABILITY

This tariff applies to intrastate interexchange service furnished by Teleconnect Long Distance Service and Systems Company (Teleconnect) between and among points within the State of Ohio.

Effective August 1, 2001, pursuant to the direction of the Federal Communications Commission (FCC), Teleconnect is canceling its federal tariffs for services with certain exceptions, including those pertaining to exchange access, casual calling, and basic long distance service during a 45-day period for customers who sign up for Teleconnect service with a Local Exchange Carrier (LEC). International services for Residential and Small Business customers will also remain tariffed through January 27, 2002. Service descriptions, definitions, terms and conditions, and pricing for state-to-state Teleconnect services no longer federally tariffed may be found i) at <http://www.talksmarterusa.com> for, or ii) by calling 1-800-444-5500.

4. SCOPE OF TARIFF

Interexchange service is furnished within Ohio in accordance with the conditions and regulations which are set forth in the body of this Tariff. All services offered by Teleconnect within Ohio are addressed in this Tariff.

5. NATURE OF SERVICE UNDER TARIFF

Teleconnect proposes to offer to its communication services on an intrastate interexchange basis in Ohio.

6. NATURE OF SERVICE

Teleconnect provides resold intrastate interexchange service between points in Ohio on a 24-hour basis.

7. INTERCONNECTION WITH OTHER CARRIERS

Service furnished by Teleconnect may be connected with services or facilities of another participating carrier or may be provided over facilities solely provided by local utilities and/or interexchange carriers other than Teleconnect. Service furnished by Teleconnect is not part of a joint undertaking with such other carriers.

8. LIMITATIONS

a. Availability of Facilities, Requirements of Suppliers.

Service is offered subject to the availability of facilities, both leased and owned; the requirements imposed by facility based carriers and their tariffs, and the provisions of this tariff.

b. Force Majeure. Teleconnect reserves the right to discontinue furnishing service upon written notice when necessitated by events or circumstances beyond its control or when the customer is using the service in violation of the provisions of the tariff or in violation of the law.

c. Calls may not be placed using a Local Exchanges Company's calling card whenever there is no obligation on the part of the Local Exchange Company issuing the calling card to invoice such calls on Teleconnect's behalf, and calls may not be placed or received using 10-10XXX dialing or collect or third party calling conventions whenever there is no obligation on the part of the service Local Exchange Carrier to provide billing name and address (BNA) information to Teleconnect in connection with such calls.

9. TERMS AND CONDITIONS

Service is provided and billed on the basis of a minimum period of at least one month beginning on the date that billing becomes effective, and continues to be provided until the customer requests cancellation or until Teleconnect disconnects service pursuant to the provisions of this Tariff.

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10. LIABILITY

- a. Limitation. The liability of Teleconnect for damages to any party arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing service or facilities shall in no event exceed an amount equivalent to the metered rate charged by Teleconnect for the defective call or, for nonmetered services, the proportionate rate to the customer for the period of service during which mistake, omission, interruption, delay, error, or defect in transmission occurs.
- b. Out of Service Conditions. Teleconnect shall make all reasonable efforts to prevent out of service conditions. An out of service condition exists when Teleconnect facilities, either leased or owned, are either not functioning or are malfunctioning such that the customer can complete no interexchange calls on the Teleconnect network or such that the quality of transmission of all calls on the Teleconnect network is degraded below the minimum acceptable standard.
- c. Out of Service Adjustment. In the event of an out of service condition which is not due to the negligence or willful act of the customer and which is due to the failure of Teleconnect owned or leased facility, a pro rata adjustment will be made of any fixed monthly or annual rates for the service affected by said out of service conditions as follows:
- .01 The out of service period will be considered to begin at the time the customer first notifies Teleconnect of the service outage. If, in the judgement of Teleconnect, circumstances prevent a customer from notifying Teleconnect of an out of service condition, the requirement for notification to Teleconnect may be waived, in which case the out of service period will begin with the time at which the out of service condition is first known to Teleconnect.
- .02 When the out of service period extends beyond twenty-four (24) hours, the charges for the service affected will be voluntarily adjusted on a pro rata basis for the duration of the service outage.
- .03 When an out of service condition continues for a period of less than twenty-four (24) hours, adjustments for such outages will be made if in the opinion of Teleconnect circumstances so warrant.
- d. Indemnification. The customer indemnifies and saves Teleconnect harmless against all claims arising out of any act or omission of the customer in connection with services provided by Teleconnect, including but not limited to:
- .01 Claims arising from the content or use of material transmitted over its facilities, including claims for libel, slander, or infringement of copyright.
- .02 Claims for infringement of patents arising from the use of Teleconnect services in connection with the facilities, apparatus or systems of the customer.

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10. LIABILITY (Cont.)

- e. Legal Remedies. Approval of the above tariff language by the PUCO does not constitute a determination by the PUCO that the limitation of liability imposed by Teleconnect should be upheld in a court of law. Approval by the PUCO merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.
- f. Customer Equipment. Teleconnect shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, which is caused by customer-provided equipment or non-Teleconnect services being used in conjunction with Teleconnect service. It shall be the customer's responsibility to ensure that the customer premises equipment is compatible with the service furnished by Teleconnect.
- g. Voice Grade Service. Unless an application is specifically guaranteed by Teleconnect, Teleconnect shall not be liable for damages arising out of the use of the Teleconnect network for the transmission of other than voice grade service.
- h. Unauthorized Use. Any individual who uses or receives Teleconnect service, other than under the provisions of an accepted application for service and a current customer relationship, shall be liable both for the tariffed cost of the service received.

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11. APPLICATION FOR SERVICE

- a. Information Required. When applying for interexchange service, each prospective customer will be required to furnish Teleconnect the following information:
- .01 Name of the party who will be responsible for payment for the interexchange service provided.
  - .02 Address or exact location of the premises where interexchange service is to be provided and billed.
  - .03 Any information required to make a proper determination of appropriate credit worthiness.
- b. Selection of Service Type. Teleconnect offers several different types of service, and multiple options for the services. All services and options are set forth in this tariff. The customer is responsible for the selection of the service and the options.
- c. Change of Service. Customers may change the service received and transfer to another service otherwise available to them. In such a case, the customer will receive a credit against any one-time setup fees for the new service in the amount of any one-time setup fees paid upon the origination of the service being discontinued.
- If the one-time setup fees for the new service are less than the one-time setup fees for the service being discontinued, the customer shall pay no one-time setup fee for the new service but shall not otherwise be entitled to any credits or remission from charges. Such credit is denied because the customer received benefits from the higher set-up fee in that the higher volume discounts were available while the previous service was in effect. Also, Teleconnect incurs certain costs in converting the customer from a service which includes a volume discount to one which does not.
- d. Additional Lines Required. When Teleconnect's interexchange service to the public is impaired by a customer's use of telephone service, Teleconnect shall have the right to require the customer to contract for and properly attend as many additional telephone lines as are needed to adequately serve the customer's requirements, or to discontinue the service of the customer in question.
- e. Initiation of Service. Service shall be considered initiated hereunder upon the earlier of the following:
- .01 First use by the customer of the Teleconnect service, and
  - .02 The receipt by Teleconnect of a customer's initial payment for Teleconnect service.

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12. DEPOSITS

- a. Requirement. Teleconnect may require from any customer or prospective customer a deposit to be held as a guarantee for the payment of charges. Any applicant who is not a previous customer of Teleconnect having an established prompt payment record may be required to pay a deposit. Teleconnect will consider employment record and other information pertaining to credit worthiness.
- b. Amount. The amount of the deposit shall not be more than two months tariffed services for any specific customer. The amount of tariffed services may be estimated from past toll usage, customer estimated anticipated usage or Teleconnect state average toll usage considering type and nature of service. The amount of deposit may exceed this total when service is provided for short periods of time or special occasions such as political campaigns and fund raisers of a short duration.
- c. Existing Customer. An existing customer may be required to make a deposit or to increase a deposit presently held when a deposit is inadequate to cover two months interexchange service, interexchange usage is abnormal or the customer's credit is impaired. Service may be disconnected unless the new or additional deposit is made within 15 days after written notification.
- d. Abnormal Usage After Six Months. For customers with at least 6 consecutive months of service, abnormal usage of interexchange service is defined as at least a 25% increase in monthly interexchange charges amounting to at least \$25.00. Customer's average monthly interexchange bills for not less than the prior three months shall be used in determining the increase.
- e. Abnormal Usage Before Six Months. For customers with less than 6 consecutive months of service, abnormal usage of interexchange service is defined as when one month's interexchange service exceeds the deposit attributable to interexchange service by at least 25% or amounts to at least \$25.00.
- f. Handling of Deposits. Deposits shall be sent to Teleconnect, 500 Second Avenue S.E., Cedar Rapids, IA 52401. Teleconnect will maintain records which show the name and address of each depositor, the amount and date of the deposit, and each transaction concerning the deposit. Unclaimed deposits together with accrued interest shall be credited to an appropriate account and shall be disposed of in accordance with the law.
- g. Receipts. A receipt of deposit will be furnished to each customer from whom a deposit is received. Upon customer request, duplicate receipts will be provided to customers who have lost their receipt if the deposit is substantiated by Teleconnect records.
- h. Customer Obligations. The fact that a deposit has been made in no way relieves the customer from complying with Teleconnect's regulations as to the prompt payment of bills.
- i. Interest. Interest at the rate set by the statute, compounded annually shall be paid for the period during which the deposit is held.
- j. Refund or Credit. The deposit shall be refunded or credited to the customer upon request after not more than 12 consecutive months of prompt payment unless the Company has tariffed information which indicates the deposit is necessary to insure payment. Within 30 days of issuance of the final bill, the amount of the deposit, plus any accrued interest is credited to the customer's account and any credit balance is refunded.
- k. Re-establishment of Deposit. If the customer is delinquent one or more months during any twelve (12) month period, Teleconnect may implement or re-implement a deposit as set forth in this tariff.

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EFFECTIVE: April 2, 2008

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13. ADVANCE PAYMENTS

- a. Applicants. Applicants for interexchange service may be required to pay in advance of installation any service connection or installation charges.
- b. Existing Customers. Existing customers who apply for additional interexchange service or changes in their existing service may be required to make advance payments, as described above, when the customer does not meet Teleconnect's credit standards or a sufficient credit history is unavailable.

14. BILLS

- a. Regular Bills. Regular customer bills are issued monthly. Each bill contains the dates included in the billing period, dates for service charges associated with work performed and the last date for timely payment. Bills include the amount the customer is charged, stated by category, sales tax and excise tax, with separate entries for total amounts current or in arrears.
- b. Customer Requested Adjustments. Reasonable customer requested adjustments to monthly bills may be made if the customer brings the desired adjustment to Teleconnect's attention within sixty (60) days of issuance of the bill. Teleconnect reserves the right to extend the period for adjustments beyond the sixty (60) day period if, in Teleconnect's judgement, the situation so warrants.
- c. Preferred Payment Date Plan. All customers shall be permitted to have their last date for timely payment changed for cause by submitting an application for same. Such a change will only become effective when acknowledged by Teleconnect. Until acknowledged, no change in date of timely payment is recognized by Teleconnect.

15. PAYMENT FOR SERVICE

The rates specified in this Tariff are generally rates based on usage, billed monthly and generally payable in arrears except as otherwise provided.

All customers shall be permitted to have a last date for timely payment changeable for cause in writing.

Customer payments are considered prompt when received at Teleconnect or its agent by the due date on the bill. The due date is twenty (20) days after the bill is rendered. Any customer not paying within twenty (20) days is considered delinquent.

Teleconnect may assess a late payment charge. Teleconnect may request payment upon issuance of a final bill when service is terminated at the customer's request. For all other bills, payment will not be requested until the due date.

The maximum payment required for restoration of service that existed prior to disconnection shall be the total past-due amount, applicable nonrecurring charges and, if appropriate, an Advance Payment and Deposit as specified elsewhere in this Tariff.

The customer is held responsible for all charges for services furnished at the customer's request and for all toll service furnished. Failure to receive a bill does not exempt the customer from prompt payment of the account. It is the customer's responsibility to contact Teleconnect when no bill is received.

Except as provided elsewhere in this Tariff, each rate for a fractional part of a billing period is a pro rata share of the charges for a full billing period as specified in this Tariff. If the prorating indicates a refund is due, the refund is applied as a bill credit.

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ISSUED: April 2, 2008

Filed in Accordance With Case No.: 06-1345-TP-ORD  
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Tariff Administrator  
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EFFECTIVE: April 2, 2008

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16. CHECK SERVICE CHARGE

A check service charge will be assessed for any reason a check tendered by a Teleconnect customer as payment for tariffed service is returned to Teleconnect or is not in acceptable form. The check service charge ranges between \$10.00 and \$20.00. Examples where the charge is applicable include, but are not limited to, the following:

- a. Insufficient funds
- b. Improper or lack of endorsement
- c. Check issued in such a manner as to be unreadable or unprocessable
- d. Conflict in amount as shown numerically and the amount written alphabetically on the check
- e. Qualified endorsement not acceptable by Teleconnect
- f. Customer placing a stop payment on an issued check
- g. Any other reason that would cause Teleconnect to return a check issued.

17. LATE PAYMENT

Customers who submit delinquent payments are subject to the following:

- a. High Volume Discount. DAYSAVER PLUS, TRAC-10 and PROFITLINE PLUS customers who submit delinquent payments may forfeit the high volume discount.
- b. Customer Deposits. Teleconnect will apply a customer's deposit on file toward that customer's delinquent payment amount and/or legal fees incurred in relation to delinquent bills.

18. INITIAL SERVICE PERIODS AND TERMINATION OF SERVICE

The initial service period for service is one month except as specified in other sections of the Tariff.

The initial service period for service of any class may be greater than that specified above or elsewhere in this tariff when facilities are not available and the customer's location or the character or quantity of the service requested is such that, upon termination of the customer's use thereof, the required facilities are not likely to be useful as a part of a properly designed telephone distribution system service telephone users in or beyond the customer's location. Under these circumstances, Teleconnect may use either individual case basis installation charges or contracts requiring basic termination liabilities.

When other utilities who provide Teleconnect with facilities impose individual case basis installation charges or contract requiring basic termination liabilities, Teleconnect will pass these obligations on to those customers who made use of such facilities. Teleconnect will use the same type of instruments of obligation with the customers as the utility providing the facilities imposes on Teleconnect.

Service may be terminated prior to the expiration of the initial service period upon payment of all charges due for service which has been furnished plus the initial bill fee and termination charges as specified in this Tariff. If service is continued through the initial service period the initial bill fee is waived. In the case of service for which the initial period is one month, the charges due are for the balance of the month.

Service which has continued beyond the initial service period may be terminated at the end of a billing period without charge except for payment of all charges due for service which has been already furnished.

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19. TRANSFERS OF SERVICE/RESPONSIBILITY FOR CHARGES ASSOCIATED WITH REQUESTED AUTHORIZATION CODES.

- a. Transfers. Transfers of service are not allowed. Service can be expanded to include use by the new spouse of an existing customer.
- b. Requested Authorization Codes. When a customer requests that service be established by means of a specific, previously used authorization code or codes, all ongoing rates and charges associated with such code or codes will be made known to the prospective customer. Assignment of the code or codes to the prospective customer will be contingent upon the customer's acceptance of responsibility for all such ongoing rates and charges.

20. USE OF SERVICE FOR UNLAWFUL PURPOSES

The services tariffed are furnished subject to the condition that they will not be used for any unlawful purpose. Services will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such services are being used or are likely to be used in violation of the law. If Teleconnect receives other evidence giving reasonable cause to believe that such services are being or are likely to be so used, it will either discontinue or deny the services or refer the matter to the appropriate law enforcement agency.

21. MAINTENANCE AND REPAIR

- a. Customer Liability. The customer shall be responsible for damages to Teleconnect's leased or owned facilities caused by the negligence or willful act of the customer or those using Teleconnect service through the customer.  
The customer or those using through the customer may not alter, physically modify or intrude upon, rearrange, disconnect, remove or attempt to repair, or permit others to alter, physically modify or intrude upon, rearrange, disconnect, Remove or attempt to repair any Teleconnect facilities except upon written consent of Teleconnect.
- b. Leased or Owned Facilities. Customer's obligation to Teleconnect is the same whether the facilities involved are Teleconnect-owned facilities or are facilities leased by Teleconnect from another party. If Teleconnect incurs expenses due to the customer's action which result in damage to or impairment of Teleconnect leased facilities, Teleconnect will pass through to the customer any and all expense which the owner of the facilities imposes on Teleconnect.
- c. Limitation of Liability. Teleconnect should have no liability for any damage resulting from actions prohibited under this tariff, including, but not by way of limitation:
- .01 lawsuits or other legal action
  - .02 damage caused by abnormal voltage
  - .03 fire
  - .04 medical expense, lost wages, and other expenses for injured personnel
  - .05 damage to C.P.E. or inside wiring
  - .06 damage to the customer's premise
  - .07 any and all other losses suffered by the customer.
- d. Legal Remedies. Approval of the above tariff language by the PUCO does not constitute a determination by the PUCO that the limitation of liability imposed by Teleconnect should be upheld in a court of law. Approval by the PUCO merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

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22. DISPUTED BILLS

In the event of a dispute concerning a bill, Teleconnect may require the customer to pay the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint, using complaint procedures in this Tariff, shall continue for not less than forty-five (45) days after the rendering of the disputed bill. During this period the service shall not be disconnected for nonpayment of the disputed amount.

23. CUSTOMER COMPLAINTS

A customer or prospective customer may initiate a complaint with Teleconnect on any relevant matter by telephone, in person, or in writing directed to Teleconnect at any of its offices. Teleconnect's response to the complaint will generally be in the same form used by the customer. However, Teleconnect may respond to written complaints by telephone or personal visits when it believes such communications will be effective in resolution of the issues.

The customer may at any point during resolution of the complaint seek review by a supervisor or manager. If the customer is still not satisfied, the nature of the complaint with sufficient detail to afford an investigation should be documented and addressed to: Director of Customer Service, Teleconnect Long Distance Service and Systems Company, 500 Second Avenue S.E., Cedar Rapids, Iowa 52401.

If the customer wishes further review after investigation and final resolution by Teleconnect, the customer should direct all appropriate information to the Public Utilities Commission of Ohio.

24. DISCONNECTION OF SERVICE

a. Without Prior Notice. Interexchange service may be refused or disconnected without prior notice by Teleconnect for the following reasons:

- .01 In the event of a condition on the customer's premises determined by Teleconnect to be hazardous such as installing inappropriate facilities in an explosive atmosphere.
- .02 In the event of customer's use in such a manner as to adversely affect Teleconnect's facilities or Teleconnect's service to others.
- .03 In the event of tampering with facilities leased or owned by Teleconnect.
- .04 In the event of interexchange service being used by a customer in connection with a plan or contrivance to secure a large volume of interexchange calls to be directed to such customer or the telephone service of any designated customer at or about the same time, resulting in preventing, obstructing or delaying the interexchange service of others.
- .05 In the event of unauthorized use:

Following the disconnection of service for any of these reasons, Teleconnect will notify the telephone customer that service was disconnected and why. The notice will include all reasons for the disconnection and will include all reasons for the disconnection and will include a toll-free number where a customer can obtain additional information. Notice shall be deemed given upon deposit, postage prepaid, in the U.S. Mail to the customer's last known address.

A. General Information

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24. DISCONNECTION OF SERVICE (Cont.)

b. With Prior Notice. Service can be disconnected with prior notice for the following reasons:

- .01 In the event the customer is indebted to Teleconnect for the same type of telephone service previously furnished.
- .02 In the event the customer supplied false or inaccurate information of a material nature in order to obtain telephone service.
- .03 For failure of the customer or prospective customer to furnish service equipment, permits, certificates, rights of way necessary to obtain service, or for the withdrawal of that same equipment or the termination of those permissions or rights, or for the failure of the customer or prospective customer to fulfill the contractual obligations imposed upon him or her as conditions of obtaining service by a contract filed with and subject to the regulatory authority of the Commission.
- .04 For failure of the customer to permit Teleconnect reasonable access to its facilities on the customer's premises.
- .05 For nonpayment of a bill, where a reasonable attempt has been made at collection.
- .06 For nonpayment of deposit as specified.
- .07 In the event the service is or is likely to be used for unlawful purposes.
- .08 Any other violation of the conditions governing the furnishing of service.
- .09 For violation or noncompliance with Teleconnect's rules on file with the Commission, the requirements of any municipal ordinance, regulation or law pertaining to the service.

c. Notice. For disconnects under A.24.b., written notice of a pending disconnect will be rendered ten (10) days prior to the disconnection. The notice will include all reasons for the disconnect and the final date by which payment is to be made or specific action taken. The notice will include a toll-free number where a customer can obtain additional information. A notice of disconnect based upon nonpayment will not be issued until the bill becomes delinquent. Notice shall be deemed given upon deposit, postage prepaid, in the U.S. Mail to the customer's last known address.

d. Unusual Circumstances. In unusual credit circumstances or abnormal usage of service which would result in undue revenue loss, disconnection may occur prior to the expiration of the ten-day (10) notice (for example, unauthorized use of the customer's authorization code "hacking").

25. SUSPENDED SERVICE

Teleconnect may suspend service when a customer is delinquent in payment. Teleconnect will issue the same ten-day notice for suspension of service as is issued for termination of service. If Teleconnect and the customer cannot resolve payment of the delinquent bill, service may be terminated without an additional notice, and without service being reestablished.

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ISSUED: April 2, 2008

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EFFECTIVE: April 2, 2008

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26. DEACTIVATION OF SERVICE

If a customer's Teleconnect service is unused for a period of six (6) consecutive months, the customer's authorization code may be deactivated. Deactivation of an authorization code under this section will be done only upon ten (10) days notice to the customer. Service will be restored by issuance of a new authorization code without charge upon subsequent written request of the customer.

27. CANCELLATIONS AND DEFERMENTS

When a customer cancels or defers an order for service before the service is activated, a charge applies to allow Teleconnect to recover its unrecovered costs including but not limited to engineering, labor, material, and equipment. Charges apply as follows:

a. Cancellation. In a cancellation situation, the charge is equal to the unrecoverable costs incurred prior to the request for cancellation and the costs of removal, restoration, and disposal, if any, to comply with cancellation. These costs include, but are not limited to, engineering, labor, and nonrecoverable material and equipment expense. The maximum amount charged shall not exceed the total of all minimum monthly and termination charges which would have been established.

b. Deferment of Start of Service. In a deferment of service situation, the following charges apply:

- .01 If the request for deferment is received by Teleconnect prior to the date an order for the equipment or service is placed with its supplier - no charge shall apply.
- .02 For deferments received by Teleconnect subsequent to the date the order for equipment or service is placed with its supplier, a monthly recurring charge based upon costs incurred prior to the request for deferment applies. The monthly rate equals the deferred investment times a monthly interest rate of 5.5% plus recurring costs resulting directly from the deferral such as storage, taxes, etc. In addition, any extraordinary non-recurring costs resulting from the deferral, such as additional engineering and labor or transportation, shall be billed in total. Billing shall start at the beginning of the month of deferment and extend to the start of service. Charges shall not exceed the monthly rate which would have applied had the service been established. Teleconnect will charge the customer who defers service any and all rates incurred by Teleconnect for any leased facilities for which Teleconnect is held responsible. Teleconnect will make a good faith effort to minimize those charges whenever possible.

28. TAXES AND FEES CHARGEABLE TO CUSTOMERS

Certain telecommunication services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

29. RESERVED FOR FUTURE USE

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ISSUED: April 2, 2008

EFFECTIVE: April 2, 2008

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30. GOVERNMENTAL EMERGENCY SERVICE

Message toll telephone calls, to governmental emergency service agencies as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- (a) Governmental fire fighting, Ohio State Highway Patrol, police and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (b) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life and/or property and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

31. CALL BLOCKING

Without notice, the Company may block calls to or from certain countries, country codes, cities, city codes, NXX exchanges, individual telephone stations, groups or ranges of individual telephone stations or calls that use certain authorization codes, whenever the Company deems it necessary to take such action to prevent: (a) the unlawful use of service; (b) fraud; (c) nonpayment for service; (d) the use of service in violation of the requirements of this Tariff; or (e) Company network blockage or the degradation of service furnished to the Customer or to other customers; or when actions taken by foreign governments or foreign telecommunications agencies, or responsive actions taken by the U.S. Government or any instrumentality thereof, render it impossible or impracticable to provide service. The Company will unblock as soon as it determines it can do so without undue risk, and it will, upon request by an affected Customer, assign new authorization codes to replace any that were deactivated. Whenever call blocking occurs on lines presubscribed to the Company, Customers or former Customers will be unable to make calls via any of the Company's CICs or those of its affiliates. At the request of a private payphone owner, the Company will arrange to block direct dial (i.e., completed without the assistance of an operator) calls made from a payphone to Puerto Rico and the U.S. Virgin Islands and to all international locations, except Canada. The Company may refuse to accept calling or credit card, collect calling and/or third number calls which it determines are or may be fraudulent, or it may limit the use of these billing options to or from certain countries or areas, including all or part of the United States, Puerto Rico, and the U.S. Virgin Islands.

32. CANCELLATION OF SERVICE BY A CUSTOMER

If a customer cancels his order for service before the service begins, before completion of the minimum period, or before completion of some other period mutually agreed upon by the customer and the Company, a charge will be levied upon the customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by the Company and not fully reimbursed by installation and monthly charges. If, based on an order by a customer, any construction has either begun or been completed, but no services provided, the nonrecoverable cost of such construction shall be borne by the customer.

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33. CANCELLATION FOR CAUSE BY THE COMPANY

- .01 Upon nonpayment of any sum owing to the Company, or upon a violation of any of the provisions governing the furnishing of service under this tariff, the Company may, upon written notification to the customer, without incurring any liability, immediately discontinue the furnishing of such service.
- .02 Upon 14 days written notification, the Company will discontinue furnishing service to a subscriber to Company Service who has not used the service for a period of 90 days and who appears, after investigation to have left the community or who advises the Company that he or she does not desire to continue to be carried as a customer.

34. INSTATE ACCESS RECOVERY FEE

A monthly service charge that is applied to Customers subscribed to the Company for standalone long distance services associated with a residential telephone line or billed to a residential account. This charge reflects costs incurred by the Company in providing in-state long distance service over Customer=s local exchange provider=s network. This fee is not state mandated or required by the P.U.C.O. or the F.C.C. Customers will be exempt from this charge during any monthly period when company spending is less than \$1.00.

35. PAYPHONE USE CHARGE

An undiscountable per call charge is applicable to calls that originate from any payphone within the state used to access Teleconnect services as follows. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with Teleconnect service, applies for the use of the instrument used to access Teleconnect service and is unrelated to the Teleconnect service accessed from the payphone. Customers of the Services offered by Teleconnect will be charged the payphone use charge for each call which is placed from payphones within the state. The payphone use charge does not apply to calls placed from payphones at which the customer pays for service by inserting coins during the progress of the call; calls using Telecommunications Relay Service; and calls originated by customers with qualified hearing or speech impairments who are certified.

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ISSUED: April 2, 2008

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EFFECTIVE: April 2, 2008

B. Areas Served

LONG DISTANCE RESALE SERVICE

The services available in each county are indicated by an "X" in the column and row corresponding to the service and county. The determining factor as to whether a service is offered to the whole of a county or, only a portion of the county, is the availability of facilities provided by the LEC.

<u>County</u>	<u>Traditional Operator Services and 800 Service</u>	<u>All Other Services</u>
Adams	X	X
Allen	X	
Ashland	X	
Ashtabulla	X	
Athens	X	X
Auglaize	X	
Belmont	X	X
Brown	X	X
Butler	X	X
Carroll	X	X
Champaign	X	X
Clark	X	X
Clermont	X	X
Clinton	X	X
Columbiana	X	X
Coshocton	X	X
Crawford	X	
Cuyahoga	X	X
Defiance	X	X
Delaware	X	
Drake	X	
Erie	X	X
Fairfield	X	X

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B. Areas Served

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<u>County</u>	<u>Traditional Operator Services and 800 Service</u>	<u>All Other Services</u>
Fayette	X	X
Franklin	X	X
Fulton	X	
Gallia	X	X
Geauga	X	X
Greene	X	X
Guernsey	X	
Hamilton	X	X
Hancock	X	X
Hardin	X	
Harrison	X	
Henry	X	
Highland	X	X
Hocking	X	X
Holmes	X	
Huron	X	
Jackson	X	
Jefferson	X	X
Knox	X	
Lake	X	X
Lawrence	X	X
Licking	X	
Logan	X	
Lorain	X	
Lucas	X	X
Madison	X	X
Mahoning	X	X
Marion	X	
Medina	X	

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B. Areas Served

LONG DISTANCE RESALE SERVICE

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<u>County</u>	<u>Traditional Operator Services and 800 Service</u>	<u>All Other Services</u>
Meigs	X	
Mercer	X	
Miami	X	X
Monroe	X	X
Montgomery	X	X
Morgan	X	
Morrow	X	
Muskingum	X	X
Noble	X	X
Ottawa	X	X
Paulding	X	
Perry	X	X
Pickaway	X	X
Pike	X	
Portage	X	X
Preble	X	X
Putnam	X	
Richland	X	
Ross	X	
Sandusky	X	X
Scioto	X	
Seneca	X	X
Shelby	X	
Stark	X	X
Summit	X	X
Trumbull	X	X
Tuscarawas	X	X
Union	X	
Van Wert	X	
Vinton	X	
Washington	X	X
Warren	X	X
Wayne	X	X
Williams	X	X
Wood	X	X
Wyandot	X	X

ISSUED: April 2, 2008

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EFFECTIVE: April 2, 2008

C. Alternative Operator Services (AOS)

LONG DISTANCE RESALE SERVICE

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1. DESCRIPTION

Alternative Operator Services are those services provided by the company in which the customer and the end user are totally separate entities. The company contracts with the customer to provide the alternative operator services. However, the company does not directly contract with the end user to provide the services even though it is the end user who actually pays for the operator assisted calls.

a. Nature of Service. Alternative Operator Services is a telephone service which allows customers to originate calls by placing calls to a Teleconnect operator who completes the call, or by using a valid credit card number. By approval of this tariff, Teleconnect will provide AOS services as defined in the Commission's order dated July 18, 1989 in Case No. 88-560-TP-COI.

b. Dialing Procedure. Alternative Operator Services may be accessed by any customer utilizing FGD, WAL, or DAL access who dials one of the following sequences.

.010 + (NPA) + NXX-XXXX  
.0200 + (NPA) + NXX-XXXX  
.030 + (NPA) + NXX-XXXX + credit card number  
.0400 + (NPA) + NXX-XXXX + credit card number  
.0500

2. AVAILABILITY

Alternative Operator Services is available in all areas Teleconnect currently does business.

3. CLASS OF SERVICE

Three classes of Alternative Operator Services are offered:

a. Alternative Operator Station-to-Station. Alternative Operator Station-to-Station calls allow for completion of alternative operator assisted service to the desired telephone number when the calling party does not specify a particular person to be reached, or a particular station, department, or office to be reached through a communications system attendant. An exception to this service category is outlined in b. below.

b. Customer Dialed Calling Card. Customer Dialed Calling Card allows for completion of non-operator assisted calls when one of the following dialing sequences is utilized.

.01 0 + NPA + NXX-XXXX + Credit Card Number  
.02 00 + NPA + NXX-XXXX + Credit Card Number  
.03 Calling party inserts a credit card into a card reader (where equipment is available) dials the digit zero, or double zero, plus NPA-NXX-XXXX.

.04 In addition, a call is considered as Customer Dialed Calling Card when the calling party dials:

0 + NPA + NXX-XXXX or

00 + NPA + NXX-XXXX, and the credit card number is given to the operator if Telecom\*USA does not have automatic recording equipment to record the credit card number, and the call is not classified as Person-to-Person as described in c. below.

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ISSUED: April 2, 2008

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C. Alternative Operator Services (AOS)

LONG DISTANCE RESALE SERVICE

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3. CLASS OF SERVICE (Cont.)

c. Person-to-Person Service.

Person-to-Person Service allows the person originating the call to specify to a Telecom\*USA operator a particular person to be reached, or a particular station, department, or office to be reached through a communications system attendant. When, after the telephone, or communications system has been connected and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other person, station, department, or office to be reached through a communications system attendant, the classification of the call remains Person-to-Person.

When the person originating the call wishes the Telecom\*USA operator to make arrangements in advance with a particular party or station for the establishment of a connection at a specific time (appointment call), the call is classified as Person-to-Person.

4. RATING A CALL

For Traditional Operator Station-to-Station, Customer Dialed Calling Cards and Traditional Person-to-Person calls, the process of rating a call is as follows:

a. Rate Structure

- .01 Initial period rates given in the rate table in P.24.b following are for the initial minute or any fraction thereof.
- .02 All additional minute rates given in the rate table in P.24.b following are for each additional minute or any fraction thereof that the connection continues beyond the initial minute.
- .03 When application of the rates results in a fractional charge for a call, the amount will be rounded down to the lower cent.

b. Calculation of Charge

- .01 A determination is made whether the call is intraLATA or interLATA in nature and the appropriate set of charges is used.
- .02 The billing elements used to determine message charges are: the initial period, the additional minute and the applicable operator service charge.
- .03 Charges for both the initial period and additional minute billing elements are applied on the basis of whole minute intervals. The billing interval for these elements is determined by rounding up partial minutes to the next whole minute.
- .04 The charge for the initial period is the initial period billing rate applicable for the rate period in which the chargeable connect time occurs. The charge for each additional minute of usage is the additional minute billing rate for the rate period in which the beginning of each additional minute occurs. These billing rates are shown in P.24.b.

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ISSUED: April 2, 2008

EFFECTIVE: April 2, 2008

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C. Alternative Operator Services (AOS)

LONG DISTANCE RESALE SERVICE

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4. RATING A CALL (Cont.)

c. Determination of Duration

.01 Alternative Operator Station-to-Station and Customer Dialed Calling Cards

- (a) Chargeable time begins when connection is established between the calling station and the desired telephone, communications system attendant or directly dialed station.
- (b) Chargeable time ends when the connection is terminated.
- (c) Chargeable time does not include time lost because of faults or defects in the service.

.02 Person-to-Person

- (a) Chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
- (b) Chargeable time ends when the connection is terminated.
- (c) Chargeable time does not include time lost because of faults or defects in the service.

d. Determination of Time of Day.

- .01 Day Rates. These rates are applicable from 8:00 a.m. until 4:59 p.m. Monday through Friday with the exception of holidays.
- .02 Evening Rates. These rates are applicable from 5:00 p.m. until 10:59 p.m. Sunday through Friday.
- .03 Night/Weekend Rates. These rates are applicable from 11:00 p.m. to 7:59 a.m. Sunday through Friday, all day Saturday and between 8:00 a.m. and 4:59 p.m. on Sunday.

5. REVERSAL OF CHARGES

Charges for Person-to-Person, Operator Station-to-Station and Customer Dialed Calling Card calls may be billed against or collected from the called station (i.e., charges may be reversed), if the charges are accepted at the called station. This collect call may be billed to a calling card or third party number. In the case of a public or semi-public coin telephone, the charges must be billed to a credit card or third party number, or the call may be re-originated from the called station. The regularly established rates apply except that:

When the called station does not accept the charges and the calling party requests the Teleconnect operator to place the call later, on a collect basis, the classification of the call is changed to Person-to-Person and the rates and regulations applicable to Person-to-Person apply.

6. BILLED TO THIRD PARTY

Bill to Third Party denotes a billing arrangement by which a call may be charged to an authorized station as determined by Teleconnect other than the station originating the call or the station where the call is terminated. Bill the Third Party calls may be Traditional Person-to-Person or Traditional Operator Station-to-Station as designated by the calling party.

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ISSUED: April 2, 2008

EFFECTIVE: April 2, 2008

Filed in Accordance With Case No.: 06-1345-TP-ORD  
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C. Alternative Operator Services (AOS)

LONG DISTANCE RESALE SERVICE

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7. CREDIT CARD

The term "credit card" denotes a credit/charge card for use in billing operator services calls. Credit cards denote any acceptable financial card which Teleconnect deems appropriate. Examples are:

- a. Telecom\*USA credit card
- b. Visa/MasterCard
- c. American Express card
- d. Diner's card
- e. Any BOC credit card

8. SERVICES FOR THE COMMUNICATIVELY IMPAIRED

"For the purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf."

These services will include assisting the hearing impaired in placing intrastate interexchange calls on a 24-hour a day basis. Teleconnect will also set up and maintain TDDs at its service site in order to communicate with the hearing impaired regarding any aspect of their telephone service.

"Residential impaired customers or impaired members of a customers' household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired may receive a discount off their message toll services rates."

Rate Discounts -

Upon receipt of the appropriate application, and certification or verification, the following discounts off basic message toll service shall be made available for the benefit of the impaired: the evening discount off the intrastate, interexchange, customer-dialed, station to station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; and the night/weekend discount off the intrastate, interexchange, customer-dialed, station to station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving and Christmas. Furthermore, the night/weekend discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, day rates for basic message toll service shall be made available for intrastate, interexchange, customer-dialed, station to station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday.

Message Toll Calls placed through the Telephone Relay Service (TRS) -

All message toll service calls placed through the Telephone Relay Service (TRS) are eligible to receive a discount off the message toll service rates. The rate discounts are the same as those set forth in Section B.8 preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like services.

9. Reserved for Future Use

10. RATES APPLICABLE ON CERTAIN HOLIDAYS

On Christmas Day, New Year's Day, Independence Day, Thanksgiving Day, and Labor Day, the holiday rate applicable is the Evening rate unless a lower rate would normally apply.

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ISSUED: April 2, 2008

EFFECTIVE: April 2, 2008

Filed in Accordance With Case No.: 06-1345-TP-ORD  
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D. 10-10-321

LONG DISTANCE RESALE SERVICE

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1. DESCRIPTION

Teleconnect will offer 10-10-321 to customers who access Teleconnect service by dialing the access number 10-10-321.

2. RATES

Customers will receive the following rates for interLATA and intraLATA calls.

Calls will be rounded up to the next full minute. When application of the usage rates results in a fraction of a cent, the call will be rounded down to the nearest whole cent. Calls beginning in one rate period and ending in another rate period will be billed the rate in effect for each period in which the call applies.

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ISSUED: April 2, 2008

Filed in Accordance With Case No.: 06-1345-TP-ORD  
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Chicago, Illinois 60601

EFFECTIVE: April 2, 2008

E. 10-10-220

LONG DISTANCE RESALE SERVICE

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1. DESCRIPTION

Teleconnect will offer 10-10-220 to customers who access company service by dialing the Company designated Carrier Identification Code (CIC), 10-10-220.

2. RATES

The customer will be charged for the first 10 minutes (or any portion thereof) of usage per call and a per minute for each minute of usage thereafter.

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ISSUED: April 2, 2008

Filed in Accordance With Case No.: 06-1345-TP-ORD  
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Chicago, Illinois 60601

EFFECTIVE: April 2, 2008

F. 1010987 Calling

LONG DISTANCE RESALE SERVICE

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1. Description  
1010987 Calling is an outbound service that allows customers to originate intrastate (interLATA and intraLATA) calls via local exchange carrier access facilities.
2. Rates  
Customers who access Teleconnect services by dialing Company carrier identification code (CIC) 1010987 will be charged i) a per-call surcharge and ii) a per minute for each minute of intrastate (interLATA and intraLATA) usage, excluding calls to Operator Services and Directory Assistance.

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ISSUED: April 2, 2008

Filed in Accordance With Case No.: 06-1345-TP-ORD  
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Tariff Administrator  
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Chicago, Illinois 60601

EFFECTIVE: April 2, 2008

G. Basic Service

LONG DISTANCE RESALE SERVICE

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1. Description: Basic Service is a one-way, dial-in dial-out multipoint service that allows customers to originate and terminate intrastate (interLATA and intraLATA) calls via Company-provided local business telephone lines. Subscribers to Basic Service may originate calls only in the city or cities in which they maintain an active Basic Service account. Basic Service calls are rounded to the next higher full minute.
2. Operator Assistance:  
Operator Assistance per minute charges, as described in Section C, are available to customers subscribed to Basic Service.  
  
Operator Assistance per call surcharges, as described in Section C, are available to customers subscribed to Basic Service.
3. Casual Caller
  - .1 Casual Caller Dial-1: An instate InterLATA and IntraLATA per minute rate with no surcharge is applicable to calls placed by Casual Callers who access Company service by direct dial access or by dialing 1010826 or any other Company Carrier Identification Code.

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ISSUED: April 2, 2008

Filed in Accordance With Case No.: 06-1345-TP-ORD  
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Tariff Administrator  
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Chicago, Illinois 60601

EFFECTIVE: April 2, 2008

H. Price List

LONG DISTANCE RESALE SERVICE

1. GENERAL INFORMATION

- 1.1 CHECK SERVICE CHARGE \$10.00
- 1.2 INSTATE ACCESS RECOVERY FEE \$ 0.68 per month
- 1.3 PAYPHONE USE CHARGE \$ 0.55 per call

2. ALTERNATIVE OPERATOR SERVICE CHARGES

2.1 Per Call Surcharges

Customer Dialed Calling Card Calls	\$1.05
Person-to-Person Calls	\$3.50
Person-to-Person Calls (Operator Dialed)	\$4.35
Operator Handled Calls	
0+ collect	\$2.45
0- collect (Operator Dialed)	\$2.50
Billed to a third number	\$2.45
Billed to a third number (Operator Dialed)	\$2.50

2.2 Per Minute Rates

a. InterLATA

<u>Day Rates:</u>	Rate	Initial	Each
	<u>Mileage</u>	<u>1 Minute</u>	<u>Additional Minute</u>
	1 -10	\$0.3600	\$0.3600
	11 -22	\$0.3600	\$0.3600
	23 -55	\$0.3600	\$0.3600
	56 -124	\$0.3600	\$0.3600
	125+	\$0.3600	\$0.3600

<u>Evening Rates:</u>	Rate	Initial	Each
	<u>Mileage</u>	<u>1 Minute</u>	<u>Additional Minute</u>
	1 -10	\$0.3600	\$0.3600
	11 -22	\$0.3600	\$0.3600
	23 -55	\$0.3600	\$0.3600
	56 -124	\$0.3600	\$0.3600
	125+	\$0.3600	\$0.3600

<u>Night/Weekend Rates:</u>	Rate	Initial	Each
	<u>Mileage</u>	<u>1 Minute</u>	<u>Additional Minute</u>
	1 -10	\$0.3600	\$0.3600
	11 -22	\$0.3600	\$0.3600
	23 -55	\$0.3600	\$0.3600
	56 -124	\$0.3600	\$0.3600
	125+	\$0.3600	\$0.3600

ISSUED: April 2, 2008

EFFECTIVE: April 2, 2008

Filed in Accordance With Case No.: 06-1345-TP-ORD

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H. Price List

LONG DISTANCE RESALE SERVICE

2. ALTERNATIVE OPERATOR SERVICE CHARGES

2.2 Per Minute Rates (Cont.)

b. IntraLATA

<u>Day Rates:</u>	<u>Rate</u> <u>Mileage</u>	<u>Initial</u> <u>1 Minute</u>	<u>Each</u> <u>Additional Minute</u>
	1 -10	\$0.3600	\$0.3600
	11 -22	\$0.3600	\$0.3600
	23 -55	\$0.3600	\$0.3600
	56 -124	\$0.3600	\$0.3600
	125+	\$0.3600	\$0.3600

  

<u>Evening Rates:</u>	<u>Rate</u> <u>Mileage</u>	<u>Initial</u> <u>1 Minute</u>	<u>Each</u> <u>Additional Minute</u>
	1 -10	\$0.3600	\$0.3600
	11 -22	\$0.3600	\$0.3600
	23 -55	\$0.3600	\$0.3600
	56 -124	\$0.3600	\$0.3600
	125+	\$0.3600	\$0.3600

  

<u>Night/Weekend Rates:</u>	<u>Rate</u> <u>Mileage</u>	<u>Initial</u> <u>1 Minute</u>	<u>Each</u> <u>Additional Minute</u>
	1 -10	\$0.3600	\$0.3600
	11 -22	\$0.3600	\$0.3600
	23 -55	\$0.3600	\$0.3600
	56 -124	\$0.3600	\$0.3600
	125+	\$0.3600	\$0.3600

ISSUED: April 2, 2008

Filed in Accordance With Case No.: 06-1345-TP-ORD  
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EFFECTIVE: April 2, 2008

H. Price List

LONG DISTANCE RESALE SERVICE

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3. 10-10-321  
The following per minute usage rates will apply for usage within the state.
- InterLATA: \$0.20
- IntraLATA: \$0.20
4. 10-10-220  
The customer will be charged \$1.20 for the first 10 minutes (or any portion thereof) of usage per call and \$.20 per minute for each minute of usage thereafter. |
5. 1010987 Calling  
Customers who access Teleconnect services by dialing Company carrier identification code (CIC) 1010987 will be charged: i) a per-call surcharge of \$0.53; and ii) \$0.06 per minute for each minute of intrastate (interLATA and intraLATA) usage, excluding calls to Operator Services and Directory Assistance.
6. Basic Service
- Operator Assistance:  
Operator Assistance per minute charges, as described in Section C and H-2, are available to customers subscribed to Basic Service.
- Operator Assistance per call surcharges, as described in Section C and H-2 above, are available to customers subscribed to Basic Service.
- .1 Casual Caller
- .11 Casual Caller Dial-1: An instate InterLATA and IntraLATA per minute rate of \$1.19 with no surcharge is applicable to calls placed by Casual Callers who access Company service by direct dial access or by dialing 1010826 or any other Company Carrier Identification Code.