United Telephone Company of Ohio PREFACE

d/b/a CenturyLink

P.U.C.O. NO. 5 First Revised Sheet 2

GENERAL EXCHANGE TARIFF Cancels Original Sheet 2

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By Todd Schafer, Region President Issued by the Public Utilities Commission of Ohio

Wake Forest, North Carolina

United Telephone Company of Ohio Section 1

d/b/a CenturyLink P.U.C.O. NO. 5

GENERAL EXCHANGE TARIFF

Original Sheet 1

|  |  |
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| GENERAL REGULATIONS |  |
|  |  |
| This tariff does not permit, by a certified local exchange carrier or any other entity, the purchase of local residential service for resale as business service. Nor does this tariff permit the purchase of Lifeline telephone service, for resale to other than qualifying Lifeline customers. Such resale is prohibited. |  |
|  |  |
| I. DESCRIPTION |  |
|  |  |
| The following general regulations are applicable in addition to other regulations, rates and charges specified in other sections of this tariff as they may be revised, added to or supplemented by superseding sheets. |  |
|  |  |
| II. LIABILITY AND OBLIGATION OF TELEPHONE COMPANY |  |
|  |  |
| A. Availability of facilities |  |
|  |  |
| The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable facilities and rights-of-way without unreasonable expense and to provide for the installation and testing of those facilities required incident to the furnishing and maintenance of that service. |  |
|  |  |
| B. Unauthorized Access and Hacking |  |
|  |  |
| Except for physical damage to Customer’s transmission facilities or Customer premise equipment directly caused by the Company’s negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, Customer’s equipment, data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or Customer premise equipment. Customer is responsible for any Company service or usage charges resulting from any such unauthorized access, unless a tariff, schedule or other written agreement expressly states otherwise. |  |
|  |  |
| C. Liability of Telephone Company |  |
|  |  |
| 1. Due to the fact that the subscriber has exclusive control of his communications over facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished him by the Telephone Company, and because of unavoidable errors incident to the services and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Telephone Company are subject to terms, conditions and limitations as herein specified. |  |
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Issued: April 29, 2011 Effective: May 1, 2011

United Telephone Company Of Ohio In accordance with Case No.: 90-5041-TP-TRF

By Duane Ring, Vice President Issued by the Public Utilities Commission of Ohio

LaCrosse, Wisconsin

United Telephone Company of Ohio Section 1

d/b/a CenturyLink P.U.C.O. NO. 5 Third Revised Sheet 6

GENERAL EXCHANGE TARIFF Cancels Second Revised Sheet 6

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| GENERAL REGULATIONS |  |
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| VII. Late Payment Charge | (I)  (I) |
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| A late payment charge of **four** **(4%)** percent or **$7.00**, whichever is greater, will be applied to the current month's residential customer bills which remain unpaid after the due date. Each residential customer account shall be permitted a one-time waiver of a monthly late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied, and upon the request of the customer. |
|  |
| A late payment charge of **four (4%)** percent or $11.00, whichever is greater, will be applied to the current month's business customer bills which remain unpaid after the due date. |
| A. Payments will not be considered delinquent if the account is paid in full by the due date. The due date printed on the bill will not be sooner than nineteen days after the postmark on the bill. |
|  |
| B. The late payment charge will not be applied to any amount billed as taxes by federal, state or local governments. |
|  |
| C. The late payment charge will not be applied to any previous late payment charges. |
|  |
| D. The late payment charge will not apply to any Interexchange Carrier billing to which a late payment fee has already been rendered by an Interexchange Carrier. |
|  |
| E. The late payment charge will not apply to amounts that are in dispute. |
|  |
| F. Late payment charges will not apply to service order charges associated with commencement of Lifeline service. |

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United Telephone Company Of Ohio In accordance with Case Nos.: 90-5041-TP-TRF

By Bill Hanchey, Vice President and 15-0601-TP-ATA

Wake Forest, North Carolina Issued by the Public Utilities Commission of Ohio

**OH 15-07v2 (EQ)**

United Telephone Company of Ohio Section 7

d/b/a CenturyLink

P.U.C.O. NO. 5 Second Revised Sheet 1

GENERAL EXCHANGE TARIFF Cancels First Revised Sheet 1

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| LIFELINE  I. LIFELINE  United Telephone Company of Ohio d/b/a CenturyLink shall provide Lifeline service as defined in 47 C.F.R. § 54.401(a) on a non-discriminatory basis to all qualifying low-income customers. United Telephone Company of Ohio d/b/a CenturyLink’s Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to, 47 C.F.R. Part 54, Subpart E; the FCC’s Lifeline reform order (Report and Order released February 6, 2012, WC Docket No, 11-42, *et. al*) and any subsequent clarifying orders; Section 4927.13, Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and, the Commission’s nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders.  **Pursuant to FCC order 15-71, adopted June 18, 2015, the Company does not provide Lifeline discounted service to resellers effective August 15, 2016.** | (N)  (N) |

Issued: August 15, 2016 Effective: September 15, 2016

United Telephone Company Of Ohio In accordance with Case No.: 90-5041-TP-TRF

and Case No. 16-1702-TP-ATA

By Bill Hanchey, Vice President Issued by the Public Utilities Commission of Ohio

Wake Forest, North Carolina

**OH 16-09**

United Telephone Company of Ohio Section 7

P.U.C.O. NO. 5 First Revised Sheet 2

GENERAL EXCHANGE TARIFF Cancels Original Sheet 2

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| **RESERVED FOR FUTURE USE** | (C)  (D)  (D) |

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Wake Forest, North Carolina

United Telephone Company of Ohio Section 7

d/b/a CenturyLink

P.U.C.O. NO. 5 First Revised Sheet 3

GENERAL EXCHANGE TARIFF Cancels Original Sheet 3

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| **RESERVED FOR FUTURE USE**  . | (C)  (D)  (D) |
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Wake Forest, North Carolina