

EXHIBIT B

(Proposed Revised Tariff Pages)

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SECTION 1. DESCRIPTION AND AREA OF OPERATIONS

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (the "MTSS"). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service. (N)

As of the Effective Date below, the rates, service descriptions, and the terms and conditions for all residential and business long distance services, as well as certain business telecommunications services will no longer be included in this tariff, which is on file with the Public Utilities Commission of Ohio. You may view or receive a paper copy of such information for those services by visiting our office at 81 N. Portage Street, Doylestown, Ohio 44230-1349 or by calling toll free 800-823-1899. (N)

1.1 DESCRIPTION OF COMPANY

Heritage Telephone Company (Company) is a public utility providing telecommunications service in the areas described herein.

Headquarters for the Company are located at:

81 North Portage Street
Doylestown, Ohio 44230

1.2 DESCRIPTION OF LOCAL SERVICE EXCHANGES

Heritage Telephone Company will provide local service in the following Ohio exchanges:

Adario	Creston
Apple Creek	Fredricksburg
Ashland	Glenmont
Baltic	Hayesville
Bellville	Homerville
Berlin	Holmesville
Big Prarie	Killbuck
Brunswick	Lakeville
Burbank	Lexington
Butler	Lodi
Chatham	Loudonville
Congress	Lucas
Crestline	Mansfield

SECTION 2. GENERAL RULES AND REGULATIONS

2.1 GENERAL APPLICATION

- 2.1.1** The rules and regulations set out in this Tariff apply to the services and associated facilities furnished by the Company within its operating territory in the serving area listed in Section 1.2 of this Tariff.
- 2.1.2** Complete Tariffs containing all rates for Local Exchange Service will be kept at all times in the Company's local business office where they will be available for public inspection during regular business hours. Copies may be obtained at reproduction cost.
- 2.1.3** Failure on the part of any customer to observe these rules and regulations of this Tariff gives the Company the right to cancel all contracts and discontinue the furnishing of service.
- 2.1.4** Inclusion of early termination liability by the Company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the Company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

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2.2 ESTABLISHING SERVICE

2.2.1 **Availability of Facilities**

- A. The rates and charges quoted in this Tariff provide for the furnishing of service and facilities where suitable facilities are available.
- B. The Company shall not be liable for failure to furnish service where facilities are not available.
- C. When service and facilities are provided in part by the Company and in part by other connecting companies the regulations of the Company apply to that portion of the service and facilities furnished by the Company.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.2 ESTABLISHING SERVICE (cont.)

2.2.2 Application for Service

- A. Applications for service or requests or orders by the Customer for additional services or facilities may be made orally, or in writing when deemed necessary by the Company, and shall constitute a contract when accepted by authorized employees or agents of the Company, or upon establishment of service.
- B. An applicant may be required to make an advance payment at the time the application is accepted if special construction is anticipated.

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2.2.3 Cancellation or Change in Application for Service

- A. Where the Customer cancels an application for service prior to the start of special construction, a service ordering charge applies in addition to any special engineering costs incurred. (also see Sections 4.3. and 4.4.1)
- B. When a Customer requests a change in location of all or a part of the facilities covered by the application for service, or additions, rearrangements, or modifications of existing service prior to completion of the work involved, the Customer is also required to pay the amount of additional costs and expenses incurred by the Company in completing the work as changed.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.4 USE OF SERVICE AND FACILITIES (cont.)

2.4.4 Unlawful, Abusive, or Fraudulent Use of Service

- A. The service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued, after proper written notice, if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law. The Company shall in no event be liable for any damage resulting from any action taken or threatened pursuant to this Section.
- B. The Company may suspend or terminate telephone service, upon proper notice, to any person(s), firm or corporation who: uses or permits the use of foul, abusive, obscene or profane language over the facilities furnished by the Company; or impersonates or permits impersonation of any other individual with fraudulent or malicious intent; or uses or permits their telephone to be used to make calls whether anonymous or otherwise in any manner which could reasonably be expected to frighten, abuse, torment, or harass another; or uses the service in such a manner as to interfere in any way with the service of others. (T)

SECTION 2. GENERAL RULES AND REGULATIONS (CONT.)

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SECTION 2. GENERAL RULES AND REGULATIONS (CONT.)

2.5

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2.5.1 Restoration of Service

- A. For restoration of a Customer's Telecommunications Service when service has been disconnected the following conditions are applicable. Service Charges are discussed in Section 4 of this Tariff.
- B. If the Customer's service has been terminated the Customer must reapply for telephone service as a new applicant before having service restored. Such application will be subject to applicable Service Charges.
- C. At its discretion, the Company may restore or re-establish service, which has been suspended or disconnected for nonpayment of charges prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver by the Company of any rights to suspend or disconnect service for nonpayment of charges due and unpaid, or for the violation of the provisions of this Tariff. Moreover, the Company's failure to suspend or disconnect service for nonpayment of any past due account or accounts shall not operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.6 CUSTOMER RELATIONS

2.6.1 General

- A. The Company will maintain a current set of maps showing the physical locations of its facilities and telephone exchange locations. Each central location will have available up-to-date maps or records of its immediate area, with such other information as may be necessary to enable the Company to advise applicants and others entitled to the information, as to the facilities available for serving that locality.
- B. Upon request for service by an Applicant or upon request for transfer of service by a Customer, the Company shall inform the applicant or Customer of the Company's lowest priced alternatives available at the Customer's location. The Company shall provide this information beginning with the lowest priced alternative and giving full consideration to applicable service or equipment options and Installation Charges.
- C. The Company will post a notice in a conspicuous place in each business office of the Company where applications for service are received informing the public that copies of the rate schedules and rules relating to the services of the Company, as filed with the Commission, are available for inspection.
- D. The Company will provide to all new telephone utility Customers, at the time service is initiated, a pamphlet or information packet advising the Applicant of his or her rights as a Customer. This information shall inform the Customers concerning their right to request information relating to rates and services; bill payment policies; regulations in regard to termination of service; billing disputes; information about alternative payment plans; reconnection of service after involuntary termination; Customer complaints, supervisory review by the Company and registering a complaint with the Commission; Company business office hours, addresses and telephone numbers; deposits; statement of nondiscrimination; and availability of any special services such as readers or notices in Braille, as well as the telephone number of the teletypewriter for the deaf at the Commission.

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SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.6 CUSTOMER RELATIONS (cont.)

2.6.2 Applicant or Customer Deposit

A. Definition of Applicant and Customer

For purposes of this subsection, an Applicant is defined as a person who applies for service for the first time or reapplies at a new or existing location after discontinuance of service. Customer is defined as someone who is currently receiving service or has received service in the past.

B. Establishment of Credit

1. The Company may require service applicants to establish financial responsibility as a condition precedent to establishing service. Both may rely on pertinent information obtained from credit reporting bureaus in determining whether creditworthiness need be established. However, a service applicant cannot be denied service, on creditworthiness grounds, unless the service applicant has been provided an opportunity to establish financial responsibility through every means available for doing so provided for in Chapters 4901:1-5 and 4901:1-17 of the Ohio Administrative Code.

C. Deposits

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When the Company assesses a deposit, it will do so based on the estimated average monthly bill for the individual customer's regulated services for the ensuing twelve months.

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SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.6 CUSTOMER RELATIONS (cont.)

2.6.3 Payment for Service

A. A Customer shall be responsible for the payment of all charges for services and equipment furnished the Customer, including charges for services originated and/or charges accepted at the Customer telephone. Failure to receive a bill or disconnect notice does not relieve the Customer of the responsibility for payment provided the Company has followed procedures for proper Customer notification. The services or facilities furnished by the Company may be suspended for failure of the Customer to pay any sum due as set forth under Sections concerning discontinuance of service.

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B. Pro Rating of Charges

Charges for service normally furnished on a monthly basis (except those involving a minimum billing period) billed for periods in excess of, or less than, a billing month will be pro rated.

C. Suspended or Disconnected Service

1. Should service be suspended for nonpayment of charges, it will be restored only as provided for in this Tariff.
2. When service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this Tariff.

D. Payment Arrangements

The Company may agree to a payment arrangement, whereby an outstanding bill will be paid after the due date of the bill, but before the due date of the next bill if a Customer so requests. Other payment arrangements may be agreed on depending upon individual circumstances. If the Customer does not fulfill the terms of such payment arrangements, the Company shall have the right to disconnect service.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.6 CUSTOMER RELATIONS (cont.)

2.6.3 Payment for Service (cont.)

E. Late Payment Charge

All charges are due on or before the due date set forth in the customer bill. The postmarked date of mailed remittances will be deemed the date of payment.

A late payment charge of \$2.00 or 1%, whichever is greater, remaining on any bill not paid at least 19 days after the postmark on the bill will be assessed. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

(T)

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.6 CUSTOMER RELATIONS (cont.)

2.6.4 Disputed Bills

- A. In the event of a dispute between a Customer and the Company regarding any bill for utility service, the Company shall forthwith make such investigation as shall be required by the particular case, and report the results thereof to the Customer and, in the event the dispute is not resolved, shall inform the Customer of the complaint procedures of the Commission.
- B. A Customer's service shall not be subject to discontinuance for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute. The Customer is obligated to pay any billings not disputed. Undisputed amounts are subject to discontinuance of service.
- C. Any Customer or Applicant for service requesting the opportunity to dispute any action or determination of the Company under the Customer service rules as set out in the Company's Tariff shall be given an opportunity for a supervisory review by the Company. If the Company is unable to provide a supervisory review immediately following the Customer's request for such review, arrangements for the review shall be made for the earliest possible date. Service shall not be disconnected pending completion of the review. If the Customer chooses not to participate in such review or to make arrangements for such review to take place within thirty (30) days after requesting it, the Company may disconnect service, providing notice has been issued under standard disconnect procedures. Any Customer who is dissatisfied with the review by the Company will be informed of their right to file a complaint and/or request a hearing before the Commission. The results of the supervisory review must be provided in writing to the Customer within ten (10) days of the review.

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SECTION 5. DIRECTORY PUBLICATION AND USE (cont.)

5.1 DIRECTORY LISTINGS (cont.)

5.1.4 Non-Published Telephone Number Service (Cont.'d)

5. A Customer residing in an E911 Service district forfeits the privacy afforded by Non-Published Telephone Number Service to the extent that the Customer's name, telephone number and the address associated with the service location are furnished to the E911 service administrator, E911 public safety answering point (PSAP) or E911 service database.

5.1.5 Non-listed Telephone Number Service

- A. A non-listed telephone number is one for which no listing appears in the alphabetical section of the directory. The number is listed in the information records and is given out upon request.
- B. A Service Connection Charge, as stated in Section 4.3 of this Tariff, applies to the establishment or change of non-listed telephone numbers.

5.1.6

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SECTION 5. DIRECTORY PUBLICATION AND USE (cont.)

5.1 DIRECTORY LISTINGS (cont.)

5.1.7 Rates and Charges

A. Recurring Monthly Rate

	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>	
Residential, Primary Listing	No Charge	No Charge	(D)
Residential, additional listing	\$3.00	\$1.43	(D)
Non-published telephone number	\$3.00	\$1.50	
Non-listed telephone number	\$4.00	\$2.00	
Non-Recurring Charges:			
Residential	\$20.00	\$15.50	(T)

B. Non-recurring Charges

1. Non-recurring charges apply for additions and changes in directory listings. For all orders to establish or change non-published or non-listed numbers a non-recurring charge applies as listed above.
2. When directory listings are ordered at the same time as the initial installation of local access line service no additional non-recurring charges will be applied for the directory listing(s).

SECTION 6.

Section 11.1

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SECTION 6.

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SECTION 7. PRICE LIST (cont.)

SECTION 7. PRICE LIST

7.4 LOCAL EXCHANGE BASE RATES

A. Monthly Flat Rates*

1. Within and Outside the Base Rate Area**

(D)

	<u>Basic Business</u>		<u>Residential</u>	
	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>
Schedule I	\$ 34.54	\$ 24.54	\$ 22.64	\$ 12.64
Schedule II	\$ 36.50	\$ 26.50	\$ 23.16	\$ 13.16
Schedule III	\$ 38.75	\$ 28.75	\$ 23.68	\$ 13.68
Schedule IV	\$ 40.99	\$ 30.99	\$ 24.20	\$ 14.20
Schedule V	\$ 43.09	\$ 33.09	\$ 24.73	\$ 14.73
Schedule VI	\$ 45.14	\$ 35.14	\$ 25.25	\$ 15.25
Schedule VII	\$ 47.29	\$ 37.29	\$ 25.68	\$ 15.68
Schedule VIII	\$ 49.39	\$ 39.39	\$ 26.20	\$ 16.20
Schedule IX	\$ 51.49	\$ 41.49	\$ 26.72	\$ 16.72

2. Term Discounts***

<u>Term</u>	<u>% Discount of Monthly Rate</u>
1 Year Term	0.5%
2 Year Term	1.0%

Section 11.41 * The flat rate service rates do not include any customer premises equipment.

Section 11.42 ** The applicable zone rate below will be applicable to telephone service provided outside the base rate area in addition to appropriate line rate.

Section 11.43 *** Term Discounts are offered to Business Service Customers only.

SECTION 7. PRICE LIST (cont.)

7.4 LOCAL EXCHANGE BASE RATES, (cont.)

B. Zones

Business and Residence Monthly Rate

	<u>Zone A</u>		<u>Zone B</u>		<u>Zone C</u>		
	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>	
One-Party Line or Trunk line	\$1.34	\$ 1.14	\$ 2.91	\$ 2.61	\$5.49	\$ 4.99	(T)

C. Extended Local Calling Service

General

1. Extended Local Calling Service is a measured rate service provided between specific intrastate exchanges.
2. Extended Local Calling Service will be provided to exchanges meeting the criteria for extended area service as outlined in Rule 4901:1-7 of the Ohio Administrative Code.
3. Extended Local Calling Service will be provided in lieu of one-way or two-way extended area service when ordered by the Public Utilities Commission of Ohio. All existing extended area service will continue in its present form unless discontinued by order of the Public Utilities Commission of Ohio.
4. Extended Local Calling Service is available with all classes of service.
5. The rates as specified below apply only to customer-dialed, one way sent paid calls to the extended exchange(s).

Service is Provided at the Following Per Minute Rates

	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>
Monday through Friday	<u>Rates, per minute</u>	
8 a.m. to 9 p.m.	\$ 0.055	\$ 0.045
9 p.m. to 8 a.m.	\$ 0.035	\$ 0.025
Saturday, Sunday and Holidays	\$ 0.035	\$ 0.025

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SECTION 7. PRICE LIST (cont.)

7.4 LOCAL EXCHANGE BASE RATES, (cont.)

D. Extension Circuit

1. Within the Central Office Area

	<u>MAXIMUM</u> <u>RATE</u>	<u>ACTUAL</u> <u>RATE</u>
	Monthly Rate Each 1/4 Mile Unit	
Extension, Business or Residence, each circuit	\$ 2.25	\$ 1.90

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(D)

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(D)

(D)

SECTION 7. PRICE LIST (cont.)

7.4 LOCAL EXCHANGE BASE RATES, (cont.)

D. Extension Circuit (cont.)

3. Zones

Business and Residence Monthly Rate

	<u>Zone A</u>		<u>Zone B</u>		<u>Zone C</u>		
	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>	
One-Party Line or Trunk line	\$1.34	\$ 1.14	\$ 2.91	\$ 2.61	\$5.49	\$ 4.99	(T)

F. Exchange Areas

<u>Exchange</u>	<u>Schedule</u>	<u>Zones</u>
Adario	VI	A,B
Apple Creek	V	A,B
Bellville	VII	A,B,C
Big Prairie	VI	A,B,C
Butler	VII	A,B
Fredricksburg	VI	A,B,C
Glenmont	IV	A,B
Holmesville	VI	A
Kidron	VII	A,B
Killbuck	IV	A,B,C
Lexington	VII	A
Lucas	VII	A,B,C
Mansfield	VI	A,B,C
Marshallville	VI	A,B
Millersburg	VI	A,B,C
Nashville	VI	A,B
Orrville	VI	A,B,C

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SECTION 7. PRICE LIST (cont.)

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7.6 **E911 SERVICE**

	<u>Business</u>		<u>Residence</u>	
	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>
Monthly Recurring Charge, Per line/trunk	\$ 0.25	\$ 0.20	\$ 0.25	\$ 0.20

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SECTION 7. PRICE LIST (cont.)

7.7 DIRECTORY LISTINGS

	<u>Business</u>		<u>Residence</u>	
	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>
Additional Listing, each	(D)	(D)	\$3.00	\$1.43
Foreign Listing, each	(D)	(D)	\$3.00	\$0.90
Extra Line Matter, each line	(D)	(D)	\$5.00	\$0.90
Non-Published	\$3.00	\$1.50	\$3.00	\$1.50
Non-recurring Charge (subsequent order)	\$20.00	\$15.50	\$20.00	\$15.50
Non-Listed	(D)	(D)	\$4.00	\$2.00
Non-recurring Charge (subsequent order)	(D)	(D)	\$20.00	\$15.50

7.8 DIRECTORY ASSISTANCE

	(D)	<u>Residence</u>
	(D)	<u>ACTUAL RATE</u>
Customer Direct Calls	(D)	\$0.20
Via Operator	(D)	\$0.40
Monthly Allowance	(D)	(3)
Each PBX Trunk Line Allowance	(D)	N/A
Call Completion, per call	(D)	\$0.55
National Directory Assistance	(D)	\$0.95

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(D)

SECTION 7. PRICE LIST (cont.)

7.10 CUSTOM CALLING SERVICES - (per month charges, unless otherwise noted)

A. Basic Features

	(D)	<u>Residence</u>
	(D)	<u>ACTUAL</u> <u>RATE</u>
Basic Call Forwarding*#	(D)	\$1.90
Abbreviated Dialing (speed calling) - eight numbers	(D)	\$1.90
Three-Way Calling	(D)	\$1.90
Call Forward - No Answer#	(D)	\$1.19
Call Forward - Busy#	(D)	\$1.19
Call Forward - Remote Activation#	(D)	\$1.19
Call Hold	(D)	\$1.19
Wake-up	(D)	\$1.19
Subsequent Orders, non-recurring charge	(D)	\$ 10.00

B. Enhanced Features

	(D)	<u>Residence</u>
	(D)	<u>ACTUAL</u> <u>RATE</u>
Abbreviated Dialing (speed calling) - Thirty numbers	(D)	\$3.33
Enhanced Call Waiting	(D)	\$2.61
Enhanced Call Forwarding#	(D)	\$2.38
Distinctive Ring (rates apply to each additional directory number excluding the primary directory number)	(D)	\$3.33
<i>Enhanced Call Waiting</i> with 2 or more features, each	(D)	\$1.90
Subsequent Orders, non-recurring charge	(D)	\$10.00

*Call Forwarding (standard or fixed) and personal alert line service cannot be provided on the same line.

Call forwarding and fixed call forwarding cannot be provided on the same line.

SECTION 7. PRICE LIST (cont.)

7.10 CUSTOM CALLING SERVICES - (per month charges, unless otherwise noted), (cont.)

C. Other Features

	(D)	<u>Residence</u>
	(D)	<u>ACTUAL</u> <u>RATE</u>
Inside Wire Maintenance	(D)	\$ 4.45
Intercom Service, each line	(D)	\$ 0.71
Personal Alert Line Service, each line*	(D)	\$ 1.81
Fixed Call Forwarding, each line*#	(D)	\$ 1.90
Call Control	(D)	\$ 3.80
Call Forwarding of Call Waiting Package, (includes call forwarding, call waiting, enhanced call waiting, and call forward- no answer)	(D)	\$ 4.28
Subsequent Orders, non-recurring charge	(D)	\$ 10.00
Three-Way Calling, per use	(D)	\$ 0.71
Repeat Dialing, per use	(D)	\$ 0.71
Return Call, per use	(D)	\$ 0.71
Remote Call Forwarding		
Monthly	(D)	\$ 18.47
Non-Recurring Charge	(D)	\$ 30.00

*Call Forwarding (standard or fixed) and personal alert line service cannot be provided on the same line.

Call forwarding and fixed call forwarding cannot be provided on the same line.

SECTION 7. PRICE LIST (cont.)

7.11 CLASS CALLING SERVICE- (per month charges, unless otherwise noted)

	<u>Business</u>		<u>Residence</u>		<u>Centrex</u>	
	<u>MAXIMUM</u> <u>RATE</u>	<u>ACTUAL</u> <u>RATE</u>	<u>MAXIMUM</u> <u>RATE</u>	<u>ACTUAL</u> <u>RATE</u>	<u>MAXIMUM</u> <u>RATE</u>	<u>ACTUAL</u> <u>RATE</u>
Return Call		(D)		\$ 4.28		(D)
Caller ID	\$19.00	\$ 9.50	\$12.00	\$ 8.08	\$19.00	\$ 9.50
Repeat Dialing		(D)		\$ 3.80		(D)
Selective Call						
Acceptance		(D)		\$ 4.28		(D)
Selective Call Rejection		(D)		\$ 4.28		(D)
Selective Call Ring		(D)		\$ 4.28		(D)
Caller ID with Name		(D)		\$ 8.08		(D)
Selective Call Forward		(D)		\$ 4.28		(D)
Caller ID Block, per call		(D)		No Charge		(D)
Caller ID Block, per line (with subscription to non- published telephone service or qualified origination)		No Charge		No Charge		(D)
Caller ID Block, per line (without subscription to non-published telephone service).		\$ 1.43		\$ 1.43		(D)
Call Tracing, per successful trace	\$8.00	\$ 4.00	\$8.00	\$ 4.00	\$4.00	\$ 4.00
Subsequent Orders, non- recurring charge	\$20.00	\$ 10.00	\$20.00	\$ 10.00	\$20.00	\$ 10.00

SECTION 7. PRICE LIST (cont.)

7.12 CALL BLOCKING AND SCREENING SERVICE

	<u>Monthly Rate</u>	
A. Billed Number Screening – Residential		(T)
	<u>ACTUAL</u>	
	<u>RATE</u>	
Option 1 - No Collect Billing, per individual line/number	\$ 1.43	
Option 2 - No Third Number Billing, per individual line/number	\$ 1.43	
Option 3 - No Collect or Third Number Billing, per individual line/number	\$ 1.43	
B. Originating Line Screening		
Option 1 - Originating Line Screening, per residence line	\$ 4.94	
		(D)

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7.17 INTRASTATE ACCESS FEE

	<u>Monthly Rate</u>
Residence, per line	\$4.10
Single-Line Business	\$6.00
Multi-Line Business, per line	\$8.90

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SECTION 8. TELEPHONE SERVICE (VERIZON) (Cont.)

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SECTION 9. PRICE LIST (cont.)

9.4 LOCAL EXCHANGE BASE RATES

A. Monthly Flat Rate

(D)

	<u>Business</u>		<u>Residence</u>	
	<u>MAXIMUM</u> <u>RATE</u>	<u>ACTUAL</u> <u>RATE</u>	<u>MAXIMUM</u> <u>RATE</u>	<u>ACTUAL</u> <u>RATE</u>
Schedule I	\$45.00	\$ 24.88	\$25.00	\$ 12.38
Schedule II	\$45.00	\$ 25.73	\$25.00	\$ 12.80
Schedule III	\$45.00	\$ 26.61	\$25.00	\$ 13.23
Schedule IV	\$45.00	\$ 27.85	\$25.00	\$ 13.85
Schedule V	\$50.00	\$ 29.09	\$25.00	\$ 14.47
Schedule VI	\$55.00	\$ 34.33	\$25.00	\$ 14.94

Term Discounts*

<u>Term</u>	<u>% Discount of Monthly Rate</u>
1 Year Term	0.5%
2 Year Term	1.0%

*Term Discounts are offered to Business Service Customers only.

SECTION 9. PRICE LIST (cont.)

9.4 LOCAL EXCHANGE BASE RATES, (cont.)

C. Usage Sensitive Service Monthly Rates, (cont.)

Flat Monthly Rates

(D)

	<u>Business</u>		<u>Residence</u>	
	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>
Schedule I	\$25.00	\$ 14.86	\$14.00	\$ 7.43
Schedule II	\$30.00	\$ 15.35	\$14.00	\$ 7.68
Schedule III	\$30.00	\$ 15.90	\$14.00	\$ 7.94
Schedule IV	\$32.00	\$ 16.76	\$16.00	\$ 8.31
Schedule V	\$32.00	\$ 17.72	\$16.00	\$ 8.68
Schedule VI	\$45.00	\$ 22.89	\$20.00	\$ 10.01

* Zone Rates as listed below apply if the customer is located outside the Base Rate Area of their exchange.

SECTION 9. PRICE LIST (cont.)

9.4 LOCAL EXCHANGE BASE RATES, (cont.)

D. Extension Circuit

	<u>Each Line</u>	
	<u>MAXIMUM</u> <u>RATE</u>	<u>ACTUAL</u> <u>RATE</u>
Off Premise Continuous Property Extension Lines		
Extension, Business or Residence	\$4.50	\$ 2.38

(D)

(D)

E. Exchange Areas

<u>Exchange</u>	<u>Schedule</u>
Ashland	IV
Hayesville	IV
Lakeville	II
Loudonville	II

SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

9.6 E911 SERVICE

	<u>Business</u>		<u>Residence</u>	
	<u>MAXIMUM</u> <u>RATE</u>	<u>ACTUAL</u> <u>RATE</u>	<u>MAXIMUM</u> <u>RATE</u>	<u>ACTUAL</u> <u>RATE</u>
Monthly Recurring Charge, Per line/trunk	\$ 0.40	\$ 0.24	\$ 0.40	\$ 0.24

9.7 DIRECTORY LISTINGS

	<u>Business</u>		<u>Residence</u>	
	<u>MAXIMUM</u> <u>RATE</u>	<u>ACTUAL</u> <u>RATE</u>	<u>MAXIMUM</u> <u>RATE</u>	<u>ACTUAL</u> <u>RATE</u>
Additional Listing, each	(D)	(D)	\$3.00	\$ 1.66
Foreign Listing, each	(D)	(D)	\$3.00	\$ 1.66
Non-Published, each line	\$3.50	\$ 1.90	\$3.50	\$ 1.90
Emergency Non-Published, each line*	\$4.00	\$ 2.14	\$4.00	\$ 2.14
Optional Relay*	(D)	(D)	\$1.50	\$ 0.81
Family Listings,				
each group of three (3) or less*		N/A	\$3.50	\$ 1.90
each group of four (4) or more*		N/A	\$4.00	\$ 2.14

*Available in GTE service territory only

Service Charges in Section 9.1 of this Price List Apply in the Following Situations:

1. The service charge applies if a customer establishes a non-published telephone number in connection with the establishment of a new service or when there is no change in telephone number.
2. To change from one non-published number to another non-published telephone number and
3. To change from a non-published telephone number to a published telephone number.

SECTION 9. PRICE LIST (cont.)

9.8 DIRECTORY ASSISTANCE

	(D)	<u>Residence</u>
	(D)	<u>ACTUAL</u> <u>RATE</u>
Customer Direct Calls	(D)	\$ 0.55
Via Operator	(D)	\$ 0.55
Monthly Local Directory Assistance Allowance	(D)	(3)
Each PBX Trunk Line Allowance	(D)	
Call Completion, per call	(D)	\$ 0.35
Busy Line Verification*	(D)	\$ 0.55

*The charge is not applicable if the operator finds that the line verified is in a trouble condition.

9.9

(D)

SECTION 9. PRICE LIST (cont.)

9.10 CUSTOM CALLING SERVICES - (per month charges, unless otherwise noted)

	<u>Business</u>		<u>Residence</u>	
	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>
Basic Features				
Basic Call Forward, each line		(D)		\$ 0.71
Three-Way Calling, each line		(D)		\$ 2.61
Speed Calling – Eight Numbers, each line		(D)		\$ 0.71
Call Waiting, each line	\$3.25	\$ 2.38	\$3.25	\$ 2.38
Cancel Call Waiting, each line		(D)		\$ 0.95
Call Forward Busy – Fixed, each line		(D)		\$ 0.95
Call Forward				
- No Answer – Fixed, each line		(D)		\$ 0.95
- Busy/No Answer Fixed, each line		(D)		\$ 1.19
- Busy/No Answer Variable, each line		(D)		\$ 2.85
Enhanced Features				
Speed Calling – Thirty Numbers, each line		(D)		\$ 1.19
Distinctive Ringing, each line		(D)		\$ 5.70
Automatic Busy Redial, each line		(D)		\$ 4.75
Automatic Busy Redial, per use		(D)		\$ 0.71
Automatic Call Return, each line		(D)		\$ 4.75
Automatic Call Return, per use		(D)		\$ 0.71
VIP Alert, each line		(D)		\$ 2.85
Call Block, each line		(D)		\$ 2.85
Enhanced Call Forward, each line		(D)		\$ 4.75
Enhanced Call Acceptance, each line		(D)		\$ 2.85
Caller ID – Number, per line	\$10.00	\$ 6.65	\$10.00	\$ 6.65
Complete Blocking, per line	\$2.50	\$ 1.90*	\$2.50	\$ 1.90*
Selective Blocking, per call		-		-
Call Tracing Service		**		**
Anonymous Call Rejection, per line	(D)	(D)	\$2.00	\$ 0.95
Caller ID – Number with Anonymous Call Block, per line		(D)		\$ 6.65
Caller ID – Name and Number w/ Anonymous Call Block, per line		(D)		\$ 7.55

* A subsequent service ordering charge as shown in Section 9.1 of this Price List, is applicable to the installation of this service. The charge will be waived during the first ninety (90) days following the date of availability of the service.

** Charges for Call Tracing Service are assessed on a per use basis. A per activation rate of \$4.00 is applicable to business and residence service.

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SECTION 9. PRICE LIST (cont.)

9.10 CUSTOM CALLING SERVICES - (per month charges, unless otherwise noted), (cont.)

A. Flexible Packaging

Flexible Packaging provides a 45% discount to Residence Customers subscribing to four or more custom calling services as listed below. If total number of subscribed services is less than four, the discount will not apply. Flexible Packaging is available to single line Residence Customers only.*

Automatic Busy Redial	Distinctive Ring
Automatic Call Return	Enhanced Call Acceptance
Call Block	Enhanced Call Forwarding
Call Forward	Speed Calling - Eight
Call Waiting	Speed Call - Thirty
Caller ID - Name and Number	Three Way Calling
Caller ID - Number	VIP Alert
Caller ID - Name and Number with Anonymous Call Block	
Caller ID - Number with Anonymous Call Block	

B.

(D)

* Anonymous Call Block, as a stand-alone service, and Cancel Call Waiting are not included toward the discount threshold. Their rates, however, will be discounted if the threshold quantity of three is met.

SECTION 9. PRICE LIST (cont.)

9.10 CUSTOM CALLING SERVICES, (cont.)

C. Call Blocking and Screening Service -- Residential

Billed Number and Screening Service	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	(T)
	<u>ACTUAL RATE</u>	<u>ACTUAL RATE</u>	
Billed Number Screening			
Option 1 – No Collect or Third Number Billing			
Per line screened			
1 to 49 lines	\$ 1.90	*	
Over 49 lines	\$ 0.95	*	
Option 2 - No Third Number Billing			
Per line screened			
1 to 49 lines	\$ 1.90	*	
Over 49 lines	\$ 0.95	*	
Option 3 - No Collect Billing			
Per line screened			
1 to 49 lines	\$ 1.90	*	
Over 49 lines	\$ 0.95	*	

* A Subsequent Service Order charge applies as shown in Section 9.1 of this Price List. No installation charges apply for this service when ordered on an Initial Service Order.

SECTION 9. PRICE LIST (cont.)

9.10 CUSTOM CALLING SERVICES, (cont.)

C. Call Blocking and Screening Service -- Residential, (cont.) (T)

	<u>Monthly Rate</u>		<u>Nonrecurring Charge</u>	
	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>
Originating Line Screening				
Residence, Per Line Equipped	\$5.50	\$ 3.80	\$20.00	\$ 12.00

(D)

(D)

900/976 Services Call Blocking Service:

The Subsequent Service Order Charge as set forth in Section 9.1 of this Price List is applicable to the initial line blocked per subsequent occasion for Residence Customers. Each additional line blocked at the same time is subject to the following charge: (T)

	<u>Nonrecurring Charge</u>	
	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>
Residence Service Call Blocking Per Subsequent Request, each additional line	\$10.00	\$ 5.00

(D)

(D)

SECTION 9. PRICE LIST (cont.)

9.10 CUSTOM CALLING SERVICES, (cont.)

D.

(D)

SECTION 9. PRICE LIST (cont.)

9.11

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SECTION 9. PRICE LIST (cont.)

9.11

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

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SECTION 9. PRICE LIST (cont.)

9.15

(D)

SECTION 9. PRICE LIST (cont.)

9.17

(D)

SECTION 10. LOCAL EXCHANGE SERVICE

Following are basic descriptions, regulations and rates for on-net Telephone Service for Business customers within the service territory of Company. Additional descriptions, regulations and rates specific to a geographic serving area may apply and may be found on the associated Price Lists. (T)

10.1 LOCAL EXCHANGE RATES

A 10.1.1 General

- A. Local Exchange Service is provided by means of station, wire, switching and other facilities, plant and equipment to enable the establishment of telephone communications between stations in the same or different serving area at monthly rates as set forth in this Section. The facilities, plant and equipment used to provide Local Exchange Service are also used in the furnishing of toll telephone services at rates applicable for such services from the Company providing the toll services.
- B. Basic Local Service (classified as Tier 1 services by the Commission) provides a Customer with a single, voice grade dial tone which allows unlimited local calls for one (1) flat monthly rate. (T)
 - 1. Touch-tone dialing
 - 2. Access to Telecommunications Relay Service
 - 3. Access to Operators and Directory Assistance
 - 4. Access to Emergency Services – 911 and E911 where E911 is available (D)
 - 6. Access to all available long distance carriers (Toll Providers)
 - 7. White Page Listings, plus a directory
 - 8. Blocking for the following:
 - a. Caller ID
 - b. Auto Callback
 - c. 900/976 and 976-like services
 - d. Toll Blocking
 - e. Data transfer capability of at least 14,000 bps. (D)

SECTION 10. LOCAL EXCHANGE SERVICE (cont.)

B 10.1.2 Base Rates*

	<u>MAXIMUM</u> <u>RATE</u>	<u>ACTUAL</u> <u>RATE</u>
Monthly Recurring Flat Rate:		
Business		(D)
		(D)
Non-Recurring Charges:		
Business		(D)

Section 9.1 *End User Access and E911 charges are in addition to the base rates for local service. These rates are specified in Sections 10.3 and 10.4 following.

C 10.1.3 Calling Areas

Section 9.2 Local Calling areas that allow Customers to make calls without incurring long distance charges will mirror the serving exchange area and local calling areas as provided by the Incumbent Local Exchange Carrier. The exchanges where the Company is providing service are detailed in Section 1.

SECTION 10. LOCAL EXCHANGE SERVICE (cont.)

10.1.4

(D)

10.1.5

(D)

SECTION 10. LOCAL EXCHANGE SERVICE (cont.)

10.2

1.

(D)

SECTION 10. LOCAL EXCHANGE SERVICE (cont.)

10.2

(D)

10.3 END USER ACCESS LINE CHARGE

End User access charges are applied to local service to provide for the FCC (Federal Communications Commission) End User Common Line. Charges are assessed in addition to the basic rates for local service.

	<u>MAXIMUM</u> <u>RATE</u>	<u>ACTUAL</u> <u>RATE</u>	
Monthly Recurring Rate:			
Single Line Business	\$5.00	\$0.00	(T)
Multi-Line Business	\$5.00	\$0.00	(T)
ISDN – PRI, per facility	\$5.00	\$0.00	

SECTION 10. LOCAL EXCHANGE SERVICE (cont.)

10.4 E911 SERVICE

Enhanced 911 Service (E911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) may receive telephone calls dialed to the telephone number 911. A monthly charge applies per line or trunk for the provision of E911 in counties equipped with E911 service. The charges for E911 are in addition to the base rates for local service as defined in Section 10.1.2. Rates for E911 are dependent upon the location of the Customer and are determined as follows:

	<u>MAXIMUM</u> <u>RATE</u>	<u>ACTUAL</u> <u>RATE</u>	
Monthly Recurring Rate:			
Verizon ILEC exchanges			
Business per line/trunk:	\$0.40	\$0.24	(T)
Sprint ILEC exchanges			
Business per line/trunk:	\$0.25	\$0.20	(T)

SECTION 11. MISCELLANEOUS SERVICE ARRANGEMENTS

Following are basic descriptions, regulations and rates for On-Net Service. Additional descriptions, regulations and rates specific to a geographic serving area may apply and may be found on the associated Price Lists.

11.1

(D)

11.2

(D)

SECTION 11. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

11.3

(D)

SECTION 11. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

11.4

(D)

SECTION 11. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

11.5 CUSTOM CALLING SERVICES

11.5.1 Call Waiting

When a Customer is talking on the telephone, a short spurt of tone signals the Customer that a call is waiting. The incoming caller hears a regular ringing signal. Flashing the hook switch “holds” the first call while the second is answered. The Customer can alternate between calls by flashing the hook switch.

(D)

(D)

SECTION 11. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

11.5

(D)

11.5.1

SECTION 11. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

11.5

(D)

11.5.1

SECTION 11. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

11.6 PER LINE NUMBER PRIVACY

(T)

11.6.1 General

1. Customers may prevent the disclosure of their telephone number when placing calls to a party with service that reveals the calling party's number, by subscribing to Per Line Number Privacy. (T)
2. Per Line Number Privacy are provided according to the availability of facilities, features, and central office equipment in locations determined by the Company. The features described will only operate on calls originating and terminating within suitably equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies. (T)

11.6.2 Description

(D)

1. Per Line Number Privacy
Per Line Number Privacy prevents the disclosure of the Customer's telephone number to the called party. Per Line Number Privacy is applicable on all outgoing calls placed from the Customer's line. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.
2. Deactivation of the blocking of the number is available to both Published and Non-Published customers, at their discretion. To deactivate the privacy status, the Customer dials *82 (1182 from a rotary dial phone) before placing a call. Doing so allows delivery of the telephone number to the called party. After completion of the call, the line reverts back to the privacy status.

SECTION 11. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

11.6 PER LINE NUMBER PRIVACY (cont.)

11.6.3 Regulations

1. Per Line Number Privacy will not be available to public service customers. (T)
2. Per Line Number Privacy will be provided when requested by the Customer to all non-published service Customers at no monthly charge. The Customer must specify each line to be equipped with the specific blocking service desired. Customers subscribing to non-published service will be advised by Company personnel of the availability of Per Line Number Privacy.
3. Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number privacy service where appropriate.

11.6.4 Rates and Charges

Per Line Number Privacy will be provided at the applicable rates and non-recurring charges as shown in Section 11.10.6. (T)

Non-published customers may subscribe to Per Line Number Privacy without a monthly or non-recurring charge within 90 days of the introduction of the service. After the 90-day period has expired, a non-recurring service order charge will apply.

SECTION 11. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

11.7 CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS)

11.7.1 GENERAL

(T)

(D)

(D)

A. CALLER ID (CALLING NUMBER DELIVERY)

Allows the Customer to view the telephone number of the calling party when receiving a telephone call. The telephone number of the calling party is displayed on a Customer -provided display device. However, the calling party may subscribe to services that will prevent the disclosure of his or her telephone number. In such instances, a privacy indication will appear on the Customer-provided display device instead of the calling party's telephone number.

(D)

SECTION 11. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

11.7 CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (cont.)

11.7.1

(T)

B. CALL TRACE

Allow Customers to request an automatic trace of the last call received by dialing *57 from a touch-tone phone or 1157 from a rotary dial phone immediately following termination of the last incoming call. The Customer will hear a recording explaining the charges and how to proceed with or terminate the trace. An announcement will also inform the Customer if the trace has been successful and offers a number to call for further instructions. The Call Trace feature must be activated before receiving another call so that the correct number will be recorded. If the Customer subscribed to Call Waiting and the Customer gets a Call Waiting signal while an annoying call is in progress, the annoyance call cannot be traced using this feature. The results of a successful trace will only be released outside the Company to legally constituted authorities with proper authorization. Call Trace is offered on a subscription basis only.

(D)

(D)

11.7.2 Custom Local Area Signaling Services (CLASS) cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices. When a service cannot be functional, notification will be given that the call is outside the call area served by the service.

11.7.3 Rates and Charges

The monthly rates and non-recurring charges that apply to Custom Local Area Signaling Services (CLASS) are in addition to the rates and charges applicable to any associated service, equipment and facilities.

SECTION 11. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

11.8

(T)

SECTION 11. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

11.9

(D)

SECTION 11. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

11.10 MISCELLANEOUS SERVICE RATES AND CHARGES (cont.)

11.10.1 (D)

11.10.2 (D)

11.10.3 (D)

11.10.4 (D)

SECTION 11. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

11.10 MISCELLANEOUS SERVICE RATES AND CHARGES (cont.)

	<u>MAXIMUM</u> <u>RATE</u>	<u>ACTUAL</u> <u>RATE</u>
11.10.5 Custom Calling Services		[Reserved for Future Use]

Call Waiting

Non-Recurring Charges for Custom
Calling Services

(D)

(D)

SECTION 11. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

11.10 MISCELLANEOUS SERVICE RATES AND CHARGES (cont.)

	<u>MAXIMUM RATE</u>	<u>ACTUAL RATE</u>	
11.10.6 Per Line Number Privacy			(T)
			(D)
Per Line Number Privacy			
Each line associated with non-published service (customer must request service)	\$N/C	\$N/C	
Each line associated with other than non-published service	[Reserved for Future Use]		
11.10.7 Custom Local Area Signaling Services (CLASS)	[Reserved for Future Use]		
Caller ID (Calling Number Delivery)			
Call Trace			
Non-Recurring Charges for CLASS Features			
			(D)
			(D)

SECTION 11. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

11.10 MISCELLANEOUS SERVICE RATES AND CHARGES (cont.)

11.10.8

(D)

SECTION 12.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

PUCO TARIFF NO. 2

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

REGULATIONS AND RATES

OF

DOYLESTOWN COMMUNICATIONS, INC.
dba HERITAGE TELEPHONE COMPANY

Doylestown, Ohio

(D)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

SECTION 1 – GENERAL (T)

- 1.1** Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (the “MTSS”). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled “Telephone Customer Rights and Responsibilities.” These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service. (N)
- 1.2** As of the Effective Date below, the rates, service descriptions, and the terms and conditions for all residential and business long distance services will no longer be included in this tariff, which is on file with the Public Utilities Commission of Ohio. You may view or receive a paper copy of such information for those services by calling the Company toll free at 800-823-1899. (N)

ISSUED: March 20, 2008

EFFECTIVE: March 20, 2008

In Accordance with Case No. 08-0274 -TP-ATA
The Public Utilities Commission of Ohio
Thomas Brockman, President
Doylestown, Ohio

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

SECTION 2 – MISCELLANEOUS CHARGES

(T)

2.1 Late Payment Fees

(M)

The Company reserves the right to assess a late payment fee of 1.5% per month to regulated charges not paid at least nineteen days after the postmark on the customer's bill. The late payment fee will not apply to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services.

2.2 Return Check Charge

(M)

The Company reserves the right to assess a return check charge of \$20.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.

EXHIBIT C

(Summary of Tariff Changes)

EXHIBIT C

The Applicant, Doylestown Communications, Inc. d/b/a Heritage Telephone Company (“Heritage”), has deleted all tier 2 services from its Local Telecommunications Services Tariff (the “Local Tariff”) and toll services from its Intrastate Long Distance Service Tariff (the “LD Tariff”).

Heritage’s tariff includes sections specific to the resale of services within Embarq service territory (Sections 6 and 7), within Verizon service territory (Sections 8 and 9), and services provided on a facilities basis (Sections 10, 11, and 12). Although Heritage offers residential services within its resale service areas (i.e., Embarq and Verizon service territories), Heritage does not currently have any residential customers. Heritage does not offer residential services on a facilities basis.

Specifically, Heritage has deleted from its tariff the following services:

- Toll Blocking Policies; Toll Restriction Services
- Private Line Services
- Centrex, Key, and PBX Services
- Direct Inward Dial Trunks
- Network Access Services
- ISDN
- Rotary Line Service
- Digital Capable Loop Service
- Terminating Options; Voice Grade; Digital Data; High Capacity Services, Service Components; Channelized DS-1; DS-3; High Voltage Protection; Special Access
- Verification and Emergency Interrupt Service
- Local and National Directory Assistance Services; Local Operator Service

Heritage also added to both its Local Tariff and LD Tariff a) the general MTSS reference pursuant to the September 26, 2007 Entry in Case No. 05-1102-TP-ORD and b) an explanation that all residential and business long distance services, as well as certain business telecommunications services, have been detariffed, with direction to contact the Applicant if the customer wishes to view or receive a paper copy of such information.

Heritage does impose a Late Payment Fee and a Return Check Charge on its long distance services, where and when applicable, both of which remain in the LD Tariff. All tariff sheets not filed in the LD Tariff are deleted.

EXHIBIT D

The Applicant intends to comply with Ohio Adm. Code 4901:1-6-05(G)(3) by providing customers with a paper copy of the rates, service descriptions, and terms and conditions of the detariffed services upon request.

EXHIBIT E

(Customer Notice)

The following notices were sent to customers on March 1, 2008. Heritage does not have any residential local service customers, but does have both residential and business long distance service customers.

In addition, on February 28, 2008 the Applicant forwarded the notices to the following Commission-provided electronic mailbox: Telecomm-Rule16@puc.state.oh.us in accordance with the Entry issued September 19, 2007 in Case No. 06-1345-TP-ORD.



March 1, 2008

Dear Valued Customer,

Beginning on March 20, 2008, the prices, service descriptions, and terms and conditions for certain telecommunication services that you are provided by Doylestown Communications, Inc. d/b/a Heritage Telephone Company ("Heritage") will no longer be on file at the Public Utilities Company (PUCO). Such services include:

- Toll Blocking Polices; Toll Restriction Services
- Private Line Services
- Centrex, Key and PBX Services
- Direct Inward Dial Trunks
- Network Access Services
- ISDN
- Rotary Line Service
- Digital Capable Loop Service
- Terminating Options; Voice Grade; Digital Data; High Capacity Services, Service Components Channelized DS-1; DS-3; High Voltage Protection; Special Access
- Verification and Emergency Interrupt Service
- Local and National Directory Assistance Services; Local Operator Service

This modification does not automatically result in a change in the prices, terms or conditions of those services to which you currently subscribe. Heritage must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you can request a copy of this information by contacting Heritage at 81 N. Portage Street, Doylestown, OH 44230-1349 or toll free at 800-823-1899.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Heritage at the toll free number 800-823-1899 or visit us at www.heritagetelephone.com.

Sincerely,

Doylestown Communications, Inc.
d/b/a Heritage Telephone Company

81 North Portage St. Doylestown, Ohio 44230
ph. 800-823-1899 fx.330-658-3344
www.heritagetelephone.com

March 1, 2008

Dear Valued Customer:

Beginning on March 20, 2008, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by Doylestown Communications, Inc. d/b/a Heritage Telephone Company ("Heritage") will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Heritage must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you may request a copy of this information by contacting Heritage at 81 N. Portage Street, Doylestown, OH 44230-1349 or toll free at 800-823-1899.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Heritage at the toll free number 800-823-1899 or visit us at www.heritagetelephone.com. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information.

Sincerely,

Doylestown Communications, Inc.
d/b/a Heritage Telephone Company

EXHIBIT F

(Affidavit)



CUSTOMER NOTICE AFFIDAVIT

STATE OF OHIO :
COUNTY OF WAYNE : SS:

AFFIDAVIT

I, John Clarke, am an authorized agent of the applicant corporation, Doylestown Communications, Inc. d/b/a Heritage Telephone Company, and am authorized to make this statement on its behalf. I attest that the customer notices accompanying this affidavit were sent to all affected customers on March 1, 2008, in accordance with Rule 4901:1-6-16, Ohio Administrative Code. Business customers with service pursuant to the Heritage Local Telecommunications Services Tariff received a direct mail letter; residential and business customers with long distance services received bill inserts. I declare under penalty of perjury that the foregoing is true and correct.

Executed on 3/4/2008 Doylestown, OH
(Date) (Location)

/s/ John Clarke, General Manager 3/4/2008
(Signature and Title) (Date)

Subscribed and sworn to before me this 3/4/08
(Date)

Karen J. Mitchell

Notary Public
My Commission Expires:

Karen J. Mitchell - Notary Public
State of Ohio
My Commission Expires Oct. 25, 2009

81 North Portage St. Doylestown, Ohio 44230
ph. 800-823-1899 fx. 330-658-3344
www.heritagetelephone.com