**EXHIBIT D**

**UNITED TELEPHONE COMPANY OF OHIO d/b/a CENTURYLINK**

 **CUSTOMER NOTICE**

In compliance with OAC 4901:1-6-07 Customer Notice Requirements, United Telephone Company of Ohio d/b/a CenturyLink sent the following bill messages on customer bills beginning November 15, 2013.

RESIDENCE

Our goal at CenturyLink is to provide you with the best possible service and timely information regarding changes that impact your account. Effective January 1, 2014, CenturyLink will begin applying a late payment charge to accounts with any unpaid balance after the due date.  Currently, a late payment charge applies when the unpaid balance is $32 or more.   The amount of the late payment charge will not change, and is calculated as 1.5% of the balance due or $5, whichever is greater.   If you have any questions, please contact a Customer Care Representative at the telephone number printed on your bill. Thank you for choosing CenturyLink for your communication needs—we value you as our customer.

BUSINESS

Our goal at CenturyLink is to provide you with the best possible service and timely information regarding changes that impact your account. Effective January 1, 2014, CenturyLink will begin applying a late payment charge to accounts with any unpaid balance remaining after the due date.  Currently, a late payment charge applies when the unpaid balance is $10 or more.  The amount of the late payment charge will not change and is calculated as 1.5% of the balance due or $10, whichever is greater. If you have any questions, please contact a Customer Care Representative at the telephone number printed on your bill. Thank you for choosing CenturyLink for your communication needs—we value you as our customer.