## BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

| In the Matter of the Application of Duke | ) |                        |
|--|---|------------------------|
| Energy Ohio, Inc for Approval of its     | ) |                        |
| Temporary Plan and Waiver of Tariffs and | ) | Case No. 20-599-GE-UNC |
| Rules Related to the COVID-19 State of   | ) |                        |
| Emergency.                               | ) |                        |

## NOTICE OF DUKE ENERGY OHIO, INC. CONFIRMING HOW THE PERCENTAGE OF INCOME PAYMENT PLAN AND GRADUATE PERCENTAGE OF INCOME PAYMENT PLAN WILL RESUME TO NORMAL OPERATIONS

Comes now Duke Energy Ohio, Inc. (Duke Energy Ohio or Company), pursuant to the Public Utilities Commission of Ohio's (Commission) July 29, 2020 Supplemental Finding and Order (July 29<sup>th</sup> Order) in the above-styled proceeding (Waiver Case) and hereby files this Notice confirming how the Percentage of Income Payment Plan (PIPP) and Graduate PIPP programs will resume to normal operations. Duke Energy Ohio has discussed the issue with the Ohio Development Services Agency (ODSA) to determine how and when eligibility and verification requirements will be reinstated after the moratorium ends and whether missed PIPP payments will be rolled into arrears.

ODSA plans to resume PIPP Plus reverification drops starting January 1, 2021. However, ODSA will evaluate the status and impact of COVID-19 in Ohio in December 2020, which may postpone PIPP Plus reverification drops to a later date.

PIPP Plus rules also require that regulated utilities drop active PIPP Plus customers from the program who are not current with their monthly PIPP Plus payments on their accounts' anniversary date. In January 2021, Duke Energy Ohio will begin our anniversary date drop

process. Bill messages will continue to appear on PIPP Plus customers' bills reminding customers to bring the missed PIPP Plus payments current by their anniversary date.

Pursuant to the Commission's August 12, 2020 Finding and Order in Case No. 20-1252-GE-UNC, beginning October 5, 2020 and continuing through April 15, 2021, customers who wish to reenroll or maintain active status in PIPP Plus or Graduate PIPP Plus and owe more than \$175.00 to reenroll or maintain PIPP active status may pay \$175.00. Once payment is received, Duke Energy Ohio shall place the remaining unpaid balance into the PIPP Plus or Graduate PIPP Plus program arrearages. The customer will begin making the established PIPP Plus or Graduate PIPP Plus program payment beginning with the next billing cycle and be eligible to receive incentive credits for on-time and in-full payments. The same will apply to PIPP Plus or Graduate PIPP Plus customers who need to have service reconnected.

Respectfully submitted,

/s/Rocco O. D'Ascenzo

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Willing to accept service via e-mail

## **CERTIFICATE OF SERVICE**

I certify that the *Notice Confirming How The Percentage Of Income Payment Plan And Graduate Percentage Of Income Payment Plan Will Resume To Normal Operations*, was served by First-Class U.S. Mail or electronic delivery upon counsel identified below for all parties of record this 1<sup>st</sup> day of September, 2020.

/s/Rocco O. D'Ascenzo Rocco O. D'Ascenzo

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