

GENERAL REGULATIONS

B. CUSTOMER OBLIGATIONS (Cont'd)

2. Payments (Cont'd)

e. An administrative charge of \$25.00 is applied to the residential customer's bill respectively for each occasion that a check, bank draft, or electronic funds transfer is returned for the reason of insufficient funds or no account. When a local exchange company provides the billing function on behalf of the Company, the local exchange company's return check charge applies.

f. The customer may be required to make a deposit of \$62.00 (for residential customers) to be held as a guarantee for the payment of service charges. When service is terminated, the amount of the deposit will be applied to any indebtedness to the Company for service charges. A deposit may be refunded or credited to the customer's account at any time prior to termination of service in accordance with OAC 4901:1-17-06. In case of a cash deposit, simple interest will be paid in accordance with Ohio Administrative Code 4901:1-17-05.

g. Convenience Fee For Payment Made With A Company Representative

(N)

A fee will apply for each instance of payment of outstanding charges when authorized by the subscriber by telephone (whether such telephone call was originated by the subscriber or by the Company) and when the method of payment would allow the payment to be immediately credited to the subscriber's account, such as payment via a credit card, an electronic check (eCheck), or any other discretionary type payment that may be accepted by the Company through such telephone contacts. This fee will not apply for payments taken directly by subscribers to authorized Company payment locations, payments mailed in, automatic funds transfers, payments through the Company Internet website and other conventional methods of payments. The subscriber would be informed of any applicable charges prior to processing the subscriber's request.

Rates and Charges

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Per Telephone Request \$5.00

(N)

Material previously appearing on this page has been moved to Page 10.

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GENERAL REGULATIONS

B. CUSTOMER OBLIGATIONS (Cont'd)

2. Payments (Cont'd)

h. Minimum Period Charge

Service is provided and billed on the basis of a minimum period of at least one month. AT&T may bill customers on other than a monthly basis unless a customer billed in such a manner requests monthly billing. Charges for toll message service are billed after the service has been rendered and are payable upon request

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