



DISCONNECTION NOTICE

ACCESS FIBER GROUP, INC.
201 Summit Parkway
Birmingham, AL 35209

Feb. 18, 2010

Customer Name
Address 1
Address 2
City, State, Zip

Account Number: DTN.xxxx
Amount Past Due:\$zxx.xx

This will serve as notice that Access Fiber Group, Inc. intends to disconnect your long distance telephone service. Access Fiber Group, Inc. has decided to take this action, because it has not received payment for services since **(60 days past due)**.

The total amount past due is [**\$xxx.xx**]. In order to avoid the disconnection of toll charges, the subscriber must pay [**\$xxx.xx**] at the company's office or to one of its authorized agents by [**within 10 business days from date of notice**]. Payments to an unauthorized payment agent may result in the untimely or improper crediting of your account.

The earliest date when disconnection will occur is [**15 calendar days from date of notice**]. Nonpayment of toll charges may result in the disconnection of toll service but not in the disconnection of local service, if local service is provided by Access Fiber Group, Inc.. If applicable- The total amount due for non-regulated charges is [**\$xxx.xx**]. However, nonpayment of non-regulated charges cannot result in the disconnection of local service or regulated toll service.

An additional charge for reconnection may apply if your service is disconnected.

If you wish to contact Access Fiber Group, Inc, please call (205) 271-8420 / (866) 561-7699 or send all correspondence to:
Access Fiber Group, Inc. ATTN.: Tony Vande Linde, Business Operations Manager
201 Summit Parkway Birmingham, AL 35209
Hours: 8:00 a.m. to 5:00 p.m. CST

If you have a complaint that is not resolved after you have called our contact center, or for general utility information, business customers may call the Public Utilities Commission of Ohio (PUCO) toll free at 1-800-686-7826 or for TTY at 1-800-686-1570 from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.puco.ohio.gov.