

Granite Telecommunications, LLC

P.U.C.O. Tariff No. 1

Granite Telecommunications, LLC

234 Copeland Street
Quincy, Massachusetts 02169

90-9271-TP-TRF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of competitive, presubscribed local exchange, interexchange and carrier-to-carrier telecommunications services provided by Granite Telecommunications, LLC ("Company") within the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio. Copies may be inspected during normal business hours at Company's principal place of business, 234 Copeland Street Quincy, Massachusetts 02169.

Issued: October 10, 2003

Effective Date: October 11, 2003

Issued under authority of the Public Utilities Commission of Ohio,

Dated _____, in Case No. 03-1931-TP-ACE

Robert T. Hale, Jr.
President
Granite Telecommunications, LLC
234 Copeland Street
Quincy, MA 02169

Granite Telecommunications, LLC

P.U.C.O. Tariff No. 1

CHECK SHEET

The Title Sheet and Sheets 1 through 319 of this tariff inclusive of this Tariff and Sheets 1 through 54 of this Price List are effective as of the date shown at the bottom of the respective sheet(s). Revised sheets as named below contain all changes from the original filing that are in effect on the date listed.

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Price List

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS

- (C) To signify changed regulation
- (D) To signify decreased rate
- (I) To signify increased rate
- (T) Textual Change
- (N) New rate or regulation

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TARIFF FORMAT

- A. **Page Numbering** - Page numbers appear in the upper right corner of the Page. Pages are numbered sequentially. However, occasionally, when a new Page is added between Pages already in effect, a decimal is added. For example, a new Page added between Pages 14 and 15 would be 14.1.
- B. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each Page. These numbers are used to determine the most current Page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc. the Commission follows in its tariff approval process, the most current Page number on file with the Commission is not always the Page in effect. Consult the Check Sheet for the Page currently in effect.
- C. **Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
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- D. **Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the Pages contained in the tariff with a cross-reference to the current revision number. When new Pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this Page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some Pages). The tariff user should refer to the latest Check Sheet to find if a particular Sheet is the most current on file with the Commission.

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APPLICATION OF TARIFF

- A. This tariff schedule sets forth the Service offerings, rates, terms and conditions applicable to the furnishing of specialized combined local exchange and interexchange intrastate telecommunications Services offered by Granite Telecommunications, LLC (“Company”) to Customers in the State of Ohio, subject to availability of facilities. Interexchange service is an add-on service available only if the Customer subscribes to the Company’s local offerings.
- B. Company has been granted authority to provide competitive interexchange services in all counties. Company has been authorized to provide competitive local exchange services in for the exchanges listed in Section 3.1.3, below.
- C. The rates and regulations contained in this Tariff apply only to the intrastate telecommunications Services furnished by Company and do not apply, unless otherwise specified, to the lines, facilities, or the services provided by a Local Exchange Carrier or other common carrier for use in accessing the Services of Company. This Tariff does not cover any information service or other unregulated service offered by Company. Company will offer any information or other unregulated service in accordance with Company’s current price list or contract, whichever applies to the particular customer.

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APPLICATION OF TARIFF, Continued

- D. Company may not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, but not limited to, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.
- E. The rates, rules, terms and conditions contained herein are subject to change pursuant to the rules and regulations of the Commission.
- F. The Company's services herein are offered pursuant to the Commission's Minimum Telephone Service Standards, with which the Company will comply.
- G. This tariff will be maintained and made available for inspection by any Customer at Company's principal business office at Granite Telecommunications, LLC, 234 Copeland Street, Quincy, Massachusetts 02169

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Certain terms used generally throughout this Tariff for Services of Company are defined below. Additional carrier to carrier service terms are defined in Section 7, below.

Authorized User:

A person, firm, corporation or other entity that either is authorized by the Customer to use Service or is placed in a position by the Customer, either through acts or omissions, to use Service.

Business Service:

A Service that conforms to one or more of the following criteria:

the Service is primarily for paid commercial, professional or institutional activity; or

the Service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or

the Service number is listed as the principal or only number for a business in any telecommunications directory; or

the Service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of Service, without compensation or reimbursement, for a charitable or civic purpose will not constitute business use of Service unless other criteria apply.

Called Station:

The terminating point of a call (i.e., the called number).

Carrier:

A company authorized by the Public Utilities Commission of Ohio to provide telecommunications services.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Channel:

A communications path between two or more points of termination.

Collect Call:

A billing arrangement where a call is billed to the called station.

Commission:

The Public Utilities Commission of Ohio

Company:

Granite Telecommunications, LLC ("Granite")

Customer or Subscriber:

The person, firm, corporation or other entity which orders or uses Service and is responsible for payment of charges and compliance with tariff regulation.

Customer Premises:

A location(s) designated by the Customer for the purposes of connecting to Company's Services.

Customer Premises Equipment (CPE):

Equipment located at the Customer's Premises for use with Company's Services.

Disconnect or Disconnection:

The termination of a circuit connection between the Originating Station and the Called Station or Company's operator.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Facility:

Includes, in the aggregate or otherwise, but is not limited to, the following:

channels	lines
apparatus	devices
equipment	accessories
communications paths	systems

which are provided by Company and utilized by it in the furnishing of telecommunications Services or which are provided by a Customer and used for telecommunications purposes.

Force Majeure:

Causes beyond Company's control, including but not limited to: acts of God, fire, flood explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over Company, or of any Commission, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrection, riots, wars, unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, fraudulent acts of a third party, or other labor difficulties.

Holidays:

New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, or any day which is a legally observed federal government holiday.

LATA:

Local Access and Transport Area ("LATA"). A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Local Exchange Service:

Service where calls can be originated or received without intraLATA or interLATA toll charges being assessed.

Local Service Provider:

An incumbent or competitive telecommunications provider that provides local exchange services to consumers on a common carrier basis.

Person-to-Person:

A call for which the person originating the call specifies to the operator a particular person, Commission or extension to be reached.

Premises:

A building or buildings or contiguous property, not separated by a public highway or right-of-way.

Residential Service:

A service which does not meet the definition of a business service and conforms to the following criteria:

the use of the Service is primarily and substantially of a social or domestic nature; and the Service is located in a residence, or in the case of a combined business and residential Premises, the service is located in the residential section of the Premises.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Service(s):

The intrastate telecommunications Services that Company offers pursuant to this Tariff.

Station:

Each telephone on a line where no telephone number associated with the line is provided on the same premises and in the same building; the first termination in station key equipment or a jack for use with a portable telephone.

Station-to-Station:

Any operator handled call where the person originating the call does not specify a particular person to be reached, or a particular station, room number, Commission, or office to be reached through a PBX attendant.

Telecommunications Relay Service (TRS):

Enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices, to communicate freely with the hearing population not using text telephone and visa versa.

White Pages Directory Listing:

A directory listing found in the local White Pages telephone directory.

Working Day:

Any day on which Company's business office is open and the U.S. Mail is delivered.

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SECTION 2 - RULES AND REGULATIONS

2.1. UNDERTAKING OF COMPANY

- 2.1.1. Company undertakes to provide Services subject to the terms and conditions of this Tariff.
- 2.1.2. Company's interexchange services are furnished for telecommunications originating and/or terminating in any area within the State of Ohio. Company has been authorized to provide competitive local exchange services in for the exchanges listed in Section 3.1.3, below.
- 2.1.3. Company offers Services to Customers for the transmission and reception of voice, data, and other types of communications.
- 2.1.4. Company does not transmit messages pursuant to this Tariff, but its Services may be used for that purpose.
- 2.1.5. Company's Services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.6. Company may, at Company's sole discretion, elect to employ third parties to perform any of its obligations under this tariff.

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Dated _____, in Case No. 03-1931-TP-ACE

Robert T. Hale, Jr.
President
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Copeland Street
Quincy, MA 02169

Granite Telecommunications, LLC
RETAIL TARIFF
P.U.C.O. Tariff No. 1

SECTION 2 - RULES AND REGULATIONS, Continued

2.2. CUSTOMER'S USE OF SERVICE

- 2.2.1. Service may be used for any lawful purpose consistent with this Tariff and with the transmission and switching parameters of the telecommunications facilities utilized in the provision of Services.
- 2.2.2. Equipment Company provides or installs at the Customer's premises for use in connection with the Services Company offers may not be used for any other purpose other than for which Company provided it. Customer may not, and may not permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the Services or equipment installed by Company or Company's agent, except upon the consent of Company.
- 2.2.3. The Services Company offers may not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by Customer with respect thereto.
- 2.2.4. Service may not be used for any purpose for which the Customer receives any payment or other compensation, except when the Customer is a duly authorized and regulated common carrier, receives any payment or other compensation. This provision does not prohibit an arrangement between the Customer or Authorized User to share the cost of Service.
- 2.2.5. Service may not be used in any manner, which interferes with other persons in the use of their Service, prevents other persons from using their Service, otherwise impairs the quality of Service to other Customers, or impairs the privacy of any communications over any Service provided by Company. Company may require a Customer to shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.6. Service may not be used in any manner so as to annoy, abuse, threaten, or harass other persons.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.2. CUSTOMER'S USE OF SERVICE, Continued

- 2.2.7. The use of Company's Services either without payment for Service or attempting to avoid payment for Service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.8. Except as provided by Commission regulation, FCC regulation or Ohio state law, the Customer obtains no property right or interest in the use of any specific type of facility, Service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with Company.
- 2.2.9. Customer's use of any resold service obtained from other service providers is also subject to any applicable restrictions in the underlying provider's publicly available tariffs.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.3. APPLICATION FOR SERVICE

- 2.3.1. A Customer desiring to obtain Service must complete the appropriate service order form and submit the service order in compliance with Company subscription requirements as may be established from time to time, in accordance with the Commission's Minimum Telephone Service Standards ("MTSS").
- 2.3.2. The name(s) of the Customer(s) desiring to use the Service must be set forth in the application for Service.
- 2.3.3. Company reserves the right to refuse an application for Service made by a present or former Customer who is indebted to Company for Service previously rendered pursuant to this Tariff until the indebtedness is satisfied, in accordance with 4901:1-5-13 (A) of the Ohio Administrative Code ("OAC"). Company may also refuse an application whenof Service is precluded under Section 2.6.1. below.
- 2.3.4. Request for Service under this Tariff will authorize Company to conduct a credit search on the Customer. Company reserves the right to refuse Service on the basis of credit history and to refuse further Service due to late payment or nonpayment by the Customer, in accordance with the MTSS. The Company also reserves the right to refuse further service due to non-payment in accordance with Section 4901:1-5-17 OAC.
- 2.3.5. Where the Customer cancels an application for Service, a cancellation charge for special construction, if applicable, will apply as specified in the Cancellation or Modification of Service by Customer Section of this Tariff.
- 2.3.6. Company may require an applicant for Service, who intends to use Company's offerings for resale and/or for shared use, to file a letter with Company confirming that the applicant's use of Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.4. DEPOSITS

2.4.1. Applicants for service or existing Customers whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required to provide the Company a security deposit. All deposits will be handled in accordance with the provisions of Rules 4901: 1-17 and 4901:1-5-13 OAC. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. A deposit may be waived if, according to Company's assessment, the applicant is a satisfactory credit risk. (T)

2.4.2. Company may require a deposit from an existing business Customer as a condition to the further provision of Service if, according to Company's assessment, the Customer has become a credit risk, pursuant to Rule 4901:1-5-13 OAC.

2.4.3. Company will calculate the maximum deposit required from an applicant for Service or an existing customer by using one of the two methods outlined in Rule 4901:1-5-13(B) OAC.

2.4.4. Customer's may satisfy deposit requirements pursuant to the MTSS, including:

- A. In cash,
- B. By an acceptable bank letter of credit,
- C. Through an acceptable third-party guarantee,
- D. Other forms of security acceptable to Company. (T)

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SECTION 2 - RULES AND REGULATIONS, Continued

2.4. DEPOSITS, Continued

- 2.4.5. Deposits will be refunded to Residential Service Customers, along with accrued interest, when one (1) of the following is met:
- A. Service has been terminated or discontinued; or
 - B. The Customer has established acceptable credit as outlined in the as specified elsewhere in this Tariff; or
 - C. A Customer is not currently delinquent and has made timely payment of bills for a period of twelve (12) consecutive months. Timely payment means that no more than two (2) bills during the previous twelve (12) months were paid beyond the due date. A refund shall not be made if Service has been suspended for non-payment within the previous twelve (12) months.
- 2.4.6. Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held for 180 days or longer will be handled in accordance with Section 4901:1-17-05 OAC.
- 2.4.7. When Service has been terminated or disconnected, Company will deduct any and all unpaid amounts from the deposit, and the difference will be refunded, if applicable.
- 2.4.8. Interest rates applied to Customer deposits held by Company are prescribed by the Commission in Chapter 4901:1-17-05(C) O.A.C.

(T)

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SECTION 2 - RULES AND REGULATIONS, Continued

2.5. CREDIT

- 2.5.1. Company, in order to ensure payment of its charges for Service or for loss of or damage to Company property, may require Applicants and Customers to establish and maintain credit. The establishment or re-establishment of credit as provided in this Section does not relieve an applicant or Customer from compliance with other provisions of this Tariff as to the payment of bills and in no way modifies the Sections regarding disconnection and termination of Service for failure to pay bills due for Service furnished.

(T)

Company may require an applicant or Customer to establish financial responsibility by meeting the criteria set forth in Chapters 4901:1-17-03(A) and 4901:1-5-13 OAC, and the MTSS.

(T)

(T)

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SECTION 2 - RULES AND REGULATIONS, Continued

2.5. CREDIT, Continued

- 2.5.2. Company will extend credit to an applicant for new Service without a deposit if the applicant has otherwise established financial responsibility according to the criteria listed in Chapters 4901:1-17-03(A). (T)
|
(T)
- 2.5.3. Customer credit information may be exchanged between telecommunications companies and other utilities. Customer credit information will be retained for two (2) years, unless otherwise required by the Commission.
- 2.5.4. If an applicant for Service is unable to provide satisfactory credit information, Company may refuse to provide Service unless the applicant furnishes a deposit or credit worthy guarantor. (T)
|
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SECTION 2 - RULES AND REGULATIONS, Continued

2.6. PROVISION AND MAINTENANCE OF SERVICE

- 2.6.1. In accordance with Section 4901:1-5-20 OAC, Company will make Service available to Customers on or before a particular date, subject to the provisions and compliance by the Customer within the provisions of this Tariff. (Note – non-facilities will not allow delay or no service under rules. Commission may intervene with underlying carrier)
- 2.6.2. At the request of the Customer, installation or maintenance may be performed outside of Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.
- 2.6.3. Company will have control over the installation, rearrangement, repair, maintenance, and disconnection of all network elements owned or otherwise obtained to ensure the required level of Service. Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but will not thereby alter the technical parameters of the Service provided to the Customer.
- 2.6.4. Company will use reasonable efforts to maintain the Service that it furnishes to the Customer. Company may make such tests, adjustments and inspections as may be necessary to maintain Company's Services and equipment in satisfactory operating condition. When possible, Company may, in its sole discretion, provide the Customer with reasonable notice of Service-affecting activities that may occur in the normal operation of Company business.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.6. PROVISION AND MAINTENANCE OF SERVICE, Continued

- 2.6.5. Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or Company's facilities or equipment. If the protective requirements of Customer-provided equipment are not being complied with, Company may take such action as it deems necessary to protect its Services, equipment and personnel. Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take such action. If the Customer fails to do this, Company may take whatever additional action is deemed necessary, including the suspension of Service to protect its Services, equipment and personnel from harm.
- 2.6.6. Service will continue to be provided until cancelled by the Customer on not less than thirty (30) days notice.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.7. MINIMUM SERVICE PERIOD

- 2.7.1. Customers may cancel service at any time, unless prohibited by a Customer executed agreement.

2.8. CUSTOMER RESPONSIBILITIES

- 2.8.1. The Customer is responsible for the payment of all charges for Service furnished to the Customer and for all additional charges for calls the Customer elects to continue making.
- 2.8.2. The Customer is responsible for compliance with applicable regulations set forth in this Tariff.
- 2.8.3. Upon Company request, the Customer must verify the name(s) of Authorized Users allowed to request and use the Customer's Service.
- 2.8.4. Customer will return to Company within five (5) days of termination of Service all Company-provided equipment. All returned equipment must be in the same condition as when delivered to the Customer by Company. Upon demand, Customer will reimburse Company for any costs incurred by Company due to Customer's failure to comply with this Section.
- 2.8.5. Customer is responsible for the payment of any bills for Services and for the resolution of any disputes or discrepancies with Company. Company has no responsibility with respect to billings, charges or disputes related to services used by Customer which are not included in Services herein including, without limitation, any local, regional and long distance services not provided by Company.
- 2.8.6. The Customer is responsible for establishing identity as often as is necessary during the course of the call or when seeking credits from Company.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.8. CUSTOMER RESPONSIBILITIES Continued

- 2.8.7. The Customer must make arrangements or obtain permission for safe, reasonable and continuous access and right-of-way for Company employees or agents of Company to enter the Premises of the Customer or any Authorized User of the Customer at any reasonable hour for the purpose of performing Company's obligations under this Tariff.
- 2.8.8. The Customer is responsible for the payment of (a) Service charges as set forth herein and (b) charges for visits by Company's agents or employees to the Premises of the Customer or Authorized User when the Service difficulty or trouble report results from the use of Services and equipment by the Customer or Authorized User.
- 2.8.9. Customer will, at Customer's expense, provide reasonable space, power, and level of heating and air conditioning, and otherwise maintain the proper environment to operate Company's Service at Customer's or Authorized User's premises.
- 2.8.10. The Customer may not, without prior written consent of Company, which consent shall not be unreasonably withheld, assign, transfer, or in any other manner dispose of, any of its rights, privileges, or obligations under this Tariff, and any attempt to make such an assignment, transfer, disposition without consent will be null and void.
- 2.8.11. A Customer or Authorized User may not represent in any way that the relationship between Customer or Authorized User and Company is anything other than one of customer and supplier, respectively. Nothing in this Tariff gives Customer or Authorized Users any authority to bind or otherwise incur liability on behalf of Company. Nothing in this Tariff constitutes an endorsement by Company of any activity, service or product of Customer or Authorized Users.
- 2.8.12. The Customer is responsible for any damages, including usage charges that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's Premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over Company's network without the authorization of the Customer.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING

- 2.9.1. Service is provided and recurring Service charges billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer.
- 2.9.2. Non-recurring charges and charges based on actual usage are billed monthly in arrears.
- 2.9.3. Subscribers' bills will contain the information required by Section 4901:1-5-15 OAC. If a Customer accumulates, within any consecutive five (5) day period, usage charges exceeding twice the average monthly usage charges for the previous two (2) monthly billing periods, and the Customer's credit record indicates that satisfactory payment may not be made on this amount[Not permitted] The special bill shall be due ten (10) days from the mailing date of the bill, seven (7) days if delivered. Unpaid amounts in the supplemental usage bill will appear on the Customer's next regularly scheduled billing cycle.
- 2.9.4. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice in accordance with the MTSS. Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet paid for, but will apply to the accumulated services for which the Customer is in arrears. Late payment charges will be applied without discrimination
- 2.9.5. A Customer will not be liable for any late payment charge applicable to a disputed portion of that Customer's bill, so long as the Customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute on a timely basis, pursuant to Section 2.9.10.
- 2.9.6. Checks presented in payment for Services and subsequently returned to Company by the Customer's financial institution for "Non-Sufficient Funds" or other reasons will incur a nonrecurring charge per Customer per check. Company may waive such non-recurring charge when conditions warrant.

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SECTION 2 – RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

- 2.9.7. A Customer will be placed on a “cash only” basis upon receipt of two (2) returned checks within a twelve (12)-month period of time. “Cash only” is herein defined as cashier’s checks, U.S. currency, or money orders.
- 2.9.8. Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance will not constitute payment of a Customer’s account, and Company will not be required to issue additional notice prior to discontinuance. However, three (3) banking days must be allowed for redemption of such instrument.
- 2.9.9. Billing disputes should be addressed to Company’s customer service organization via telephone to 866-847-1500. Customer service representatives are available from 9:00 AM to 6:00 PM Eastern Time. Messages may be left for Customer Services from 6:01 PM to 8:59 AM Eastern Time, which will be answered on the next business day, unless in the event of an emergency which threatens customer service, in which case Customer Service Staff may be paged.

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SECTION 2 – RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

- 2.9.10. Pursuant to Section 4901:1-5-05 OAC, in case of a billing dispute between Customer and Company as to the correct amount of a bill, which cannot be adjusted with mutual satisfaction, Customer may enter the following arrangement:
- A. First, Customer requests, and Company will comply with the request, an investigation and review of the disputed amount.
 - B. The Customer pays the undisputed portion of the bill by the Due By Date shown on the bill or the Service will be subject to disconnection if Company has notified Customer by written notice of such delinquency and impending termination.
 - C. If there is still disagreement after the investigation and review by a manager of Company, Customer may appeal to Commission for its investigation and decision.
 - D. Company will not disconnect Customer's Service for nonpayment as long as Customer complies with this arrangement.
 - E. The Company shall provide a report of each complaint's resolution within ten (10) business days of the receipt of the complaint by the Customer, when the complaint was made directly by the Customer, or to the Customer and Commission staff, when the complaint was referred to the Company by Commission staff. If the investigation is not complete within ten (10) business days of receipt of the complaint, the Company shall provide an interim report to the Customer or to the Customer and Commission staff, as set forth above. The report shall contain the information required by Section 4901:1-5-05 OAC.
 - F. The Company shall inform the Customer or the Customer and Commission staff of the results of the investigation orally or in writing, unless the Customer or Commission staff request the results to be presented in writing. The Company shall inform the Customer of its right to a written report if the report is presented orally.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

2.9.10. Disputed Bills, Continued

G. After the investigation and review are completed by Company as noted in subsection A. above, if Customer elects not to deposit the amount in dispute with Commission, such amount becomes due and payable at once. In order to avoid disconnection of Service, such amount must be paid within seven (7) calendar days after the date Company notifies Customer that the investigation and review are completed and that such payment must be made or Service will be interrupted. However, the Service will not be disconnected prior to the Due By Date shown on the bill.

H. The address and telephone number of the Commission are:

Attn: P.I.C.
Public Utilities Commission of Ohio
180 E. Broad Street
Columbus, OH 43215-3793
Telephone: 1-800-686-7826 (voice)
1-800-686-1576 (TDD)

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SECTION 2 - RULES AND REGULATIONS, Continued

2.10. ALLOWANCES FOR INTERRUPTION OF SERVICE

- 2.10.1. For purposes of applying this provision, a service “interruption” is a service outage, as defined in Section 4901:1-5-1.
- 2.10.2. Credit allowances for service interruptions will be given in accordance with this Section 4901: 1-5-16 OAC. Credit allowances will not be given for interruptions of service as specified under Sections 4901:1-5-16 (A) (1) (2) (3) and (4) OAC. Customer must notify Company of any interruptions of Service. Before giving such notice, the Customer should ascertain that the trouble is not caused by any action or omission of the Customer, and not otherwise within the Customer’s control.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.11. ALLOWANCES FOR INTERRUPTION OF SERVICE, Continued

- 2.10.3. Allowances for interruptions in local service are subject to Section 4901:1-5-16 OAC. No credit for local service interruption will be allowed for an interruption of a continuous duration of less than twenty-four hours. Company will credit the local service Customer for an interruption of more than twenty-four (24) hours as follows:

Service Interruption Duration

More than 24 but less than 48 hours

48 but less than 72 hours

72 but less than 96 hours

96 hours or more

Credit

Pro rata portion of the monthly charge(s) for all regulated local services rendered inoperative during the interruption.

One-third of one month's charge(s) for any regulated local services rendered inoperative.

Two-thirds of one month's charge(s) for any regulated local services rendered inoperative.

One month's charges for any regulated local services rendered inoperative.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.11. ALLOWANCES FOR INTERRUPTION OF SERVICE, Continued

- 2.10.4. For purposes of computing a credit for interruption of intrastate long-distance service, every month is considered to have 720 hours. No credit will be allowed for an interruption of a continuous duration of less than twenty-four (24) hours. Company will credit the Customer for an interruption of twenty-four (24) hours or more at the rate of 1/720th of the monthly charge for the Service affected for each hour or major fraction thereof that the interruption continues.

Credit formula: $\text{Credit} = (A/720) \times B$

A - outage time in hours

B - total monthly charge for affected Service

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SECTION 2 - RULES AND REGULATIONS, Continued

2.12. CANCELLATION OR MODIFICATION OF SERVICE BY CUSTOMER

- 2.12.1. Customers may cancel Service by providing written or verbal notice to Company. [Customers may cancel service immediately.] The notice should specify the date on which Service is to be discontinued.
- 2.12.2. The Customer remains responsible for all Service charges until the day and time on which Service is actually disconnected.
- 2.12.3. If Customer cancels Service before Company completes installation of the Service and at the time of cancellation Company has incurred any expense in installing Services or preparing to install Service that it would not otherwise have incurred, a special construction charge equal to the cost Company incurred will apply. In no case will this charge exceed the charge for the minimum period of Services ordered, including installation charges and Non-Recurring charges and all amounts others may charge Company that would have been chargeable to the Customer had Service been initiated.
- 2.12.4. If the Customer cancels Service after Company has completed installation, the charge set forth in Section 2.12.3. will apply to the extent Company has not yet recovered the costs described in Section 2.12.3.
- 2.12.5. In the case of a Customer-initiated modification of Service, change fee charges for the subsequent order are in addition to any special construction costs incurred before the Customer changed the original order.
- 2.12.6. [RESERVED FOR FUTURE USE]

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SECTION 2 - RULES AND REGULATIONS, Continued

2.13. CANCELLATION BY COMPANY

- 2.13.1. A Customer's local service may be disconnected for non-payment of charges for local services regulated by the Commission in accordance with the provisions of Section 4901:1-5-17 OAC. Local service may not be refused or disconnected to any Applicant or Customer for any of the reasons set forth in Section 4901:1-5-17(J) OAC. Toll disconnection procedures shall comport with all applicable billing, notice, credit/deposit, and disconnection standards set forth in the Minimum Telephone Service Standards.
- 2.13.2. In accordance with Section 4901:1-5-17(G) OAC, Company may immediately discontinue furnishing Service(s) to a Customer without notification and without incurring liability under the following circumstances:
- (A) An emergency may threaten the health or safety of a person, or the Company's distribution system;
 - (B) A Customer's use of telecommunications equipment adversely affects the Company's equipment, its service to others, or the safety of the Company's employees or subscribers; or
 - (C) A Customer tampers with facilities or equipment owned by the Company.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.13. CANCELLATION BY COMPANY, Continued

- 2.13.3. In accordance with Sections 4901:1-5-17(D) and (E) OAC, the Company will notify or attempt to notify a Customer through any reasonable means before Service(s) is refused or disconnected for the following reasons:
- (A) A violation of or noncompliance with the Company's rules or tariffs on file with the Commission;
 - (B) A failure to comply with municipal ordinances or other laws pertaining to telecommunications services; or
 - (C) A refusal by the Customer to permit the Company access to its facilities; or
 - (D) When the Customer has committed a fraudulent practice as set forth and defined in this tariff.
- 2.13.4. Unless otherwise provided in Section 4901: 1-5-17 OAC or otherwise stated below, Company may discontinue Service without liability upon five (5) days written notice to the Customer via first-class mail prior to discontinuance of Service:
- A. For violation of this Tariff, except as provided in Section 2.13.2, including without limitation, non-payment of bills for Service, refusal to provide Company with either a deposit or advance payment, or failure to meet Company's credit requirements upon seven (7) days written notice to the Customer via first-class mail prior to discontinuance of service in accordance with Section 4901:1-5-17(J)(2)(B) OAC; or
 - B. For failure of the Customer to make proper application for Service including, without limitation, the provision of false information; or
 - C. When necessary for Company to comply with any order or request of any governmental authority having jurisdiction.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.13. CANCELLATION BY COMPANY, Continued

- 2.13.5. The discontinuance of Service(s) by Company pursuant to this section does not relieve the Customer of any obligations to pay Company for charges due and owing for Service(s) furnished up to the time of discontinuance. The remedies set forth herein are not exclusive, and Company is at all times be entitled to all the rights available to it under law or equity.
- 2.13.6. Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or Services.
- 2.13.7. Discontinuance for Nonpayment of Local Service
- A. For purposes of this section, all regulated telephone services provided by Company, except toll service, shall be defined as local service.
 - B. The Company may disconnect its customer's local service for non-payment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable MTSS. All practices of the Company pertaining to the provision of its own toll service shall also conform to the MTSS.
 - 1. Disconnection notices will be issued by the Company pursuant to Section 4901:1-5-17(J)(2) OAC and will contain all the information set forth in paragraphs (1) – (9) of that Section 4901:1-5-17(K) OAC.
 - C. The Company is prohibited from disconnecting any customer's local service for nonpayment of charges incurred by the customer for toll service.
 - D. Partial payments by a customer to the Company will be apportioned by the Company to its regulated local service charges first before being applied by the Company to any toll charges and will be apportioned to regulated telephone service charges first before being applied to charges for nonregulated service.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.14. RESTORATION OF SERVICE

- 2.14.1. The use and restoration of Service in emergencies may be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.
- 2.14.2. When a Customer's Service has been disconnected in accordance with this Tariff and the Service has been terminated through the completion of a Company service order, Service will be restored only upon the basis of application for new Service.
- 2.14.3. A Customer whose Service has been discontinued for failure to establish credit or for nonpayment of bills will be required to pay the unpaid balance due Company before Service is restored.
- 2.14.4. Whenever Service has been discontinued for fraudulent or other unlawful use, Company may, before restoring Service, require the Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate such fraudulent or otherwise unlawful uses and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- 2.14.5. Any Customer whose Service has been disconnected may be required to pay Service reconnection charges equal to the initial Service Connection Charge before Service is restored. Service may be reestablished prior to the payment of a reconnection charge, in accordance with Section 4901:1-5-17(L)(1)(a) or (b) OAC.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY

- 2.15.1. Except as pursuant to the MTSS, [a catch all for all provisions – will be covered by the MTSS.] Company will not be liable to the Customer or Authorized User for, and the Customer and any Authorized User, jointly and severally, will indemnify, defend and hold harmless Company from any allegation, claim, loss, damage, liability, defect, cost or expense resulting from or involving:
- A. Libel, slander, or invasion of privacy from material, data, information or other content transmitted over Company's facilities; or
 - B. Patent or trademark infringement or other infringement of intellectual property rights including, but not limited to, copyrights, trademarks, and trade secrets, arising from (1) combining (or using in connection with) Company-provided Services and equipment with any facilities, services functions, or products provided by the Customer or Authorized User or (2) use of Services, functions, or products which Company furnished in a manner Company did not contemplate and over which Company exercises no control. In the event that any such infringing use is enjoined, the Customer or Authorized User at its expense, will obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim in infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement; or
 - C. A breach in the privacy or security of communications transmitted over Company's facilities; or
 - D. Acts, mistakes, omission, interruptions delays, errors or defects in transmission over Company's facilities or equipment; or
 - E. Injuries to persons or property from voltages or currents transmitted over Company-provided facilities caused by Customer-provided equipment or Premises wire; or
 - F. The disconnection of Service for failure to pay the charges billed to Customer, including but not limited to, any direct, indirect, incidental, special consequential, exemplary or punitive damages, so long as such disconnection of Service complied with the applicable rules and regulations; or

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.1. Continued

- G. Violations of the obligations of the Customer under this Tariff; or
- H. Defacement of or damage to Customer Premises, facilities or equipment resulting from the furnishing of Service or equipment on such Premises or the installation, maintenance, repair or removal thereof, unless such defacement or damage is caused by willful misconduct of Company's agents or employees; or
- I. The interruption of a call to any party or any other person in conjunction with use of the Busy Line Verification and Interrupt Service as set forth in this Tariff; or
- J. Any lost, destruction or damage to property of the Customer, the Customer's agent, distributors, or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of Company, Customer, Authorized User or their employees, agents representatives or invitees; or
- K. Any delay or failure of performance or equipment due to an Act of God condition or any unlawful acts of Company's agents and employees if committed beyond the scope of their agency or employment.
- L. Misrepresentation of, or the failure to disclose, the lawful rates and charges published in the Tariff, so long as Company has complied with any applicable rules and regulation related thereto; or
- M. Fees Company delivered to a jurisdiction in question and not returned to Company as provided in the Taxes Section of this Tariff; or

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.1. Continued

- N. Any act, mistake, omission fraudulent act of a third party, interruption, delay error, or defect caused by or contributed to by:
1. Another company or Carrier, or its agents or employees, when the facilities or equipment of the other company of Carrier are used for or with the Service Company offers. This included the provision of a signaling system or other database by another company; or
 2. The Customer, or any third party acting as its agent, in connection with Company-provided or Customer-provided facilities or equipment, including, but not limited, the Customer's failure to take all necessary steps to obtain, install and maintain all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer to Company's network; or
 3. A third party.
- O. Any failures, errors malfunctions or omissions of Caller ID Blocking whether or not arising from or relating to any ordinary negligence or other conduct by Company; or
- P. Any unauthorized use of the Service provided to Customer.

- 2.15.2. The liability of Company for damages arising out of the furnishing of, or failing to furnish, its Services, including but not limited to mistakes, omission, disconnections, interruptions, delays, acts of a third party, errors, defects, or representations, whether caused by acts or omissions is limited to the extension of allowances for interruption as set forth in this Tariff. Such allowances for interruptions are the sole remedy of the Customer and the sole liability of Company. Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company Service, equipment or facilities, or a the acts or omissions, acts of a third party, or the acts or omissions or negligence of Company, its employees or agents.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

- 2.15.3. The liability of Company's suppliers and vendors for damages arising out of the furnishing of, or failing to furnish, their services, including but not limited to mistakes, omissions, interruptions, delays, errors, defects, or representations, whether caused by acts or omissions of such suppliers and vendors shall be limited to the extension of allowances for interruptions as set for in this Tariff. The extension of such allowances for interruptions will be the sole remedy of the Customer and the sole liability of Company's supplier and vendors. Company's suppliers and vendors will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer, as a result of any service, equipment or facilities, or the act of omissions, or negligence of Company's suppliers and vendors, its employees or agents.
- 2.15.4. The entire liability of Company for any claim, loss, damage or expense from any cause whatsoever will in no event exceed sums actually paid to Company by the Customer for the specific Services giving rise to the claim, and no action or proceeding against Company may be commenced more than one (1) year after the Service is rendered.
- 2.15.5. THE SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, ACCURACY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. COMPANY MAKES NO WARRANTY THAT SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE OR ERROR FREE OR MEET ANY PARTICULAR PERFORMANCE LEVEL; NOR DOES COMPANY MAKE ANY WARRANTY AS TO THE RESULTS THAT MAY BE OBTAINED THROUGH THE SERVICES OR THAT ANY DEFECT IN THE SERVICE WILL BE CORRECTED. SERVICE IS OTHERWISE PROVIDED IN ACCORDANCE WITH 4901:1-5-16 AND 4901:1-5-20.
- 2.15.6. The liability of Company for errors in billing that result in overpayment by the Customer will be limited to a credit equal to the dollar amount erroneously billed or, in the even that payment has been made and Service has been discontinued, to a refund of the amount erroneously billed, in accordance with Section 4901:1-5-16(G) OAC.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.7. With respect to Emergency Number 911 Service:

- A. This Service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this Service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this Service.
- B. Neither is Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any Services furnished by Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

2.15.8. With respect to Directory Listing Service:

- A. Company's liability arising from errors or omissions in directory listings will be limited to a credit of not less than three months local service charges. Such credit will not apply if Customer submits directory listing information after the deadline for directory publication. Customer shall be given the option of accepting credit or pursuing other remedies.
- B. As part of providing any private listing or semi-private listing Services, Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number which includes the number of the party called. Company will try to prevent the disclosure of unpublished listings, but will not be liable in any manner should such a number be divulged.
- C. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service. By subscribing to Service under this Tariff, the Customer agrees to the release of such information under the above provision.

2.15.9. Company will not be liable for any refusals or failures to provide or delays in commencing Service to any Customer pursuant to Section 2.6.1 or for any failure to provide or maintain Service at any particular performance level beyond service levels established in the Minimum Telephone Service Standards.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. LIMITATION OF LIABILITY, Continued

- 2.15.10. Company makes no warranty or representation of any kind whatsoever with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any entity or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this Section as a condition precedent to such installations.
- 2.15.11. Except as otherwise detailed in the Local Competition Guidelines (Case No. 95-845-TP-COI), a Commission approval of contracts does not constitute a determination of the reasonableness of termination liability provisions.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.16. NOTICES

Any notice Company may give to a Customer will be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to the Customer's billing address. Any notice the Customer may give Company will be deemed properly given when delivered, if delivered in person, or when deposited with the U.S. Postal Service, postage prepaid, addressed to Company at the address provided in the most recent bill or notice.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.17. CUSTOMER PROVIDED EQUIPMENT AND INTERCONNECTION

- 2.17.1. Customer-provided equipment on the Premises of Customer or Authorized User, the operating personnel there, and the electric power consumed by such equipment must be provided by and maintained at the expense of the Customer or Authorized User. Conformance of Customer-provided equipment with Part 68 of the FCC Rules is the responsibility of Customer.
- 2.17.2. Customer or Authorized User must ensure that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring must be such as not to cause damage to Company-provided equipment and wiring or injury to Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury may be provided by Company at Customer's expense.
- 2.17.3. Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provided equipment is connected to the facilities and equipment furnished under this Tariff, the responsibility of Company will be limited to the furnishing of Service, facilities and equipment offered pursuant to this Tariff. Beyond this responsibility, Company will not be responsible for:
- A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - B. the reception of signals by Customer-provided equipment; or
- B. network control signaling when performed by Customer-provided network control signaling equipment.

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SECTION 2 - RULES AND REGULATIONS, Continued

**2.17. CUSTOMER PROVIDED EQUIPMENT AND INTERCONNECTION,
Continued**

- 2.17.4. The Customer must secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with Company. In addition, the Customer must ensure that its equipment and/or system or that of its Authorized User or agent(s) is properly interfaced with Company's Service and the signals emitted into Company's network are of the proper mode, band-width, power, data speed and signal level for the intended use of the Customer. If the Customer or its Authorized User or agent(s) fails to properly maintain and operate its equipment and/or system, Company may, upon written request, require the use of protective equipment at the Customer's expense.
- 2.17.5. Interconnection between the facilities or services of other carriers is governed by the applicable terms and conditions of the other carriers' tariffs.
- 2.17.6. Service furnished by Company may be interconnected with services or facilities of other authorized carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers must be provided at the Customer's expense.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.18. PROVISION AND OWNERSHIP OF TELEPHONE NUMBERS

- 2.18.1. Except as provided by Commission or FCC regulation or Ohio law, the Customer has no property right in any telephone number or any right to continuance of Service through any particular serving office. Company may change a telephone number or a serving office designation, or both, of a Customer if required for engineering or technical reasons or whenever Company deems it desirable in the conduct of its business to do so.
- 2.18.2. Telephone numbers will not be changed as a penalty or to enforce payment for directory advertising charges.

2.19. PROMOTIONAL OFFERINGS

Company may, from time to time engage in special promotions of limited duration of its service offerings designed to attract new Customers or to increase existing Customer awareness of a particular tariff offering. Waiver of any charges other than a nonrecurring charge shall be limited to 90 calendar days on a per Customer basis during a 12-month period. Requests for promotional offerings will be presented to the Commission for its review in accordance with Case No. 94-845-TP-COI.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.20. DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND THE TELECOMMUNICATIONS RELAY SERVICE

- 2.20.1. For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing-disabled, deaf, deaf/blind, and speech-disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
- 2.20.2. Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled, are eligible to receive a discount off their MTS rates.
- 2.20.3. Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:
- A. Off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
- C. Off the basic MTS, current, price list day rates: no less than a straight 70 percent discount shall be made available on a 24 hour a day basis; or

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SECTION 2 - RULES AND REGULATIONS, Continued

**2.20. DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND
THE TELECOMMUNICATIONS RELAY SERVICE, Continued**

2.20.3. Continued

- C. For MTS which is offered similar to the mileage-banded rate structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "day" period Monday through Friday; and the "night/ weekend" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "evening" period Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the "night/ weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, customer-dialed, station-to-station calls placed during the "night/weekend" period any day, the "day" period Sunday, and all day Saturday.

2.20.3. All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph 1.c. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

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P.U.C.O. Tariff No. 1

SECTION 3 - DESCRIPTION OF SERVICE

3.1. APPLICATION OF LOCAL EXCHANGE RATES

3.1.1. The following sections set forth the rules and regulations governing the application of rates for Company Services, including the following general rate categories:

- A. Nonrecurring Charges for installation of facilities and Services;
- B. Monthly Rates for availability and use of facilities and Services; and
- C. Usage or Transaction Charges (where applicable).

3.1.2. Timing of Calls

- A. The Customer's usage charge is based on the actual usage of Company's Service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer and termination is determined by hardware supervision in which the distant local telephone company sends or ends an supervision signal to Company's switch or the software utilizing audio tone detection. The timing of the call occurs when the called party answers and terminated when either party hangs up.
- B. The minimum call duration for billing purposes is eighteen (18) seconds and six (6) second billing increments thereafter, unless otherwise provided in this Tariff.
- C. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.
- D. There is no billing for incomplete calls.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3. List of Exchange Areas and Local Service Areas

- A. Unless otherwise specified in this tariff, Company's interexchange Service area is statewide.
- B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes:

Verizon Exchanges

EXCHANGE AREAS IN LOCAL SERVICE AREA	
Exchanges In Which Service Is Offered	Exchange(s) Which Can Be Called
Albany	New Marshfield Shade
Amanda	Circleville
Ashland	Loudonville Perrysville
Athens	Glouster
Attica	Republic Tiffin
Baltimore	Columbus Reynoldsberg
Barlow	Belpre Little Hocking

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

Verizon Exchanges Continued

EXCHANGE AREAS IN LOCAL SERVICE AREA	
Exchanges In Which Service Is Offered	Exchange(s) Which Can Be Called
Beach City	Canton New Philadelphia
Bellevue	Clyde Monroeville
Bergholz	Richmond Steubenville
Berlin Heights	Milan
Blanchester	Cincinnati Little Miami
Bowling Green	North Baltimore
Bremen	Logan
Brewster	Canton

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

Verizon Exchanges Continued

EXCHANGE AREAS IN LOCAL SERVICE AREA	
Exchanges In Which Service Is Offered	Exchange(s) Which Can Be Called
Brookville	Englewood
Brunswick	Medina
Bryan	Cooney Pioneer Stryker
Byesville	Cumberland
Caldwell	Cumberland
Cambridge	Cumberland Newcomerstown
Carey	Vanlue
Carrollton	Canton
Catawba	South Vienna

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

Verizon Exchanges Continued

EXCHANGE AREAS IN LOCAL SERVICE AREA	
Exchanges In Which Service Is Offered	Exchange(s) Which Can Be Called
Celina	Fort Recovery
Chatham	Lodi
Chesapeake	Arabia Guyan Ironton
Circleville	Amanda Hallsville
Clyde	Bellevue Fremont Green Springs
Crestline	Galion Mansfield
Creston	Sterling

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

Verizon Exchanges Continued

EXCHANGE AREAS IN LOCAL SERVICE AREA

Exchanges In Which Service Is Offered	Exchange(s) Which Can Be Called
Curitce-Oregon	Woodville
Decatur	Georgetown West Union
Delaware	Columbus Dublin Prospect Sunbury Waldo Westerville Worthington
Dellroy	Canton Magnolia-Waynesburg New Philadelphia
Dexter City	Marietta
Dillonvale-Mt. Pleasant	Steubenville

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

Verizon Exchanges Continued

EXCHANGE AREAS IN LOCAL SERVICE AREA	
Exchanges In Which Service Is Offered	Exchange(s) Which Can Be Called
Edon	Cooney
Englewood	Brookville Lewisburg
Fayette	Chesterfield
Forest	Kenton
Fort Recovery	Celina
Galion	Crestline Mansfield
Georgetown	Decatur
Grafton	Cleveland
Gratis	Dayton Eaton Miamisburg-West Carrollton

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

Verizon Exchanges Continued

EXCHANGE AREAS IN LOCAL SERVICE AREA	
Exchanges In Which Service Is Offered	Exchange(s) Which Can Be Called
Greenfield	Rainsboro
Greenwich	Willard
Haskins-Tontogany	Perrysburg
Higginsport	Ripley
Kilbourne	Westerville Worthington
Knoxville	Richmond
Laura	Dayton
Leesburg	Hillsboro
Lewisburg	Dayton Eaton Englewood

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

Verizon Exchanges Continued

EXCHANGE AREAS IN LOCAL SERVICE AREA	
Exchanges In Which Service Is Offered	Exchange(s) Which Can Be Called
Lodi	Chatham Seville
Logan	Bremen Nelsonville
Loudonville	Ashland
Malvern	Magnolia-Waynesburg
Marion	Richwood
Medina	Brunswick Hinckley
Mendon	Rockford St. Marys
Milan	Berlin Heights Sandusky

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

Verizon Exchanges Continued

EXCHANGE AREAS IN LOCAL SERVICE AREA	
Exchanges In Which Service Is Offered	Exchange(s) Which Can Be Called
Mineral City	Canton Magnolia-Waynesburg
Monroeville	Bellevue
Montpelier	Cooney
Montrose	Richfield Sharon Center
New Bremen	New Knoxville
New Burlington	Waynesville
New London	Nova
New Marshfield	Albany Nelsonville
New Philadelphia	Beach City Dellroy

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

Verizon Exchanges Continued

EXCHANGE AREAS IN LOCAL SERVICE AREA

Exchanges In Which Service Is Offered	Exchange(s) Which Can Be Called
New Washington	Willard
North Baltimore	Bowling Green Findlay
North Eaton	Bedford Berea Brecksville Chagrin Falls Cleveland Gates Mills Hillcrest Independence Montrose North Royalton Olmsted Falls Strongsville Terrace Trinity Victory Wickliffe Willoughby

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

Verizon Exchanges Continued

EXCHANGE AREAS IN LOCAL SERVICE AREA

Exchanges In Which Service Is Offered	Exchange(s) Which Can Be Called
North Star	Versailles
Oak Harbor	Port Clinton Toledo
Oberlin	Lorain Wellington
Oxford	Seven Mile
Perrysville	Ashland

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

Verizon Exchanges Continued

EXCHANGE AREAS IN LOCAL SERVICE AREA	
Exchanges In Which Service Is Offered	Exchange(s) Which Can Be Called
Pioneer	Bryan
Pomeroy	Cheshire Shade
Port Clinton	Oak Harbor Put-In-Bay
Port William	Xenia
Prospect	Delaware
Put-In-Bay	Port Clinton
Republic	Attica
Richmond	Bergholz Knoxvill

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

Verizon Exchanges Continued

EXCHANGE AREAS IN LOCAL SERVICE AREA	
Exchanges In Which Service Is Offered	Exchange(s) Which Can Be Called
Richwood	Marion Marysville York Center
Russellville	Sardinia
Sardinia	Cincinnati Clermont Williamsburg Winchester
Seville	Lodi
Shade	Albany Pomeroy
Sharon Center	Montrose
Sinking Spring	Hillsboro

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

Verizon Exchanges Continued

EXCHANGE AREAS IN LOCAL SERVICE AREA	
Exchanges In Which Service Is Offered	Exchange(s) Which Can Be Called
Smithfield	Tiltonsville
Spencer	Wellington
Spencerville	Buckland
St. Marys	Mendon New Knoxville
Sugarcreek	Wilmont
Sylvania	Richfield Center
The Plains	Nelsonville
Tiltonsville	Smithfield Steubenville
Tipp City	Vandalia West Milton

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

Verizon Exchanges Continued

EXCHANGE AREAS IN LOCAL SERVICE AREA

Exchanges In Which Service Is Offered	Exchange(s) Which Can Be Called
Troy	Dayton Piqua Vandalia
Valley City	Cleveland
Waldo	Delaware
Wellington	Oberlin Spencer
West Alexandria	Dayton
West Milton	Tipp City Vandalia
West Salem	Wooster

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

Verizon Exchanges Continued

EXCHANGE AREAS IN LOCAL SERVICE AREA	
Exchanges In Which Service Is Offered	Exchange(s) Which Can Be Called
West Union	Decatur Winchester
Willard	Greenwich New Washington
Williamsport	Mt. Sterling
Wilmot	Apple Creek Kidron Sugarcreek

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Aberdeen	Aberdeen Ripley	Maysville, KY – S. Central Bell
Akron	Akron Atwater Greensburg Hartville Kent Manchester Mogadore North Canton Uniontown Ravenna Rootstown	Doylestown – Doylestown Hudson (342, 650 and 655 central offices only) – Western Reserve Montrose – GTE Peninsula – Western Reserve Richfield – Western Reserve Wadsworth – GTE Sharon Center – GTE Rittman – Sprint
Alliance	Alliance Atwater Canton Marlboro Sebring	Damascus – Sprint N. Benton – Sprint N. Georgetown – GTE Paris – GTE

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Alton	Columbus Met. Area London	Cheshire Center – GTE Pataskala – Sprint Rathbone – GTE Sunbury – Sprint Resaca – GTE
Arabia	Arabia Guyan Ironton Walnut	Chesapeake – GTE
Atwater	Akron Atwater Alliance Kent Marlboro Ravenna Rootstown	(None)

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Barnesville	Barnesville Beallsville Bethesda Somerton	Fairview – Western Reserve Morristown – Western Reserve Quaker City – Western Reserve
Beallsville	Beallsville Barnesville Bethesda Clarington Somerton Woodsfield	(None)

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OBT CO	OTHER TEL COS
Beavercreek	Dayton Met. Area	Englewood – GTE
	Donnelsville	Liberty – GTE
	Enon	Trotwood – GTE
	Jamestown	
	Medway	
	New Carlisle	
	Spring Valley	
	Xenia	
	Yellow Springs	
	– Clifton	
	Cedarville	
Bedford	Cleveland Met. Area	Aurora – Western Reserve
	Chesterland	Bainbridge – WR Western Reserve
		Brunswick – Western Reserve
		Columbia Sta. – Alltel, OH
		Hinckley – Western Reserve
		Northfield – Western Reserve
		Richfield – Western Reserve
		Russell – Western Reserve
		Twinsburg – Western Reserve

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Belfast	Belfast Hillsboro Marshall Sugar Tree Ridge	(None)
Bellaire (Wheeling Zone VI)	Wheeling Zone VI	Centerville – Western Reserve
	Wheeling Zone VII	Powhattan Point – Western Reserve
	Wheeling Zone VIII	Wheeling Zone I – C&P of W. Va.
		Wheeling Zone II – C&P of W. Va.
		Wheeling Zone III – C&P of W. Va.
		Wheeling Zone V – C&P of W. Va.
Bellbrook	Dayton Met. Area	Englewood – GTE
	Donnelsville	Liberty – GTE
	Enon	Trotwood – GTE
	Medway	
	New Carlisle	
	Spring Valley Xenia	

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Belpre	Belpre	Little Hocking – Western Reserve
	Marietta	Mineralwells, W. Va. – C&P of W. Va. Parkersburg, W. Va. – C&P of W. Va. Valley Mills, W. Va. – C&P of W. Va. Barlow – GTE
Berea	Cleveland Met. Area	Aurora – Western Reserve
	Chesterland	Bainbridge – Western Reserve Brunswick – GTE Columbia Sta. – Alltel, OH Elyria – Alltel, OH Hinckley – Western Reserve North Eaton – GTE Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Bethesda	Bethesda	Centerville – Western Reserve
	Barnesville Beallsville Somerton Wheeling Zone VIII	Morristown – Western Reserve

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Bloomington	Bloomington Jeffersonville New Holland Sedalia Washington Ct. Hse.	Mt. Sterling – United
Bloomingtonville	Bloomingtonville Castalia Sandusky	(None)
Bowersville	Bowersville Jamestown Milledgeville Xenia	(None)

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Brecksville	Cleveland Met. Area	Aurora – Western Reserve
	Chesterland	Bainbridge – Western Reserve Brunswick – GTE Columbia Sta. – Alltel, OH Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Burton	Burton Chagrin Falls Cleveland Terrance	Bainbridge – Western Reserve Chardon – Western Reserve E. Claridon – Western Reserve Huntsburg – Western Reserve Middlefield – Western Reserve Newbury – Western Reserve Parkman – Western Reserve Russell – Western Reserve

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Canal Fulton	Canal Fulton Akron Canton Manchester Massillon North Canton	(None)
Canal Winchester	Columbus Met. Area Carroll Lancaster	Amanda – GTE Baltimore – GTE Cheshire Center – GTE Pataskala – Sprint Rathbone – GTE Sunbury – Sprint
Canfield	Canfield North Jackson North Lima Salem Youngstown	Berlin Center – Sprint

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Canton	Canton	Beach City – GTE
	Alliance	Bolivar – GTE
	Canal Fulton	Carrollton – GTE
	Hartville	Dellroy – GTE
	Louisville	Malvern – GTE
	Magnolia-	Mineral City – GTE
	Waynesburg	
	Marlboro	Minerva – GTE
	Massillon	Paris – GTE
	Navarre	Brewster – GTE
	North Canton	
Carroll	Carroll	Baltimore – GTE
	Canal	
	Winchester	
	Columbus	
	Lancaster	
Castalia	Castalia	(None)
	Bloomington	
	Sandusky	

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Cedarville	Cedarville	(None)
	Jamestown	
	Pitchin	
	South Solon	
	South	
	Charleston	
	Yellow Springs	
	– Clifton	
	Xenia	
	Dayton	
	Beavercreek	
	Springfield	
Centerville	Dayton Met. Area	Englewood – GTE
	Donnelsville	Liberty – GTE
	Enon	Trotwood
	Medway	
	Franklin	
	New Carlisle	
	Spring Valley	

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Chagrin Falls	Burton Cleveland Met. Area Chesterland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Sta. – Alltel, OH Hinckley – Western Reserve Newbury – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Cheshire	Cheshire Gallipolis Vinton	Pomeroy – GTE
Chesterland	Chesterland Cleveland Met. Area Kirtland	East Claridon – Western Reserve Newbury – Western Reserve Russell – Western Reserve

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Christiansburg	Christiansburg	St. Paris – W. OH
	Fletcher – Lena	Tipp City – GTE
	New Carlisle	Troy – GTE
	North Hampton	
Clarington	Clarington	Powhatan Point – Western Reserve
	Beallsville	
	Duffy	
	Woodsfield	
Cleveland	Burton	Aurora – Western Reserve
	Cleveland Met. Area	Bainbridge – Western Reserve
	Chesterland	Brunswick – GTE
	Leroy	Columbia St. – Alltel, OH
		East Claridon – Western Reserve
		Elyria – Alltel, OH
		Grafton – GTE
		Hinckley – Western Reserve
		Montville – Western Reserve
		Newbury – Western Reserve
		North Eaton – GTE
		Northfield – GTE
		Perry – Western Reserve
		Richfield – Western Reserve
		Russell – Western Reserve
		Twinsburg – Western Reserve
		Valley City – GTE
		Avon Lake – Century

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Columbiana	Columbiana	(None)
	East Palestine	
	Lisbon	
	Leetona	
	New Waterford	
	North Lima	
	Rogers	
	Salem	
	Youngtown	
Columbus	Carroll	Ashville – GTE
	Columbus Met. Area	Baltimore – GTE
	London	Cheshire Center – GTE
		Delaware – GTE
		Johnstown – Sprint
		Kilbourne – GTE
		Mt. Sterling – Sprint
		Pataskala – Sprint
		Rathbone – GTE
		Sunbury – Sprint
		Granville – Alltel
		Resaca – GTE
		Alexandria – Sprint
		Plain City – GTE
Conesville	Conesville	(None)
	Coshocton	
	Dresden	
	West Lafayette	

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Corning	Corning New Lexington Shawnee	(None)
Coshocton	Coshocton Conesville West Lafayette	Cooperdale – GTE Warsaw – GTE
Dalton	Dalton Massillon	Kidron – Sprint Orrville – Sprint Wooster – Sprint
Danville	Danville Hillsboro Sugar Tree Ridge	Lynchburg – GTE Mowrystown – GTE

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Dayton	Dayton Met. Area	Brookville – GTE
	Donnelsville	Englewood – GTE
	Enon	Farmersville – GTE
	Franklin	Germantown – Germantown
	Jamestown	Gratis – GTE
	Medway	Laura – GTE
	Middletown	Liberty – GTE
	New Carlisle	New Lebanon – GTE
	Spring Valley	Phillipsburg – GTE
	Yellow Springs	Tipp City – GTE
	– Clifton	
	Xenia	Troy – GTE
	Cedarville	Trotwood – GTE
	Trenton	Waynesville – Sprint
		West Alexandra – GTE
		West Milton – GTE
		Lewisburg – GTE
		New Burlington – GTE

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Donnelsville	Donnelsville Dayton Met. Area Enon Medway New Carlisle North Hampton Springfield	(None)
Dresden	Dresden Conesville Zanesville	Cooperdale – GTE Frazeysburg – United

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Dublin	Columbus Met. Area	Cheshire Center – GTE Delaware – GTE Pataskala – United Plain City – GTE Rathbone – GTE Sunbury – United
Duffy	Duffy Clarington Graysville New Matamoras Woodsfield	New Martinsville, W. Va. – Bell Atlantic
East Liverpool	East Liverpool Lisbon Rogers Salineville Wellsville	Chester, W. Va. – C&P of W. Va. Hookstown, Pa. – Pa. Bell Smiths Ferry, Pa. – Pa. Bell

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
East Palestine	East Palestine Columbiana Lisbon New Waterford Rogers Salem Youngstown	E. Palestine, Pa. – Pa. Bell
Enon	Enon Dayton Met. Area Donnelsville Springfield Yellow Springs – Clifton	(None)
Fairborn	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Yellow Springs – Clifton	Englewood – GTE Liberty – GTE Trotwood – GTE

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Findlay	Findlay	Arcadia – Arcadia Arlington – GTE Benton Ridge – Benton Ridge Bloomdale – Sprint Carey – GTE Jenera – GTE McComb – GTE Mount Blanchard – GTE Mount Cory – Orwell North Baltimore – GTE Rawson – GTE Van Buren – GTE Vanlue – Vanlue
Fletcher – Lena	Fletcher – Lena Christiansburg Piqua	St. Paris – W. OH Troy – GTE

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Fostoria	Fostoria New Riegel	Arcadia – Arcadia Bascom – Bascom Bloomdale – Sprint Risingsun – Sprint
Franklin	Dayton Centerville Franklin Miamisburg – West Carrollton Middletown	Germantown – Germantown
Fremont	Fremont Lindsey	Bettsville –GTE Clyde – GTE Gibsonburg – GTE Green Springs – Sprint Helena – GTE Old Fort – Sprint Woodville – Sprint

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Fultonham	Fultonham New Lexington Roseville Somerset Zanesville	(None)
Cahanna	Columbus Met. Area	Cheshire Center – GTE Johnstown – Sprint Pataskala – Sprint Plain City – GTE Rathbone – GTE Sunbury – Sprint

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Gallipolis	Gallipolis Cheshire Guyan Rio Grande Vinton Walnut	Point Pleasant – C&P of W. Va.
Gates Mills	Cleveland Met. Area Chesterland Kirtland Mentor	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Sta. – Elyria East Claridon – Western Reserve Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Girard	Girard Hubbard Niles Youngstown	Warren – Sprint
Glenford	Glenford New Lexington Somerset Thornville	Newark – Alltel
Gnadenhutten	Gnadenhutten Newcomerstown Uhrichsville	New Philadelphia – GTE
Graysville	Graysville Duffy Lewisville New Matamoras Woodsfield	(None)

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3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Greensburg	Greensburg Akron Manchester North Canton Uniontown	(None)
Grove City	Columbus Met. Area	Cheshire Center – GTE Mt. Sterling – Sprint Pataskala – Sprint Rathbone – GTE Sunbury – Sprint

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Groveport	Columbus Met. Area	Cheshire Center – GTE Pataskala – Sprint Rathbone – GTE Sunbury – Sprint
Guyan	Guyan Arabia Gallipolis Walnut	Chesapeake – GTE
Harrisburg	Columbus Met. Area London	Cheshire Center – GTE Mt. Sterling – Sprint Pataskala – Sprint Rathbone – GTE Sunbury – Sprint
Hartville	Hartville Akron Canton Louisville Marlboro North Canton Uniontown	(None)

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Hillcrest	Cleveland Met. Area	Aurora – Western Reserve
	Chesterland	Bainbridge – Western Reserve
	Kirtland	Brunswick – GTE
		Columbia Sta. – Elyria
		East Claridon – Western Reserve
		Hinckley – Western Reserve
		Northfield – Western Reserve
		Richfield – Western Reserve
		Russell – Western Reserve
		Twinsburg – Western Reserve
Hilliard	Columbus Met. Area	Cheshire Center – GTE
		Pataskala – United
		Plain City – GTE
		Rathbone – GTE
		Sunbury – United
		Resaca – GTE

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Hillsboro	Hillsboro Belfast Danville Marshall Rainsboro Sugar Tree Ridge	Lynchburg – GTE Mowrystown – GTE Sinking Spring – GTE Leesburg – GTE
Holland	Toledo Met.	Delta – Alltel Lost Peninsula, Mich. – General of Mich. N. Sylvania, Mich. – GTE Richfield Center – Berkey – United Swanton – United Sylvania – GTE Waterville – United
Hubbard	Hubbard Girard Lowellville Youngstown Sharon	Lowellville, Pa. – Pa. Bell Warren – United

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Independence	Cleveland Met. Area	Aurora – Western Reserve
	Chesterland	Bainbridge – Western Reserve Brunswick – GTE Columbia Sta. – Elyria Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Ironton	Ironton Arabia	Chesapeake – GTE
Jamestown	Jamestown Beavercreek Bowersville Cedarville Dayton Jeffersonville Milledgeville South Solon Xenia	(None)

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Jeffersonville	Jeffersonville Bloomington Jamestown Milledgeville Sedalia South Solon Washington Ct. Hse.	(None)
Kent	Kent Akron Atwater Mantua Mogadore Ravenna Rootstown	Aurora – Western Reserve Hudson – Western Reserve Hiram – Western Reserve

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Kirtland	Kirtland Chesterland Gates Mills Hillcrest Mentor Painesville Terrace Wickliffe Willoughby	(None)
Lancaster	Lancaster Canal Winchester Carroll Rushville Sugar Grove	Amanda – GTE Baltimore – GTE Bremen – GTE Millersport – GTE Pleasantville – GTE Junction City – Sprint

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Leetonia	Leetonia Lisbon Columbiana Salem Youngstown	(None)
Leroy	Leroy Cleveland Mentor Painesville Willoughby	(None)
Lewisville	Lewisville Graysville Woodsfield	(None)

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Lindsey	Lindsey Fremont	Woodville – Sprint
Lisbon	Lisbon Columbiana East Liverpool East Palestine Leetonia Rogers Salem Salineville Wellsville New Waterford	Hanoverton – GTE Winona – GTE
Lockbourne	Columbus Met. Area	Ashville – GTE Cheshire Center – GTE Pataskala – Sprint Rathbone – GTE Sunbury – Sprint

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
London	London	Resaca – GTE
	Alton	
	Columbus	
	Harrisburg	
	Sedalia	
	South	
	Charleston	
	South Solon	
	South Vienna	
	West Jefferson	
Louisville	Louisville	(None)
	Canton	
	Hartville	
	North Canton	

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Lowellville	Lowellville Hubbard North Lima Youngstown	Lowellville, Pa. – Pa. Bell
Magnolia – Waynesburg	Magnolia – Waynesburg Canton North Canton	Mineral City – GTE Dell Roy – Verizon Malvern – Verizon
Manchester	Manchester Akron Canal Fulton Greensburg	(None)

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Mantua	Mantua Kent Ravenna	Aurora – Western Reserve Hiram – Western Reserve
Marietta	Marietta Newport Belpre New Matamoras	Barlow – GTE Bartlett – United Beverly – GTE Dexter City – GTE Lowell – GTE Lower Salem – GTE Watertown – GTE Williamstown, W. Va. – C&P of W. Va.
Marlboro	Marlboro Alliance Atwater Canton Hartville Rootstown	(None)

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Marshall	Marshall Belfast Hillsboro Rainsboro	(None)
Martins Ferry Bridgeport (Wheeling Zone VII)	Wheeling Zone VII	Adena – GTE
	Wheeling Zone VI	Dillonvale – Mt. Pleasant – GTE
	Wheeling Zone VIII	Tiltonsville – GTE
		Wheeling Zone I – C&P of W. Va. Wheeling Zone II – C&P of W. Va. Wheeling Zone III – C&P of W. Va. Wheeling Zone V – C&P of W. Va.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Massillon	Massillon Canal Fulton Canton Dalton Navarre North Canton	Beach City – GTE Brewster – GTE Wilmot – GTE
Maumee	Toledo Met. Area	Grand Rapids – GTE Lost Peninsula, Mich. – General of Mich. N. Sylvania, Mich. – GTE Richfield Center – Berkey – United Swanton – United Sylvania – GTE Waterville – United

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Medway	Medway Dayton Met. Area Donnelsville New Carlisle Springfield	(None)
Mentor	Mentor Gates Mills Kirtland Leroy Painesville Wickliffe Willoughby	Perry – Western Reserve

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Miamisburg – West Carrollton	Dayton Met. Area	Englewood – GTE
	Donnelsville	Farmersville – GTE
	Enon	Germantown – Germantown
	Franklin	Gratis – GTE
	Medway	Liberty – GTE
	New Carlisle	Trotwood – GTE
	Spring Valley	
Middletown	Middletown	Germantown – Germantown
	Dayton	Gratis – GTE
	Franklin	Seven Mile – Cincinnati Bell
	Monroe	
	Trenton	

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Milledgeville	Milledgeville Bowersville Jamestown Jeffersonville Washington Ct. Hse.	(None)
Mingo Junction	Mingo Junction Steubenville	Brilliant – GTE
Mogadore	Mogadore Akron Kent Uniontown	(None)
Monroe	Monroe Middletown Trenton	Cincinnati p Cincinnati Bell Hamilton – Cincinnati Bell

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Montrose	Cleveland Met. Area	Aurora – Western Reserve
	Chesterland	Bainbridge – Western Reserve Brunswick – GTE Columbia Sta. – Alltel, OH Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Murray City	Murray City Nelsonville Shawnee	Glouster – Sprint
Navarre	Navarre Canton Massillon	Beach City – GTE Brewster – GTE

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Nelsonville	Nelsonville Murray City Shawnee	Athens – GTE Logan – GTE New Marshfield – GTE The Plains – GTE
New Albany	Columbus Met. Area	Cheshire Center – GTE Johnstown – Sprint Pataskala – Sprint Sunbury – Sprint Rathbone – GTE Plain City – GTE
New Carlisle	New Carlisle Christiansburg Dayton Met. Area Donnelsville Medway North Hampton Springfield	Tipp City – GTE Troy – GTE

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Newcomerstown	Newcomerstown Gnadenhutten West Lafayette	New Philadelphia – GTE Cambridge – Verizon
New Holland	New Holland Bloomingburg Washington Ct. Hse.	(None)
New Lexington	New Lexington Corning Fultonham Glenford Roseville Shawnee Somerset Thornville Zanesville	Junction City – Sprint

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3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
New Matamoras	New Matamoras Duffy Graysville Marietta Newport	(None)
Newport	Newport Marietta New Matamoras	(None)
New Riegel	New Riegel Fostoria Tiffin	Bascom – Bascom Vanlue – Vanlue
New Waterford	New Waterford Columbiana East Palestine Rogers Lisbon North Lima Salem Youngtown	E. Palestine, Pa. – Pa. Bell

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3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Niles	Niles Girard North Jackson Youngstown	Cortland – Sprint Warren – Sprint
North Canton	North Canton Akron Canal Fulton Canton Greensburg Hartville Louisville Massillon Uniontown Magnolia – Waynesburg	(None)

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
North Hampton	North Hampton Christiansburg Donnelsville New Carlisle Springfield Tremont City	(None)
North Jackson	North Jackson Canfield Niles Youngstown	Berlin Center – Sprint Lake Milton – Sprint Warren – Sprint
North Lima	North Lima Canfield Columbiana Lowellville Youngstown New Waterford	Lowellville, Pa. – Pa. Bell

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
North Royalton	Cleveland Met. Area	Aurora – Western Reserve
	Chesterland	Bainbridge – Western Reserve Brunswick – GTE Columbia Sta. – Elyria Elyria – Alltel Hinckley – Western Reserve North Eaton – GTE Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Norwich	Norwich Philo Zanesville	New Concord – GTE
Olmsted Falls	Cleveland Met. Area	Aurora – Western Reserve
	Chesterland	Bainbridge – Western Reserve Brunswick – GTE Columbia Sta. – Elyria Elyria – Elyria Hinckley – Western Reserve North Eaton – GTE Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve

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3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Painesville	Painesville Kirtland Leroy Mentor Willoughby	Perry – Western Reserve Madison – Western Reserve Montville – Western Reserve Chardon – Western Reserve
Perrysburg	Toledo Met. Area	Haskins – Tontogany – GTE Lost Peninsula Mich. – General of Mich. North Sylvania, Mich. – GTE Sylvania – GTE Richfield Center – Berkey – Sprint Swanton – Sprint Waterville – Sprint Woodville – Sprint
Philo	Philo Norwich Roseville Zanesville	(None)

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Piqua	Piqua Fletcher – Lena	Bradford – Sprint Covington – Alltel Troy – GTE
Pitchin	Pitchin Cedarville South Charleston Springfield Yellow Springs – Clifton	(None)
Rainsboro	Rainsboro Hillsboro Marshall	Greenfield – GTE
Ravenna	Akron Atwater Ravenna Kent Mantua Rootstown	Garrettsville – GTE Wayland – Sprint Windham – Sprint Hiram – Western Reserve
Reynoldsburg	Columbus Met. Area	Baltimore – GTE Cheshire Center – GTE Pataskala – Sprint Rathbone – GTE Sunbury – Sprint Alexandria – Sprint

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Rio Grande	Rio Grande Gallipolis Vinton Walnut	(None)
Ripley	Ripley Aberdeen	Decatur – GTE Georgetown – GTE Russellville – GTE Higginsport – GTE
Rogers	Rogers Columbiana East Liverpool East Palestine Lisbon New Waterford	East Palestine, Pa. – Pa. Bell
Rootstown	Rootstown Atwater Kent Marlboro Ravenna Akron	(None)

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Roseville	Roseville Fultonham New Lexington Philo Zanesville	Crooksville – Sprint
Rushville	Rushville Lancaster Somerset Thornville	Bremen – GTE Pleasantville – GTE
St. Clairsville (Wheeling Zone VIII)	Bethesda	Adena – GTE
	Wheeling Zone VIII	Centerville – Western Reserve
	Wheeling Zone VI	Flushing – GTE
	Wheeling Zone VII	Morristown – Western Reserve Wheeling Zone I – C&P of W. Va. Wheeling Zone II – C&P of W. Va. Wheeling Zone III – C&P of W. Va. Wheeling Zone V – C&P of W. Va.

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3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Salem	Canfield East Palestine Salem Columbiana Leetonia Lisbon New Waterford Youngstown	Damascus – Sprint Winona – GTE Hanoverton – GTE
Salineville	Salineville East Liverpool Lisbon Wellsville	(None)
Sandusky	Sandusky Bloomington Castalia	Huron – GTE Kelley's Island – GTE Milan – GTE
Sebring	Sebring Alliance	Damascus – Sprint North Benton – Sprint North Georgetown – GTE

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3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Sedalia	Sedalia Bloomingburg Jeffersonville London South Solon	(None)
Sharon	Sharon Hubbard Youngstown	Sharon, Pa. – Pa. Bell Sharpsville, Pa. – Pa. Bell West Middlesex, Pa. – Pa. Bell Warren – United Hartford – United
Shawnee	Shawnee Corning Murray City Nelsonville New Lexington	Logan – GTE
Somerset	Somerset Fultonham Glenford New Lexington Rushville Thornville	Junction City – United

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Somerton	Somerton	(None)
	Barnesville	
	Beallsville	
	Bethesda	
	Woodsfield	
South Charleston	South Charleston	(None)
	Cedarville	
	London	
	Pitchin	
	South Solon	
	South Vienna	
South Solon	Springfield	
	South Solon	(None)
	Cedarville	
	Jamestown	
	Jeffersonville	
	London	
	Sedalia	
	South Charleston	

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
South Vienna	South Vienna London South Charleston Springfield	Catawba – GTE
Springfield	Springfield Donnelsville Enon Medway New Carlisle North Hampton Pitchin South Charleston South Vienna Tremont City Yellow Springs – Clifton Cedarville	Catawba – GTE Urbana – Champaign
Spring Valley	Spring Valley Dayton Met. Area Xenia	(None)

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Steubenville	Steubenville	Amsterdam – GTE
	Mingo Junction	Bergholz – GTE
	Toronto	Bloomington – Western Reserve
		Brilliant – GTE
		Dillonvale – Mt. Pleasant – GTE
		Follansbee, V. Va. – C&P of W. Va.
		Hopedale – Western Reserve
		Knoxville – GTE
		Richmond – GTE
		Smithfield – GTE
		Weirton, W. Va. – C&P of W. Va.
		Tiltonsville – GTE
Strongsville	Cleveland Met. Area	Aurora – Western Reserve
	Chesterland	Bainbridge – Western Reserve
		Brunswick – GTE
		Columbia Sta. – Elyria
		Elyria – Alltel
		Hinckley – Western Reserve
		North Eaton – GTE
		Northfield – Western Reserve
		Richfield – Western Reserve
		Russell – Western Reserve
		Twinsburg – Western Reserve

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Sugar Grove	Sugar Grove Lancaster	(None)
Sugar Tree Ridge	Sugar Tree Ridge Belfast Danville Hillsboro Winchester	Mowrystown – GTE
Terrace	Cleveland Met. Area Burton Chesterland Kirtland	Aurora – Western Reserve Bainbridge – Western Reserve Brunswick – GTE Columbia Sta. – Elyria Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve
Thornville	Thornville Glenford New Lexington Rushville Somerset	Hebron – Sprint Millersport – GTE Pleasantville – GTE Newark – Alltel

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Tiffin	Tiffin New Riegel	Attica – GTE
		Bascom – Bascom
		Bloomville – GTE
		McCutchenville – Sycamore
		Melmore – Sycamore
		Old Fort – Sprint
		Republic – GTE
		Sycamore – Sycamore
		Bettsville – GTE
Toledo	Toledo Met. Area	Curtice – Oregon – GTE
		Delta – Alltel
		Elmore – GTE
		Erie, Mich. – General of Mich.
		Genoa – GTE
		Grand Rapids – GTE
		Haskins – Tontogany
		Lambertville, Mich. – Whiteford (Mich.) – Alltel,
		Mich.
		Lost Peninsula, Mich. – General of Mich.
		Luckey – Sprint
		Moline – Sprint
		N. Sylvania, Mich. – GTE
		Richfield Center – Berkey – Sprint
		Stony Ridge – Sprint
		Swanton – Sprint
		Sylvania – GTE
		Temperance, Mich. – General of Mich.
		Waterville – Sprint
		Metamora – Sprint
		Woodville – Sprint

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Toronto	Toronto Steubenville Wellsville	Knoxville – GTE
Tremont City	Tremont City North Hampton Springfield	(None)
Trenton	Trenton Dayton Middletown Monroe	Seven Mile – Cincinnati Bell Hamilton – Cincinnati Bell Cincinnati – Cincinnati Bell

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Trinity	Cleveland met. Area	Aurora – Western Reserve
	Chesterland	Bainbridge – Western Reserve
		Brunswick – GTE
		Columbia Sta. – Alltel, OH
		Elyria – Alltel, OH
		Hinckely – Western Reserve
		North Eaton – GTE
		Northfield – Western Reserve
		Richfield – Western Reserve
		Russell – Western Reserve
		Twinsburg – Western Reserve
		Avon Lake – Century
Uhrichsville	Uhrichsville	Bowerston – GTE
	Gnadenhutten	Freeport – GTE
		New Philadelphia – GTE

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Uniontown	Uniontown Akron Greensburg Mogadore Hartville North Canton	(None)
Upper Sandusky	Upper Sandusky	Carey – GTE Harpster – GTE McCutchenville – Sycamore Nevada – GTE Sycamore – Sycamore Wharton – GTE
Vandalia	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley	Englewood – GTE Liberty – GTE Tipp City – GTE Trotwood – GTE Troy – GTE West Milton – Verizon

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Victory	Cleveland met. Area	Aurora – Western Reserve
	Chesterland	Bainbridge – Western Reserve
		Brunswick – GTE
		Columbia Sta. – Alltel, OH
		Elyria – Alltel
		Hinckley – Western Reserve
		North Eaton – GTE
		Northfield – Western Reserve
		Richfield – Western Reserve
		Russell – Western Reserve
		Twinsburg – Western Reserve

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Vinton	Vinton Cheshire Gallipolis Rio Grande	(None)
Walnut	Walnut Arabia Gallipolis Guyan Rio Grande	(None)
Washington Court House	Washington Ct. Hse. Bloomingburg Jeffersonville Milledgeville New Holland	(None)

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Wellsville	Wellsville East Liverpool Lisbon Salineville Toronto	Chester, W. Va. – C&P of W. Va.
Westerville	Columbus Met. Area	Cheshire Center – GTE Delaware – GTE Johnstown – Sprint Kilbourne – GTE Pataskala – Sprint Plain City – GTE Rathbone – GTE Sunbury – Sprint
West Jefferson	Columbus Met. Area London	Cheshire Center – GTE Pataskala – United Plain City – GTE Rathbone – GTE Sunbury – United Resaca – GTE
West Lafayette	West Lafayette Conesville Coshocton Newcomerstown	(None)

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Whitehouse	Toledo Met. Area	Grand Rapids – GTE
		Lost Peninsula, Mich. – General of Mich. Neapolis – Alltel, OH North Sylvania, Mich. – GTE Richfield Center – Berkey – United Swanton – United Sylvania – GTE Waterville – United
Wickliffe	Cleveland Met. Area	Aurora – Western Reserve
	Chesterland Kirtland Mentor	Bainbridge – Western Reserve Brunswick – GTE Columbia Sta. – Alltel, OH Hinckley – Western Reserve Northfield – Western Reserve Richfield – Western Reserve Russell – Western Reserve Twinsburg – Western Reserve

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Willoughby	Cleveland met.	Aurora – Western Reserve
	Area	
	Chesterland	Bainbridge – WR Western Reserve
	Kirtland	Brunswick – GTE
	Leroy	Columbia Sta. – Alltel, OH
	Mentor	Hinckley – Western Reserve
	Painesville	Northfield – Western Reserve
		Perry – Western Reserve
		Richfield – Western Reserve
		Russell – Western Reserve
Winchester	Winchester	Sardinia – GTE
	Sugar Tree Ridge	Seaman – GTE
		West Union – GTE
Woodsfield	Woodsfield	(None)
	Beallsville	
	Clarington	
	Duffy	
	Graysville	
	Lewisville	
	Somerton	

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Worthington	Columbus Met. Area	Cheshire Center – GTE Delaware – GTE Kilbourne – GTE Pataskala – Sprint Plain City – GTE Rathbone – GTE Sunbury – Sprint
Xenia	Xenia Beavercreek Bellbrook Bowersville Cedarville Jamestown Spring Valley Yellow Springs – Clifton Dayton	New Burlington – GTE Port William – GTE

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Yellow Springs – Clifton	Yellow Springs –	(None)
	Clifton	
	Beavercreek	
	Cedarville	
	Dayton	
	Enon	
	Fairborn	
	Pitchin	
	Xenia	
	Springfield	
Youngstown	Youngstown	Lowellville, Pa. – Pa. Bell
	Canfield	Berlin Center – United
	Columbiana	Cortland – United
	East Palestine	Warren – United
	Girard	
	Hubbard	
	Leetonia	
	Lowellville	
	Niles	
	North Jackson	
	North Lima	
	New Waterford	
	Salem	
	Sharon	

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

SBC Exchanges Continued

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OBT CO	OTHER TEL COS
Zanesville	Zanesville Dresden Fultonham Norwich Philo Roseville New Lexington	Adamsville – United Frazeysburg – United Gratiot – Newark

Cincinnati Bell Exchanges

Bethany-West Chester, Hamilton, Reily, Seven Mile, Shandon, Bethel, Clermont, Little Miami, Newtonsville, Williamsburg, Cincinnati, Harrison

(N)
—
(N)

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

B. Company's local exchange services are furnished for telecommunications originating in the following exchanges in accordance with the applicable assigned rate classes: Continued

AllTel Exchanges Continued

EXCHANGE AREA	EXCHANGE OBT CO
Delta	Liberty Center, Lyons, Metarmora, Neapolis, Swanton Toledo, Holland
Marne	Frayzeysburg
St. Louisville	Utica-Homer
St. Paris	Terre Haute
Elyria	Avon, Avon Lake, Amherst, Birmingham, Hinckley, Loraine, Vermillion, Wakeman
Chesterfield	Fayette, Lyons
Neapolis	Delta, Grand Rapids, Liberty Center, Napoleon, Swanton, Wauseon
Kenton	Ada, Alger, Belle Center, Dunkirk, Forest, LaRue, Marion, Mount Victory, Upper Sandusky
Granville	Alexandria, Hebron, Johnstown, Pataskala
Newark	Frayzeysburg, Glenford, Johnstown, Pataskala, Utica-Homer
Gratitot	
Columbia Station	
Covington	
Pleasant Hill	
Paulding	

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

C. Metropolitan Areas

1. The exchange areas include in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Olmsted Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby
Montrose	

2. The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus	Hilliard
Alton	Lockbourne
Canal Winchester	New Albany
Dublin	Reynoldsburg
Gahanna	Westerville
Grove City	West Jefferson
Groveport	Worthington
Harrisburg	

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.3 List of Exchange Areas and Local Service Areas Continued

C. Metropolitan Areas, Continued

3. The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton	Fairborn
Beavercreek	Miamisburg – West Carrollton
Bellbrook	Vandalia
Centerville	

4. The exchange areas include in the Toledo Metropolitan Area are as follows:

Toledo	Perrysburg
Holland	Whitehouse
Maumee	

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF LOCAL EXCHANGE RATES, Continued

3.1.4. Service Connection Charges

- A. Service Connection Charges are nonrecurring charges for establishing or modifying Services. Service Connection Charges are incurred by Customer-initiated requests only.
- B. Unless specifically exempted in this or other Sections of this Tariff, Service Connection Charges apply to all Customer-initiated requests, and are in addition to all other scheduled rates and charges.
- C. The charges specified herein reflect Service provided during regularly scheduled work hours, at current installation intervals and without work interruptions by the Customer.
- D. Customer requests for expedited Services that require installations on a date that is less than the normal offered interval may result in an increase in applicable Service Connection Charges.
- E. Customer requests performed on an out-of-hours basis shall also incur an add-on to applicable Service Connection Charges (excluding the Service Ordering Charge), along with any additional costs that may be involved.
- F. Service Connection Charges for the initial establishment of Service are payable with the first bill rendered for Service.
- G. Pursuant to the Commission's MTSS, the customer has the option of spreading installation charges over a three month period.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.2. EXCHANGE SERVICES

- 3.2.1. Exchange Access Services provide a Customer connection to Company's network, enabling the Customer, among other things, to:
- A. Originate communications to other points on Company's network;
 - B. Receive communications from other points on Company's network;
 - C. Access Company's Services as set forth in this and other Company tariffs;
 - D. Access local, interexchange and international telecommunications services provided by other authorized carriers and the customers of such carriers to the extent such carriers are interconnected with Company's network;
 - E. Access Company's business office for Service-related assistance;
 - F. Access 911 or E911 services, where available, operator services, directory assistance, and telecommunications relay services;
 - G. Access Operator-Assisted Calling Services; and
 - H. Access Directory Assistance.
- 3.2.2. Exchange Access Services may not be available to originate calls to other telephone companies' caller-paid information services (*e.g.*, NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services may be blocked by Company's facilities.
- 3.2.3. Exchange Access Customers receive one listing per assigned telephone number in the local White Pages Directory and receive a copy of the White Pages Directory at no additional charge.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.3. CUSTOM CALLING SERVICES

Company offers custom calling services for its Customers' convenience. Bundled Services Packages include the following custom calling features at no additional charge: Call Waiting, Call Forwarding, Three-Way Calling, Speed Dial 8, and Caller ID with Name. Additional custom calling features, as set forth in Section 4, may be subscribed to at a separate monthly price.

3.4. USAGE SERVICES

Usage Service is a switched service, used in conjunction with Access Line Service and offers users outbound seven or ten digit dialing and "1 plus" from points originating and terminating in the State of Ohio.

3.5. DIRECTORY ASSISTANCE SERVICE

Company provides Directory Assistance as an ancillary service exclusively to its customers. Directory Assistance is accessible by dialing "1", the area code of the desired number and "555-1212". No charge applies to calls from payphones, exchange lines of the State of Ohio and its political subdivisions, and a single registered line of a handicapped user.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.6. DIRECTORY LISTING

Company does not publish a directory or other similar listing of its Customers. However, Company will arrange for Customers, other than Customers requesting non-published service, to be listed in the directories and directory assistance records of the applicable incumbent local exchange carrier in accordance with the incumbent's listing service tariff schedule, subject to availability of such listing service to Company's Customers. Company hereby concurs in such schedules on file with the Commission that are current and effective as of the effective date of this tariff sheet.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.7. OPERATOR ASSISTANCE SERVICE

A Customer may obtain the assistance of an operator to complete calls in the following manner. The following surcharges will be applied on a per call basis.

- A. Third Number Billing provides the Customer with the capability to charge a call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.
- B. Collect Calls provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- C. Person to Person provides the Customer with the capability to place calls completed with the assistance of an operator to a particular station and person specified by the caller. The call may be billed to the called party.
- D. Station to Station provides the Customer with the capability to place calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.
- E. Busy Line Verification provides the Customer with the option to request operator verification of whether a specific line is busy or inoperative.
- F. Line Service Interrupt provides the Customer with the option to request operator interruption of a line that is in use, primarily for emergency situations.
- G. General Assistance provides the Customer with the option to request general information from the operator, such as dialing instructions, county or city codes, area code information and Company Customer Service 800 telephone numbers, but does not request the operator to complete the call.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.8. SEMI-PRIVATE AND PRIVATE LISTING SERVICES

A. Private Listing Service

At the request of Customer, the Customer's name, address, and telephone number will not be listed in any directory or directory assistance records available to the public, subject to the following:

1. The Company will endeavor to prevent the disclosure of the telephone number, but shall not be liable should such number be divulged through inadvertence, or under the following circumstances where the number will be disclosed:
 - a. Where the private listing service customer calls the enhanced universal emergency telephone number (i.e. 911) to the extent that the originating telephone number, address and name associated with the originating number are furnished to the 911 service Public Service Answering Points.
 - b. Where the private listing service customer calls the telephone number of a customer subscribing to Caller ID, without using Calling Party Number Blocking, to the extent that the originating telephone number is displayed on a Caller ID display device.
 - c. Where the private listing service customer is called back by a customer who subscribes to and uses Automatic Callback to return the call to the extent that the originating telephone number is displayed within the call detail section of the Automatic Callback subscriber's billing statement.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.8. SEMI-PRIVATE AND PRIVATE LISTING SERVICES, Continued

A. Private Listing Service, Continued

1, Continued

- d. Where the private listing service customer calls another customer, who interprets the phone call as a harassing or threatening call and uses the Call Trace service to have the calling party telephone number and further information referred to the local law enforcement agency. The extent to which pursuit continues would depend upon the law enforcement agency.
- e. Where the private listing service customer calls a customer who subscribes to and uses the Advanced Custom Calling Service Call Screening, the calling customer can prevent the possible exposure of his/her telephone number by using Calling Party Number Blocking.

B. Semi Private Listing Service

At the request of Customer, the Customer's name, address, and telephone number will not be listed in any directory available to the public. However, the listing will be contained in information records and will be furnished upon request of the calling party.

3.9. CALLING PARTY NUMBER BLOCKING

- 3.9.1 Per Call Blocking enables Customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented by dialing an activation code. The activation code must be used each time a call is made to prevent disclosure of the calling party's telephone number. Per call blocking is provided to all customers at no charge.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.9. CALLING PARTY NUMBER BLOCKING, Continued

- 3.9.2 Per Line Blocking enables customers to prevent the disclosure of the Customer's telephone number to the called party without the need for an activation code. Per line blocking is applicable on all outgoing calls placed from the Customer's line. Subscription per line blocking will be provided at no monthly charge on an optional basis to published and non-published Customers.
- 3.9.3 Automatic Call Back Blocking prohibits a Customer who subscribes to Automatic Call Back from returning a call by activating the Automatic Call Back code. By depressing an activation code before placing a local call or by utilizing per line blocking, a Customer may block the called party from returning a call to the Customer using Automatic Call Back. The caller must activate the code before placing each call in order to have Automatic Call Block activated, unless per line blocking is being used. This service is free to all Customers.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.10 SELECTIVE ACCESS POLICY, LOCAL TOLL SERVICE

Company, when providing toll service, may “universally” block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, Company, when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- (a) the customer is able to establish creditworthiness using one of the means for doing so available under the Commission rules, or
- (b) Company, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the Commission rules), or
- (c) Company, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the Commission’s credit establishment policies and/or are not set forth within a Commission approved tariff.

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select Company as his or her 1+ carrier of choice, Company may, subject to our tariffed toll deposit policies and the Commission’s rules on establishment of service (See Sections 4901:1-5-13 and Section 4901:1-5-14 OAC), require a deposit for toll service. This deposit shall be determined in accordance with Section 4901:1-5-13 (B) OAC, but Company may negotiate a lower deposit.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.10. SELECTIVE ACCESS POLICY, LOCAL TOLL SERVICE, Continued

Company may furnish credit information, acquired from Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

Upon payment by the customer of all past due toll debt to Company, Company will remove the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.11 APPLICATION OF INTEREXCHANGE RATES

3.11.1. The following sections set forth the rules and regulations governing the application of rates for Company Services, including the following general rate categories:

- A. Nonrecurring Charges for installation of facilities and Services;
- B. Monthly Rates for availability and use of facilities and Services; and
- C. Usage or Transaction Charges (where applicable).

3.11.2. Timing of Calls

- A. The Customer's usage charge is based on the actual usage of Company's Service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer and termination is determined by hardware supervision in which the distant local telephone company sends or ends an supervision signal to Company's switch or the software utilizing audio tone detection. The timing of the call occurs when the called party answers and terminated when either party hangs up.
- B. The minimum call duration for billing purposes is one minute with one minute billing increments thereafter.
- C. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.
- D. There is no billing for incomplete calls.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.11. APPLICATION OF INTEREXCHANGE RATES, Continued

3.11.3 Service Areas

- A. Unless otherwise specified in this Tariff, Company's Service area is statewide.
- B. Company's description of service area in no way compels Company to provide any Service in an area where facilities or other extenuating factors limits Company's ability to provide Service.

3.11.4 All Services are provided exclusively through broadband facilities furnished by Company or Customer, which enable combined transport of voice, high-speed data, and other services.

3.11.5 Service Connection Charges

- A. Service Connection Charges are nonrecurring charges for establishing or modifying Services. Service Connection Charges are incurred by Customer-initiated requests only.
- B. Unless specifically exempted in this or other Sections of this Tariff, Service Connection Charges apply to all Customer-initiated requests, and are in addition to all other scheduled rates and charges.
- C. The charges specified herein reflect Service provided during regularly scheduled work hours, at current installation intervals and without work interruptions by the Customer.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.11. APPLICATION OF INTEREXCHANGE RATES, Continued

3.11.5 Service Connection Charges, Continued

- D. Customer requests for expedited Services that require installations on a date that is less than the normal offered interval may result in an increase in applicable Service Connection Charges.
- E. Customer requests performed on an out-of-hours basis shall also incur an add-on to applicable Service Connection Charges (excluding the Service Ordering Charge), along with any additional costs that may be involved.
- F. Service Connection Charges for the initial establishment of Service are payable with the first bill rendered for Service.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.12 INTEREXCHANGE SERVICES

Company provides switched and dedicated telecommunications services which allow a customer to establish a communications path between two stations by using uniform dialing plans. Calls are billed in six (6) second increments. A thirty (30) second initial billing minimum is applicable on each call, unless otherwise specified in this tariff.

Granite Telecommunications Switched Access Service is a switched access service, offering users both outbound 1 plus and inbound, toll free long distance telecommunications services. The service offers direct dial capabilities of other underlying carrier(s) network services.

Granite Telecommunications Dedicated Access Service is a dedicated access service, offering users both outbound 1 plus and inbound, toll free long distance telecommunications services over dedicated local access connections to the underlying carrier's point of presence. This service is designed for subscribers with high traffic volumes, whose traffic volumes justify the additional costs of dedicated access facilities.

Granite Telecommunications Travel Card is a calling card service enabling Switched Access Service subscribers to place calls from any touch tone phone in the United States. Travel Card calls are billed at the Company's rate and appear on the subscriber's monthly long distance bill.

Directory Assistance is provided by Company's underlying carrier to subscribers of record. The Customer may access the underlying carrier's Directory Assistance by dialing the area code plus 555-1212. The Customer will be billed for such service by Company, except as stated in this tariff.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.12 INTEREXCHANGE SERVICES, Continued

Granite Prepaid Calling Card Service is a discretionary switched access service available to subscribers via a toll free number from any telephone in the United States. The user's account is credited for the amount of calling purchased and is debited as the subscriber places calls, until the account balance is depleted. Subscribers are informed of the amount of calling time remaining on the card at the time they access the Company's equipment and enter a card identification number and are reminded to replenish the account prior to its depletion at one (1) minute prior to the account's depletion. Subscribers may immediately replenish the account at any time by contacting the Company's customer service department and charging the desired amount to a valid credit card or by mailing a check to the Company. If the account is not replenished, access to the Company's underlying carrier network is blocked.

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SECTION 4 - RATES AND CHARGES

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES – VERIZON SERVICE AREA

Basic Exchange Services

4.1.1 Service Charges:	Bus	Bus	Res
TIER 1 – MAXIMUM RATES	MRC (1)	NRC (2)	NRC
Special Billing			
Service Order Charge, Initial		\$48.81	\$40.06
Service Order Charge, Subsequent		\$22.56	\$18.86
Central office Charge		\$16.38	\$16.38
Outside Plant Charge		\$48.81	\$48.81
Non-Payment Reconnection Charge (4)		\$38.94	\$36.25
Premises Work Charge		\$11.50	\$11.50
- first 15 minutes or fraction thereof		\$44.69	\$44.69
- each add'l 15 min. increment or fraction		\$11.44	\$11.44
Premise Wiring		\$18.38	

(1) Monthly Recurring Charge

(2) Nonrecurring Charge

(3) This portion of Service Order Charge is for work associated with receiving, recording, and process information for connection of service. Moves, changes or additions to existing service including record only charges performed in the central to provide exchange line service or customer requested changes distribution facilities between the serving central office

(4) An additional \$9.20 Premises Work Charge applies if a premise visit is required.

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA Continued

Basic Exchange Services Continued

	Bus MRC	Bus NRC	Res NRC
4.1.2 Direct-Inward-Dialing (DID):			
TIER 2 – ACTUAL RATES			
- Each Group of 10 DID or Fraction thereof	\$2.05		
- Each Group of 100 DID or Fraction thereof	\$20.50		
- Each DID trunk termination in the Central office	\$15.00		
4.1.3 IOD from PBX Trunks:			
TIER 1 – MAXIMUM RATES			
- Per Trunk	\$18.75		
- Per Initial DIOD Service Order		\$125.00	
4.1.4 Rotary (Hunting) Service:			
TIER 2 – ACTUAL RATES			
per line or trunk arranged for hunting		HTG	HTG

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA Continued

Basic Exchange Services Continued

4.1.5 Flat-Rate & Usage Sensitive Service	Bus	Res	TIER 1	TIER 2
	MRC	MRC	MAXIMUM	ACTUAL
Vertical Features (VF)			RATES	RATES
Call Waiting	\$3.13	\$3.13	X	
Call Forwarding (Variable)	\$0.75	\$0.75		X
Speed Calling				X
8-Number Capacity	\$0.75	\$0.75		X
30-Number Capacity	\$1.25	\$1.25		X
Three-Way Calling	\$2.75	\$2.75		X
Cancel Call Waiting	\$1.00	\$1.00		X
Call Forward Busy No Answer	\$3.00	\$3.00		X
Distinctive Ring	\$6.00	\$6.00		X
Fixed Call Forwarding				
Busy	\$1.00	\$1.00		X
No Answer	\$1.00	\$1.00		X
Busy No Answer	\$1.25	\$1.25		X
Camp on/Busy Number Redial	\$3.50	\$3.50		X
Last Number/Saved Number Redial	\$0.75	\$2.95		X
Special Call Waiting	\$6.25	\$6.25	X	
Do Not Disturb	\$3.00	\$3.00		X

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA Continued

Basic Exchange Services Continued

4.1.5 Flat-Rate & Usage Sensitive Service,
Continued

	Bus	Res	TIER 1	TIER 2
	MRC	MRC	MAXIMUM	ACTUAL
			RATES	RATES
<i>Other Features</i>				
Automatic Busy Redial	\$5.00	\$5.00		X
Automatic Call Return	\$5.00	\$5.00		X
Call Block	\$3.00	\$3.00		X
Special Call Handling				X
Acceptance	\$3.00	\$3.00		X
Forwarding	\$5.00	\$5.00		X
VIP Alert	\$3.00	\$3.00		X

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES VERIZON SERVICE AREA Continued

Basic Exchange Services Continued

4.1.5 Flat-Rate & Usage Sensitive Service
Continued

	Bus	Bus	Res	Res	TIER 1	TIER 2
	MRC	NRC	MRC	NRC	MAXIMUM	ACTUAL
Vertical Features (VF) Continued					RATES	RATES
<i>Number Identification</i>						
Anonymous Call Reject (ACR)	\$1.00		\$1.00			X
Caller ID Number	\$8.75		\$8.75		X	
Caller ID Name & Number	\$9.94		\$9.94		X	
Remote Call Forwarding Lines						X
Flat Rate, Initial Path	\$18.00		\$18.00			X
Flat Rate, Each Add. Path	\$18.00		\$18.00			X
Measured Rate, Initial Path	\$18.00		\$18.00			X
Measured Rate, Each Add. Path	\$18.00		\$18.00			X

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES VERIZON SERVICE AREA Continued

Basic Exchange Services Continued

4.1.5 Flat-Rate & Usage Sensitive Service
Continued

	Bus	Bus	Res	Res	TIER 1	TIER 2
	MRC	NRC	MRC	NRC	MAXIMUM	ACTUAL
					RATES	RATES
Choice PAC Discount						
3 or more Eligible Features	(\$30.00)		(\$40.00)			X
Toll Restriction:						
Option 1 per line (5)	\$6.00	\$12.00	\$4.00	\$12.00		X
Option 1 per trunk	\$10.00	\$12.00				X
Option 2 per line (6)	\$6.00	\$12.00	\$4.00	\$12.00		X
Option 2 per trunk	\$10.00	\$12.00				X
Directory Listings:						
Non-Listed						X
Non-Published	\$2.50		\$2.50		X	
Additional Listings	\$2.25		\$1.75			X

(5) Restricts any direct dialed 1+, 011+ (allows 1+ 800)

(6) Includes Option 1 plus 0+

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA Continued

Basic Exchange Services Continued

4.1.6 Measured Service All Calls		Bus	Bus	Res	Res
TIER 1 – MAXIMUM RATES		Day	Day	Day	Day
Mileage		1st Min	Addl	1st Min	Addl
0 to 10		\$0.20	\$0.20	\$0.20	\$0.20
11 to 22 miles		\$0.20	\$0.20	\$0.20	\$0.20
23 to 55 miles		\$0.20	\$0.20	\$0.20	\$0.20
56 miles to 124 miles		\$0.20	\$0.20	\$0.20	\$0.20
125 to 292 miles		\$0.20	\$0.20	\$0.20	\$0.20
				\$0.00	
		Bus	Bus	Res	Res
		Evening	Evening	Evening	Evening
Mileage		1st Min	Addl	1st Min	Addl
0 to 10		\$0.12	\$0.12	\$0.12	\$0.12
11 to 22 miles		\$0.16	\$0.16	\$0.16	\$0.16
23 to 55 miles		\$0.16	\$0.16	\$0.16	\$0.16
56 miles to 124 miles		\$0.16	\$0.16	\$0.16	\$0.16
125 to 292 miles		\$0.16	\$0.16	\$0.16	\$0.16
		\$0.00			
		Bus	Bus	Res	Res
		Night	Night	Night	Night
Mileage		1st Min	Addl	1st Min	Addl
0 to 10		\$0.08	\$0.08	\$0.08	\$0.08
11 to 22 miles		\$0.11	\$0.11	\$0.11	\$0.11
23 to 55 miles		\$0.11	\$0.11	\$0.11	\$0.11
56 miles to 124 miles		\$0.11	\$0.11	\$0.11	\$0.11
125 to 292 miles		\$0.11	\$0.11	\$0.11	\$0.11

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA Continued

Basic Exchange Services, Continued

4.1.7 Surcharges	Per Call
TIER 2 – ACTUAL RATES	(\$)
Directory Assistance	
Private Telephones	\$0.30
Public Telephones	
Calling Card	
Fully-Automated	\$0.25
Operator-Assisted	\$1.00
Operator-Assisted	
Collect	\$1.25
Billed to Third Party	\$1.25
Real-Time Rated	\$1.25
Person-to-Person	\$3.50
Coin Sent-Paid	\$1.25

4.1.8 Directory Assistance:

TIER 2 – ACTUAL RATES	
National Directory Assistance, per call	\$0.95
Directory Assistance, per call	\$0.35
Directory Assist Call Completion, per call	\$0.35

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA Continued

Basic Exchange Services, Continued

	Bus MRC	Bus NRC	Res MRC	Res NRC
4.1.9 Individual Line Flat Rated Service (7)				
TIER 1 – MAXIMUM RATES				
Rate Class 1	\$32.58	\$65.19	\$16.29	\$56.44
Rate Class 2	\$33.68	\$65.19	\$16.84	\$56.44
Rate Class 3	\$34.83	\$65.19	\$17.41	\$56.44
Rate Class 4	\$36.45	\$65.19	\$18.23	\$56.44
Rate Class 5	\$38.08	\$65.19	\$19.04	\$56.44
Rate Class 6	\$44.94	\$65.19	\$19.66	\$56.44

4.1.10 Individual Line Usage Rate Service (8)

TIER 1 – MAXIMUM RATES				
Rate Class 1	\$19.55	\$65.19	\$9.78	\$56.44
Rate Class 2	\$20.20	\$65.19	\$10.10	\$56.44
Rate Class 3	\$20.93	\$65.19	\$10.45	\$56.44
Rate Class 4	\$22.05	\$65.19	\$10.94	\$56.44
Rate Class 5	\$23.31	\$65.19	\$11.43	\$56.44
Rate Class 6	\$30.11	\$65.19	\$13.18	\$56.44

(7) Flat Rate Service offers Unlimited local calling with no usage charges

(8) Usage Rate Service offers Usage charges apply in addition to the monthly recurring line charge

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA Continued

Basic Exchange Services, Continued

	Bus MRC	Bus NRC	Res MRC	Res NRC
4.1.11 Multiline Key Flat Rate				
TIER 1 – MAXIMUM RATES				
Rate Class 1	\$48.86	\$65.19		
Rate Class 2	\$50.51	\$65.19		
Rate Class 3	\$52.24	\$65.19		
Rate Class 4	\$54.68	\$65.19		
Rate Class 5	\$57.10	\$65.19		
Rate Class 6	\$58.99	\$65.19		
Rate Classes per Section 3.1.3(B)				

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA Continued

Basic Exchange Services, Continued

	Bus MRC	Bus NRC
4.1.12 Multiline Key Usage Rate		
TIER 1 – MAXIMUM RATES		
Rate Class 1	\$29.31	\$65.19
Rate Class 2	\$30.31	\$65.19
Rate Class 3	\$31.34	\$65.19
Rate Class 4	\$32.80	\$65.19
Rate Class 5	\$34.26	\$65.19
Rate Class 6	\$37.70	\$65.19

4.1.13 PBX Trunk Flat Rate		
TIER 1 – MAXIMUM RATES		
Rate Class 1	\$65.15	\$65.19
Rate Class 2	\$67.35	\$65.19
Rate Class 3	\$69.65	\$65.19
Rate Class 4	\$72.90	\$65.19
Rate Class 5	\$76.14	\$65.19
Rate Class 6	\$91.56	\$65.19

4.1.14 PBX Trunk Usage Rate		
TIER 1 – MAXIMUM RATES		
Rate Class 1	\$39.09	\$65.19
Rate Class 2	\$41.04	\$65.19
Rate Class 3	\$43.25	\$65.19
Rate Class 4	\$45.46	\$65.19
Rate Class 5	\$47.90	\$65.19
Rate Class 6	\$61.35	\$65.19
Rate Classes per Section 3.1.3(B)		

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA Continued

Basic Exchange Services, Continued

	Bus MRC	Bus NRC	Res MRC
4.1.15 Direct Inward Dialing (DID)			
TIER 2 – ACTUAL RATES			
<i>DID Station Numbers</i>			
Block of 10 Numbers	\$2.05		
Block of 100 Numbers	\$20.50		
<i>DID Trunk Termination</i>	\$15.00		
<i>DIOD</i>	\$15.00	\$22203.00	
<i>Rotary Line Service</i>	\$2.00		

4.1.16 Optional Plans

TIER 2 – ACTUAL RATES

Community Calling(CC) (9)

<i>Individual Line</i>			
Rate Class 1	\$27.06		\$14.03
Rate Class 2	\$27.94		\$14.47
Rate Class 3	\$28.86		\$14.93
Rate Class 4	\$30.16		\$15.58
Rate Class 5	\$31.46		\$16.23
Rate Class 6	\$36.95		\$16.73
Rate Classes per Section 3.1.3(B)			

(9) Community Calling Service offers Flat rate service to all home exchanges and local calling areas

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA Continued

Basic Exchange Services, Continued

4.1.17 Optional Plans

	TIER 2 – ACTUAL RATES	Bus MRC	Res MRC
Community Calling(CC)			
<i>Multiline Key</i>			
Rate Class 1		\$40.09	
Rate Class 2		\$41.41	
Rate Class 3		\$42.79	
Rate Class 4		\$44.74	
Rate Class 5		\$46.68	
Rate Class 6		\$48.19	
<i>PBX Trunk</i>			
Rate Class 1		\$53.12	
Rate Class 2		\$54.88	
Rate Class 3		\$56.72	
Rate Class 4		\$59.32	
Rate Class 5		\$61.91	
Rate Class 6		\$74.25	

4.1.18 Community Plus(CP) (10)

	TIER 2 – ACTUAL RATES	
<i>Individual Line</i>		
Rate Class 1	\$56.06	\$25.03
Rate Class 2	\$56.94	\$25.47
Rate Class 3	\$57.86	\$25.93
Rate Class 4	\$59.16	\$26.58
Rate Class 5	\$60.46	\$27.23
Rate Class 6	\$65.95	\$27.73

Rate Classes per Section 3.1.3(B)

(10) Community Plus Service Offers flat rate calling to all home exchanges, local calling areas and certain other exchanges

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA Continued

Basic Exchange Services, Continued

	Bus MRC
4.1.18 Community Plus(CP) Continued	
TIER 2 – ACTUAL RATES	
<i>Multiline Key</i>	
Rate Class 1	\$69.09
Rate Class 2	\$70.41
Rate Class 3	\$71.79
Rate Class 4	\$73.74
Rate Class 5	\$75.68
Rate Class 6	\$77.19
<i>PBX Trunk Flat Rate</i>	
Rate Class 1	\$82.12
Rate Class 2	\$83.88
Rate Class 3	\$85.72
Rate Class 4	\$88.32
Rate Class 5	\$90.91
Rate Class 6	\$103.25
<i>PBX Trunk Usage Rate</i>	
Rate Class 1	\$53.12
Rate Class 2	\$54.88
Rate Class 3	\$56.72
Rate Class 4	\$59.32
Rate Class 5	\$61.91
Rate Class 6	\$74.25
Rate Classes per Section 3.1.3(B)	

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA Continued

Basic Exchange Services, Continued

4.1.19 Optional Plans	Bus	Res
TIER 2 – ACTUAL RATES	MRC	MRC
Premium Calling (PC) (11)		
<i>Individual Line</i>		
Rate Class 1	\$76.06	\$33.03
Rate Class 2	\$76.94	\$33.47
Rate Class 3	\$77.86	\$33.93
Rate Class 4	\$79.16	\$34.58
Rate Class 5	\$80.46	\$35.23
Rate Class 6	\$85.95	\$35.73
<i>Multiline Key</i>		
Rate Class 1	\$89.09	
Rate Class 2	\$90.41	
Rate Class 3	\$91.79	
Rate Class 4	\$93.74	
Rate Class 5	\$95.68	
Rate Class 6	\$97.19	
<i>PBX Trunk</i>		
Rate Class 1	\$102.12	
Rate Class 2	\$103.88	
Rate Class 3	\$105.72	
Rate Class 4	\$108.32	
Rate Class 5	\$110.91	
Rate Class 6	\$123.25	

Rate Classes per Section 3.1.3(B)

(11) Premium Calling Service offers flat rate calling to all exchanges.

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA Continued

Basic Exchange Services, Continued

4.1.20 Business MOU

TIER 2 – ACTUAL RATES

	Peak		Off-Peak	
	First Minute	Add'l Minute	First Minute	Add'l Minute
Usage Charges				
<i>Usage Sensitive Service</i>				
Home Calling Area	\$0.0300	\$0.0100	\$0.0150	\$0.0050
Extended Service Area				
Area A (1 - 10 Miles)	\$0.0700	\$0.0200	\$0.0350	\$0.0100
Area B (11 - 22 Miles)	\$0.0900	\$0.0300	\$0.0450	\$0.0150
Area C (22+ Miles)	\$0.1200	\$0.0400	\$0.0600	\$0.0200
 <i>CC and CP</i>	 \$0.0500	 \$0.0500	 \$0.0500	 \$0.0500
 <i>Extended Local Calling Plan</i>				
Area A (1 - 10 Miles)	\$0.1300	\$0.0400	\$0.0600	\$0.0200
Area B (11 - 22 Miles)	\$0.1600	\$0.0500	\$0.0800	\$0.0300
Area C (22+ Miles)	\$0.2100	\$0.0700	\$0.1100	\$0.0400

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA Continued

Basic Exchange Services, Continued

4.4.21 Residential MOU

TIER 2 – ACTUAL RATES

	Peak		Off-Peak	
	First Minute	Add'l Minute	First Minute	Add'l Minute
Usage Charges				
<i>Usage Sensitive Service</i>				
Home Calling Area	\$0.0300	\$0.0100	\$0.0150	\$0.0050
Extended Service Area				
Area A (1 - 10 Miles)	\$0.0700	\$0.0200	\$0.0350	\$0.0100
Area B (11 - 22 Miles)	\$0.0900	\$0.0300	\$0.0450	\$0.0150
Area C (22+ Miles)	\$0.1200	\$0.0400	\$0.0600	\$0.0200
 <i>CC and CP</i>	 \$0.0500	 \$0.0500	 \$0.0500	 \$0.0500
 <i>Extended Local Calling Plan</i>				
Area A (1 - 10 Miles)	\$0.1300	\$0.0400	\$0.0600	\$0.0200
Area B (11 - 22 Miles)	\$0.1600	\$0.0500	\$0.0800	\$0.0300
Area C (22+ Miles)	\$0.2100	\$0.0700	\$0.1100	\$0.0400

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA Continued

Basic Exchange Services, Continued

	Bus MRC	Bus NRC	Res MRC	Res NRC
4.1.22 Additional Charges				
TIER 2 – ACTUAL RATES				
End User Common Line (EUCL)				
Individual Line	\$6.50		\$6.50	
Multiline Key/PBX Trunk	\$8.19		\$7.00	
Universal Service Fund				
Individual Line	\$0.66		\$0.66	
Multiline	\$1.04		\$0.70	
PBX Trunk with 9 LNPs	\$1.38			
Directory Assistance	\$0.35		\$0.35	
Touch Tone Calling				
Individual Line	\$2.50		\$2.50	
Trunk Line	\$4.00		\$4.00	
4.1.23 Other Charges				
TIER 2 – ACTUAL RATES				
Billing Options				
Per Account	\$1.50	\$18.05	\$1.50	\$18.05
Per Page		\$0.10		\$0.10

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued

Centrex Services

4.1.24 Centrex

TIER 1 – MAXIMUM RATES

Centrex Line	MRC
3-25 lines, per line	\$37.50
26 - 50 lines, per line	\$35.00

Feature Series 1000	\$1.88
Feature Series 2000	\$2.29
Feature Series 3000	\$2.50

CentraNetR CLASS

3-25 Lines	\$6.25
26-50 Lines	\$5.63
51-500 Lines	\$5.00
Over 500 Lines	

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued

Centrex Services

4.1.25 Optional Features	MRC
TIER 2 – ACTUAL RATES	
Attendant Additional Console Member	
Attendant Flexible Night Answer	\$1.00
Attendant Identification - Multiple	
Directory Numbers	\$1.00
Attendant Mixed Night Answer (1)(2)	\$1.00
Attendant Non-Data Link Console Interface (3)	\$40.00
Attendant Predetermined Night Answer	\$1.00
Attendant Universal Night Answer (1)(4)(5)	\$1.00
Authorization Codes, per group of 10	\$1.00
Automatic Route Selection	\$2.00
Code Calling Access (1)	\$25.00
Dictation Access & Control (1)	\$25.00

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued

Centrex Services, Continued

4.1.25 Optional Features Continued	MRC
TIER 2 – ACTUAL RATES	
FX Access	\$0.03
Limited Automatic Call Distribution	\$0.25
Music On Hold Access (1)	\$0.50
Paging/Public Address Access (1)	\$4.48
Pilot Number of Hunt Groups	\$25.00
Preferential Hunting (2)	\$0.20
Priority Queuing (3)	\$0.15
Proprietary Set Interface	\$1.60
Recorded Announcement	\$1.60
Speed Call 30 (System)	\$2.50
Station Message Detail Recording**	\$150.00
Stop Hunt (2)(4)	\$1.50
Terminal Make Busy (4)	\$1.50
Tie Facility Access	\$25.00
T1 Access	\$50.00
WATS Access	\$0.05
800 Service Access	\$0.50
Music On Hold Access (1)	\$1.00
Paging/Public Address Access (1)	\$5.00
Pilot Number of Hunt Groups	\$50.00
Preferential Hunting (2)	\$0.30
Priority Queuing (3)	\$0.30
Proprietary Set Interface	\$1.80
Recorded Announcement	\$0.03
Speed Call 30 (System)	\$0.25
Station Message Detail Recording**	\$0.50
Stop Hunt (2)(4)	\$4.48

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued

Centrex Services, Continued

4.1.25 Optional Features Continued	MRC
TIER 2 – ACTUAL RATES	
Terminal Make Busy (4)	\$1.80
Tie Facility Access	\$3.00
T1 Access	\$300.00
WATS Access	\$3.00
800 Service Access	\$3.00
CallerID-Number, per line	
3-25 Lines	\$6.00
26-50 Lines	\$4.50
51-100 Lines	\$2.00
Over 100 Lines	\$0.70
CallerID-Name and Number, per line	
3-25 Lines	\$6.00
26-50 Lines	\$4.50
51-100 Lines	\$2.00
Over 100 Lines	\$1.50
VIP Alert, per line	\$4.00

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued

Centrex Services, Continued

4.1.26 Switched Data High Speed and	MRC	NRC
TIER 2 – ACTUAL RATES		
Low Speed Customer Line		
(a) Low Speed Access		
Single Line, per line	\$37.00	\$50.00
CentraNet® Line		
3-49 Lines, each	\$40.00	\$50.00
50-100 Lines, each	\$37.00	\$50.00
101 Lines and above, each	\$34.00	\$50.00
 High Speed Access		
Single Line, per line	\$47.00	\$50.00
CentraNet® Line		
3-49 Lines, each	\$50.00	\$50.00
50-100 Lines, each	\$47.00	\$50.00
101 Lines and above, each	\$44.00	\$50.00

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued

Centrex Services, Continued

4.1.27 CentraNet® CustoPAK Service Lines, each*	MRC	TIER 1 MAXIMUM RATES	TIER 2 ACTUAL RATES
Basic Package Includes:	\$41.00		X
Assume Dial "9"			X
Call Transfer--(All Calls)			X
Call Hold			X
Consultation Hold			X
Distinctive Ring (Inside/Outside Ringing)			X
Direct Inward Dialing (DID)			X
Direct Outward Dialing (DOD)			X
Intercom Dialing			X
Three-Way Calling			X
Touch Calling			X
4.1.28 Selectable Features			X
Busy Redial	\$4.00		X
Call Block	\$3.00		X
Call Park	\$3.00		X
Call Park Directed	\$4.00		X
*69	\$4.00		X
Call Trace			X
Caller ID-Number Only	\$7.50	X	
Caller ID	\$7.00		X
Executive Busy Override	\$4.00		X
Last Number Redial	\$4.00		X
Select Call Forwarding	\$4.00		X
Priority Call	\$3.00		X

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued

ISDN Services,

4.1.29 Single Line ISDN Service	Business	Residential
TIER 2 – ACTUAL RATES	MRC	NRC
ISDN Access		
Measured Service	\$24.00	\$200.00
400 block of time (12)	\$92.41	\$200.00
Usage Charge	\$0.05	
Optional Features		
B-Packed, per channel	\$120.00	
D-Packet, per channel	\$5.00	
Feature Packages		
MBKS (13)	\$6.00	\$25.00
MBKS Deluxe (14)	\$8.00	\$25.00

(12) \$0.05 per minute each over 400 hours

(13) Include: Analog Shared Directory Number on all SM configurations, Automatic Callback on Busy, Bridging call forwarding, call pickup, conference calling, drop, feature function buttons, drop, hold manual exclusion, multiple directory number buttons, speed calling, transfer, time and date display, two-digit intercom dialing

(14) Delayed and abbreviated ringing, display for ringing call appearances only, initiated priority calling, inspect for ISDN terminals, intercom alerting, originating priority calling, outgoing called line identification for ISDN terminals priority calling, incoming only

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued

ISDN Services, Continued

4.1.29 Single Line ISDN Service Continued	Business	Residential
TIER 2 – ACTUAL RATES	MRC	NRC
ISDN Access Continued		
Attendant Services	\$25.00	\$100.00
Data 1000 (15)	\$3.00	\$15.00
Data 2000 (16)	\$5.00	\$15.00
X.25 Enhanced (17)	\$5.00	\$15.00
Miscellaneous Charges		
Secondary Directory Number	\$0.40	
Data Direct Connect	\$1.00	
Data Closed User	\$1.00	

(15) Data 1000 Feature Package includes Data Call Forward, Data Multi-Line Hunt Group, Data Speed, Call-Short List, and Data Toll Restriction.

(16) Data 2000 Feature Package includes Data Call Back, Data Circular Hunting, Data Group Speed Calling 30, and Data Speed Call-Long List or any combination of Data 1000/Data 2000 features. A single line may not be equipped for both Data Multi-Line Hunt and Data Circular Hunting.

(17) X.25 Flow Control Parameter Negotiation - X.25 Incoming Calls Barred, X.25 Outgoing Calls Barred, X.25 Throughput Class Negotiation, X.25 Transmit Delay Selection and Indication, X.25 Closed User Groups - X.25 Fast Select - X.25 Fast Select Acceptance -X.25 Hunt Groups, X.25 One-Way Outgoing Logical Channel - X.25 Permanent Virtual Circuit

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued

ISDN Services, Continued

4.1.29 Single Line ISDN Service Continued	Business	Residential
TIER 2 – ACTUAL RATES	MRC	NRC
ISDN Access Continued		
3-15 lines	\$21.50	
16-50 lines	\$21.00	
51-100 lines	\$20.50	
101-500 lines	\$20.00	
ISDN Multipoint Access		
3-15 lines	\$23.50	
16-50 lines	\$23.00	
51-100 lines	\$22.50	
101-500 lines	\$22.00	
Optional Features		
B-Voice CSD Channel	\$9.00	
B-CSD Channel	\$8.00	
B-Voice Only Channel	\$2.00	
B-Packet Switched Data Channel	\$120.00	
D-Packet Switched Data Channel	\$15.00	
Miscellaneous Charges BRI and SLISDN		
Secondary Directory Number	\$0.40	
Data Direct Connect	\$1.00	
Data Closed User	\$1.00	
Loop Extension	\$28.50	\$50.00
End User Common Line Charges	\$7.00	
Universal Service Fund	\$1.13	
ISDN Port Line Charge	\$1.98	

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SECTION 4 - RATES AND CHARGES Continued

4.1 LOCAL EXCHANGE SERVICE RATES AND CHARGES - VERIZON SERVICE AREA, Continued

ISDN Services, Continued

4.1.29 Single Line ISDN Service Continued	Business	Residential
TIER 2 – ACTUAL RATES	MRC	NRC
ISDN Access Continued		
PRI Access	\$400	\$400.00
PRI Facility	\$240	\$450.00
PRI Digital Transport Each Termination	\$28.90	
PRI Digital Transport Each Airline Mile	\$10.76	
Channel Activations		
Voice Channel Activation (Flat Rate)	\$15.00	
Voice Channel Activation (Measured Rate)	\$5.00	
Miscellaneous Charges		
Subsequent Activity Charge		\$200.00
End User Common Line	\$40.95	
PICC	\$11.00	
Universal Service Fund	\$6.36	
ISDN Line Port Charge	\$10.00	

Digital ISDN is additive to regular business local exchange service, in which customers may choose from several variations of 2B + D. Digital ISDN Single Line Access provides support for connecting from one to eight terminals belonging to the same customer on an individual digital loop line. Each digital local loop is arranged with B-Channel or D-Channel configuration or both. The B channel services include Circuit Switched Voice (CSV) and Circuit Switched Data (CSD). The D channel service includes Packet Switched Data (PSD). Foreign Exchanges charges applied to customers that receive service from a different central office than their normal central office. Verizon offers ISDN under Measured Rate Option or a Block of Time Option. The Block of Time Option allows up to 400 hours of use each month for voice/switched data calls terminating within the local calling. Usage that exceeds this allowance is subject to usage charges.

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA

Basic Exchange Services – SBC Service Area

4.2.1 SBC/Ameritech Business and Residential Service	Bus	Res
TIER 1 – MAXIMUM RATES	NRC	MRC
Service Charges:		
Service Ordering Charge, Complex	\$19.81	\$22.06
Service Ordering Charge, Simple	\$31.88	\$22.06
Central Office Connection Charge, Complex	\$21.25	\$10.31
Central Office Connection Charge, Simple	\$16.25	\$10.31
Line Connection Charge, Complex	\$20.63	\$13.25
Line Connection Charge, Simple	\$30.44	\$13.25
Centrex Service Order Charge	\$57.50	\$0.00
Centrex Central Office Charge	\$2.19	\$0.00
Centrex Line Connection Charge	\$4.19	\$0.00
PBX Trunk Service Ordering Charge	\$30.63	\$30.63
PBX Central Office Charge	\$18.13	\$18.13
PBX Line Connection Charge (18)	\$12.94	\$12.94
FCO Service	\$475.88	\$445.63
FX Service and FXE Service	\$569.63	\$539.31
Service and Feature Change Charge	\$9.13	\$9.94
Remote Call Forwarding	\$70.31	\$70.31
Local Service Establishment Charge (19)	\$51.94	\$36.06
Service Change Charge, complex	\$51.94	\$36.06
Service Change Charge, Simple	\$11.63	\$11.63
Telephone Number Change Charge, Complex	\$51.94	\$22.38
Telephone Number Change Charge, Simple	\$38.94	\$38.94
Premises Work Charge		
- first 15 minutes or fraction thereof	\$31.25	\$31.25
- each add'l 15 min. increment or fraction	\$12.50	\$12.50

(18) Charges applicable to FCO, FX, and FXE service are in addition to those for establishing the exchange service with which they are associated.

(19) Also, change class of service charge

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area

4.2.2 SBC/Ameritech Business and Residential Service

Continued

	Bus	Res
TIER 1 – MAXIMUM RATES	NRC	MRC
Service Charges:		
Restoral of Service Complex (20)	\$33.19	\$33.19
Restoral of Service Simple (21)	\$40.38	\$40.38
Service Restored after temporary suspension - Complex	\$94.81	\$77.88
Service Restored after temporary suspension - Simple	\$41.94	\$41.94
Service Restored after temp. interception - Complex	\$109.63	\$78.13
Service Restored after temp. interception - Simple	\$41.94	\$41.94

(20) Service restoral after temporary denial but prior to completion of order to disco

(21) Service per service or system

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area Continued

4.2.3 Flat-Rate & Usage Sensitive Service

	Bus	Res	TIER 1	TIER 2
	MRC	MRC	MAXIMUM	ACTUAL
			RATES	RATES
<i>Custom Calling (CC)</i>				
Call Waiting	\$6.25	\$5.19	X	
Call Forwarding (Variable)	\$4.00	\$4.00		X
Three-Way Calling	\$4.00	\$4.00		X
<i>Advanced Custom Calling</i>				
Repeat Dialing	\$4.00	\$4.10		X
Call Selector	\$4.00	\$4.00		X
Call Return	\$4.00	\$4.10		X
Call Screening	\$4.00	\$4.00		X
Caller ID				
Standard	\$8.75	\$7.50	X	
With Name Enhancement	\$2.50	\$1.95		X
Multi-Ring Feature				X
First Add'l. Number	\$4.00	\$4.00		X
Second Add'l. Number	\$3.95	\$2.00		X
Busy Line Transfer (BLT)				X
Standard	\$0.60	\$0.60		X
Customer Control Option	\$1.00	\$1.00		X
Alternate Answering (AA)	\$0.60	\$0.60		X
Message Waiting Tone	\$0.25	\$0.25		X
Easy Call (Off-Hook Dial)	\$1.50	\$1.50		X

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area Continued

4.2.3 Flat-Rate & Usage Sensitive Service Continued

	Bus	Bus	Res	Res	TIER 1	TIER 2
	MRC	NRC	MRC	MRC	MAXIMUM	ACTUAL
					RATES	RATES
<i>Per-Use/Temporary Features</i>						
Three-Way Calling	\$0.88		\$0.88		X	
Automatic Callback	\$0.88		\$0.88		X	
Repeat Dialing	\$0.94		\$0.94		X	
Call Forwarding (Temporary)	\$1.13	\$6.25	\$1.13	\$6.25	X	

4.2.4 Toll Restriction:

Call Blocking		\$9.30		\$9.30		X
Call Blocking, Centrex		\$41.55				X
Toll Restriction (22)	\$51.50	\$24.40	\$2.90	\$12.00		X
Selective Call Screening	\$5.50		\$5.20			X
International Call Blocking		\$3.50		\$3.50		X

4.2.5 Directory Listings:

Non-Listed	\$1.10		\$1.10			X
Non-Published	\$1.38		\$1.38		X	
Additional Listings	\$2.50		\$1.50			X

(22) Per individual non-residential service or PBX trunk equipped

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area Continued

4.2.6 Business and Residential MTS Usage

TIER 2 – ACTUAL RATES		Day FIRST MINUTE	Day ADD'L. MINUTE	FIRST MINUTE	ADD'L. MINUTE
Dial Station	Calling Card				
Mileage - Schedule A and B					
ALL		\$0.2300	\$0.2300	\$0.2100	\$0.2100
		Evening FIRST MINUTE	Evening ADD'L. MINUTE	FIRST FIRST MINUTE	ADD'L. ADD'L. MINUTE
		\$0.1600	\$0.1600	\$0.1700	\$0.1700
		Night FIRST MINUTE	Night ADD'L. MINUTE	FIRST FIRST MINUTE	ADD'L. ADD'L. MINUTE
		\$0.1600	\$0.1600	\$0.1500	\$0.1500

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area Continued

4.2.7 Business and Residential MTS Usage Continued

	Day		Day	
	FIRST	ADD'L.	FIRST	ADD'L.
Operator-Assisted	MINUTE	MINUTE	MINUTE	MINUTE
Mileage				
ALL	\$0.4500	\$0.4500	\$0.4500	\$0.4500
	Evening		Evening	
	FIRST	ADD'L.	FIRST	ADD'L.
	MINUTE	MINUTE	MINUTE	MINUTE
	\$0.4500	\$0.4500	\$0.4500	\$0.4500
	Night		Night	
	FIRST	ADD'L.	FIRST	ADD'L.
	MINUTE	MINUTE	MINUTE	MINUTE
	\$0.4500	\$0.4500	\$0.4500	\$0.4500

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area Continued

4.2.8 Business and Residential MTS Usage Continued

TIER 2 – ACTUAL RATES

Dial Station Calling Card	Day		Day	
	FIRST	ADD'L.	FIRST	ADD'L.
	MINUTE	MINUTE	MINUTE	MINUTE
Mileage - Schedule C				
ALL	\$0.00	\$0.00	\$0.1400	\$0.1400
	Evening		Evening	
	FIRST	ADD'L.	FIRST	ADD'L.
	MINUTE	MINUTE	MINUTE	MINUTE
	\$0.00	\$0.00	\$0.0700	\$0.0700
	Night		Night	
	FIRST	ADD'L.	FIRST	ADD'L.
	MINUTE	MINUTE	MINUTE	MINUTE
	\$0.00	\$0.00	\$0.0700	\$0.0700

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area Continued

4.2.11 Surcharges **Per Call**

TIER 2 – ACTUAL RATES

Directory Assistance	\$0.30
Calling Card	
Fully-Automated	\$0.50
Semi-Automated	\$1.25
Operator-Assisted	
Collect	\$1.10
Billed to Third Party	\$1.50
Real-Time Rated	\$1.10
Person-to-Person	\$3.00
Coin Sent-Paid	\$1.10

4.2.12 Directory Assistance:

TIER 2 – ACTUAL RATES

Local - Customer Dialed	\$0.75
Directory Assistance	\$0.30
Directory Assistance Call Completion	\$0.30
National Directory Assistance	\$1.25

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area Continued

4.2.13 Individual Measured Rate Service

	TIER 1 – MAXIMUM RATES	BUS MRC	BUS NRC	RES MRC	RES NRC
Rate Class A (23)					
Rate Class B		\$22.81	\$78.56		
Rate Class C		\$25.31	\$78.56		
Rate Class D		\$28.44	\$78.56		

4.2.14 Individual Message Rate Service

	TIER 1 – MAXIMUM RATES				
Rate Class A (24)					
Rate Class B		\$30.50	\$78.56	\$11.14	\$45.63
Rate Class C		\$33.00	\$78.56	\$11.14	\$45.63
Rate Class D		\$36.13	\$78.56	\$11.14	\$45.63

(23) The measured plan has no usage allowance and all calls are time- and distance-sensitive

(24) The Business Message Plan offers a usage allowance of 73 calls per line/trunk before a charge applies to each call. Residential Call Allowance = 30

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area Continued

4.2.15 Multiline Key Measured Rate	BUS	BUS	RES	RES
TIER 1 – MAXIMUM RATES	MRC	NRC	MRC	NRC
Rate Class A				
Rate Class B	\$27.44	\$78.56		
Rate Class C	\$29.94	\$78.56		
Rate Class D	\$33.06	\$78.56		

4.2.16 Multiline Key Message Rate

TIER 1 – MAXIMUM RATES		
Rate Class A		
Rate Class B	\$35.13	\$78.56
Rate Class C	\$37.63	\$78.56
Rate Class D	\$40.75	\$78.56

Rate Classes per Section 3.1.3(B)

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area Continued

	BUS	BUS	RES	RES
	MRC	NRC	MRC	NRC
4.2.17 PBX Trunk Measured Rate				
TIER 1 – MAXIMUM RATES				
Rate Class A				
Rate Class B	\$27.44	\$78.56		
Rate Class C	\$29.94	\$78.56		
Rate Class D	\$33.06	\$78.56		

4.2.18 PBX Trunk Message Rate

TIER 1 – MAXIMUM RATES			
Rate Class A	\$39.94	\$78.56	
Rate Class B	\$42.44	\$78.56	
Rate Class C	\$45.56	\$78.56	
Rate Class D			

4.2.19 Residential Flat Rate Service

TIER 1 – MAXIMUM RATES			
Access Area A			
Access Area B		\$17.81	\$45.63
Access Area C		\$17.81	\$45.63
Access Area D		\$17.81	\$45.63
Rate Classes per Section 3.1.3(B)			

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area Continued

4.2.20 Direct Inward Dialing (DID) Measure or Message	BUS	BUS	RES	RES
	MRC	NRC	MRC	NRC
TIER 2 – ACTUAL RATES				
<i>DID Station Numbers</i>				
First 20 DID Numbers	\$3.20	\$150.00		
Addl 20 DID Numbers	\$3.20	\$54.20		
Individual DID Number	\$0.25			
<i>DID Trunk Termination</i>	\$19.00	\$155.00		

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area Continued

BUS

MRC

4.2.21 IOD from PBX Trunks:

TIER 2 – ACTUAL RATES

- Per Trunk	\$48.45
- Per Initial DIOD Service Order	\$474.15

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area Continued

Business Usage (25)

PEAK 8:00 AM - 8:59 PM Monday - Friday
OFF-PEAK All Other Times

4.2.22 Business Usage

TIER 1 – MAXIMUM RATES	Measured	Add'l	Message	Add'l
	First	Minute	Per	Message
	Minute	Minute	Message	Message

Usage Charges

Usage Sensitive Service

Local Calls

Area A (1 – 10 Miles)	\$0.02	\$0.01	\$0.10	\$0.00
Area B (11 – 22 Miles)	\$0.02	\$0.01	\$0.10	\$0.00
Area C (23 to 55 Miles)	\$0.03	\$0.01	\$0.10	\$0.00
	\$0.00	\$0.00	\$0.00	\$0.00

Local Calling Plus Calls (25)

Area A (1 – 10 Miles)	\$0.03	\$0.01	\$0.03	\$0.01
Area B (11 - 22 Miles)	\$0.03	\$0.01	\$0.03	\$0.01
Area C (23 to 55 Miles)	\$0.03	\$0.01	\$0.03	\$0.01

(25) Message Rate Service has an allowance of 73 calls

(26) An * exchange indicates that Local Calling Plus (LCP) is available. A ^ exchange indicates that the Community Calling option is available

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area Continued

4.2.23 Residential Usage	First	Add'l.	First	Add'l.
TIER 1 – MAXIMUM RATES	Minute	Minute	Minute	Minute
Usage Charges (Peak)				
<i>Local Calls</i>			\$0.10	\$0.00
<i>Local Calling Plus Calls</i>				
Mileage				
10	\$0.05	\$0.01	\$0.05	\$0.01
22	\$0.05	\$0.01	\$0.05	\$0.01
999	\$0.05	\$0.01	\$0.05	\$0.01
Usage Charges (Off-Peak)				
<i>Local Calls</i>			\$0.10	\$0.00
<i>Local Calling Plus Calls</i>				
Mileage				
10	\$0.03	\$0.01	\$0.03	\$0.01
22	\$0.03	\$0.01	\$0.03	\$0.01
55	\$0.03	\$0.01	\$0.03	\$0.01

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area Continued

	BUS	BUS	RES	RES
4.2.24 Additional Charges	MRC	NRC	MRC	NRC
TIER 2 – ACTUAL RATES				
Touch-Tone				
Hunting				
End User Common Line				
Individual Line	\$5.39		\$5.39	
Multiple Line or Trunk	\$5.39		\$5.39	
Federal Universal Service				
Individual Line	\$0.53		\$0.53	\$1.00
Multiple Line	\$0.80		\$0.80	\$2.00
PBX	\$1.01		\$1.01	\$3.00
Directory Assistance (Per Call)	\$0.30		\$0.30	

4.2.25 Other Charges

TIER 2 – ACTUAL RATES

Community Calling				
First Two Hours			\$29.40	
Additional 15 Minutes			\$3.50	
FlexLine				
Per Arrangement	\$11.95	\$33.50	\$11.95	\$33.50
Per Minute of Use	\$0.05		\$0.05	
OfficePak				
Per Arrangement			\$4.39	
Per Minute of IntraLATA Toll			\$0.10	

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

Basic Exchange Services – SBC Service Area Continued

	BUS NRC	RES NRC
4.2.26 Order Charges		
TIER 2 – ACTUAL RATES		
Additional Line/Trunk		
Individual Line	\$37.35	\$37.35
Multiline Key or PBX Trunk	\$33.50	\$33.50
Record Order	\$17.90	\$17.90
4.2.27 Premises Visit Charge		
TIER 1 – MAXIMUM RATES		
First 15 Minutes	\$31.25	\$31.25
Additional 15 Minutes	\$12.50	\$12.50

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

CENTREX Services – SBC Service Area

	Business MRC	Business NRC
4.2.28 ISDN		
TIER 2 – ACTUAL RATES		
Intercom Line		
Rate Class A		
Rate Class B	\$11.50	\$62.85
Rate Class C	\$13.00	\$62.85
Rate Class D	\$14.50	\$62.85
System Charge		
2 - 50 LINES	\$5.00	\$250.00
51-100 LINES	\$5.00	\$400.00
101-200 LINES	\$5.00	\$575.00
201-500 LINES	\$5.00	\$1,000.00
501 OR MORE LINES	\$5.00	\$1,500.00
 Remote System 2-6 remote lines	 \$5.00	 \$100.00
System Conversion Charge, Per System		
2 - 50 LINES		\$100.00
51-100 LINES		\$200.00
101-200 LINES		\$275.00
201-500 LINES		\$500.00
501 OR MORE LINES		\$750.00

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

CENTREX Services – SBC Service Area Continued

	Business MRC	Business NRC
4.2.29 Centrex Lines		
TIER 1 – MAXIMUM RATES		
Basic Line	\$11.25	\$15.00
Electronic Key Line	\$14.38	\$15.00
ISDN Custom Line	\$21.25	\$67.50
ISDN National Line	\$21.25	\$67.50
OmniPresence Remote, Basic Line	\$10.00	
OmniPresence Remote, National ISDN	\$12.31	\$18.75
OPTI-Centrex-Basic	\$11.25	\$20.00
Centrex ISDN		
Circuit Switched Voice per B Channel	\$5.88	\$31.25
Circuit Switched Data per B Channel	\$11.25	\$25.00
Alternate Circuit Switched voice/data	\$13.13	\$31.25
Packet Switched Data per B Channel	\$108.75	\$125.00
Packet Switched Data per D Channel	\$8.13	\$25.00
On Demand Packet Switched Data B	\$31.25	\$31.25

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

CENTREX Services – SBC Service Area Continued

	Business MRC	Business NRC
4.2.30 Optional Line Features		
TIER 2 – ACTUAL RATES		
10 or 18 Button		\$50.00
20, 22 or 36 Button		\$100.00
Call forward over private facility	\$4.00	\$5.00
Call request in queue		
per line	\$1.00	
per system	\$95.00	
Caller ID on Non ISDN Line		
1 to 6 lines, per line	\$3.25	
7 to 11 lines, per line	\$1.45	
12 to 19 lines, per line	\$1.15	
20 to 95 lines, per line	\$1.00	
96 and over lines, per line	\$0.80	
Caller ID with Name	\$2.50	
Calling Name Display on Intercom	\$0.50	
Visual Message Waiting Indicator	\$1.00	\$5.00
Customer calling Name on Centrex, per line	\$3.50	\$5.00
Direct Connect Originating per line	\$1.00	\$5.50
Direct Connect Originating with Delay, per line	\$1.00	\$5.50
Distance Extension		
Per Electronic Key Line	\$26.00	
per ISDN custom or National Line	\$26.00	
Executive Display Communications	\$0.50	
Direct Station Selection/Busy Lamp	\$9.00	\$100.00
Ground Start Line	\$10.00	\$5.00
Make Busy Key	\$5.50	\$2.00

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

CENTREX Services – SBC Service Area Continued

	Business MRC	Business NRC
4.2.31 Optional Line Features Continued		
TIER 2 – ACTUAL RATES		
Message Waiting Indication Lamp	\$1.65	\$5.00
Multiple Call Arrangement	\$0.25	\$5.00
Premium Feature Package per line or B channel	\$1.00	\$5.00
Query Busy Station, Per Queued Station	\$1.50	\$7.00
Secondary Directory Number, Each	\$0.25	
Speed Calling Long	\$0.40	\$10.75
Speed Calling Expanded Number Group	\$0.60	\$10.75
Stop Hunt Key	\$4.95	\$2.00
 Optional ISDN Data Features		
Alternate Access	\$3.00	\$5.00
Queuing	\$1.00	\$10.00
 Service Elements		
Assume Dial 9	\$7.50	\$5.00
Attendant Console	\$220.00	\$500.00
Attendant call Detal Entry, per console /AE3PB/	\$3.00	\$20.00
Attendant conference (30 port, each /C3P/ (Requires conference service components)	\$8.00	\$20.00
Direct Station Selection and Busy Lamp Field per 100 stations /BUDPC/	\$2.50	\$50.00
Multi Position Hunt per group /AHBPG/		\$50.00
per position /A6V/	\$2.50	

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

CENTREX Services – SBC Service Area Continued

	Business MRC	Business NRC
4.2.32 Optional Line Features Continued		
TIER 2 – ACTUAL RATES		
Name Display for Attendant Console		
per console /NDFPC/	\$20.00	\$250.00
Operational Measurements		
per console /AOKPC/	\$5.00	\$65.00
Authorization Codes		
Initial 100 count /AKG1X/	\$5.00	\$350.00
Additional Codes, per 25 or fraction thereof /AKG/	\$1.00	\$80.00
Station Specific		
per line /AJN/	\$1.20	\$2.00

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA Continued

ISDN Services – SBC Service Area

MRC **NRC**

4.2.33 BRI SERVICES

TIER 2 – ACTUAL RATES

ISDN Direct Service Line, Per Line	Refer to Business Local Exchange	
ISDN Direct CO Termination, Per Line	\$17.00	\$50.00
Service Capability		
B Channel Voice		
Month to Month	\$3.00	\$15.00
B Channel Data		
Month to Month	\$8.00	\$15.00
B Channel Alternate Voice/Data		
Month to Month	\$8.50	\$15.00
B Channel Packet		
Month to Month	\$85.00	\$100.00
D Channel Packet		
Month to Month	\$6.50	\$15.00

Standard Features

CSV Standard Feature	
Per B Channel, Per Request	\$15.00
CSD Standard Feature	
Per B or D Channel, Per Request	\$15.00

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA, Continued

ISDN Services – SBC Service Area, Continued

MRC NRC

4.2.34 BRI SERVICES Continued

TIER 2 – ACTUAL RATES

Optional Features

Additional Multiple Call Appearance	\$2.00	\$5.00
Secondary Telephone Number	\$2.00	\$5.00

Miscellaneous Charges

Distance Extension Charge, Per Line	\$26.00	
End User Common Line Charge		
Per B Channel Activated		
Single B Channel	\$5.39	
Multiple B Channels	\$5.39	
Federal Universal Service Fee		
Per BRI	\$0.53	
Port Recovery Charge	\$0.15	
End User Complex Line Port		
Per BRI Line	\$1.58	
PICC, Per BRI	\$0.00	

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA, Continued

ISDN Services – SBC Service Area, Continued

	MRC	NRC
	\$	\$
4.2.35 PRI SERVICES		
TIER 2 – ACTUAL RATES		
Service Capability		
PRI Prime (Custom), Each		
Month to Month	\$650.00	\$2000.00
PRI Prime (National), Each		
Month to Month	\$650.00	\$2000.00
Back-up D Channel, Each		
Month to Month	\$120.00	\$200.00
System Inter-Communication, Per Group		
Circuit Switched Voice or Data	\$35.00	\$150.00
Packet Switched Data	\$35.00	\$150.00
Packet Switched Data, Per B Channel		
Month to Month	\$120.00	\$200.00

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SECTION 4 - RATES AND CHARGES Continued

4.2 LOCAL EXCHANGE SERVICE RATES AND CHARGES - SBC SERVICE AREA, Continued

ISDN Services – SBC Service Area, Continued

4.2.36 PRI SERVICES Continued **MRC** **NRC**

TIER 2 – ACTUAL RATES

Optional Features

Call By Call for FX, Per Group

Month to Month	\$25.00	\$75.00
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Call By Call for Tie Lines, Per Group

Month to Month	\$25.00	\$75.00
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Optional Features Cont'd

Network Ring Again, Per Group

Month to Month	\$75.00	\$400.00
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Network Name Display, Per Group

Month to Month	\$75.00	\$400.00
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Calling Name ID, Per Group

	\$60.00	\$150.00
--	---------	----------

2 B-Channel Transfer, Per Group

	\$30.00	\$150.00
--	---------	----------

Selective Class of Call Screening, Per Group

Miscellaneous Charges

\$50.00

Change or Add Channels,

Per Group

End User Common Line Charge

Per B Channel Activated	\$26.95
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Single B Channel	\$26.95
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Multiple B Channels	
---------------------	--

End User Complex Line Port

	\$15.53
--	---------

Per PRI Line	\$5.50
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Federal Universal Service Fee

PICC, Per PRI

	\$25.00
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	\$75.00
--	---------

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SECTION 4 - RATES AND CHARGES, Continued

4.3 INTEREXCHANGE SERVICE RATES AND CHARGES

Service charges per account are based on the following schedule:
TIER 2 – ACTUAL RATES

4.3.1. Granite Switched Access Outbound Service

DAYTIME		EVENING		NIGHT	
Initial	Add'l	Initial	Add'l	Initial	Add'l
30 Sec.	6 Sec.	30 Sec.	6 Sec.	30 Sec.	6 Sec.
\$0.0595	\$0.0119	\$0.0595	\$0.0119	\$0.0595	\$0.0119

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SECTION 4 - RATES AND CHARGES, Continued

4.3 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued

4.3.2. Granite Switched Access Inbound Service

DAYTIME		EVENING		NIGHT	
Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
\$0.0620	\$0.0124	\$0.0620	\$0.0124	\$0.0620	\$0.0124

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SECTION 4 - RATES AND CHARGES, Continued

4.3 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued

4.3.3. Granite Dedicated Access Outbound Service

DAYTIME		EVENING		NIGHT	
Initial	Add'l	Initial	Add'l	Initial	Add'l
30 Sec.	6 Sec.	30 Sec.	6 Sec.	30 Sec.	6 Sec.
\$0.0495	\$0.0099	\$0.0495	\$0.0099	\$0.0495	\$0.0099

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SECTION 4 - RATES AND CHARGES, Continued

4.3 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued

4.3.4. Granite Dedicated Access Inbound Service

DAYTIME		EVENING		NIGHT	
Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
\$0.0520	\$0.0104	\$0.0520	\$0.0104	\$0.0520	\$0.0104

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SECTION 4 - RATES AND CHARGES, Continued

4.3 INTEREXCHANGE SERVICE RATES AND CHARGES, Continued

4.3.5. Granite Travel Card Service

Access charge per call	\$0.50
Rate per minute	\$0.20

4.3.6. Directory Assistance

Rate per access	\$0.85
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4.3.7. Granite Prepaid Calling Card Service

Rate per minute	\$0.25
Surcharge per call	\$0.50

4.3.8. Payphone Surcharge

Per Call	\$0.28
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SECTION 4 - RATES AND CHARGES, Continued

4.4. INDIVIDUAL CASE BASIS ARRANGEMENTS

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the PUCO.

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SECTION 5 – SERVICE AREA MAP

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CARRIER TO CARRIER SERVICES
P.U.C.O. Tariff No. 1

SECTION 6 –RESALE TO LOCAL EXCHANGE CARRIERS

- 6.1. The Company's retail services are available to certified local exchange carriers at the applicable retail rates as set forth in the price list found in Company's P.U.C.O. Tariff No. 1 without discriminatory or anti-competitive conditions or limitations. Company's access services are not available for resale.

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SECTION 7 – APPLICATION OF ACCESS SERVICES TARIFF

This section applies to intrastate access service supplied to Customers for origination and termination of traffic to and from Central Office codes directly assigned to Company in SBC/Ameritech service areas. Company offers exchange access services in exchanges appearing in section 3.1.3. of this tariff. Access services are not available wherever access service is not available.

This tariff applies only to the extent that facilities are available and services provided hereunder are used by a Customer for the purpose of originating or terminating intrastate communications.

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SECTION 8 –DEFINITIONS ACCESS SERVICES

Certain terms used generally throughout this tariff are described below.

Advance Payment

Part or all of a payment required before the start of service

Access Services

The Company's interstate telephone services offered pursuant to this tariff.

Busy Hour Minutes of Capacity (BHMC)

The term "Busy Hour Minutes of Capacity (BHMC)" denotes the Customer specified maximum amount of Switched Access Service and/or Directory Assistance Service access minutes the Customer expects to be handled in an end office switch during any hour in an 8:00 a.m. to 11:00 p.m. period for the Feature Group and/or Directory Assistance Service ordered. This Customer specified BHMC quantity is the input data the Company uses to determine the number of transmission paths for the Feature Group and/or Directory Assistance Service ordered.

Carrier or Common Carrier

See Interexchange Carrier.

Common Channel Signaling

The term "Common Channel Signaling" (CCS) denotes a high speed packet switched communications network that is separate (out of band) from the public packet switched and message networks. Its purpose is to carry addressed signaling messages for individual trunk circuits and/or database related services between Signaling Points in the CCS network.

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SECTION 8 –DEFINITIONS ACCESS SERVICES, Continued

Commission

The Public Utility Commission of Ohio

Company or Granite Telecommunications, LLC

Granite Telecommunications, LLC, the issuer of this tariff, and its concurring subsidiaries.

Company Calling Card

A telephone calling card issued by the Company at the Customer's request, which enables the Customer or User(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

Credit Card

A Credit Card is an accepted credit card, which is defined as a credit card that the cardholder has requested or applied for and received, or has signed, used or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

Customer

The person, firm or corporation that directly or indirectly orders access service and is responsible for the payment of charges and compliance with the Company's regulations. A person, firm or corporation is deemed a Customer of the Company if any of its traffic is terminated to a central office code (NPA-NXX) assigned to the Company or if End Users originate traffic on the Company's network that is routed to the person's, firm's or corporation's network. Should a Customer use the Company's access service, regardless of whether the Customer has affirmatively requested service or has an executed service order, the Customer will be subject to the obligations, rates, and charges as set forth in this Tariff.

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Dated _____, in Case No. 03-1931-TP-ACE

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SECTION 8 –DEFINITIONS ACCESS SERVICES, Continued

End Office

With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide, issued by Bellcore.

End User or User

Any person or entity that obtains the Company's services provided under this Tariff, regardless of whether such person or entity is so authorized by the Customer.

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SECTION 8 –DEFINITIONS ACCESS SERVICES, Continued

Exchange Telephone Company

Denotes any individual, partnership, association, joint-stock company, trust, or corporation engaged in providing switched communication within an exchange.

Interexchange Carrier (IXC) or Interexchange Common Carrier

The terms "Interexchange Carrier" (IXC) or "Interexchange Common Carrier" denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in interstate or foreign communication by wire or radio, between two or more exchanges.

Interstate Access Service

Provides for a two-point communications path between a Customer's premises or a collocated interconnection location and an end user's premises for originating and terminating calls between states.

Intrastate Access Service

Provides for a two-point communications path between a Customer's premises or a collocated interconnection location and an end user's premises for originating and terminating calls within the state.

LATA

A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the NATIONAL EXCHANGE CARRIER ASSOCIATION, Inc. Tariff F.C.C. No. 4.

Network

Refers to the Company's facilities, equipment, and services provided under this Tariff.

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SECTION 8 –DEFINITIONS ACCESS SERVICES, Continued

Recurring Charge

The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Commencement Date

The first date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service, which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and the Customer may mutually agree on a substitute Service Commencement Date. If the Company does not have an executed Service Order from a Customer, the Service Commencement Date will be the first date on which the service or facility was used by a Customer.

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SECTION 8 –DEFINITIONS ACCESS SERVICES, Continued

Service Order

The written request for access services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Service Switching Point (SSP)

A Service Switching Point denotes an end office or tandem which, in addition to having SS7 and SP capabilities, is also equipped to query centralized data bases.

Serving Wire Center

The term "Serving Wire Center" denotes the wire center from which the Customer designated premises would normally obtain dial tone.

Shared

A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Signaling Point (SP)

The term "Signaling Point" (SP) denotes an SS7 network interface element capable of originating and terminating SS7 trunk signaling messages.

Signaling Point of Interface (SPOI)

The term "Signaling Point of Interface" (SPOI) denotes the Customer designated location where the SS7 signaling information is exchanged between the Telephone Company and the Customer.

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SECTION 8 –DEFINITIONS ACCESS SERVICES, Continued

Signaling System 7 (SS7)

The term "Signaling System 7" (SS7) denotes the layered protocol used for standardized common channel signaling in the United States and Puerto Rico.

Signal Transfer Point (STP)

The term "Signal Transfer Point" (STP) denotes a packet switch which provides access to the Telephone Company's SS7 network and performs SS7 message signal routing and screening.

Signal Transfer Point (STP) Port

The term "Signal Transfer Point (STP) Port" denotes the point of termination and interconnection to the STP.

Toll Free

A term to describe an inbound communications service which permits a call to be completed at a location without charge to the calling party. Access to the service is gained by dialing a ten (10) digit telephone number (e.g. NPA is 800, 888, etc.).

Universal Emergency Telephone Number (911) Service

Wherever feasible, the Company will provide a universal Central Office number "911" for the use of Public Safety Agencies having the responsibility to protect the safety and property of the general public. It is intended that use of 911 Service will provide the public with a means of simple and direct telephone access to a Public Safety Answering Point.

Wire Center

A building in which one or more central offices, used for the provision of Exchange Services, are located.

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SECTION 9 –ACCESS SERVICES REGULATIONS

9.1 Undertaking of the Company

9.1.1 Scope

The Company undertakes to furnish access services in accordance with the terms and conditions set forth in this tariff.

9.1.2 Shortage of Facilities

All service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing services when necessary because of the lack of transmission medium capacity or because of any causes beyond its control.

9.1.3 Terms and Conditions

- A) Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B) Customers may be required to enter into written service orders, which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C) In any action between the parties to enforce any provision of this tariff, the prevailing party shall be able to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.1 Undertaking of the Company (cont'd)

9.1.3 Terms and Conditions (cont'd)

- D) This tariff shall be interpreted and governed by the laws of the State of Ohio and the regulations of the Public Utilities Commission of Ohio.

9.1.4 Limitations on Liability

- A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representatives, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 9.7.
- B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 9.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.1 Undertaking of the Company (cont'd)

9.1.4 Limitations on Liability Continued

- D) The Company shall not be liable for any claims for loss or damages involving:
- 1) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen;
 - 2) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
 - 3) Any unlawful or unauthorized use of the Company's facilities and services;
 - 4) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services with Customer-provided facilities or services;

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.1 Undertaking of the Company (cont'd)

9.1.4 Limitations on Liability (cont'd)

D) (cont'd)

- 5) Breach in the privacy or security of communications transmitted over the Company's facilities;
- 6) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in Section 2.1.4, preceding;
- 7) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- 8) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.1 Undertaking of the Company (cont'd)

9.1.4 Limitations on Liability (cont'd)

D) (cont'd)

- 9) Any intentional, wrongful act of a Company employee when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company;
- 10) Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this Tariff;
- 11) Any noncompletion of calls due to network busy conditions;
- 12) Any calls not actually attempted to be completed during any period that service is unavailable.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.1 Undertaking of the Company (cont'd)

9.1.4 Limitations on Liability (cont'd)

- E) The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.1 Undertaking of the Company (cont'd)

9.1.4 Limitations on Liability (cont'd)

- F) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.
- G) The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.
- H) Except as otherwise stated in this Tariff, any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.1 Undertaking of the Company (cont'd)

9.1.4 Limitations on Liability (cont'd)

- I) THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
- J) The Company will operate as specified in these and other applicable tariffs. Due to the interdependence among telecommunications companies, and the interrelationship with non-Company processes, equipment, and systems, the Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by:
 - 1. a local exchange carrier;
 - 2. customer premise equipment; or
 - 3. the user or Customer.

In addition, the Company is not liable for any incompatibility between the Company's Services and any non-Company services used by the Customer or user.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.1 Undertaking of the Company (cont'd)

9.1.5 Provision of Equipment and Facilities

- A) Except as otherwise indicated, customer-provided station equipment at the Customer's premises for use in conjunction with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- B) The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services under this tariff and to the maintenance and operation of such services in the proper manner. Subject to this responsibility, the Company shall not be responsible for:
 - 1) the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - 2) the reception of signals by Customer-provided equipment; or
 - 3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.1 Undertaking of the Company (cont'd)

9.1.6 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents, contractors or suppliers.

9.2 Prohibited Uses

- A) The services the Company offers shall not be used for any unlawful purpose or for any use for which the Customer has not obtained all required governmental approvals, authorization, licenses, consents and permits.
- B) The Company may require applicants for service who intend to use the Company's offering for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and regulations, policies, orders, and decisions.
- C) The Company may require a Customer to immediately shut down its transmission if such transmission is causing interference to others.
- D) A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated access services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.3 Obligations of the Customer

9.3.1 Customer Premises Provisions

- A) The Customer shall provide the personnel, power and space required to operate all facilities and associated equipment installed on the premises of the Customer.
- B) The Customer shall be responsible for providing Company personnel access to premises of the Customer at any reasonable hour for the purpose of testing the facilities or equipment of the Company.

9.3.2 Liability of the Customer

- A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invitees, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, (2) the death of or injury to persons, including, but not limited to, employees or invitees of either party, and (3) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.3 Obligations of the Customer Continued

9.3.2 Liability of the Customer Continued

- C) The Customer shall not assert any claim against any other customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this Tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other customer or user and not by any act or omission of the Company. Nothing in this Tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.3 Obligations of the Customer Continued

9.3.3 Jurisdictional Report Requirements

- A) For Feature Group D Switched Access Service(s), the Company, where jurisdiction can be determined from the call detail, will determine the projected interstate percentage as follows. For originating access minutes, the projected interstate percentage will be developed on a monthly basis by end office trunk group when the Feature Group D Switched Access Service access minutes are measured by dividing the measured interstate originating access minutes (the access minutes where the calling number is in one state and the called number is in another state) by the total originating access minutes when the call detail is adequate to determine the appropriate jurisdiction. For terminating access minutes, the Customer has the option to provide the Company with a projected PIU factor. Customers who provide a PIU factor shall supply the Company with an interstate percentage of the Feature Group D terminating access minutes for each account to which the Customer may terminate traffic.

Should the Customer not supply a terminating PIU Factor, the data used by the Company to develop the projected interstate percentage for originating access minutes will be used to develop projected interstate percentage for such terminating access minutes. When a Customer orders Feature Group D Switched Access Service, the Customer shall supply a projected interstate percentage of use for each end office trunk group involved to be used in the event that originating call details are insufficient to determine the jurisdiction for the call. This percentage shall be used by the Company as the projected interstate percentage for such call detail. For purposes of developing the projected interstate percentage, the Customer shall utilize the same considerations as those set forth in Section 9.3.3(B) following.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.3 Obligations of the Customer Continued

9.3.3 Jurisdictional Report Requirements Continued

A) Continued

The Company will designate the number obtained by subtracting the projected interstate percentage for originating and terminating access minutes from 100 ($100 - \text{projected interstate percentage} = \text{intrastate percentage}$) as the projected interstate percentage of use.

If the Customer has no originating traffic within the end office for which sufficient call detail exists to develop a PIU factor, and the Customer has not supplied a PIU factor on either the quarterly update report or the Access Service Request, the Company will designate a PIU factor of 75% for Feature Group D terminating access minutes. For originating Toll Free access minutes, where the call detail is insufficient to determine the jurisdiction of the call, the Customer shall provide the Company with a projected PIU factor. If such a PIU has not been provided for Toll Free access minutes, the Company will designate the default PIU factor of 75%. This factor will be applied to the next billing cycle and continue until the Customer provides a PIU factor. When the Customer does provide the PIU factor, the Company will update the customer's PIU factors within fifteen (15) business days.

- B) For purposes of developing the projected interstate percentage, the Customer shall consider every call that enters the Customer's network at a point within the same state as the state where the called station is located to be intrastate and every call that enters the Customer's network at a point in a state different from the state in which the called station is located to be interstate.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.3 Obligations of the Customer Continued

9.3.3 Jurisdictional Report Requirements Continued

- C) These whole number percentages will be used by the Company to apportion the use, rates, and/or nonrecurring charges between interstate and intrastate until a revised report is received.
- D) The projected interstate percentage of use will be used to determine the charges as follows:

The number of access minutes for a trunk group will be multiplied by the projected interstate percentage of use to determine the interstate access minutes (i.e., number of access minutes x projected interstate percentage of use = interstate access minutes). The number of interstate access minutes so determined will be subtracted from the total number of access minutes (i.e., number of access minutes - interstate access minutes = intrastate access minutes). The intrastate access minutes for the group will be billed as set forth in Section 10 following.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.3 Obligations of the Customer Continued

9.3.3 Jurisdictional Report Requirements Continued

- E) Effective on the first of January, April, July and October of each year, the Customer may update the jurisdictional reports that require a projected interstate percentage. The Customer shall forward to the Company, to be received no later than 20 calendar days after the first of each such month, a revised report showing the interstate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate and intrastate use. Except as set forth in Section 9.3.3(A) preceding where jurisdiction can be determined from the recorded message detail, the revised report will serve as the basis for the next three months billing and will be effective on the bill date in the following month (i.e., February, May, August, and November) for that service. No prorating or back billing will be done based on the report. If the Customer does not supply the report, the Company will assume the percentage to be the same as that provided in the last quarterly report. For those cases in which a quarterly report has never been received from the Customer, the Company will assume the percentage to be the same as that provided in the order for service as set forth in Section 9.3.3(A) preceding.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.3 Obligations of the Customer Continued

9.3.3 Jurisdictional Report Requirements Continued

- F) The Customer reported projected interstate percentage of use as set forth in Section 9. 3. 3(A) preceding will be used for the apportionment of any monthly rates or nonrecurring charges associated with Feature Groups B or D Switched Access Service until the end of the quarter during which the service was activated. Thereafter, a projected interstate percentage for such apportionment will be developed quarterly by the Company based on the data used to develop the projected interstate percentage of use as set forth in Section 9.3.3(A) preceding. Where call detail is insufficient to make such a determination, the Customer will be requested to project a interstate percentage of use to be used by the Company for such apportionment.
- G) The Customer shall keep sufficient detail from which the percentage of interstate use can be ascertained and upon request of the Company make the records available for inspection. Such a request will be initiated by the Company no more than once per year. The Customer shall supply the data within 30 calendar days of the Company request.
- H) The Customer may provide an additional percentage of interstate use for Entrance Facility and Direct Trunked Transport subject to the reporting requirements previously listed in this section. The percentage of interstate use may be provided per individual facility or at the billing account level. Should the Customer not provide a percentage of interstate use, the Company will use the reported Feature Group B or Feature Group D aggregated percentage of interstate use.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.4 Customer Equipment and Channels

9.4.1 Interconnection of Facilities

- A) In order to protect the Company's facilities and personnel and the services furnished to other Customers by the Company from potentially harmful effects, the signals applied to the Company's service shall be such as not to cause damage to the facilities of the Company. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of others shall be provided at the Customer's expense.

9.4.2 Inspections

- A) The Company may, upon notification to the Customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the requirements regarding the equipment and interconnections are being complied with in respect to the installation, operation and maintenance of Customer-provided equipment and in the wiring of the connection of Customer channels to Company-owned facilities.
- B) If the protective requirements in connections with Customer provided equipment are not being complied with, the Company may take such action as necessary to protect its facilities and personnel and will promptly notify the Customer by registered mail in writing of the need for protective action. In the event that the Customer fails to advise the Company within 10 days after such notice is received or within the time specified in the notice that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including canceling service, to protect its facilities and personnel from harm. The Company will upon request 24 hours in advance provide Customer with a statement of technical parameters that the Customer's equipment must meet.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.5 Customer Deposits and Advance Payments

9.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount up to two months of estimated monthly usage charges. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

9.5.2 Deposits

- A) To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
- 1) three months' charges for a service or facility which has a minimum payment period of one month; or
 - 2) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- B) A deposit may be required in addition to an advance payment.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.5 Customer Deposits and Advance Payments Continued

9.5.2 Deposits Continued

- C) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account. If the amount of the deposit is insufficient to cover the balance due to the Customer's account, the Company retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.
- D) Deposits held will accrue interest at a rate specified by the Company without deductions for any taxes on such deposits. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to the Customer.

9.6 Payment Arrangements

9.6.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

A) Taxes

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however, designated) (excluding taxes on the Company's net income) imposed on or based upon the provision, sale or use of Network Services.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.6 Payment Arrangements Continued

9.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- A) Non-recurring charges are due and payable within 30 days after the date of the invoice.
- B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the date of the invoice. When billing is based upon customer usage, usage charges will be billed monthly for the preceding billing period.
- C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- C) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.6 Payment Arrangements Continued

9.6.2 Billing and Collection of Charges Continued

- E) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late factor. The late factor shall be the lesser of:
 - 1) a rate of 1.5 percent per month; or
 - 2) the highest interest rate which may be applied under state law for commercial transactions.
- F) The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company which a financial institution refuses to honor.
- G) If service is disconnected by the Company in accordance with Section 9.6.4 following and later reinstalled, service will be subject to all applicable installation charges. If service is suspended by the Company and later restored, service will be subject to all applicable restoration charges.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.6 Payment Arrangements Continued

9.6.3 Billing Disputes

A) General

All bills are presumed accurate, and shall be binding on the Customer unless notice of the disputed charge(s) is received by the Company within 90 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business). For the purposes of this section, "notice" is defined as written notice to the Company, containing sufficient documentation to investigate the dispute, including the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed.

B) Late Payment Charge

- 1) The undisputed portions of the bill must be paid by the payment due date to avoid assessment of a late payment charge on the undisputed amount under Section 9.6.2(E), preceding.
- 2) In the event that a billing dispute is resolved by the Company in favor of the Customer, any disputed amount withheld pending resolution of the billing dispute shall not be subject to the late payment charge.
- 3) In the event that a billing dispute is resolved in favor of the Company, the Customer shall pay the late payment charge.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.6 Payment Arrangements Continued

9.6.3 Billing Disputes Continued

C) Adjustments or Refunds to the Customer

- 1) In the event that the Company resolves the billing dispute in favor of a Customer who has withheld payment of the disputed amount pending resolution of the disputed bill, the Company will credit the Customer's account for the disputed amount in the billing period following the resolution of the dispute.
- 2) In the event that the Company resolves the billing dispute in favor of a Customer who has paid the total amount of the disputed bill, the Company will credit the Customer's account for any overpayment by the Customer in the billing period following the resolution of the dispute.
- 3) In the event that the Company resolves the billing dispute in favor of a Customer who has paid the total amount of the disputed bill but canceled the service, the Company will issue a refund of any overpayment by the Customer.
- 4) All adjustments or refunds provided by the Company to the Customer at the Customer's request, or provided by the Company to the Customer by way of compromise of a billing dispute, and which are accepted by the Customer, are final and constitute full satisfaction, settlement, and/or compromise of all of the Customer's claims for the billing period for which the adjustment or refund was issued.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.6 Payment Arrangements Continued

9.6.3 Billing Disputes Continued

D) Unresolved Billing Disputes

In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled to the mutual satisfaction of the Customer and the Company, the Customer has up to 90 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business) to take the following course of action: The Customer may request and the Company will provide an in-depth review of the disputed amount.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.6 Payment Arrangements Continued

9.6.4 Discontinuance of Service for Cause

- A) Upon nonpayment of any amounts owing to the Company, the Company may, by giving 24 hours prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 24 hours prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.6 Payment Arrangements Continued

9.6.4 Discontinuance of Service for Cause Continued

- E) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- F) In the event of fraudulent use of the Company's network, the Company may without notice suspend or discontinue service. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.
- G) Upon the Company's discontinuance of service to the Customer under Section 9.6.4(A) or 9.6.4(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.6 Payment Arrangements Continued

9.6.5 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide Company thirty (30) days written notice of desire to terminate service.

9.6.6 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved

Meet point billing applies when more than one Exchange Telephone Company is involved in the provision of Access Service. All recurring and nonrecurring charges for services provided by each Exchange Telephone Company are billed under each company's applicable rates as set forth in Section 9.6.6 (A) following.

The Company accepts and adheres to the Ordering and Billing Forum guidelines, Multiple Exchange Carrier Access Billing (MECAB) and Multiple Exchange Carrier Ordering and Design (MECOD).

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.6 Payment Arrangements Continued

9.6.6 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved Continued

The Company will handle ordering, rating and billing of Access Services under this tariff where more than one Exchange Telephone Company is involved in the provision of Access Service as follows.

- A) For Feature Group D Switched Access Service, when service is jointly provided by more than one Exchange Telephone Company, the Customer must supply a copy of the order to each Exchange Telephone Company involved in providing the service.

Each Exchange Telephone Company will provide the portion of Local Transport to an interconnection point (IP) with another Exchange Telephone Company, and will bill the charges in accordance with its Access Service tariff for either Single Bill/Multiple Tariff arrangements or Multiple Bill/Multiple Tariff arrangements. For Single Bill/Single Tariff arrangements the Company will either bill the charges in accordance with its Access Service Tariff or agree to bill the Access Service charges of the interconnecting Exchange Telephone Company. The rate for the Transport elements will be determined as set forth in (B) following. All other appropriate charges in each Exchange Telephone Company tariff are applicable.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.6 Payment Arrangements Continued

9.6.6 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved Continued

B) The charge for the Local Transport Facility and Termination rate elements for services provided as set forth in Section 9.6.6(A) preceding are determined as follows:

- 1) Determine the appropriate Switched Access Local Transport mileage by computing the airline mileage between the two ends of the Local Transport Facility, as defined in 10.1.2(B) following. Determine the airline mileage for the Local Transport Facility charge using the V&H method as set forth in Section 9.10.2 following.
- 2) For Feature D Switched Access Service, the Local Transport Facility and Termination charges are determined by using the steps set forth in (a) through (c) following for the total Local Transport-Common Switched Transport charges.

(a) Multiply:

The number of access minutes
by

the number of airline miles as determined in (1) preceding
by

the Company's appropriate Local Transport Facility per
mile per access minute rate
by

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9.6 Payment Arrangements Continued

9.6.6 Ordering, Rating and Billing of Access Services Where More Than One
Exchange Telephone Company is Involved Continued

B) Continued

2) Continued

(a) (con'td)

the Company's billing percentage factor.

(b) Multiply:

The number of access minutes
by

the Company's appropriate Local Transport Termination
per minute rate. The resulting amount is the Company's
total Local Transport Termination charge.

(c) Add:

The products of (a) and (b) for the Company's total Local
Transport-Common Switched Transport charges.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.6 Payment Arrangements Continued

9.6.6 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved Continued

C) The charge for the Direct Trunked Transport-Facility Mileage rate element for services provided as set forth in Section 9.6.6(A) preceding is determined as follows:

1) Determine the appropriate Switched Access Direct Trunked Transport-Facility mileage by computing the airline mileage between the two ends of the Direct Trunked Transport Facility. Determine the airline mileage for the Direct Trunked Transport-Facility charge using the V&H method as set forth in Section 9.10.2 following.

2) For Feature Group D Switched Access Service, the Direct Trunked Transport-Facility Mileage charge is determined by using the procedure set forth below:

Multiply:

The number of access minutes
by

the number of airline miles as determined in (1) preceding
by

the Company's appropriate Direct Trunked Transport-Facility per
mile per access minute rate
by

the Company's billing percentage factor.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.6 Payment Arrangements Continued

9.6.6 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved Continued

D) For Feature Group D.

- 1) For originating or terminating access traffic at a company operated end office, the Residual Interconnection Charge is calculated by multiplying that rate times the number of originating and terminating access minutes that are switched at the end office.
- 2) For Entrance Facility equipment operated by the Company, the Entrance Facility and/or Multiplexing charge will apply.
- 3) The Billing Percentage (BP) is not applicable to the Residual Interconnection charge, Entrance Facility or Multiplexer.

E) The interconnection points will be determined by the Interconnection Agreements of the Exchange Telephone Companies involved. The billing percentage (BP) factor for the Company for the service between the involved offices will be listed in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4, except as noted in 9.6.6(F) below.

F) Until the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4 is revised to include the following meet points, the applicable billing percentage factors for Feature Group D Switched Access Service traffic between certain Company end offices and incumbent local exchange carrier, end offices are as set forth in applicable agreements for switched access meet-point billing.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.6 Payment Arrangements Continued

9.6.6 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved Continued

- G) Should any changes be made to the meet point billing arrangements as set forth in Section 9.6.6(A) preceding, the Company will give affected Customers 30 days' notice.
- H) Should the Company act as an intermediate, non-terminating local exchange carrier, Local Transport Termination rates, as determined in Section 9.6.6(B) preceding, will not be applied to the meet Point billing arrangement.

9.6.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fees shall be adjusted according to the term and conditions set forth in 10.1.1(C) following, Access Order Modifications.

9.6.8 Customer Overpayment

The Company will pay interest on a Customer overpayment. Customer overpayment shall mean a payment to the Company in excess of the correct charges for service when caused by erroneous billing by the Company. The rate of interest shall be the unadjusted interest rate paid on Customer deposits or the late payment penalty rate, whichever is greater. Interest shall be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit interest rate or late payment penalty rate, and compounded monthly, until the date when the overpayment is refunded. No interest shall be paid on

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.6 Payment Arrangements Continued

9.6.8 Customer Overpayment Continued

Customer overpayments that are refunded within thirty (30) days after such overpayment is received by the Company.

9.7 Allowances for Interruptions in Service

9.7.1 General

- A) A credit allowance will be given when service is interrupted, except as specified in Section 9.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

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9.7 Allowances for Interruptions in Service Continued

9.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- A) Due to the negligence of or noncompliance with the provisions of this Tariff by any person or entity other than the Company, including but not limited to the Customer or other common carriers connected to the service of the Company;
- B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C) Due to circumstances or causes beyond the control of the Company;
- D) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E) During any period in which the Customer continues to use the service on an impaired basis;
- F) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H) That was not reported to the Company within thirty (30) days of the date that service was affected.

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CARRIER TO CARRIER SERVICES
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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.7 Allowances for Interruptions in Service Continued

9.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

9.7.4 Application of Credits for Interruptions in Service

- A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rate basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B) For calculating credit allowances, every month is considered to have thirty (30) days.
- C) A credit allowance will be given for interruptions in service of 15 minutes or more. Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.7 Allowances for Interruptions in Service Continued

9.7.4 Application of Credits for Interruptions in Service Continued

D) Interruptions of 24 Hours or Less

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 15 minutes	None
15 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

- E) Continuous Interruption Over 24 Hours and Less Than 72 Hours. Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each three-hour period or fraction thereof that occurs following the expiration of the initial 24-hour period. No more than one full day's credit will be allowed for any period of 24 hours.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.7 Allowances for Interruptions in Service Continued

9.7.4 Application of Credits for Interruptions in Service Continued

- F) Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period that occurs following the expiration of the initial 72-hour period. No more than 30 days credit will be allowed for any one-month period.

9.7.5 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

9.8 Cancellation of Service/Termination Liability

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 9.7.1), Customer agrees to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 9.6.2.

9.8.1 Termination Liability

Customer's termination liability for cancellation of service shall be equal to:

- 1) all unpaid Non-Recurring charges reasonably expended by Company to establish service to Customer, plus;

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.8 Cancellation of Service/Termination Liability Continued

9.8.1 Termination Liability Continued

- 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- 3) all Recurring Charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;
- 4) minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.9 Customer Liability for Unauthorized Use of the Network

9.9.1 Unauthorized Use of the Network

- A) Unauthorized use of the Network occurs when: (1) a person or entity that does not have actual, apparent, or implied authority to use the Network, obtains the Company's services provided under this Tariff; or (2) a person or entity that otherwise has actual, apparent, or implied authority to use the Network, makes fraudulent use of the Network to obtain the Company's services provided under this Tariff, or uses specific services that are not authorized.
- B) The following activities constitute fraudulent use:
 - 1) Using the Network to transmit a message, locate a person, or otherwise give or obtain information, without payment for the service;

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.9 Customer Liability for Unauthorized Use of the Network Continued

9.9.1 Unauthorized Use of the Network Continued

B) Continued

- 2) Using or attempting to use the Network with the intent to avoid payment, either in whole or part, of any of the Company's tariffed charges by either rearranging, tampering with, or making connections not authorized by this Tariff to any service components used to furnish the Company's services or using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices;
- 3) Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices to defraud or mislead callers.

- C) Customers are advised that use of telecommunications equipment and services, including that provided under this Tariff, carries a risk of various forms of telecommunications fraud (including, but not limited to, toll and PBX fraud perpetrated by Users who gain access to a Customer's facilities, account numbers, security or authorization codes, etc.). Customers should take all necessary steps to restrict access to their facilities, including the equipment and services provided hereunder, and to detect and prevent unauthorized use of the equipment and services provided by the Company under this Tariff.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.9 Customer Liability for Unauthorized Use of the Network Continued

9.9.2 Liability for Unauthorized Use

- A) Except as provided for elsewhere in this Tariff, the Customer is responsible for payment of all charges for services provided under this Tariff furnished to the Customer or User. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by Users or other third parties, the Customer's employees, or the public.
- B) The Customer is liable for all costs incurred as a result of unauthorized use of the Network, including service charges and any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive charges.
- C) The Customer is responsible for payment of any charges related to the suspension and/or termination of service, and any charges for reconnection of service, incurred as a result of unauthorized use of the Network.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.10 Application of Rates

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

9.10.1 Charges Based on Duration of Use

Customer traffic to end offices will be measured (i.e., recorded or assumed) by the Company at end office switches or access tandem switches. Originating and terminating calls will be measured (i.e., recorded or assumed) by the Company to determine the basis for computing chargeable access minutes. In the event the Customer message detail is not available because the Company lost or damaged tapes or experienced recording system outages, the Company will estimate the volume of lost Customer access minutes of use based on previously known values.

For originating calls over Feature Group D, usage measurement begins when the originating Feature Group D switch receives the first wink supervisory signal forwarded from the Customer's point of termination.

The measurement of originating call usage ends when the originating Feature Group D switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the Customer's point of termination, whichever is recognized first by the switch.

For terminating calls over Feature Group D, the measurement of access minutes begins when the terminating Feature Group D switch receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered. For terminating calls over FGD Access Service, the measured minutes are chargeable access minutes. Where assumed minutes are used, the assumed minutes are the chargeable access minutes.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.10 Application of Rates Continued

9.10.1 Charges Based on Duration of Use Continued

The measurement of terminating call usage over Feature Group D ends when the terminating Feature Group D switch receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the Customer's point of termination, whichever is recognized first by the switch.

FGD access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each end office, and are then rounded up to the nearest access minute for each end office.

9.10.2 Rates Based Upon Distance

Where the charges for service are specified based upon distance, the following rules apply:

- A) Distance between two points is measured as airline distance between the wire centers of the originating and terminating telephone lines. The wire center is a set of geographic coordinates, as referenced in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Except that, until the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. No. 4 is revised to include certain Company wire centers, the airline distance should be determined utilizing the "V" (vertical) and "H" (horizontal) coordinates as set forth in applicable company tariffs.

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.10 Application of Rates Continued

9.10.2 Rates Based Upon Distance (cont'd)

B) The airline distance between any two wire centers is determined as follows:

- 1) Obtain the "V" and "H" coordinates for each wire center from the above-referenced NECA tariff.
- 2) Compute the difference between the "V" coordinates of the two wire centers; and the difference between the two "H" coordinates.
- 3) Square each difference obtained in step (2) above.
- 4) Add the square of the "V" difference and the square of the "H" difference obtained in step (3).
- 5) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- 6) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

7) Formula =
$$\frac{\sqrt{(V1 - V2)^2 + (H1 - H2)^2}}{10}$$

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SECTION 9 –ACCESS SERVICES REGULATIONS, Continued

9.10 Application of Rates Continued

9.10.3 Mileage

The mileage to be used to determine the Local Transport Facility monthly rates are calculated as the airline distance between the end office switch where the call carried by Local Transport originates or terminates and the customer's serving wire center. The V&H coordinates method is used to determine mileage. This method is set forth in Section 9.10.2.

The Local Transport Facility mileage rates are shown in terms of per mile per access minute. To determine the rate to be billed, first compute the mileage. Should the calculation result in a fraction of a mile, always round up to the next whole mile before determining the mileage. Then multiply the mileage by the appropriate Local Transport Facility rate. The amount to be billed shall be the product of this calculation (i.e., the number of miles multiplied by the per mile rate) multiplied by the number of access minutes.

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SECTION 10 –ACCESS SERVICES

10.1 Access Services

Switched Access Service, which is available to Customers for their use in furnishing their services to end users, provides a two-point communications path between a Customer's premises and an end user's premises. It provides for the use of common terminating, switching and bunking facilities. Switched Access Service provides for the ability to originate calls from an end user's premises to a Customer's premises (or a collocated interconnection location), and to terminate calls from a Customer's premises (or a collocated interconnection location) to an end user's premises in the LATA where it is provided. Switched Access Service must be ordered separately for each LATA in which the customer desires to originate or terminate calls.

Switched Access Service is provided in the following service categories, which are differentiated by their technical characteristics and the manner in which an end user or Customer accesses them when originating or terminating calls.

FGD Access, which is available to all Customers, provides trunk side access to Company end office switches with an associated uniform 10XXX or 101XXXX access codes for the Customer's use in originating and terminating communications. End users may also originate calls to a selected FGD Access Customer by dialing 1 +NPA-NXX-XXXX when using the Company's presubscription service.

Toll Free Data Base Access Service, which is available to ail Customers, provides trunk side access to Company end office switches in the originating direction only, for the Customer's use in originating calls dialed by an end user to telephone numbers beginning with the prefix "800" or "888".

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order

A) Ordering Access Service Types

An Access Service Order is used by the Company to provide a Customer Access Service. When placing an order for Access Service, the Customer shall provide, at a minimum, the following information:

1) For Feature Group D Switched Access Service:

(a) When direct routing to an end office is desired, the Customer shall specify:

- the number of trunks,
- the end office and
- the Local Transport and Local Switching options desired.

(b) When end office routing via an access tandem switch operated by another Exchange Telephone Company is desired, the Customer shall specify:

- the number of trunks,
- the access tandem switch,
- the Local Transport and Local Switching options desired, and
- an estimate of the amount of traffic to be generated to and/or from each Company end office subtending another Exchange Telephone Company's access tandem.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

A) Ordering Access Service Types Continued

In addition, the Customer shall also specify for terminating only access, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks.

- 2) For Feature Group D Switched Access Service, the Customer shall specify the number of busy hour minutes of capacity (BHMC) from the Customer's premises to the end office by traffic type. This information is used to determine the number of transmission paths. The Customer shall also specify the Local Transport and Local Switching options. When FGD is ordered by specifying the number of trunks and direct routing to an end office is desired, the customer shall specify:

- the end office and
- the Local Transport and Local Switching options desired.

When FGD is ordered by specifying the number of trunks and end office routing via an access tandem operated by another Exchange Telephone Company is desired, the customer shall specify:

- the access tandem,
- the Local Transport and Local Switching options desired, and
- an estimate of the amount of traffic to be generated to and/or from each Company end office subtending another Exchange Telephone Company's access tandem.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

A) Ordering Access Service Types (cont'd.)

2) (cont'd.)

In addition, for Feature Group D with the SS7 signaling option, the Customer shall specify the switching point codes and trunk circuit identification codes for trunks with the SS7 signaling option, and the STP point codes, signaling link codes and link type for each Common Channel Signaling Access (CCSA) connection ordered.

When a Customer orders FGD in trunks, the Customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic.

- 3) For Toll Free Data Base Access Service, the Customer shall order the service in accordance with the preceding provisions set forth for Feature Group D. If the Customer desires any of the optional features available with Toll Free Data Base Service, the Customer shall so specify on the order for service.

B) Access Order Service Date Intervals

Access Service is provided with one of the following Service Date Intervals:

- Standard Interval
- Negotiated Interval
- Advance Order Interval

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

B) Access Order Service Date Intervals Continued

1) Standard Interval

A schedule of Standard Intervals applicable for Switched Access Services and is as follows:

<u>Trunk Groups</u>	<u>Standard Interval</u>
1 to 4 Trunks	28 Days
5 to 24 Trunks	30 Days

2) Negotiated Interval

The Company will negotiate a service date interval with the Customer when:

- (a) There is no Standard Interval for the service, or;
- (b) The quantity of Access Services orders exceeds the quantities specified in the Standard Intervals, or;
- (c) The Customer requests a service date beyond the applicable Standard Interval service date except as set forth in (C) following.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

B) Access Order Service Date Intervals Continued

2) Negotiated Interval Continued

The Company will offer a service date based on the type and quantity of Access Services the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval service date, or, when there is no Standard Interval, the Company offered service date. All services for which rates are applied on an individual case basis are provided with a Negotiated Interval.

Common Channel Signaling Access (CCSA) links will be provided on a Negotiated Interval. New or existing FGD trunks ordered with the SS7 signaling option will be provided on a Negotiated Interval.

The addition and/or deletion of a Toll Free Access Service six digit customer identification NXX is provided with a Negotiated Interval. The addition of a Toll Free Access Service ten digit customer identification record to the Toll Free Access Service data base or the deletion of a Toll Free Access Service ten digit customer identification record from the Toll Free Access Service data base is provided with a Negotiated Interval.

Maximum Interval

Initial establishment of service
where Customer is:

- | | |
|--|----------|
| - Not yet provided with any
Trunk Group service in the LATA | 6 months |
|--|----------|

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

B) Access Order Service Date Intervals Continued

2) Negotiated Interval Continued

- Provided Trunk Group service
in the LATA 90 Days

3) Advance Order Interval

When placing an Access Order, a Customer may request an Advance Order Interval for a service date of 12 to 24 months from the Application Date for the following services:

- A minimum of 24 voice grade equivalent Switched Access Service lines or trunks or 720 BHMCs

Orders for less than the minimum quantities will be accommodated under Standard or Negotiated Interval provisions.

Advance Order Interval Access Orders are subject to all ordering conditions of Standard and Negotiated Interval Access Orders except for the following:

(a) Advance Payment

A nonrefundable Advance Payment will be calculated as follows:

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

B) Access Order Service Date Intervals Continued

3) Advance Order Interval Continued

(a) Advance Payment Continued

The minimum monthly charge (Nonrefundable) for the minimum period plus the applicable Nonrecurring Charges for the services ordered.

This Advance Payment is due 10 working days from the date the Company confirms acceptance of the order, or on the Application Date, whichever date is the later date. If the Advance Payment is not received by such payment date, the order will be canceled.

When the Access Services are connected on the service date, the Advance Payment will be applied, as a credit, to the Customer's billed service charges. When there has been a decrease in the number of services originally ordered, as set forth in (2) following, only the portion of the Advance Payment for services actually installed will be credited.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

B) Access Order Service Date Intervals Continued

3) Advance Order Interval Continued

(b) Cancellation or Partial Cancellation of an Advance Order Interval Access Order

When the Customer cancels an Access Order, the order will be withdrawn. The Advance Payment will not be credited or refunded.

Any decrease in the number of ordered Access Services will be treated as a partial cancellation, and the portion of the Advance Payment for the services canceled will not be credited or refunded.

C) Access Order Modifications

The Customer may request a modification of its Access Order at any time prior to notification by the Company that service is available for the Customer's use or prior to the service date, whichever is later.

Any increase in the number of Switched Access Service lines, trunks or busy hour minutes of capacity or CCSA signaling connections will be treated as a new Access Order (for the increased amount only).

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

C) Access Order Modifications Continued

1) Service Date Change Charge

Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the Customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. If the Customer requested service date is more than 30 calendar days after the original service date, the order will be canceled by the Company and reissued with the appropriate cancellation charges applied.

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The applicable charge is found in Section 12.1.1.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

C) Access Order Modifications Continued

2) Partial Cancellation Charge

Any decrease in the number of ordered Switched Access Service lines, trunks or busy hour minutes of capacity ordered with a Standard or Negotiated Interval Access Order will be treated as a partial cancellation and the charges as set forth in Section 10.1.1 (C) following will apply. Partial cancellation charges do not apply to Advance Order Interval Access Orders.

3) Design Change Charge

The Customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review. Design changes do not include a change of customer premises, end user premises, end office switch, Feature Group type except for changes to Feature Group D. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change. The applicable charge is found in Section 12.1.1.

If a change of service date is required, the Service Date Change Charge will also apply.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

C) Access Order Modifications Continued

4) Expedited Order Charge

When placing an Access Order for service(s) for which Standard Intervals exist, a Customer may request a service date that is prior to the Standard Interval service date. A Customer may also request an earlier service date on a pending Standard, Negotiated or Advance Order Interval Access Order. If the Company agrees to provide service on an expedited basis, an Expedited Order Charge will apply.

If the Company receives a request for an expedited service date at the time a Standard interval Access Order is placed, the Expedited Order Charge is calculated by summing all the nonrecurring charges associated with the order and then dividing this total by the number of days in the Standard Interval. The charge is then applied on a per day of improvement basis, per order, but in no event shall the charge exceed fifty percent of the total nonrecurring charges associated with the Access Order.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

D) Cancellation of an Access Order

- 1) A Customer may cancel an Access Order for the installation of service at any time prior to notification by the Company that services available for the Customer's use or prior to the service date, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a Customer or a Customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the Customer has the choice of the following options:

- The Access Order shall be canceled and charges set forth in (2) following will apply, or
- Billing for the service will commence.

If no cancellation request is received within the specified 30 calendar days, billing for the service will commence. In any event, the cancellation date or the date billing is to commence, as applicable, shall be the 31st day beyond the original service date of the Access Order.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

D) Cancellation of an Access Order (cont'd)

- 2) When a Customer cancels a Standard or Negotiated Interval Access Order for the installation of service, a Cancellation Charge will apply as follows:
 - (a) When the Customer cancels an Access Order, a charge equal to the estimated provisioning costs incurred at a particular date for the service ordered by the Company shall apply.
 - (b) If the Company misses a service date for a Standard or Negotiated Interval Access Order by more than 30 days, due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the Customer may cancel the Access Order without incurring cancellation charges.

E) Minimum Period

- 1) The minimum period for which Access Service is provided and for which charges are applicable, is one month.
- 2) The following changes will be treated as a discontinuance of the existing service and an installation of a new service. All associated nonrecurring charges will apply for the new service.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

E) Minimum Period (cont'd)

2) Continued

The changes listed below are those which will be treated as a discontinuance and installation of service and for which a new minimum period will be established

- (a) A move to a different building.
- (b) A change in type of service.
- (c) A change in Switched Access Service Interface Group.
- (d) Change in Switched Access Service traffic type.
- (e) A change in STP Access link.
- (f) A change in STP Port.
- (9) Change in Company-provided Switched Access Service to a Collocated Interconnection arrangement or vice versa.
- (h) Change to an existing Feature Group D Service to include the provision of 64 kbps Clear Channel Capability.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

F) Minimum Period Charges

When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period.

The Minimum Period Charge for monthly billed services will be determined as follows:

- For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable minimum monthly charge for the capacity.
- All applicable nonrecurring charges for the service will be billed in addition to the Minimum Period Charge.

G) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service). Types of nonrecurring charges that apply for Switched Access Service are: installation of service and service rearrangements.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

G) Nonrecurring Charges (cont'd)

1) Installation of Service

Nonrecurring charges apply to each Switched Access Service installed. For Switched Services ordered on a per trunk basis, the charge is applied per trunk or out of band signaling connection. For Switched Services ordered on a busy hour minutes of capacity basis, the charge is also applied on a per trunk basis but the charge applies only when the capacity ordered requires the installation of an additional trunk(s). In addition, nonrecurring charges apply when an out of band signaling connection is installed for use with FGD.

2) Service Rearrangements

All changes to existing services other than changes involving administrative activities only will be treated as a discontinuance of the existing service and an installation of a new service. The nonrecurring charge described in (1) preceding will apply for this work activity. Moves that change the physical location of the point of termination are described below.

(a) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring charge for the capacity

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

G) Nonrecurring Charges (cont'd)

2) Service Rearrangements Continued

(a) Moves Within the Same Building Continued

affected. There will be no change in the minimum period requirements.

(b) Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service. The Customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

H) Network Blocking Charge

The Customer will be notified by the Company to increase its capability (busy hour minutes of capacity or quantities of trunks) when excessive trunk group blocking occurs on groups carrying Feature Group D traffic and the measured access minutes for that hour exceed the capacity purchased.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.1 Access Service Order Continued

H) Network Blocking Charge Continued

If the order for additional capacity has not been received by the Company within 15 days of the notification, the Company will bill the Customer, at the rate set forth in 12.1.3(E) following, for each overflow in excess of ordered capacity.

10.1.2 Standard Rate Categories

The following rate categories apply to all forms of Switched Access Service, except as stated in 10.1.3:

- Carrier Common Line
- Local Transport
- End Office

A) Carrier Common Line

The Carrier Common Line rate category provides for the use of Company common lines by Customers for access to end users to furnish Customer interstate communications. Carrier Common Line is provided where the Customer obtains Company provided Switched Access Service.

1) Limitations

- (a) A telephone number is not provided with Carrier Common Line.
- (b) Detail billing is not provided for Carrier Common Line.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.2 Standard Rate Categories Continued

A) Carrier Common Line Continued

1) Limitations Continued

- (c) Directory listings are not included in the rates and charges for Carrier Common Line.
- (d) Intercept arrangements are not included in the rates and charges for Carrier Common Line.
- (e) All trunk side connections provided in the same combined access group will be limited to the same features and operating characteristics.

2) Undertaking of the Telephone Company

Where the Customer is provided with Switched Access Service under this tariff, the Company will provide the use of Company common lines by a Customer for access to end users at rates and charges as set forth in Section 12.1 2 following.

3) Obligations of the Customer

- (a) The Customer facilities at the premises of the ordering Customer shall provide the necessary on hook and off-hook supervision.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.2 Standard Rate Categories Continued

B) Local Transport Continued

3) Obligations of the Customer Continued

- (b) All Switched Access Service provided to the Customer will be subject to Carrier Common Line charges, excluding the Common Channel Signaling Access exemption.

4) Common Channel Signaling Access Exemption

The Common Channel Signaling Access Signal Transfer Point (STP) Port Termination charge, is applicable, is not subject to a Carrier Common Line charge.

5) Rate Regulations

- (a) The Carrier Common Line charges will be billed per access minute to each Switched Access Service Customer.
- (b) When the Customer reports interstate and intrastate use of Switched Access Service, the Carrier Common Line charges will be billed only to intrastate interLATA and/or intraLATA Switched Access Service access minutes based on the data reported by the Customer set forth in Section 9.3.3 preceding.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.2 Standard Rate Categories Continued

B) Local Transport Continued

The Local Transport rate category provides for transmission facilities between the Customer's premises or collocated interconnection location and the Company's end office switch(es) where the Customer's traffic is switched to originate or terminate its communications.

Charges for Local Transport service are computed in accordance with Section 9.6.6 preceding (Ordering, Rating, and Billing of Access Services Where More Than One Exchange Telephone Company Is Involved). For purposes of determining Local Transport Mileage, distance will be measured from the wire center that normally serves the Customer's premises to the end office switch(es).

The following paragraphs describe the Local Transport rate elements.

Local Transport - Entrance Facility
Direct-Trunked Transport
Common Switched Transport
Interconnection Charge

1) Entrance Facility

The Entrance Facility provides for that communication path between a Customer's premises and the Company service wire center (SWC) of that premises for the sole use of the Customer. The Entrance Facility category is comprised of a DS1 rate. An Entrance Facility is required whether the Customer's premises and the SWC are located in the same or different buildings.

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10.1 Access Services Continued

10.1.2 Standard Rate Categories Continued

B) Local Transport Continued

2) Direct-Trunked Transport

The Direct-Trunked Transport provides the transmission path from the serving wire center (SWC) of the Customer's premises to an end office or as an option from the SWC to a tandem. This transmission path is dedicated to the use of a single Customer.

The Direct-Trunked Transport rate category is comprised of a monthly fixed rate and a monthly per mile rate based on the facility provided. The fixed rate provides the circuit equipment at the ends of the transmission links. The per mile rate provides the transmission facilities, including intermediate transmission circuit equipment, between the end points of the circuit. The Direct-Trunked Transport rate is the sum of the fixed rate and the per mile rate. For purposes of determining the per mile rate, mileage shall be measured as airline mileage between the serving wire center of the Customer's premises and the end office or directly to the access tandem using the V&H coordinates method.

3) Common Switched Transport

Common Switched Transport is comprised of two rate elements. The two rate elements are as follows:

- (a) The Local Transport Termination rate provides for that portion of the voice frequency transmission path at the end office and at the Customer's premises.

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10.1 Access Services Continued

10.1.2 Standard Rate Categories Continued

B) Local Transport Continued

3) Common Switched Transport

- (b) The Local Transport Facility rate provides for that portion of the voice frequency transmission path between the end office and at the Customer's premises.

4) Interconnection Charge

The interconnection Charge provides for interconnection with the Company's Switch Access network. This rate element will be applied to all Switched Access calls that originate or terminate at a Company end office.

5) Network Call Blocking

6) Common Channel Signaling Access

Common Channel Signaling Access (CCSA) is comprised of a Signal Transfer Point (STP) Link and a dedicated STP Port. The STP Link provides the connection from the customer designated premises to the Company's STP. The STP Port provides the Customer access to the Company's SS7 network. The STP Links and STP Port are dedicated to the Customer.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.2 Standard Rate Categories Continued

B) Local Transport Continued

6) Interface Groups

The Interface Group is provided for terminating the Local Transport at the Customer's premises. The Interface Group provides a specified premises Interface. Where transmission facilities permit, the individual transmission path between the Customer's premises and the first point of switching may at the option of the Customer be provided with optional features.

7) Interface Groups Continued

Interface Group 1 provides a transmission path between the point of termination at the Customer designated premises and the customer's serving wire center may be comprised of any form or configuration of plant capable of and typically used in the telecommunication industry for the transmission of voice and associated telephone signals within the frequency bandwidth of 300 to 3000 Hz.

C) End Office

The End Office rate category provides the local end office switching and end user termination functions necessary to complete the transmission of Switched Access communications to and from the end users served by the Company's end office. The End Office rate category consists of the Local Switching rate and Information Surcharge elements

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10.1 Access Services Continued

10.1.2 Standard Rate Categories Continued

C) End Office Continued

1) Local Switching

The Local Switching rate element provides for: a) the use of end office switching equipment; b) the terminations for the end user common lines terminating in the local end office; and c) the termination of a call at a Company Intercept operator or recording. The operator or recording tells a caller why a call, as dialed, could not be completed, and if possible, provides the correct number. Intercept rates are assessed to a Customer based on the total number of access minutes.

2) Information Surcharge

The Information Surcharge is a charge to recover costs that are incurred in the provision of interstate Directory Assistance Service. The Information Surcharge is assessed to the Customer on a per call basis. The rate is set forth in Section 12.1.4(B).

10.1.3 Other Rate Categories

A) Toll Free Data Base Access Service

Toll Free Data Base Access Service is a service offering utilizing originating trunk side Switched Access Service. The service provides for the forwarding of end user dialed Toll Free calls to a Company Service Switching Point which will initiate a query to the data base to perform the switching.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.3 Other Rate Categories (cont'd)

A) Toll Free Data Base Access Service (cont'd)

Customer identification and delivery function. The call is forwarded to the appropriate Customer based on the dialed Toll Free number. Toll Free Data Base Access Service is comprised of the following elements:

1) Customer Identification Charge

The Toll Free Data Base Access Service Customer Identification Charge applies for the identification and delivery of the appropriate Customer. The charge is assessed to the Customer on a per query and per minute of use basis and may include an area of service which may range from a single NPA/NXX to an area consisting of all LATAs and NPAs within the operating territory of Granite Telecommunications, LLC. The per minute of use charges can be found with the Local Transport and Local Switching rates .

2) POTS Translation Charge

The POTS Translation provides the option of having the ten digit POTS number NPA + NXX-XXXX delivered instead of the Toll Free dialed number (e.g., 800 + NXX-XXXX) delivered to the service provider.

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SECTION 10 –ACCESS SERVICES, Continued

10.1 Access Services Continued

10.1.3 Other Rate Categories (cont'd)

A) Toll Free Data Base Access Service (cont'd)

2) POTS Translation Charge Continued

A POTS Translation Charge is assessed per query, in addition to the Toll Free Carrier Identification Charge as set forth in Section 12.1.5 (B). The charges can be found with the Local Transport and Local Switching rates (Section 12.1.3 and 12.1.4).

3) Call Handling & Destination Feature Charge

The Toll Free Call Handling and Destination Features Package, available only with the Toll Free Data Base Access Service, provides feature functionality in addition to basic query. The feature package may include various destination options such as carrier selection, time of day routing, day of week routing, specific date routing, geographic routing, routing based on percent of allocation, and emergency routing profiles.

A Call Handling and Destination Feature Charge is assessed on a per-query basis, in addition to the Customer Identification Charge and the POTS Translation Charge as set forth in Section 12.1.5 (C).

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SECTION 10 –ACCESS SERVICES, Continued

10.2 Miscellaneous Services

10.2.1 Presubscription

- A) Presubscription is an arrangement whereby an end user may select and designate to the Company an interexchange carrier (IXC) to access, without an access code, for interstate interLATA calls subject to the Company's FCC Access Tariff. This IXC is referred to as the end user's Primary Interexchange Carrier (PIC). The end user may select as its PIC the Company, or any other IXC that orders originating Feature Group D Switched Access Service at the end office that serves the end user. After the end user's initial selection of a predesignated IXC, for any additional change in selection, a non-recurring charge, as set forth in Section 12.2.1, applies.
- B) At the request of a new or existing end user served by a Feature Group D end office, the Company will provide a list of IXCs the end user may select as its PIC. At no additional charge for the initial selection, the customer may choose either of the following options.
- Designate an IXC as a PIC and dial 10XXX or 101XXXX to reach other IXCs.
 - Designate that they do not want to be presubscribed to any IXC and choose to dial 10XXX or 101 XXXX for all calls to all IXCs.

New end users subscribing to the Company's Exchange Access Service which do not specify a PIC will default to the Company as their initial PIC selection. Subsequent to the installation of Exchange Access Service, and after the end user's initial selection of a PIC, for any additional change in selection, a nonrecurring charge as set forth in Section 5.2.1, applies. This charge is billed to the end user.

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10.2 Miscellaneous Services Continued

10.2.1 Presubscription Continued

- B) the Exchange Access Service, or upon request by the selected IXC, billed to the IXC on behalf of the end user.

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SECTION 11 - BILLING AND COLLECTION SERVICES

11.1 Billing Name and Address Service

Billing Name and Address (BNA) Service is the provision of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the Company.

BNA Service is provided for the sole purpose of permitting the customer to bill its telephone communications service to its end users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone.

The customer may not use BNA information to bill for merchandise, gift certificates, catalogs or other services or products.

BNA Service, which allows customers to submit the end user's ten-digit Automatic Number Identification (ANI) for returned end user BNA, is provided on both a manual and mechanized basis. On a manual basis, the BNA information may be requested by a written request (i.e., U.S. mail or facsimile). On a mechanized basis, the customer initiated request for information is available through electronic data transmission. The Company, upon receipt of the customer's request, will process the ANI. If the BNA information is available within the Company's billing records, the Company will produce a report of the associated BNA information in either a paper or electronic data transmission media.

BNA information is furnished for 10XXX or 101XXXX dialing, collect, bill to third number and messages charged to a calling card that is resident in the Company's data base.

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SECTION 11 - BILLING AND COLLECTION SERVICES, Continued

11.1 Billing Name and Address Service (cont'd)

11.1.1 Undertaking of The Company

- A) The Company will respond within ten (10) business days of receipt of a customer's manual request for end user BNA information. The Company will respond to all mechanized BNA requests within five (5) business days of receipt.
- B) Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message was originated.
- C) The Company shall use reasonable efforts to provide accurate and complete BNA information. The company makes no warranties, expressed or implied, as to the accuracy or completeness of this BNA information.

11.1.2 Obligations of the Customer

- A) With each order for BNA Service, the customer shall identify the authorized individual and address to receive the BNA information.
- B) The customer shall institute adequate internal procedures to insure that BNA information, including that related to "confidential" non-published and non-listed telephone numbers, is used only for the purpose set forth in this tariff and that BNA information is available only to those customer personnel or agents with a need to know the information.

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Granite Telecommunications, LLC
CARRIER TO CARRIER SERVICES
P.U.C.O. Tariff No. 1

SECTION 11 - BILLING AND COLLECTION SERVICES, Continued

11.1 Billing Name and Address Service cont'd.)

11.1.2 Obligations of the Customer Continued

- C) The customer shall not publicize or represent to others that the Company jointly participates with the customer in the development of the customer's end user records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of BNA Service.
- D) When the customer orders BNA Service for interstate messages, the Jurisdictional Reporting Requirements listed in Section 9.3.3 will be applicable.

11.1.3 Rate Regulations

This section contains the specific regulations governing the rates and charges that apply for BNA Service. Specific rates and charges are set forth in Section 12.3.1.

The Service Establishment Charge and Record Transmission Charge apply to BNA Service. The Record Transmission Charge is a usage rate which applies on a per message (ANI) basis. The Record Transmission Charges are accumulated over a monthly period. The Company will keep a count of the records (ANI's) transmitted and report pages processed. The Company will bill the customer in accordance with these counts whether or not the Company was able to provide BNA information for all BNA records. For billing purposes, each month is considered to have 30 days. When a customer cancels an order for BNA Service after the order date, the Service Establishment Charge (if applicable) and the Record Transmission Charge will apply.

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SECTION 11 - BILLING AND COLLECTION SERVICES, Continued

11.1 Billing Name and Address Service Continued

11.1.3 Rate Regulations (cont'd)

A) Service Establishment Charge

The BNA Service Establishment Charge applies for the initial establishment of BNA Service on either a manual or mechanized basis.

- B) The BNA Record Transmission Charge is a usage rate which applies on a per ten-digit ANI (message) basis. Each message is subject to the BNA Record Transmission Charge, regardless of whether the requested telephone number is available. The Record Transmission Charge is applied on either a manual or mechanized basis.

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SECTION 12 – ACCESS SERVICE RATES

12.1 Access Service

Service Orders

Nonrecurring
Charge

A.	Service ImplementationFirst	Add'l		
	Installation Charge		\$0.00	\$0.00
	Access Order Charge		\$0.00	\$0.00
	Cancellation Charge		\$0.00	\$0.00

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SECTION 12 – ACCESS SERVICE RATES, Continued

12.1 Access Service, Continued

12.1.2 Switched Access

A. Switched Access

Originating, per minute	\$0.005820
Terminating, per minute	\$0.005820

B. End Office Switching

Carrier Common Line	\$0.000000
End Office Switching	\$0.000842
Information Surcharge	\$0.000000

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SECTION 12 – ACCESS SERVICE RATES, Continued

12.1 Access Service, Continued

12.1.2 Switched Access, Continued

C. Local Transport

Entrance Facility, Per DS-1 Termination

Monthly Recurring	\$227.00
Nonrecurring, First facility	\$1,010.00
Nonrecurring, Additional Facility	\$950.00

Direct Transport, Per DS1 Termination

Dedicated Transport – Termination	
Monthly recurring	\$81.00
Nonrecurring, first facility	\$310.00
Nonrecurring, additional Facility	\$250.00

Dedicated Transport – Facility, per mile	\$25.00
Dedicated Tandem Port, per port	\$133.80
Dedicated Trunk Port, per port	\$120.25

Common Transport

Access Order Charge	\$60.00
Nonrecurring trunk charges, first facility	\$115.00
Nonrecurring trunk charges, additional facility	\$40.00

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SECTION 12 – ACCESS SERVICE RATES, Continued

12.1 Access Service, Continued

12.1.2 Switched Access, Continued

C. Local Transport, Continued

Tandem Switched Transport

Termination per minute	\$0.000244
Facility, per minute, per mile	\$0.000044
Tandem Switching, per minute	\$0.001033
Common Transport Multiplexing, per minute	\$0.000042
Interconnection charge, per minute	\$0.000000

Host/Remote Transport

Termination, per minute	\$0.000699
Facility, per minute, per mile	\$0.000040
Trunk Port, per minute	\$0.000369

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SECTION 12 – ACCESS SERVICE RATES, Continued

12.1 Access Service, Continued

12.1.2 Switched Access, Continued

D. Carrier Common Line

Terminating, per access minute	\$0.0000
Originating, per access minute	\$0.0000

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SECTION 12 – ACCESS SERVICE RATES, Continued

12.1 Access Service, Continued

12.1.3 Toll Free Data Base Access Service

A.	POTS Translation Charge	\$0.002294
	Per Query	\$0.002294
B.	All others per query	\$0.002294

12.2 Miscellaneous Services

12.2.1 Presubscription

A)	<u>Authorized PIC Change</u>	
	-Per Telephone Exchange Service	
	Line or Trunk	\$5.00

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SECTION 12 – ACCESS SERVICE RATES, Continued

12.3 Billing and Collection Services

12.3.1 Billing Name and Address Service

Service Establishment Charge \$1.00

Request (per telephone number) \$1.00

12.4 Primary Interexchange Carrier Charge

Multi-Line Business, per line \$6.00

12.5 End User Common Line Charge

Primary residential line, per line \$10.00

Additional residential line, per line \$10.00

Single-line business, per line \$10.00

Multi-line business, per line \$10.00

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