BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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In the Matter of the : Regulation of the Purchased Gas Adjustment : Clauses Contained within : the Rate Schedules of Duke: Case No. 18-218-GA-GCR Energy Ohio, Inc., and : Related Matters. In the Matter of the Audit: of the Uncollectible : Expense Rider of Duke : Case No. 18-318-GA-UEX Energy Ohio, Inc., and Related Matters. In the Matter of the Application of Duke Energy: Ohio, Inc., for Approval : of an Adjustment of Its : Case No. 18-418-GA-PIP Interim and Temporary PIPP:

PROCEEDINGS

Plan and Rider Case.

before Ms. Sarah Parrot, Attorney Examiner, at the Public Utilities Commission of Ohio, 180 East Broad Street, Room 11-C, Columbus, Ohio, called at 10:07 a.m. on Tuesday, September 10, 2019.

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Tuesday Morning Session,
September 10, 2019.

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EXAMINER PARROT: This is the continuation of the hearing in Case No. 18-218-GA-GCR which is captioned in the Matter of the Regulation of the Purchased Gas Adjustment Clauses contained within the Rate Schedules of Duke Energy Ohio, Inc., and Related Matters; Case No. 18-318-GA-UEX captioned in the Matter of the Uncollectible Expense Rider of Duke Energy Ohio, Inc., and Related Matters; and finally Case No. 18-418-GA-PIP captioned in the Matter of the Percentage of Income Payment Plan Rider of Duke Energy Ohio, Inc., and Related Matters.

I would just note for the record that these three cases were originally called for hearing on April 2, 2019, and the hearing was subsequently continued to today.

Good morning, everyone. My name is Sarah Parrot. I am the Attorney Examiner assigned by the Commission to hear these three cases.

Let's start with appearances beginning with the Company and work our way around.

MS. WATTS: Good morning, your Honor. Elizabeth H. Watts, 139 East Fourth Street,

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    Cincinnati, Ohio.
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                EXAMINER PARROT: Thank you.
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                Staff.
                MR. EUBANKS: Robert Eubanks, Attorney
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    General's Office, 30 East Broad Street, 16th Floor,
    here on behalf of the Commission.
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7
                EXAMINER PARROT: OCC.
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                MR. MICHAEL: Good morning, your Honor.
    On behalf of Duke's residential utility consumers,
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12 EXAMINER PARROT: IGS.

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Michael.

MR. NUGENT: Good morning, your Honor.

On behalf of Interstate Gas Supply, Inc., Michael

Nugent and Joseph Oliker, 6100 Emerald Parkway,

Dublin, Ohio 43016.

the Office of the Ohio Consumers' Counsel by Bill

EXAMINER PARROT: Thank you, everyone.

I would note for the record that some of the parties to these proceedings filed on July 26, 2019, a Stipulation and Recommendation for the Commission's consideration.

Let's begin, Ms. Watts, do you have some exhibits you would like to mark?

MS. WATTS: We do have a Stipulation. We would ask that Stipulation be marked Joint Exhibit 1.

7 EXAMINER PARROT: So marked. 1 2 (EXHIBIT MARKED FOR IDENTIFICATION.) 3 MS. WATTS: May we approach, your Honor? 4 EXAMINER PARROT: You may. 5 MS. WATTS: And, your Honor, while we're 6 in process, may we mark a couple other exhibits? 7 EXAMINER PARROT: You may. 8 MS. WATTS: May we mark the testimony of Jeff L. Kern as Duke Energy Ohio Exhibit 1? 9 10 EXAMINER PARROT: So marked. 11 (EXHIBIT MARKED FOR IDENTIFICATION.) 12 MS. WATTS: And may we mark as proof of 13 publication in this case Duke Energy Exhibit 2? 14 EXAMINER PARROT: So marked. 15 (EXHIBIT MARKED FOR IDENTIFICATION.) 16 MS. WATTS: And may we approach? 17 EXAMINER PARROT: You may. 18 Any other exhibits we would like to mark 19 at this time or not? 20 We can proceed with Mr. Kern's testimony. 2.1 MS. WATTS: Thank you, your Honor. Duke 22 Energy Ohio would call Jeff Kern as a witness. 23 (Witness sworn.) 24 EXAMINER PARROT: Please have a seat. 25

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1	JEFF L. KERN		
2	being first duly sworn, as prescribed by law, was		
3	examined and testified as follows:		
4	DIRECT EXAMINATION		
5	By Ms. Watts:		
6	Q. Mr. Kern, do you have what's just been		
7	marked as Duke Energy Ohio Exhibit 1?		
8	A. Yes, I do.		
9	Q. And is that the testimony you prepared		
10	for this proceeding?		
11	A. Yes, it is.		
12	Q. Do you have any additions or corrections?		
13	A. No, I do not.		
14	Q. Are the answers contained therein true		
15	and accurate to the best of your knowledge?		
16	A. Yes, they are.		
17	Q. If I were to ask you those questions		
18	again today, would you change any of them, your		
19	answers?		
20	A. No, I would not.		
21	MS. WATTS: Mr. Kern is available for		
22	cross-examination.		
23	EXAMINER PARROT: Any questions from IGS?		
24	MR. NUGENT: No, your Honor.		
25	EXAMINER PARROT: Mr. Eubanks?		

MR. EUBANKS: No, your Honor.

2 EXAMINER PARROT: And Mr. Michael?

MR. MICHAEL: Yes, your Honor. Thank

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CROSS-EXAMINATION

By Mr. Michael:

- Q. Mr. Kern, during the audit period Duke utilized its propane facilities to maintain distribution operating pressure on a number of days, correct?
 - A. That is correct.
- Q. And maintaining proper operating pressure is necessary to keep the system running, correct?
 - A. Correct.
- Q. And due to the fact Duke uses propane facilities to maintain distribution operating pressure, which is necessary to keep the system running, all of Duke's gas customers benefited from the use of that propane, correct?
 - A. That is correct.
- Q. And had it not been for the need to
 maintain distribution operating pressures, it would
 not have been necessary for Duke to use its propane
 facilities during the audit period, correct?

A. Yes.

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- Q. And Exeter was the auditor in this case, correct?
 - A. Yes.
 - Q. And it found during the audit period the cost associated with the propane facilities were allocated only to Duke's GCR customers, correct?
 - A. Yes.
- Q. Does Duke, Mr. Kern, compare its GCR rate against other local distribution companies' GCR rates?
- 12 A. Yes.
 - Q. How often do they do that?
- A. It is usually kept up monthly, you know, for internal documentation.
- Q. And why does Duke do that?
 - A. It's just a comparison to see if our GCR is, you know, getting too high or too low or if it's comparable to what --
- Q. And during the audit period, did you make that comparison?
 - A. Yes, I did.
- Q. And when you made that comparison, did you find that Duke's GCR cost was greater than other LDCs?

- A. It was higher than the SSO -- SSO or SSC, whatever it is, of the other three major utilities in Ohio.
- Q. Has Duke ever evaluated conducted -- conducting a competitive auction in -- in lieu of utilizing the GCR mechanism?

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- A. We have looked into that in the past.
- Q. And what was the most recent time that Duke has looked into that in the past?
- A. As far as, you know, anything official other than, you know, you kind of look at it all the time, but I think it was back in 2006.
- Q. Would that have been in connection with the White Paper?
 - A. It was about that time, yes.
 - Q. Okay. And do you recall what the conclusion of that White Paper was?
 - A. There was the conclusion of the White Paper and then there was the Company's response to the White Paper because the White Paper actually wasn't written by Duke Energy. It was written by the other parties at that time. And the conclusion of the White Paper was that we should go ahead and do an auction and basically get out of the GCR.
 - Q. Duke uses hedging in connection with its

GCR program, correct?

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- A. That is correct.
- Q. Okay. And how are hedging decisions made during the gas procurement process?
- A. During the bulk of the audit period, and it did change due to our merger with Piedmont, but we had meetings on a monthly basis to discuss current market conditions and, you know, where we thought the market was going to go and how much we have hedged at that point and how much our plan allowed us to hedge and would make decisions on when the right time was to enter into, you know, some kind of fixed cost deal or collar or a cap.
- Q. So if I heard you correctly, Mr. Kern, I think I heard you mention three different types of hedging --
 - A. Right.
- Q. -- mechanisms? Could you please describe for me what those are in more detail and if there are other hedging mechanisms other than those three that Duke considers, identify those and explain those for me, please.
- A. Duke pretty much considers those three, and they are all done on the physical side rather than making a financial transaction. The fixed price

is simply making an agreement with a supplier to deliver a particular quantity of gas at some point in the future, you know, every day from this date to that date for a price that is set at that time.

A cap would be setting a high price to say that if the market -- when it comes time to actually take delivery of the gas, if market is lower than that cap, then we will just pay the market price. But if the market price goes higher than that cap, we will just be capped and will have to pay that capped price.

And then the collar is kind of similar to the cap, but it's got a floor as well and so there is a range and if the market price is in that range, we just pay the market price and if it is over, we will pay the cap and if it's under, we pay the floor --

- Q. But -- I apologize. Were you through?
- A. I was going to say but it's all based on actually purchasing gas.
- Q. Okay. And are Duke's goals for each one of those three hedging mechanisms the same?
 - A. Yes.

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- Q. And what is that goal?
- A. The goal is to reduce volatility in the GCR.

- And how often will -- is the hedging Ο. program evaluated by Duke?
- Α. It is periodically. I am not sure exactly, you know, if there is any set that, you know, we have to review it every couple of years or something, but it was reviewed extensively with the merger with Piedmont.
- Mr. Kern, you're familiar with what a Q. certified retail natural gas supplier is, correct?
 - Α. Yes.
- 11 Q. And may I refer to that as CRNG for 12 the --
- 13 Α. Sure.

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- -- for the purpose of our discussion? 14 Ο. 15 Does Duke evaluate the prices that CRNGs charge these 16 customers?
- 17 Α. No, generally not.
 - Why not? Q.
- Because it's -- we really don't have the 20 manpower to do such analysis on a regular basis and there's not a whole lot we could do with the 22 information that we got.
 - Q. Does Duke allow CRNGs to charge non-commodity products and services through its consolidated billing program?

A. That I am not sure.

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MS. WATTS: Objection. I don't see how that has any relevance to the GCR mechanism.

 $$\operatorname{MR.}$ MICHAEL: He already answered the question, so I'll move on.

- Q. (By Mr. Michael) Mr. Kern, you have occasion to see Duke's residential customer bills; is that correct? Do you know what Duke's bill looks like?
- A. I'm a customer of Duke, so I see the bill when it comes to my house.
- Q. Okay. Do the bills have -- on Duke's bills, does Duke provide the GCR rate that are being served by CRNG customers?

Inartfully put. Let me reask that, if I may. Does Duke provide the GCR rate on residential customers' bills that are being served by a CRNG?

MR. NUGENT: Objection, your Honor. It's irrelevant and beyond the scope of this proceeding.

MR. MICHAEL: Well, I mean, they're -- we are evaluating Duke's management of its gas procurement program. I think we think an indicia of the quality with which they manage that program can and is reflected on price comparisons between GCR and -- for GCR customers and shopping customers alike

which is to say if the GCR is higher, which Mr. Kern 1 2 admitted, then CRNG prices then when -- the 3 Commission could consider that as an indicia there 4 are management problems. 5 MS. WATTS: I would object because I 6 don't believe Mr. Kern admitted specifically the GCR 7 was higher in any respect. MR. MICHAEL: Well, than other GCR SSO 8 rates he did. 9 10 MS. WATTS: I don't believe he said that. 11 MR. NUGENT: Your Honor, CRNG prices are 12 not an issue in this proceeding. 13 EXAMINER PARROT: I am going to overrule 14 the objections. Give you a little leeway, Mr. Michael. 15 16 MR. MICHAEL: Thank you, your Honor. 17 Karen, could you please repeat the 18 question. 19 (Record read.) 20 Α. I do not know. 2.1 Q. Do you know if Duke provides any 22 information to its customers that are GCR customers 23 that are looking to shop? 24 Again, I do not know.

I would like to go back to our earlier

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Q.

discussion about the propane facilities and the use of those, Mr. Kern, if we could. Were -- how long were the propane facilities used during the audit period?

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- A. I don't have that in front of me. They were used periodically when necessary, but I couldn't tell you exactly how many days they were used during the audit period.
- Q. Mr. Kern, do you know when the decision was made to charge only GCR customers for the use of the propane facilities?
- A. It was around 2005 that we changed the way -- prior to that, the idea was to include the cost of the propane, the entire cost, not the incremental cost, through the CCCR to, you know, get the CRNG customers to pay their fair share. But a change was made at that point because if you charged -- you are going to charge them for the full value of the propane, they should actually get the propane and that's when a change was made and it was included in our FRAS tariff, and it might be in the CCCR as well, but I know it's definitely in the FRAS tariff that where we give the suppliers the option of delivering less than their full targeted supply quantity on days when that targeted supply quantity

is higher than 80 percent of their maximum daily quantity and in effect allow the suppliers to choose if they want to use propane. And the idea was that they would deliver less than their targeted supply quantity and the difference would be made up by our propane and then they would pay the full value of that propane.

MR. MICHAEL: And, your Honor, I would move to strike all of the witness's answer as nonresponsive after I believe he said something to the effect of somewhere in 2005. My question was when was the decision made to only charge GCR customers for the use of the propane facilities, and he clearly stated, as I said, something to the effect of somewhere around 2005, and I think everything after that is nonresponsive.

MS. WATTS: Your Honor, the witness was more fully answering the very question Mr. Michael put to him, so I don't know how we can parse that question in any different way.

EXAMINER PARROT: And I am going to deny your motion, Mr. Michael.

MR. MICHAEL: Thank you, your Honor.

EXAMINER PARROT: Allow the answer to

25 stand.

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MR. MICHAEL: Thank you.

- Q. (By Mr. Michael) Mr. Kern, you are familiar with the concept of a firm -- firm customers, correct?
 - A. Yes.

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- Q. And can you please describe for me what that is.
- A. Well, firm customer is the opposite of interruptible customer. It means we will get the gas to them; you know, they have priority over an interruptible customer. Where the load is high we can tell an interruptible customer you have to stop using gas, whether they switch to an alternative fuel or just shut their facility down, but they can be interrupted in times of need, but a firm customer cannot. We get gas to them.
 - Q. What customers are firm customers?
- A. Any customer that's not an interruptible customer.
 - Q. Okay. Would that include those customers on Duke's GCR?
 - A. All the GCR customers would be firm customers.
- Q. Would that be -- include customers served by a CRNG?

20 1 Α. Yes. 2 MR. MICHAEL: If I could just have a 3 minute, your Honor, and talk with my colleagues. 4 EXAMINER PARROT: You may. 5 MR. MICHAEL: Thank you, your Honor. 6 have no further questions. 7 Thank you, Mr. Kern. I appreciate it. 8 EXAMINER PARROT: Any redirect? 9 MS. WATTS: May I have a moment? 10 EXAMINER PARROT: You may. 11 MS. WATTS: Thank you, your Honor. 12 guess one or two questions briefly. 13 14 REDIRECT EXAMINATION 15 By Ms. Watts: 16 Do you recall, Mr. Kern, counsel for OCC Ο. asking you questions about whether you compared --17 18 internally compared a GCR rate with other local 19 distribution company rates? 20 Yes. Α. 2.1 Q. And whether you also compared the GCR 2.2 rate with CRNG rates? 23 Α. Yes. 24 0. Have you compared -- have you done that

25

comparison recently?

- A. We did have a comparison of the GCR to the other major utilities in Ohio, their SSO, for the 12 months ended August 2018.
- Q. And what was the result of that comparison?
- A. The results were that the GCR was lower by about 20 some cents compared to the average of Vectren and Columbia of Ohio.
- 9 MS. WATTS: Okay. I have nothing 10 further. Thank you, your Honor.
- MR. NUGENT: No questions, your Honor.
- 12 EXAMINER PARROT: Staff?
- MR. EUBANKS: No questions.
- 14 EXAMINER PARROT: Mr. Michael?
- MR. MICHAEL: No questions, your Honor.
- 16 EXAMINER PARROT: Thank you, Mr. Kern.
- 17 THE WITNESS: Thank you, your Honor.
- MS. WATTS: Your Honor, I would like to
 move admission of Duke Energy Ohio Exhibits 1 and 2,
 and if now is the appropriate time, I would like to
- 21 also move exhibit Joint Exhibit 1.
- 22 EXAMINER PARROT: Are there any
- 23 | objections?

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- Hearing none, Joint Exhibit 1 as well as
- 25 Duke Exhibits 1 and 2 are admitted into the record.

1 (EXHIBITS ADMITTED INTO EVIDENCE.) 2 EXAMINER PARROT: Mr. Eubanks. 3 MR. EUBANKS: Yes, your Honor. I believe the parties have agreed to the admission into the 4 5 record of the independent accountant's report for Cases 18-218, 18-318, and 18-418. I am going to 6 7 bring those documents up to be marked. 8 EXAMINER PARROT: Okay. MR. EUBANKS: If we could mark the 418 --9 10 well, let's see here. Mark the 218 report as 11 Commission's Exhibit 1, the 318 as Commission's 12 Exhibit 2, and 418 as Exhibit's -- Exhibit 3. 13 EXAMINER PARROT: Okay. Hang on a 14 second. Let's go through them. So you are starting 15 with Commission-Ordered Exhibit 1 as the -- is that 16 the financial audit report that Deloitte filed in the 17 docket? 18 MR. EUBANKS: Yes, yes. 19 EXAMINER PARROT: We need to be specific 20 again. 2.1 MR. EUBANKS: Yes, for 18-218. 22 EXAMINER PARROT: Hang on a second. I'm 23 confused. I thought you decided to start with 218. 24 MR. EUBANKS: I did. 25 EXAMINER PARROT: Okay. So

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Commission-Ordered Exhibit 1 is the financial audit
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     report that Deloitte filed in the docket. Exhibit --
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     Ordered Exhibit 2 is the uncollectible expense audit
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     report?
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                 MR. EUBANKS: Yes, for 18-318.
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                 EXAMINER PARROT: And
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     Commission-Ordered -- Commission-Ordered Exhibit No.
     3 is the PIPP audit report that was filed in
 8
     18-418-GA-PIP.
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10
                 MR. EUBANKS: Yes.
                 EXAMINER PARROT: And the other two?
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                 MR. EUBANKS: Yes, I will use with the
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     witness.
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                 EXAMINER PARROT: Go ahead and proceed
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    with those.
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                 MR. EUBANKS: Have we stipulated to the
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     other exhibits as well?
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                 EXAMINER PARROT: Start with marking them
     first and then we will deal with admission second.
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                 MR. EUBANKS: So I would like to have
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     marked as Commission's Exhibit 4 the GCR audit report
2.2
     for Case 18-218 and marked as Commission's Exhibit 5
23
     the redacted version of the audit report for 18-218.
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     I will give these to you later after I use them to
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identify.

1 EXAMINER PARROT: All right. Those 2 exhibits are also marked. 3 (EXHIBITS MARKED FOR IDENTIFICATION.) MR. EUBANKS: At this time I would like 4 5 to -- I would like to call the auditor to the stand. 6 (Witness sworn.) 7 EXAMINER PARROT: Please have a seat. 8 MR. MICHAEL: Your Honor, at this point 9 OCC would like to object to the calling of the 10 auditor as a witness in this case, the auditor that 11 performed the management performance audit of gas 12 purchase practices and policies of Duke Energy. We 13 have stipulated that audit report into the record. 14 There is no reason, relevant reason, to have the 15 auditor testify further, and more importantly the 16 auditor has provided no written testimony in this 17 case. 18 The Commission's rules clearly call for

The Commission's rules clearly call for the filing, timely filing, of written testimony in PUCO cases. The auditor did not file written testimony in this case and to allow this witness to testify at all would severely prejudice all parties involved in this case, so we would object to any testimony from this witness.

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EXAMINER PARROT: Response.

MR. EUBANKS: In response the auditor is not a party; therefore, he is not required to file prefiled testimony. He was solely ordered by the Commission to perform an audit report. As with any witness that we would put on the stand, the typical question would be whether or not in light of anything that you reviewed or just to bring your testimony up to date, whether or not you would change anything.

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The auditor has become aware of the Stipulation since he's done his audit report, and the pertinent question that I need to ask the auditor is in light of the Stipulation, whether or not he believes it's reasonable to the extent that it adopted his recommendations or modified his recommendations. And I believe that's appropriate because, once again, because, like I said, he's not a party in the case. He is only acting on behalf of the Commission, and he should be allowed to update his audit report.

MR. OLIKER: Your Honor, may I here?
EXAMINER PARROT: Go ahead.

MR. OLIKER: I think what we are hearing from the Attorney General's office is the potential for the witness to give additional direct testimony due to the mild clarification of the audit report. I

think this is legally semantics because Duke Energy or IGS, as parties to the Stipulation, would be entitled to cross-examine the auditor as a hostile witness given the slight differences between the Stipulation and the audit report, so whether it comes in on direct or comes in on cross, I think it's just the exact same question and just a matter of timing.

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MR. MICHAEL: Well, I think I would call it a little bit more than a matter of semantics. If IGS wants to cross-examine a witness or if Duke wants to cross-examine a witness, that's one thing. But the witness has offered no direct testimony. There's nothing to update in his direct testimony because there is no direct testimony and there is a reason why the Commission requires the filing of written testimony by expert witnesses in cases and that is to give everyone a fair, full opportunity to prepare for a case and avoid surprises. The rules are what the rules are.

And in this particular instance to allow this witness to testify contravenes the rule requiring filing of written testimony. And, further, to the extent that anything he has to testify on in terms of the difference between the settlement and his audit report, we have concerns that it could

reveal confidential settlement discussions. And for that additional reason, he should not be able to testify.

EXAMINER PARROT: Thank you, Mr. Michael.

With that I think I am going to allow

Staff to proceed with its direct examination of the witness.

Mr. Michael, your concerns have been noted on the record. I think let's go ahead and proceed with the examination, and at the conclusion of it, at that point I think if you wish to raise a motion to strike, we can proceed in that fashion.

So with that, Mr. Eubanks, go ahead and proceed.

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16 JEROME D. MIERZWA

being first duly sworn, as prescribed by law, was examined and testified as follows:

19 DIRECT EXAMINATION

20 By Mr. Eubanks:

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- Q. Good morning.
- A. Good morning.
- Q. Could you state your name for the record.
- A. My name is Jerome D. Mierzwa.
- Q. Could you spell it.

- Α. My last name is spelled M-I-E-R-Z-W-A.
- And what is your position or employment? Q.
- I'm Principal and Vice President of Α. Exeter Associates.
- Ο. And has your company performed an audit in this case?
 - Α. Yes, we have.
 - Q. An audit for the GCR portion of the case?
 - Α. Yes.

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- Have you had a chance to review before Q. coming in for testimony today the documents that have been marked as Staff's Exhibit -- Commission's Exhibit 4 and 5, which would be the confidential and the redacted versions of the audit report?
 - Α. I have.
- 16 MR. EUBANKS: May I approach? 17 EXAMINER PARROT: You may.
 - (By Mr. Eubanks) If you could, sir, if Q. you could review those documents and identify them for me.
- One of the -- there are two documents. One document -- both documents are the audit report 22 that was prepared by Exeter. One document is the confidential version; the other is the public 25 version.

- Q. Were those reports prepared by you or at your direction?
 - A. Yes, they were.
 - Q. Are they true and accurate copies?
- 5 A. Yes, they are.

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- Q. Would you change anything in the audit reports?
 - A. Not that I am aware of.
 - Q. Are you familiar with the Stipulation that was filed in this matter?
- 11 A. Yes, I am.
- Q. Are you aware to what extent the
 Stipulation adopted the recommendations in the audit
 report?
- 15 A. Yes.
- MR. MICHAEL: Objection, your Honor, just to preserve on the previous grounds that I mentioned, please.
- EXAMINER PARROT: Noted. Go ahead and answer.
- 21 A. I'm sorry. Repeat the question.
- Q. Are you -- are you aware to what extent the Stipulation adopted the recommendations in your audit report?
- 25 A. Yes, I am.

Q. And did it adopt all of your recommendations?

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- A. It generally adopted all our recommendations except with respect to the treatment of propane costs during the review period of the audit.
- Q. And how's -- what was the difference in the -- your recommendation and what was adopted in the Stipulation?
- A. In the audit report we recommended that a portion of the propane costs be collected on a pro -- going forward -- I'm sorry, a portion of the propane costs incurred -- that were incurred during the audit period be collected from Choice customers. The Stipulation does not adopt that. The Stipulation provides for the prospective recovery of propane costs which is also -- which would be consistent with the audit report also.
- Q. In light of the differences between the -- your recommendation and the Stipulation, would you still find the Stipulation to be reasonable?

 MR. MICHAEL: Objection for the grounds that I began with.
 - EXAMINER PARROT: Noted. Go ahead.
- 25 A. Yes, I would.

- Q. And were you -- were you consulted before the adoption -- before the Stipulation was filed as to whether or not it would reasonably -- whether or not it reasonably adopted your recommendation?
 - A. Yes, I was.

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MR. MICHAEL: Objection.

- Q. And did you give the -- and when you were consulted, what was your --
 - A. My recommendation --

MR. MICHAEL: Objection. I apologize for that, but I got to do what I got to do.

EXAMINER PARROT: Mr. Michael, you can just note a continuing objection, if that's easier.

MR. MICHAEL: I like doing it this way but okay.

- Q. And when you were consulted, what was your -- what did you say with regards to the Stipulation?
- A. That the Stipulation was reasonable and should be adopted.

MR. EUBANKS: Okay. With that I would like to ask for the ad -- well, they've already been admitted. With that I have no further questions of the witness, and I tender him for cross-examination.

25 EXAMINER PARROT: Anything from IGS?

1 MR. OLIKER: No, thank you, your Honor. 2 EXAMINER PARROT: Company? 3 MS. WATTS: No, your Honor. EXAMINER PARROT: Mr. Michael? 4 5 MR. MICHAEL: Your Honor, we would like 6 to move to strike those portions of the auditor's 7 testimony beginning with his provision of his opinion as to whether or not the settlement in this case was 8 9 fair and reasonable, the reasons I articulated at the 10 point in time when Staff called this witness to 11 testify and for the reasons previously stated, those 12 portions of the testimony that I identified should be 13 stricken. 14 EXAMINER PARROT: Anything you wish to 15 add to your prior response, Mr. Eubanks, or anyone 16 else? 17 MR. EUBANKS: No, your Honor. 18 EXAMINER PARROT: All right. I am going 19 to reserve a ruling on your motion to strike, 20 Mr. Michael. With that being the case, if you wish 2.1 to question the witness, now is the time. 2.2 MR. MICHAEL: I do not. 23 EXAMINER PARROT: Okay. Thank you. All 24 right. It's my understanding the parties have 25 stipulated to the admission of Exhibit -- Ordered

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     Exhibits 1 through 5; is that the case?
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                 All right. Commission-Ordered Exhibits 1
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     through 5 are admitted into the record.
                 (EXHIBITS ADMITTED INTO EVIDENCE.)
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                 EXAMINER PARROT: Mr. Michael.
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                 MR. MICHAEL: OCC calls Michael P. Haugh.
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                 (Witness sworn.)
                 MR. MICHAEL: Your Honor, we would like
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     to have marked as OCC Exhibit 1 the direct testimony
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     of Michael P. Haugh.
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                 EXAMINER PARROT: So marked.
12
                 (EXHIBIT MARKED FOR IDENTIFICATION.)
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                        MICHAEL P. HAUGH
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    being first duly sworn, as prescribed by law, was
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     examined and testified as follows:
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                       DIRECT EXAMINATION
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    By Mr. Michael:
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                 Would you state your name, please.
            Ο.
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            Α.
                 Sure. Michael P. Haugh.
2.1
            Q.
                 And could you state your business
22
     address, please, Mr. Haugh.
23
                 Sure. I am testifying on behalf of the
            Α.
24
     Ohio Consumers' Counsel at 65 East State Street,
25
     Columbus, Ohio 43215.
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- Q. And do you have before you what was previously marked as OCC Exhibit 1?
 - A. I do.

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- Q. And can you identify that document.
- A. That is my direct testimony in this case.
- Q. And that was prepared by you or at your direction?
 - A. It was.
- Q. Do you have any corrections or modifications to that testimony?
- 11 A. Yes. I have one correction on page 11,
 12 line 14. It's -- it's supposed to be "independent
 13 consultant," not "intendent consultant," so just
 14 changing "intendent" with "independent." And that's
 15 my only change.
 - Q. Thank you. And if I were to ask you the questions, Mr. Haugh, reflected in OCC Exhibit No. 1 today, would your answers be the same?
 - A. They would.
 - MR. MICHAEL: Your Honor, I move for the admission of OCC Exhibit 1, subject to cross-examination.
- EXAMINER PARROT: Thank you, Mr. Michael.
- 24 Anything from IGS?
- MR. NUGENT: Yes. Your Honor, is now the

appropriate time to address motions to strike?

EXAMINER PARROT: Go ahead.

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MR. NUGENT: I would move just to strike the following portion of Mr. Haugh's direct testimony, and if it's all right with you, your Honor, I would address it by subject matter just to keep things clean.

EXAMINER PARROT: Okay.

MR. NUGENT: First, IGS would move to strike the reference to -- or recommendations related to shadow billing. So to start I just move to strike on page 3, lines 2 through 7, beginning with "Third, I." Further down the page, IGS also moves to strike lines 15 through 18 beginning with "Finally, I." On page 7, IGS moves to strike lines 1 through 6. On page 14, IGS moves to strike lines 3 through 16 beginning with "This information should be." IGS also moves to strike Attachment 2 in its entirety. And may I? May I approach, your Honor?

EXAMINER PARROT: You may.

MR. NUGENT: This is a copy of the Opinion and Order that was entered in Duke's 2015 GCR. And I dog-eared the page I am referencing to. It's page 28, paragraph 59. And about two-thirds of the way down that paragraph, you'll see that in that

Order the Commission concluded, I'll paraphrase, that OCC's request for modification of the Stipulation to provide a comparison of Duke's GCR price to suppliers' prices for natural gas is outside the scope of this proceeding and has no bearing on whether the Stipulation meets the three-part test. The shadow billing request OCC raised in this proceeding is almost identical to the shadow billing request it made in the 2015 GCR. The Commission determined that OCC's shadow billing testimony was irrelevant in 2015, and we would argue that it should do the same thing here about striking the testimony I referenced a moment ago.

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EXAMINER PARROT: Mr. Michael.

MR. MICHAEL: Well, your Honor, I would first note that in the order there are things that the Commission addresses beyond what Mr. Nugent characterized as shadow billing, so I don't believe that IGS can hang its hat solely on this order because there was obviously more at issue than simply shadow billing. I would simply direct your Honor to the same provision of the order that Mr. Nugent quoted from. It talks about the comparison as well as issues involving firm billing and evaluation alternatives, et cetera, so I don't think that

particular order, as I said, is something that IGS can hang its motion to strike on.

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Further, your Honor, this is a settlement in a case. Parties are able to make recommendations for the Public Utilities Commission to consider. That is what Mr. Haugh is doing. It's certainly related to a more thorough analysis and recommendation of Duke's management of its gas program.

And, further, to the extent that as I question Mr. Kern and your Honor allowed me to proceed with the questioning, the comparison in prices can be reflective of the extent to which Duke is managing its gas program properly.

So for those reasons I think the motion to strike should be denied to simply allow the Commission to give Mr. Haugh's testimony the appropriate weight as it sees fit.

EXAMINER PARROT: And I am going to do that, Mr. Michael. The motion is denied.

MR. NUGENT: Okay. Thank you, your Honor. I do have some additional.

EXAMINER PARROT: Go ahead.

MR. NUGENT: Also IGS also moves to
strike any testimony that references Duke's 2015 GCR.

So beginning on page 12, lines 7 through 10, and that begins with "In the previous Duke GCR audit report." Page 13, lines 13 through 17, beginning at "That is even worse for consumers" and ending at "during the previous audit period." Page 14, lines 2 through 3, the first sentence that ends with "since the last audit period." And, here again, we move to strike given that the information provided is irrelevant to this case. The 2015 GCR examined a different three-year time period that's at issue in this case. We would argue that the information goes well beyond the scope of this proceeding and, therefore, should be stricken.

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EXAMINER PARROT: Mr. Michael.

MR. MICHAEL: Thank you, your Honor.

And, once again, for the reasons I would rely on the reasons I articulated previously in a response to motions to strike, but I will also supplement those comments, your Honor, by saying these will -- this is obviously an ongoing audit of the LDCs' gas management practices, this particular one for Duke, and I think it presents a more fuller picture to -- of Duke's management practices to present the Commission with what has happened over time.

There was some questions asked of Mr.

Kern during his direct examination about comparison between Duke's GCR price versus other LDCs' SSO prices. So, once again, I think the important point is this information should be made available to the Commission for it to give it the weight that it considers and I think it's reflective of Duke's management practices and provides a complete historical picture of those practices for the PUCO to consider and give it the weight that the PUCO believes it's entitled to and, therefore, I think the motion to strike should be rejected.

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MR. NUGENT: Your Honor, Mr. Haugh essentially copied the entirety of his 2015 testimony and attached it and is now attempting to insert it into the record here. We don't feel it has any relevance on the bearing of this case which is examining a more recent three-year period. And, again, for that reason we would move to strike.

MS. WATTS: Your Honor, may the Company be heard?

EXAMINER PARROT: Yes. Go ahead.

MS. WATTS: I would join in the motion to strike in this regard, and I think the Commission's rule that addresses hearings on the GCR is very clear in setting forth exactly what needs to be established

in the proceeding, and it addresses -- it starts off with talking about the audit record that's filed in the case, and to go back to a previous audit report is -- should be regarded as irrelevant in the current proceeding.

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MR. MICHAEL: I mean, it's relevant to the extent it supports our recommendation for the PUCO to modify the settlement, and the PUCO can give it the weight that it believes it deserves or doesn't deserve, but it is consistent with our recommendation for an amendment.

EXAMINER PARROT: All right. With this one I am going to grant the motion to strike the attachment in its entirety and then on page 12 where Mr. Haugh references the attached testimony. So that begins on line 9 and continues to line 10. I will grant those — the motion to strike with respect to those two sentences as well. Otherwise I think it's more take — to me it's taken as background information, and I am going to allow the rest of it to stand.

MR. MICHAEL: Thank you, your Honor.

MR. OLIKER: Your Honor, just to be clear, within the body of the testimony you struck page 12, lines 9 and 10 --

41 1 EXAMINER PARROT: Yes. 2 MR. OLIKER: -- and the body, those are 3 the only sentences? EXAMINER PARROT: Yes, and then the 4 5 Attachment 2. MR. NUGENT: Was struck in its entirety. 6 7 EXAMINER PARROT: In its entirety. MR. NUGENT: Thank you, your Honor. 8 9 EXAMINER PARROT: Yes. Anything else? 10 MR. NUGENT: No, your Honor. 11 EXAMINER PARROT: Any questions, 12 Mr. Nugent? 13 MR. NUGENT: I do have some questions. 14 EXAMINER PARROT: Okay. Go ahead. 15 16 CROSS-EXAMINATION 17 By Mr. Nugent: 18 Q. Good morning, Mr. Haugh. 19 A. Good morning. 20 Q. Mr. Haugh, I am going to ask you a few 2.1 questions about the propane. 2.2 Α. Okay. And would you agree that days in which 23 Q. 24 propane is being used to maintain proper operating

pressure, those days are generally some of the

coldest of the year?

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- A. For operating pressure, yes.
- Q. Okay. And would you agree -- pardon me.

 4 Let me back up.

Do you have a copy of your testimony in front of you?

- A. I have my testimony, yes.
- Q. Okay. So on page 2 of that testimony looking at lines 21 through 22, you make reference to Section 6.5.5 of the management performance audit report that was prepared by Exeter Associates. Do you see that?
 - A. Yes.
- Q. Okay. Did you review that section of the audit report?
 - A. Yes.
 - Q. Okay. So based on your review of that particular section, would you agree that suppliers serving firm transportation under the Choice Program have the option but are not required to use Duke's propane facilities to meet customer requirements?
 - A. For customer requirements, yes.
 - Q. Okay. Thank you. And do you know whether suppliers participating in the Choice Program elected to use their share of Duke's allocated

propane facilities during the audit period?

- A. I don't have the audit report in front of me. I know there were portions that were confidential, so I'm not sure if that's --
 - Q. This is not --

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- A. It was not confidential.
- Q. Just -- it was not confidential, no.
- A. With that understanding then, yes, I agree that there were no -- no Choice suppliers utilized propane for customer requirements.
 - Q. Thank you.
 - A. That answered your question, correct?
- Q. It does, yes. So in the days that propane was used, did you happen to look up the natural gas prices on the spot market that competitive retail natural gas suppliers had to pay to meet their requirements?
 - A. I did not do that comparison.
- Q. Okay. Just based on your experience then, would you agree that on the coldest days of the year the spot price for natural gas is typically higher than what it normally is?
 - A. There's a lot of factors in there. I can't necessarily agree to that as a general point.
 - Q. But on days when it's much colder than

normal, demand increases more often than not?

- A. I am saying that's -- that's the economics of it, but I can't say -- on every day I can't say that that's the case. There are a lot of different factors that go into the price of gas.
 - Q. Thank you.

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MR. NUGENT: Could I have just one moment, your Honor?

EXAMINER PARROT: You may.

MR. NUGENT: Thank you, your Honor.

- Q. (By Mr. Nugent) Mr. Haugh, just a few more questions, if you don't mind. In your testimony your test calculated GCR collected revenue for 2018; is that correct?
- A. Meaning the -- could you point to that section of my testimony?
 - Q. Sure. Looking at page 13, line 7.
- A. Yes.
 - Q. Thank you.
- A. I'm sorry. Could you repeat the
 question? I want to make sure I am saying yes to the
 right thing.
- Q. Sure, sure. You effectively ran your own test and that test calculated GCR collected revenue for the year 2018; is that correct?

- A. Yes. All the numbers in that -- in that chart were provided by Duke for 2018.
- Q. Okay. And any one-time refunds that Duke received would have reduced GCR revenues, correct?
- A. So you are saying one-time refunds would have done what?
 - O. Would have reduced GCR revenues.
- A. That would have been -- that would have been counted in the \$58 million figure on line 7.
- Q. Okay. And are you familiar with the Tax Cut -- Tax Cut Jobs Act, Federal TCJA?
- 12 A. Yes.

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- Q. Mr. Haugh, just to clarify, the year you looked at for calculating the cost was just 2018.
 - A. That was the only data that was provided for -- by Duke.
 - Q. And I apologize. I am jumping around here. Tax Cut Jobs Act reduced federal taxes from 35 percent to 21 percent, correct?
 - A. That sounds right.
- Q. Okay. And that tax reduction resulted in refunds to holders of interstate pipeline assets, correct?
- A. That's getting a bit beyond my knowledge exactly how those refunds were handled.

Q. Would you happen to know one way or the other?

MR. MICHAEL: Objection.

A. No.

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MR. MICHAEL: Mr. Haugh testified it was beyond his knowledge; and, therefore, he can't answer the follow-up question.

EXAMINER PARROT: Overruled.

- Q. Would you like me to repeat?
- 10 A. Yes, or if you could repeat the question, 11 please.
 - Q. Sure. So talking again about the TCJA and the tax reduction, that resulted in refunds to holders of interstate pipeline assets, correct?
 - A. I said I didn't know that.
 - Q. Okay. And would you happen to know whether the \$58 million figure you provided on line 7 of page 13 of your testimony includes those tax reductions?
 - A. The only -- the only thing I know is what Duke provided based on OCC Interrogatory 03-002.
 - Q. Does that figure include taxes that Duke paid?
- A. I can read the -- what it states.
- 25 03-002. I believe there might be an error. That is

- not -- that was not attached to my testimony now that I look. We can definitely provide that though.
- Q. Well, would it be fair to say as of right now, you don't know?
- A. No, I don't know. I believe the question -- the question and answer were the total revenues received for GCR revenues received.
- MR. MICHAEL: If I might interject real quick, Mr. Nugent, were you looking for MPH-6 in response to Mr. Nugent's question?
- 11 THE WITNESS: Yes.
- MS. WATTS: I don't see it.
- THE WITNESS: Attached to my testimony is
 a POD, not an interrogatory. It's a production of
 documents. There is an error. That's why I said we
 will be able to provide.
- MR. MICHAEL: In the testimony is the error.
- THE WITNESS: In the testimony. This
 should be an error I should have caught. I
 apologize. It should be OCC-INT-03-002. Instead
 what was attached was OCC-POD-03-00 -- dash 002.
- MR. MICHAEL: Okay.
- MR. OLIKER: I don't know at this
- 25 | point --

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MR. NUGENT: Your Honor, given that we haven't looked at the document since it is not in the testimony, I am not certain whether we object. At this point we would just like to preserve that, if possible.

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MR. MICHAEL: If Mr. Nugent would like, I would be happy to get a copy and let him review it.

EXAMINER PARROT: Let's go off the record.

(Discussion off the record.)

EXAMINER PARROT: Let's go back on the record.

- Q. (By Mr. Nugent) For the time being,
 Mr. Haugh, I just have one more question. So given
 the subject matter of your testimony, would you
 object to including the lowest price on the PUCO
 Apples to Apples site on the bill for GCR customers
 so that those customers can better identify the rate
 they would have paid had they shopped?
- A. That's -- that's a difficult thing to agree to because there's a variety of factors with any -- with any supplier's price.
 - Q. Just lowest possible rate, that's all.
- A. If you are going to -- if you are going to need to show one, you need to show them all, I

believe, so one would not be enough.

2 MR. NUGENT: For the time being, your

3 Honor, that's all we have. We have reserved the

4 | right of the cross pending Mr. Michael's e-mail.

EXAMINER PARROT: Okay. Anything from

6 the Company?

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MS. WATTS: Yes, your Honor.

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CROSS-EXAMINATION

10 By Ms. Watts:

- Q. Good morning, Mr. Haugh.
- 12 A. Good morning.
- Q. When you want to know what the current cost for gas as a commodity is, where do you look for that?
- A. For retail? Wholesale?
- 17 Q. Either/or both.
- A. Probably usually I would start off with the NYMEX.
- Q. Okay. Where else?
- A. Then work my way down. Anything from Gas
 Daily, get marketer prices that are on the Apples to
 Apples chart or on their individual sites.
- Q. The Apples to Apples chart, is that the one that's filed with the Commission or that's

available on the Commission --

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- A. Yeah. It's no longer called the Apples to Apples chart. I forget the name. It's commonly referred to as Apples to Apples.
- Q. Yeah. It's a site on the Commission's website, to be clear, that lists current marketer prices.
- A. Correct, and shows past marketer prices too.
- Q. Okay. And isn't it true that that site also lists additional variables?
- 12 A. I'm sorry. What do you mean by "additional variables"?
 - Q. Sort of laid out in a spreadsheet form on the Commission's website.
 - A. More of a table than -- I would call it than a spreadsheet.
 - Q. Okay. We'll go with table, lists names of marketers and it has a current, is it, Ccf price?
 - A. It depends on -- depends on the utility, could be Mcf or Ccf depending how they bill.
 - Q. Right. So if you are a customer and you are looking at that, you would need to make that -- you would need to understand that variation, correct, the difference between an Mcf and a Ccf?

- A. Not necessarily because they are adjusted based on how you are billed. If you are -- I apologize, I believe Duke is Ccf, and the prices for Duke would be in Ccfs, so you wouldn't necessarily have to make that conversion.
- Q. Okay. But if I am a customer and I come to the Commission's website and I go to that table and I see a price for Duke at -- on a Ccf basis and I want to compare that to a marketer price that might show up in an Mcf basis, I would need to understand the difference between those two designations, correct?
- A. Do you mean a marketer price that's provided outside the Apples to Apples?
 - Q. No, in the Apples to Apples chart.
- A. In the Apples to Apples chart, Duke, if they bill on Ccf, would be -- the prices would be Ccf in the Apples to Apples chart.
- Q. Okay. That's what I was hoping for because they wouldn't -- it wouldn't make sense to make them be different because customers -- your average customer would not understand that variation.
 - A. Correct.

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Q. And on that table, as you referred to it, there are other variables with respect to

considerations when considering the sign up with the marketer, correct?

- A. Yes, there is -- some are clear to see, some aren't.
- Q. So, for instance, you might look at how long a contract term might be.
 - A. Terms are listed, yes.

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- Q. And such things as whether there is an early termination fee?
 - A. I believe that's on there also, yes.
- 11 Q. And whether the rate is variable or 12 fixed?
 - A. That is noted also, yes.
 - Q. And is there anything else you recall right now?
 - A. There is another -- there is a section also that lists any other factors that it may be, often showing -- stating things such as three months fixed variable for the remainder of the contract, clarifying the contract basically.
 - Q. So if you are a customer and you are considering whether to choose to go with a marketer or not, there are a number of different things that one needs to consider in order to make that decision, would you agree?

A. Yes.

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- Q. The issue that we've talked about earlier today with respect to propane storage costs allocation, do you recall having conversations about that?
 - A. Yes.
- Q. Your recommendation is to correct the allocation that was mentioned in the auditor's report retrospectively, correct?
 - A. Correct.
- Q. Can you describe to me functionally how that would occur.
 - A. There's -- I don't -- my testimony does not lay out the exact refund process. There's a number of ways it could be done though.
 - Q. Well, why don't you explain one of them.
 - A. Sure. It could be looking back at customers that were on Choice versus customers that were on GCR and refund based on the actual -- charging the actual cost causers and refunding to the people that were overcharged.
 - Q. Okay. So let's say the Company has collected payment from only Choice customers. It would have to refund back to Choice customers, correct?

- A. No. They collected only from GCR customers.
- Q. Okay. Sorry. I have that upside-down.

 So let's say they collected only from GCR customers.

 They have to refund back to those GCR customers,

 correct?
 - A. Correct.

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- Q. And then they would have to re-collect the propane storage costs from all customers for that retrospected period, correct?
- A. That's taking an extra step. It could just be done where they refund the overcharge that was charged to GCR customers and charge the Choice customers.
- Q. Do you have any particular knowledge with respect to how Duke Ohio's energy billing system works?
 - A. Limited.
- Q. Do you agree that customers move in and out of Duke Energy's service territory?
- A. I have no knowledge of actual people doing that, but I assume it does happen.
- Q. So you would potentially have different populations of customers who are current either GCR customers or shopping customers today than you would

- have had, say, a year ago.
- A. Yes, possibly.
 - Q. You mention on page 2 of your testimony that you just have three issues that you make in regard to your testimony; is that correct?
 - A. Yes.

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- Q. And are those still the only issues that you're addressing today in your testimony?
 - A. Yes. Those are the --
- Q. You don't have any additional issues you want to raise today.
- 12 A. If you give me some time, I can find some.
- Q. So I would like to look at your --
- 15 A. I'm sorry. I'm sorry. I didn't mean to 16 be flippant. Those are my only three.
- Q. You can be flip with me. I'm okay with that. I don't know about the Attorney Examiner, but I am fine with it.
- 20 Regarding your comparison table on page 9
 21 of your testimony.
- 22 A. Yes.
- Q. You were here when Mr. Kern testified, correct?
- 25 A. Yes.

- Q. Did you hear Mr. Kern say that he did that same comparison for the current year?
 - A. I did hear him say that.
- Q. And that he -- and you heard Mr. Kern state that the difference was negative instead of positive this year?
 - A. I believe that's what he said.
- Q. Would that change your opinion in respect to any of that?
 - A. No.

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- Q. Okay. You agree that that outcome can be positive or negative over time.
- A. Yes. And I think it has to be taken over time too. It can't be a single snapshot. That would not be fair.
- Q. But you have a snapshot that just covers three years, correct?
 - A. It is more than -- it is a larger snapshot than the nine months of Mr. Kern's.
 - Q. Would you turn to your analysis on page 12, please. I think I can ask you these questions while we are waiting for additional information.
- MR. MICHAEL: Pardon me, Ms. Watts. But,
 your Honor, I do have the initial information. What
 I would like to do is just confer with Mr. Haugh this

is the right document so we don't -- I can either do that now or I can wait, Ms. Watts, until you are through with your questioning.

MS. WATTS: When I get through with my questioning, you might not need it so.

MR. MICHAEL: Okay.

MS. WATTS: So maybe why don't you let me go ahead.

MR. MICHAEL: Okay.

- Q. (By Ms. Watts) Mr. Haugh, your -- you have a column in that table on page 13 that indicates volumes, costs, average costs, and difference for marketers and for GCR, correct?
 - A. Correct.
- Q. And you have included numbers in that table that you received through discovery responses from Duke Energy, correct?
 - A. That is correct, yes.
- Q. So looking at the volumes for marketers for that first number which is 19,370,462, do you see that?
- A. Yes.

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- Q. Does that number represent volumes for all customers or only Choice customers?
- A. It's -- that was for -- only for Choice

customers.

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- Q. Okay. And in Choice customers, does that include all Choice customers so far as you know?
- A. No. There was a clarification in the question that we asked that it was only customers that were on the Duke's universal consolidated billing program.
- Q. Okay. You have -- you have OCC Interrogatory 05-001 attached as MPH-3 to your testimony, correct? And that one is actually there.
 - A. Yes, yes.
- 12 Q. Would you turn to that, please.
- A. Yes, I'm there.
 - Q. So the response there indicates that "The table below shows the total volumes billed, in Ccf to residential customers that purchased gas from a CRNG supplier," correct?
 - A. Yes.
- Q. And in that case it would indicate all -all customers who purchased gas from CRNG suppliers,
 correct?
- 22 A. Yes.
- Q. Okay. Now, I would like to turn your attention to the cost figure.
- 25 A. Yes.

- Q. And that you cited OCC Interrogatory 04-003 which you have attached as MPH-5.
 - A. Yes.

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- Q. And in that -- in the reference in -- on MP -- MPH-5 in OCC Interrogatory 04-003, the response there is the total amount of dollars billed to residential customers by Duke on a consolidated billing basis on behalf of CRNG suppliers, correct?
 - A. Yes.
- Q. So the cost number represents costs billed to consolidated billing customers, but the volume number indicates volume for all CRNG customers, correct?
- A. No. The volume is for consolidated billing also.
 - Q. What makes you believe that?
 - A. The question says customers that were billed CRNG supplier charges on a consolidated basis on bills rendered by Duke.
 - Q. But that's not what the answer provides, correct?
 - A. I assume they answered what I had asked.
 - Q. Would you turn to MP-3 -- MPH-3.
- A. Yes. That's true that is not what I -they did not answer what I asked.

Q. So, therefore, the calculation on your table is incorrect, correct?

- A. I don't know. I don't know what the volumes for -- I don't know what the actual volumes, what the correct answer in the interrogatory would be.
 - Q. Right. So the calculation is incorrect.
- A. I don't know that because I don't know what the -- it could be the same number.
- Q. Well, but we are -- we are comparing two different populations of customers in that table, are we not?
 - A. I don't know that. It could be the same number as I said. I was not provided with the -- with the request that I asked for.
 - Q. Well, one number represents all Choice customers, and one number represents only customers billed on a consolidated basis; is that not correct?
 - A. Yes, but as I said, I don't know if this -- that could be the same number.
- Q. Okay. Would you expect it to be the same number?
- A. I don't know. I would expect Duke to respond to the questions I asked.
- Q. Mr. Haugh, you've recommended in a couple

of different places that the Commission amend the Stipulation; isn't that true?

A. That's correct, yes.

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Q. If the Stip -- if the Commission chooses to amend the Stipulation consistent with your recommendation, isn't it true that parties can withdraw from the Stipulation?

MR. MICHAEL: I would object, your Honor, to that. I think that may call for a legal conclusion, interpreting the settlement and what its terms are and what its requirements are on a legal issue.

EXAMINER PARROT: Overruled.

- A. I don't know those particulars of the settlement.
- MS. WATTS: Subject to Mr. Michael
 producing the discovery response, I think I'm done
 with my cross, your Honor.
- MR. MICHAEL: Can I approach the witness, your Honor, and just confirm?
- EXAMINER PARROT: Let's go off the record.
- 23 (Discussion off the record.)
- 24 EXAMINER PARROT: Let's go back on.
- MR. NUGENT: First and foremost, your

Honor, I would object to the admission of this, what is Interrogatory 03-002, just on the grounds of undue surprise. We have not really had more than a few minutes to review the information and thoroughly cross-examine the witness as to its contents.

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MR. MICHAEL: Well, I mean, it was properly cited in the testimony, so it's been there since the testimony was filed. Unfortunately due to a clerical error, OCC attached the wrong document. I would point out that it's simply a number, and I think saying that there's surprise under those circumstances is --

MS. WATTS: It's an interrogatory.

MR. MICHAEL: -- not meritorious of -- what was that, Ms. Watts? Of not allowing us to replace the exhibit with the proper one. I mean, it would have been one thing if we had cited the wrong interrogatory, you know, and tried to get something brand new in, but we cited the right interrogatory, just attached the wrong document.

MR. NUGENT: Nonetheless we have not had an opportunity to review it.

EXAMINER PARROT: Well, I haven't seen it either, Mr. Michael, so if you are actually proposing --

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                 MR. MICHAEL: I would be happy to e-mail
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     it to your Honor.
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                 EXAMINER PARROT: -- to supplement
    Mr. Haugh's testimony, I need a printed copy and
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     not --
                 MR. MICHAEL: May I go over to perhaps
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     the Docketing and have them print it off for me?
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                 EXAMINER PARROT: You can do that.
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                 Let's go off the record.
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                 (Discussion off the record.)
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                 EXAMINER PARROT: Let's go back on the
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     record.
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                 Mr. Michael, would you like to just note
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     for the record what you've provided now to the Bench?
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                 MR. MICHAEL: Yes. Certainly, your
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     Honor.
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                 EXAMINER PARROT: The other parties have
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     copies?
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                 MR. MICHAEL: I have provided to the
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     Bench, per the Bench's request, a copy of OCC
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     Interrogatory 03-002 which includes both the
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     interrogatory and Duke's response thereto. I had
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     previously e-mailed a copy of that to counsel for IGS
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     at counsel for IGS's request, provided a hard copy to
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     the Bench, and as I am prepared to concede, we cited
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     the correct interrogatory; however, in Mr. Haugh's
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     testimony, however, we attached the wrong document.
     I certainly apologize for that. But we would, your
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     Honor, request the ability to supplement the record
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     with the correct interrogatory to attach to
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    Mr. Haugh's testimony.
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                 EXAMINER PARROT: And just so it's clear,
     this would be identified as MPH Exhibit No. 6 we are
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     talking about, correct?
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                 MR. MICHAEL: Yes, that's correct, your
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     Honor.
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                 EXAMINER PARROT: Do the other parties
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    have a copy?
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                 MR. NUGENT: I do.
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                 MS. WATTS: I do not, your Honor.
     earlier indicated I didn't need it, but we've had so
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    much discussion about it now, I'm kind of curious.
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                 MR. MICHAEL: Wait until you see it, Liz.
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     I mean, it is -- it is -- I will send it to you right
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     now.
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                 MS. WATTS: You don't have a hard copy
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     for me?
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                 MR. MICHAEL: I don't.
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                 EXAMINER PARROT: Ms. Watts.
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MS. WATTS: I can't receive e-mails

within the Commission because our security is too obnoxious. Thank you.

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EXAMINER PARROT: Mr. Eubanks.

All right. Mr. Nugent has raised an objection. Do any other parties wish to weigh in on Mr. Michael's request to supplement Mr. Haugh's testimony?

MS. WATTS: Your Honor, as it is the Company's discovery response, it's not so much of a surprise to us as it is a problem in that it was attached to Mr. Haugh's testimony -- what was attached to his testimony improperly -- was improperly cited and didn't support his testimony, so changing that now after he's already completed his direct examination is inappropriate, so we join the objection.

EXAMINER PARROT: Staff, anything?

MR. EUBANKS: For the reasons stated, I
join in the objection.

MR. MICHAEL: I am not quite sure I understand your point, Ms. Watts. I mean, you cross-examined him on his numbers and that will stand. The only thing we are doing is switching out a wrong attachment with a right attachment.

MS. WATTS: When --

EXAMINER PARROT: Go ahead.

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MS. WATTS: When the witness was presented for cross-examination, you asked if there were any additions or corrections to his testimony. And he only provided one typo that was the word "independent." And then he proceeded to testify on cross-examination for all the other parties without making any additional corrections. So the error that was associated with his testimony wasn't discovered until cross-examination by IGS, and I don't understand why it would be appropriate now to correct that after he's already testified.

EXAMINER PARROT: Okay. Anything else, Mr. Michael?

MR. MICHAEL: I do not have anything else.

EXAMINER PARROT: With that given that I have now had a chance to review it, I am going to allow OCC to supplement, but we will, as Mr. Nugent reserved, and, Ms. Watts, I will afford you the same opportunity, and Mr. Eubanks has yet to go in the lineup, so he will also have the opportunity to ask Mr. Haugh any questions on what's been corrected as MPH Exhibit 6.

MR. OLIKER: Can I have a clarification,

your Honor? We have an MPH-6 currently in the testimony.

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EXAMINER PARROT: We are going to correct it so, and correct me if I am wrong, Mr. Michael, we would be pulling out what was previously filed as MPH Exhibit -- or I should say Attachment 6 and providing the supplement in its place; is that your intention?

MR. MICHAEL: That's correct.

MR. OLIKER: I think we had some questions on the document that they want to pull out that may illuminate some of the testimony. So maybe -- I think we prefer to mark it as 7 maybe just for clarity.

EXAMINER PARROT: Let's just mark it as a separate exhibit. How about that?

MR. OLIKER: That works.

EXAMINER PARROT: Is that amenable with you?

MR. MICHAEL: That's fine.

EXAMINER PARROT: What has now been provided to everyone as OCC 2 -- I'm sorry, OCC Interrogatory 03-002, we will mark it as OCC Exhibit 2.

MR. MICHAEL: That would be fine, your bonor.

68 1 EXAMINER PARROT: Okay. So marked. 2 (EXHIBIT MARKED FOR IDENTIFICATION.) 3 EXAMINER PARROT: With that, Mr. Nugent, do you have any questions on the exhibit? 4 5 MR. NUGENT: I do, your Honor. 6 7 CROSS-EXAMINATION (Continued) 8 By Mr. Nugent: 9 Ο. Mr. Haugh, going back to page 13 of your 10 testimony, looking at the Costs row and the 11 information provided under the GCR column, based on 12 this interrogatory that was 03-002, would you agree 13 that the rate does account for over/under 14 collections? 15 A. It would be -- it would be all the revenue -- I cited that earlier. It would be all the 16 17 revenue they received. 18 Okay. So if the rate accounts over/under Q. 19 collections, would you agree that the reconciliations 20 distort the existing price by bringing an out of 2.1 time -- bringing in an out of time period 2.2 reconciliation? 23 I would have to more fully examine when Α. 24 those changes occurred, meaning when the 25 reconciliations occurred, if they were truly a prior

period because it's for a full calendar year 2018.

- Q. But you would agree it's possible?
- A. It's possible, but I don't have that -- I don't have any definitive proof one way or the other as to what any reconciliations were during 2018.
- Q. Thank you. Okay. So if we do then turn to what is now, I believe, OCC Exhibit 2 or formerly MPH-6, and I am looking at page 2 of 2. Can you tell me, Mr. Haugh, if you know what unbilled usage means?
 - A. No.

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- Q. What about unbilled revenue? Do you know what that means?
 - A. I don't know the details of that line.
- Q. Okay. Mr. Haugh, isn't it correct there is \$4.6 million in unbilled revenue for the residential class?
- A. I'm sorry. Where -- is that -- there is a lot of numbers on this page. Could you -- where?
 - Q. Looking at line 2 for 2018.
 - A. Yeah. It says 4,670,043. I don't know what that -- what that means. As was stated earlier, this attachment was put in by error, so I don't know the details of this.
- MR. NUGENT: Thank you, Mr. Haugh.
- No further questions, your Honor.

70 1 EXAMINER PARROT: Ms. Watts? 2 MS. WATTS: Nothing further, your Honor. 3 EXAMINER PARROT: Mr. Eubanks? MR. EUBANKS: No questions, your Honor. 4 5 EXAMINER PARROT: Any redirect, Mr. Michael? 6 7 MR. MICHAEL: Yes, briefly, your Honor. 8 9 REDIRECT EXAMINATION 10 By Mr. Michael: 11 Mr. Haugh, do you recall questioning from Ο. 12 counsel for IGS regarding whether or not any CRNG 13 used propane to serve its customers during the audit 14 period? 15 Α. Yes. And were you here for the testimony of 16 Ο. 17 Mr. Kern? 18 Α. Yes. 19 And regardless of whether any particular 0. 20 CRNG used propane to serve its customers, would you 2.1 agree with Mr. Kern that all of Duke's customers

A. Yes. All distribution customers

benefited as a result of the use of the propane

benefited as a result of the propane.

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facilities?

- Q. And can you explain for the Commission's benefit why that is.
- A. Yes. It was used as a system integrity, so the propane is put on the system to help with balancing. It's completely separate in the commodity that the -- that a CRNG would provide to its end use customer.
- Q. Okay. And so whether or not a particular CRNG actually served its customers with propane, the CRNG would still have benefited from the use by Duke of the propane facilities?
- 12 A. The CRNG customer would have benefited,
 13 yes.
- MR. MICHAEL: Okay. Thank you. I have nothing further, your Honor.
- 16 EXAMINER PARROT: Mr. Nugent?
- MR. NUGENT: We have nothing further,
- 18 your Honor.

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- 19 EXAMINER PARROT: Ms. Watts?
- MS. WATTS: Nothing further, your Honor.
- 21 EXAMINER PARROT: Mr. Eubanks?
- MR. EUBANKS: No questions, your Honor.
- 23 EXAMINER PARROT: Thank you, Mr. Haugh.
- 24 THE WITNESS: Thank you.
- MR. MICHAEL: Your Honor, I would renew

my motion for the admission of the direct testimony of Michael P. Haugh which was previously marked as OCC Exhibit No. 1. I would move for the admission of what we marked as OCC Exhibit 2 as well. And then lastly, your Honor, at this point given your Honor's ruling on the motion to strike what was attached to Mr. Haugh's testimony as MPH-2, I would request that the Bench take administrative notice of Mr. Haugh's testimony in Case No. 15-218-GA-GCR. It was filed publicly in that particular docket. The testimony says what the testimony says; and, therefore, we would request the -- that the Bench take administrative notice of that document.

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MR. NUGENT: Your Honor, we would still object to the admission of that. It's still irrelevant. It has no bearing on the particular case, the particular time period at issue here.

MS. WATTS: And, your Honor, I would object on a different basis. I think it appropriate for the Commission to take administrative notice of its own orders which are documents filed by the Commission and put into the record, but the testimony of Mr. Haugh in a prior case is merely the testimony of a party, and it wasn't offered as -- it's -- it's, A, irrelevant as was earlier argued and, B, not

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subject to this particular audit period.
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                 EXAMINER PARROT: Anything else?
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                 MR. EUBANKS: For the reasons stated, I
     would join in the objections.
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                 EXAMINER PARROT: And I am going to deny
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     the request for administrative notice of the
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     testimony.
                 MR. MICHAEL: Thank you, your Honor.
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                 EXAMINER PARROT: Are there any
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     objections to the admission of OCC Exhibit 1 or 2?
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                 MS. WATTS: No objection.
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                 MR. NUGENT: Your Honor, subject to the
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    motion to strike that I provided earlier, I would
     again reserve that -- my motion to strike this.
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                 EXAMINER PARROT: Anything else?
                 Okay. With that OCC Exhibits 1 and 2 are
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     admitted into the record.
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                 (EXHIBITS ADMITTED INTO EVIDENCE.)
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                 EXAMINER PARROT: Go off the record.
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                 (Discussion off the record.)
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                 EXAMINER PARROT: Let's go back on the
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     record.
                 The parties have discussed a briefing
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     schedule and agreed to file initial briefs on
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     Tuesday, October 15, with reply briefs due on
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74 1 Tuesday, October 29. 2 Is there anything else to come before the Commission this morning -- this afternoon? 3 4 MS. WATTS: Nothing further from the 5 Company, your Honor, and thank you for your time. 6 EXAMINER PARROT: Hearing nothing, we are 7 adjourned. 8 (Thereupon, at 11:57 a.m., the hearing 9 was adjourned.) 10 11 CERTIFICATE 12 I do hereby certify that the foregoing is 13 a true and correct transcript of the proceedings 14 taken by me in this matter on Tuesday, September 10, 15 2019, and carefully compared with my original 16 stenographic notes. 17 18 19 Karen Sue Gibson, Registered Merit Reporter. 20 21 (KSG-6809) 22 23

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